

Fire - Performance Measure Data *					
Response District	Total Calls in District	Greater than 20 min. Response	Calls Handled by other agency	Longest Response Time	Overall Station Benchmark %
New Church	10	1	0	0:20:22	90.0%
Greenbackville	0	0	0	0:00:00	#DIV/0!
Chincoteague	13	1	0	0:31:43	92.3%
Atlantic	3	0	0	0:11:48	100.0%
Saxis	1	0	0	0:14:14	100.0%
Bloxom	7	0	1	0:18:51	100.0%
Parksley	23	0	9	0:16:33	100.0%
Tasley	6	0	0	0:06:45	100.0%
Onancock	8	0	0	0:16:21	100.0%
Melfa	13	0	2	0:16:40	100.0%
Wachapreague	4	0	0	0:14:33	100.0%
Painter	10	0	1	0:15:03	100.0%
Onley	9	0	1	0:14:58	100.0%
Tangier	4	1	0	0:36:59	75.0%
System Totals	111	3	14	0:36:59	97.3%

EMS - Performance Measure Data						
Response District	Total Calls in District	Greater than 20 min. Response	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	14	3	0:21:05	12	78.57%	14.3%
Chincoteague	127	0	0:19:37	7	100.00%	94.5%
Saxis	11	0	0:15:29	6	100.00%	45.5%
Bloxom	62	1	0:20:57	7	98.39%	88.7%
Parksley	101	1	0:23:37	16	99.01%	84.2%
Onancock	67	0	0:17:32	7	100.00%	89.6%
Melfa	81	3	0:28:39	20	96.30%	75.3%
Wachapreague	21	0	0:18:42	13	100.00%	38.1%
Onley	45	0	0:18:40	10	100.00%	77.8%
Oak Hall	106	3	0:32:48	25	97.17%	76.4%
Tangier	6	0	0:16:13	0	100.00%	100.0%
Community (Exmore)	15	1	0:29:39	3	93.33%	80.0%
System Totals	656	12	0:32:48	126	98.17%	80.8%

July 2016

EMS Mutual Aid Data

Station : Giving Aid	Station Receiving Aid													
	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague	Onley	Oak Hall	Community (Exmore)	Northampton NORs	2nd Call	3rd Call
Greenbackville	1								11			12		
Chincoteague									7			6	1	
Saxis			3						3			6		
Bloxom				3					4			2	5	
Parksley			7		1				8			3	13	
Onancock						1			4			1	5	1
Melfa				5	3				8	4		13	7	
Wachapreague							12				1	13		
Onley					2	7	1					9	1	
Oak Hall	3	7	1	12	1	1						8	14	3
Community (Exmore)						1	1					1	3	
Northampton Co.														
Wallops														
Total	3	8	1	22	13	12	16	0	20	25	5	70	51	5

Over 20 minute response detail

Date and Alarm Time	Inc. #	Response Time	Station	Explanation
7/2/2016 @ 16:26	1003	0:36:59	ST21	Alerted/Cancelled/Re-Alerted
7/7/2016 @ 17:35	1037	0:31:43	ST03	Delayed response - St. 4 alerted after 8 min.
7/13/2016 @ 10:56	1069	0:20:22	ST01	Delayed response
7/3/2016 @ 6:28:00	4428	0:20:10	ST02	Travel time to Captain's Cove
7/8/2016 @ 5:10:00	4559	0:21:05	ST02	Turnout time / travel time to Captain's Cove
7/8/2016 @ 11:28:00	4566	0:32:48	ST20	Travel time / 3rd call / Parksley to New Church
7/10/2016 @ 7:25:00	4635	0:20:08	ST02	Travel time to Captain's Cove
7/11/2016 @ 12:32:00	4645	0:20:57	ST06	Travel time to Bloxom / 2nd call
7/13/2016 @ 3:56:00	4694	0:28:39	ST10	Cancelled by called / redispached
7/23/2016 @ 12:32:00	4997	0:24:10	ST10	Parksley to Pungoteague (enrouted to stage at 9)
7/24/2016 @ 4:53:00	5045	0:22:03	ST20	Travel time / Bloxom to Atlantic
7/25/2016 @ 10:04:00	5068	0:28:04	ST20	Travel time / Bloxom to Atlantic
7/25/2016 @ 11:13:00	5072	0:29:39	ST13	Travel time / Exmore to Quinby
7/30/2016 @ 12:25:00	5204	0:23:37	ST07	Turnout time / unable to find patient
7/31/2016 @ 2:43:00	5243	0:22:26	ST10	Travel time / 2nd call

Benchmark = The Accomack County Board of Supervisors established 20 minute standard for emergency response.

* This data excludes F1 Med (Medical Assist) calls in Fire Data

NORS = No Response by station or the call was handled by another station or agency.

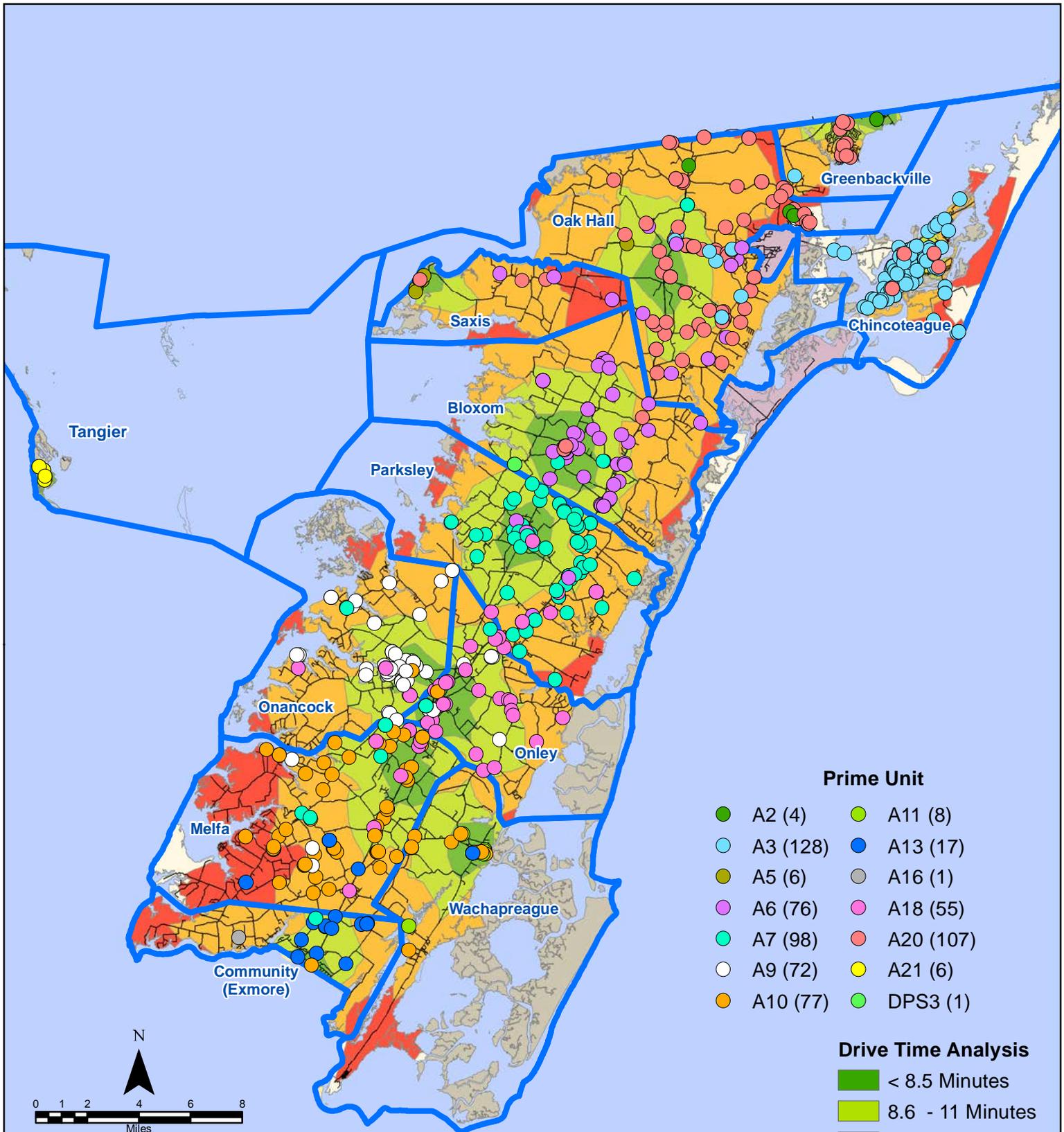
2nd Call = 2nd Ambulance call received while first ambulance was on another call.

3rd Call = 3rd Ambulance call received while First & Second Ambulances were on other calls.

This information was prepared using data supplied by the Eastern Shore of Virginia 911 Center.

This information is original incident data only and may not be representative of all units or stations who responded to an incident.

