

Fire - Performance Measure Data *					
Response District	Total Calls in District	Greater than 20 min. Response	Calls Handled by other agency	Longest Response Time	Overall Station Benchmark %
New Church	12	1	0	25:40	91.7%
Greenbackville	2	1	0	23:34	50.0%
Chincoteague	7	0	0	14:27	100.0%
Atlantic	15	1	1	22:14	93.3%
Saxis	1	1	0	30:42	0.0%
Bloxom	11	1	2	21:29	90.9%
Parksley	11	2	0	24:21	81.8%
Tasley	8	1	0	25:03	87.5%
Onancock	7	1	0	26:46	85.7%
Melfa	11	1	1	34:27	90.9%
Wachapreague	1	0	0	17:31	100.0%
Painter	10	1	1	22:28	90.0%
Onley	7	0	1	14:41	100.0%
Tangier	1	0	0	11:14	100.0%
<b>System Totals</b>	<b>104</b>	<b>11</b>	<b>6</b>	<b>34:27</b>	<b>89.4%</b>

EMS - Performance Measure Data						
Response District	Total Calls in District	Greater than 20 min. Response	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	16	2	36:32	11	87.50%	31.3%
Chincoteague	89	2	21:16	11	97.75%	87.6%
Saxis	3	0	15:14	1	100.00%	66.7%
Bloxom	49	4	30:08	4	91.84%	91.8%
Parksley	89	3	47:21	9	96.63%	89.9%
Onancock	58	2	32:00	7	96.55%	87.9%
Melfa	68	6	23:36	0	91.18%	100.0%
Wachapreague	15	0	19:09	13	100.00%	13.3%
Onley	37	1	22:14	24	97.30%	35.1%
Oak Hall	83	10	16:27	10	87.95%	88.0%
Tangier	7	0	17:48	0	100.00%	100.0%
Community (Exmore)	18	1	20:43	0	94.44%	100.0%
<b>System Totals</b>	<b>532</b>	<b>31</b>	<b>47:21</b>	<b>90</b>	<b>94.17%</b>	<b>83.1%</b>

## October 2016

### EMS Mutual Aid Data

Station : Giving Aid	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague	Onley	Oak Hall	Community (Exmore)	Northampton	NORS	2nd Call	3rd Call
Greenbackville									11						
Chincoteague			1							10				3	8
Saxis			1											1	
Bloxom			4											4	
Parksley			9											8	1
Onancock			1	2	4									3	4
Melfa															
Wachapreague						12	1							13	
Onley				1	18	5								23	1
Oak Hall	1	8		1										1	6
Community (Exmore)															3
Northampton Co.															
Wallops															
<b>Total</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>19</b>	<b>8</b>	<b>19</b>	<b>21</b>	<b>0</b>	<b>1</b>	<b>21</b>	<b>0</b>	<b>0</b>	<b>55</b>	<b>31</b>	<b>4</b>

### Over 20 minute response detail

Date and Alarm Time	Inc. #	Response Time	Station	Explanation
10/7/2016 14:37	1605	0:21:29	S06	10 minute turnout time
10/9/2016 12:25	1637	0:25:40	S01	5 minute turnout time 21 minute travel
10/9/2016 14:24	1646	0:20:55	S07	6 minute turnout time 15 minute travel
10/9/2016 15:45	1648	0:24:21	S07	5 minute turnout time 20 minute travel
10/9/2016 16:34	1650	0:25:03	S08	?? Time - didn't mark on scene
10/9/2016 17:19	1651	0:34:27	S10	11 minute turnout time 19 minute travel
10/9/2016 20:31	1654	0:30:42	S05	?? Time - 1 minute turnout time 30 minute travel
10/12/2016 12:16	1668	0:26:46	S09	21 minute turnout - 6 minute travel
10/15/2016 6:14	1686	0:22:28	S12	?? Time - 12 minute response
10/15/2016 14:45	1689	0:22:14	S04	?? Time - 7 minute response
10/31/2016 5:59	1784	0:23:34	S02	19 minute turnout time 5 minute travel
10/2/2016 6:03	6771	0:22:32	ST10	travel time from Melfa
10/2/2016 17:51	6785	0:20:43	ST18	??
10/6/2016 0:51	6868	0:20:24	ST07	slow turnout - travel time
10/9/2016 8:17	6942	0:47:21	ST07	?? Incorrect time
10/10/2016 5:35	6967	0:20:29	ST10	travel time
10/12/2016 15:00	7017	0:20:30	ST09	travel time to East Point
10/12/2016 21:07	7022	0:22:14	ST13	Melfa's second call - Exmore handled
10/13/2016 9:06	7035	0:20:51	ST02	Oak Hall to Captain's Cove
10/15/2016 23:17	7099	0:21:04	ST10	travel time
10/17/2016 3:52	7127	0:22:03	ST10	travel time to Craddockville
10/19/2016 5:40	7188	0:21:16	ST03	Oak Hall to Chincoteague
10/20/2016 9:40	7224	0:20:35	ST06	?? Incorrect time
10/20/2016 18:46	7238	0:30:08	ST06	travel time
10/22/2016 1:28	7264	0:25:06	ST06	awaiting personnel
10/22/2016 13:43	7279	0:32:00	ST09	travel time
10/23/2016 21:17	7316	0:36:32	ST02	Oak Hall to Greenbackville
10/24/2016 1:06	7320	0:20:13	ST03	Oak Hall to Chincoteague
10/25/2016 16:52	7358	0:21:35	ST07	?? Incorrect time
10/26/2016 5:52	7368	0:23:36	ST10	travel time
10/26/2016 17:40	7385	0:22:19	ST06	law enforcement staging
10/27/2016 18:37	7416	0:22:55	ST10	???

**Benchmark** = The Accomack County Board of Supervisors established 20 minute standard for emergency response.

\* This data excludes F1 Med (Medical Assist) calls in Fire Data

**NORS** = No Response by station or the call was handled by another station or agency.

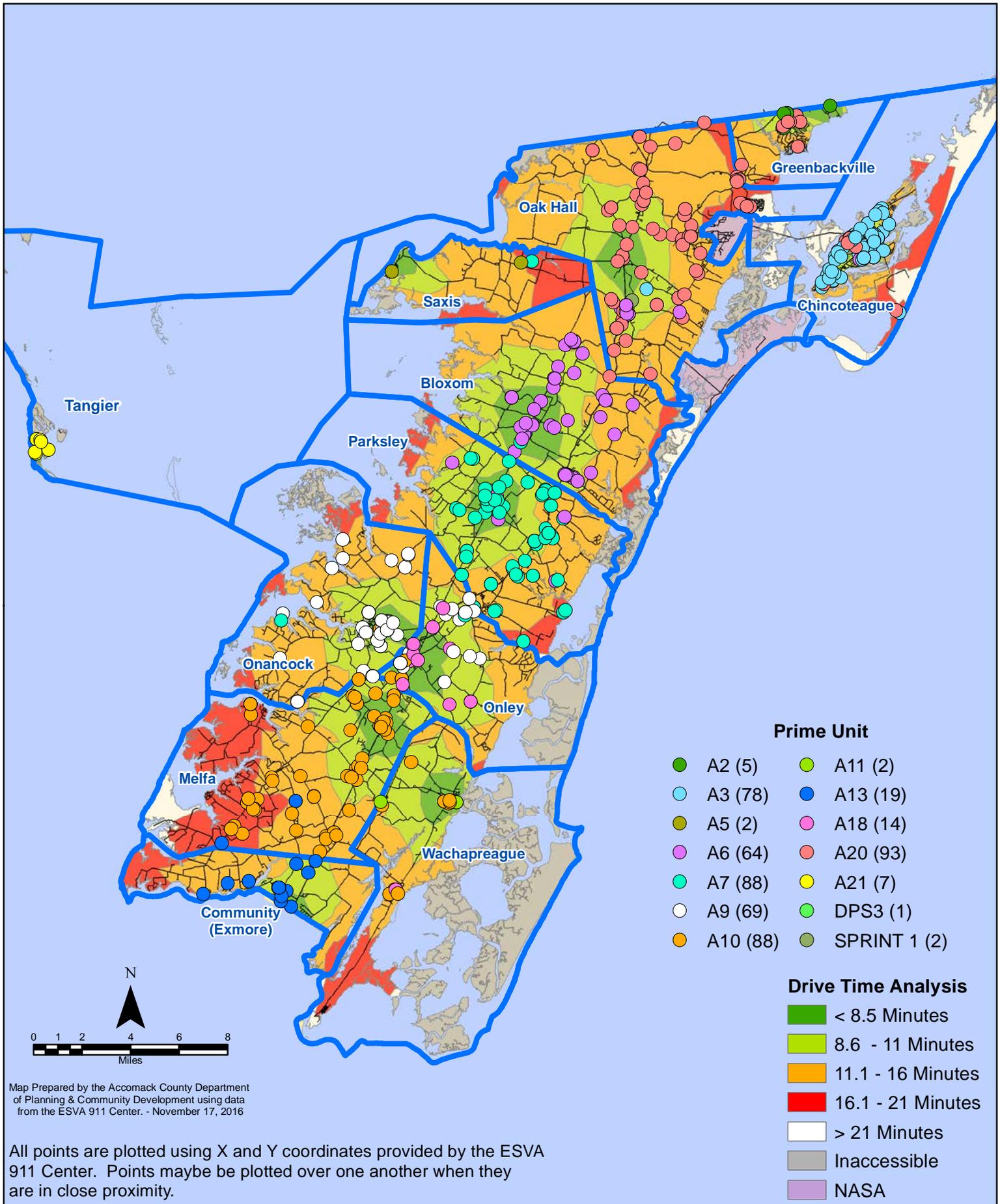
**2nd Call** = 2nd Ambulance call received while first ambulance was on another call.

