

Fire - Performance Measure Data *					
Response District	Total Calls in District	Greater than 20 min. Response	Calls Handled by other agency	Longest Response Time	Overall Station Benchmark %
New Church	8	0	1	0:17:02	100.0%
Greenbackville	3	1	0	0:53:19	66.7%
Chincoteague	1	0	0	0:13:25	100.0%
Atlantic	11	0	0	0:15:51	100.0%
Saxis	0	0	0	0	#DIV/0!
Bloxom	8	0	0	0:14:34	100.0%
Parksley	4	0	0	0:12:34	100.0%
Tasley	10	0	0	0:13:36	100.0%
Onancock	4	1	1	0:20:26	75.0%
Melfa	6	0	4	0:08:43	100.0%
Wachapreague	1	0	0	0:08:38	100.0%
Painter	8	0	0	0:13:02	100.0%
Onley	7	0	2	0:11:55	100.0%
Tangier	0	0	0	0	#DIV/0!
System Totals	71	2	8	0:53:19	97.2%

EMS - Performance Measure Data						
Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	15	6	0:28:13	12	60.00%	20.0%
Chincoteague	57	1	0:22:39	3	98.25%	94.7%
Saxis	9	1	0:33:56	3	88.89%	66.7%
Bloxom	50	1	0:32:33	4	98.00%	92.0%
Parksley	66	3	0:25:42	2	95.45%	97.0%
Onancock	41	2	0:27:28	2	95.12%	95.1%
Melfa	46	0	0:17:25	5	100.00%	89.1%
Wachapreague	26	0	0:18:41	0	100.00%	100.0%
Onley	37	1	0:24:47	28	97.30%	24.3%
Oak Hall	70	1	0:23:19	5	98.57%	92.9%
Tangier	4	1	0:33:36	0	75.00%	100.0%
Community (Exmore)	15	0	0:17:51	0	100.00%	100.0%
System Totals	436	17	0:33:56	64	96.10%	85.3%

November 2016

EMS Mutual Aid Data

Station : Giving Aid	Station Receiving Aid														
	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague	Onley	Oak Hall	Community (Exmore)	Northampton Co.	Wallops		
Greenbackville	2								10		12				
Chincoteague									3		2	1			
Saxis			1						2		3				
Bloxom				4							1	3			
Parksley					1		1				2				
Onancock						1	1				2				
Melfa				2		1	2					5			
Wachapreague															
Onley				1	23	4					28				
Oak Hall	1		4								1	3	1		
Community (Exmore)															
Northampton Co.															
Wallops															
Total	0	3	0	5	5	25	6	2	3	15	0	0	48	11	5

Over 20 minute response detail

Date and Alarm Time	Inc. #	Response Time	Station	Explanation
11/02/16 @ 9:29	1794	0:53:19	S02	wrong times entered !?
11/19/16 @ 18:03	1882	0:20:26	S09	East Point - travel time
11/02/2016 04:23:19	7526	0:24:47	ST18	6 minute response + travel
11/03/2016 21:50:43	7560	0:23:16	ST02	awaiting attendant - Station 20 responded
11/05/2016 13:00:41	7596	0:22:39	ST03	staging law enforcement
11/07/2016 10:00:26	7637	0:20:51	ST02	travel time - Station 20 responded
11/09/2016 01:21:46	7683	0:23:19	ST20	travel time
11/09/2016 13:32:03	7693	0:28:13	ST02	staging law enforcement
11/10/2016 11:38:15	7714	0:20:38	ST02	Station 20 assist - travel time to Captain's Cove
11/12/2016 20:58:15	7755	0:22:12	ST02	travel time to Captain's Cove
11/15/2016 20:59:48	7823	0:32:33	ST06	3 minute response - Station 7 handled
11/20/2016 13:33:55	7930	0:25:47	ST07	3 minute response - travel time
11/22/2016 02:34:51	7957	0:24:10	ST02	4 minute response - travel time to Captain's Cove
11/23/2016 09:16:12	7974	0:27:28	ST09	staging - law enforcement
11/25/2016 15:42:24	8033	0:21:48	ST07	DPS crew on engine - volunteer crew at huge fire
11/27/2016 00:00:13	8063	0:33:56	ST05	Station 18 handled second EMS call for Station 7
11/27/2016 03:37:43	8068	0:33:36	ST21	6 minute response & awaiting volunteer crew
11/27/2016 22:54:45	8092	0:20:39	ST07	staging law enforcement
11/29/2016 00:51:32	8121	0:20:43	ST09	Station 20 responded

Benchmark = The Accomack County Board of Supervisors established 20 minute standard for emergency response.

* This data excludes F1 Med (Medical Assist) calls in Fire Data

NORS = No Response by station or the call was handled by another station or agency.

