

Fire - Performance Measure Data *					
Response District	Total Calls in District	Greater than 20 min. Response	Calls Handled by other agency	Longest Response Time	Overall Station Benchmark %
New Church	15	2	0	0:36:46	86.7%
Greenbackville	4	1	0	0:49:56	75.0%
Chincoteague	5	0	0	0:13:49	100.0%
Atlantic	6	0	2	0:14:45	100.0%
Saxis	0	0	0	0	N/A
Bloxom	6	0	0	0:17:54	100.0%
Parksley	9	0	1	0:13:05	100.0%
Tasley	4	0	0	0:09:55	100.0%
Onancock	2	0	0	0:14:47	100.0%
Melfa	8	0	1	0:19:47	100.0%
Wachapreague	1	0	0	0:04:28	100.0%
Painter	11	0	0	0:14:08	100.0%
Onley	5	0	3	0:16:57	100.0%
Tangier	0	0	0	0	N/A
System Totals	76	3	7	25:16	96.1%

EMS - Performance Measure Data						
Response District	Total Calls in District	Greater than 20 min. Response	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	17	6	30:30	14	64.71%	17.6%
Chincoteague	88	1	31:37	3	98.86%	96.6%
Saxis	6	1	22:33	5	83.33%	16.7%
Bloxom	57	2	24:39	3	96.49%	94.7%
Parksley	93	0	14:08	10	100.00%	89.2%
Onancock	39	0	15:15	1	100.00%	97.4%
Melfa	63	2	27:40	8	96.83%	87.3%
Wachapreague	16	0	15:16	16	100.00%	0.0%
Onley	49	1	20:45	18	97.96%	63.3%
Oak Hall	80	1	20:47	10	98.75%	87.5%
Tangier	10	0	9:36	0	100.00%	N/A
Community (Exmore)	23	1	25:49	1	95.65%	95.7%
System Totals	541	15	57:40	89	97.23%	83.5%

June 2016

EMS Mutual Aid Data

Station : Giving Aid	Station Receiving Aid										NORS	2nd Call	3rd Call	
	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague	Onley	Oak Hall				Community (Exmore)
Greenbackville												14		
Chincoteague	2											3		
Saxis												5		
Bloxom	1			6								2		
Parksley			2					1	2			3	6	1
Onancock		1	1		2			17		1		1		
Melfa										15		2	5	1
Wachapreague												16		
Onley				3	1	3	1					2	16	2
Oak Hall	11	3	4	1								2	7	1
Community (Exmore)										2		1		
Northampton Co.														
Wallops														
Total	14	3	5	3	10	1	8	16	18	10	1	60	26	3

Over 20 minute response detail

Date and Alarm Time	Inc. #	Response Time	Station	Explanation
6/1/2016 @ 22:06	3559	0:24:28	ST. 10	drive time
6/4/2016 @ 6:33	3612	0:22:33	ST. 5	turnout time
6/5/2016 @ 2:58	3633	0:24:22	ST. 2	turnout time & drive time
6/6/2016 @ 11:59	3664	0:23:53	ST. 6	staging for law enforcement
6/7/2016 @ 3:43	3689	0:20:45	ST. 18	turnout time
6/7/2016 @ 3:14	3687	0:24:39	ST. 6	turnout time
6/9/2016 @ 6:01	3752	0:25:49	ST. 13	drive time (Northampton)
6/10/2016 @ 9:45	3784	0:27:40	ST. 10	delayed response 7-1 to Melfa
6/16/2016 @ 19:38	3934	0:22:36	ST. 06	drive time - Bloxom to Horntown
6/17/2016 @ 16:26	3951	0:20:32	ST. 02	drive time
6/18/2016 @ 00:50	3963	0:30:30	ST. 02	Chincoteague EMS to Greenbackville - 2nd call
6/21/2016 @ 16:56	4052	0:20:47	ST. 20	Chincoteague EMS to Horntown - 2nd call
6/24/2016 @ 6:09	4119	0:20:10	ST. 02	turnout time
6/26/2016 @ 13:27	4205	0:31:37	ST. 03	travel time - 2nd ambulance call
6/30/2016 @ 21:51	4336	0:22:12	ST. 02	drive time
6/8/2016 @ 20:19	820	0:49:56	ST. 02	delayed - tanker response
6/27/2016 @ 14:53	938	0:37:47	ST. 01	travel distance to Maryland
6/28/2016 @ 16:08	946	0:36:46	ST. 01	slow response time
6/28/2016 @ 14:35	943	0:21:15	ST. 01	slow response time

Benchmark = The Accomack County Board of Supervisors established 20 minute standard for emergency response.

* This data excludes F1 Med (Medical Assist) calls in Fire Data

NORS = No Response by station or the call was handled by another station or agency.

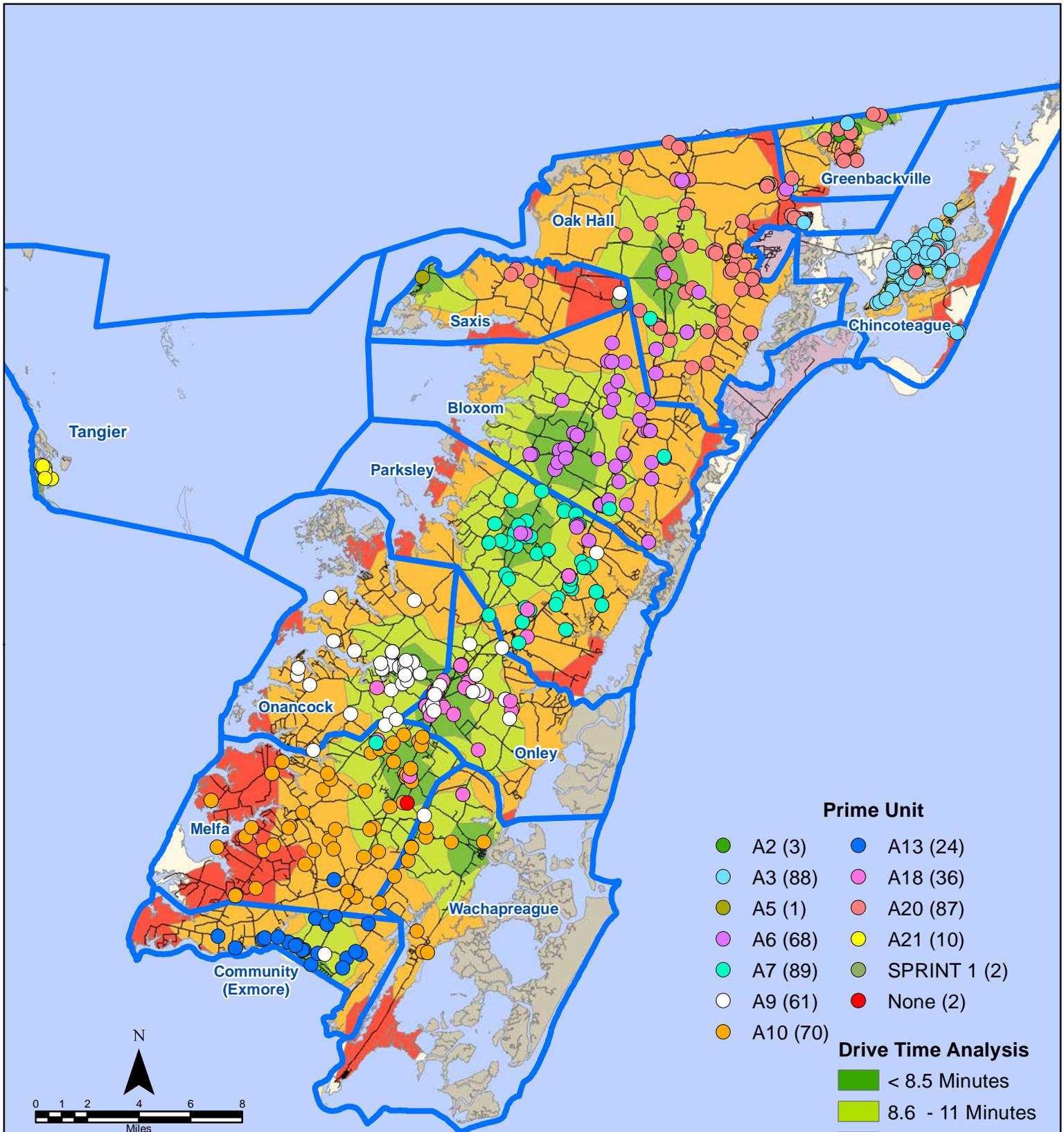
2nd Call = 2nd Ambulance call received while first ambulance was on another call.

3rd Call = 3rd Ambulance call received while First & Second Ambulances were on other calls.

This information was prepared using data supplied by the Eastern Shore of Virginia 911 Center.

This information is original incident data only and may not be representative of all units or stations who responded to an incident.