**3rd Call** = 3rd Ambulance call received while First & Second Ambulances were on other calls.

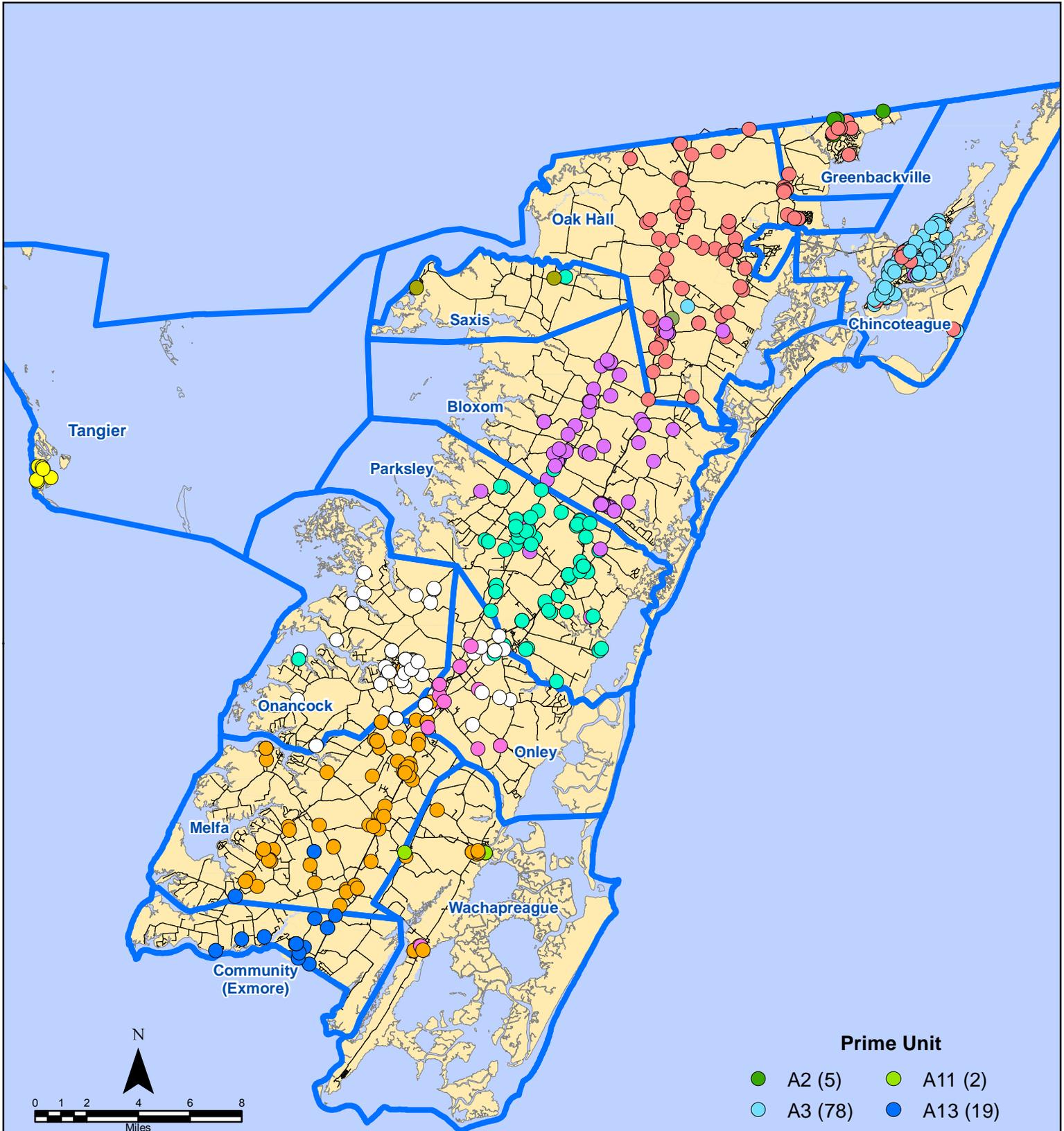
This information was prepared using data supplied by the Eastern Shore of Virginia 911 Center.

This information is original incident data only and may not be representative of all units or stations who responded to an incident.

