

Fire - Performance Measure Data *					
Response District	Total Calls in District	Greater than 20 min. Response	Calls Handled by other agency	Longest Response Time	Overall Station Benchmark %
New Church	4	0	0	11:35	100.0%
Greenbackville	2	0	0	4:36	100.0%
Chincoteague	14	0	0	12:31	100.0%
Atlantic	12	0	0	17:11	100.0%
Saxis	0	0	0	N/A	N/A
Bloxom	12	0	0	10:40	100.0%
Parksley	11	0	0	13:23	100.0%
Tasley	2	0	0	6:08	100.0%
Onancock	8	0	0	16:35	100.0%
Melfa	10	0	0	18:56	100.0%
Wachapreague	2	0	0	6:29	100.0%
Painter	3	0	0	10:21	100.0%
Onley	5	0	0	10:14	100.0%
Tangier	1	0	0	2:28	100.0%
<b>System Totals</b>	<b>86</b>	<b>0</b>	<b>0</b>	<b>18:56</b>	<b>100.0%</b>

EMS - Performance Measure Data						
Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	10	0	18:17	3	100.00%	70.0%
Chincoteague	58	2	28:06	7	96.55%	87.9%
Saxis	8	0	14:10	4	100.00%	50.0%
Bloxom	54	3	24:21	10	94.44%	81.5%
Parksley	79	0	15:31	10	100.00%	87.3%
Onancock	44	0	16:25	4	100.00%	90.9%
Melfa	50	3	24:15	1	94.00%	98.0%
Wachapreague	13	0	17:44	12	100.00%	7.7%
Onley	36	0	11:46	7	100.00%	80.6%
Oak Hall	96	2	26:58	16	97.92%	83.3%
Tangier	5	0	9:04	N/A	100.00%	N/A
Community (Exmore)	7	0	17:19	0	100.00%	100.0%
<b>System Totals</b>	<b>460</b>	<b>10</b>	<b>28:06</b>	<b>74</b>	<b>97.83%</b>	<b>83.9%</b>

## March 2016

### EMS Mutual Aid Data

Station : Giving Aid	Station Receiving Aid													
	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague	Onley	Oak Hall	Community (Exmore)			
Greenbackville											3	0	0	
Chincoteague											5	0	7	0
Saxis												0	7	0
Bloxom			2	1		2						0	10	0
Parksley				5								0	10	0
Onancock					2		1		6			0	4	0
Melfa							#	1				0	1	0
Wachapreague												#	0	0
Onley				2	5	4		2				7	0	0
Oak Hall		3	5	3	3	1						0	12	4
Community (Exmore)												0	0	0
Northampton Co.														
<b>Total</b>	<b>3</b>	<b>7</b>	<b>4</b>	<b>#</b>	<b>#</b>	<b>4</b>	<b>1</b>	<b>#</b>	<b>7</b>	<b>16</b>	<b>0</b>	<b>#</b>	<b>51</b>	<b>4</b>

### Over 20 minute response detail

Date and Alarm Time	Dist.	Response Time	Explanation
3/2/2016 6:01	ST10	0:22:29	Unknown - ? Drive Time to Harborton
3/2/2016 9:59	ST03	0:25:02	2nd Call handled by Bloxom unit 6-0
3/8/2016 16:02	ST10	0:24:15	Brush Fire long turnout time
3/8/2016 17:04	ST06	0:24:05	Brush Fire handled by Onley unit 18-1
3/13/2016 20:52	ST06	0:20:26	2nd Call handled by Oak Hall unit 201
3/17/2016 13:22	ST20	0:21:52	Bad Address - unable to locate
3/18/2016 11:10	ST03	0:28:06	2nd Call handled by Bloxm unit 6-0
3/18/2016 19:36	ST20	0:26:58	2nd Call handled by Parksley unit 7-0
3/23/2016 4:38	ST06	0:24:21	2nd Call handled by Onley unit 18-1
3/29/2016 7:47	ST10	0:20:40	6:31 Turnout Time/ 14 min Drive time

**Benchmark** = The Accomack County Board of Supervisors established 20 minute standard for emergency response.

\* This data excludes F1 Med (Medical Assist) calls in Fire Data

**NORS** = No Response by station or the call was handled by another station or agency.

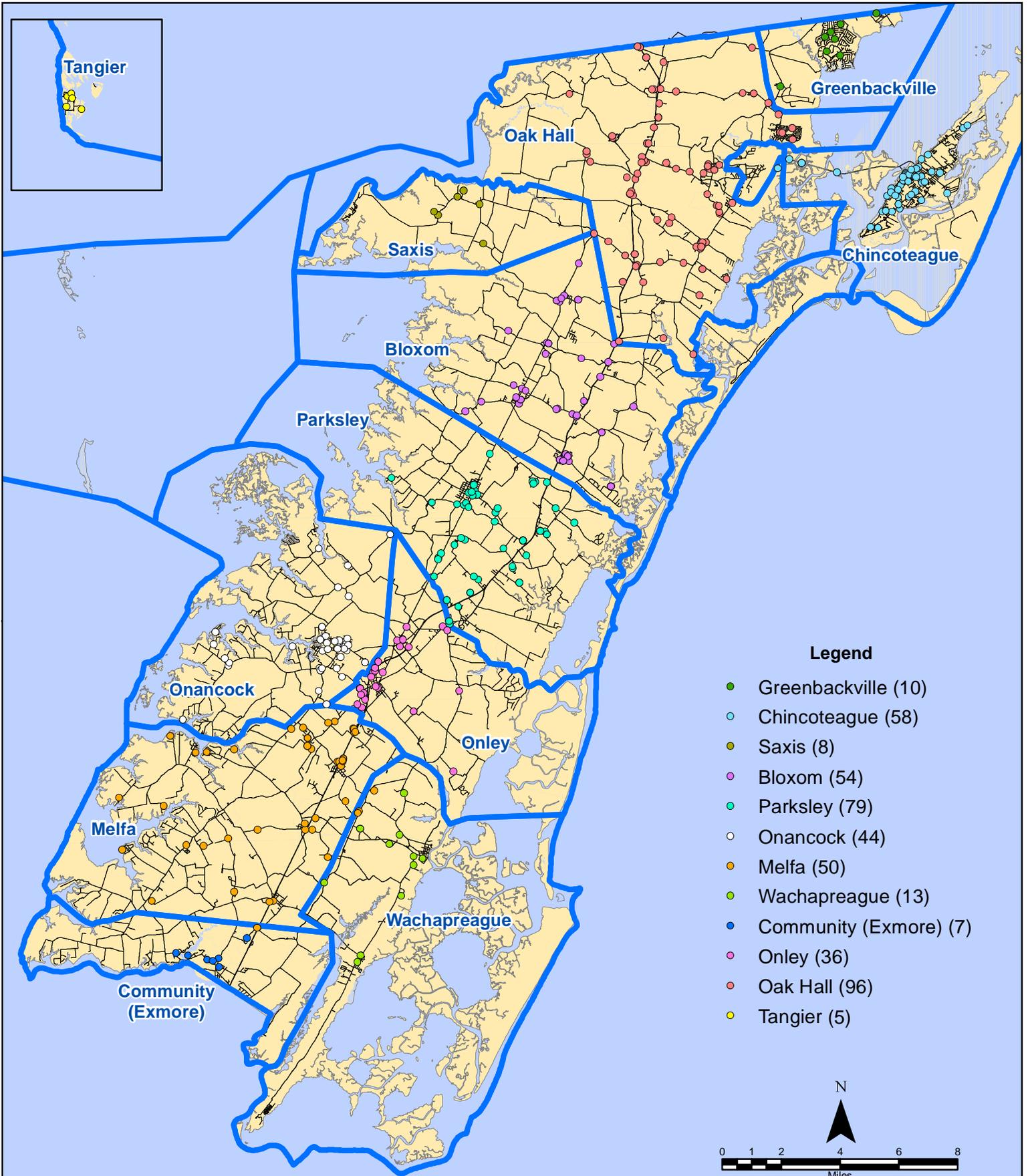
**2nd Call** = 2nd Ambulance call received while first ambulance was on another call.

