July 2017

Fire - Performance Measure Data *

Response District	Total Calls in District	Greater than 20 min. Response Time	Calls Handled by other agency	Longest Response Time	Overall Station Benchmark %
New Church	9	1	0	1:20:31	88.9%
Greenbackville	4	1	0	0:36:45	75.0%
Chincoteague	7	0	0	0:16:22	100.0%
Atlantic	17	0	0	0:13:11	100.0%
Saxis	3	1	1	0:23:37	66.7%
Bloxom	6	0	0	0:15:50	100.0%
Parksley	12	0	0	0:16:20	100.0%
Tasley	7	0	1	0:16:38	100.0%
Onancock	8	1	1	0:20:55	87.5%
Melfa	13	0	1	0:17:06	100.0%
Wachapreague	4	0	1	0:07:34	100.0%
Painter	7	0	1	0:13:47	100.0%
Onley	12	0	7	0:18:42	100.0%
Tangier	1	0	0	0:10:04	100.0%
System Totals	**110**	**4**	**13**	**1:20:31**	**96.4%**

EMS - Performance Measure Data

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	23	5	0:24:26	21	78.26%	8.7%
Chincoteague	142	4	0:23:53	19	97.18%	86.6%
Saxis	16	0	0:17:39	11	100.00%	31.3%
Bloxom	56	1	0:25:44	4	98.21%	92.9%
Parksley	82	1	0:26:43	6	98.78%	92.7%
Onancock	41	1	0:30:40	2	97.56%	95.1%
Melfa	61	0	0:16:35	7	100.00%	88.5%
Wachapreague (Painter)	31	0	0:14:09	0	100.00%	100.0%
Onley	38	0	0:16:17	38	100.00%	0.0%
Oak Hall	104	2	0:47:58	20	98.08%	80.8%
Tangier	11	0	0:07:47	0	100.00%	100.0%
Community (Exmore)	8	0	0:11:39	0	100.00%	100.0%
System Totals	**613**	**14**	**0:47:58**	**128**	**97.72%**	**79.1%**

EMS Mutual Aid Data

Station Giving Aid (columns) — *Station Receiving Aid* (rows)

Station Receiving Aid	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague/Painter	Onley	Oak Hall	Community (Exmore)	Northampton	Wallops	NORS	2nd Call	3rd Call
Greenbackville		2	2							17				21		
Chincoteague			2	1						16				0	15	4
Saxis				2						9					11	
Bloxom					2	1				1				1	2	1
Parksley				5		1								1	5	
Onancock						1	1							1	1	
Melfa						3			4					3	4	
Wachapreague (Painter)																
Onley				1	33	3					1			34	4	
Oak Hall		9	11											7	11	2
Community (Exmore)																
Northampton Co.																
Wallops																
Totals	0	11	0	22	5	38	4	4	0	43	1	0	0	68	53	7

Transport Destination

Hospital Destination by Unit	Riverside - Shore Memorial	PRMC	Other
Greenbackville	0	0	0
Chincoteague	34	39	2
Saxis	2	0	0
Bloxom	38	7	2
Parksley	43	1	0
Onancock	50	0	0
Melfa	38	0	0
Wach. (Painter)	33	0	1
Onley	0	0	0
Oak Hall	41	34	2
Wallops	1	0	0
Totals	**280**	**81**	**7**

Benchmark = The Accomack County Board of Supervisors established a 20 minute standard for emergency response.

NORS = No Response by station or the call was handled by another station or agency.

2nd Call = 2nd ambulance call received while first ambulance was on another call.

3rd Call = 3rd ambulance call received while first & second ambulances were on other calls.

* This data excludes F1 Med (Medical Assist) calls in the Fire Data.

This information was prepared using data supplied by the Eastern Shore of Virginia 911 Center. This information is original incident data only and may not be representative of all units and/or stations who responded to an incident.

July 2017 EMS Calls By Prime Unit

Greenbackville

Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Onancock

Bloxom

Onley

Melfa

Painter

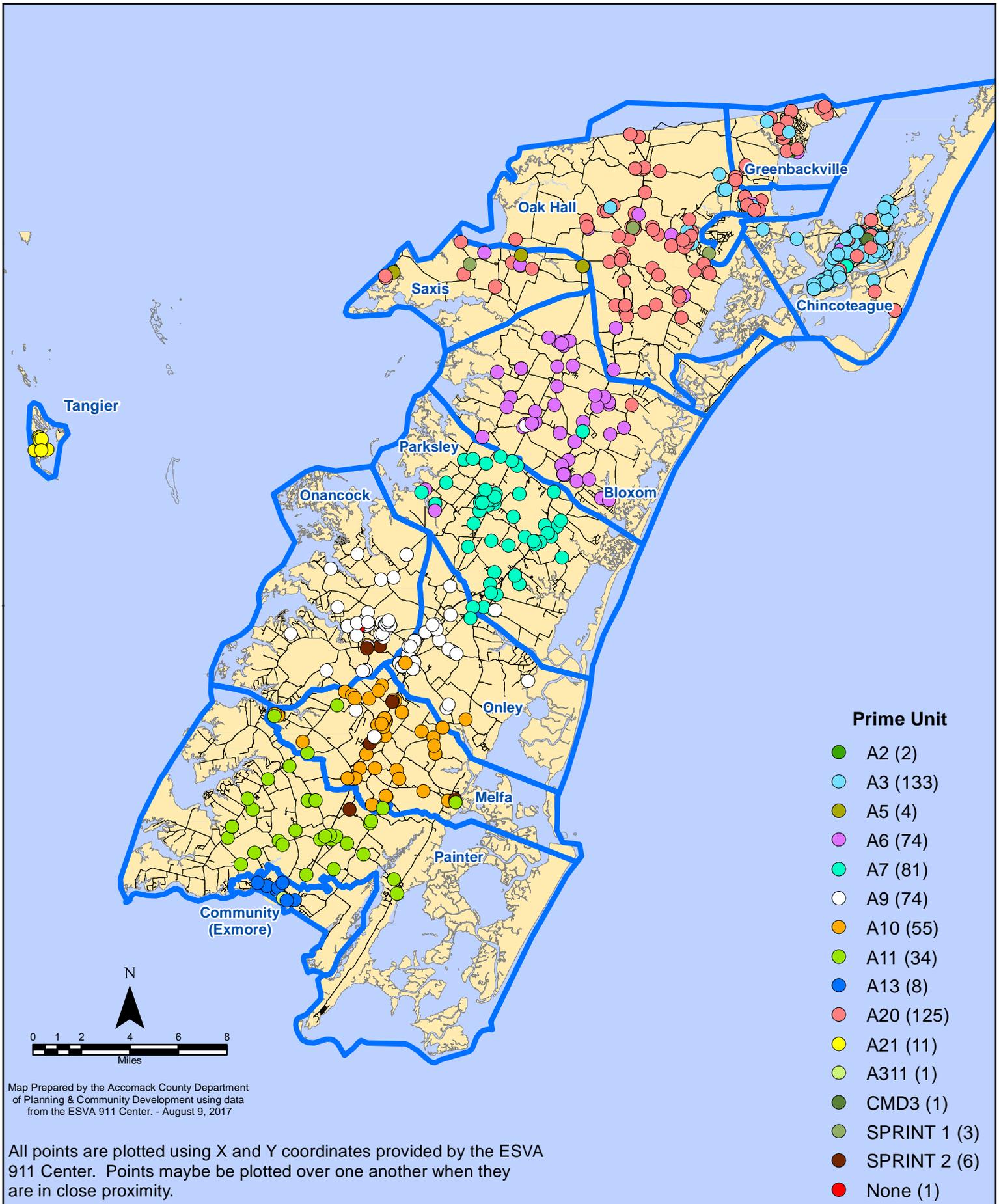Community
(Exmore)

N

0 1 2 4 6 8
Miles

Map Prepared by the Accomack County Department
of Planning & Community Development using data
from the ESVA 911 Center. - August 9, 2017

All points are plotted using X and Y coordinates provided by the ESVA
911 Center. Points maybe be plotted over one another when they
are in close proximity.