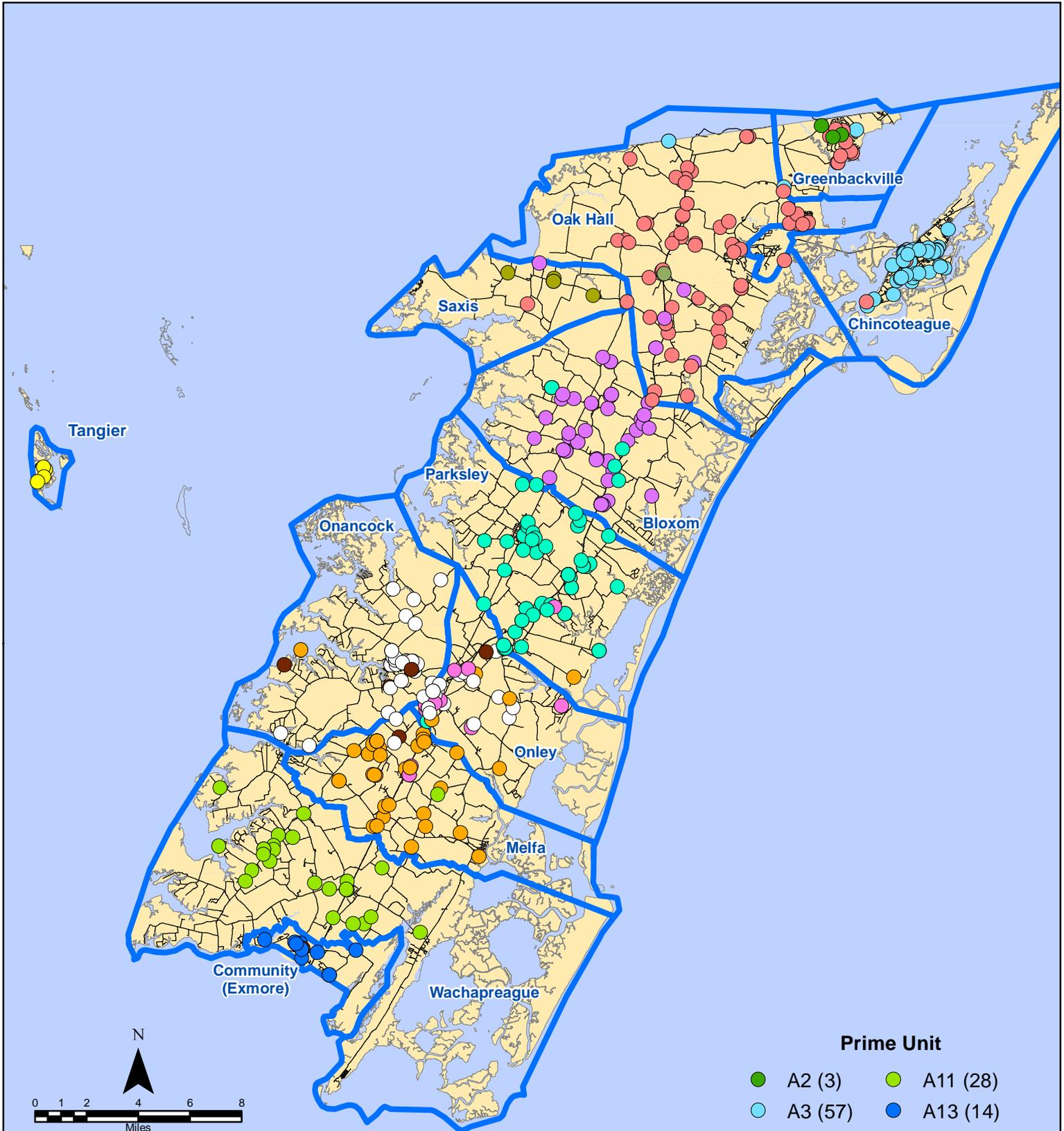
2nd Call = 2nd Ambulance call received while first ambulance was on another call.

3rd Call = 3rd Ambulance call received while First & Second Ambulances were on other calls.

This information was prepared using data supplied by the Eastern Shore of Virginia 911 Center.

This information is original incident data only and may not be representative of all units or stations who responded to an incident.

November 2016 EMS Calls By Prime Unit



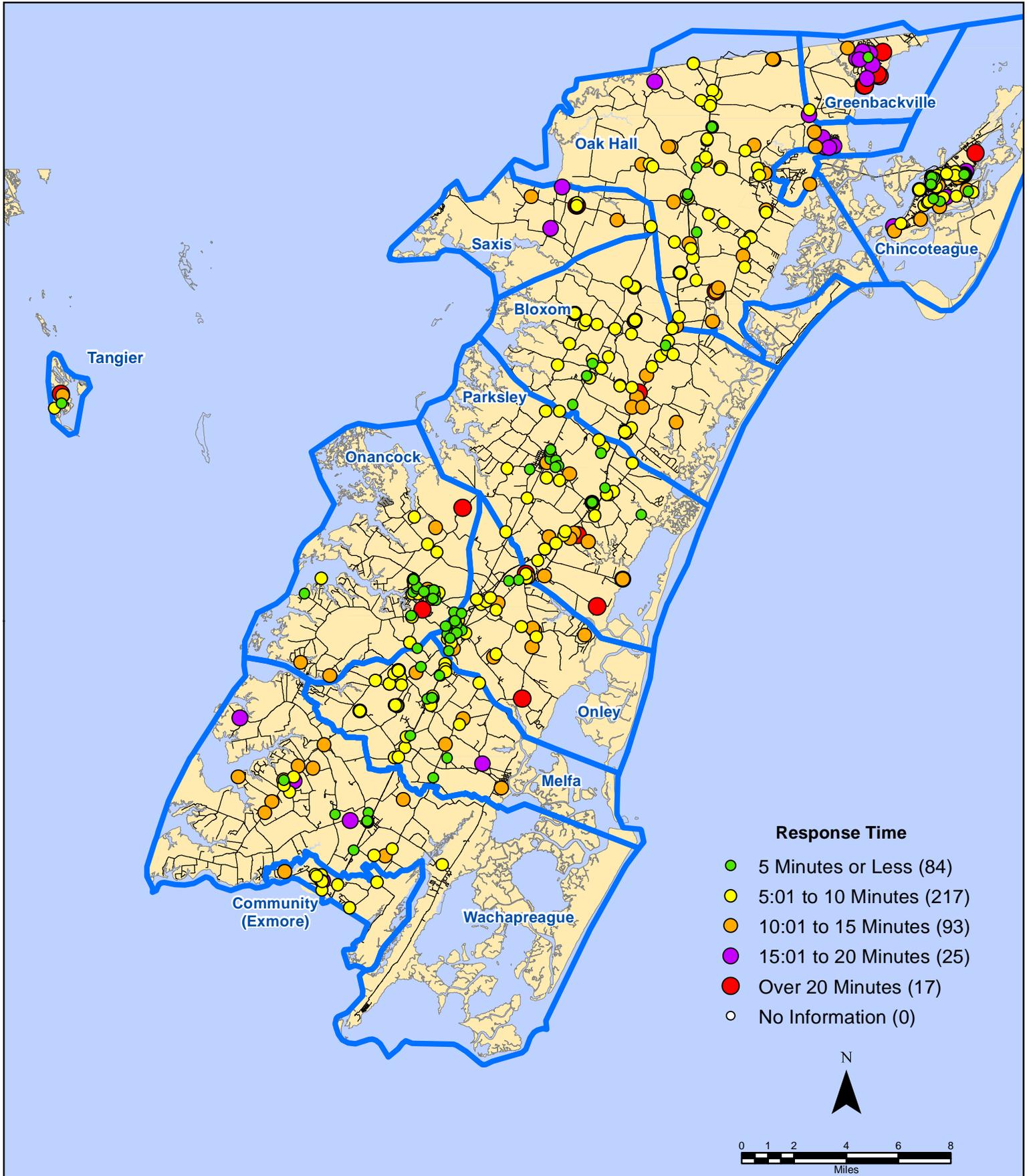
Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - January 18, 2017