**3rd Call** = 3rd Ambulance call received while First & Second Ambulances were on other calls.

*This information was prepared using data supplied by the Eastern Shore of Virginia 911 Center.*

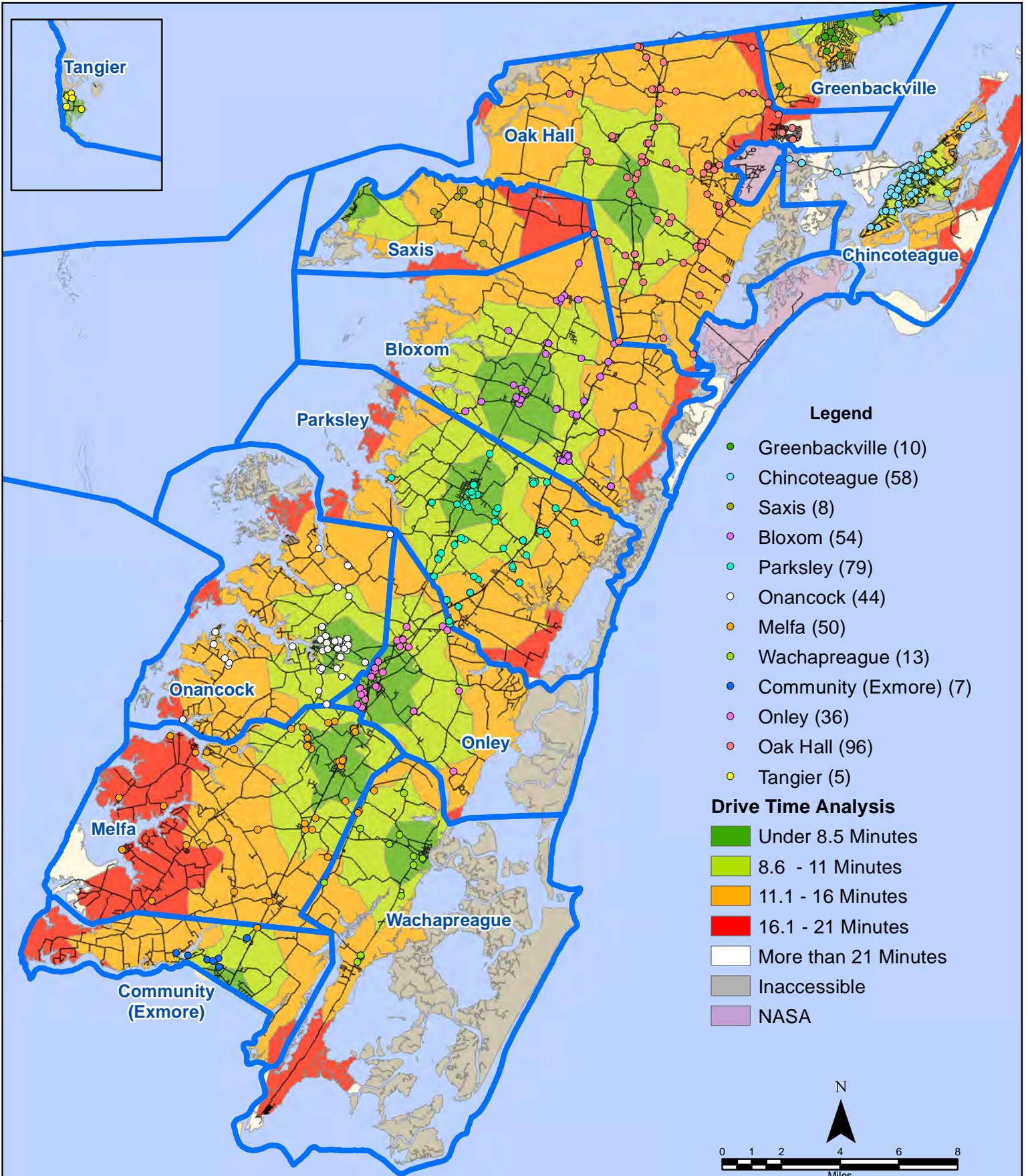
*This information is original incident data only and may not be representative of all units or stations who responded to an incident.*