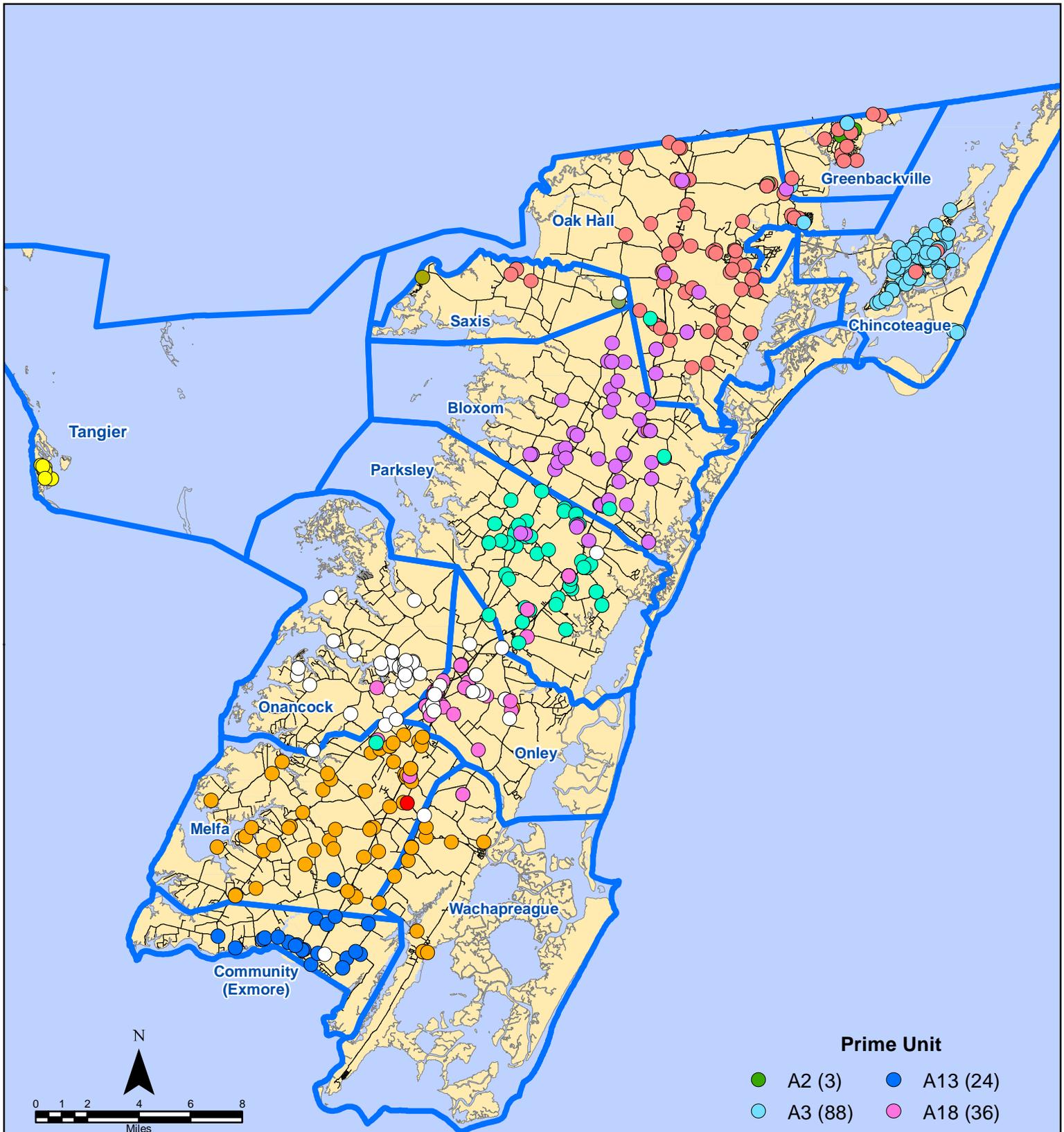
June 2016 EMS Calls By Prime Unit



Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - July 21, 2016

All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

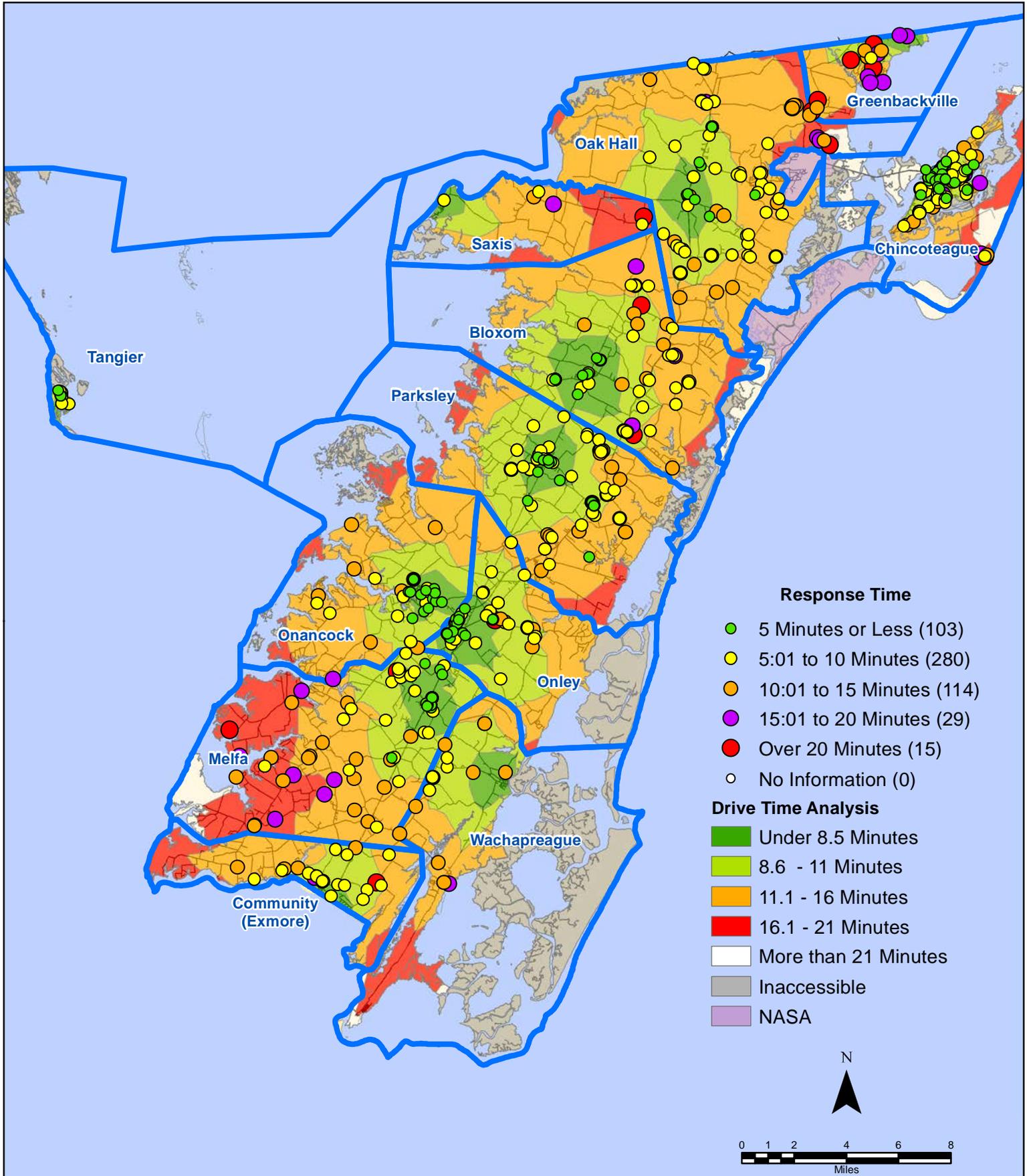
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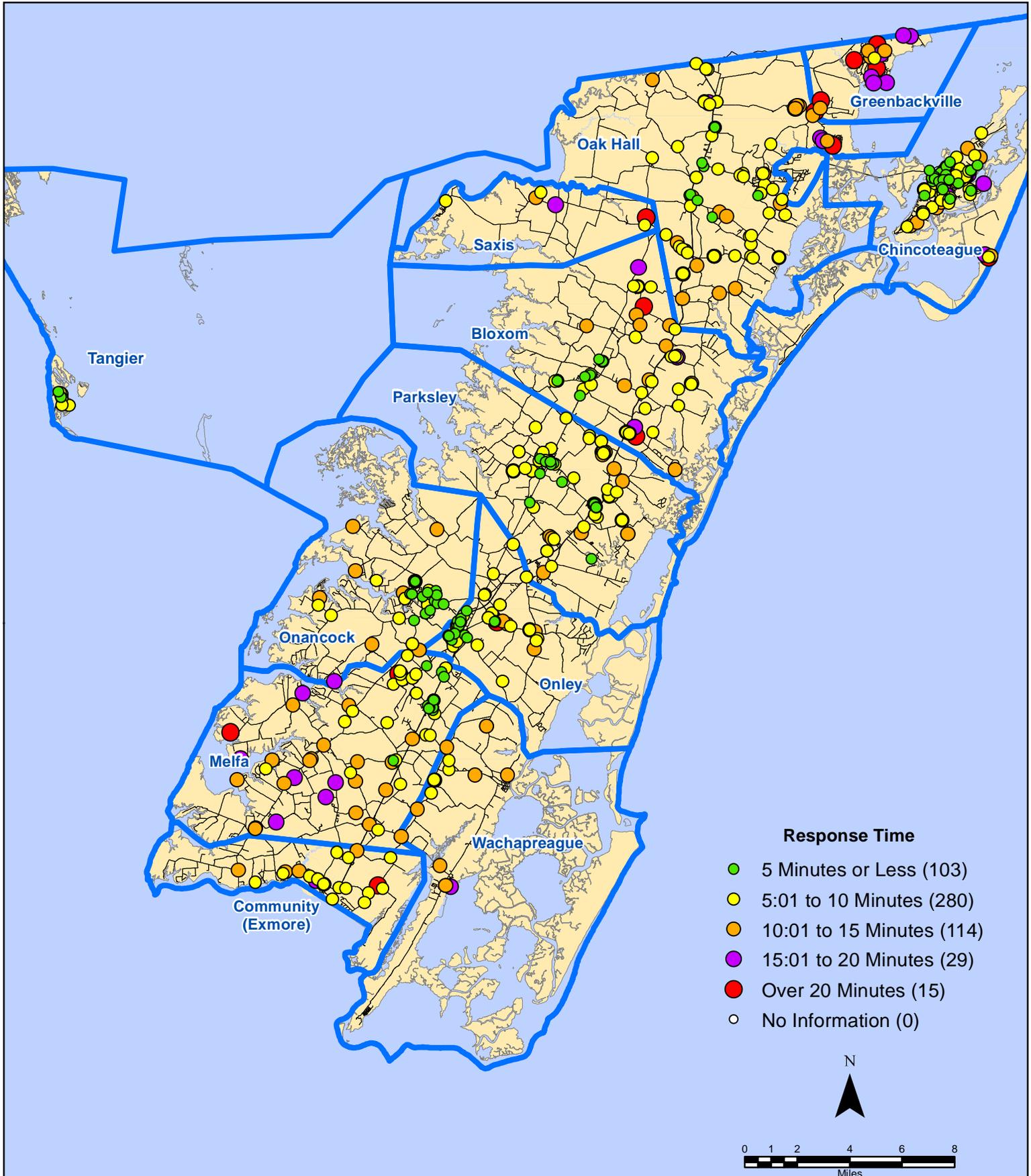
June 2016 EMS Calls By Response Time



