

# February 2017

## Fire - Performance Measure Data \*

| Response District    | Total Calls in District | Greater than 20 min. Response Time | Calls Handled by other agency | Longest Response Time | Overall Station Benchmark % |
|----------------------|-------------------------|------------------------------------|-------------------------------|-----------------------|-----------------------------|
| New Church           | 5                       | 1                                  | 0                             | 0:21:03               | 80.0%                       |
| Greenbackville       | 1                       | 0                                  | 1                             | 0:16:13               | 100.0%                      |
| Chincoteague         | 3                       | 0                                  | 0                             | 0:14:01               | 100.0%                      |
| Atlantic             | 9                       | 0                                  | 1                             | 0:11:55               | 100.0%                      |
| Saxis                | 1                       | 0                                  | 0                             | 0:14:27               | 100.0%                      |
| Bloxom               | 7                       | 0                                  | 0                             | 0:13:27               | 100.0%                      |
| Parksley             | 13                      | 0                                  | 1                             | 0:12:15               | 100.0%                      |
| Tasley               | 1                       | 0                                  | 0                             | 0:16:56               | 100.0%                      |
| Onancock             | 11                      | 0                                  | 1                             | 0:16:02               | 100.0%                      |
| Melfa                | 10                      | 0                                  | 1                             | 0:14:38               | 100.0%                      |
| Wachapreague         | 2                       | 0                                  | 0                             | 0:08:28               | 100.0%                      |
| Painter              | 6                       | 0                                  | 0                             | 0:12:43               | 100.0%                      |
| Onley                | 1                       | 0                                  | 1                             | 0:07:01               | 100.0%                      |
| Tangier              | 3                       | 1                                  | 0                             | 0:24:46               | 66.7%                       |
| <b>System Totals</b> | <b>73</b>               | <b>2</b>                           | <b>6</b>                      | <b>0:24:46</b>        | <b>97.3%</b>                |

## EMS - Performance Measure Data

| Response District      | Total Calls in District | Greater than 20 min. Response Time | Longest Response Time | Calls Handled by other agency | Station Benchmark Compliance % | Overall Station Reliability % |
|------------------------|-------------------------|------------------------------------|-----------------------|-------------------------------|--------------------------------|-------------------------------|
| Greenbackville         | 19                      | 2                                  | 0:26:03               | 15                            | 89.47%                         | 21.1%                         |
| Chincoteague           | 44                      | 1                                  | 0:20:33               | 3                             | 97.73%                         | 93.2%                         |
| Saxis                  | 6                       | 0                                  | 0:14:37               | 1                             | 100.00%                        | 83.3%                         |
| Bloxom                 | 54                      | 0                                  | 0:16:59               | 5                             | 100.00%                        | 90.7%                         |
| Parksley               | 63                      | 0                                  | 0:13:34               | 4                             | 100.00%                        | 93.7%                         |
| Onancock               | 51                      | 1                                  | 1:20:51*              | 2                             | 98.04%                         | 96.1%                         |
| Melfa                  | 43                      | 0                                  | 0:14:48               | 1                             | 100.00%                        | 97.7%                         |
| Wachapreague (Painter) | 31                      | 1                                  | 0:22:27               | 3                             | 96.77%                         | 90.3%                         |
| Onley                  | 24                      | 0                                  | 0:14:54               | 7                             | 100.00%                        | 70.8%                         |
| Oak Hall               | 97                      | 5                                  | 0:26:18               | 19                            | 94.85%                         | 80.4%                         |
| Tangier                | 7                       | 0                                  | 0:10:37               | 0                             | 100.00%                        | 100.0%                        |
| Community (Exmore)     | 13                      | 0                                  | 0:15:11               | 0                             | 100.00%                        | 100.0%                        |
| <b>System Totals</b>   | <b>452</b>              | <b>10</b>                          | <b>1:20:51</b>        | <b>60</b>                     | <b>97.79%</b>                  | <b>86.7%</b>                  |

\* Boat transportation from Tangier to Onancock

## EMS Mutual Aid Data

|                        | Station Giving Aid |              |          |           |          |           |          |                      |          |          |                    | NORS     | 2nd Call  | 3rd Call  |             |
|------------------------|--------------------|--------------|----------|-----------|----------|-----------|----------|----------------------|----------|----------|--------------------|----------|-----------|-----------|-------------|
|                        | Greenbackville     | Chincoteague | Saxis    | Bloxom    | Parksley | Onancock  | Melfa    | Wachapreague/Painter | Onley    | Oak Hall | Community (Exmore) |          |           |           | Northampton |
| Greenbackville         |                    | 2            |          |           |          |           |          |                      |          |          |                    |          | 15        |           |             |
| Chincoteague           |                    |              |          | 1         |          |           |          |                      |          |          |                    |          |           | 2         | 1           |
| Saxis                  |                    |              |          | 1         |          |           |          |                      |          |          |                    |          | 1         |           |             |
| Bloxom                 |                    |              |          |           | 4        |           |          |                      |          |          |                    |          | 1         | 4         |             |
| Parksley               |                    |              |          |           |          | 1         |          |                      |          |          |                    |          | 1         | 3         |             |
| Onancock               |                    |              |          |           |          |           | 1        | 1                    |          |          |                    |          | 1         | 1         |             |
| Melfa                  |                    |              |          |           |          |           |          | 1                    |          |          |                    |          |           | 1         |             |
| Wachapreague (Painter) |                    |              |          |           |          |           | 1        |                      |          |          | 2                  |          | 3         |           |             |
| Onley                  |                    |              |          |           |          |           |          |                      |          |          |                    |          | 7         |           |             |
| Oak Hall               | 1                  | 1            |          | 15        |          | 2         |          |                      |          |          |                    |          | 1         | 13        | 5           |
| Community (Exmore)     |                    |              |          |           |          |           |          |                      |          |          |                    |          |           |           |             |
| Northampton Co.        |                    |              |          |           |          |           |          |                      |          |          |                    |          |           |           |             |
| Wallops                |                    |              |          |           |          |           |          |                      |          |          |                    |          |           |           |             |
| <b>Total</b>           | <b>1</b>           | <b>3</b>     | <b>0</b> | <b>17</b> | <b>4</b> | <b>10</b> | <b>2</b> | <b>1</b>             | <b>1</b> | <b>0</b> | <b>2</b>           | <b>0</b> | <b>30</b> | <b>24</b> | <b>6</b>    |

Station Receiving Aid

**Benchmark** = The Accomack County Board of Supervisors established a 20 minute standard for emergency response.

**NORS** = No Response by station or the call was handled by another station or agency.

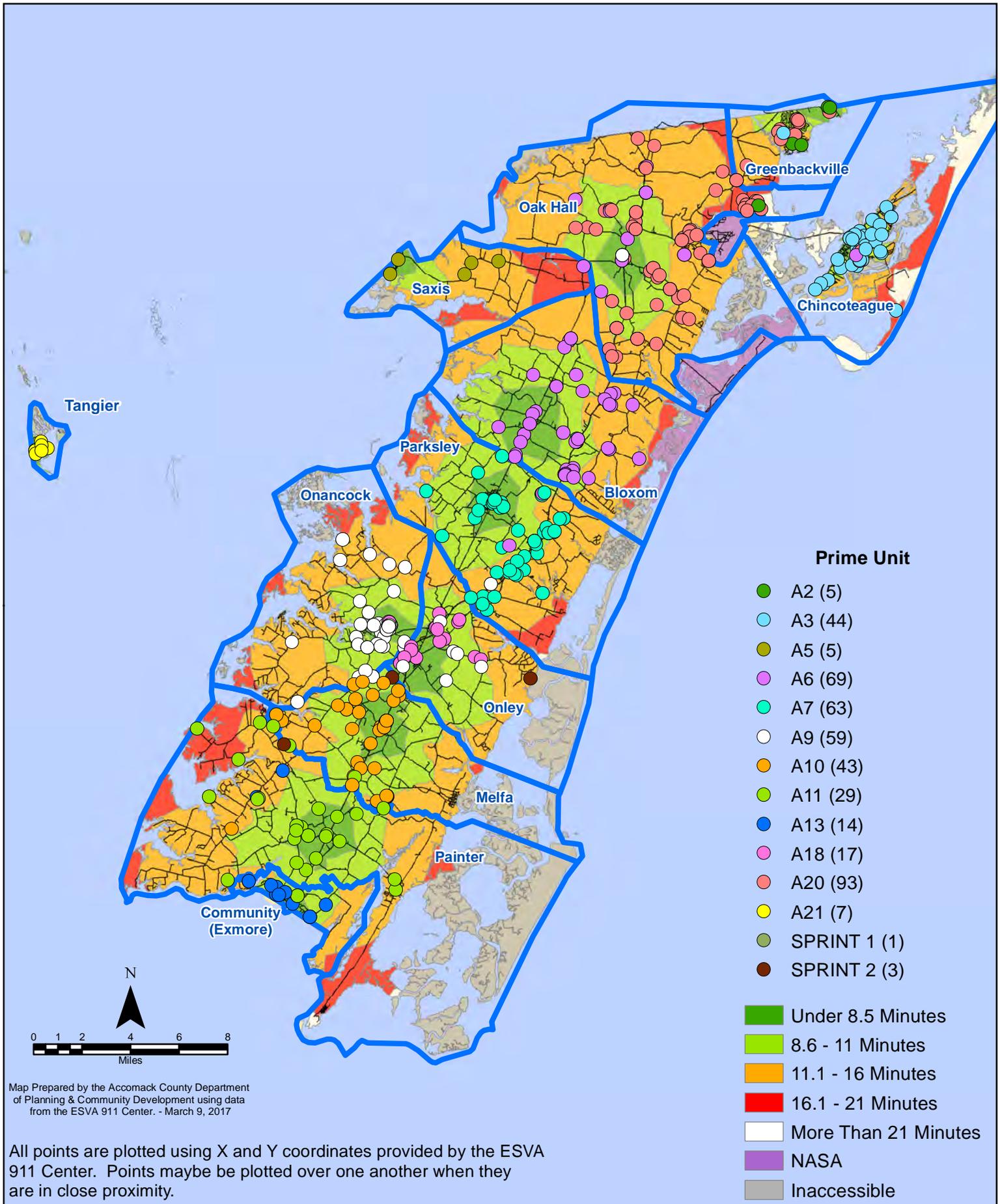
**2nd Call** = 2nd ambulance call received while first ambulance was on another call.