# March 2016 EMS Calls By District



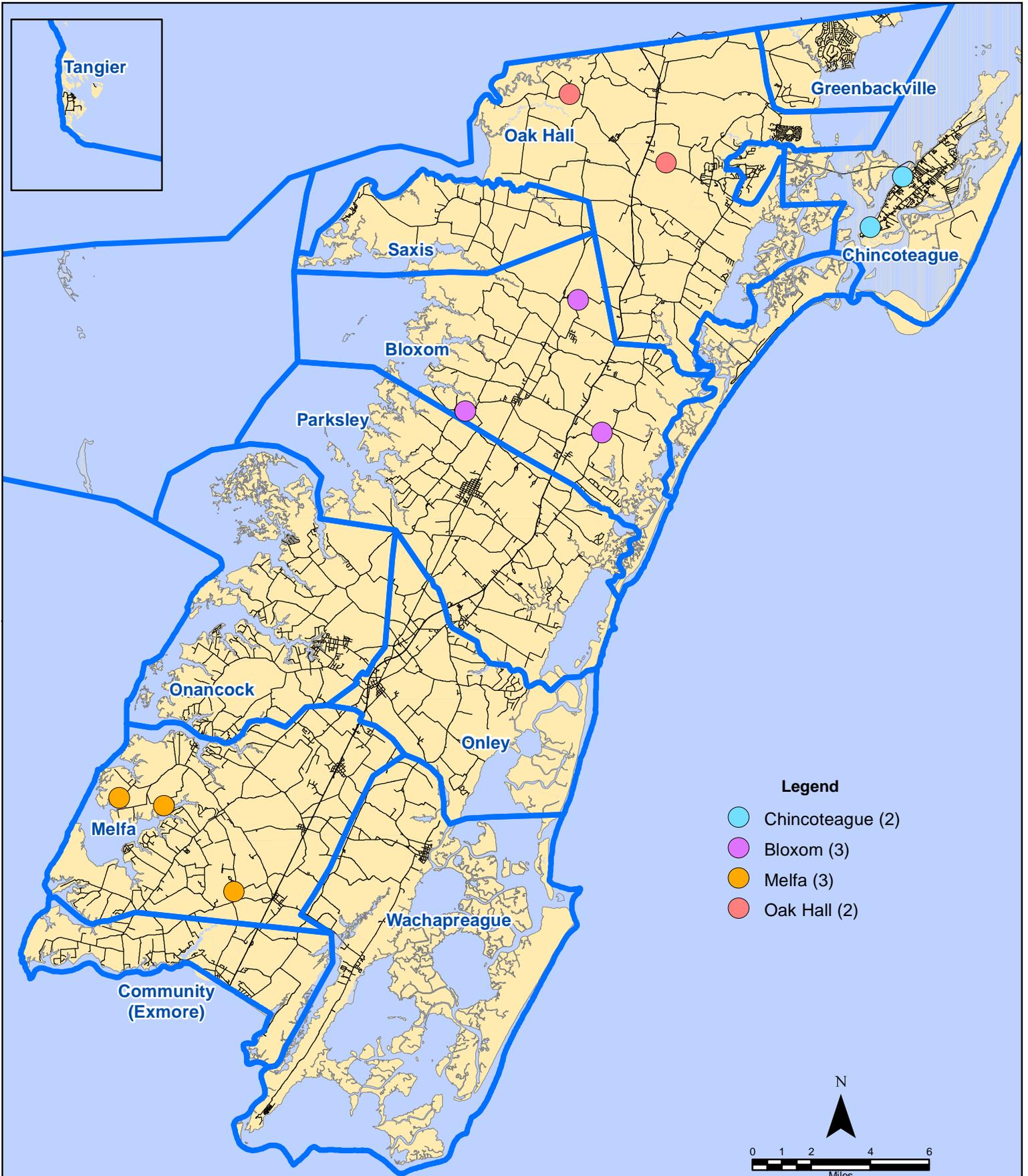
All points are plotted using X and Y coordinates provided by the ESVA 911 Center.  
Points may be plotted over one another when they are in close proximity.

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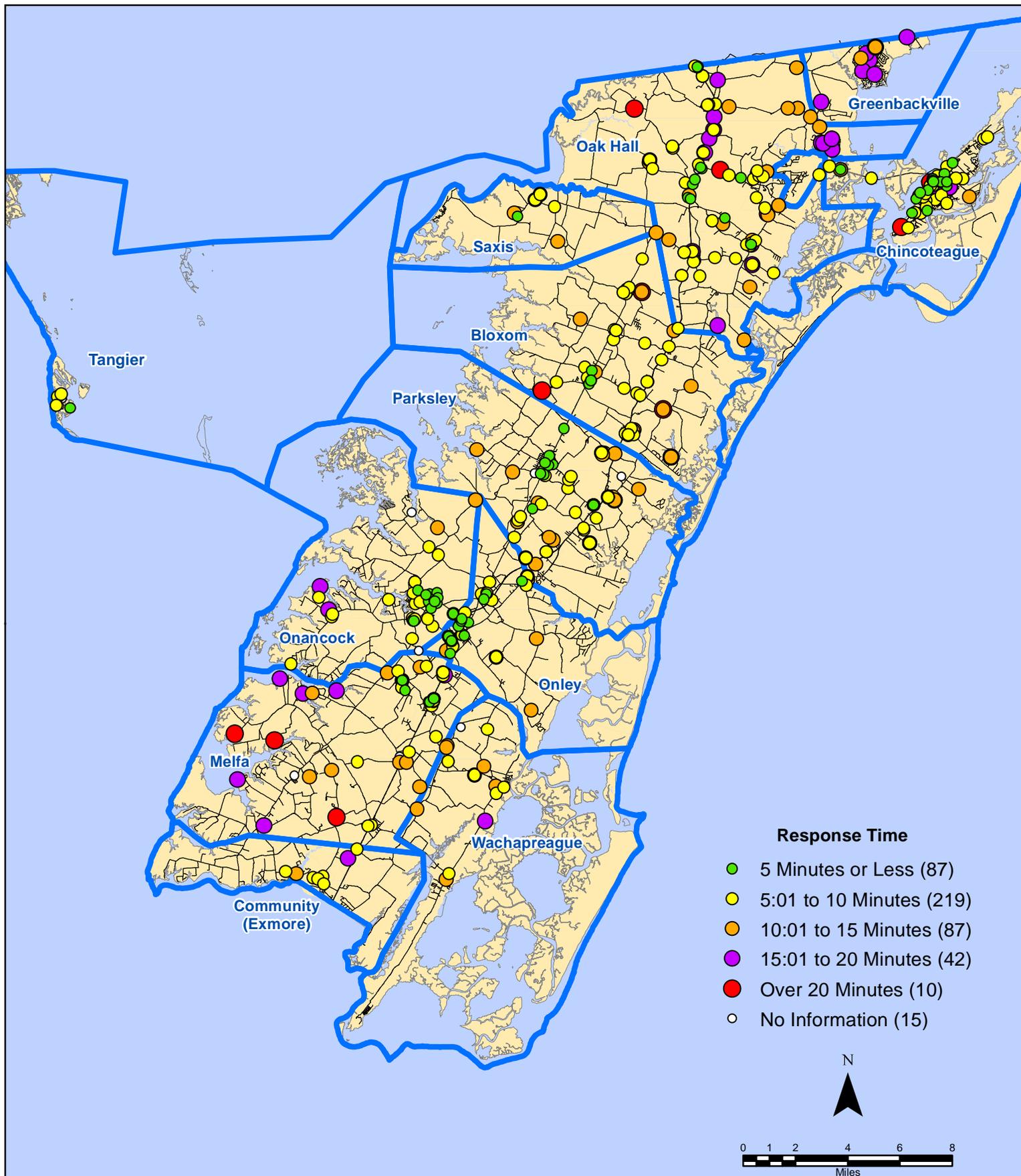
# March 2016 EMS Calls With Response Time Greater Than 20 Mins.