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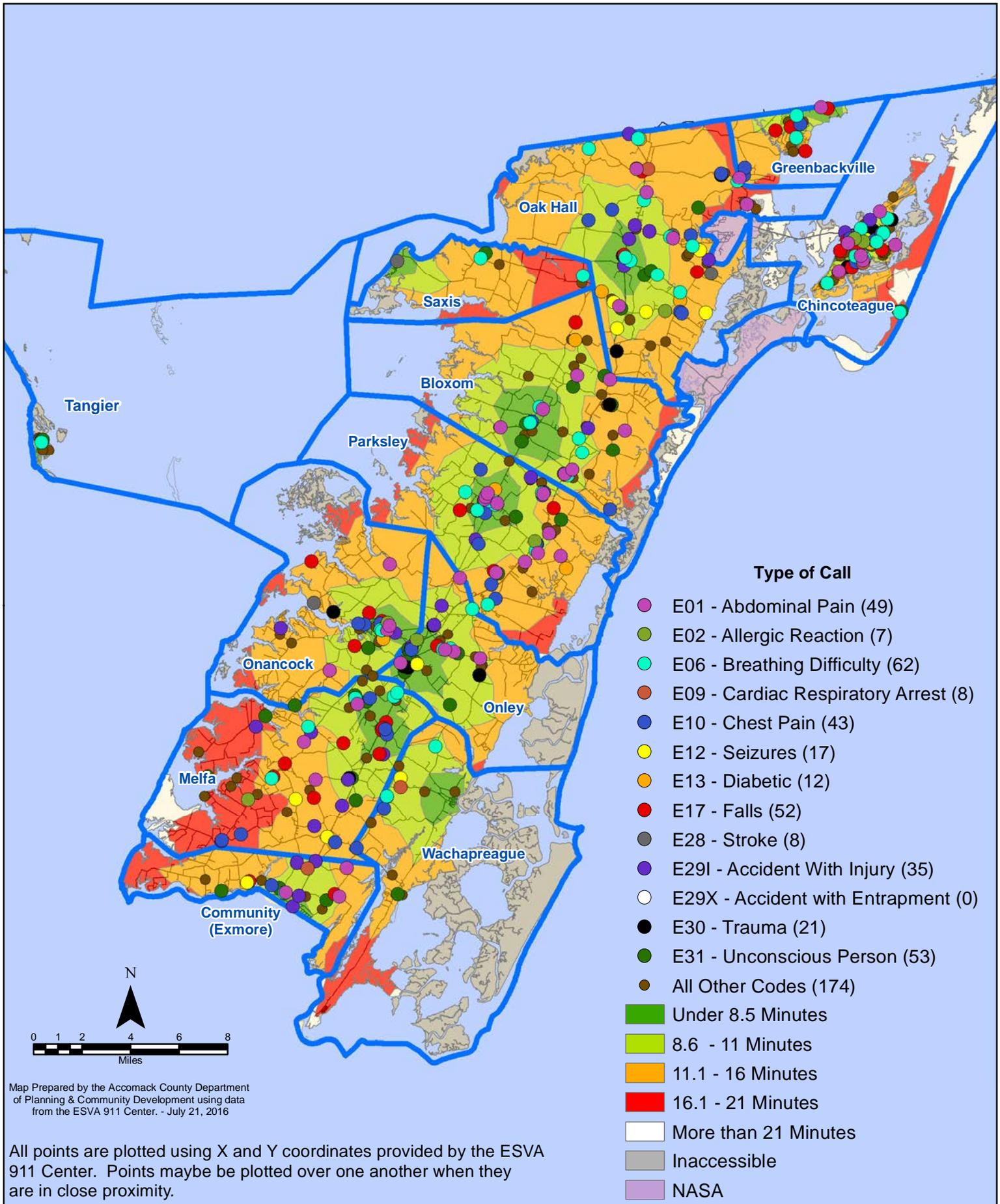
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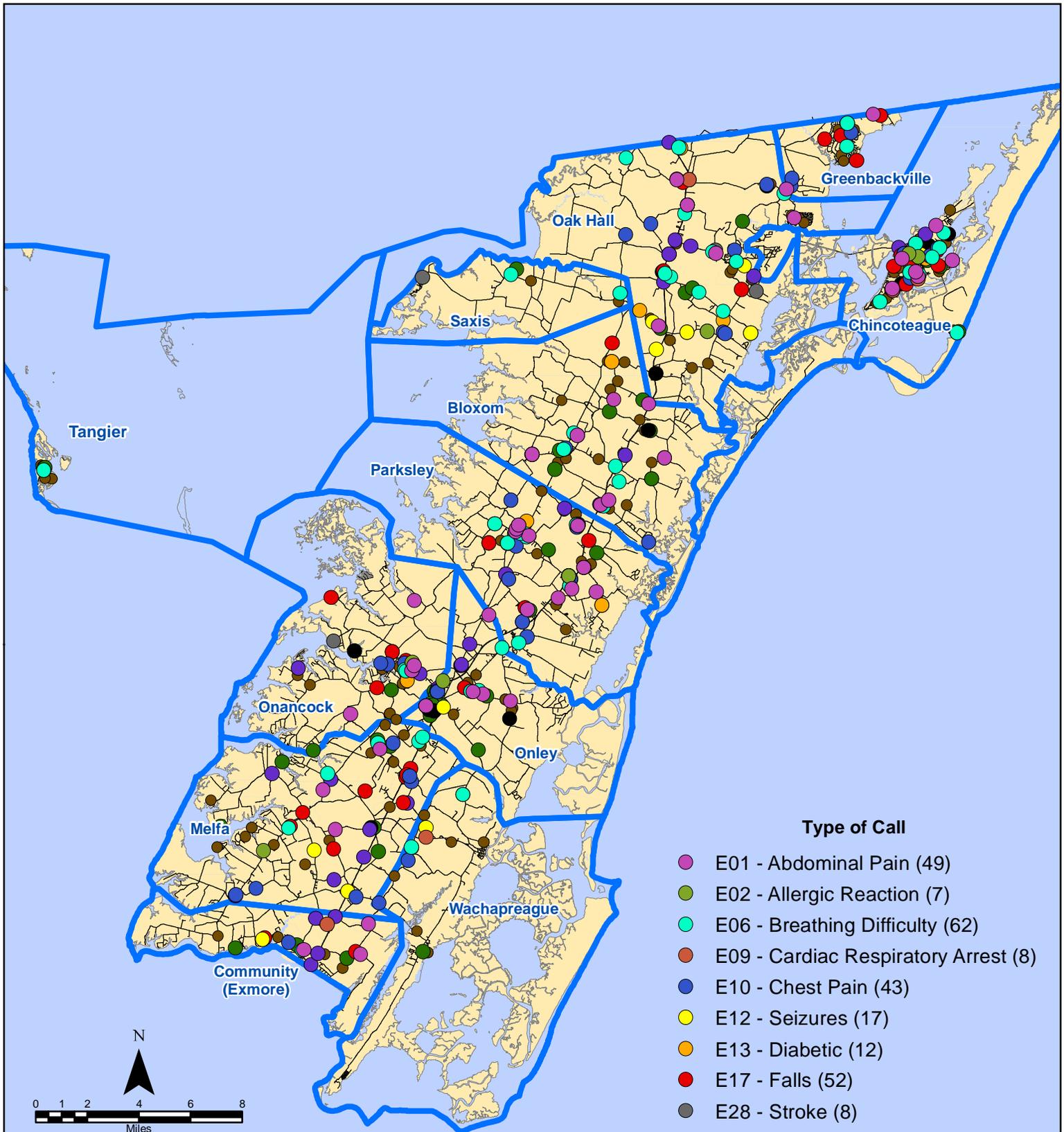
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June 2016 EMS Calls By Type