# October 2016 EMS Calls By Prime Unit



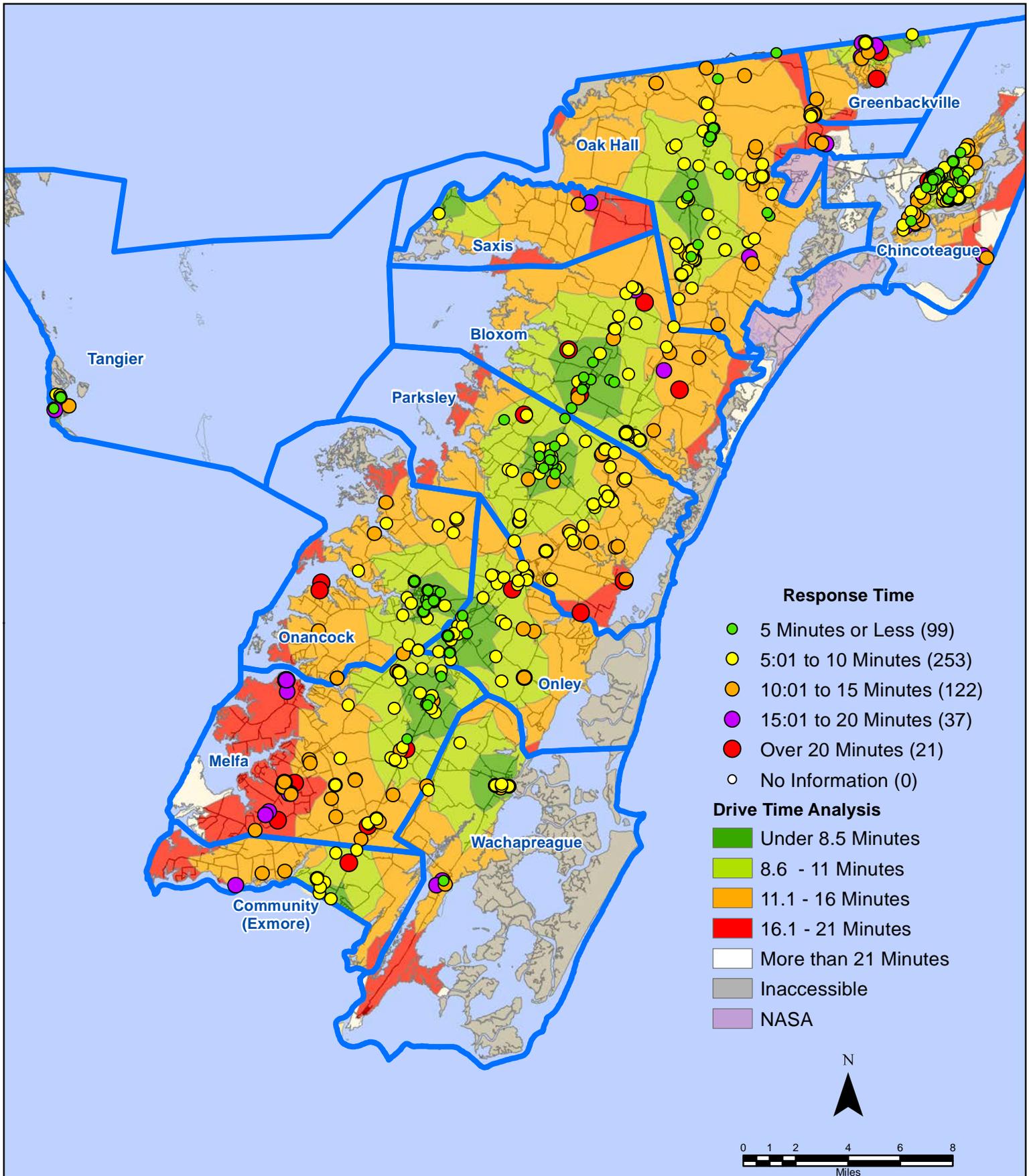
# October 2016 EMS Calls By Prime Unit



Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - November 17, 2016

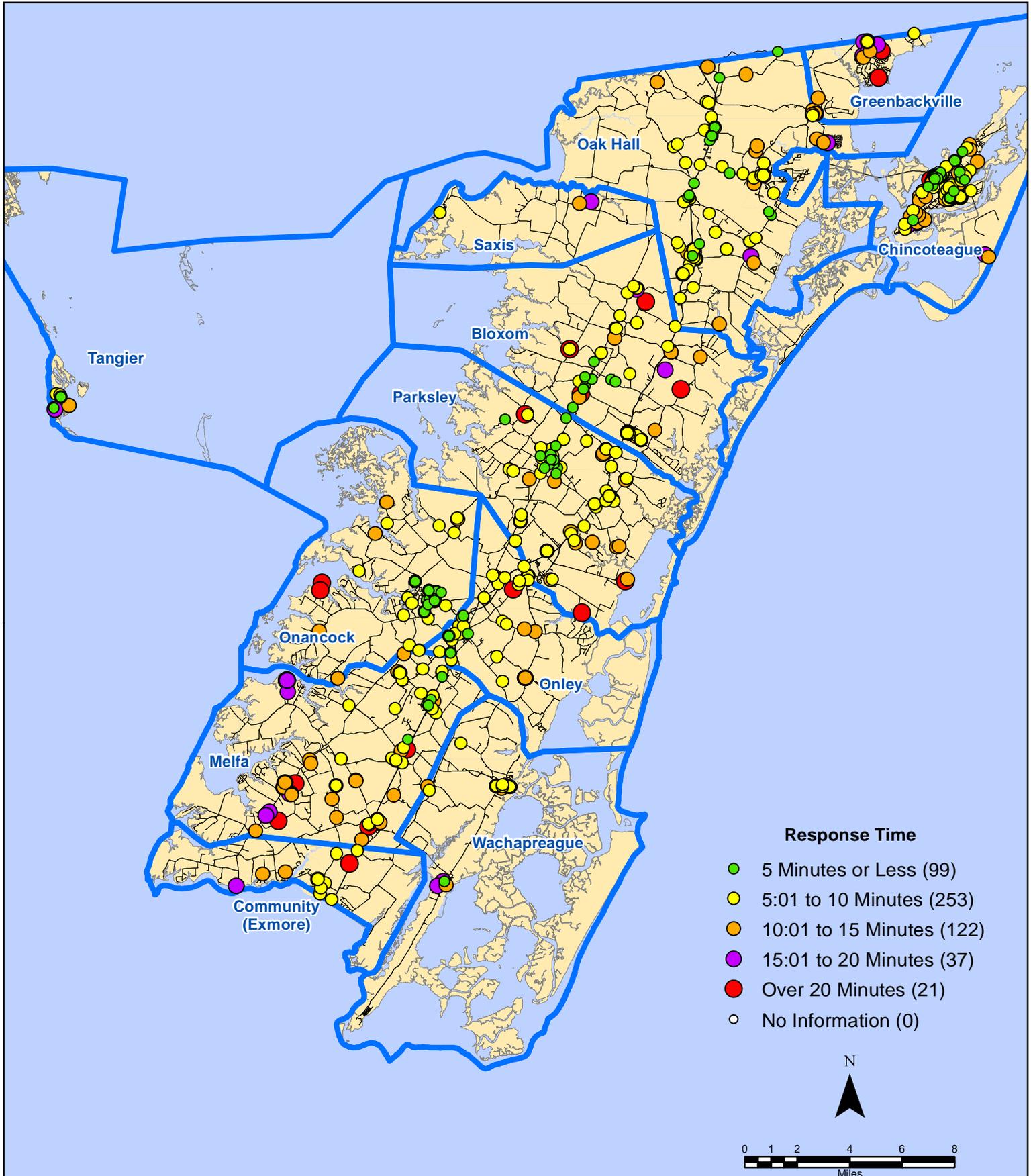
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# October 2016 EMS Calls By Response Time



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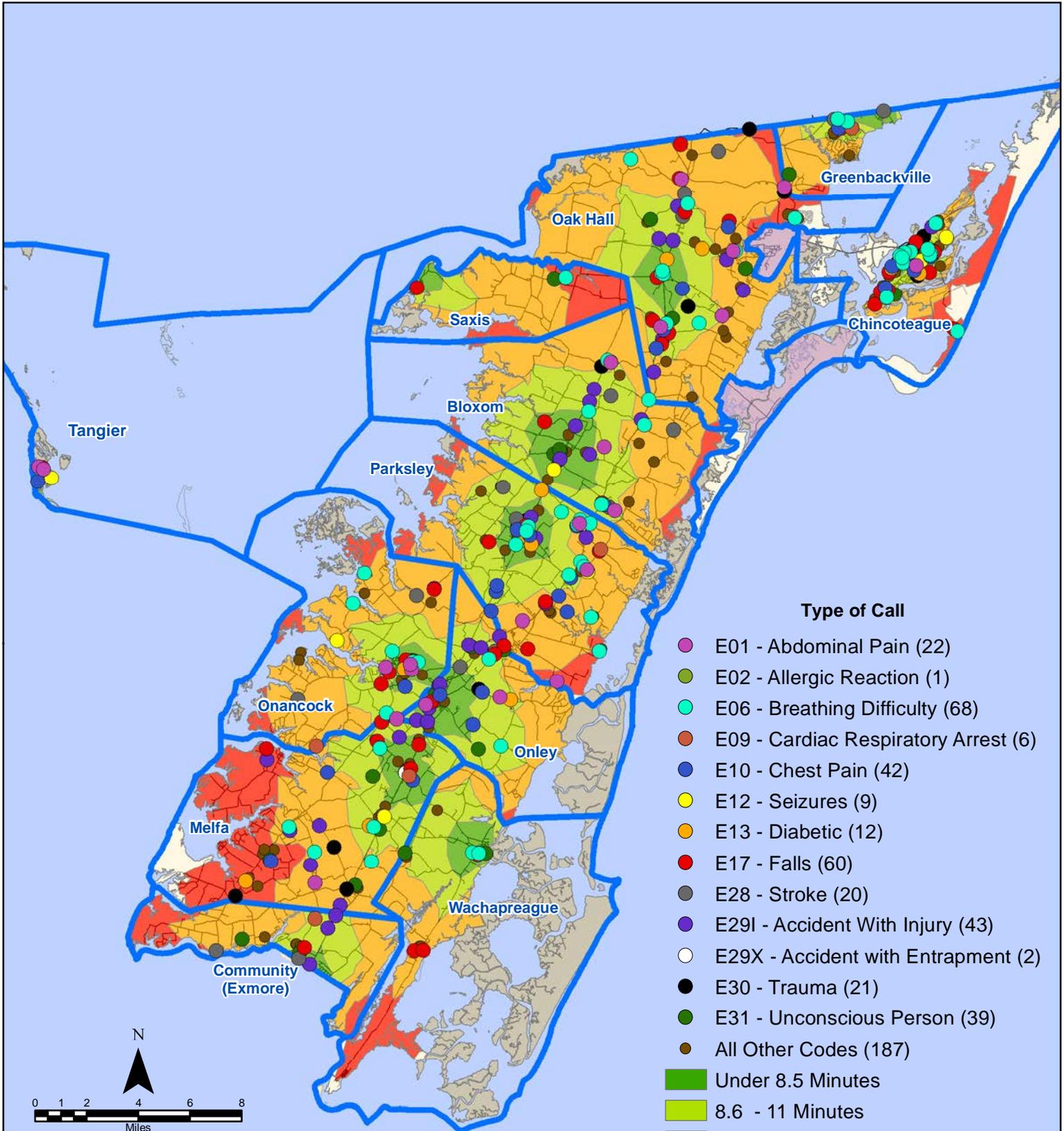
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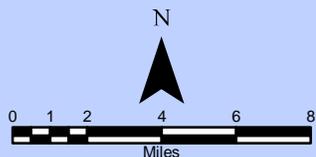