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - April 18, 2016

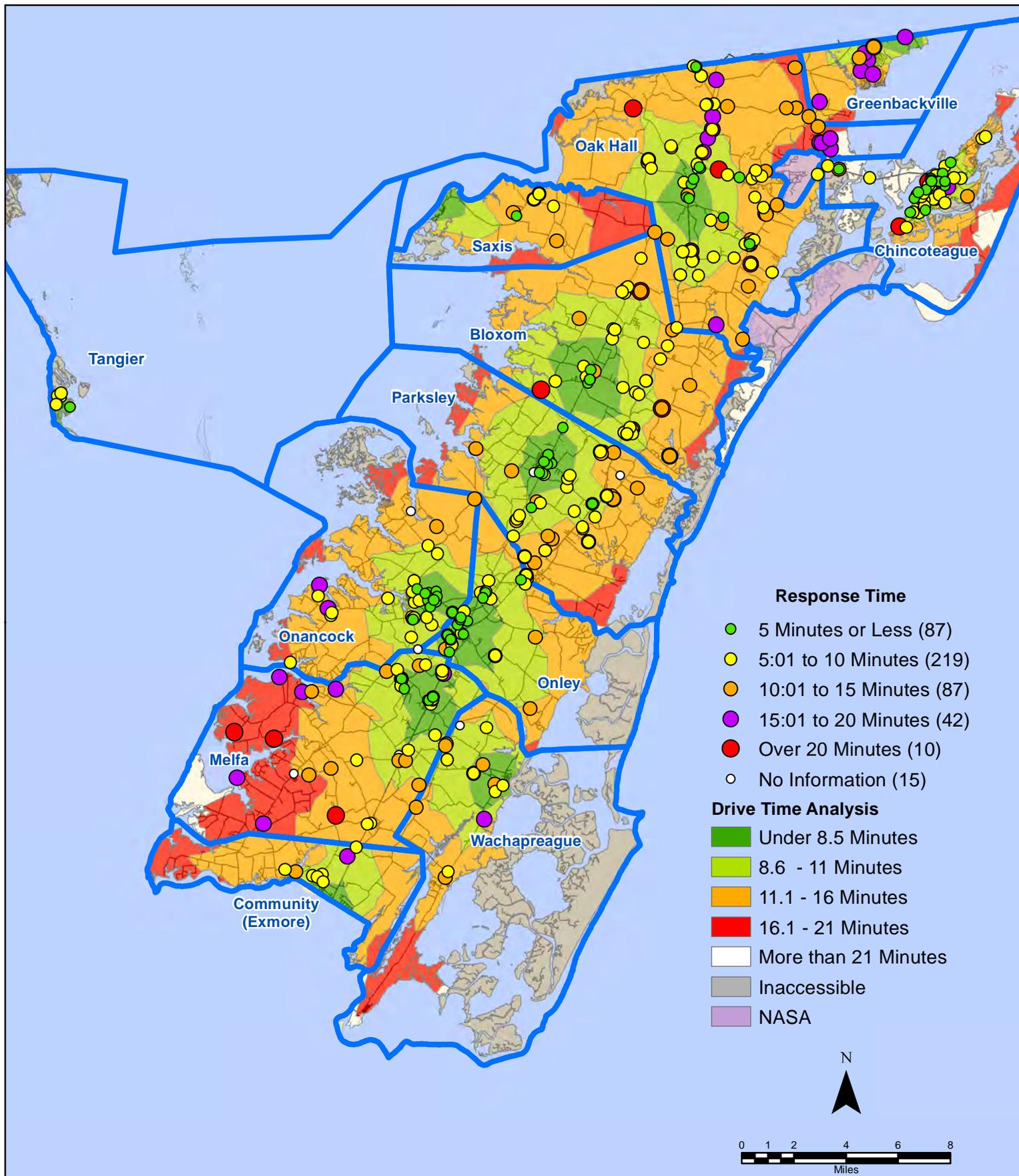
# March 2016 EMS Calls By Response Time



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