All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

Prime Unit

- | | |
|------------|----------------|
| ● A2 (3) | ● A11 (28) |
| ● A3 (57) | ● A13 (14) |
| ● A5 (6) | ● A18 (11) |
| ● A6 (51) | ● A20 (79) |
| ● A7 (69) | ● A21 (4) |
| ● A9 (61) | ● SPRINT 1 (1) |
| ● A10 (46) | ● SPRINT 2 (6) |

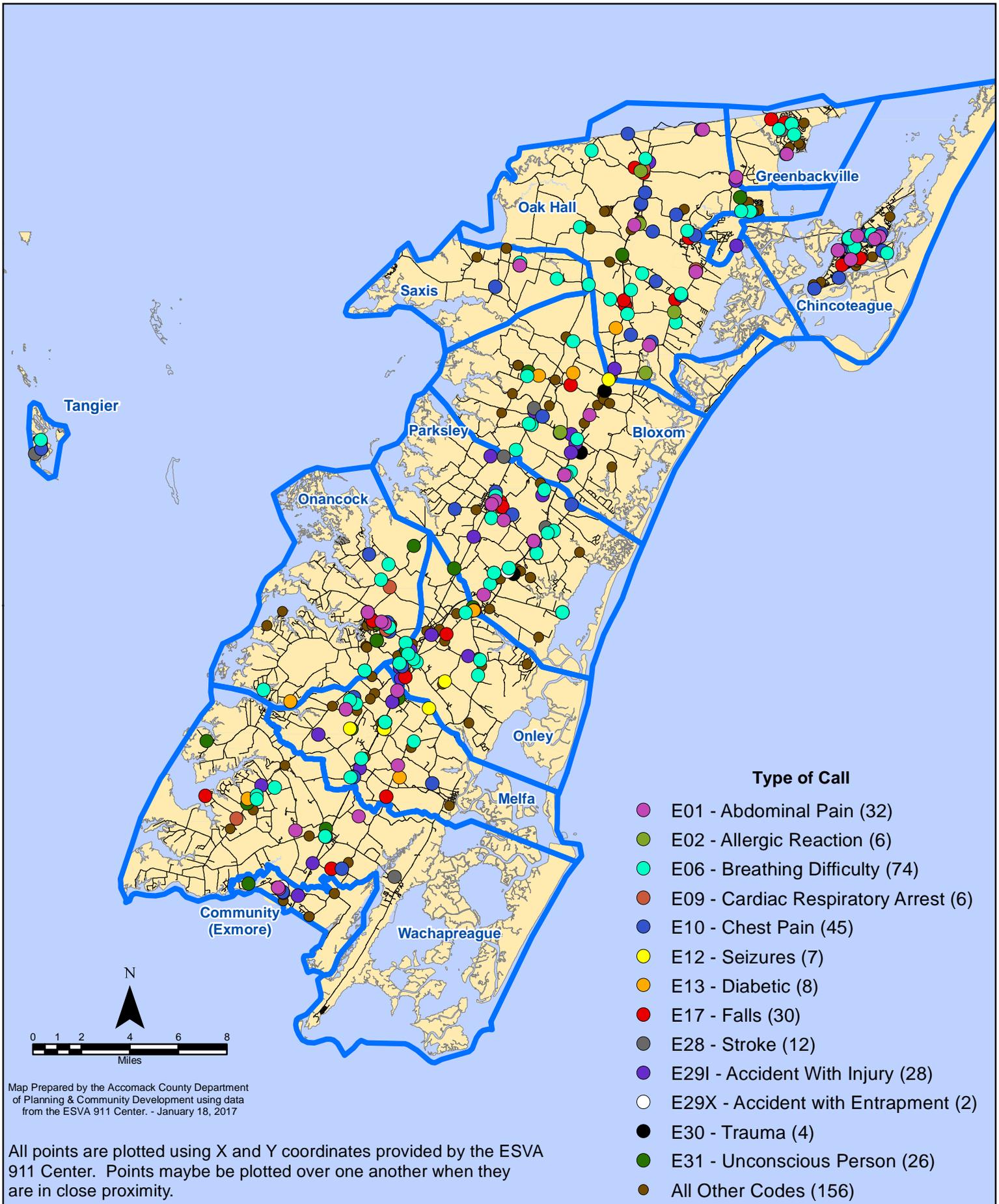
November 2016 EMS Calls By Response Time



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November 2016 EMS Calls By Type