# October 2016 EMS Calls By Type



### Type of Call

- E01 - Abdominal Pain (22)
- E02 - Allergic Reaction (1)
- E06 - Breathing Difficulty (68)
- E09 - Cardiac Respiratory Arrest (6)
- E10 - Chest Pain (42)
- E12 - Seizures (9)
- E13 - Diabetic (12)
- E17 - Falls (60)
- E28 - Stroke (20)
- E29I - Accident With Injury (43)
- E29X - Accident with Entrapment (2)
- E30 - Trauma (21)
- E31 - Unconscious Person (39)
- All Other Codes (187)

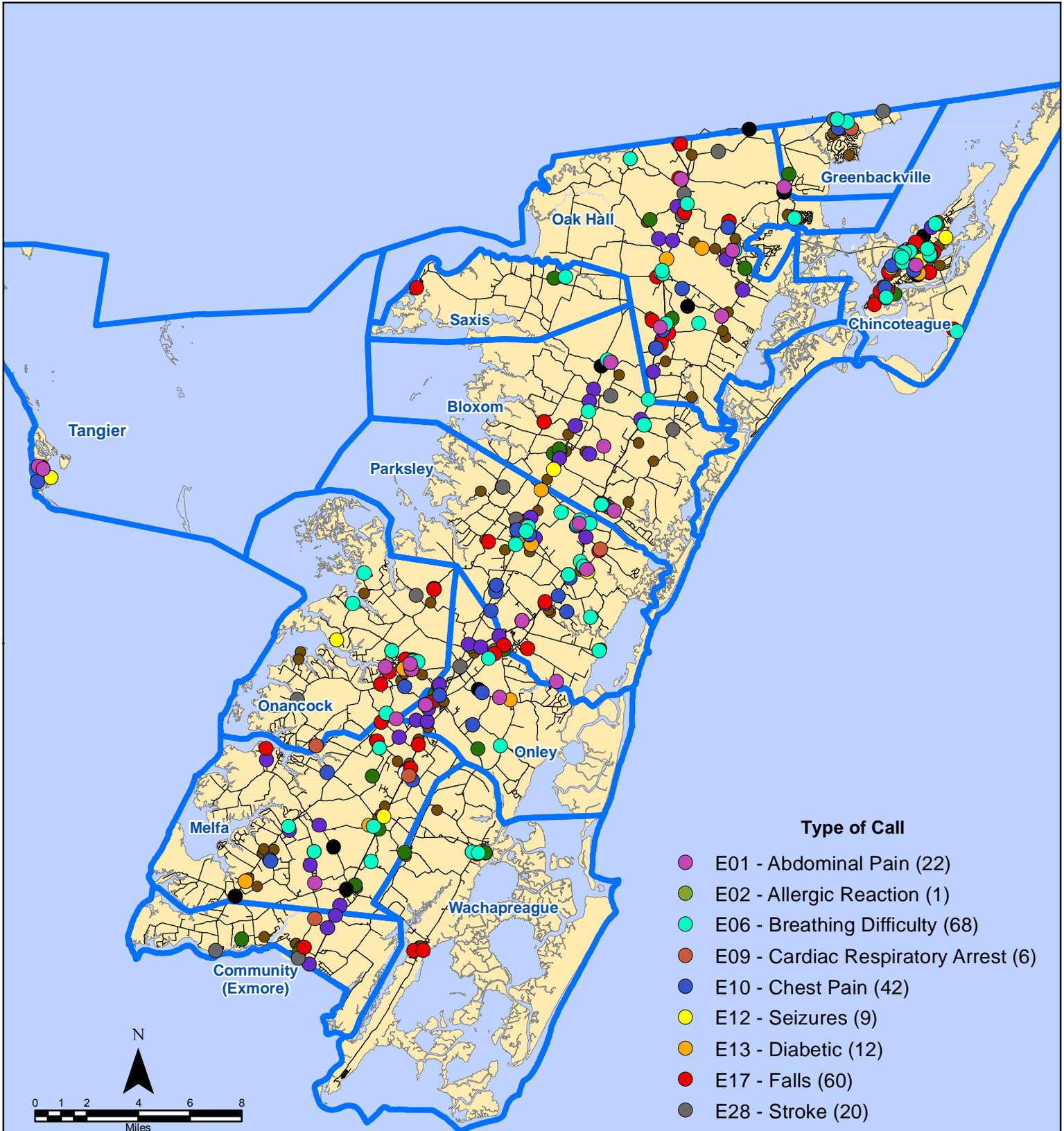
- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 21 Minutes
- More than 21 Minutes
- Inaccessible
- NASA