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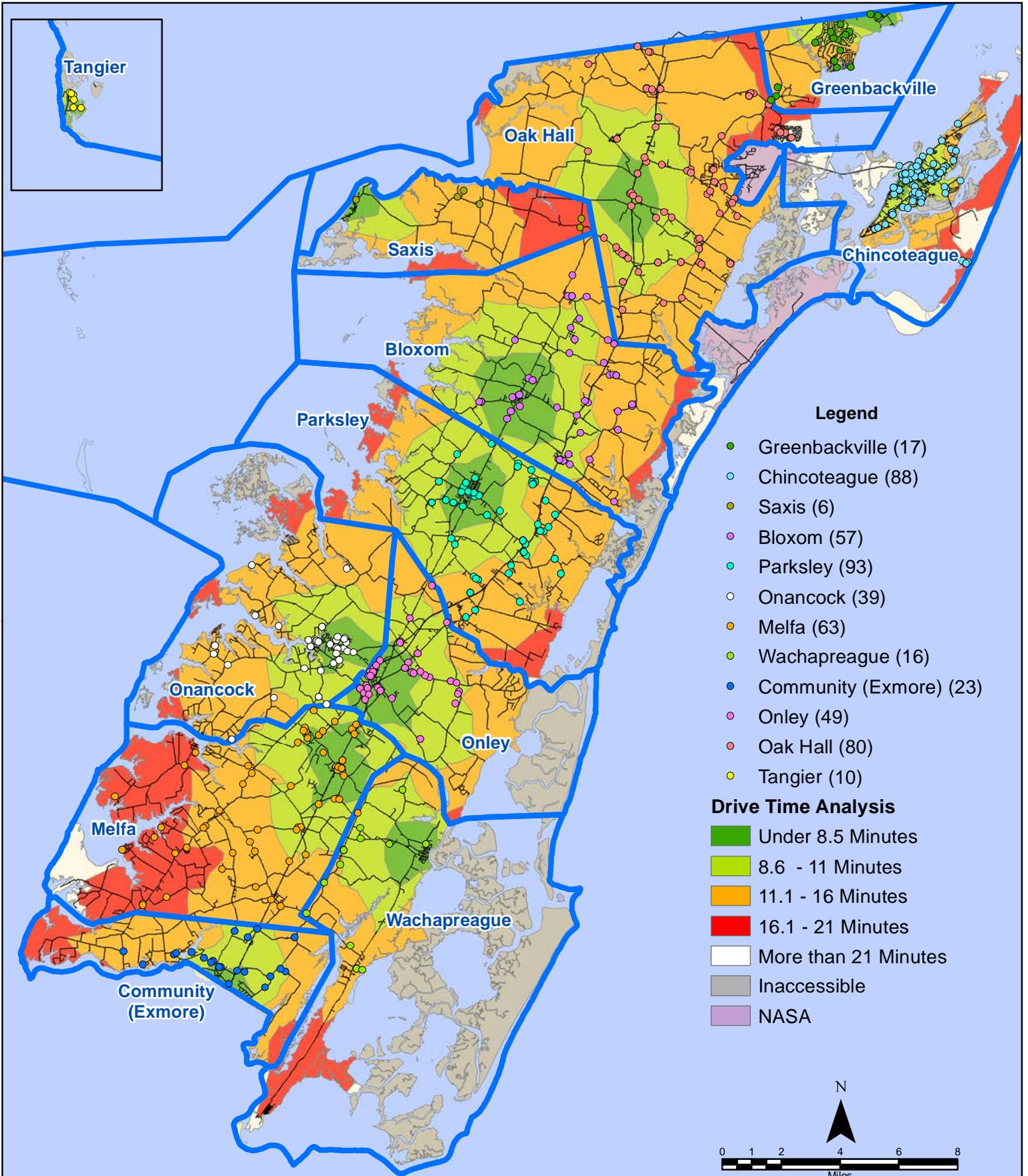


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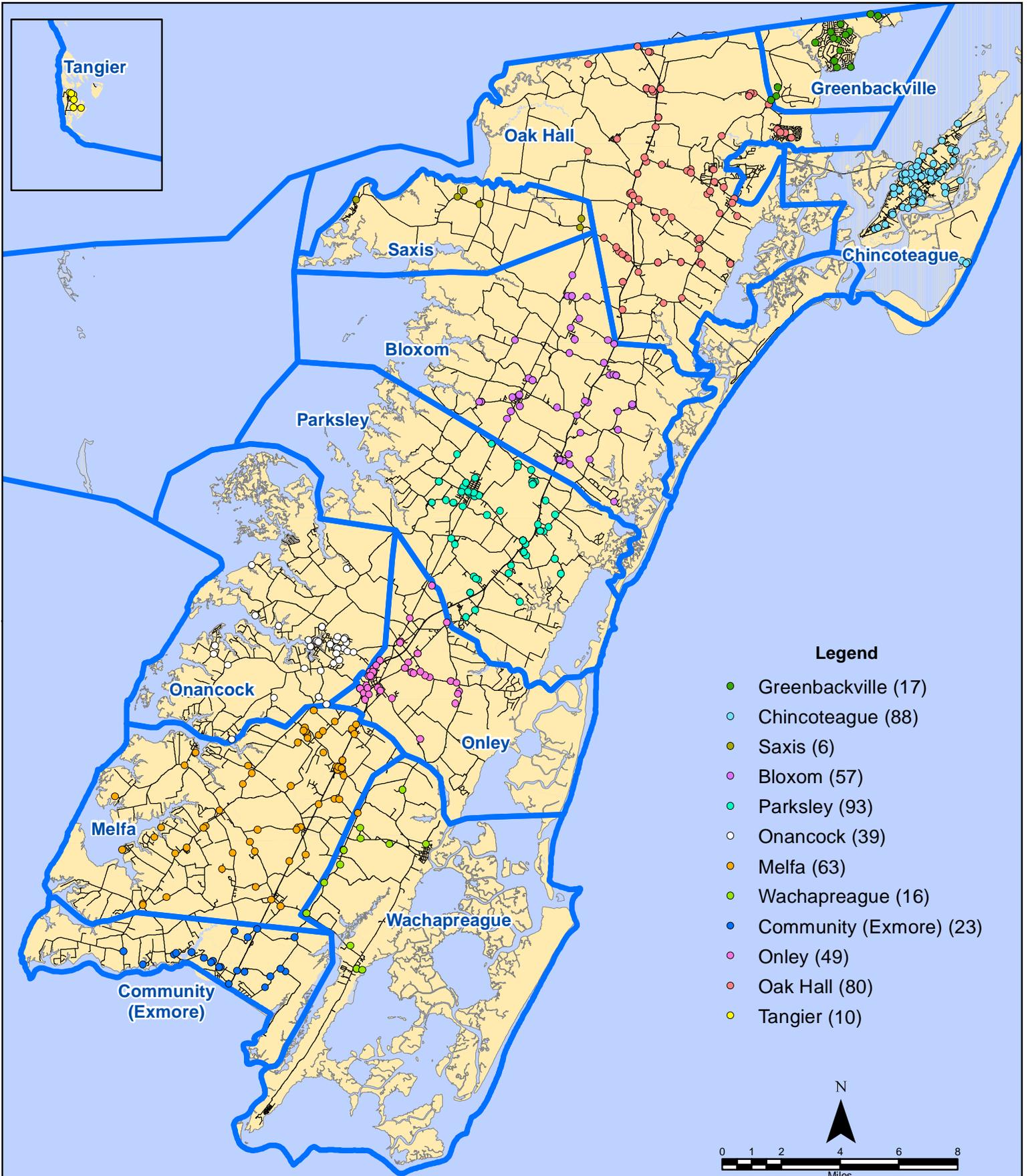
- Type of Call**
- E01 - Abdominal Pain (49)
 - E02 - Allergic Reaction (7)
 - E06 - Breathing Difficulty (62)
 - E09 - Cardiac Respiratory Arrest (8)
 - E10 - Chest Pain (43)
 - E12 - Seizures (17)
 - E13 - Diabetic (12)
 - E17 - Falls (52)
 - E28 - Stroke (8)
 - E29I - Accident With Injury (35)
 - E29X - Accident with Entrapment (0)
 - E30 - Trauma (21)
 - E31 - Unconscious Person (53)
 - All Other Codes (174)