Prime Unit

- A2 (2)
- A3 (133)
- A5 (4)
- A6 (74)
- A7 (81)
- A9 (74)
- A10 (55)
- A11 (34)
- A13 (8)
- A20 (125)
- A21 (11)
- A311 (1)
- CMD3 (1)
- SPRINT 1 (3)
- SPRINT 2 (6)
- None (1)

Under 8.5 Minutes
8.6 - 11 Minutes
11.1 - 16 Minutes
16.1 - 21 Minutes
More Than 21 Minutes
NASA
Inaccessible

July 2017 EMS Calls By Prime Unit

Greenbackville

Oak Hall

Saxis

Tangier

Chincoteague

Parksley

Onancock

Bloxom

Onley

Melfa

Painter

Community
(Exmore)

N

0 1 2   4   6   8
Miles

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Prime Unit

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- A13 (8)
- A20 (125)
- A21 (11)
- A311 (1)
- CMD3 (1)
- SPRINT 1 (3)
- SPRINT 2 (6)
- None (1)

July 2017 EMS Calls By Response Time

Greenbackville

Oak Hall

Saxis

Bloxom

Tangier

Parksley

Onancock

Onley

Melfa

Chincoteague

Painter

Community
(Exmore)

Response Time

- 5 Minutes or Less (176)
- 5:01 to 10 Minutes (299)
- 10:01 to 15 Minutes (91)
- 15:01 to 20 Minutes (33)
- Over 20 Minutes (14)
- No Information (0)
- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 21 Minutes
- More Than 21 Minutes
- NASA
- Inaccessible

N

0 1 2 4 6 8
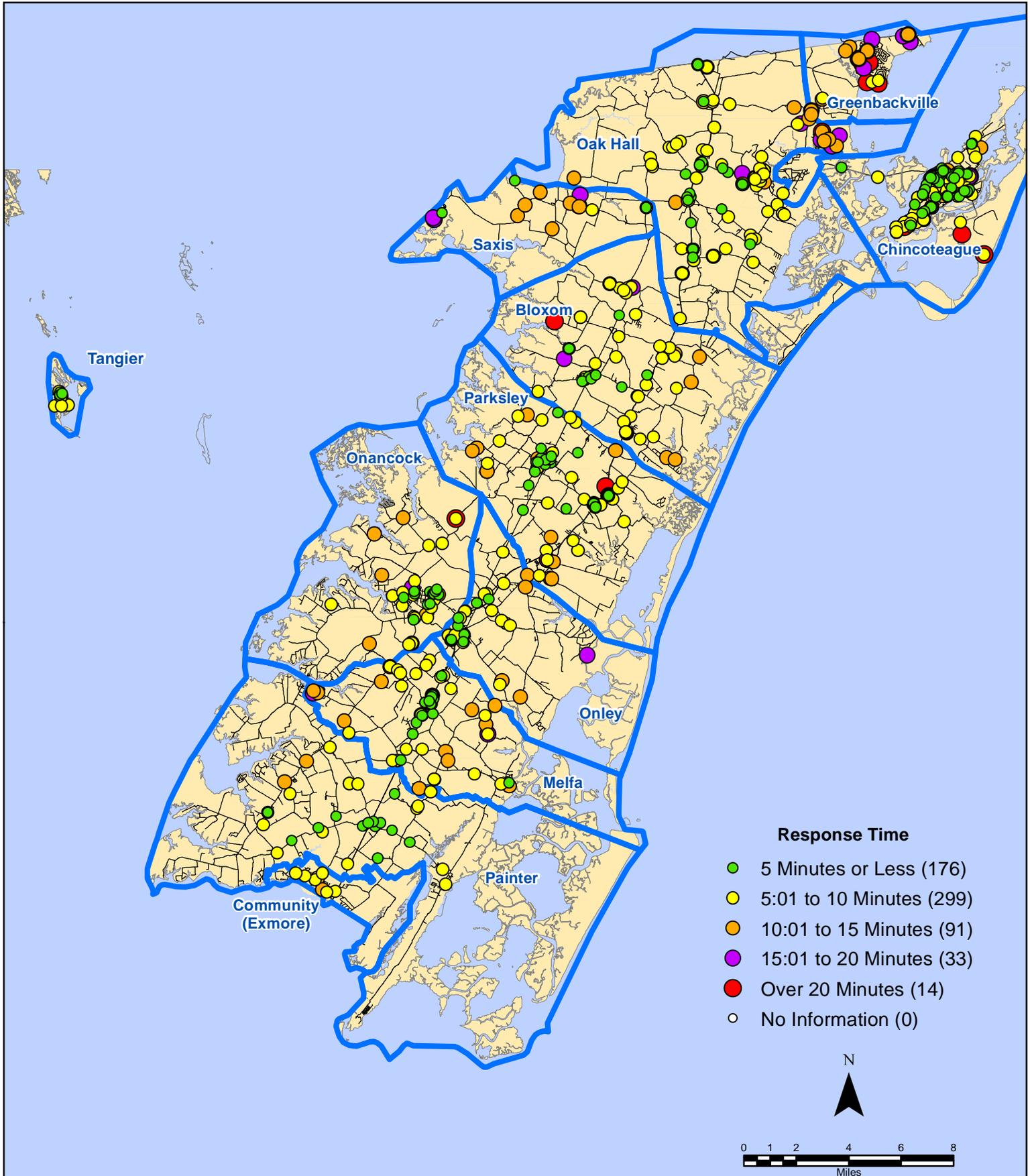Miles

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July 2017 EMS Calls By Response Time

Greenbackville

Oak Hall

Saxis

Bloxom

Tangier

Parksley

Onancock

Chincoteague

Onley

Melfa

Painter

Community
(Exmore)

Response Time

- 🟢 5 Minutes or Less (176)
- 🟡 5:01 to 10 Minutes (299)
- 🟠 10:01 to 15 Minutes (91)
- 🟣 15:01 to 20 Minutes (33)
- 🔴 Over 20 Minutes (14)
- ⚪ No Information (0)

N

0 1 2   4   6   8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

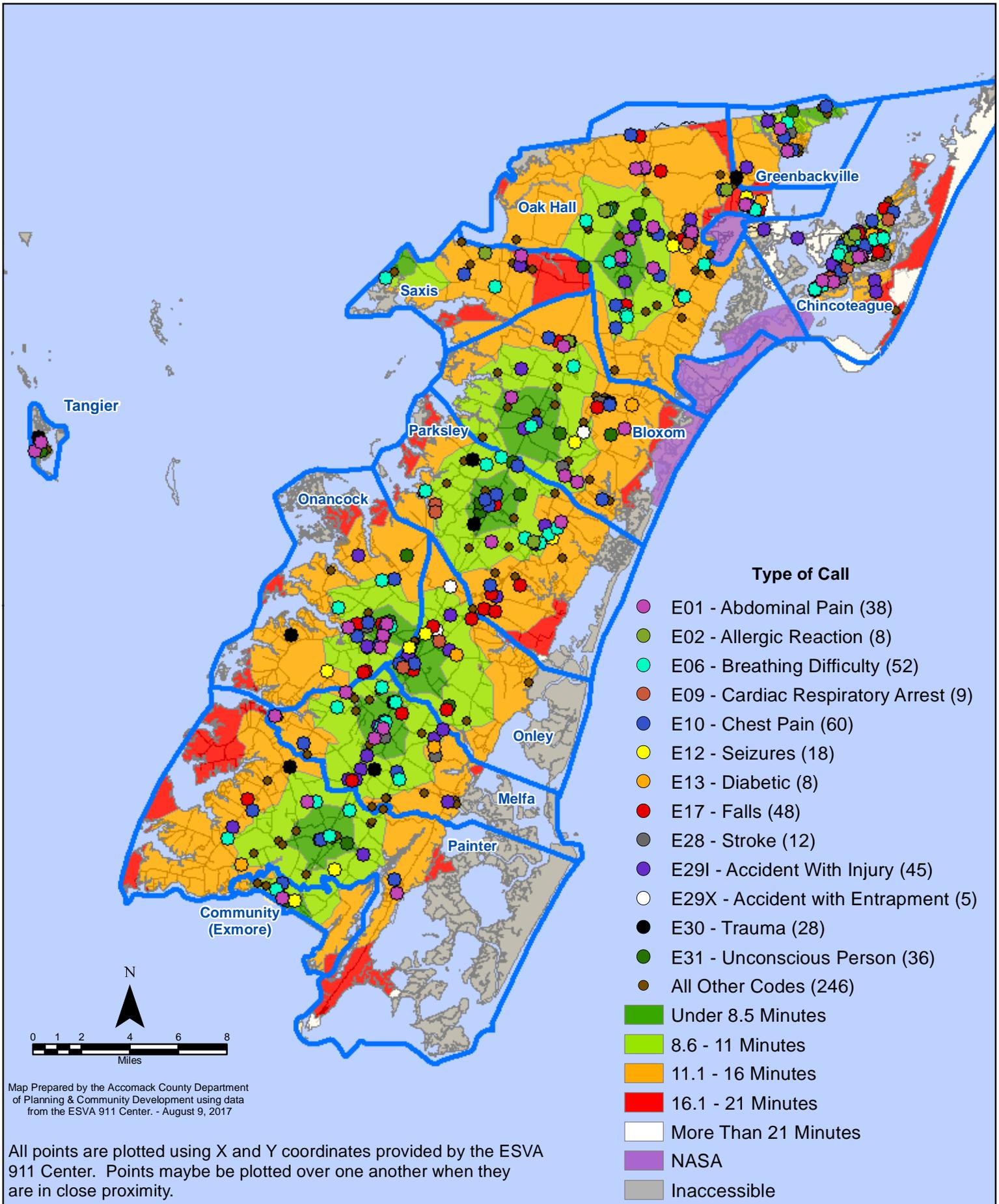Points maybe be plotted over one another when they are in close proximity.