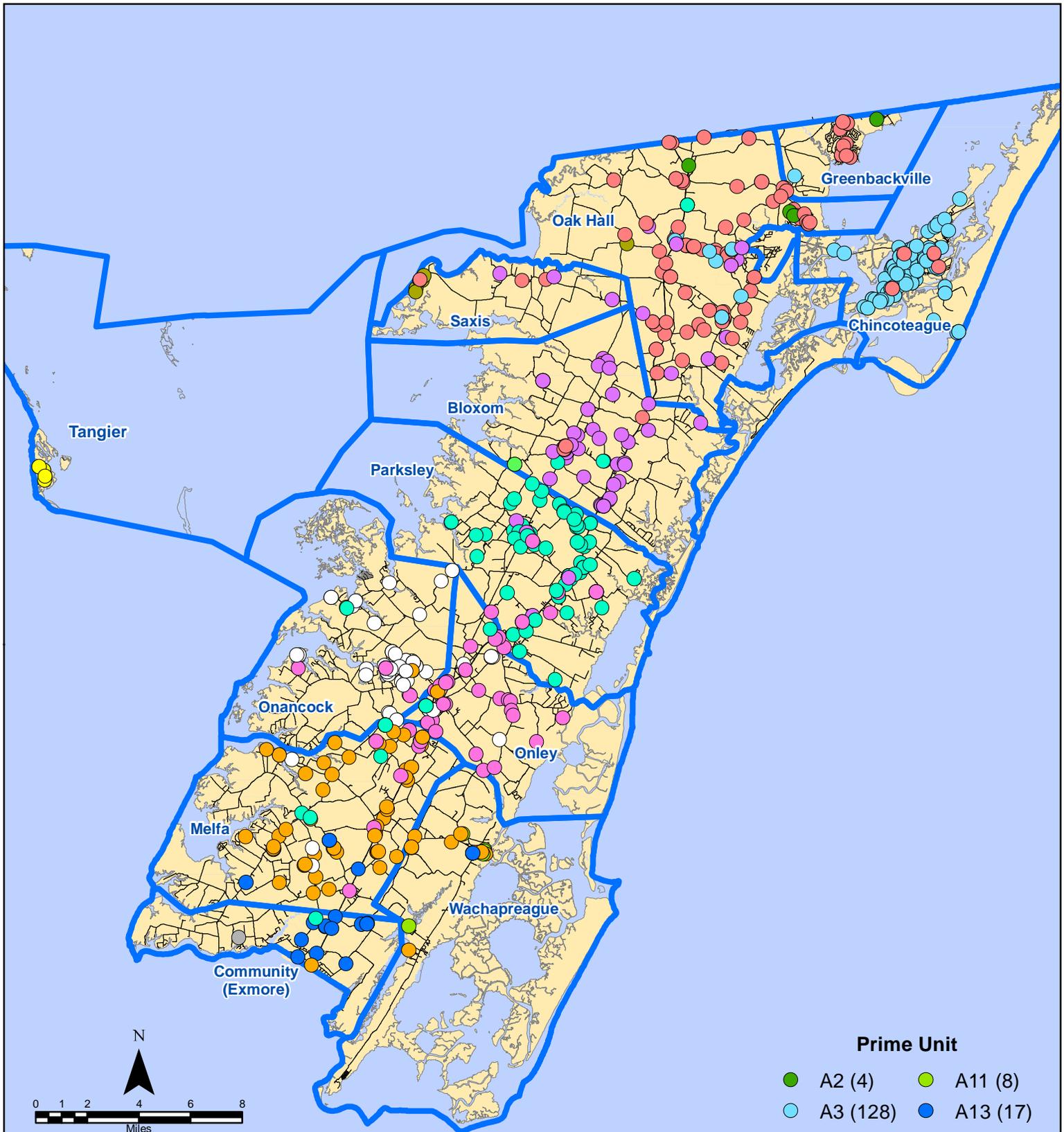
July 2016 EMS Calls By Prime Unit



Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - August 17, 2016

All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

July 2016 EMS Calls By Prime Unit

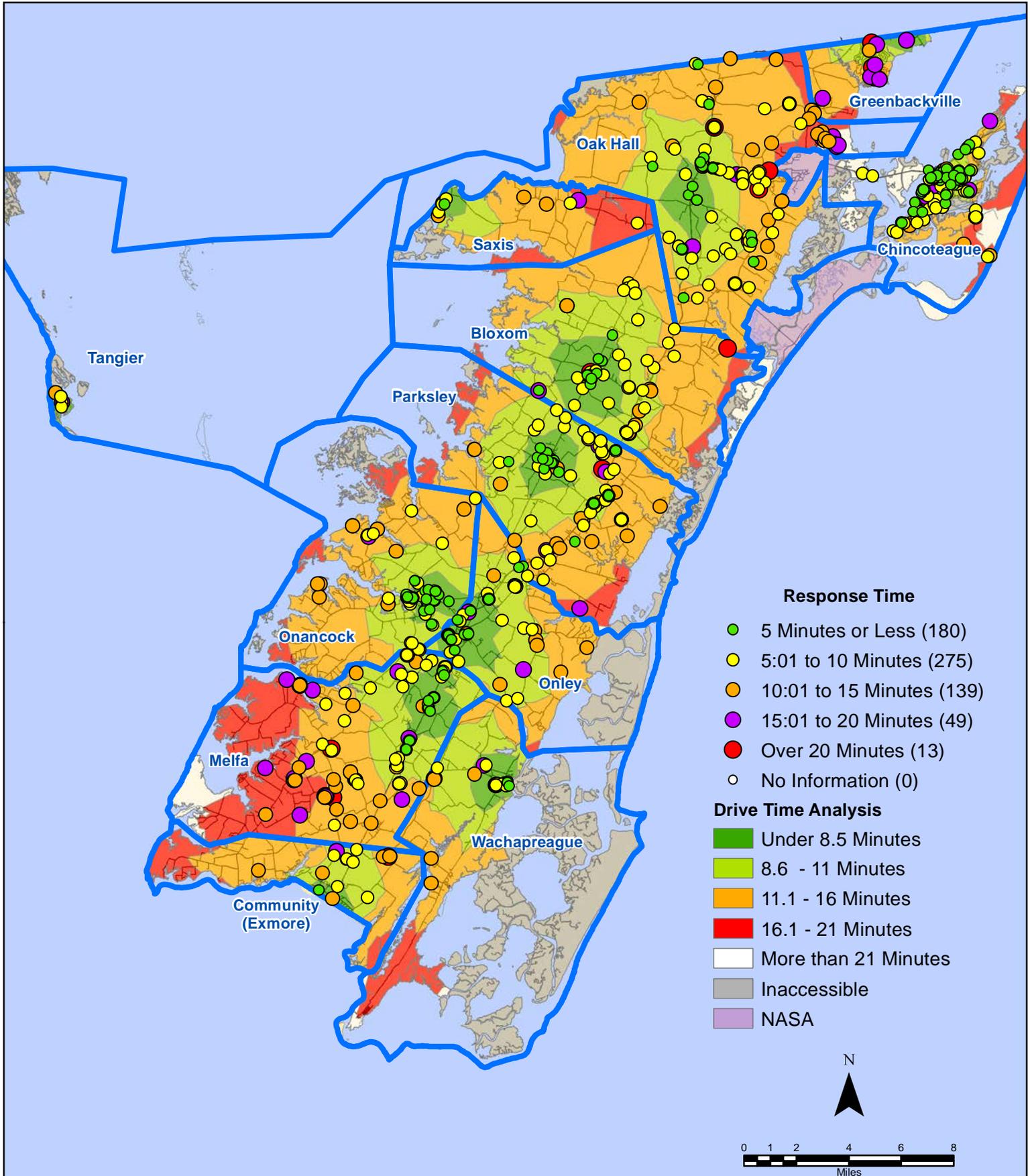


Prime Unit	
● A2 (4)	● A11 (8)
● A3 (128)	● A13 (17)
● A5 (6)	● A16 (1)
● A6 (76)	● A18 (55)
● A7 (98)	● A20 (107)
● A9 (72)	● A21 (6)
● A10 (77)	● DPS3 (1)

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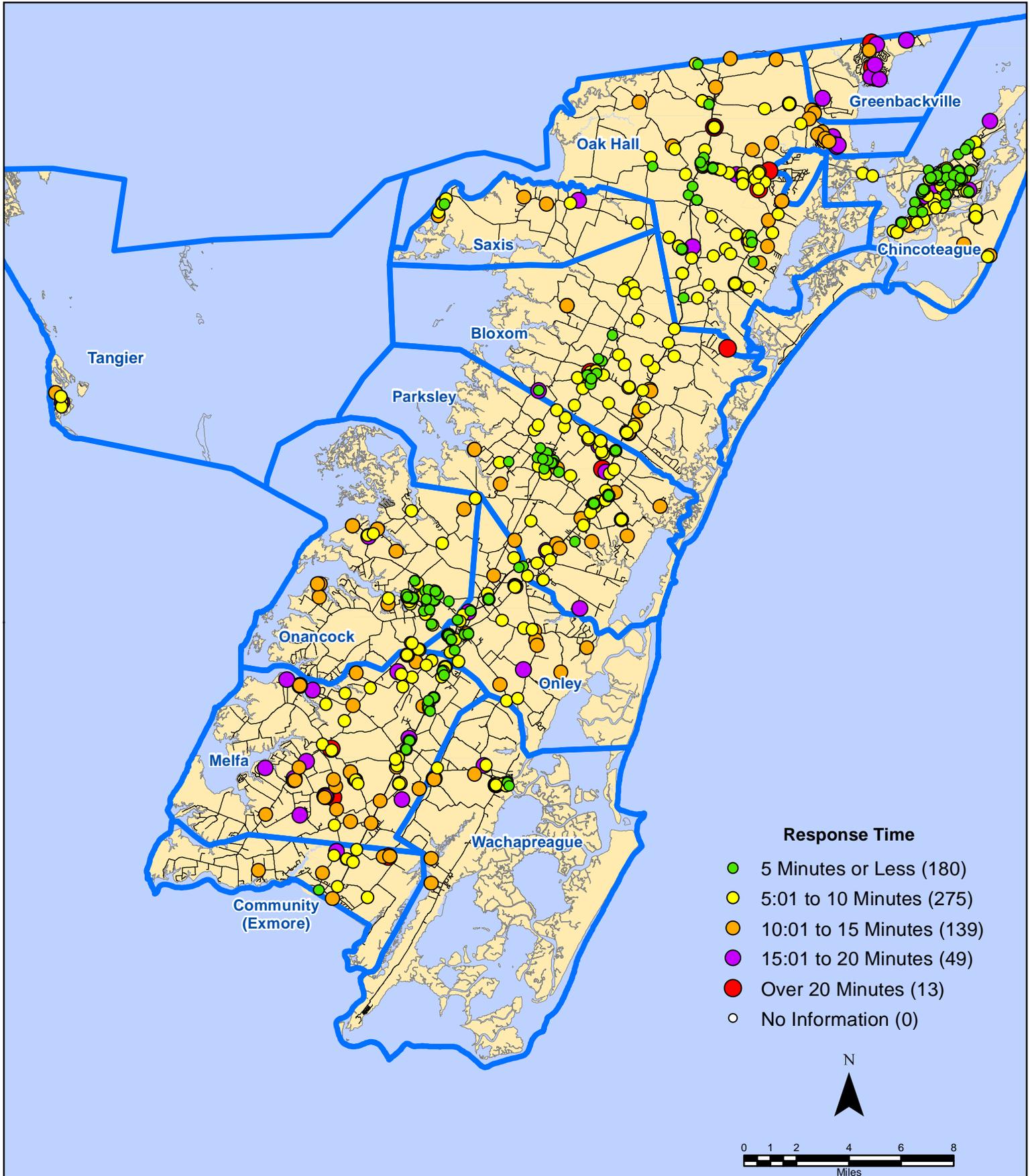
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July 2016 EMS Calls By Response Time