June 2016 EMS Calls By District



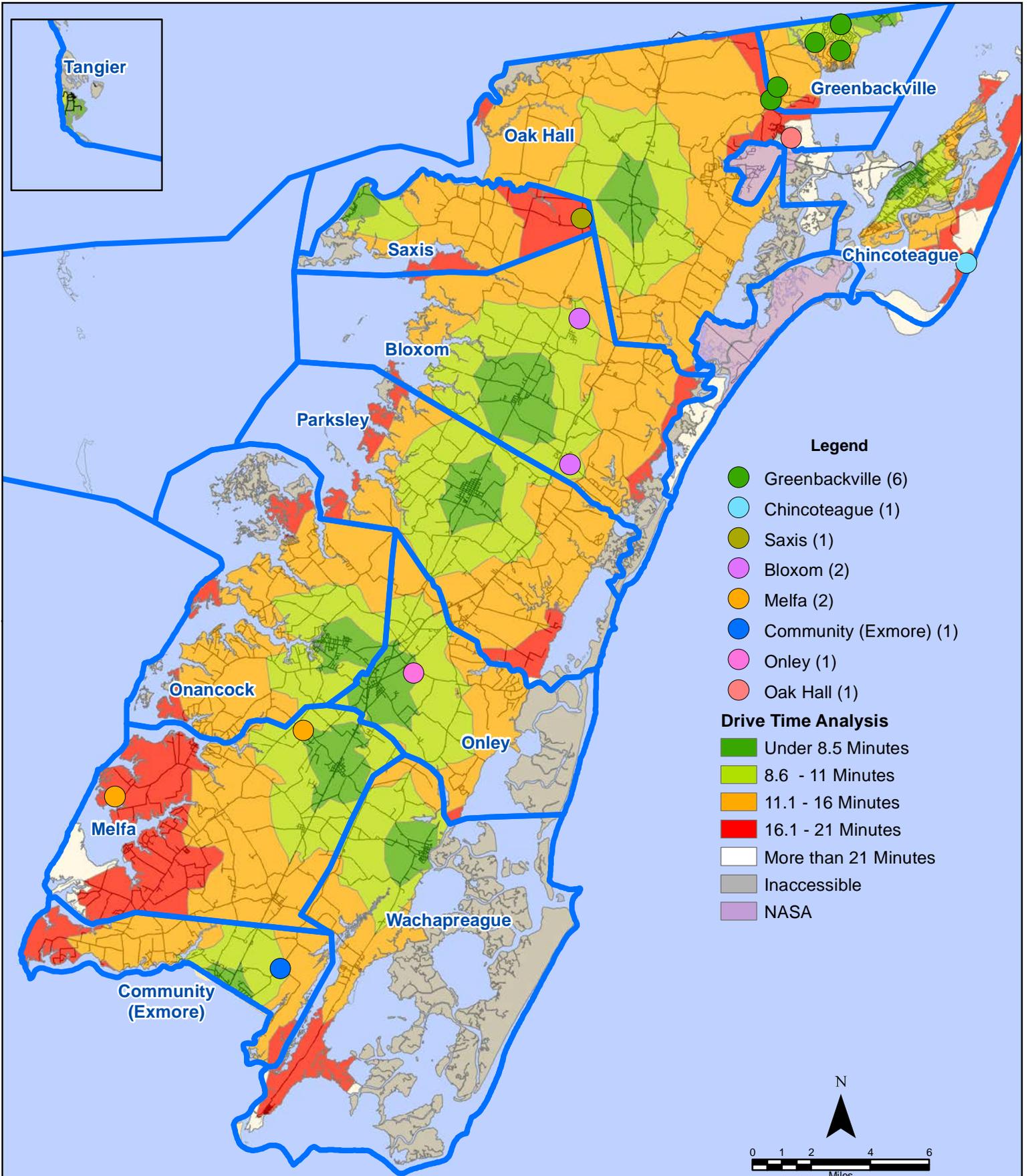
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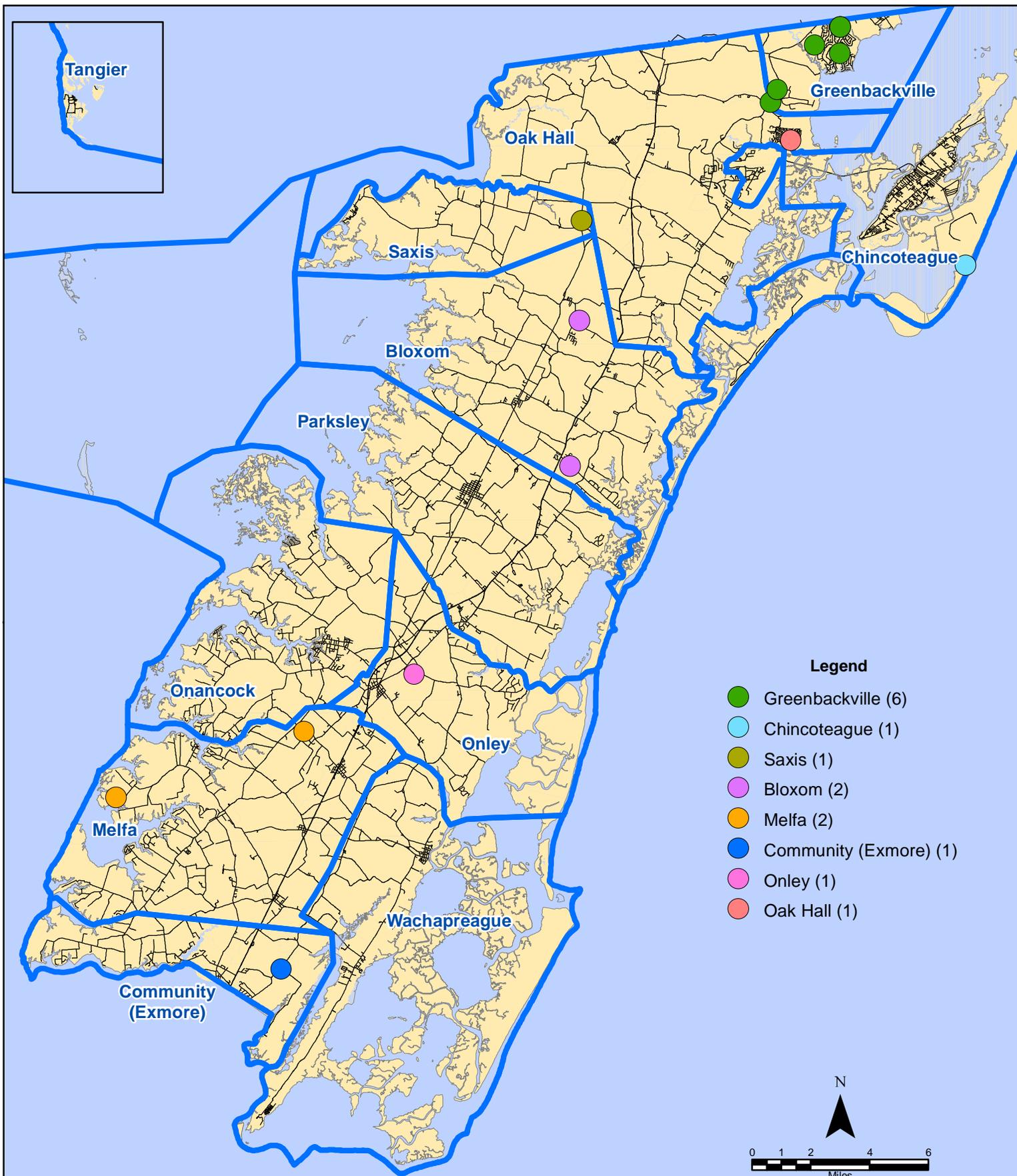
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June 2016 EMS Calls With Response Time Greater Than 20 Mins.