**3rd Call** = 3rd ambulance call received while first & second ambulances were on other calls.

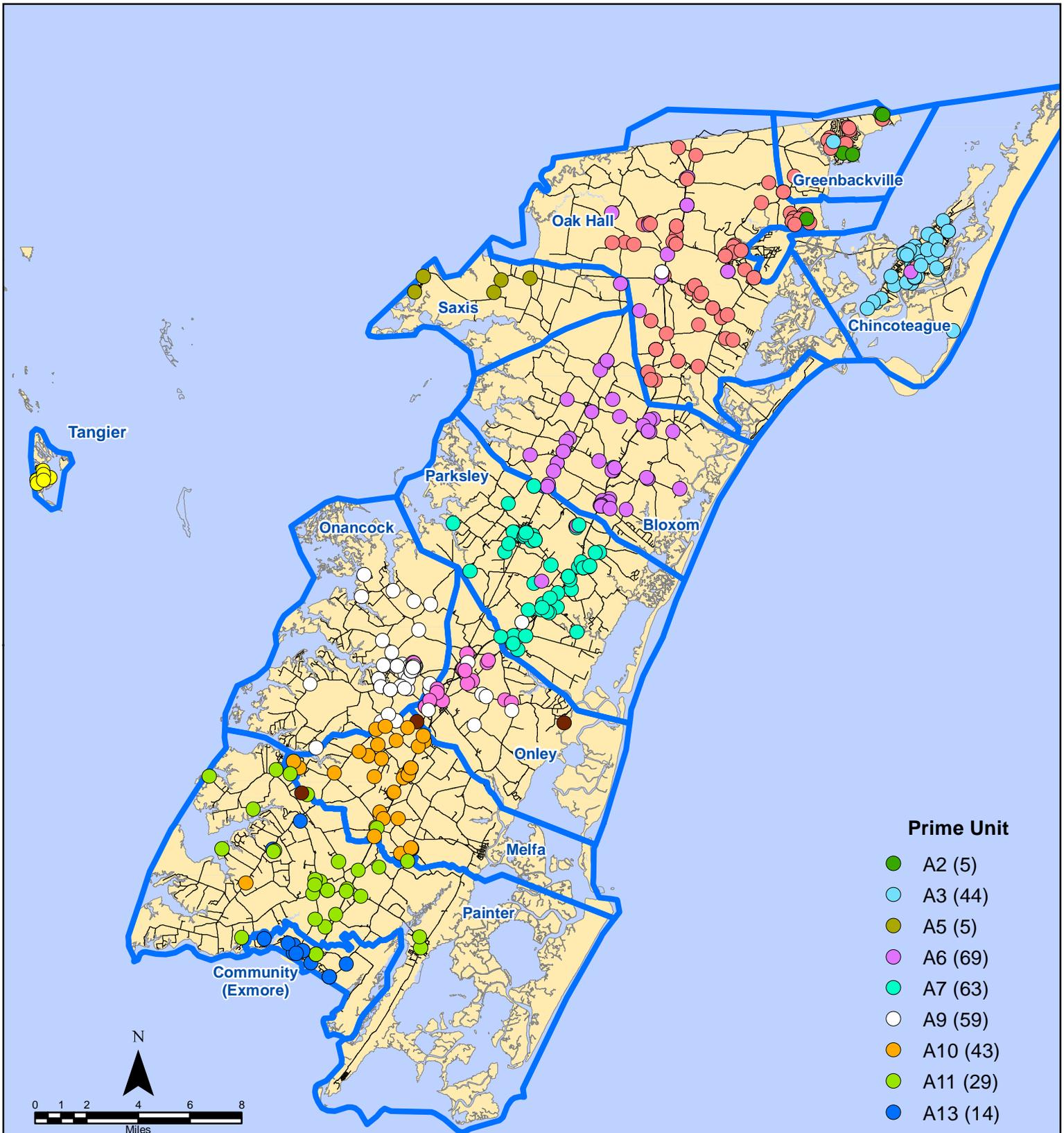
\* This data excludes F1 Med (Medical Assist) calls in the Fire Data.

*This information was prepared using data supplied by the Eastern Shore of Virginia 911 Center. This information is original incident data only and may not be representative of all units and/or stations who responded to an incident.*