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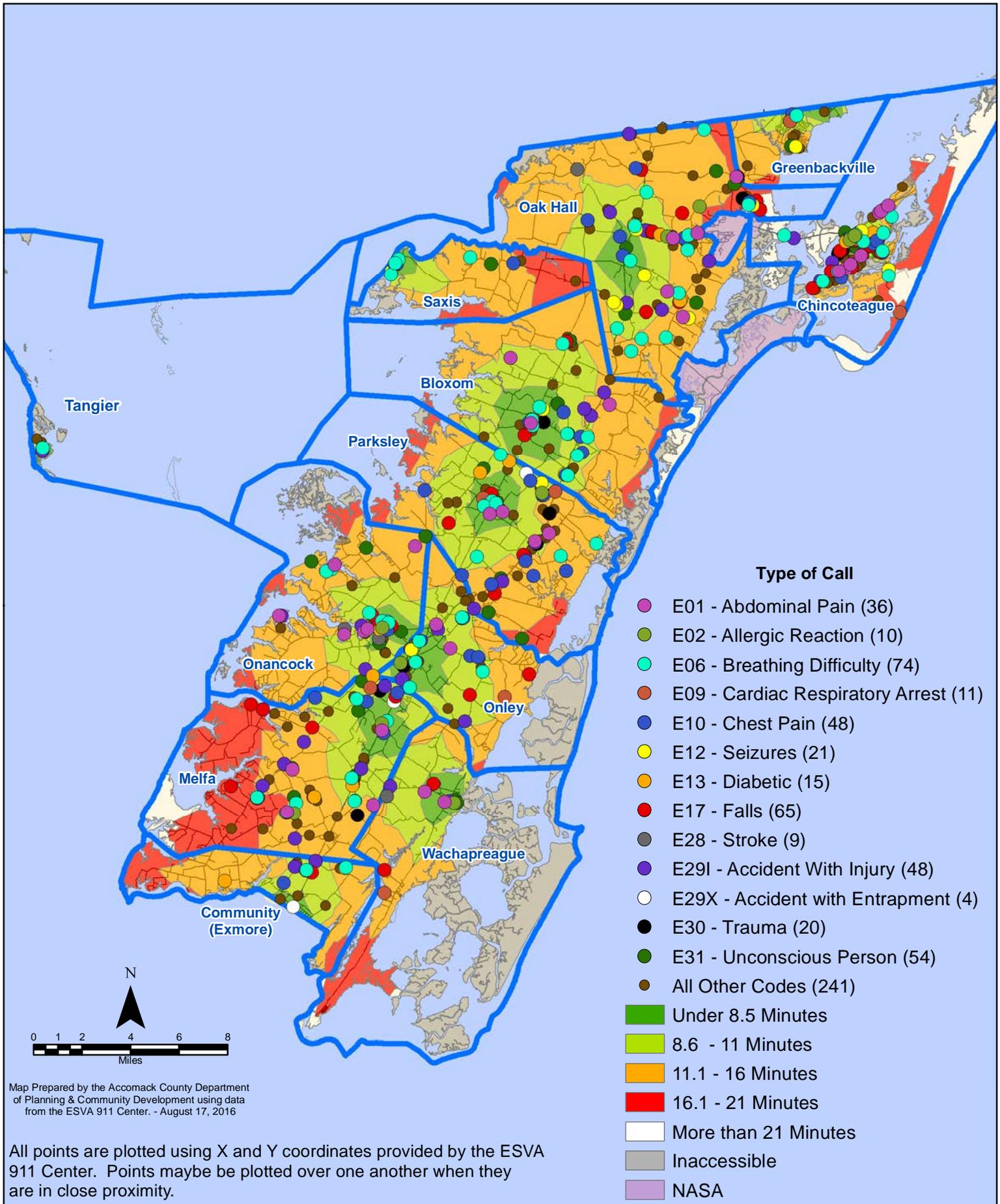
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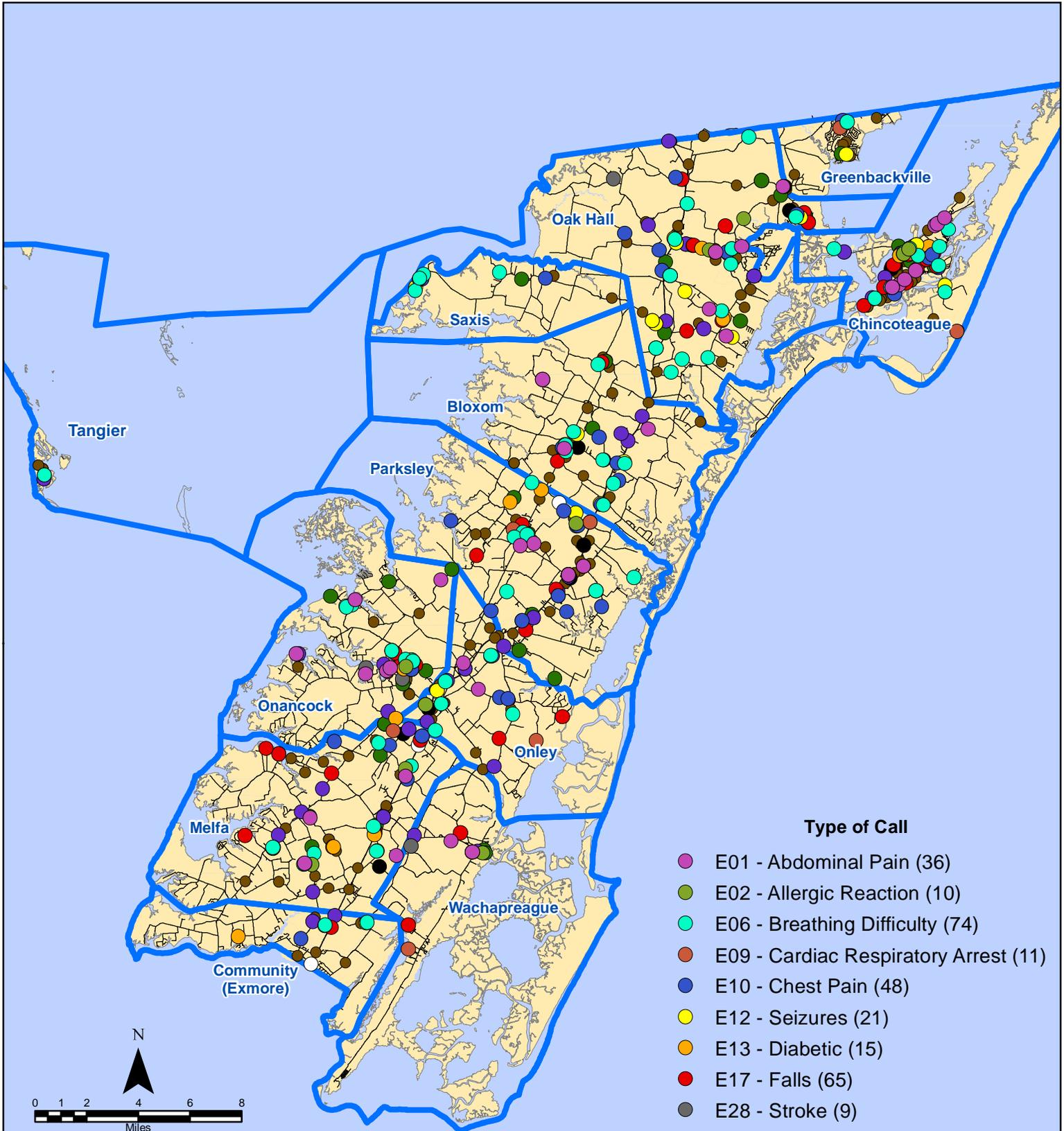
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July 2016 EMS Calls By Type