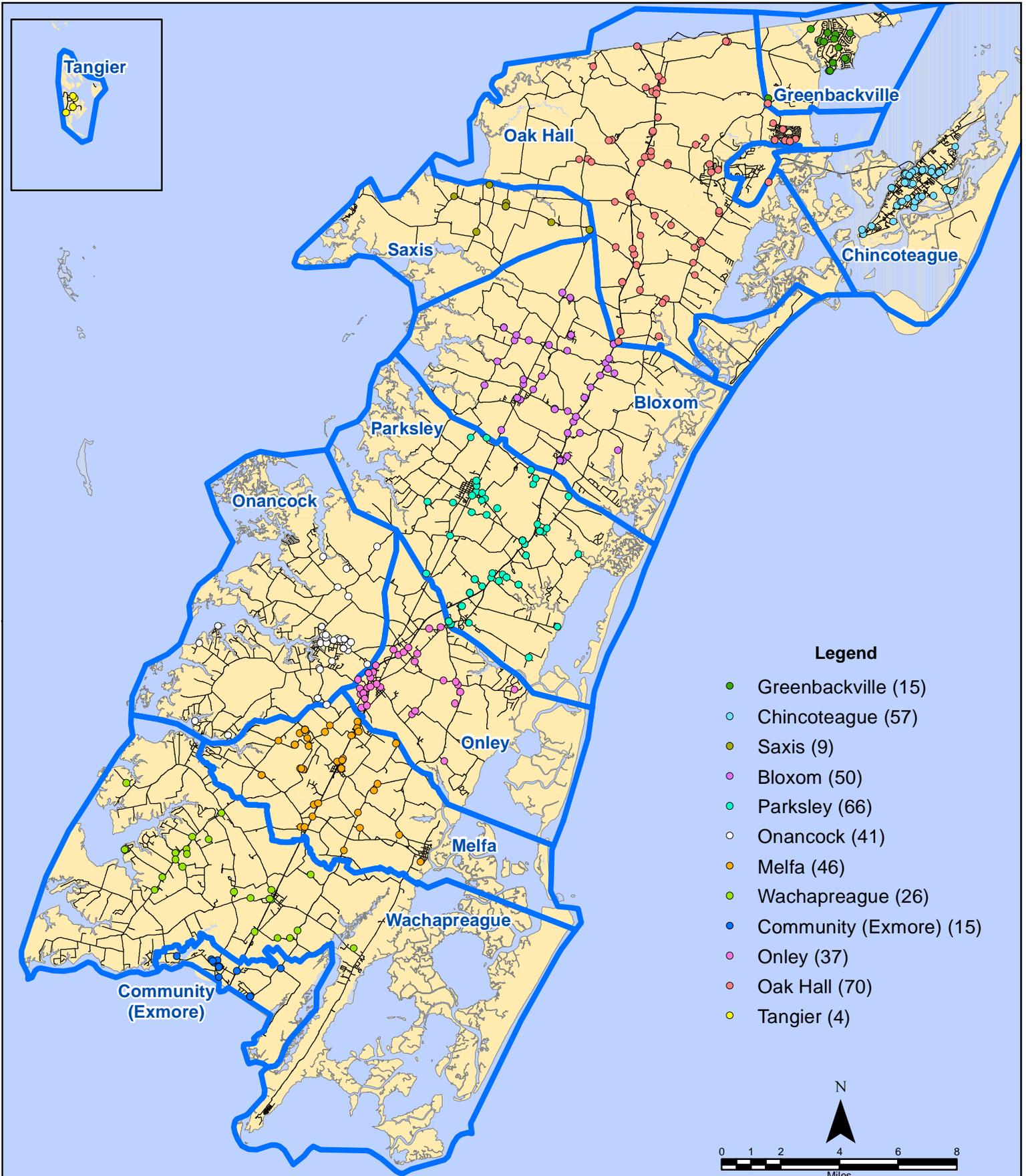
Type of Call

- E01 - Abdominal Pain (32)
- E02 - Allergic Reaction (6)
- E06 - Breathing Difficulty (74)
- E09 - Cardiac Respiratory Arrest (6)
- E10 - Chest Pain (45)
- E12 - Seizures (7)
- E13 - Diabetic (8)
- E17 - Falls (30)
- E28 - Stroke (12)
- E29I - Accident With Injury (28)
- E29X - Accident with Entrapment (2)
- E30 - Trauma (4)
- E31 - Unconscious Person (26)
- All Other Codes (156)

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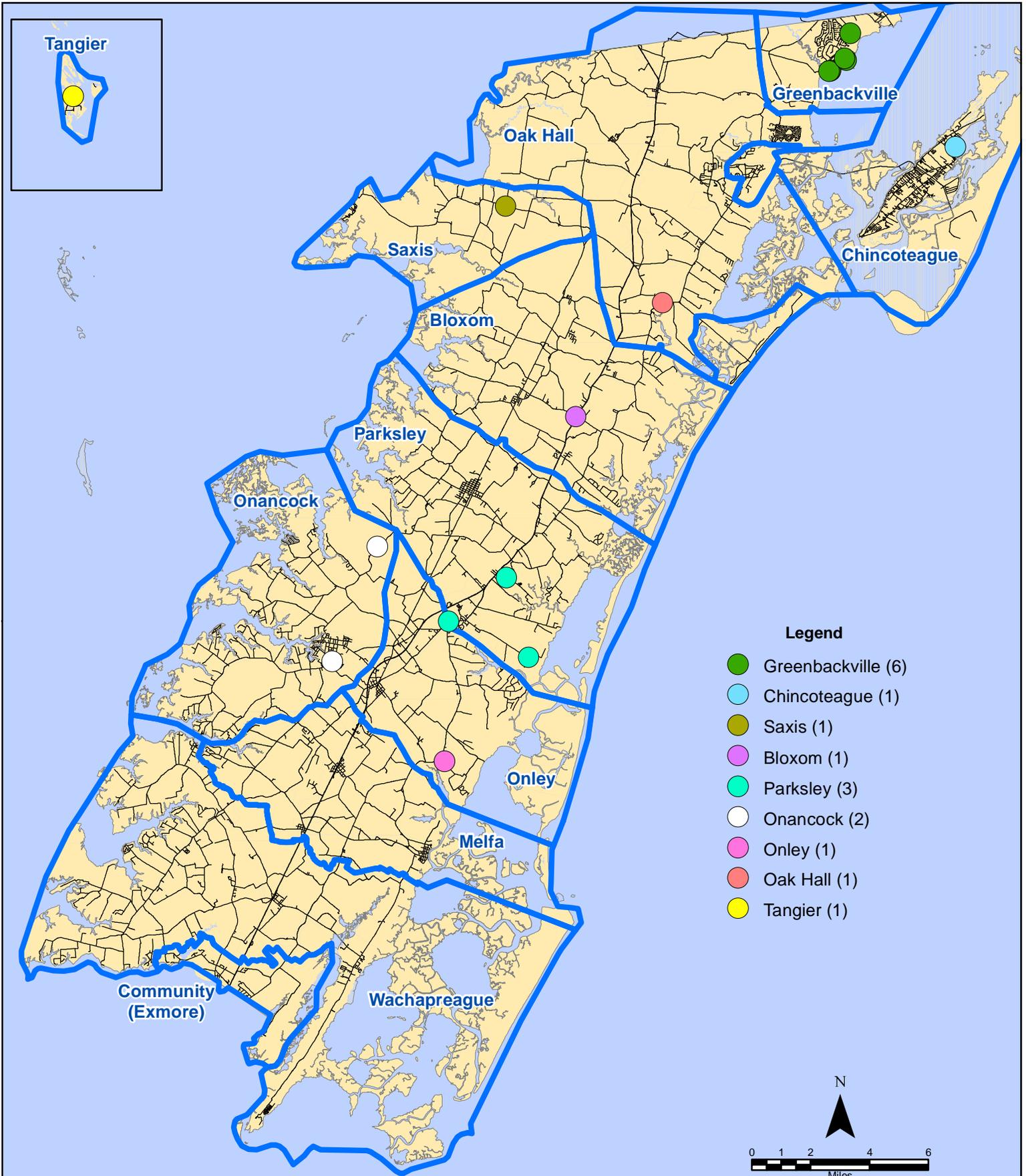
November 2016 EMS Calls By District