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July 2017 EMS Calls By Type

Greenbackville

Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Bloxom

Onancock

Onley

Melfa

Painter

Community
(Exmore)

N

0 1 2   4   6   8
Miles

Map Prepared by the Accomack County Department
of Planning & Community Development using data
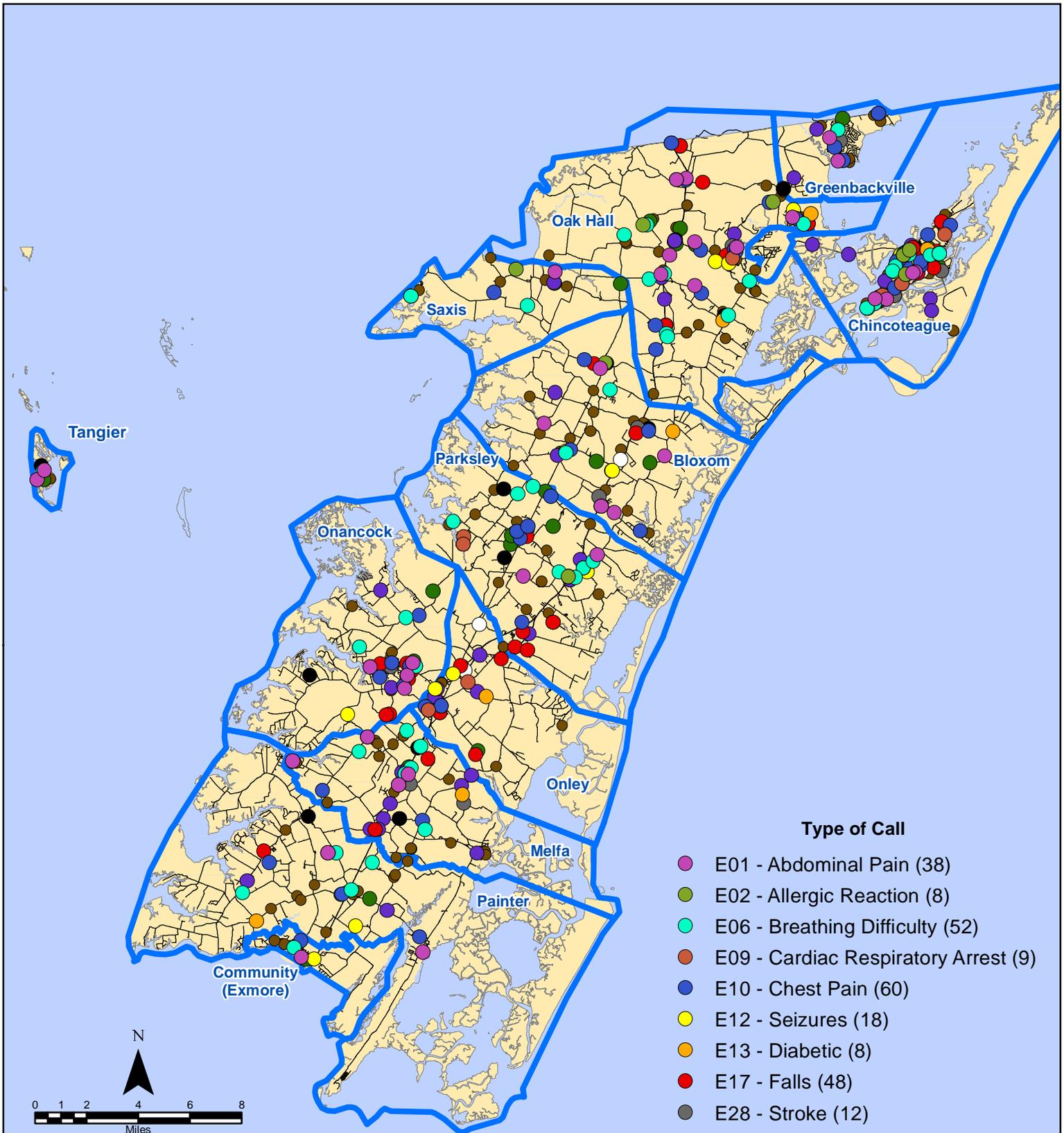from the ESVA 911 Center. - August 9, 2017

All points are plotted using X and Y coordinates provided by the ESVA
911 Center. Points maybe be plotted over one another when they
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Type of Call

- E01 - Abdominal Pain (38)
- E02 - Allergic Reaction (8)
- E06 - Breathing Difficulty (52)
- E09 - Cardiac Respiratory Arrest (9)
- E10 - Chest Pain (60)
- E12 - Seizures (18)
- E13 - Diabetic (8)
- E17 - Falls (48)
- E28 - Stroke (12)
- E29I - Accident With Injury (45)
- E29X - Accident with Entrapment (5)
- E30 - Trauma (28)
- E31 - Unconscious Person (36)
- All Other Codes (246)

Under 8.5 Minutes
8.6 - 11 Minutes
11.1 - 16 Minutes
16.1 - 21 Minutes
More Than 21 Minutes
NASA
Inaccessible

July 2017 EMS Calls By Type

Map labels: Greenbackville, Oak Hall, Saxis, Tangier, Parksley, Bloxom, Chincoteague, Onancock, Onley, Melfa, Painter, Community (Exmore)

Type of Call

- 🟣 E01 - Abdominal Pain (38)
- 🟢 E02 - Allergic Reaction (8)
- 🟢 E06 - Breathing Difficulty (52)
- 🟠 E09 - Cardiac Respiratory Arrest (9)
- 🔵 E10 - Chest Pain (60)
- 🟡 E12 - Seizures (18)
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- 🔴 E17 - Falls (48)
- ⚫ E28 - Stroke (12)
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- ⚪ E29X - Accident with Entrapment (5)
- ⚫ E30 - Trauma (28)
- 🟢 E31 - Unconscious Person (36)
- 🟤 All Other Codes (246)