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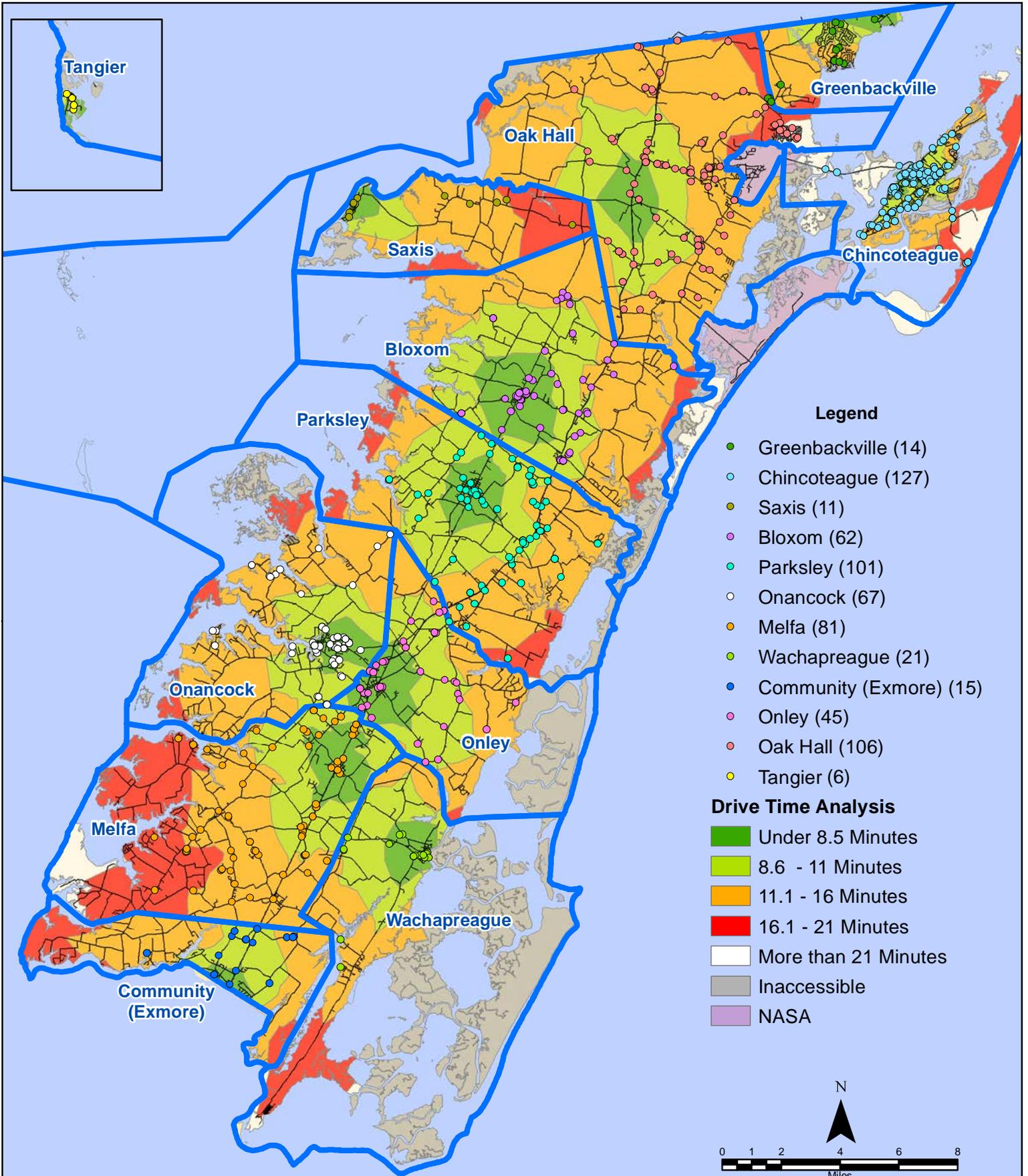
Type of Call

- E01 - Abdominal Pain (36)
- E02 - Allergic Reaction (10)
- E06 - Breathing Difficulty (74)
- E09 - Cardiac Respiratory Arrest (11)
- E10 - Chest Pain (48)
- E12 - Seizures (21)
- E13 - Diabetic (15)
- E17 - Falls (65)
- E28 - Stroke (9)
- E29I - Accident With Injury (48)
- E29X - Accident with Entrapment (4)
- E30 - Trauma (20)
- E31 - Unconscious Person (54)
- All Other Codes (241)

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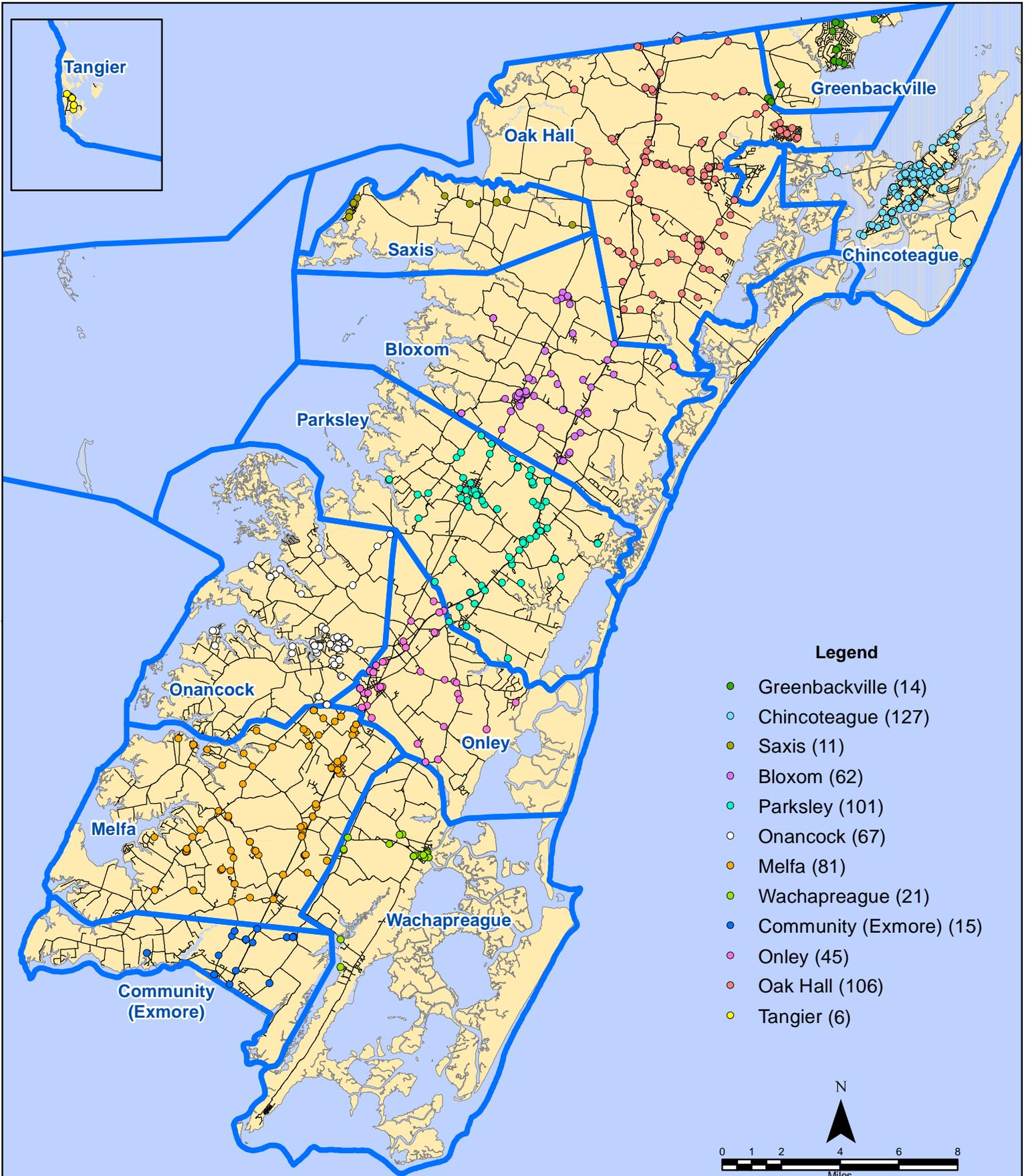
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July 2016 EMS Calls By District