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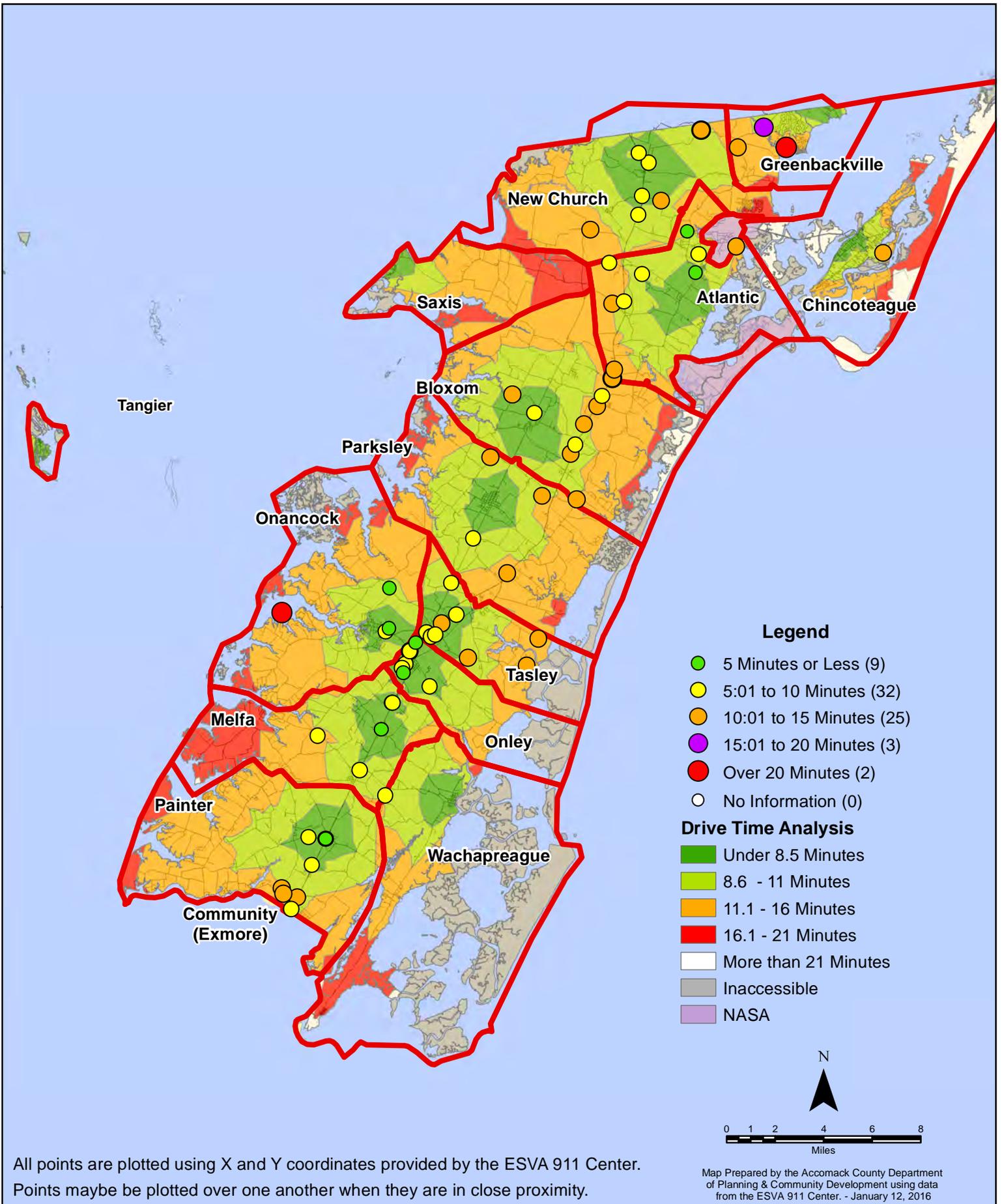
Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - January 18, 2017

November 2016 EMS Calls With Response Time Greater Than 20 Mins.