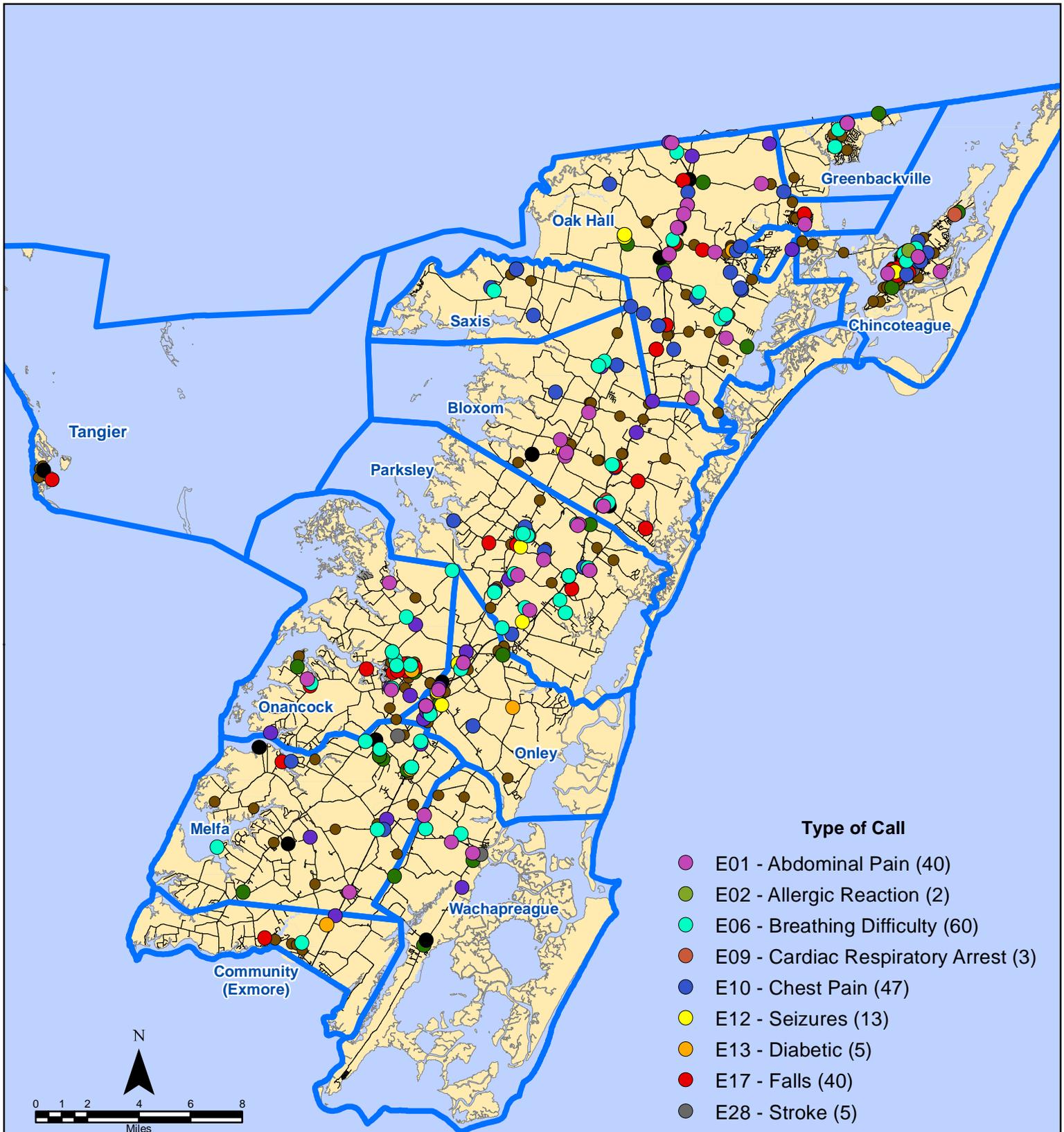
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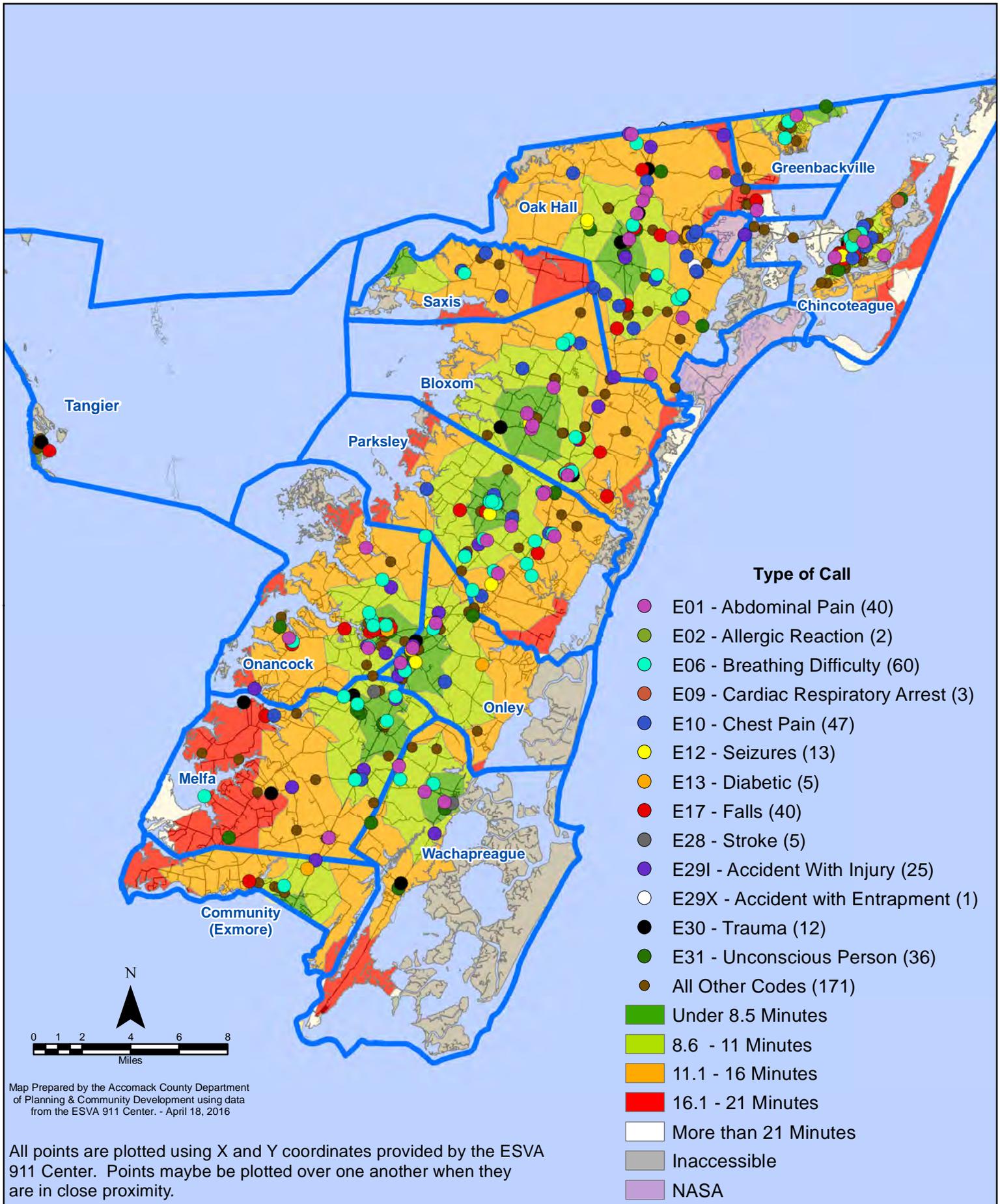
# March 2016 EMS Calls By Type