# February 2017 EMS Calls By Prime Unit



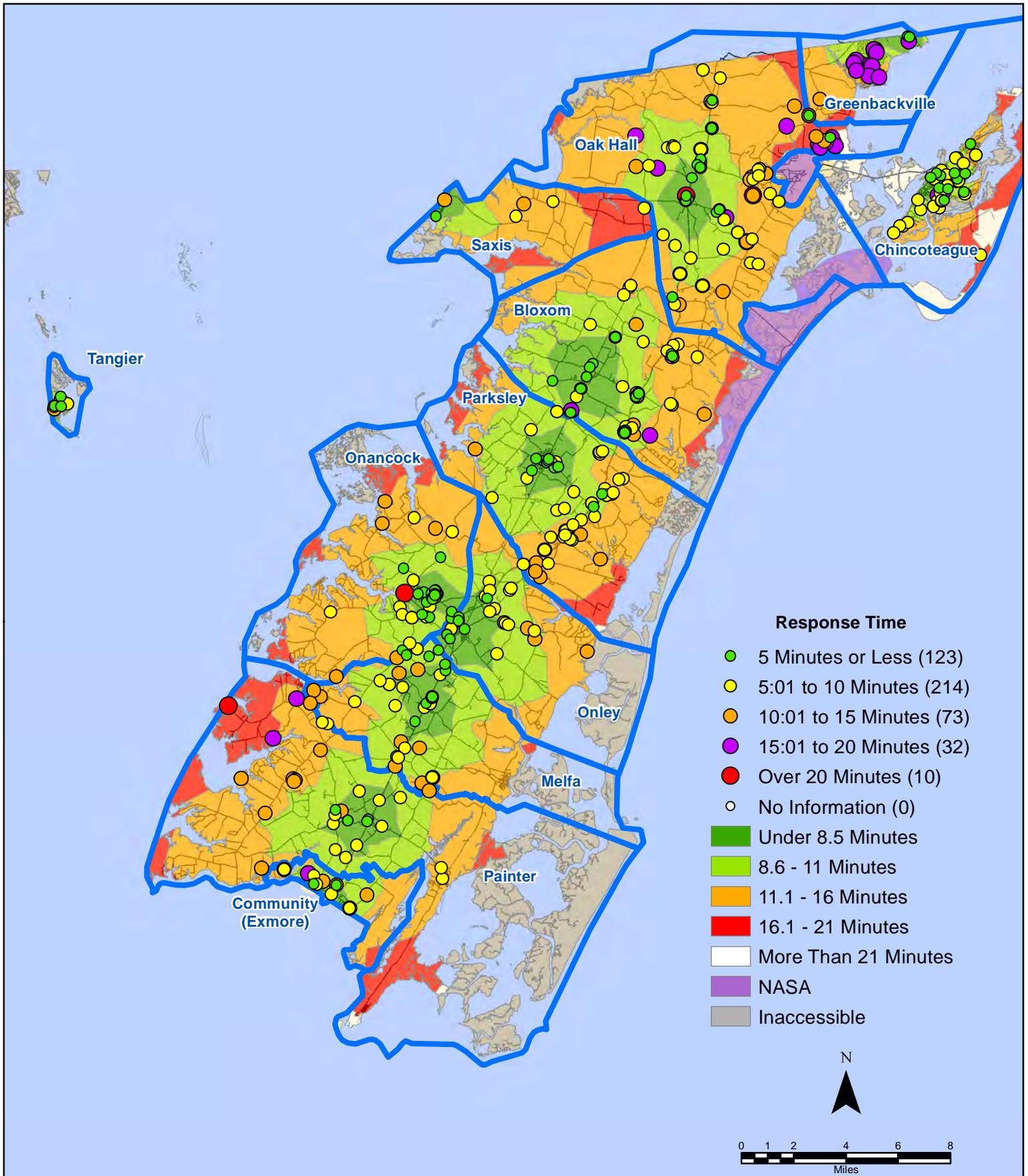
# February 2017 EMS Calls By Prime Unit



Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - March 9, 2017

All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

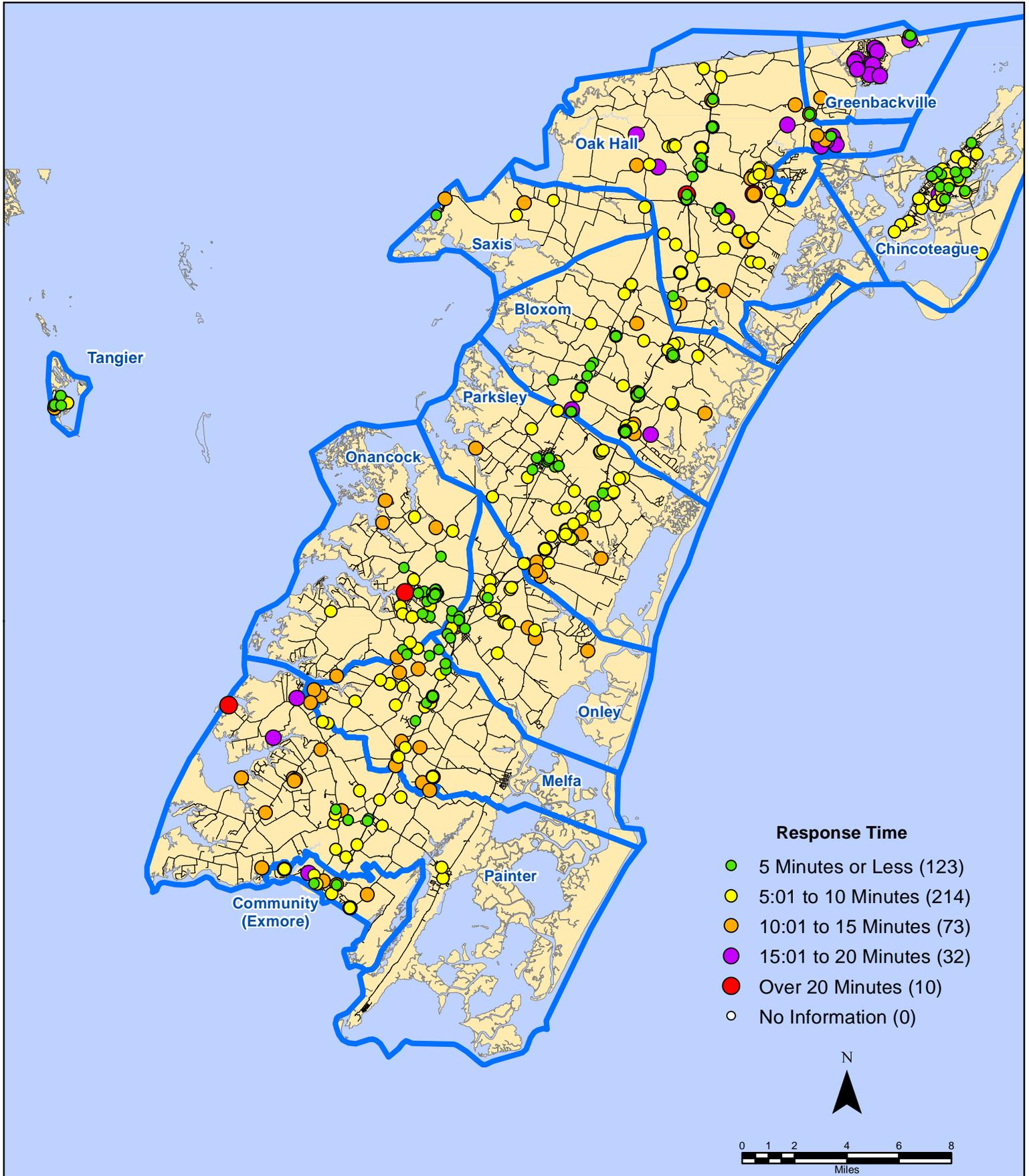