North arrow: N

Scale: 0 1 2 4 6 8 Miles

Map Prepared by the Accomack County Department
of Planning & Community Development using data
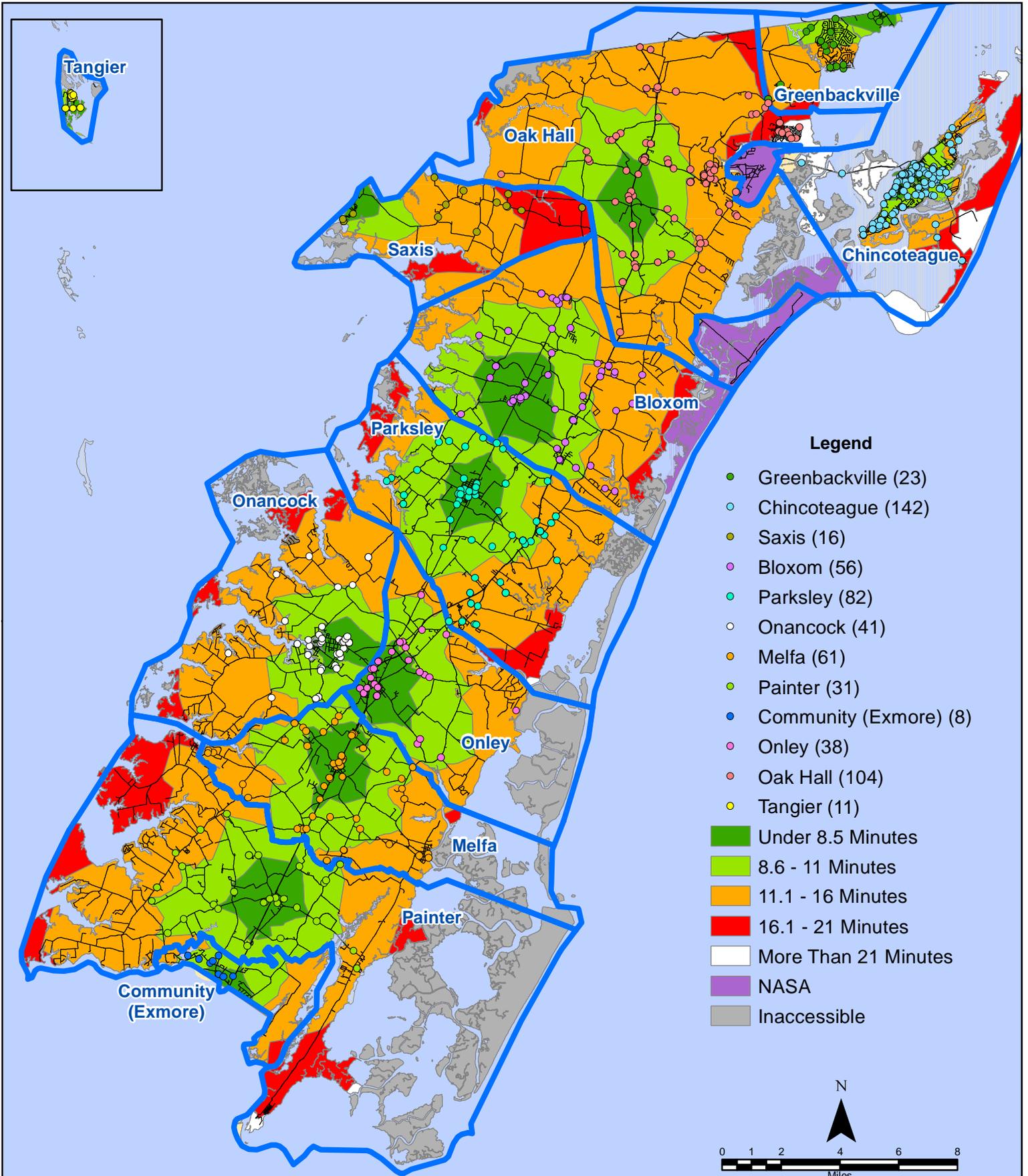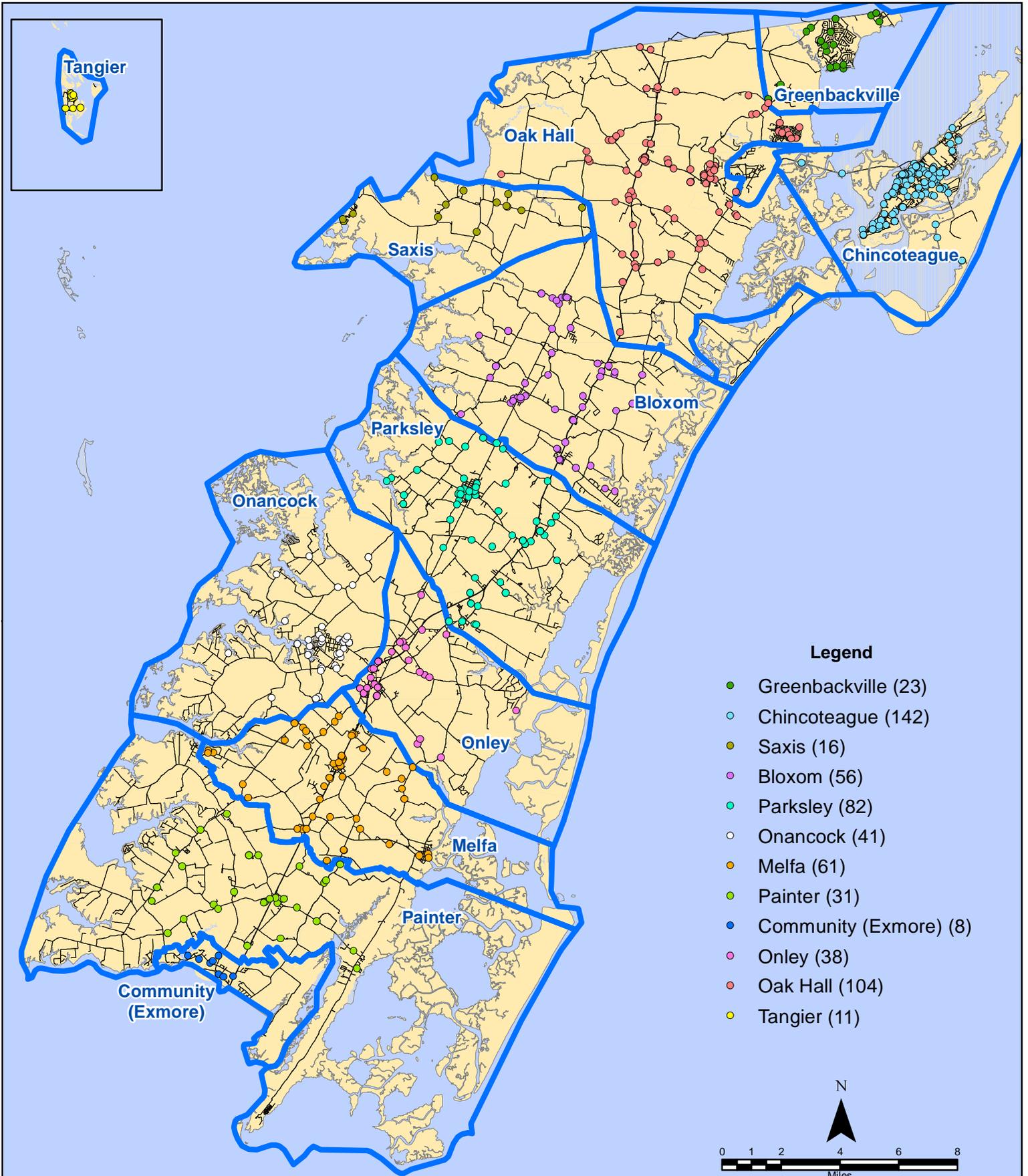from the ESVA 911 Center. - August 9, 2017

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July 2017 EMS Calls By District

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Onley

Melfa

Painter

Community
(Exmore)

Legend

- ● Greenbackville (23)
- ● Chincoteague (142)
- ● Saxis (16)
- ● Bloxom (56)
- ● Parksley (82)
- ○ Onancock (41)
- ● Melfa (61)
- ● Painter (31)
- ● Community (Exmore) (8)
- ● Onley (38)
- ● Oak Hall (104)
- ● Tangier (11)

Under 8.5 Minutes
8.6 - 11 Minutes
11.1 - 16 Minutes
16.1 - 21 Minutes
More Than 21 Minutes
NASA
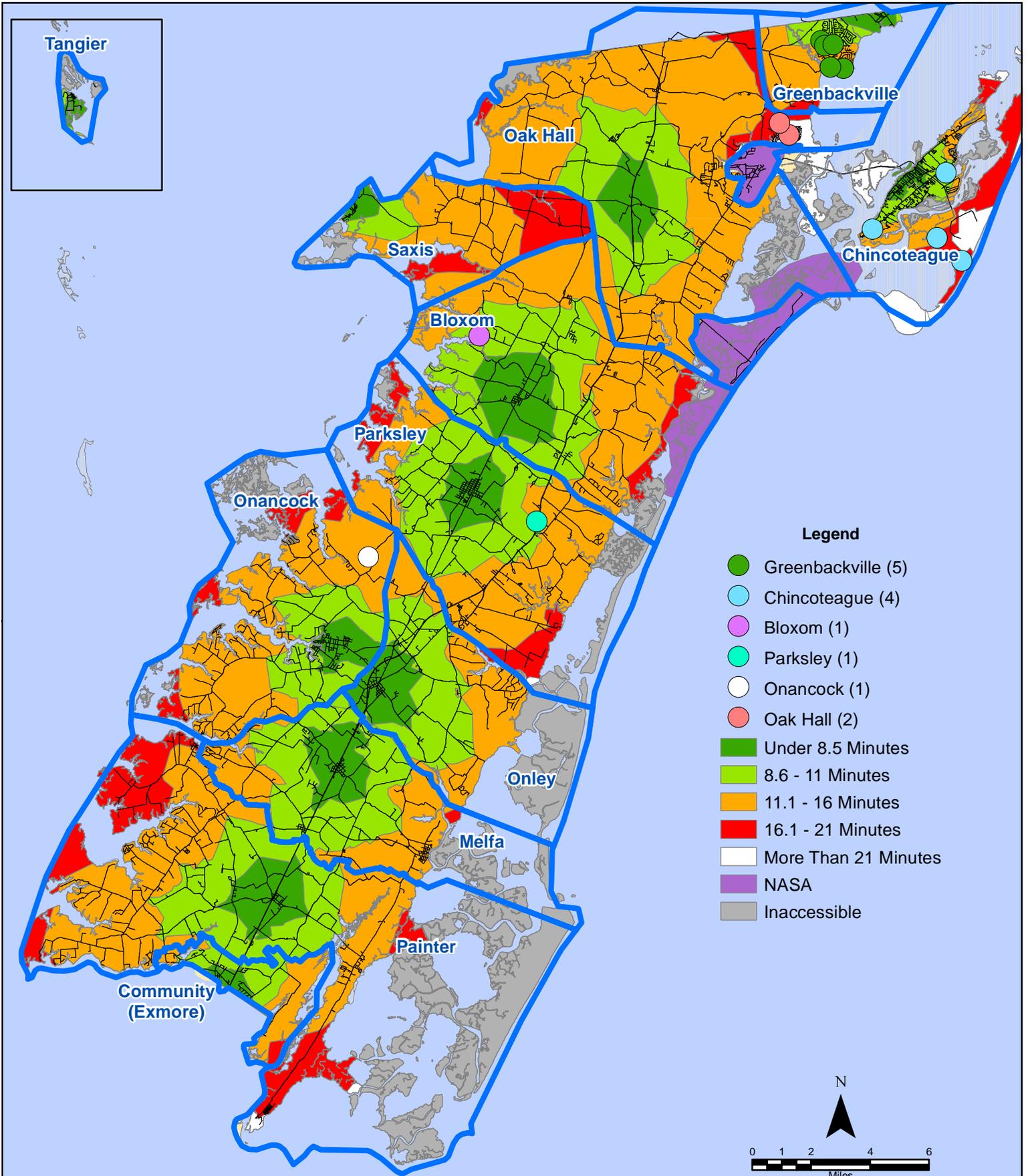Inaccessible