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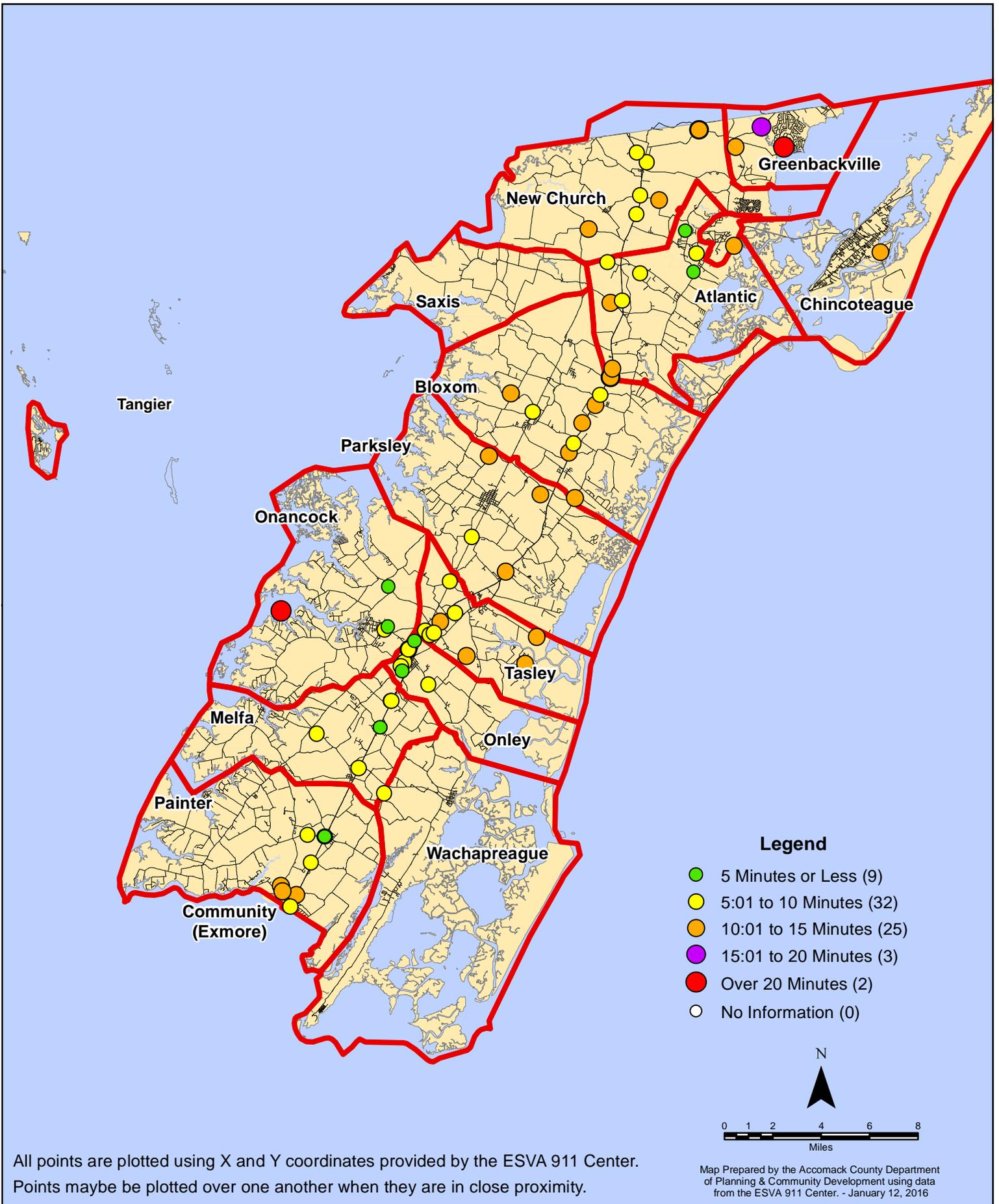
November 2016 Fire Calls By Response Time



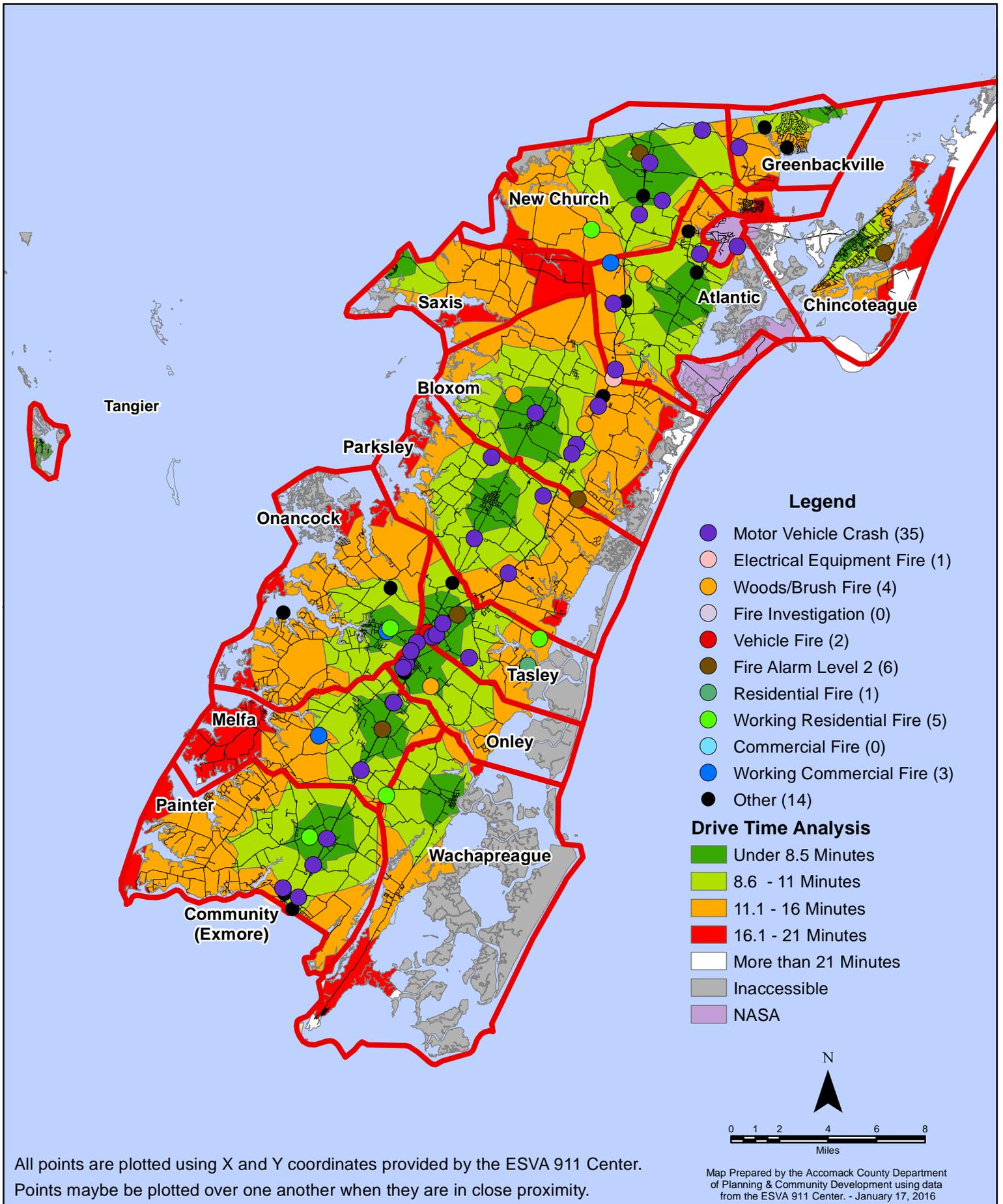
All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - January 12, 2016