# February 2017 EMS Calls By Response Time



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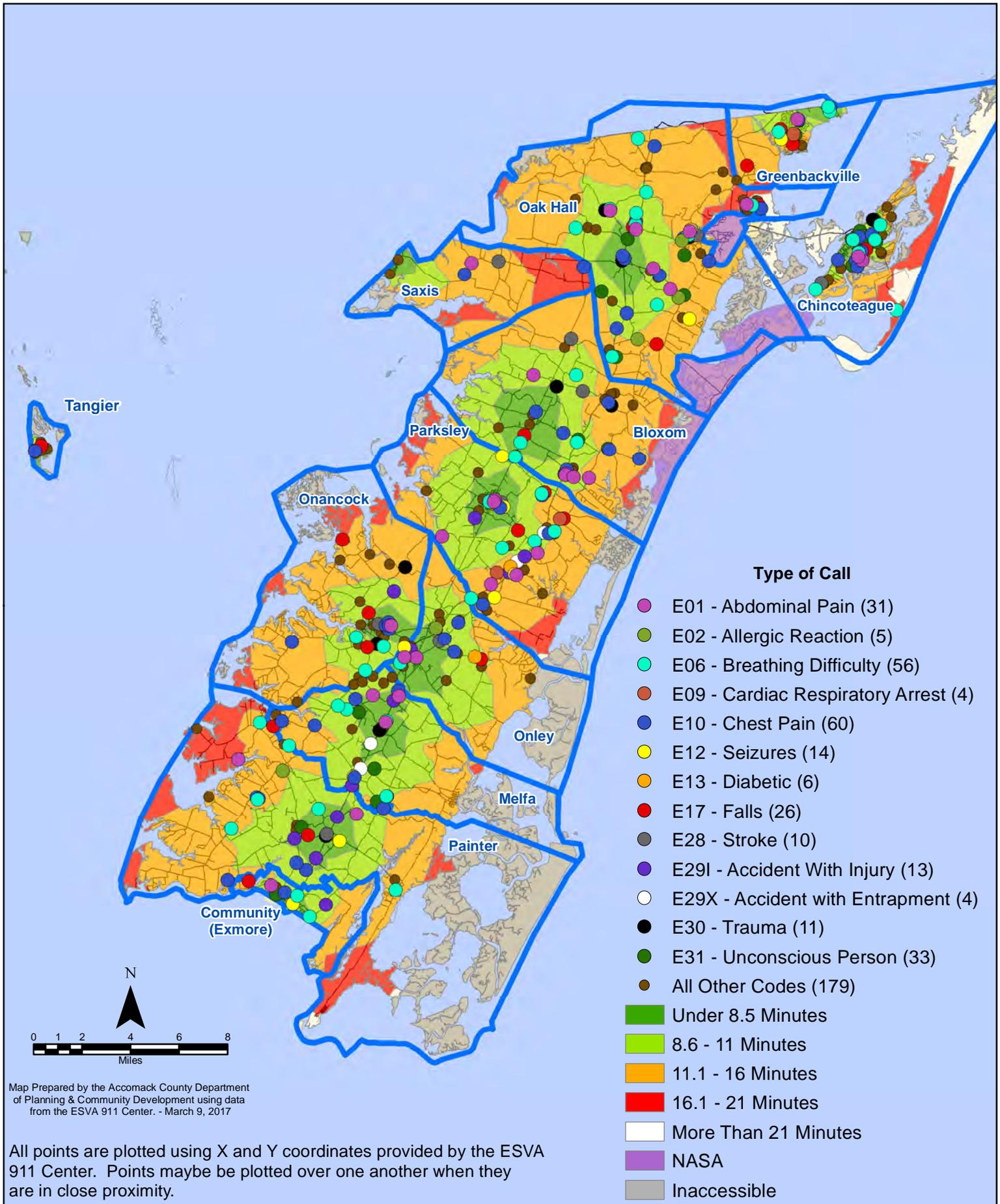
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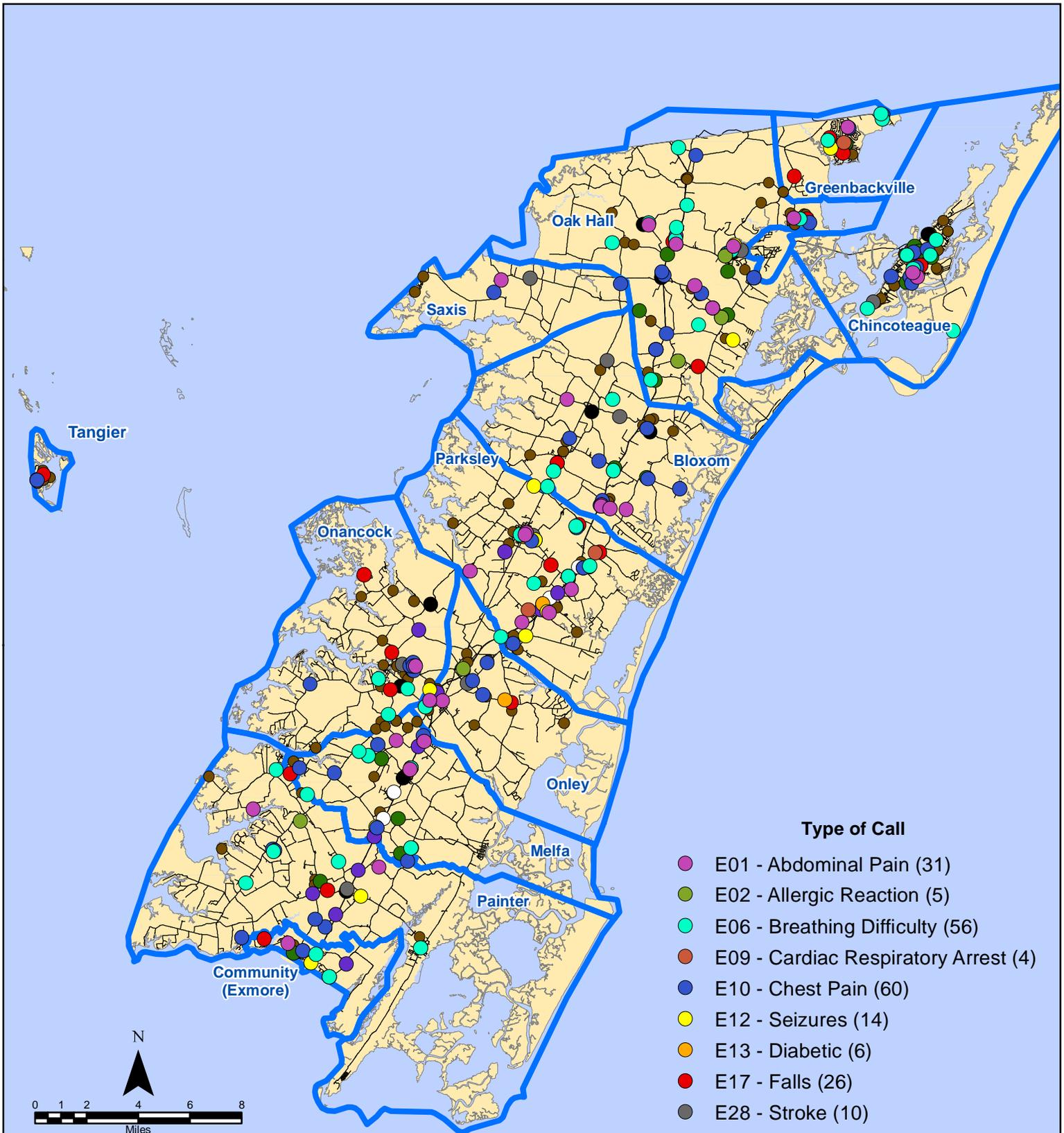
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# February 2017 EMS Calls By Type