N

0 1 2 4 6 8
Miles

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July 2017 EMS Calls By District

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Onley

Melfa

Painter

Community
(Exmore)

Legend

- Greenbackville (23)
- Chincoteague (142)
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- Onancock (41)
- Melfa (61)
- Painter (31)
- Community (Exmore) (8)
- Onley (38)
- Oak Hall (104)
- Tangier (11)

N

0 1 2   4   6   8
Miles

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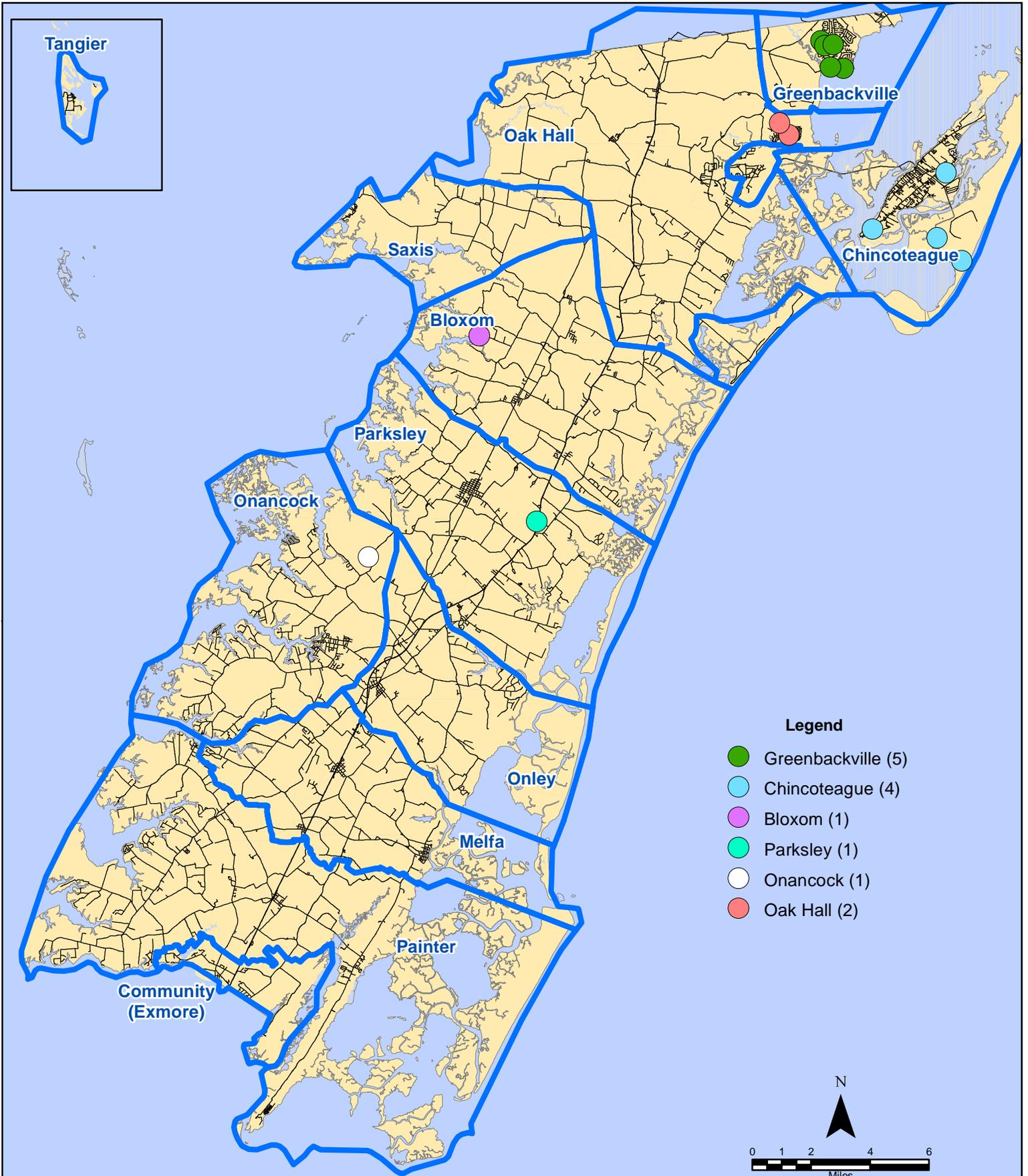Points maybe be plotted over one another when they are in close proximity.

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July 2017 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Oak Hall

Greenbackville

Saxis

Bloxom

Chincoteague

Parksley

Onancock

Onley

Melfa

Painter

Community (Exmore)

Legend

- 🟢 Greenbackville (5)
- 🔵 Chincoteague (4)
- 🟣 Bloxom (1)
- 🟢 Parksley (1)
- ⚪ Onancock (1)
- 🔴 Oak Hall (2)
- 🟩 Under 8.5 Minutes
- 🟩 8.6 - 11 Minutes
- 🟧 11.1 - 16 Minutes
- 🟥 16.1 - 21 Minutes
- ⬜ More Than 21 Minutes
- 🟪 NASA
- ⬜ Inaccessible

N

0 1 2 4 6
Miles

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July 2017 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Oak Hall

Greenbackville

Saxis

Bloxom

Chincoteague

Parksley

Onancock

Onley

Melfa

Painter

Community
(Exmore)

Legend

● Greenbackville (5)

● Chincoteague (4)

● Bloxom (1)

● Parksley (1)

● Onancock (1)

● Oak Hall (2)

N

| 0 | 1 | 2 | 4 | 6 |
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

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July 2017 Fire Calls By Response Time

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Onley

Painter

Wachapreague

Community
(Exmore)