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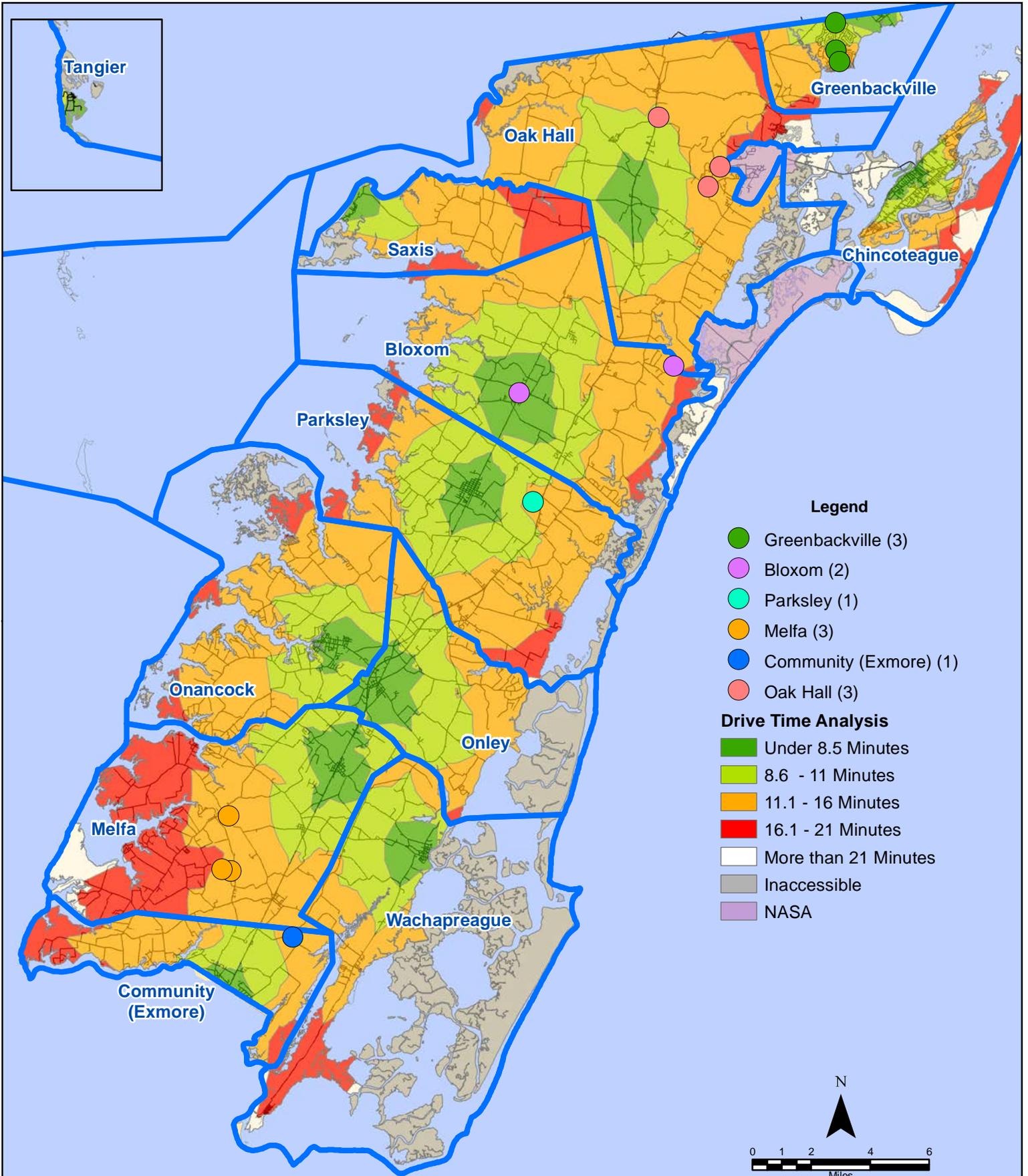
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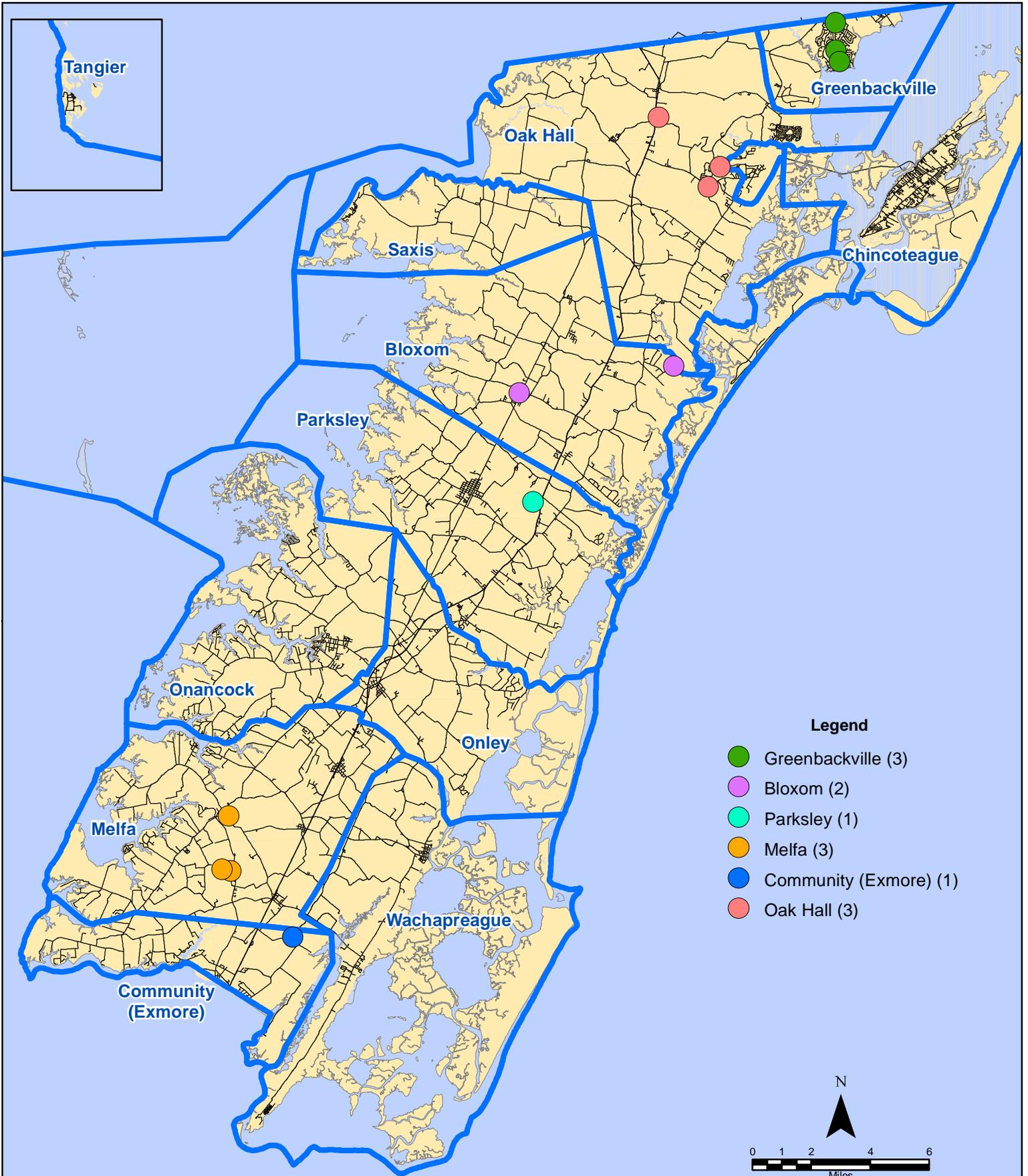
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July 2016 EMS Calls With Response Time Greater Than 20 Mins.