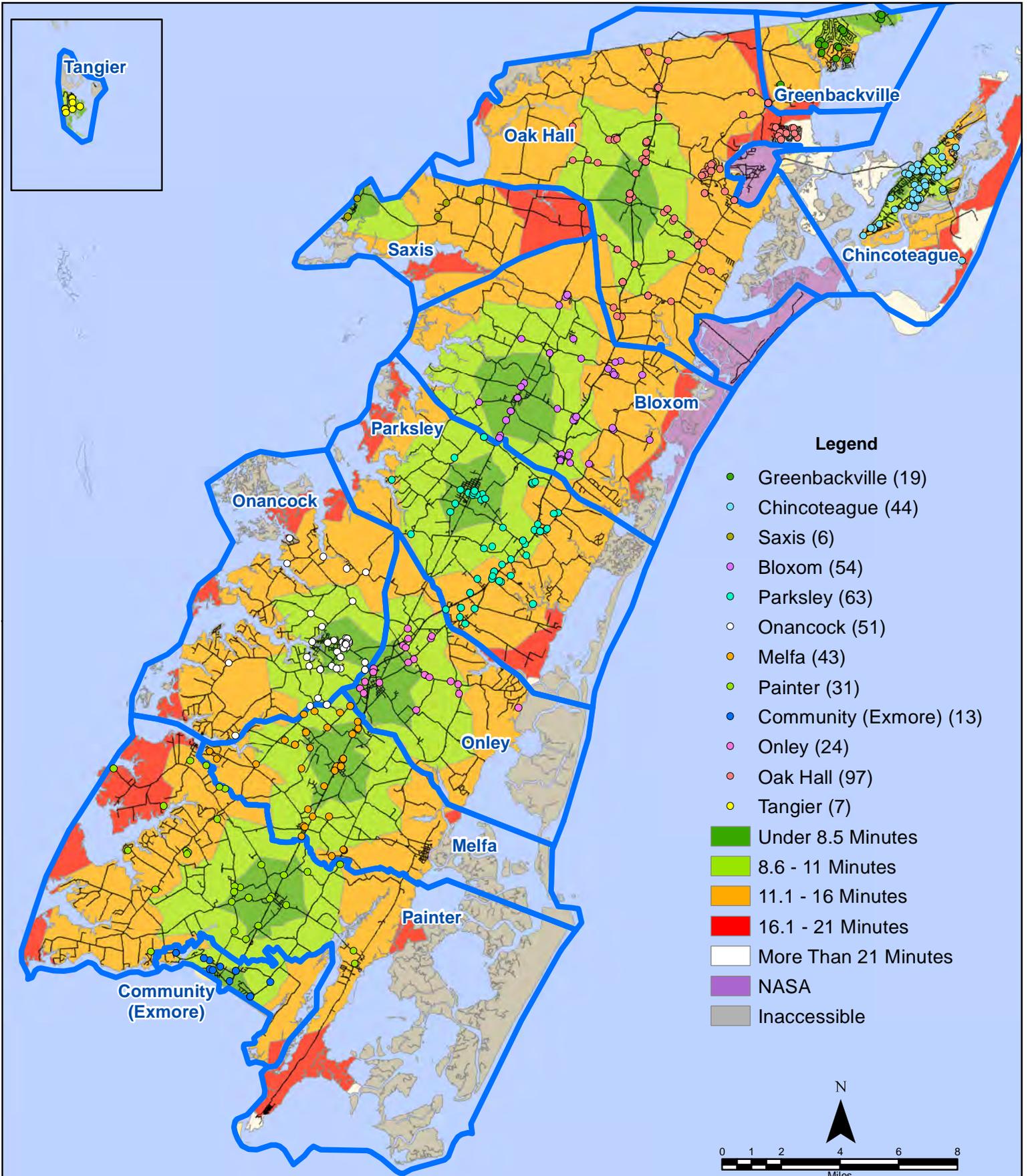
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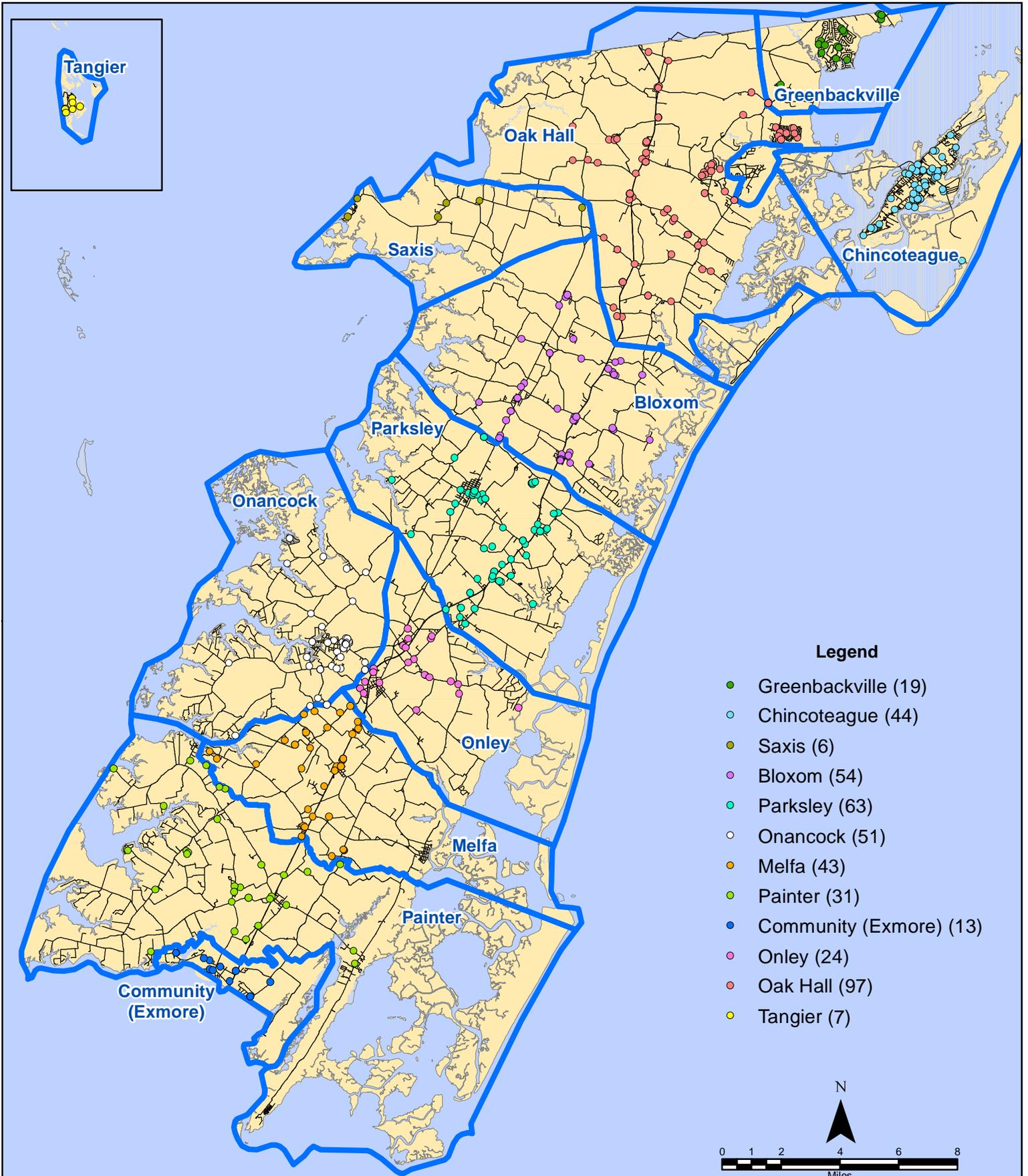
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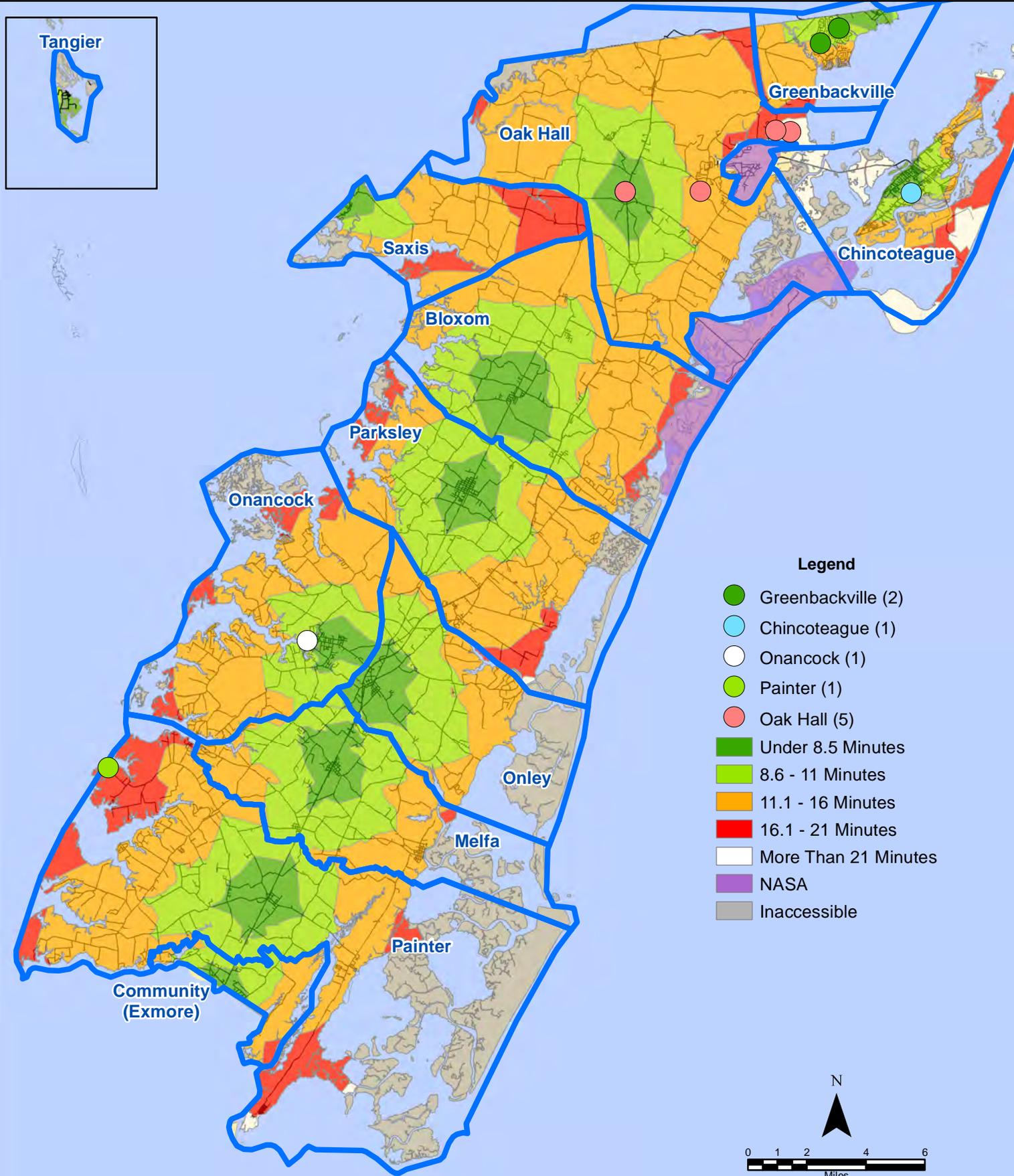
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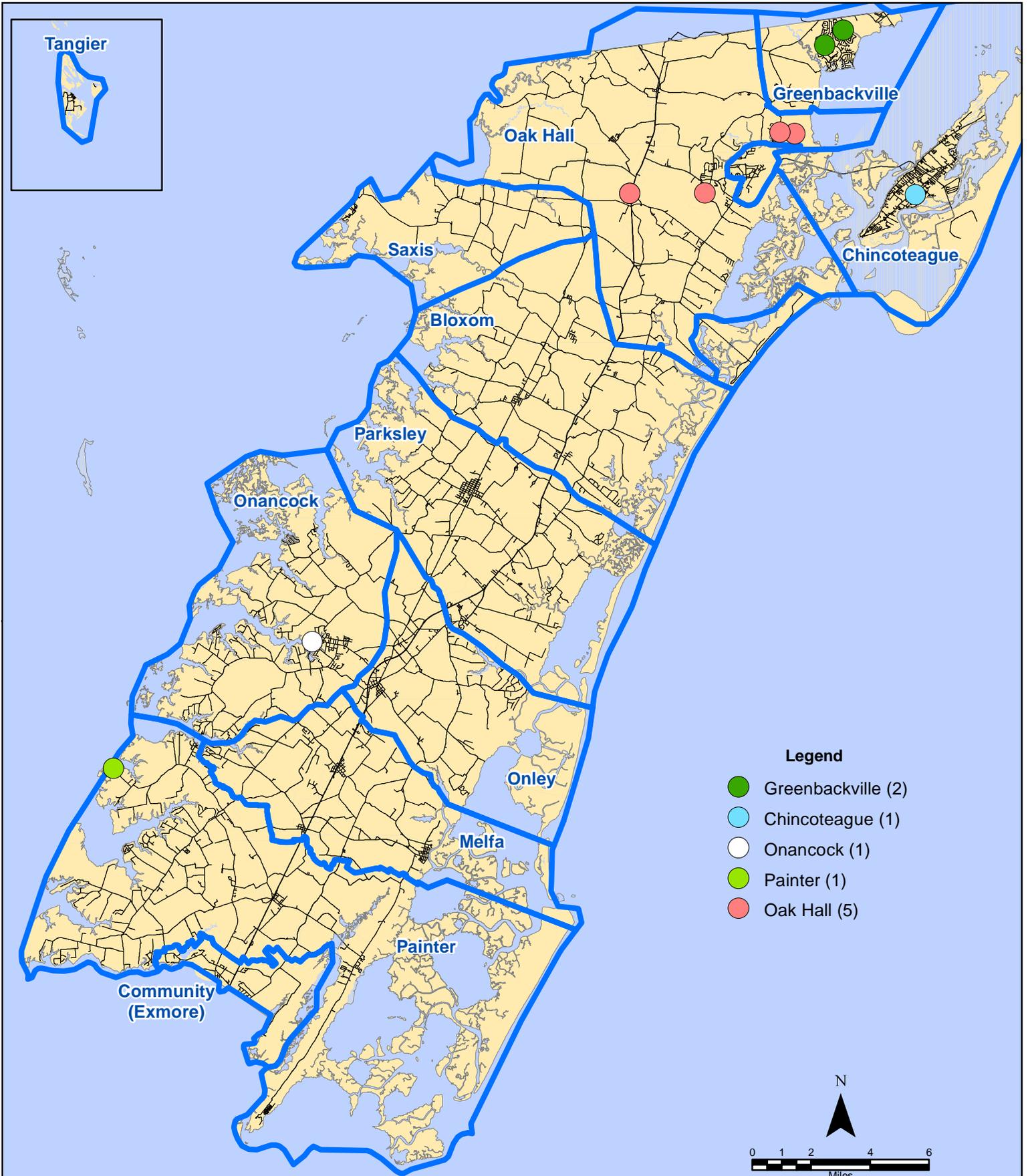
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# February 2017 EMS Calls With Response Time Greater Than 20 Mins.