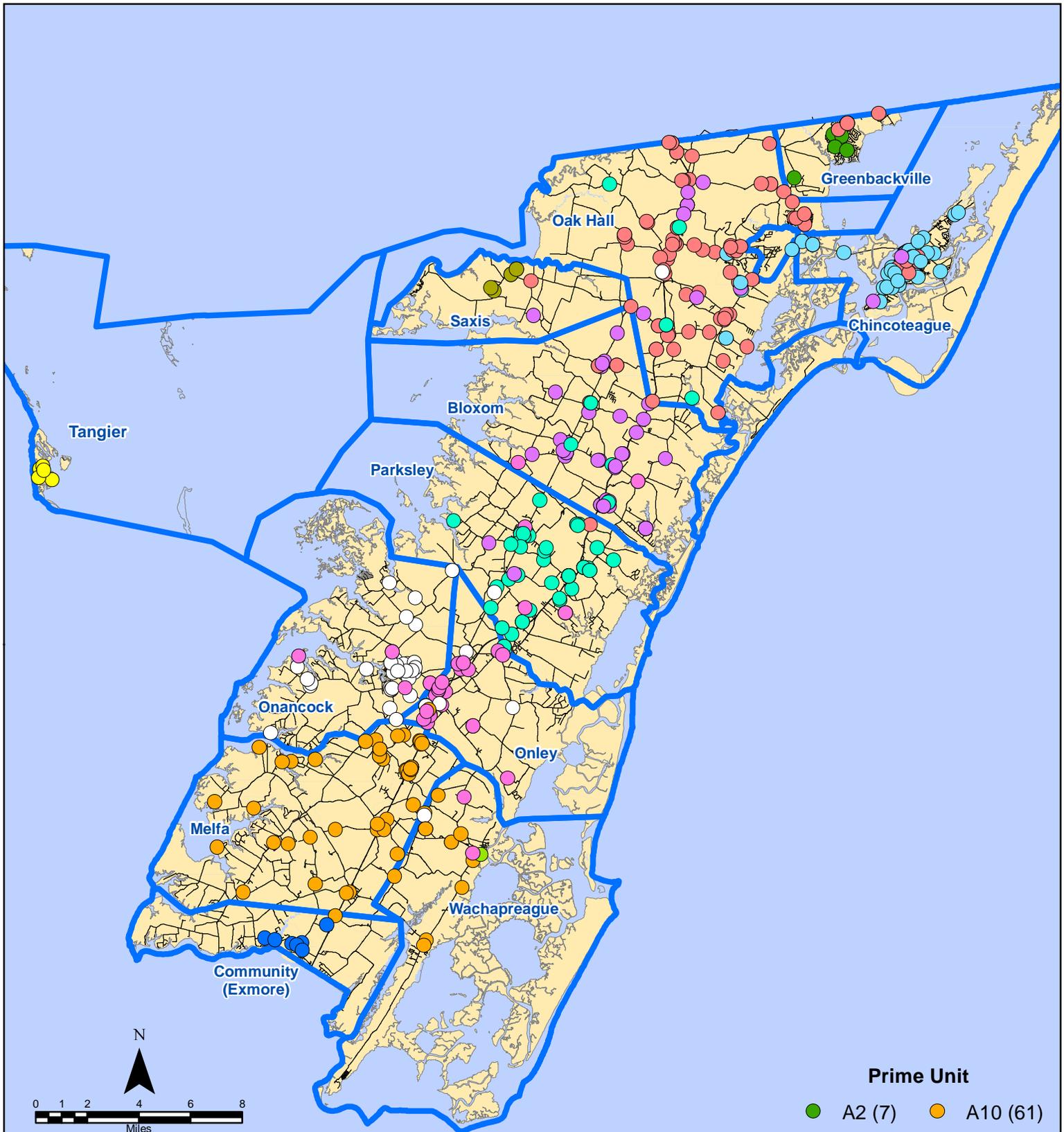
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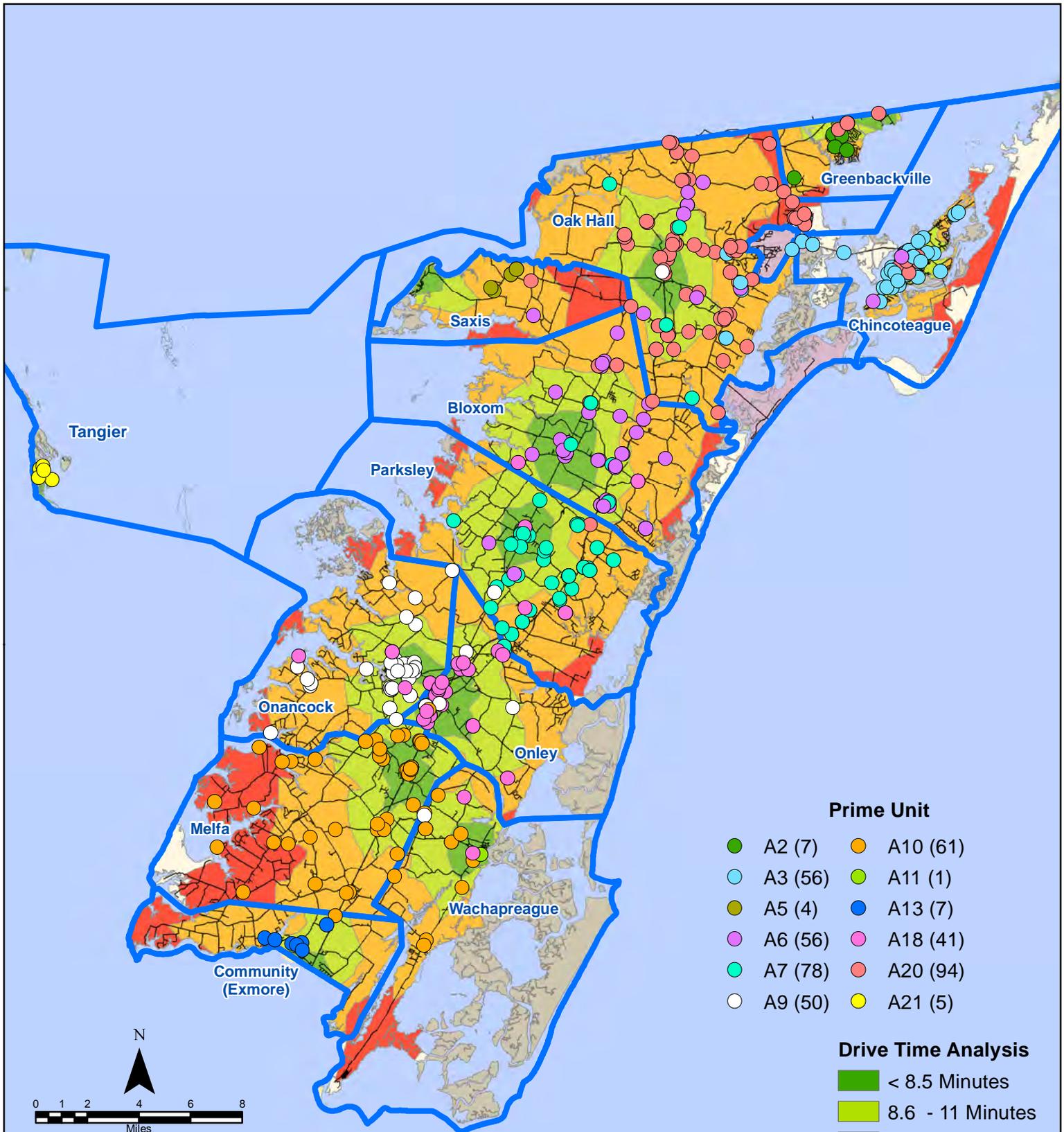
# March 2016 EMS Calls By Prime Unit