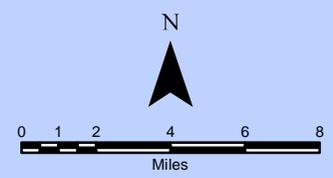
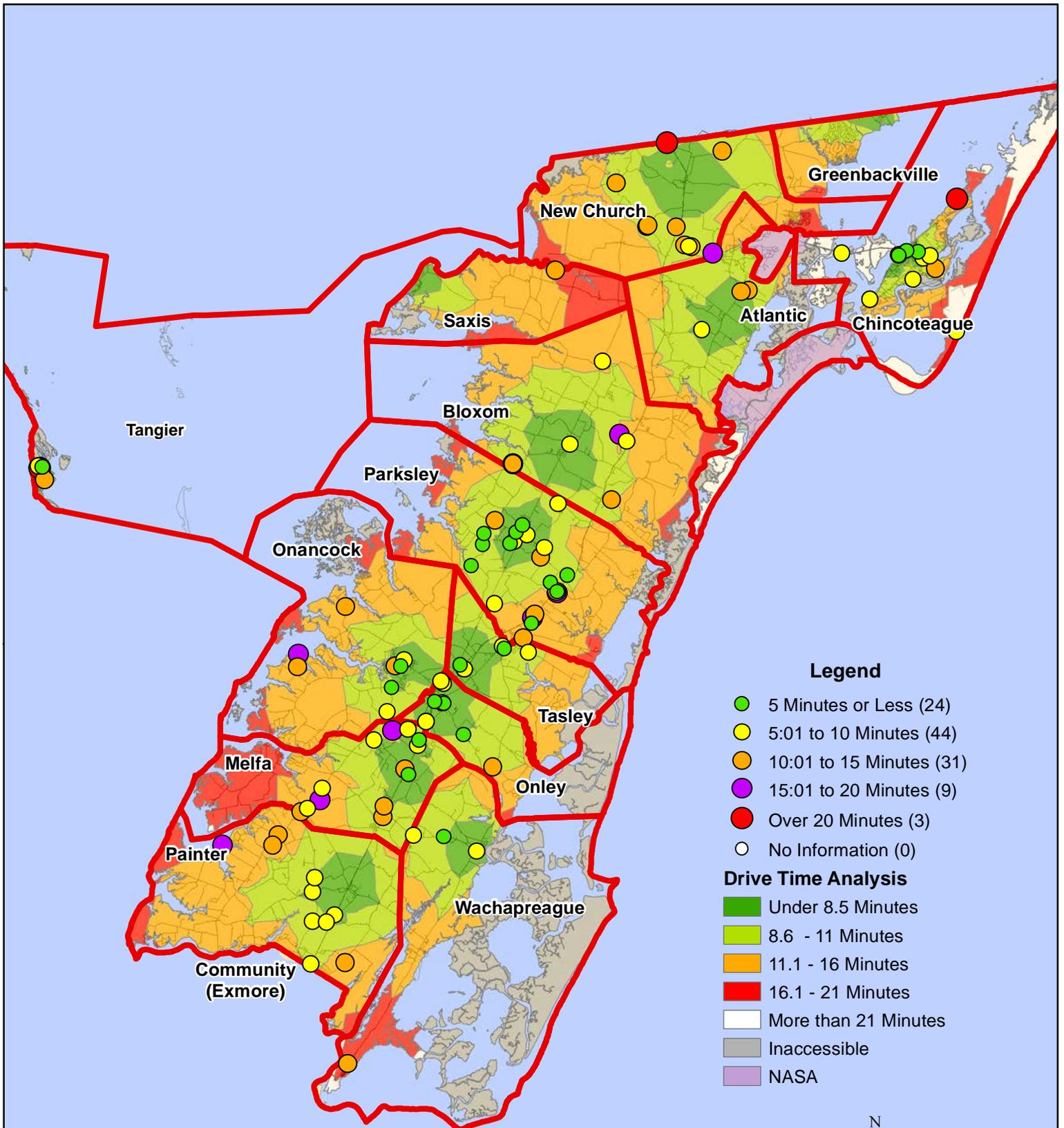
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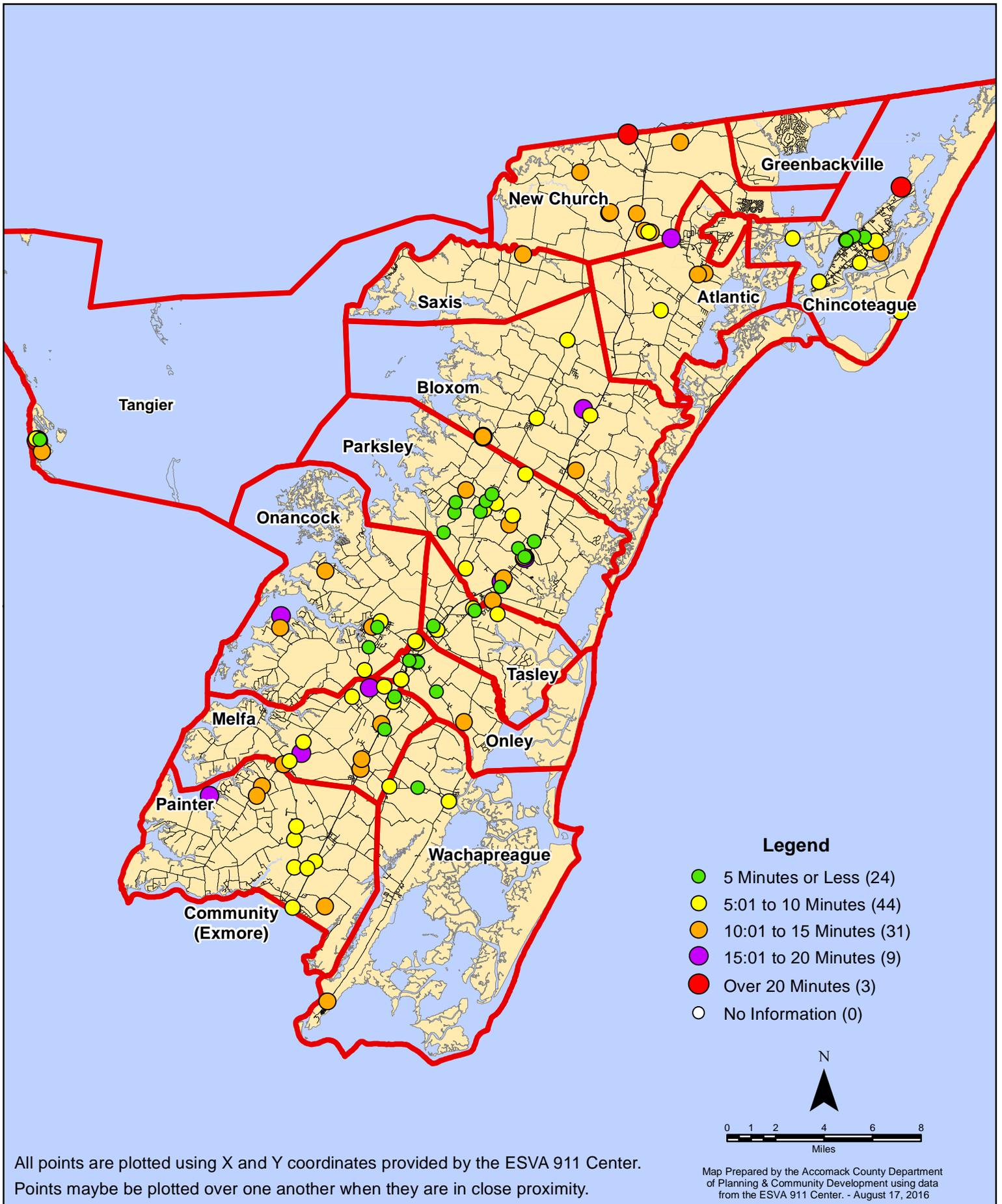
July 2016 Fire Calls By Response Time



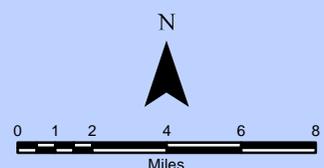
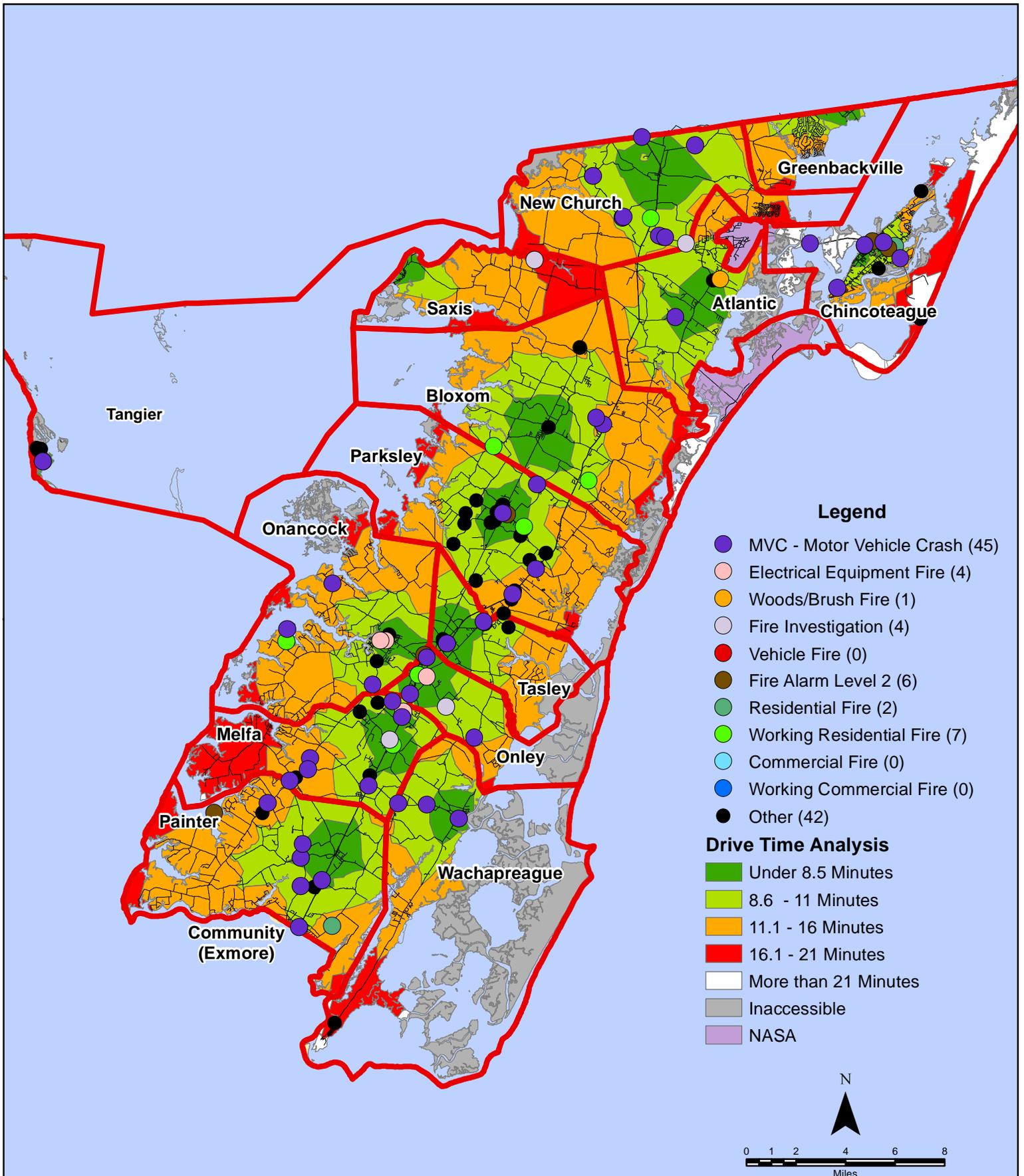
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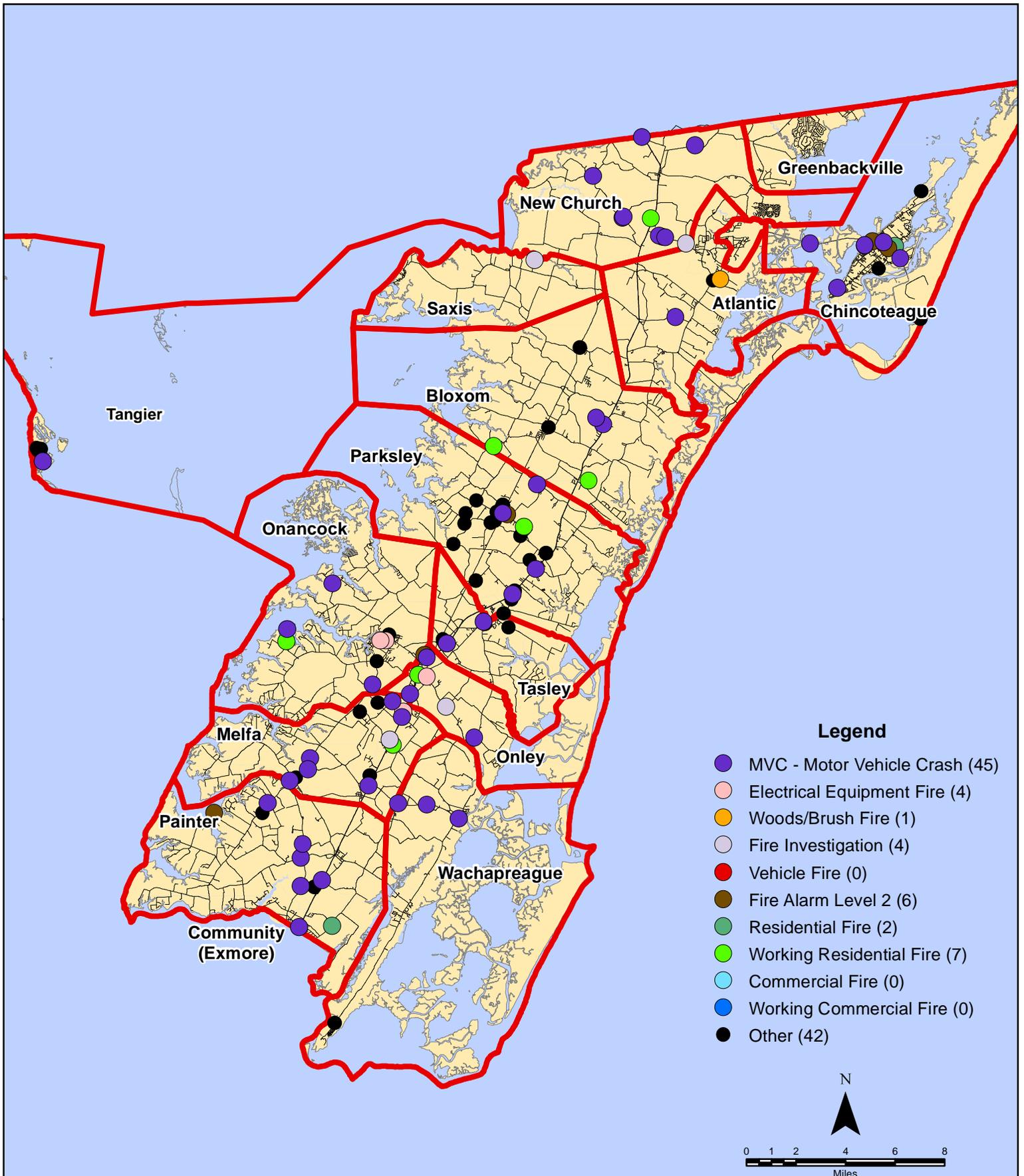