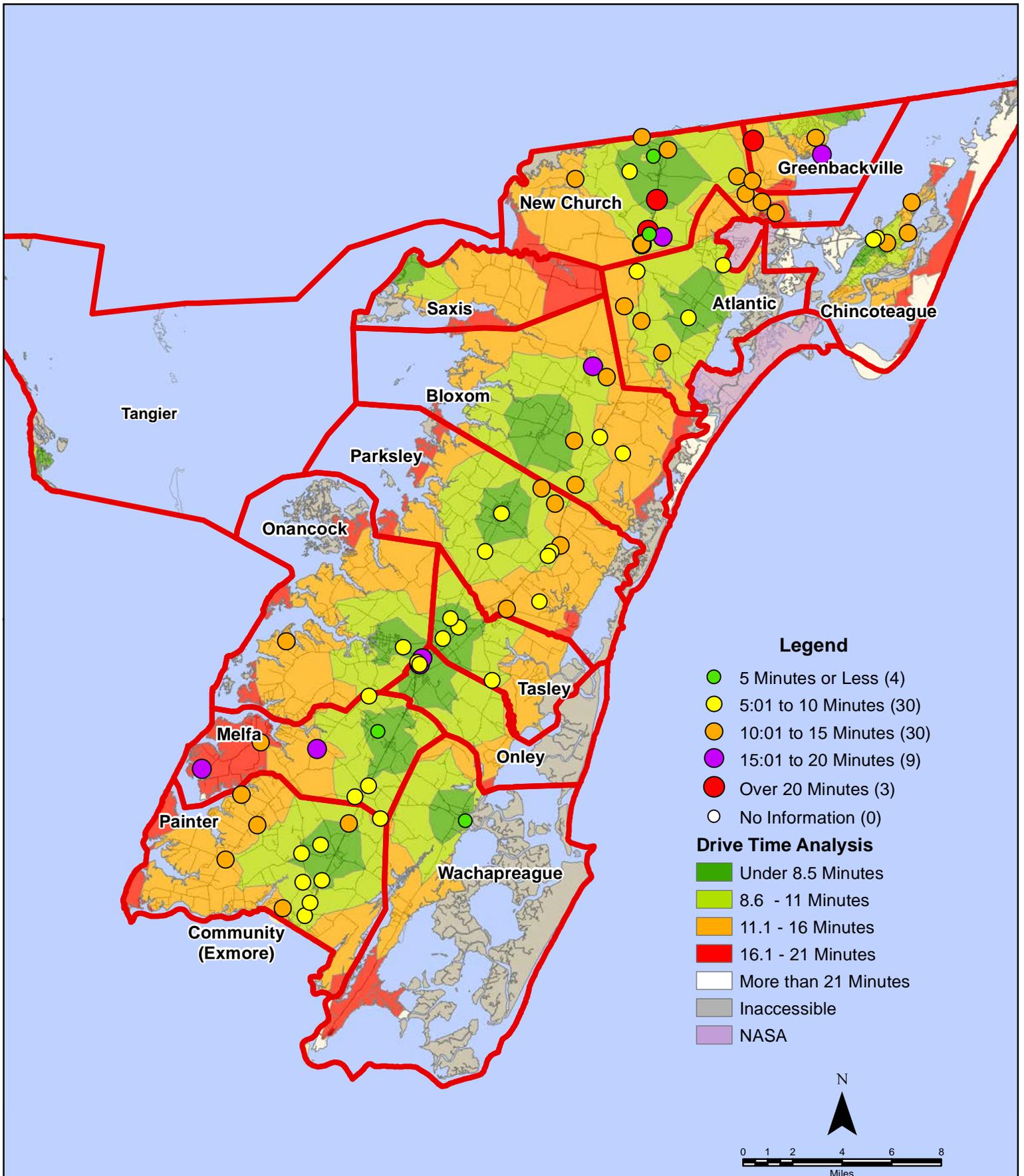
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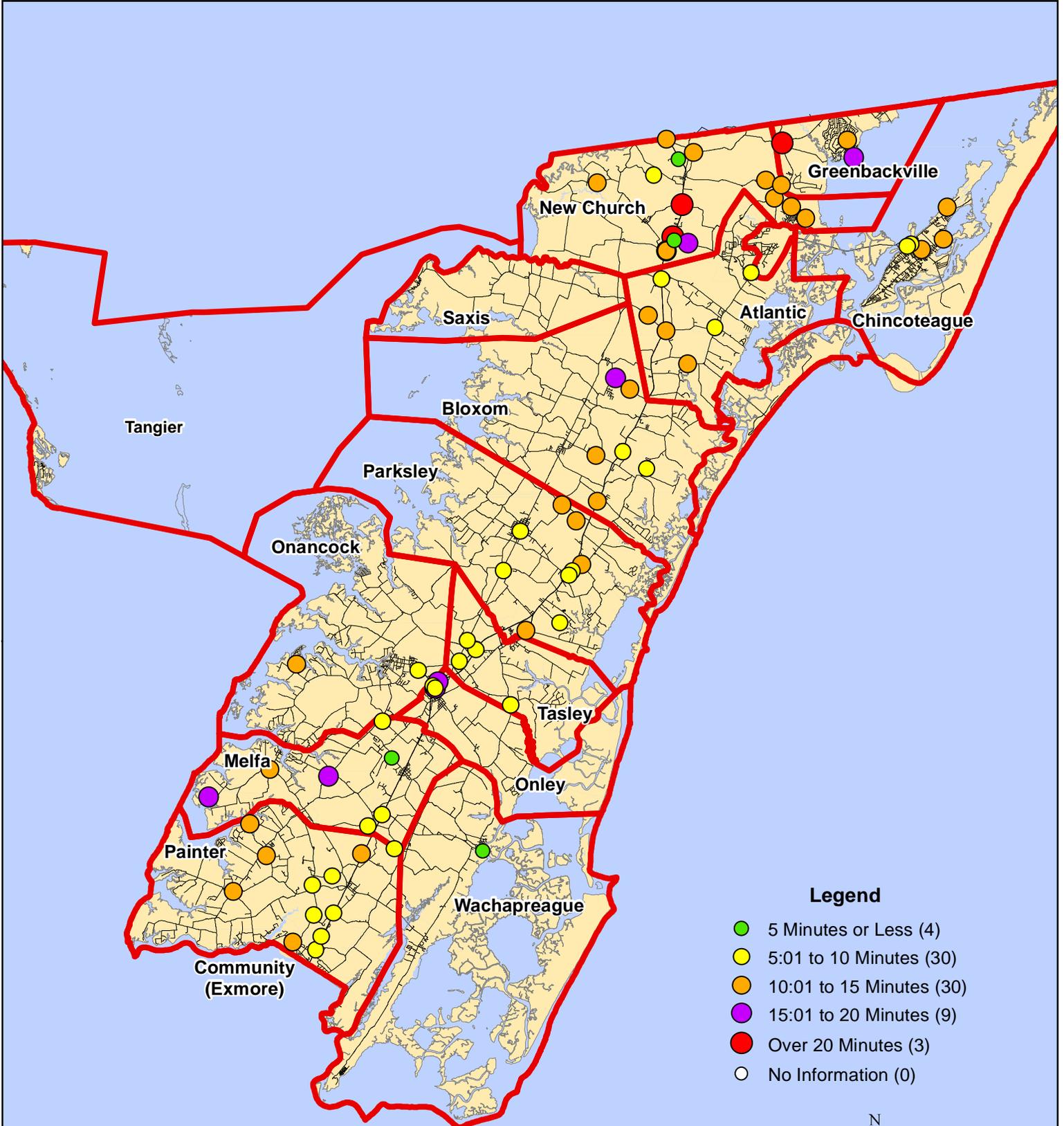
June 2016 Fire Calls By Response Time



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Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - July 19, 2016

June 2016 Fire Calls By Response Time



Legend

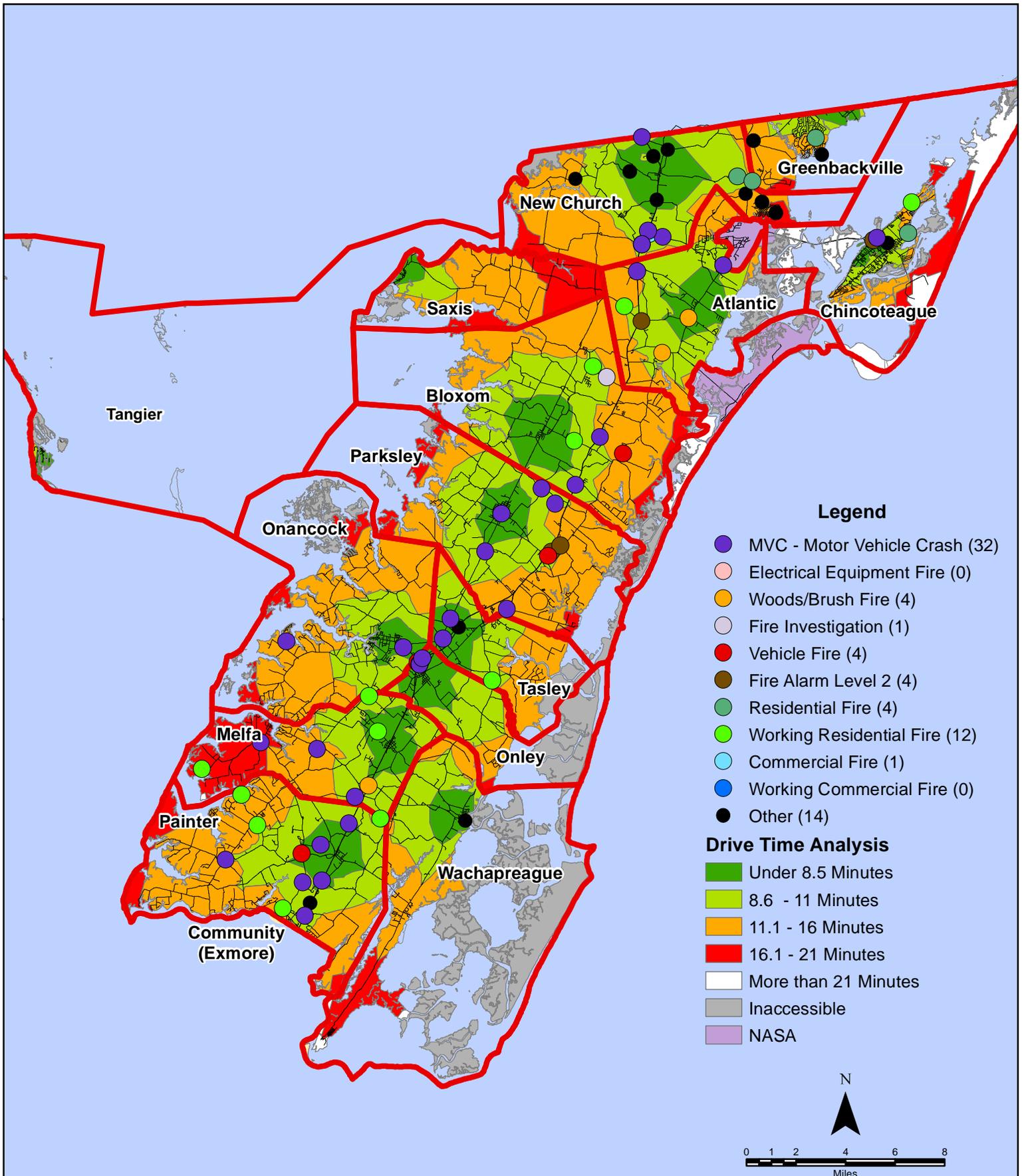
- 5 Minutes or Less (4)
- 5:01 to 10 Minutes (30)
- 10:01 to 15 Minutes (30)
- 15:01 to 20 Minutes (9)
- Over 20 Minutes (3)
- No Information (0)