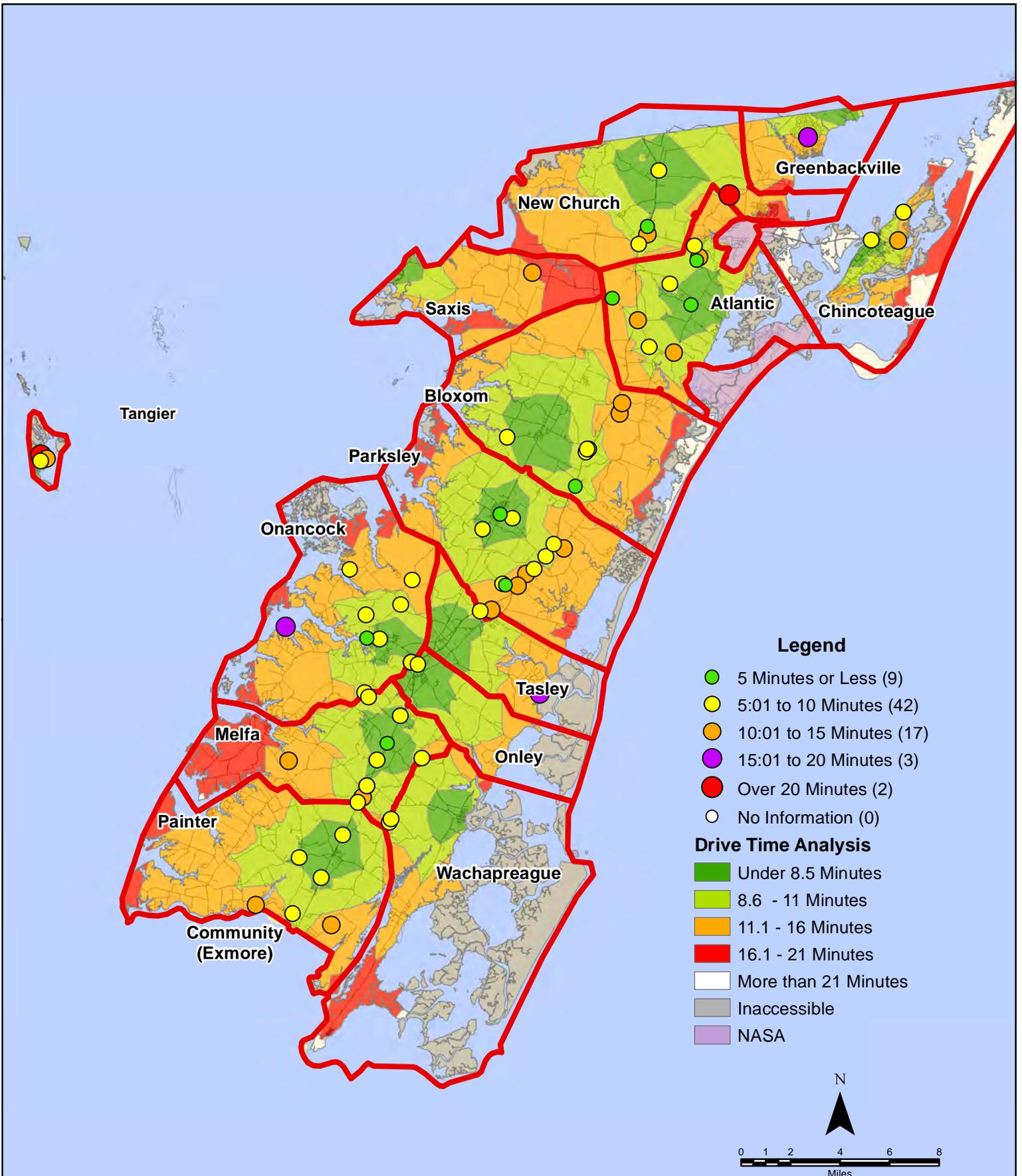
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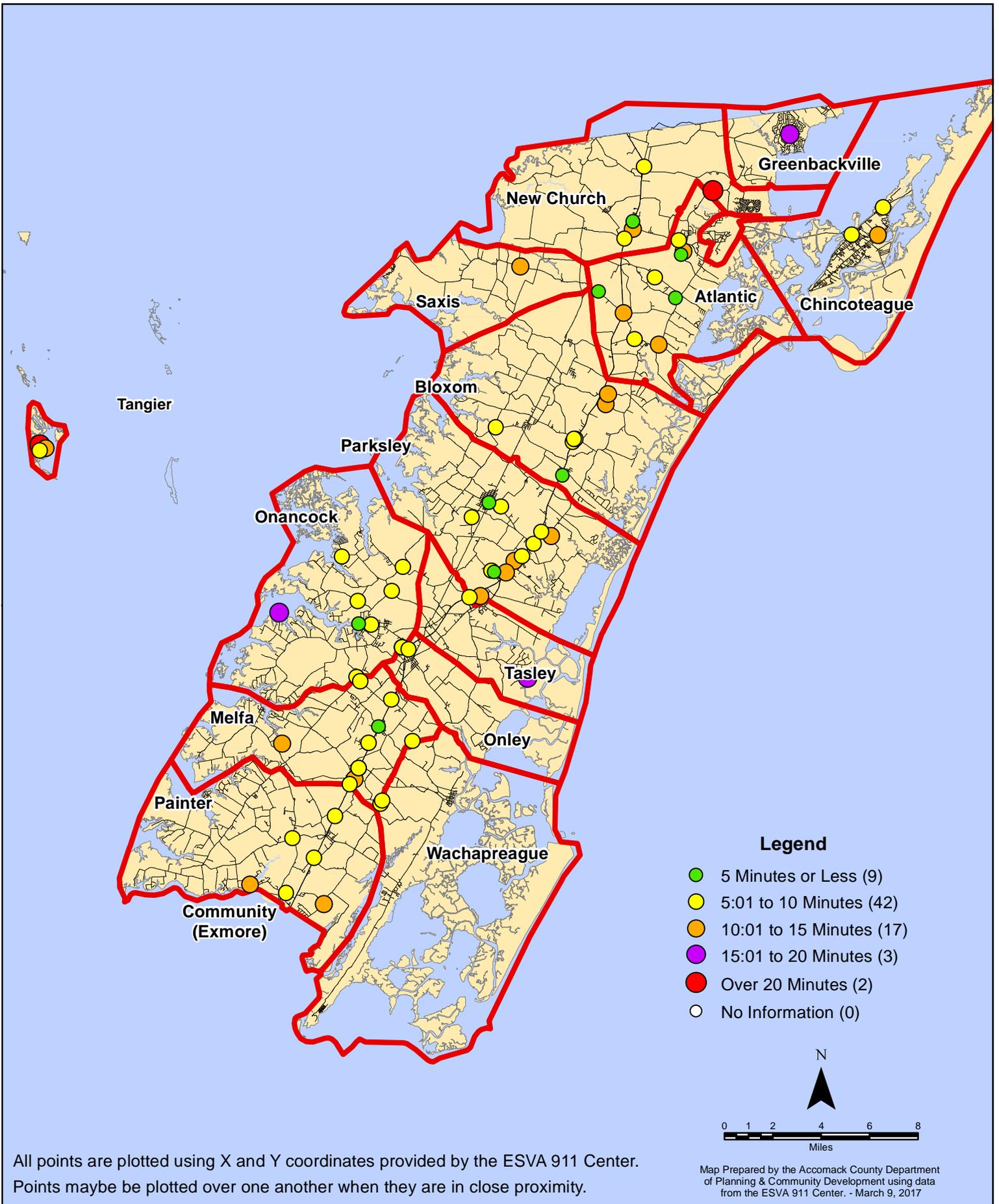
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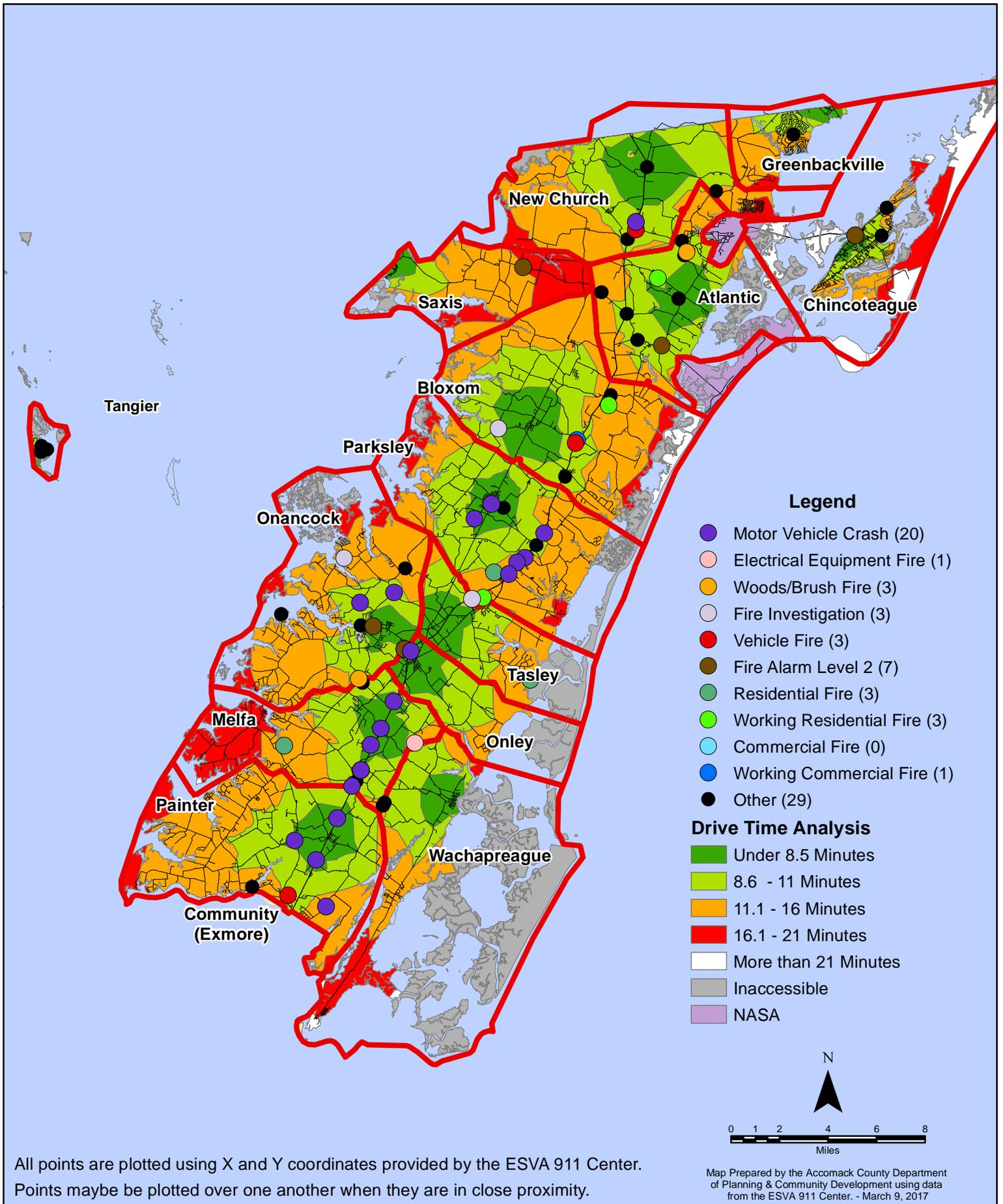
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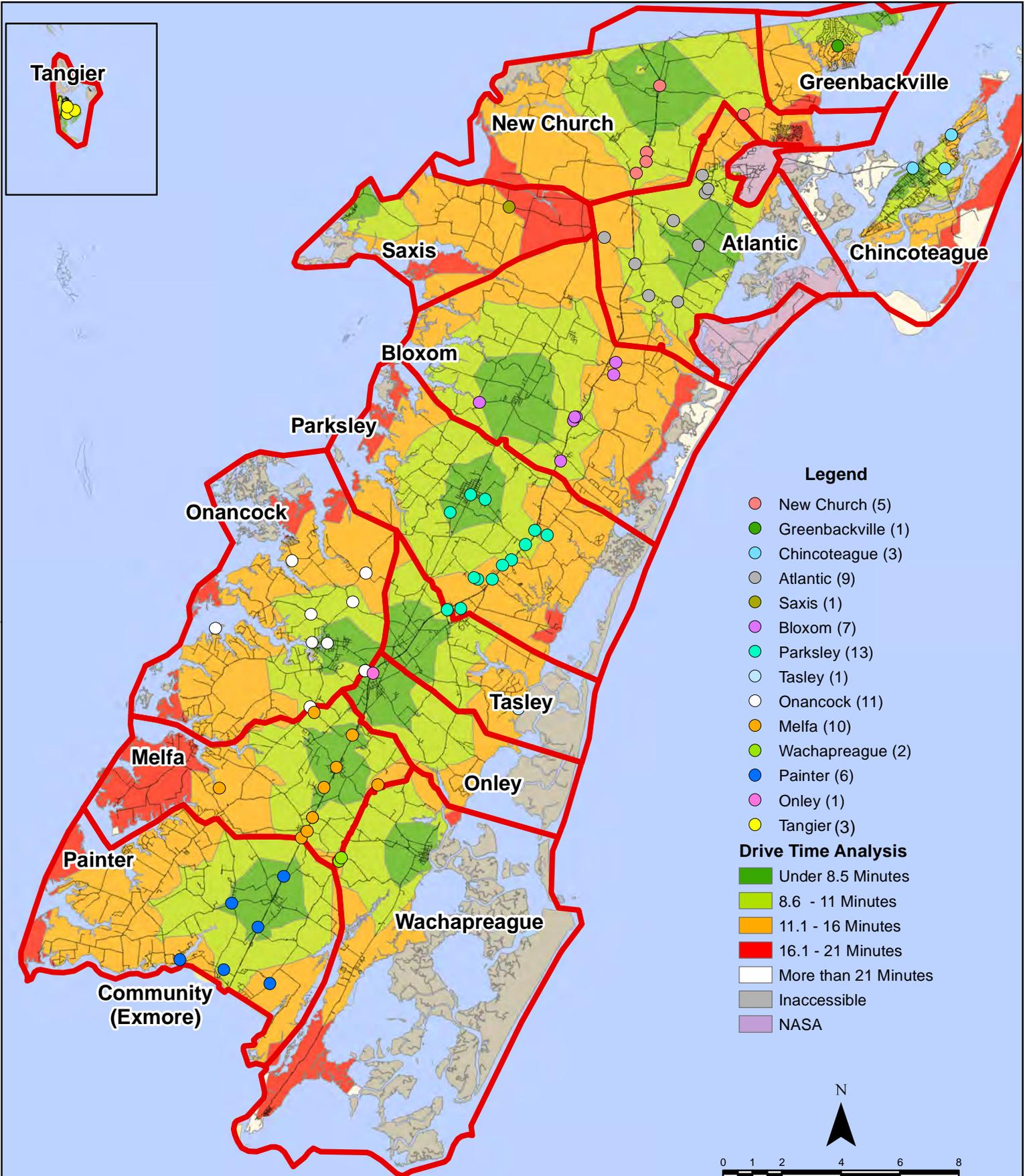
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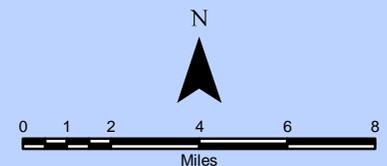