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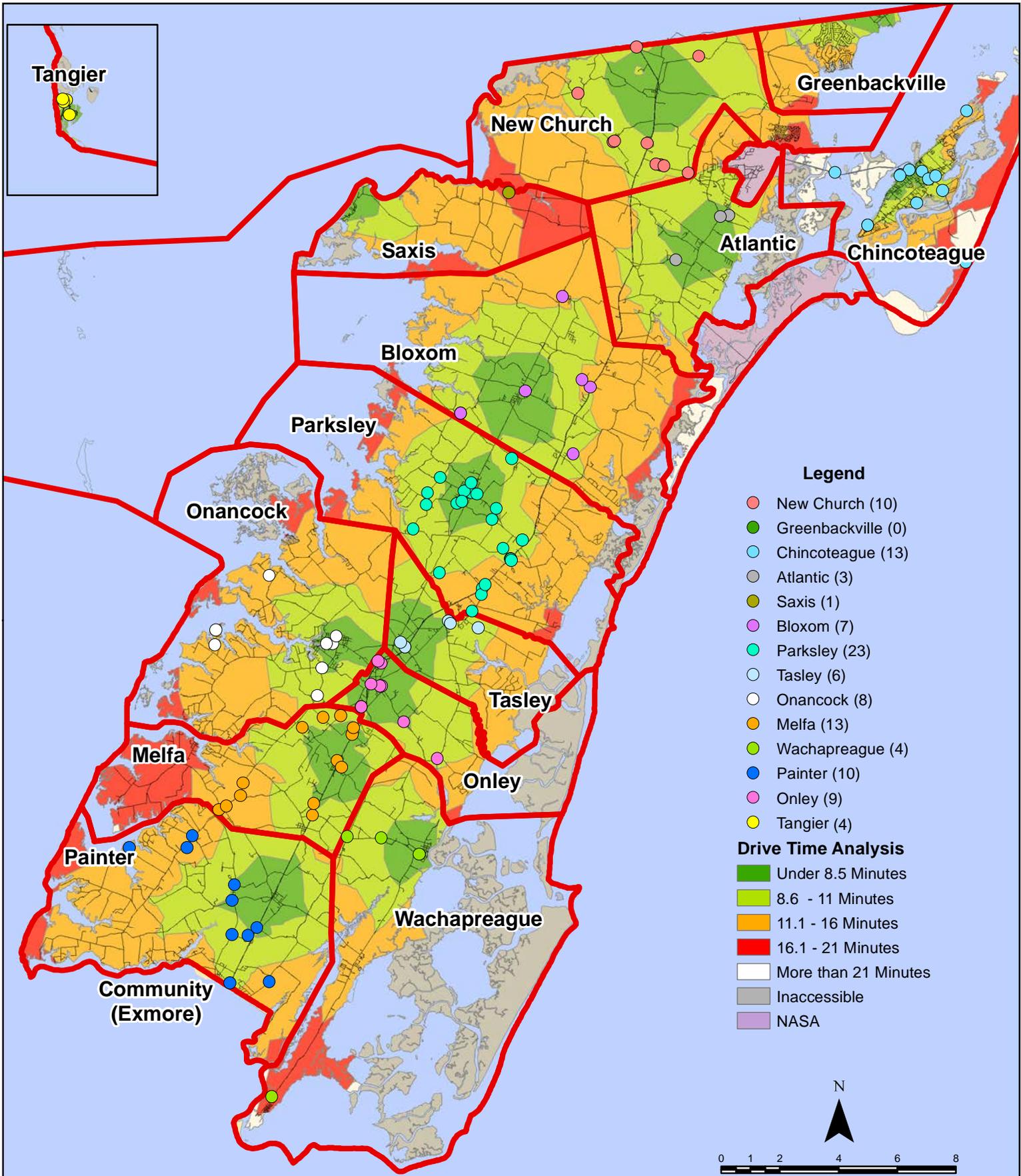
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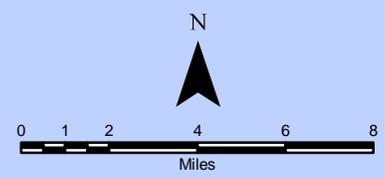
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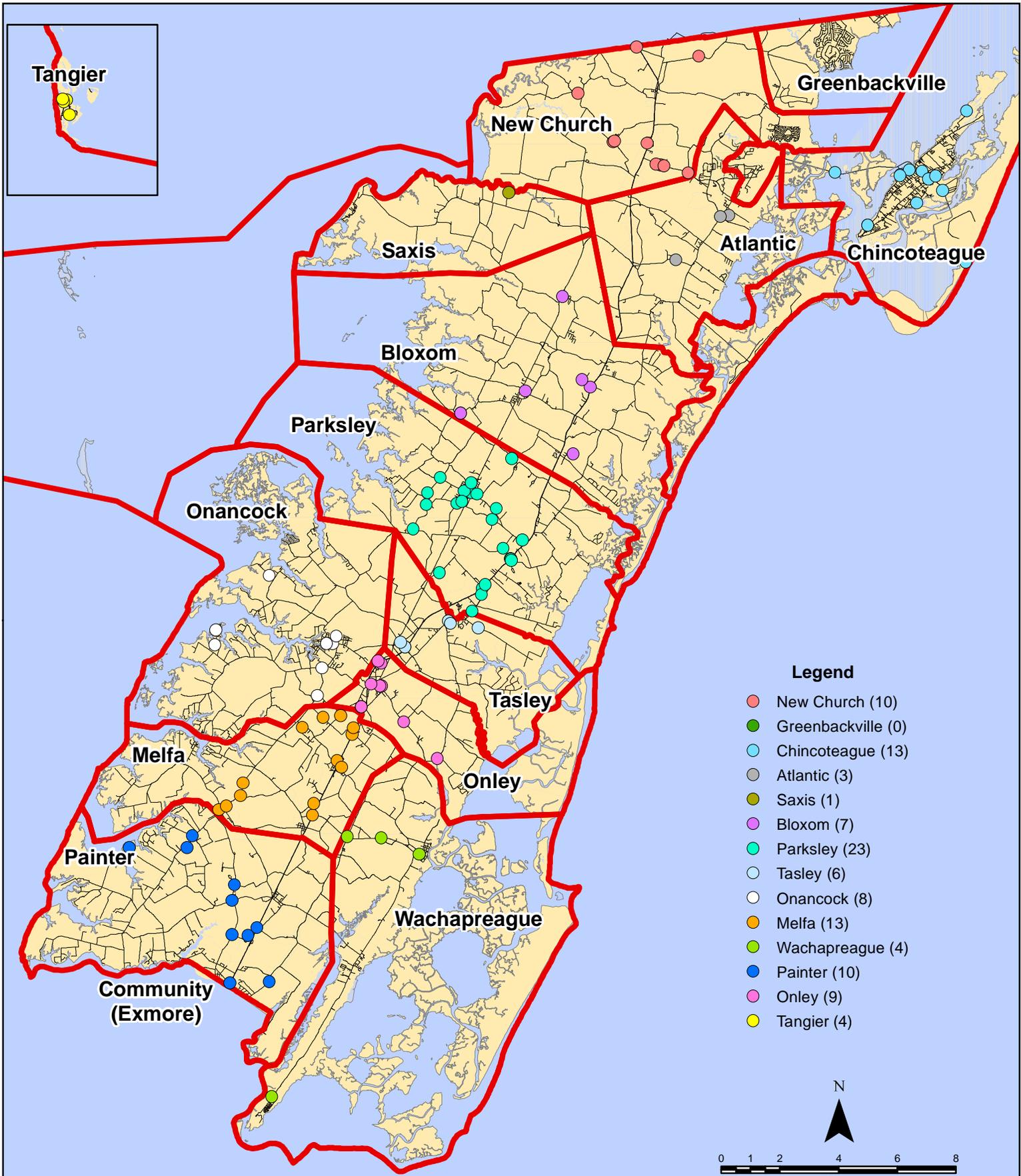