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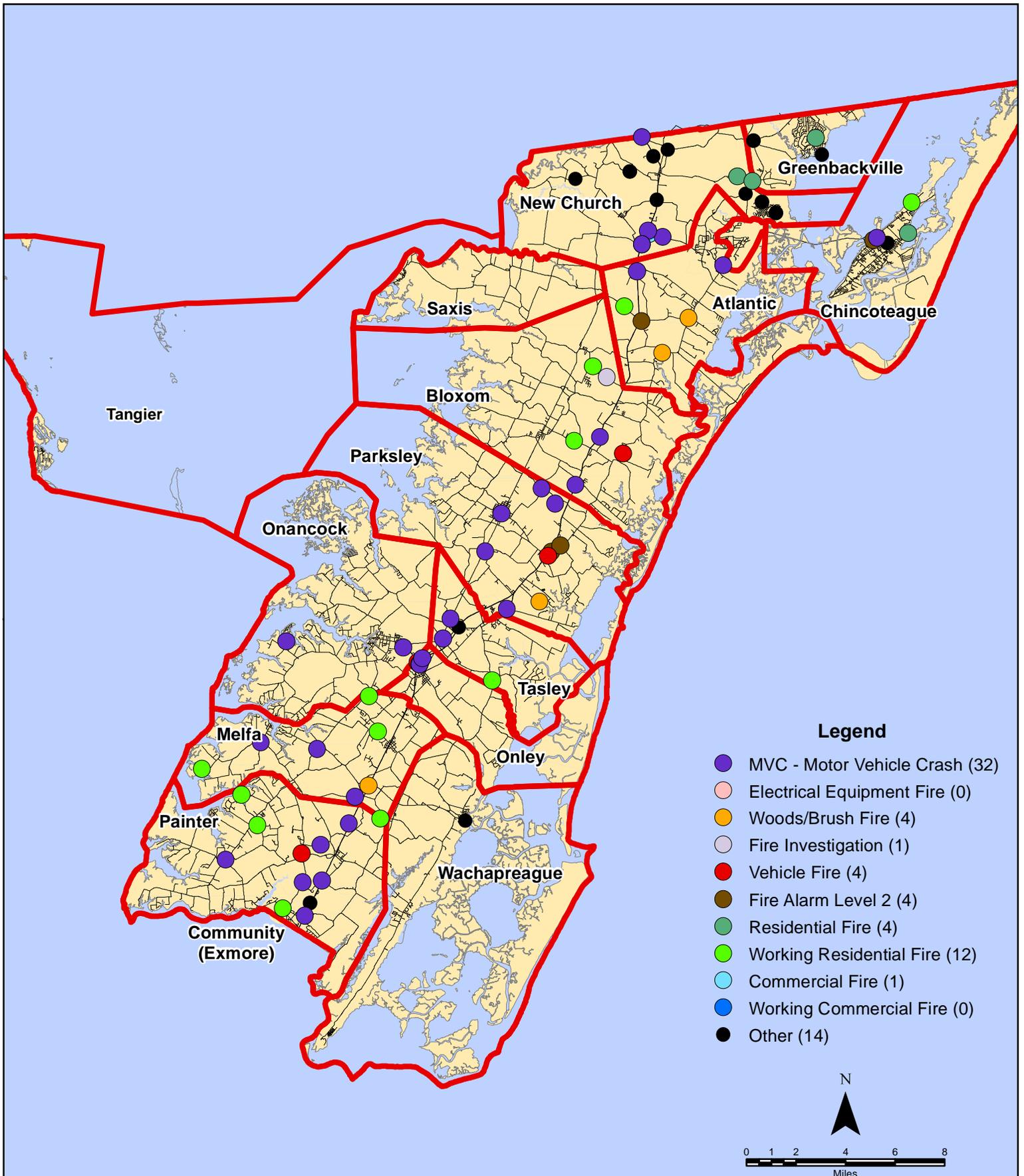
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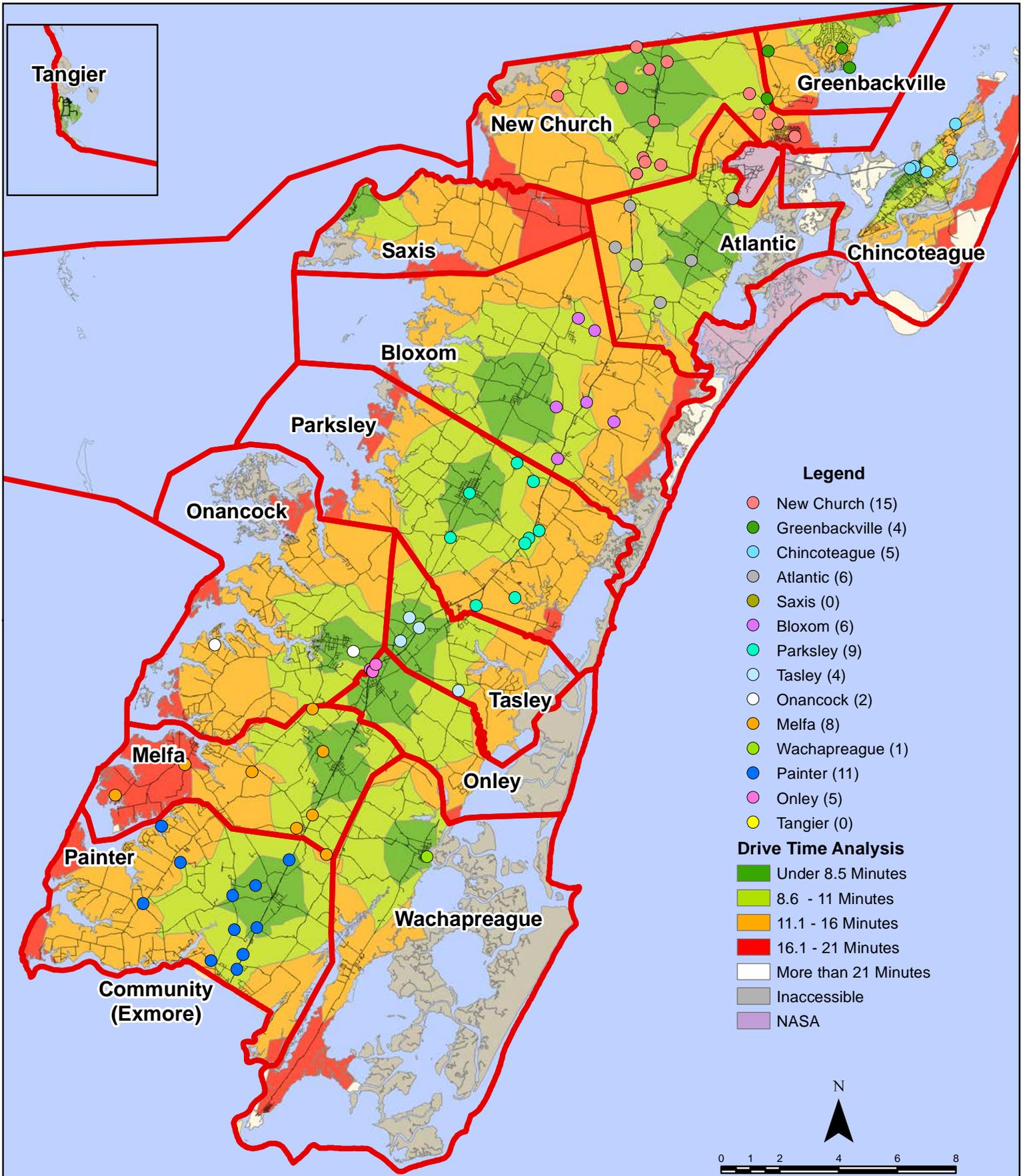
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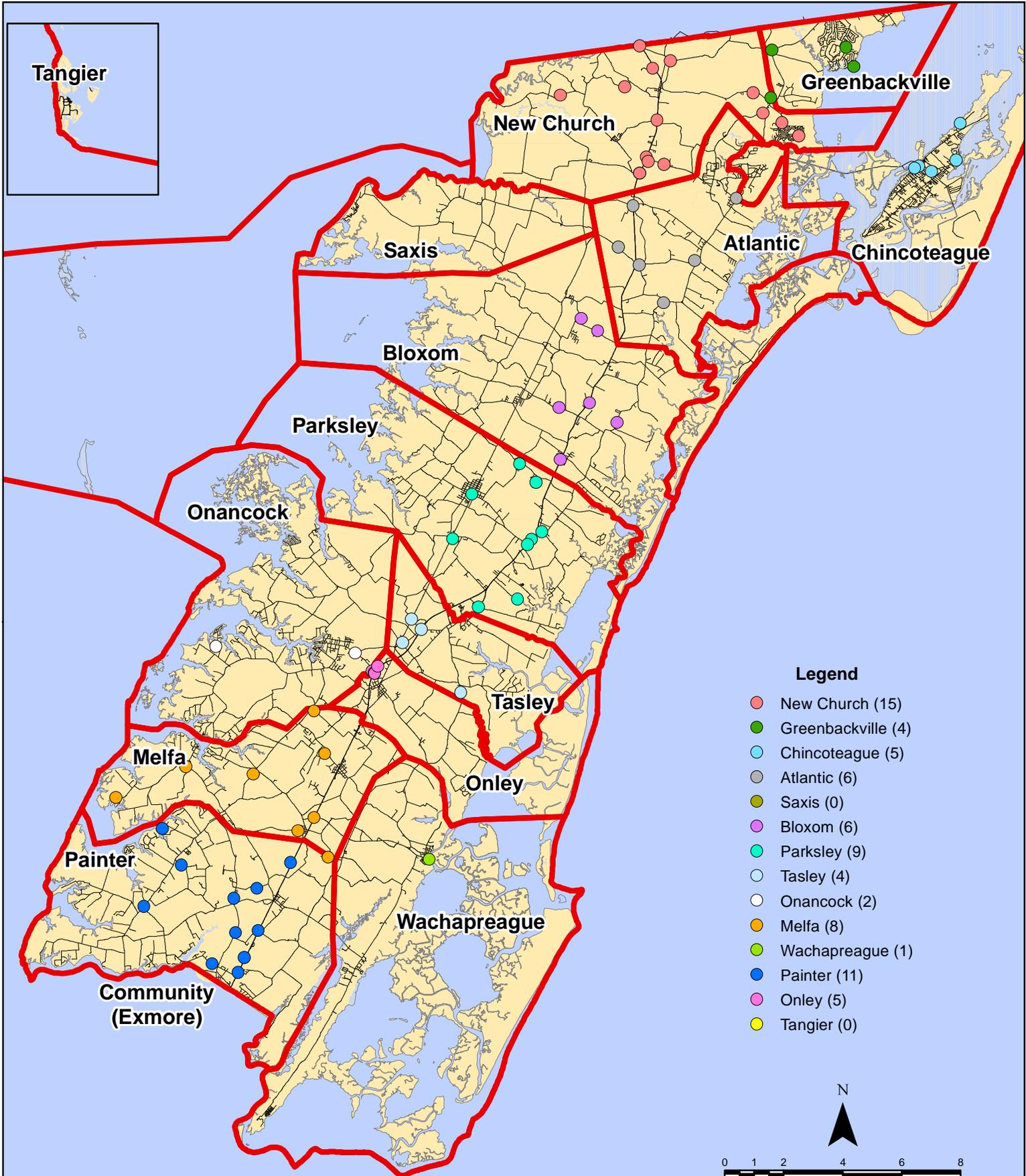