November 2016 Fire Calls By Response Time



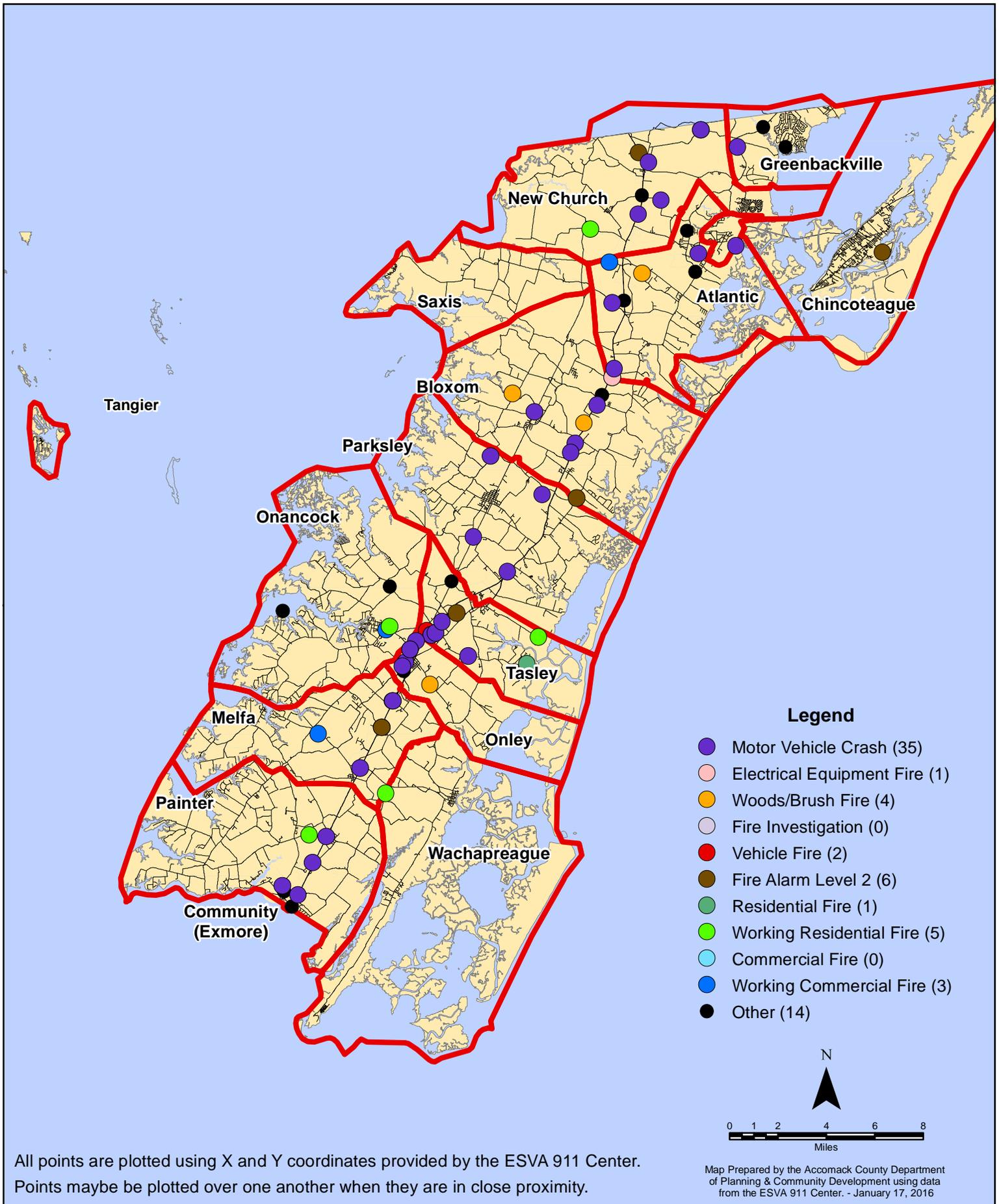
November 2016 Fire Calls By Type



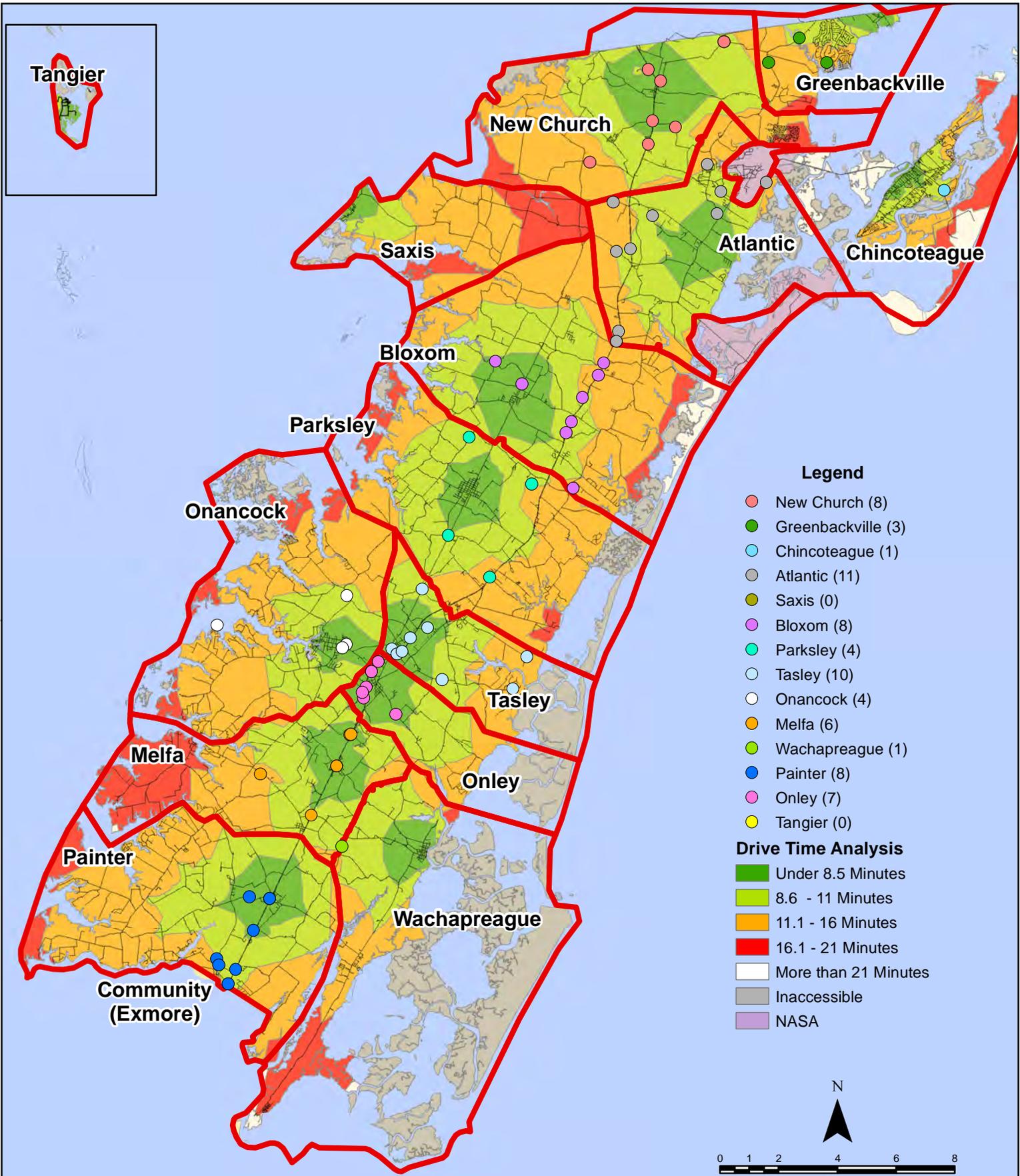
All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - January 17, 2016

November 2016 Fire Calls By Type



November 2016 Fire Calls By District



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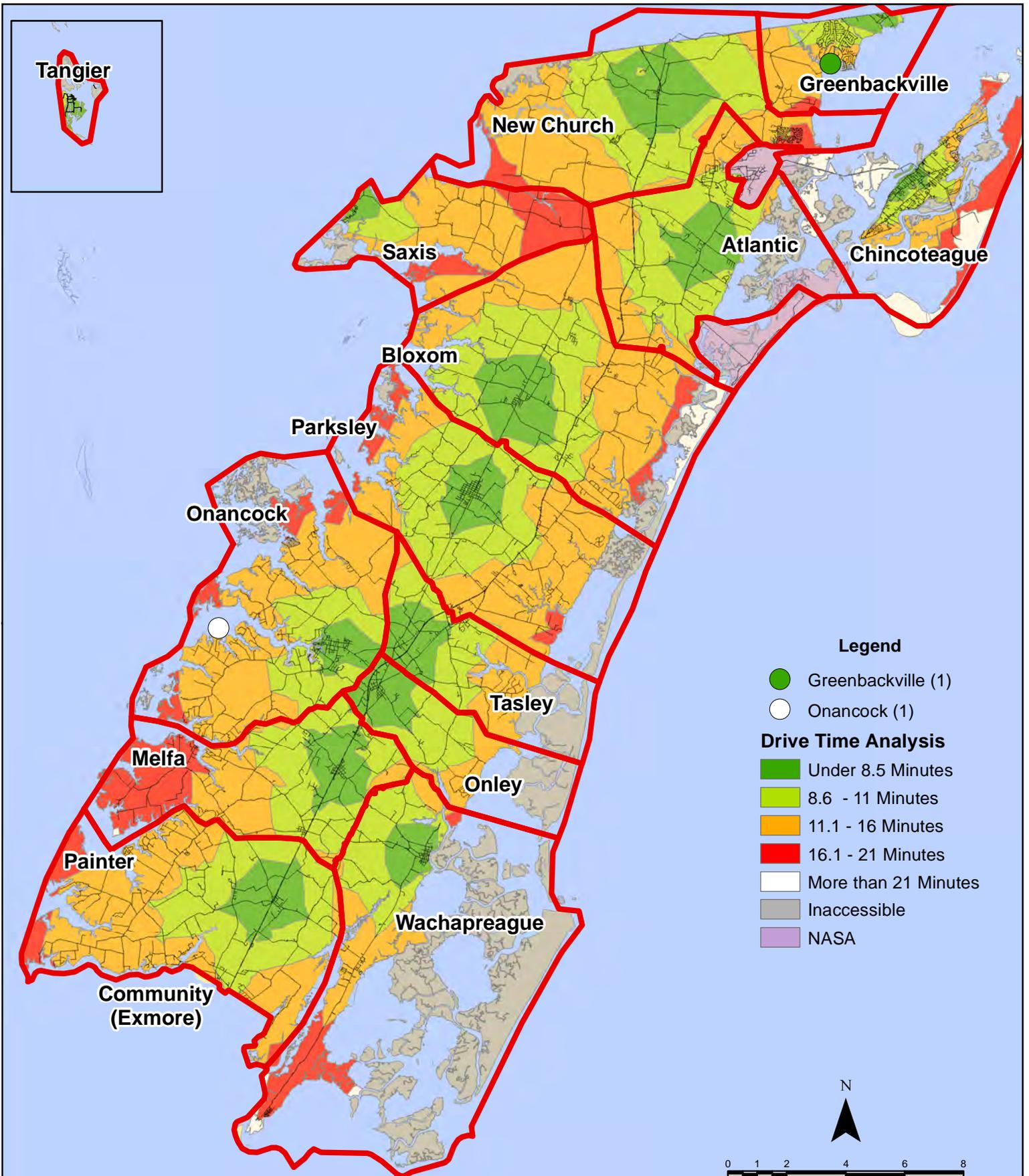
November 2016 Fire Calls By District



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November 2016 Fire Calls With Response Time Greater Than 20 Mins.



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November 2016 Fire Calls With Response Time Greater Than 20 Mins.



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