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# October 2016 EMS Calls By Type



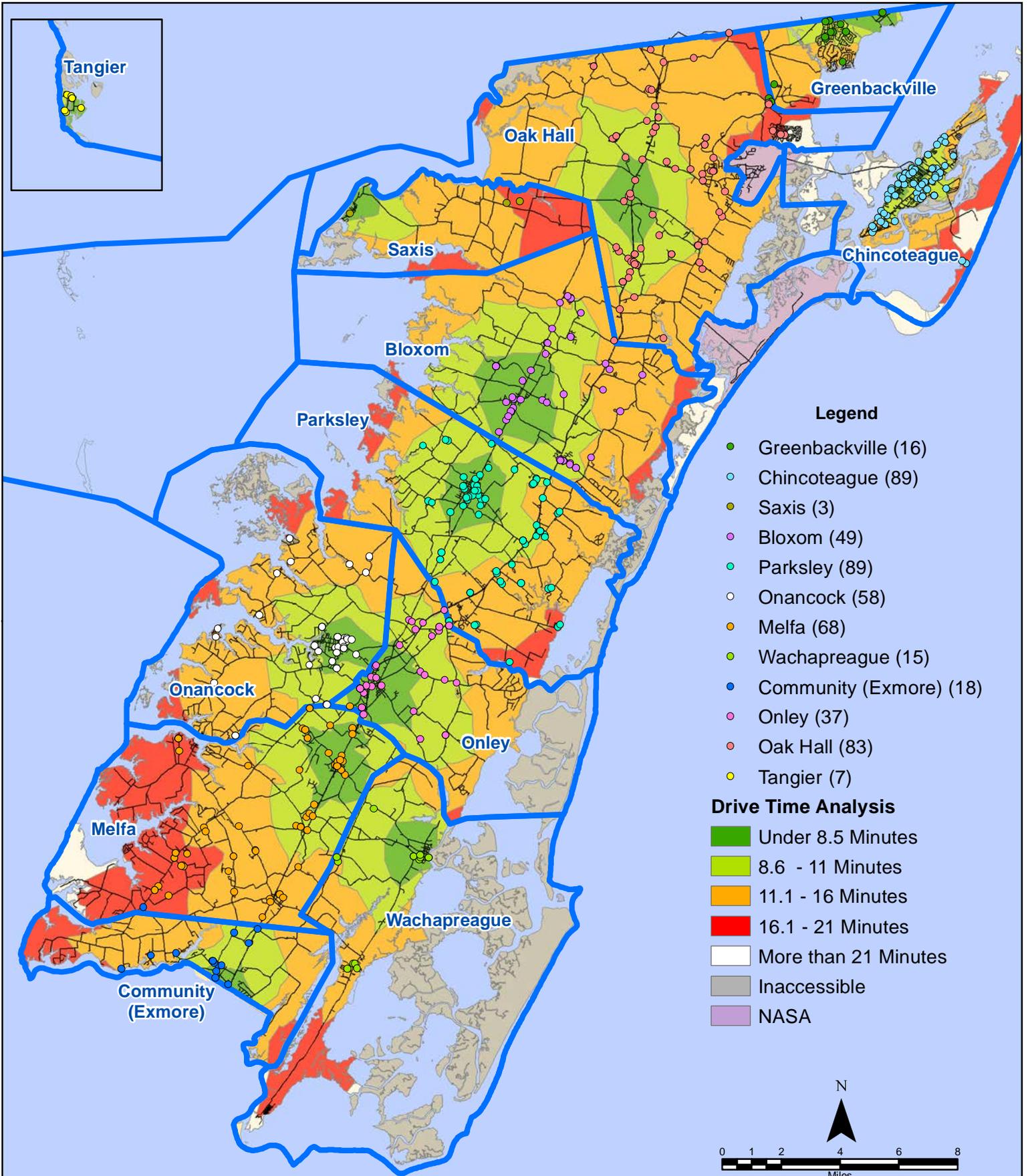
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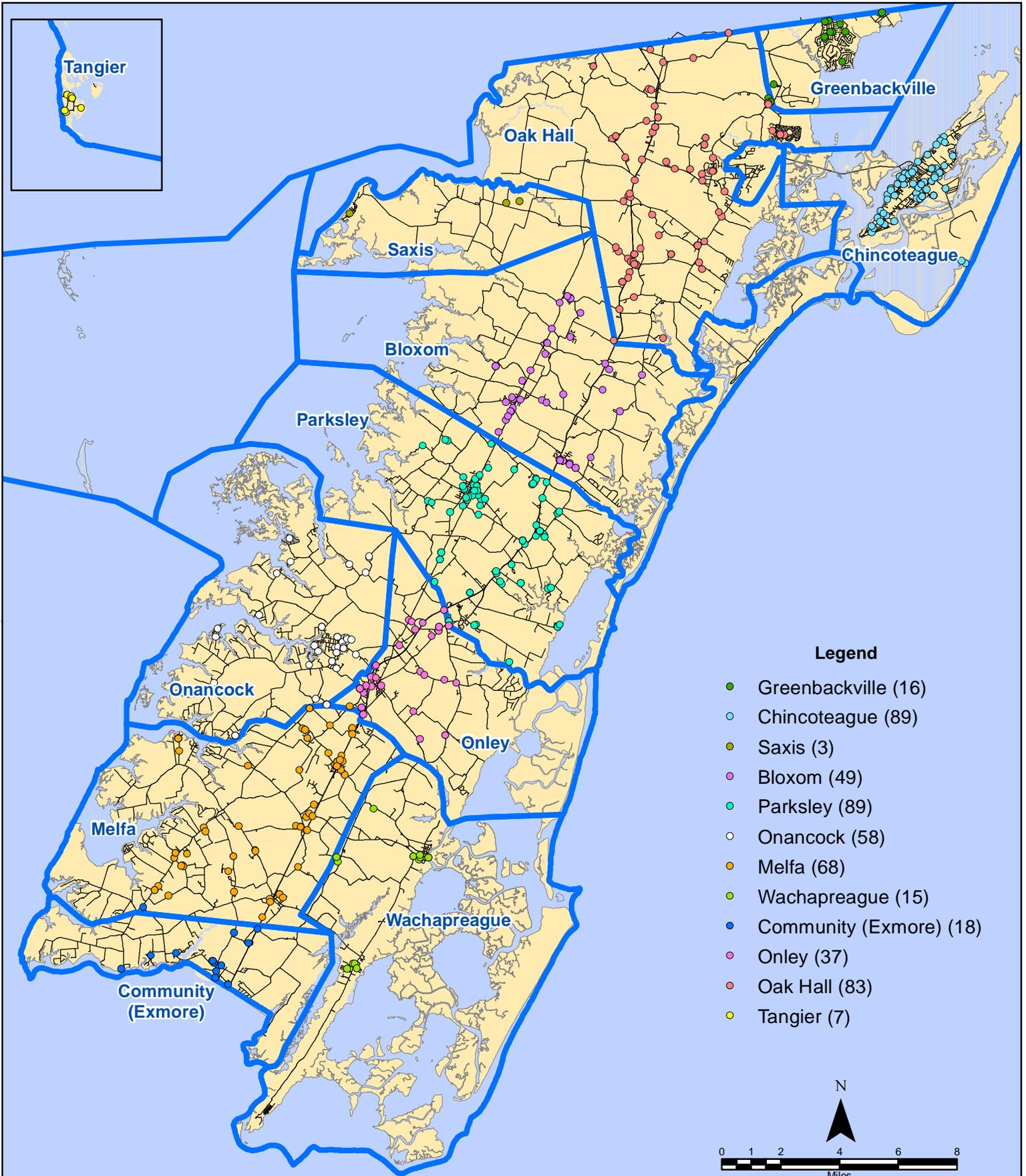
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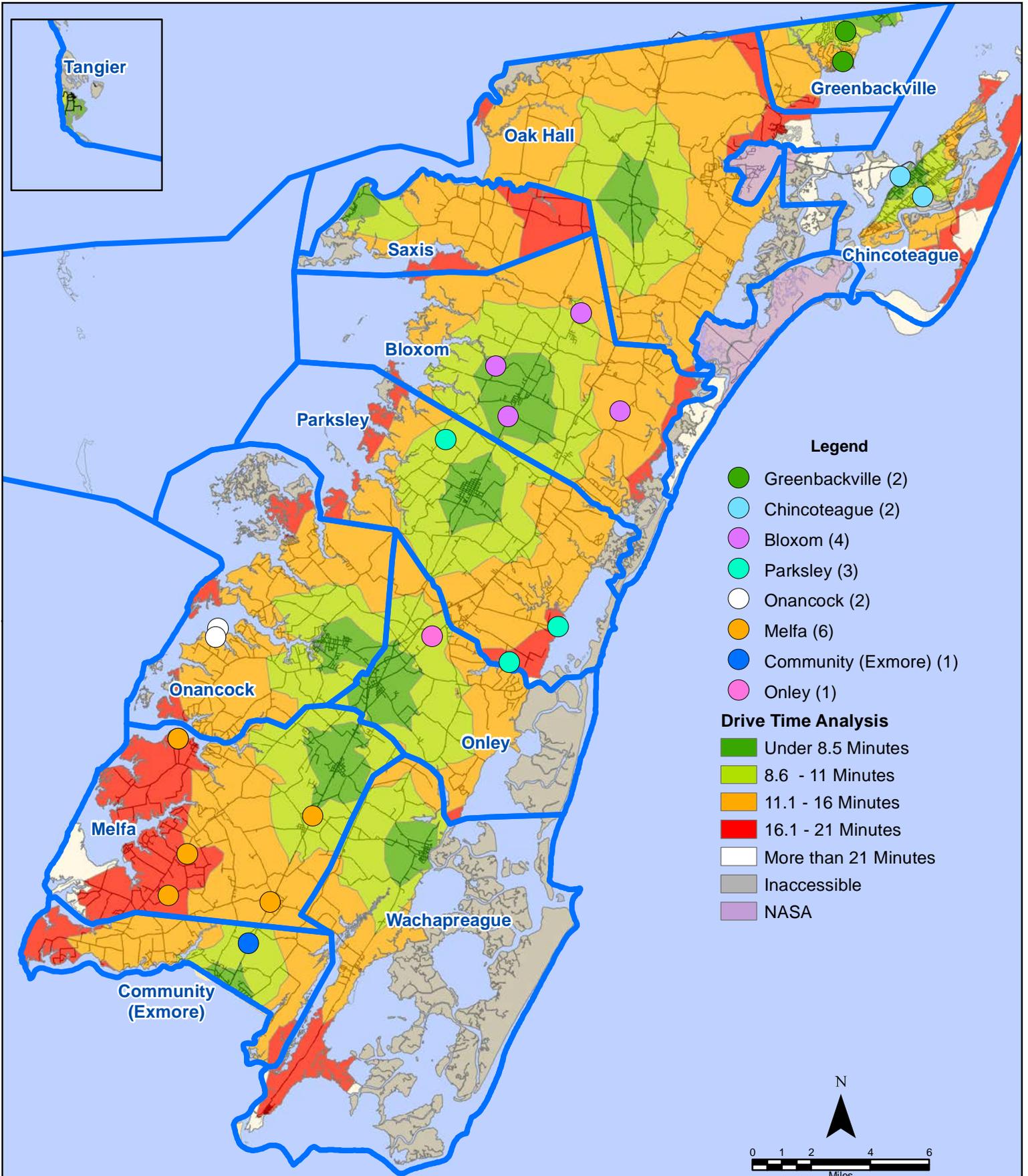
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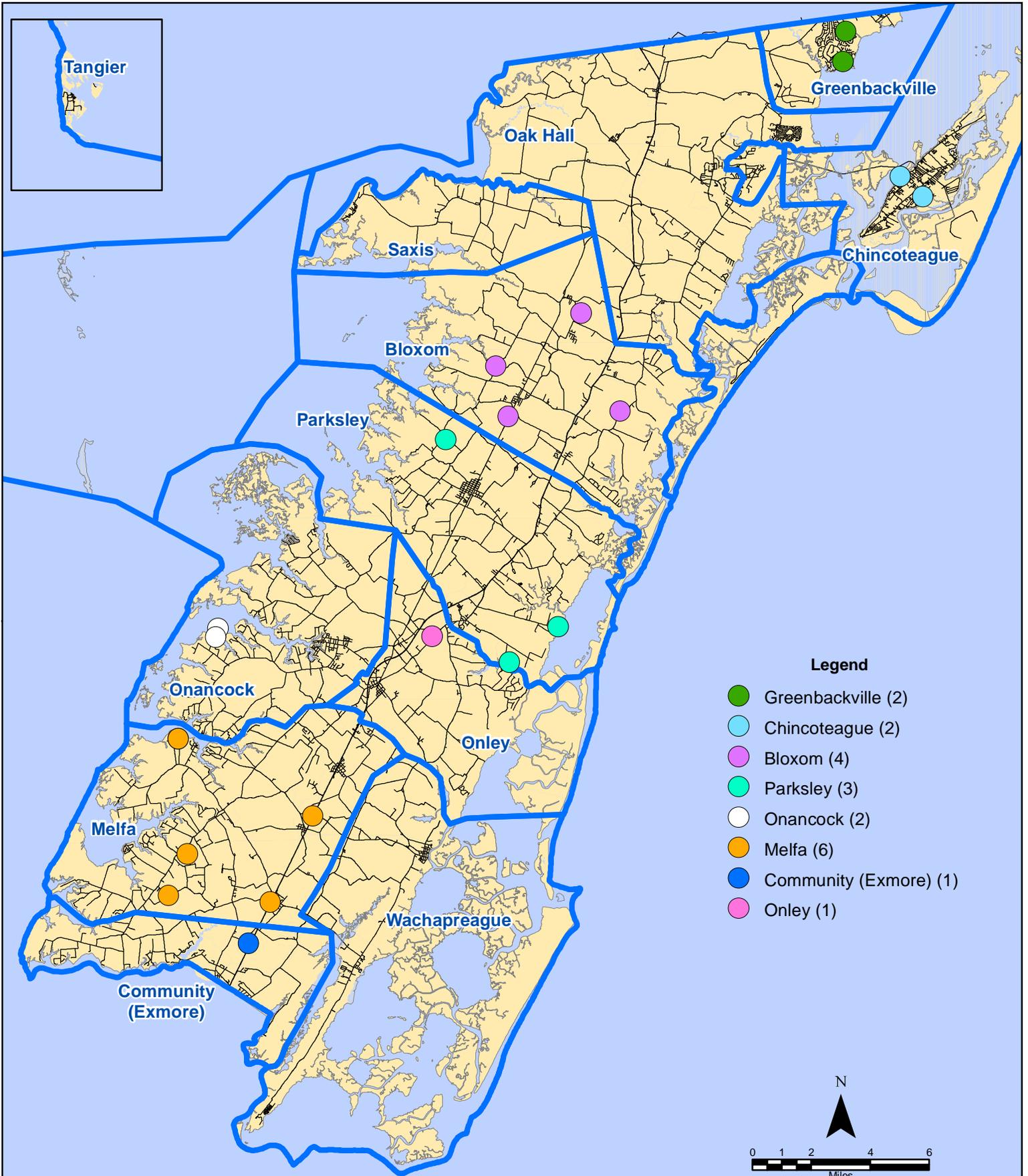
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# October 2016 EMS Calls With Response Time Greater Than 20 Mins.