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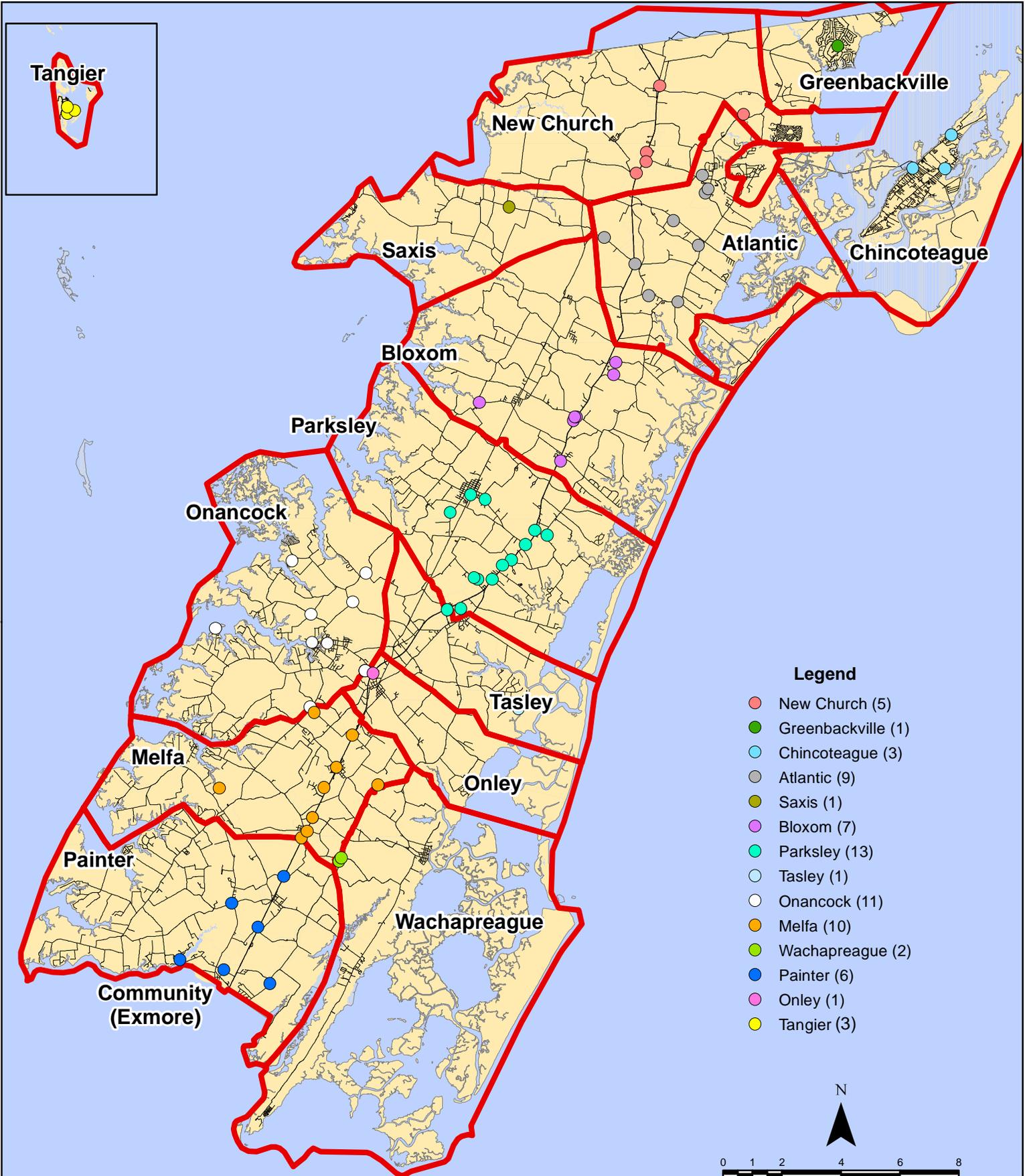