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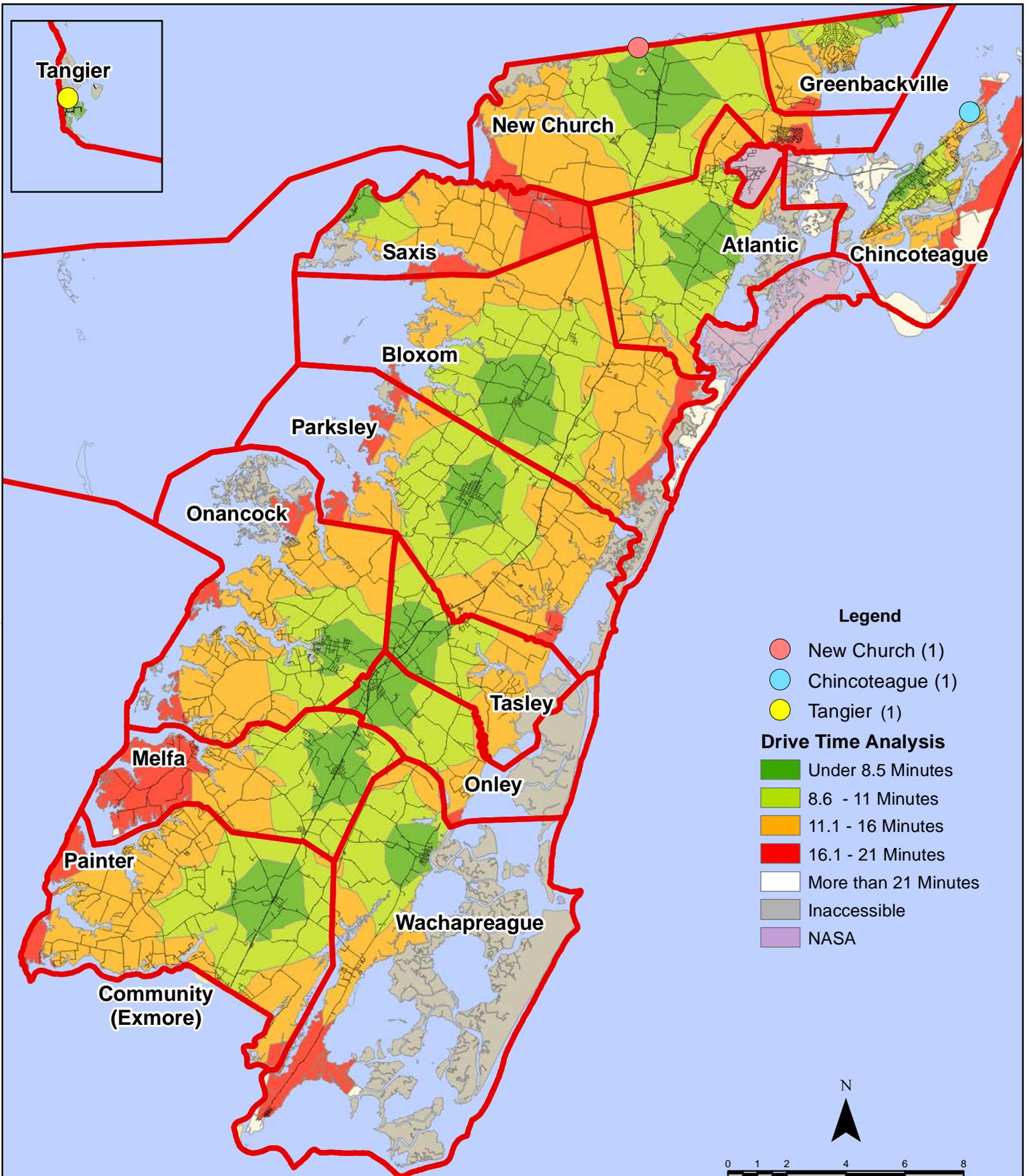
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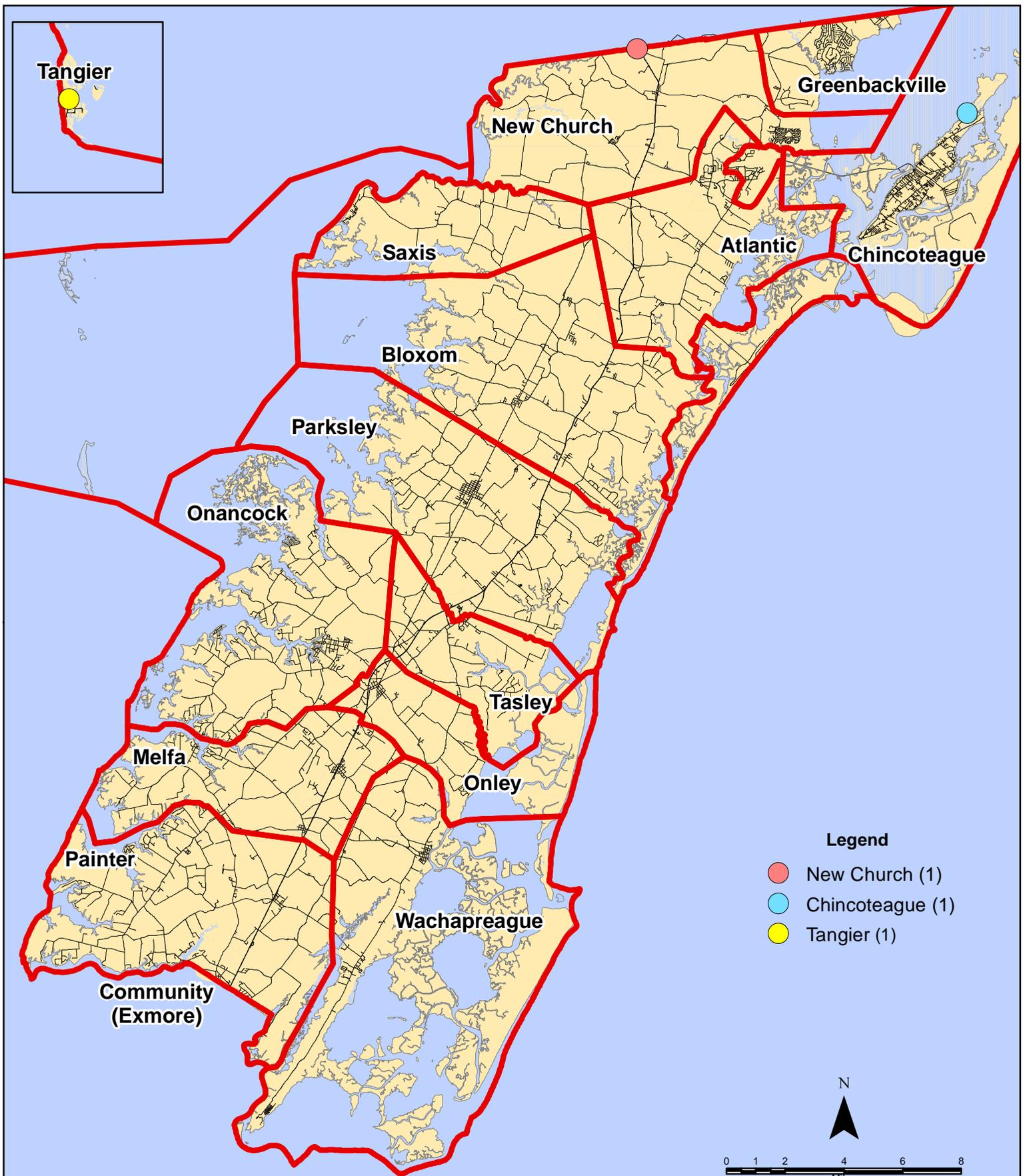
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