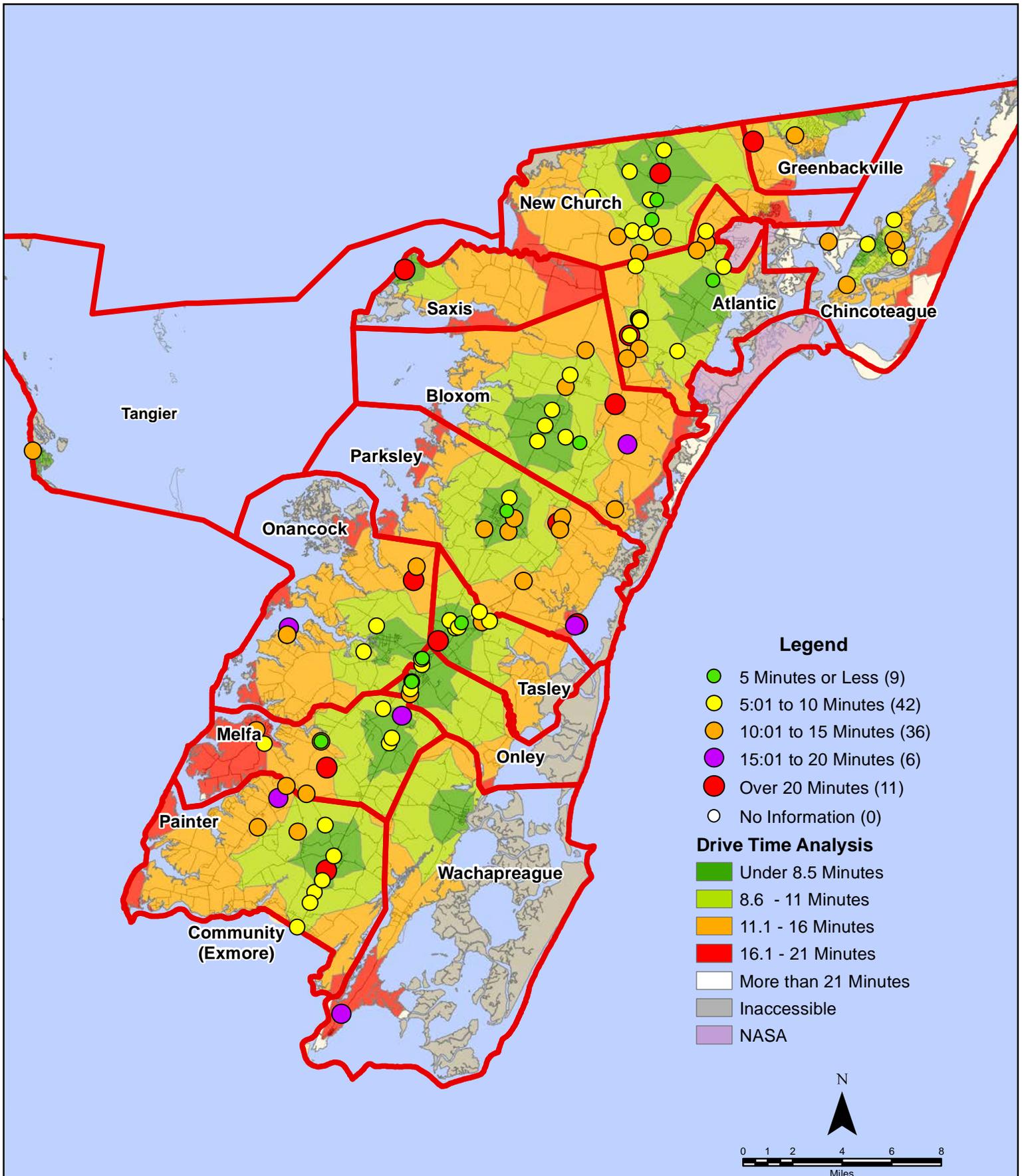
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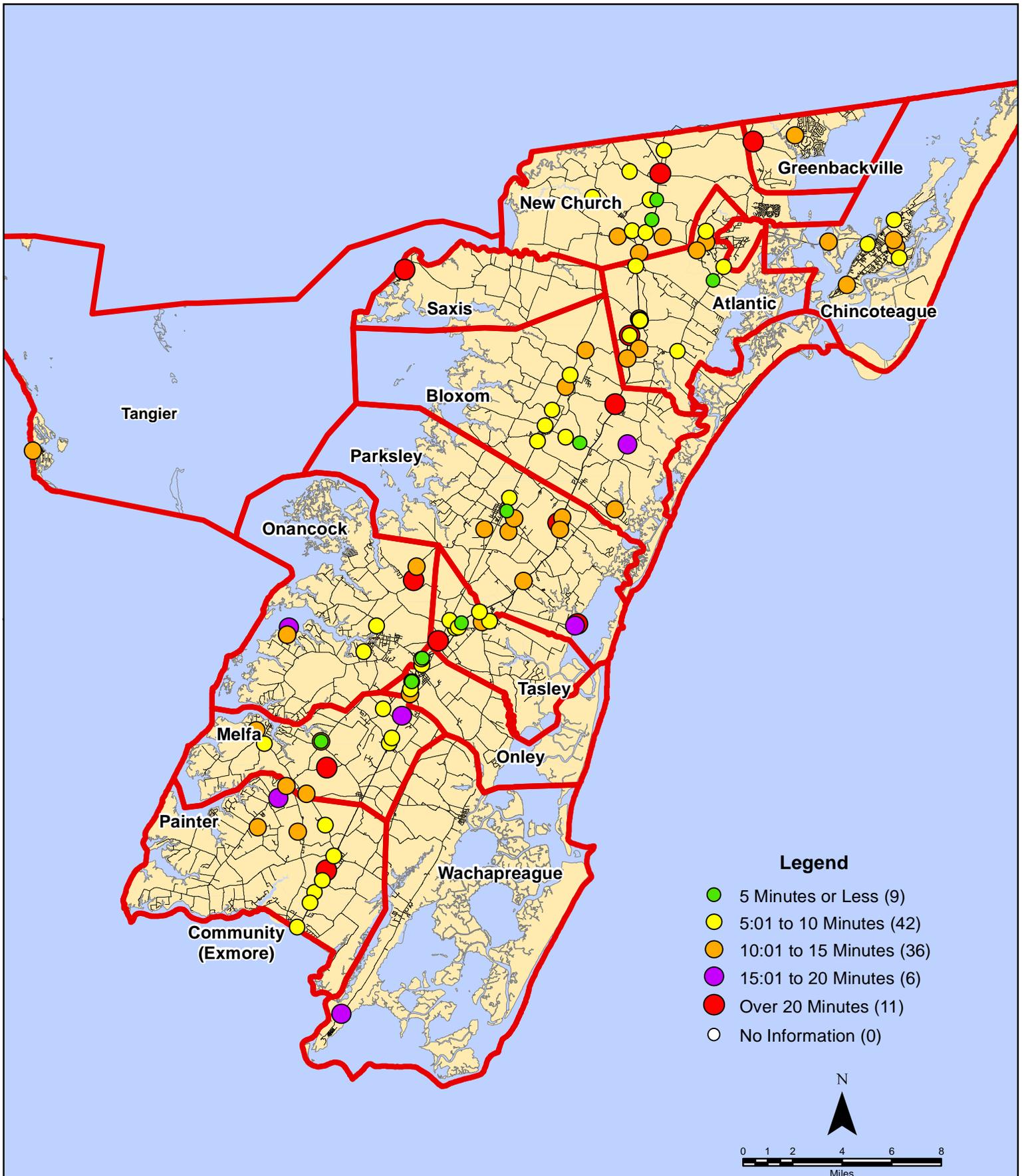
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# October 2016 Fire Calls By Response Time