Legend

- 🟢 5 Minutes or Less (23)
- 🟡 5:01 to 10 Minutes (42)
- 🟠 10:01 to 15 Minutes (30)
- 🟣 15:01 to 20 Minutes (11)
- 🔴 Over 20 Minutes (4)
- ⚪ No Information (0)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 21 Minutes
- More than 21 Minutes
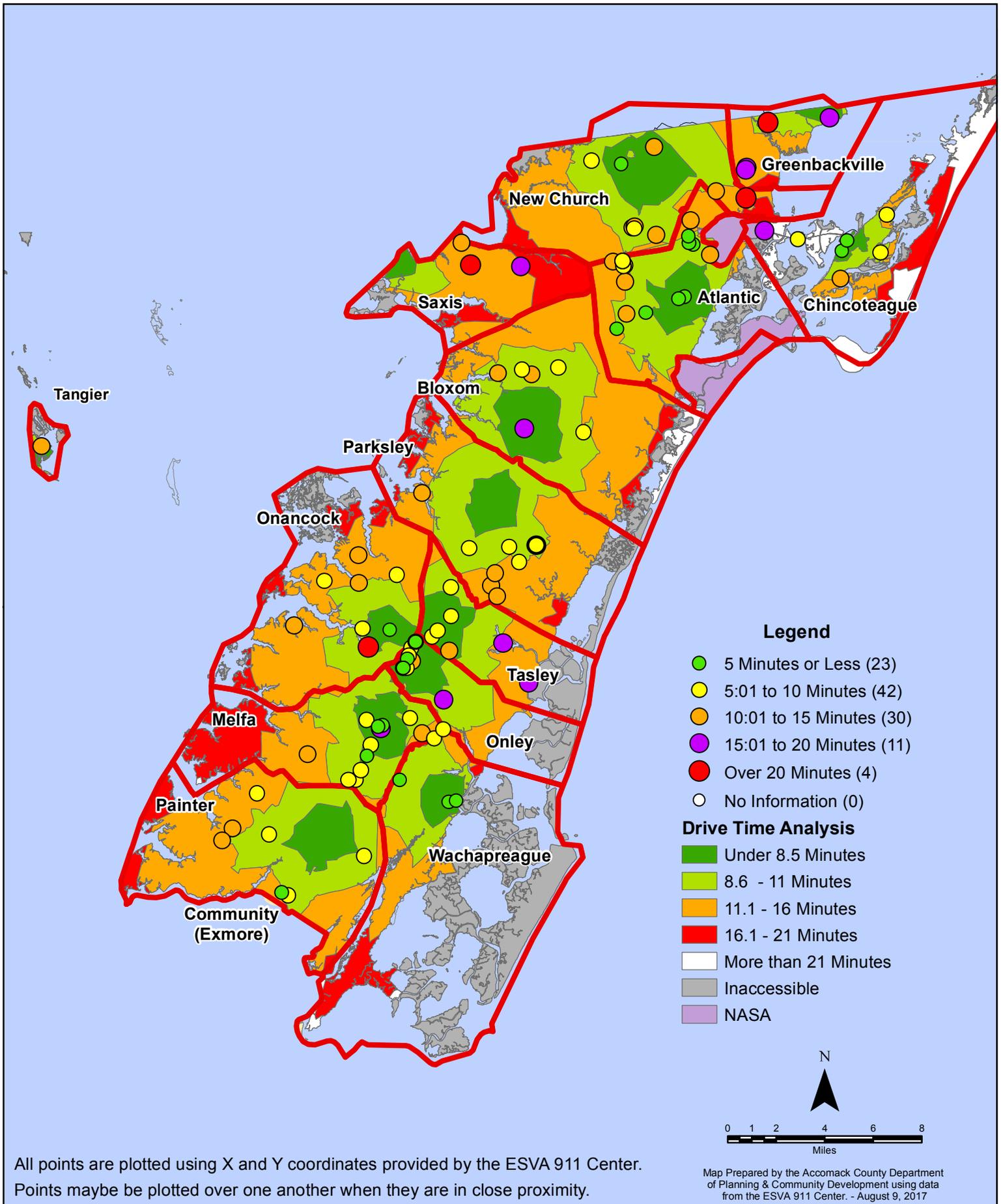- Inaccessible
- NASA

N

0 1 2 4 6 8
Miles

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July 2017 Fire Calls By Response Time

Tangier

Greenbackville

New Church

Saxis

Bloxom

Atlantic

Chincoteague

Parksley

Onancock

Tasley

Melfa

Onley

Painter

Wachapreague

Community
(Exmore)

Legend

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- 🟡 5:01 to 10 Minutes (42)
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- 🟣 15:01 to 20 Minutes (11)
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Drive Time Analysis

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- 🟥 16.1 - 21 Minutes
- ⬜ More than 21 Minutes
- Inaccessible
- NASA

N

0 1 2   4   6   8
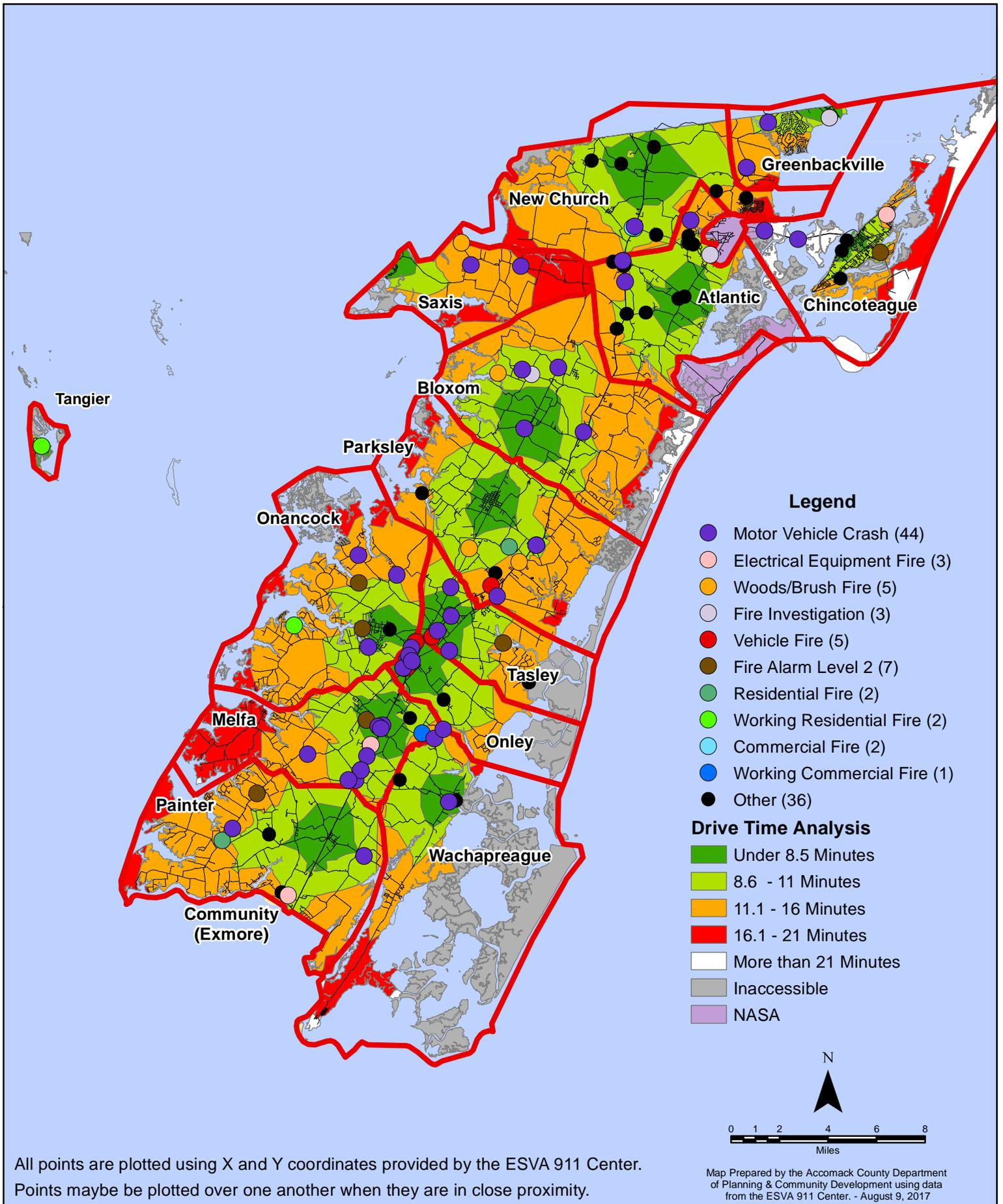Miles

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July 2017 Fire Calls By Type

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Tangier

Parksley

Onancock

Tasley

Melfa

Onley

Painter

Wachapreague

Community
(Exmore)

Legend

- 🟣 Motor Vehicle Crash (44)
- 🌸 Electrical Equipment Fire (3)
- 🟠 Woods/Brush Fire (5)
- ⚪ Fire Investigation (3)
- 🔴 Vehicle Fire (5)
- 🟤 Fire Alarm Level 2 (7)
- 🟢 Residential Fire (2)
- 🟢 Working Residential Fire (2)
- 🔵 Commercial Fire (2)
- 🔵 Working Commercial Fire (1)
- ⚫ Other (36)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 21 Minutes
- More than 21 Minutes
- Inaccessible
- NASA