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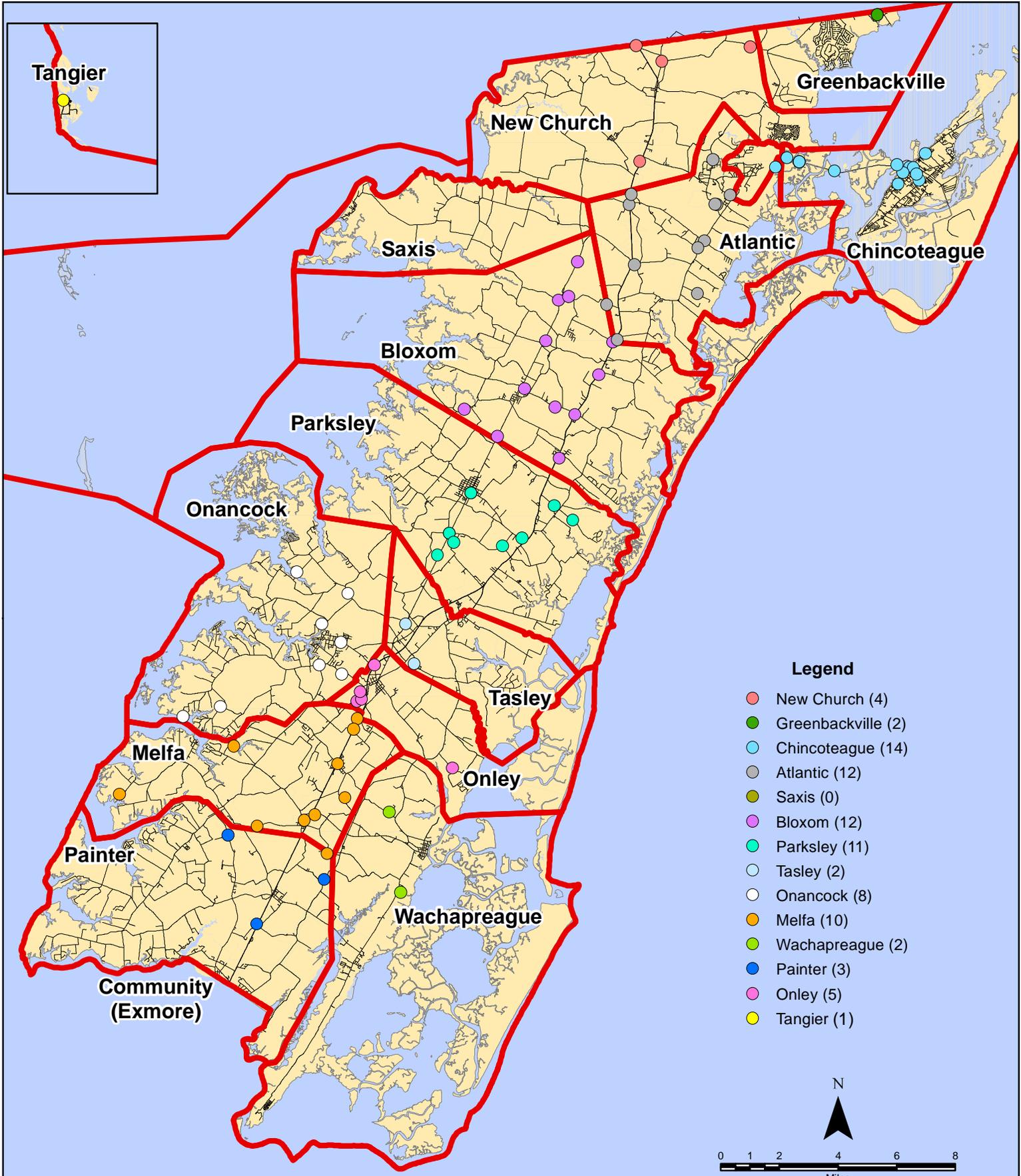
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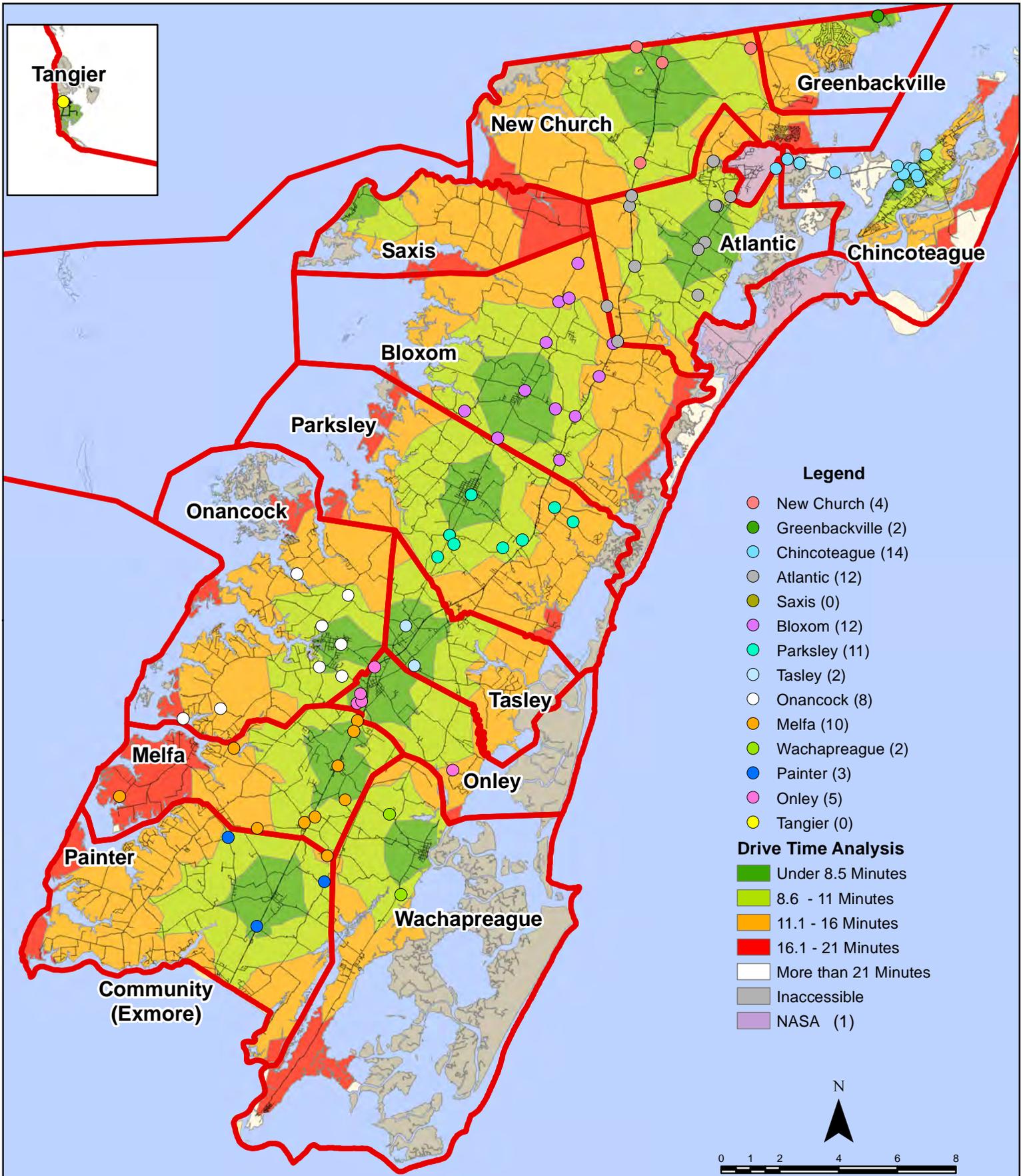
# March 2016 Fire Calls By District