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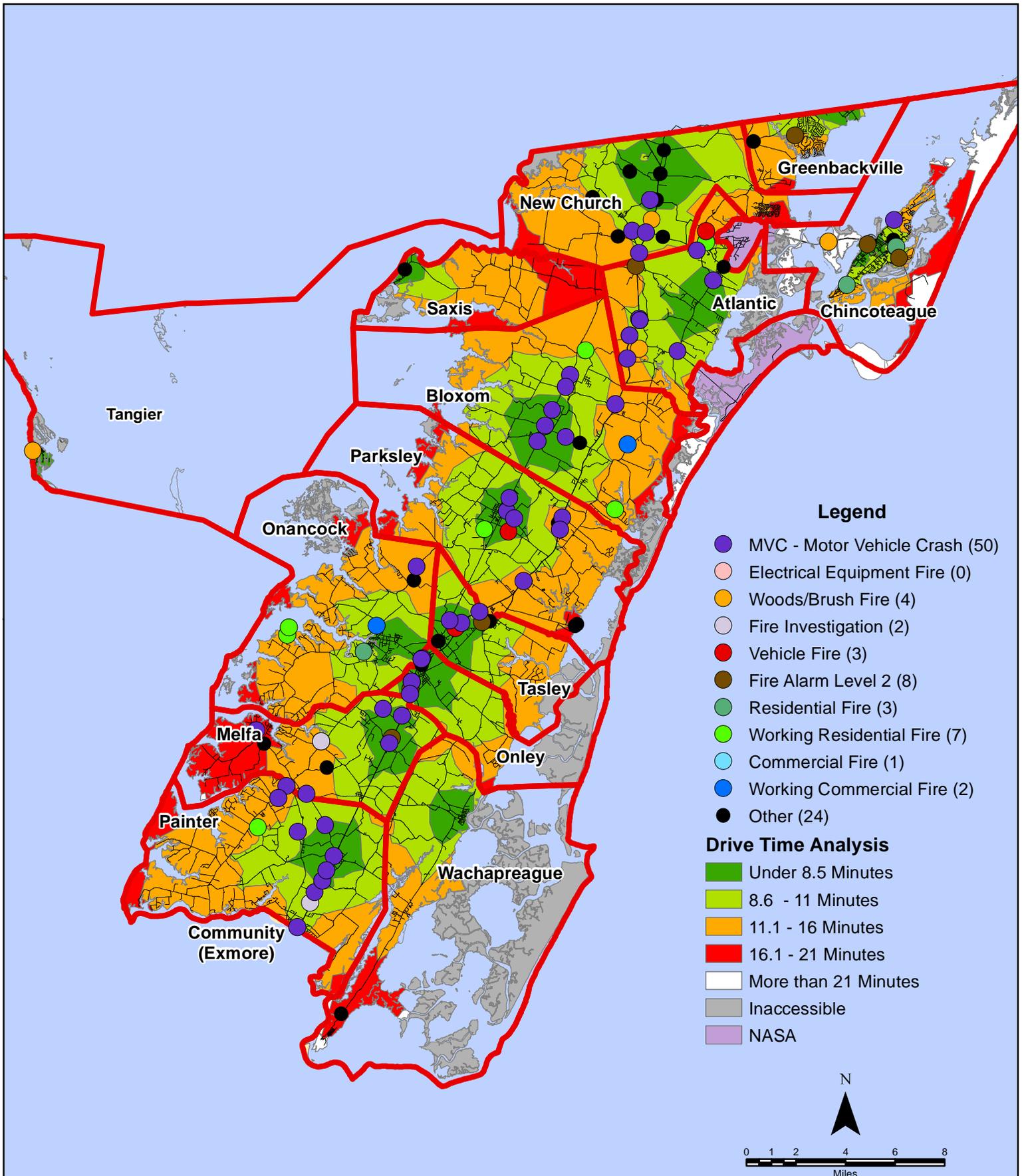
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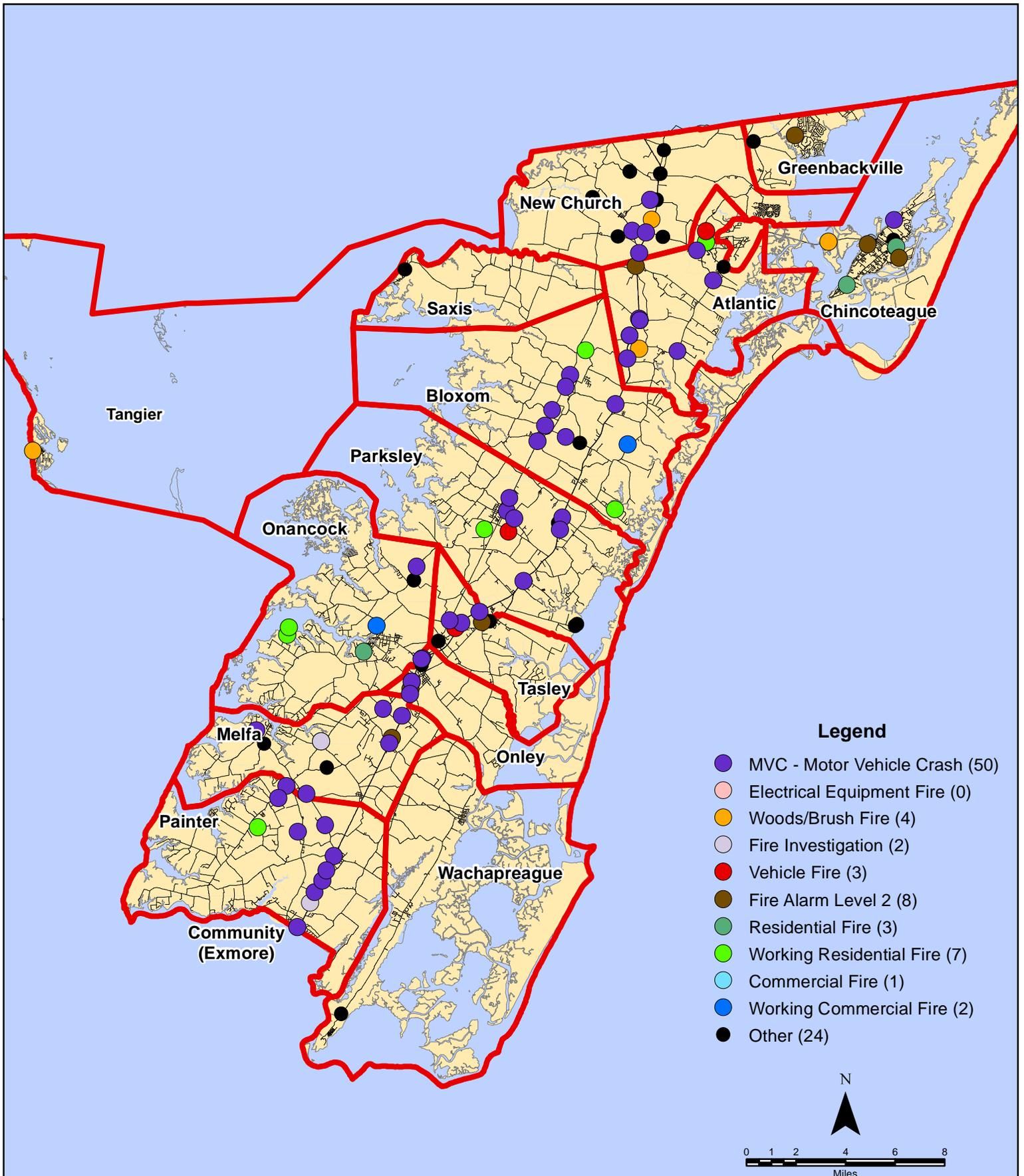
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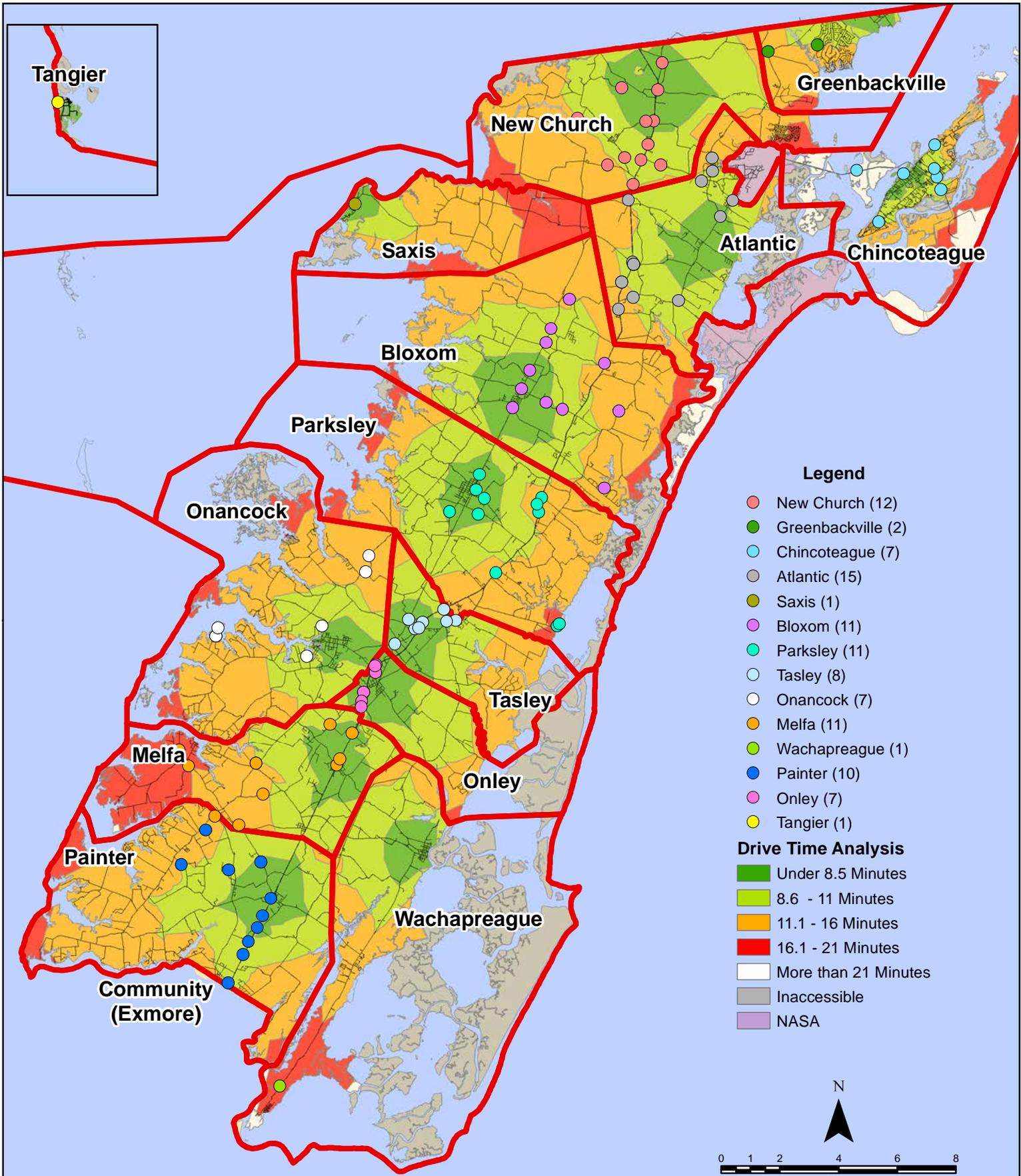
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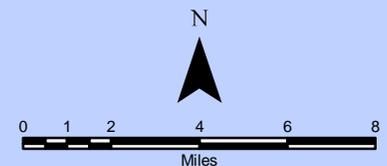
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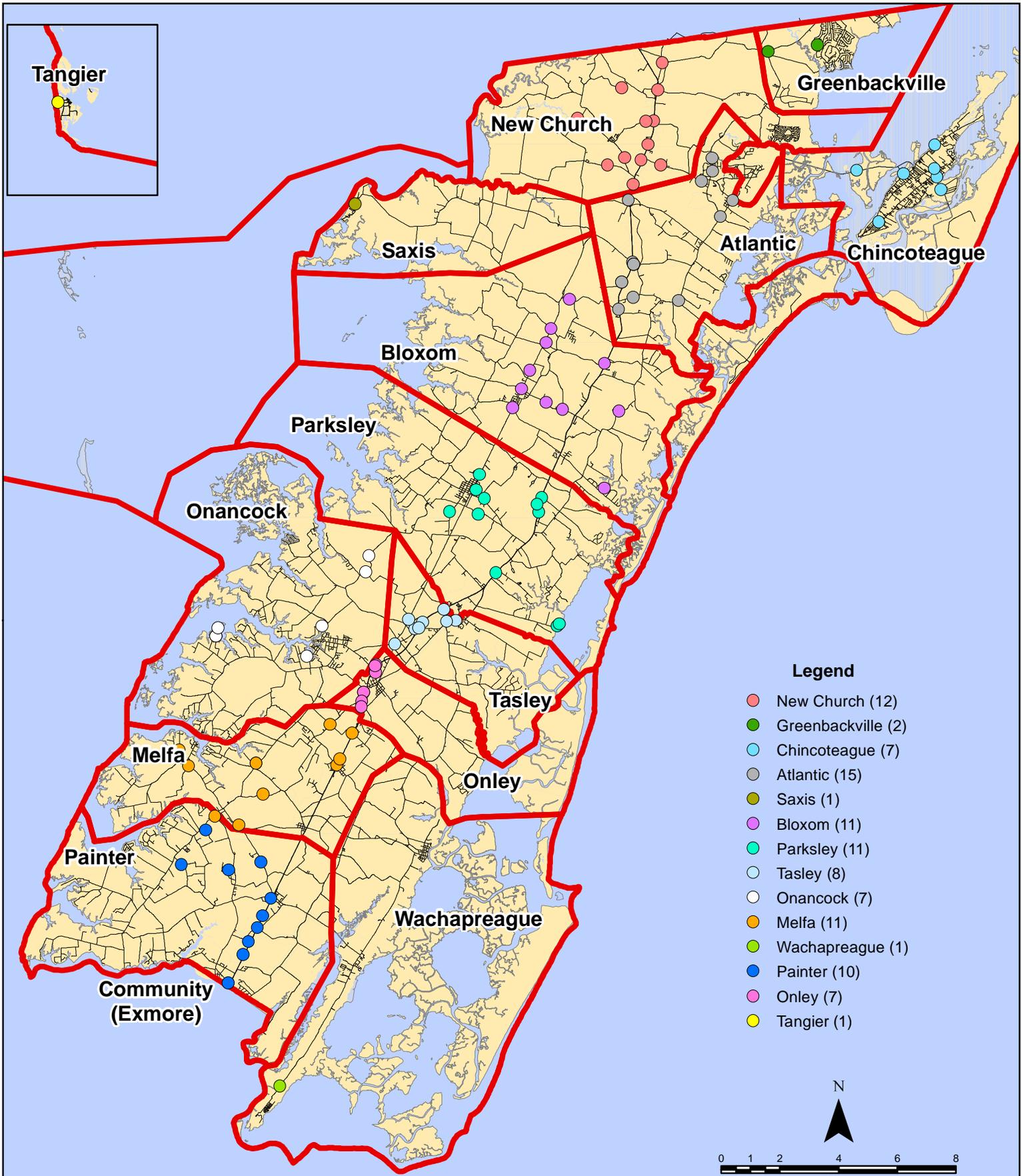