N

0 1 2 4 6 8
Miles
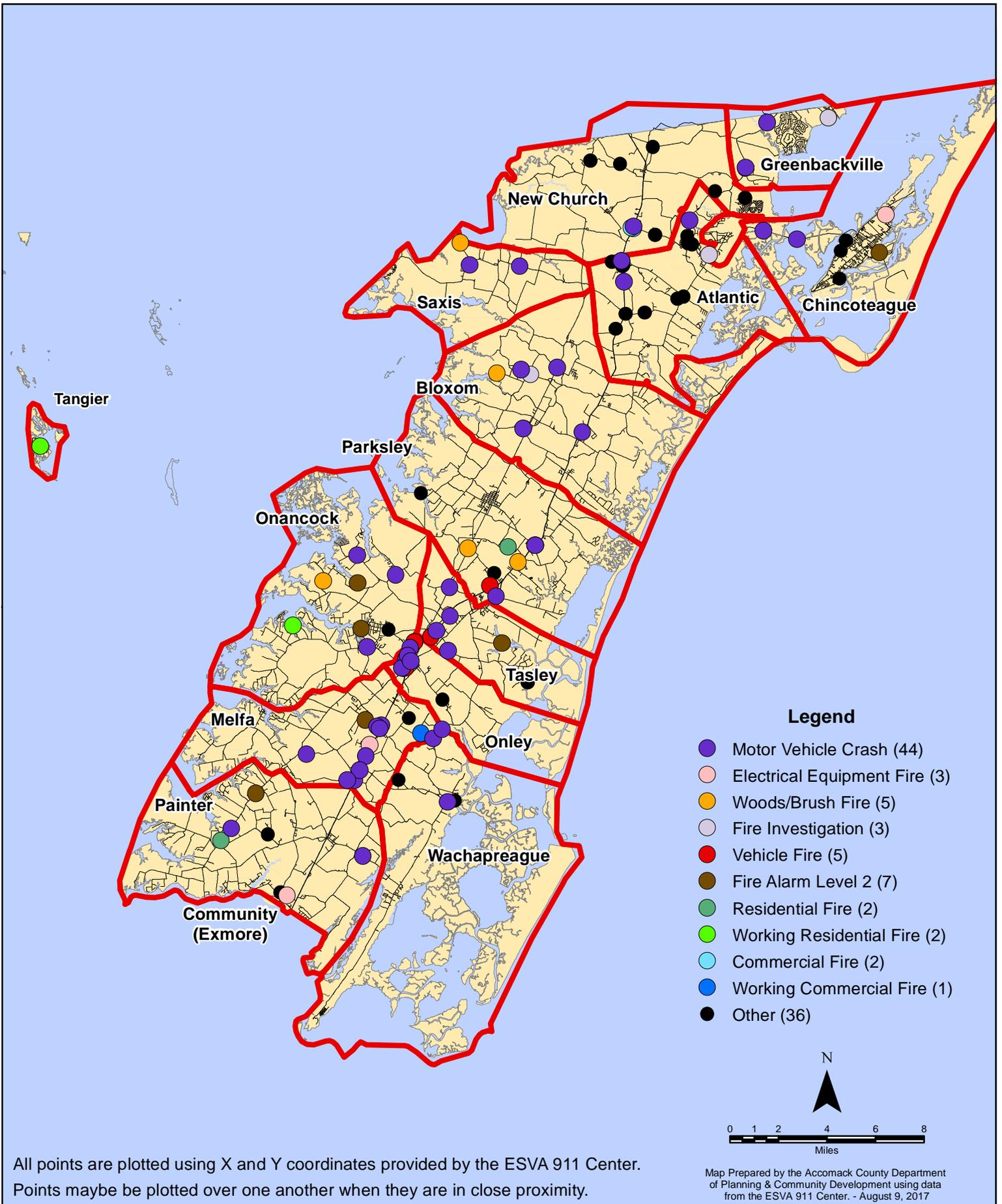
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July 2017 Fire Calls By Type

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Tangier

Parksley

Onancock

Tasley

Melfa

Onley

Painter

Wachapreague

Community
(Exmore)

Legend

- ● Motor Vehicle Crash (44)
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- ● Other (36)

N

0 1 2 4 6 8
Miles

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Map Prepared by the Accomack County Department
of Planning & Community Development using data
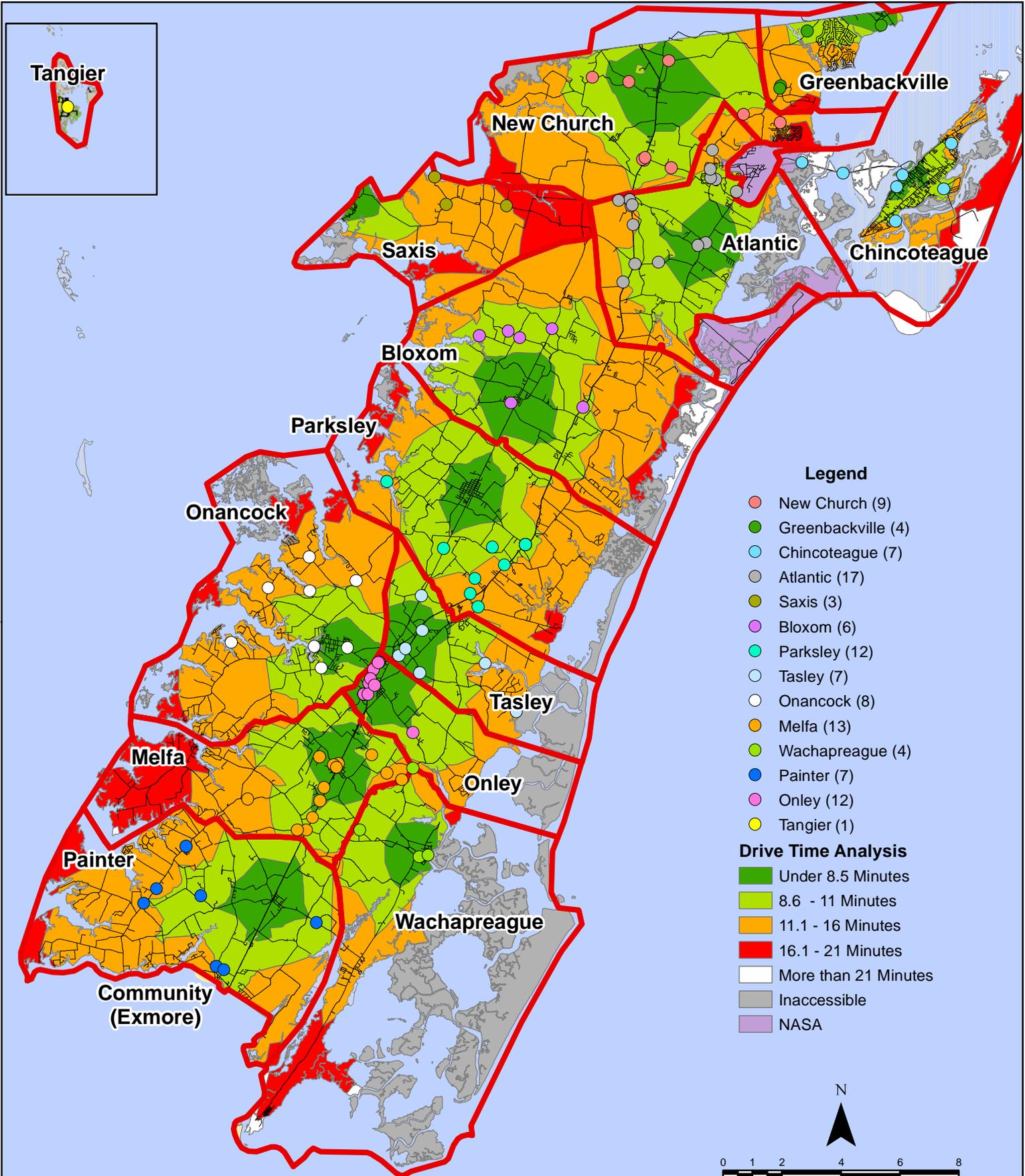from the ESVA 911 Center. - August 9, 2017

July 2017 Fire Calls By District

Tangier

Greenbackville

New Church

Atlantic

Chincoteague

Saxis

Bloxom

Parksley

Onancock

Tasley

Onley

Melfa

Painter

Wachapreague

Community (Exmore)

Legend

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- ● Chincoteague (7)
- ● Atlantic (17)
- ● Saxis (3)
- ● Bloxom (6)
- ● Parksley (12)
- ○ Tasley (7)
- ○ Onancock (8)
- ● Melfa (13)
- ● Wachapreague (4)
- ● Painter (7)
- ● Onley (12)
- ● Tangier (1)

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July 2017 Fire Calls By District

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New Church

Greenbackville

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Painter

Wachapreague

Community
(Exmore)

Legend

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- ● Greenbackville (4)
- ● Chincoteague (7)
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- ● Bloxom (6)
- ● Parksley (12)
- ○ Tasley (7)
- ○ Onancock (8)
- ● Melfa (13)
- ● Wachapreague (4)
- ● Painter (7)
- ● Onley (12)
- ● Tangier (1)