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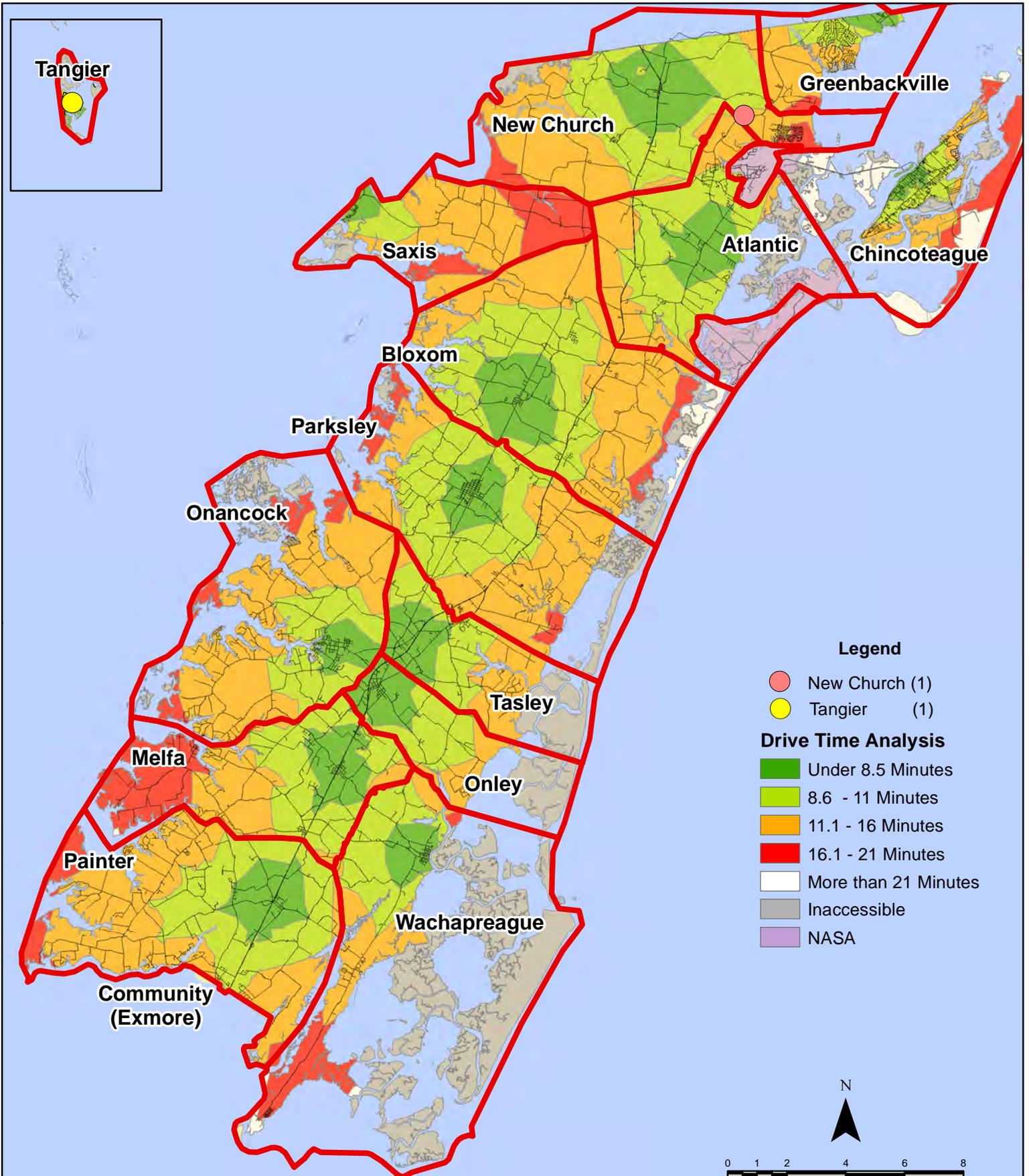
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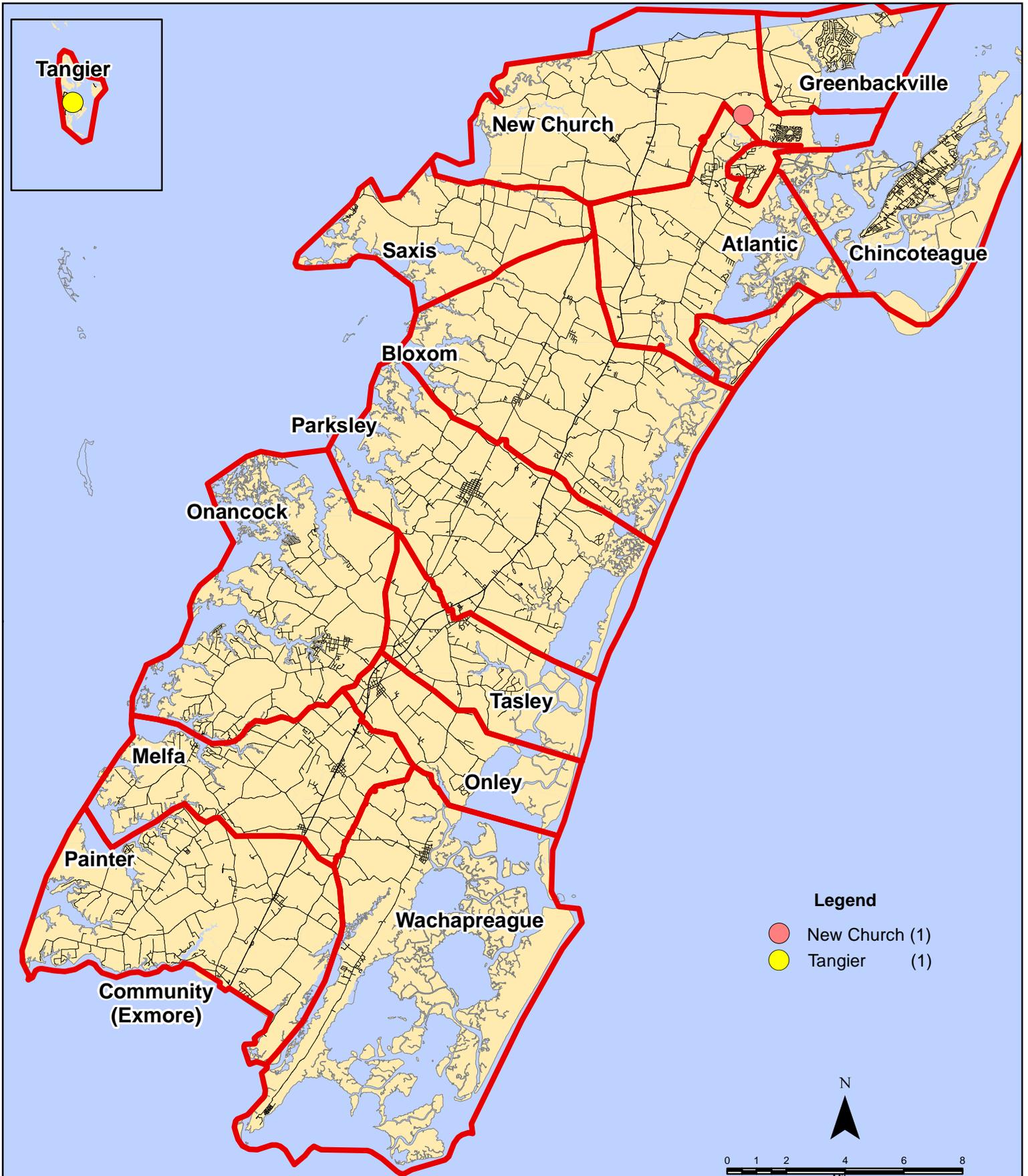
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