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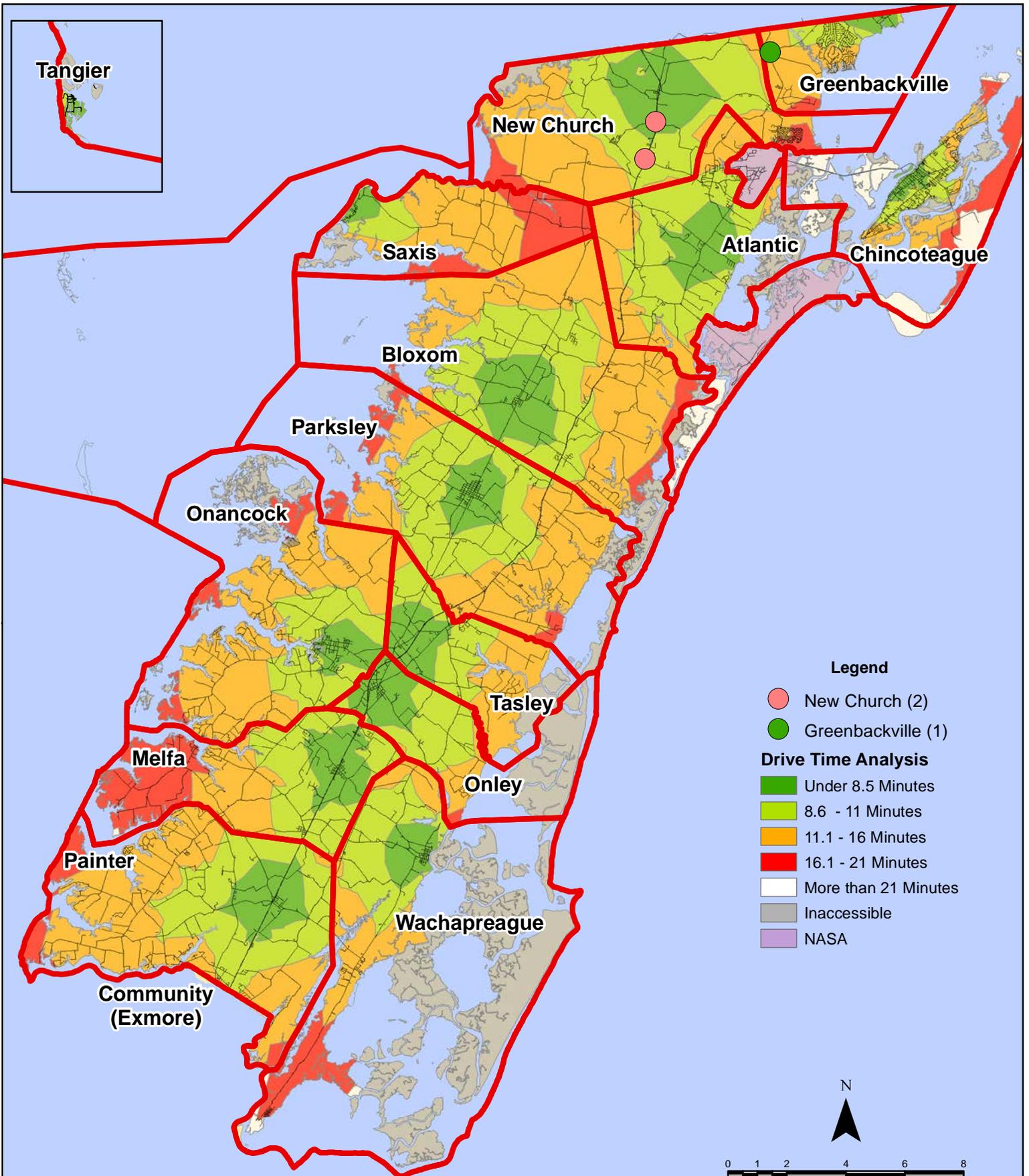
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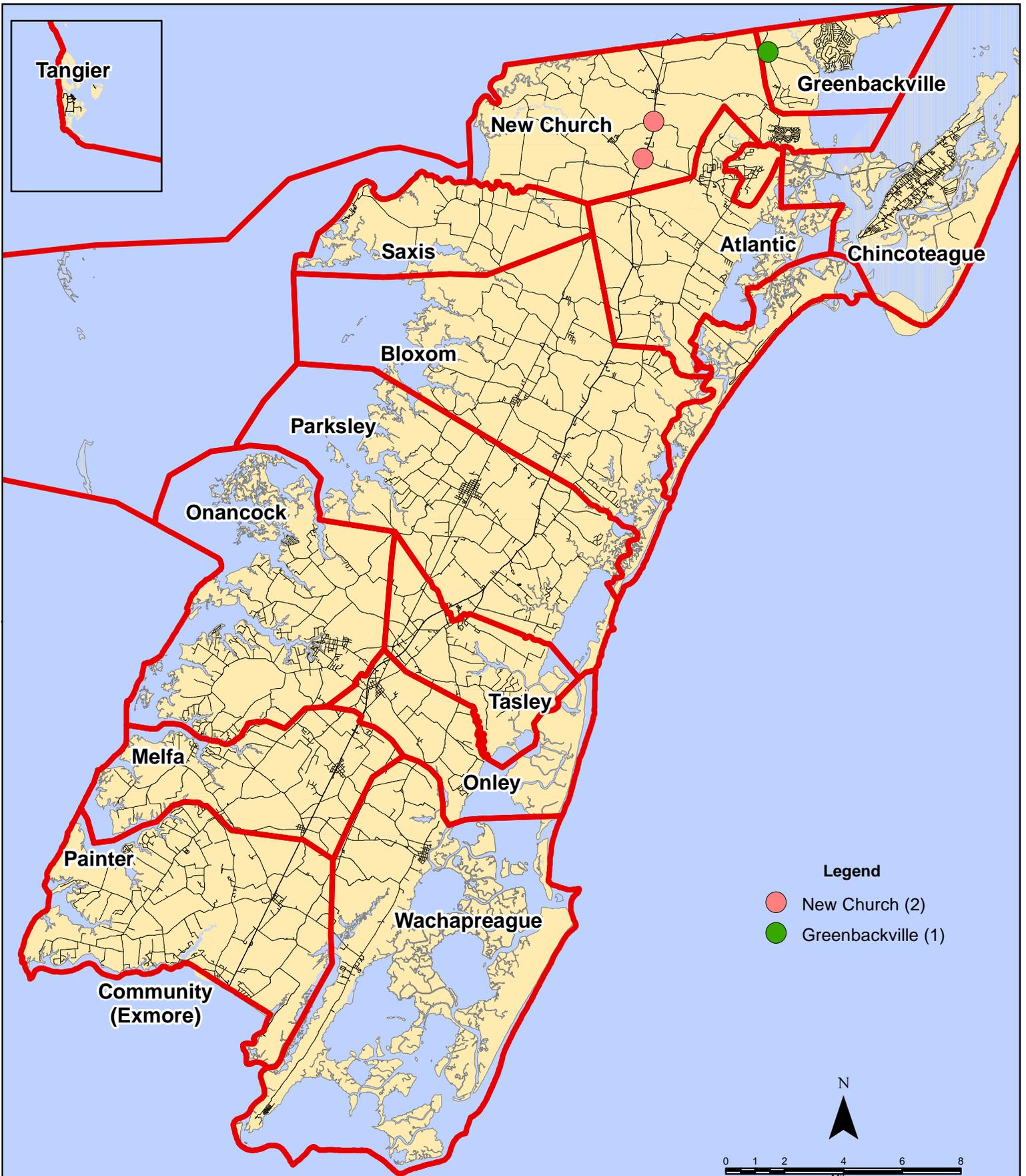
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June 2016 Fire Calls With Response Time Greater Than 20 Mins.



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