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

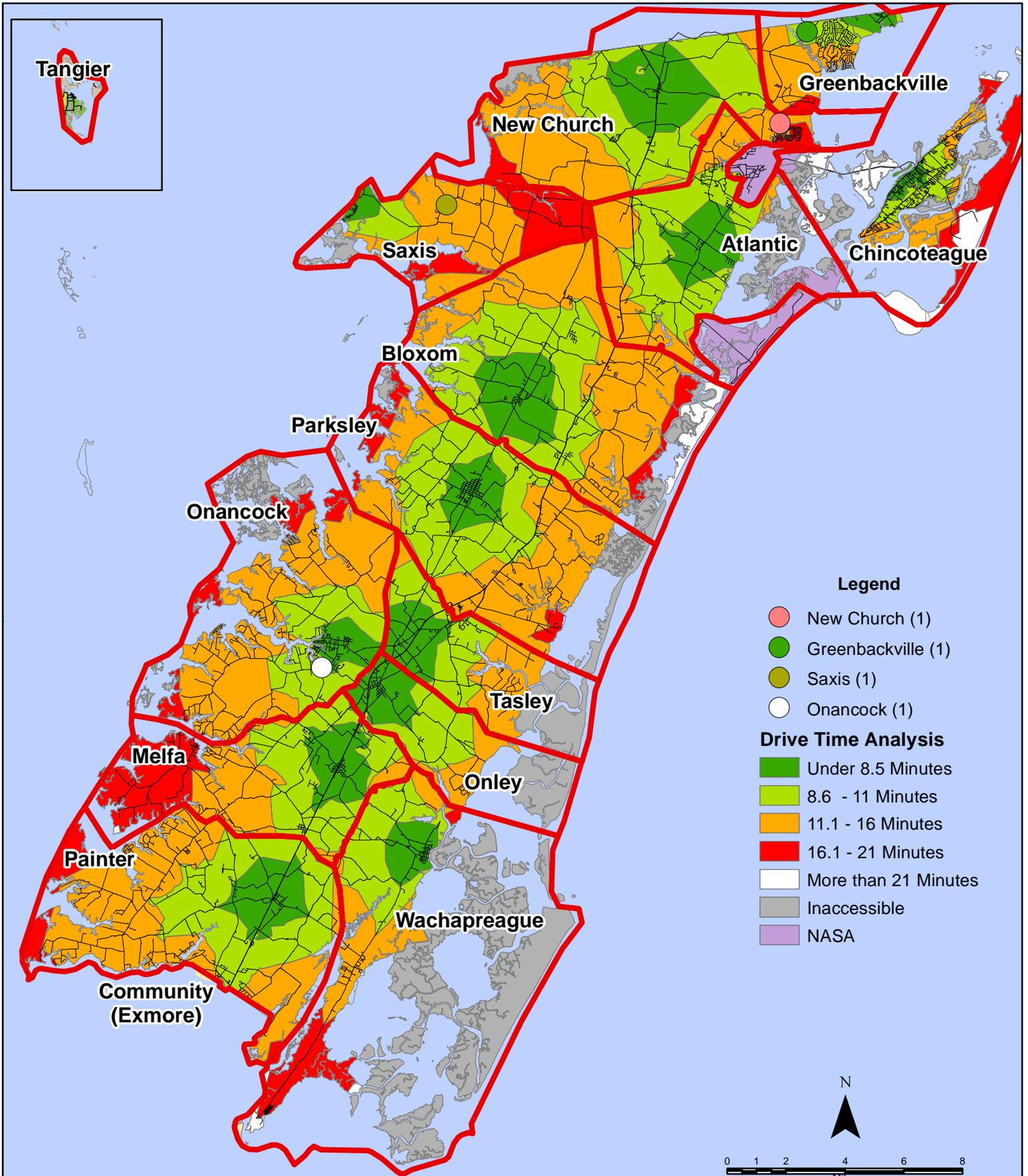Points maybe be plotted over one another when they are in close proximity.

July 2017 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Onley

Painter

Wachapreague

Community
(Exmore)

Legend

- 🔴 New Church (1)
- 🟢 Greenbackville (1)
- 🟡 Saxis (1)
- ⚪ Onancock (1)

Drive Time Analysis

- 🟩 Under 8.5 Minutes
- 🟨 8.6 - 11 Minutes
- 🟧 11.1 - 16 Minutes
- 🟥 16.1 - 21 Minutes
- ⬜ More than 21 Minutes
- ⬜ Inaccessible
- 🟪 NASA

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

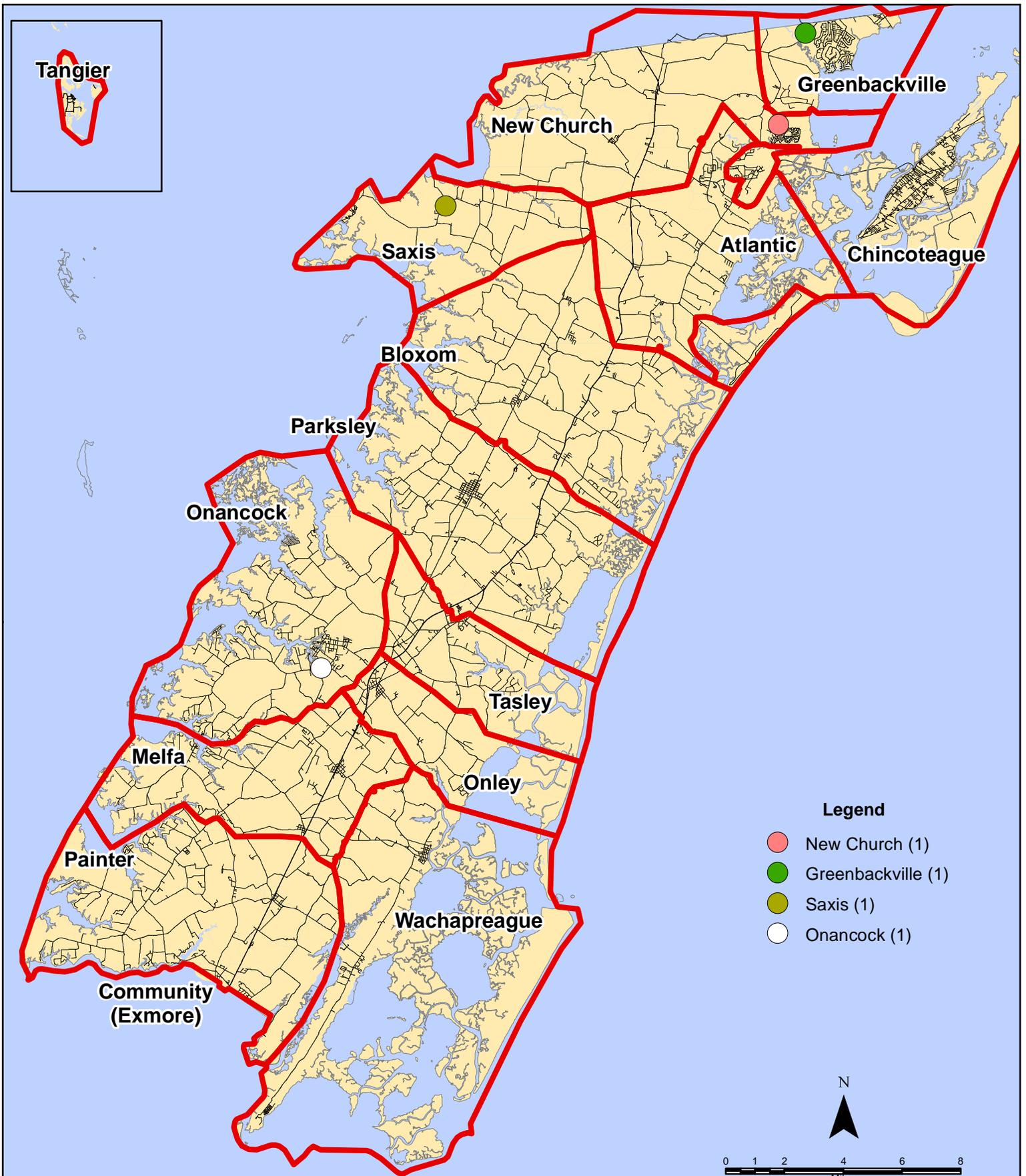Points maybe be plotted over one another when they are in close proximity.

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July 2017 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Onley

Painter

Wachapreague

Community (Exmore)

Legend

New Church (1)

Greenbackville (1)

Saxis (1)

Onancock (1)

N

0 1 2 4 6 8
Miles

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