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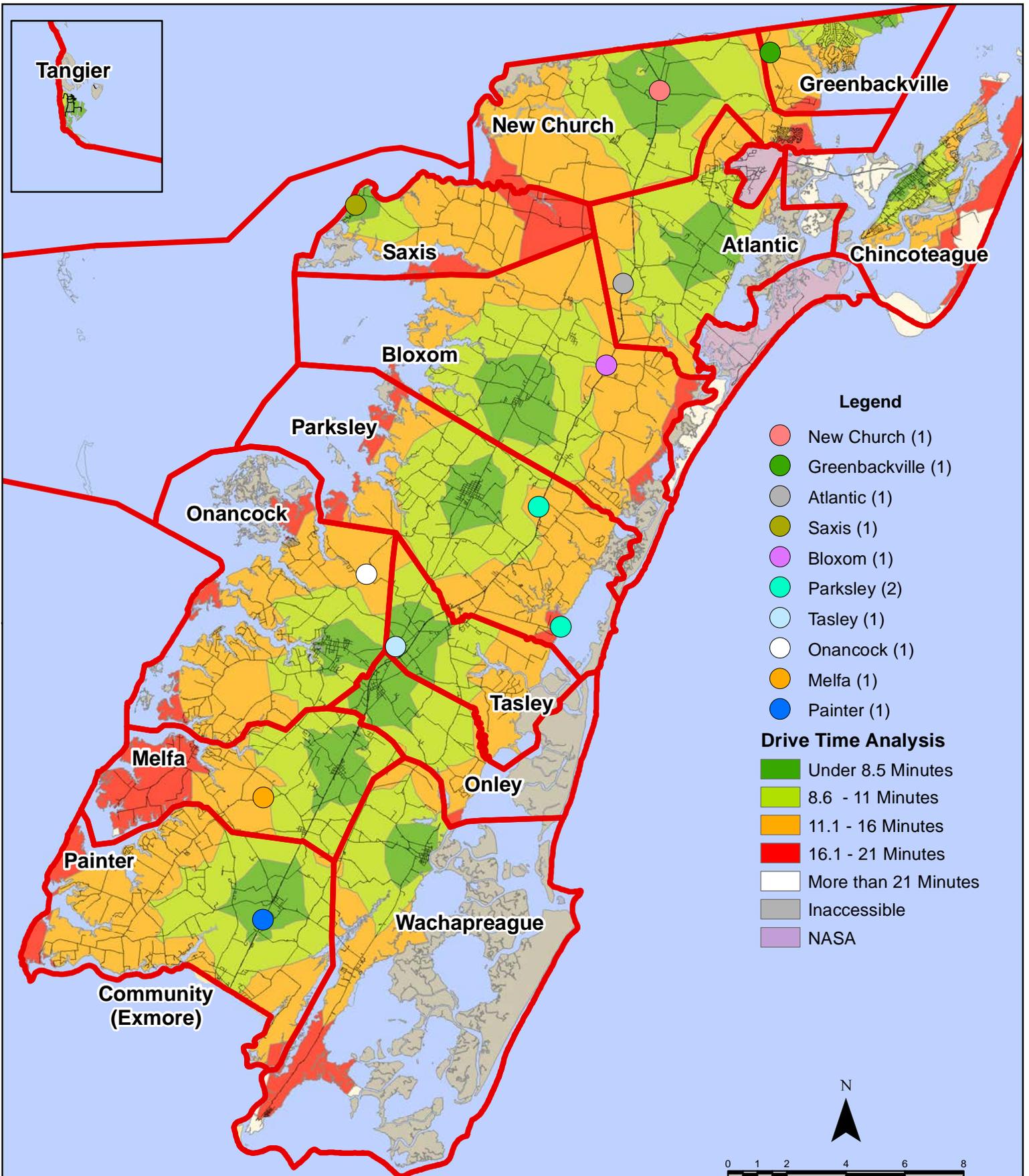
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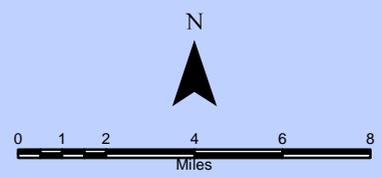
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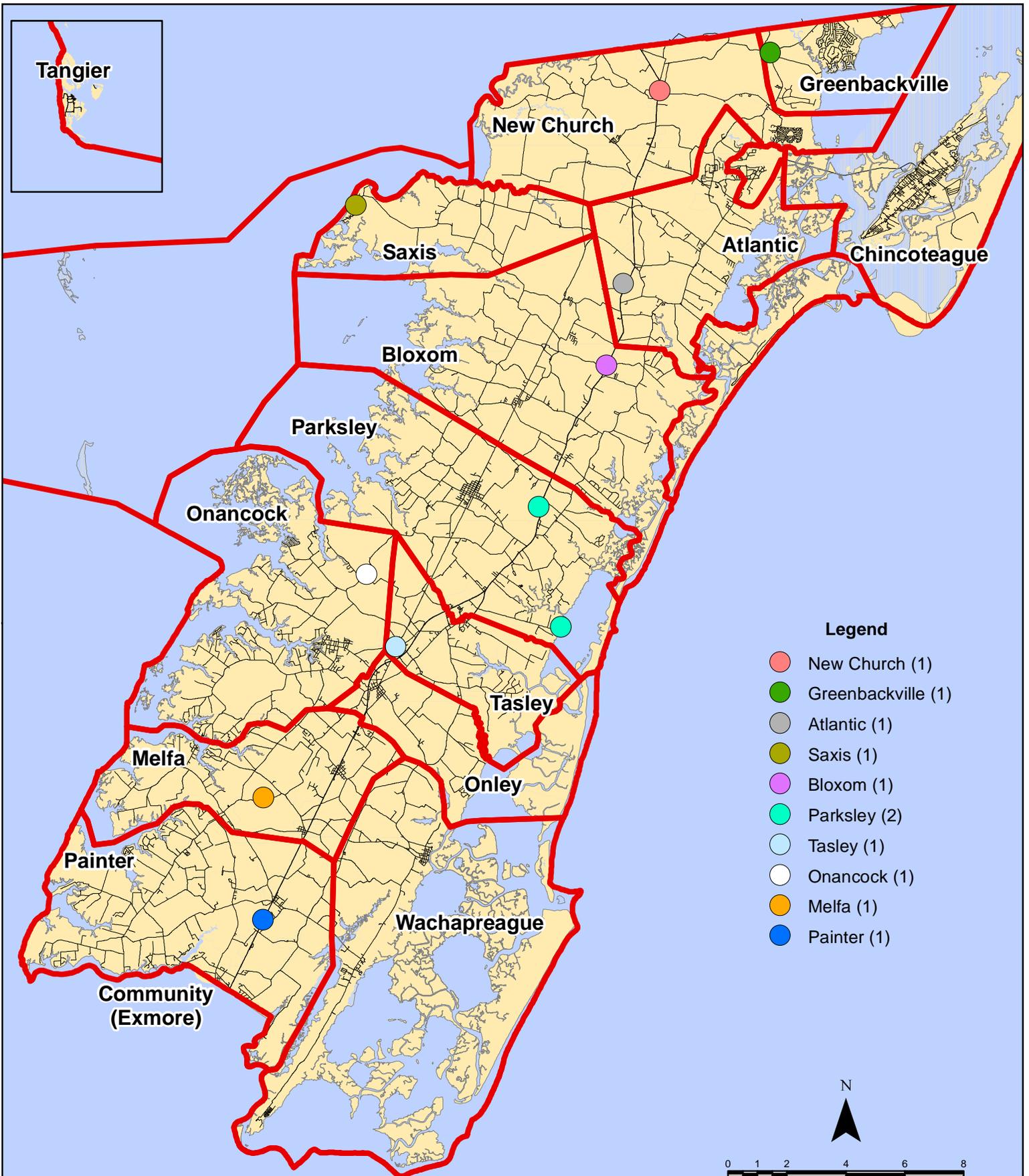
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