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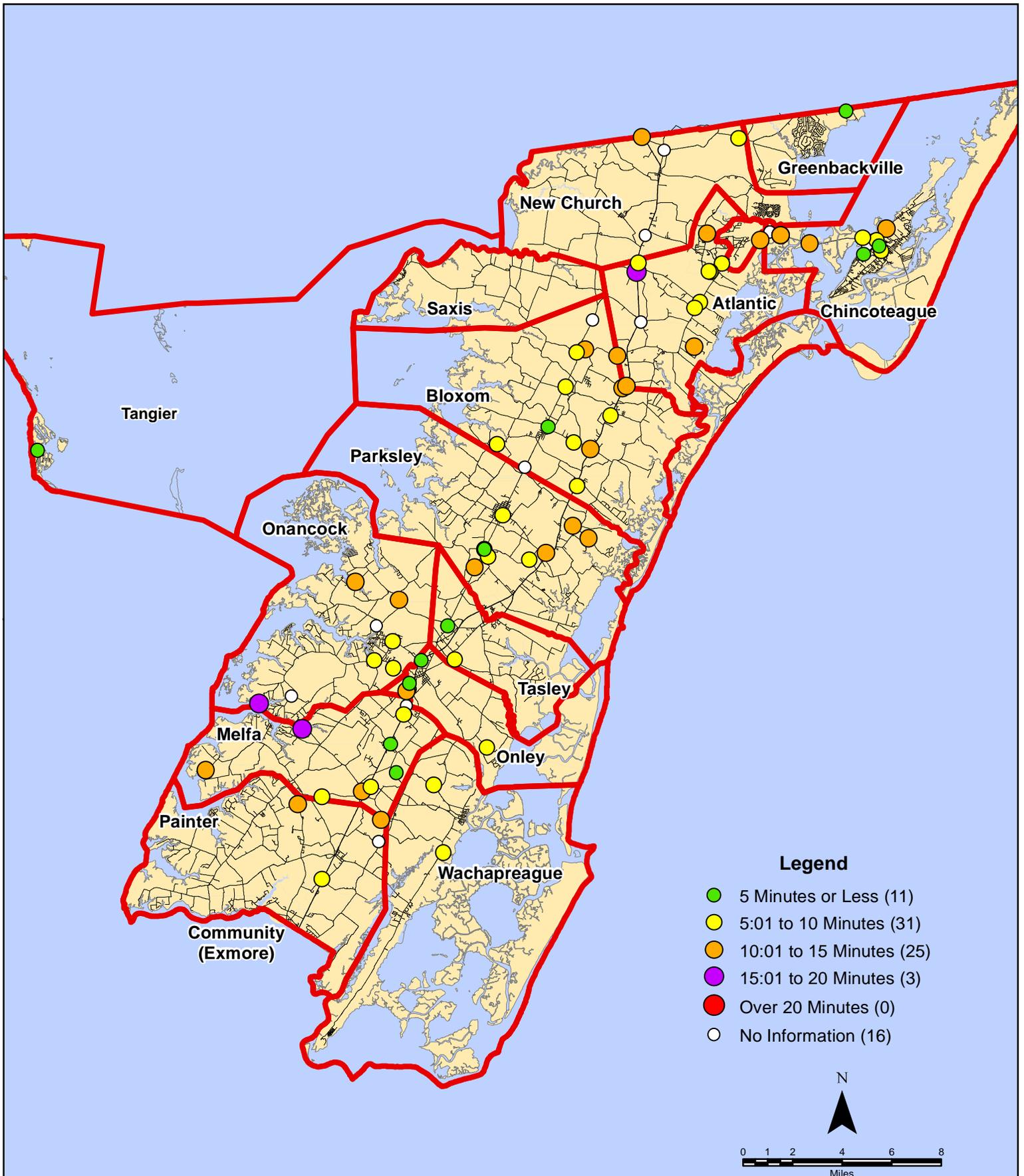
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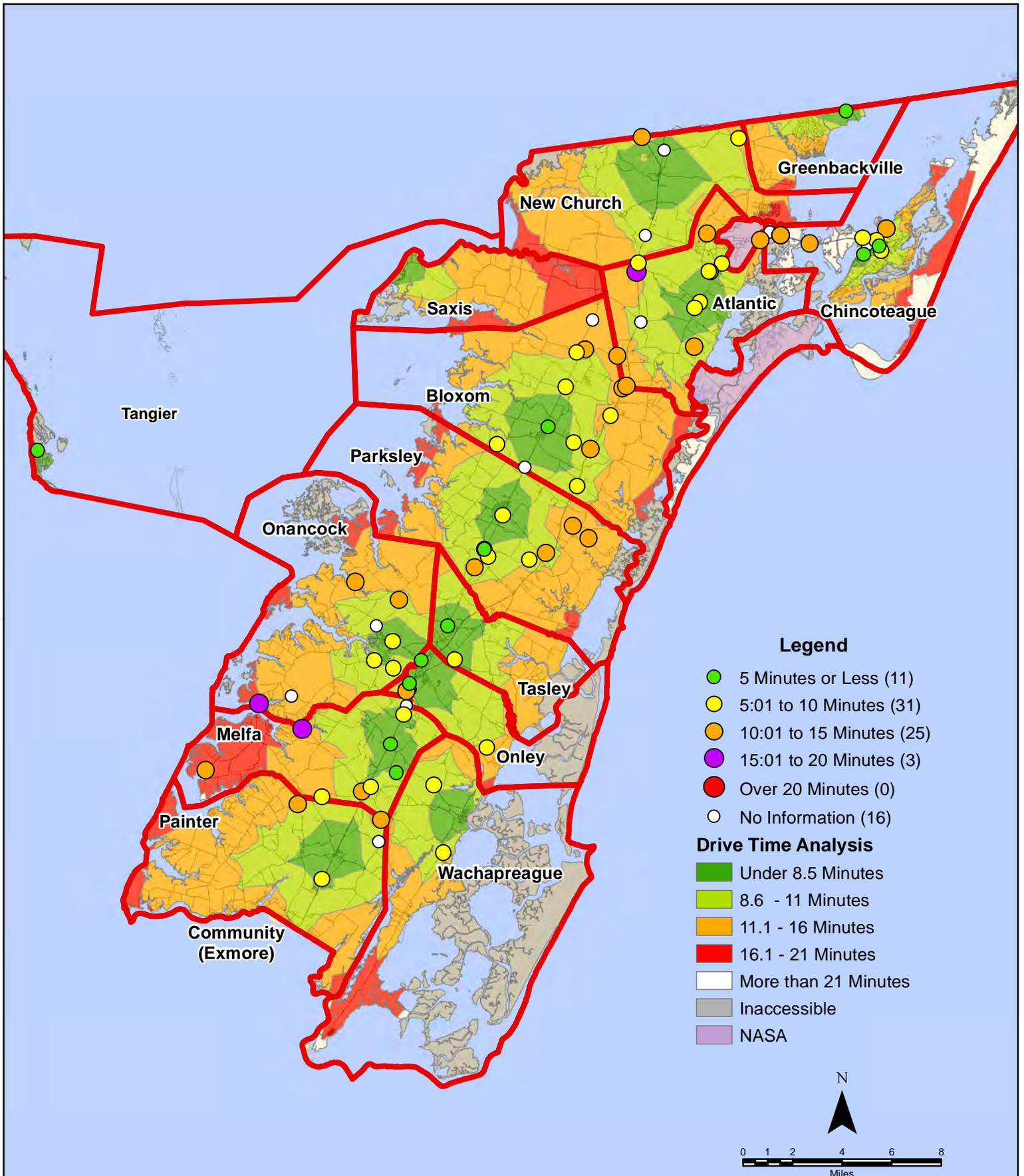
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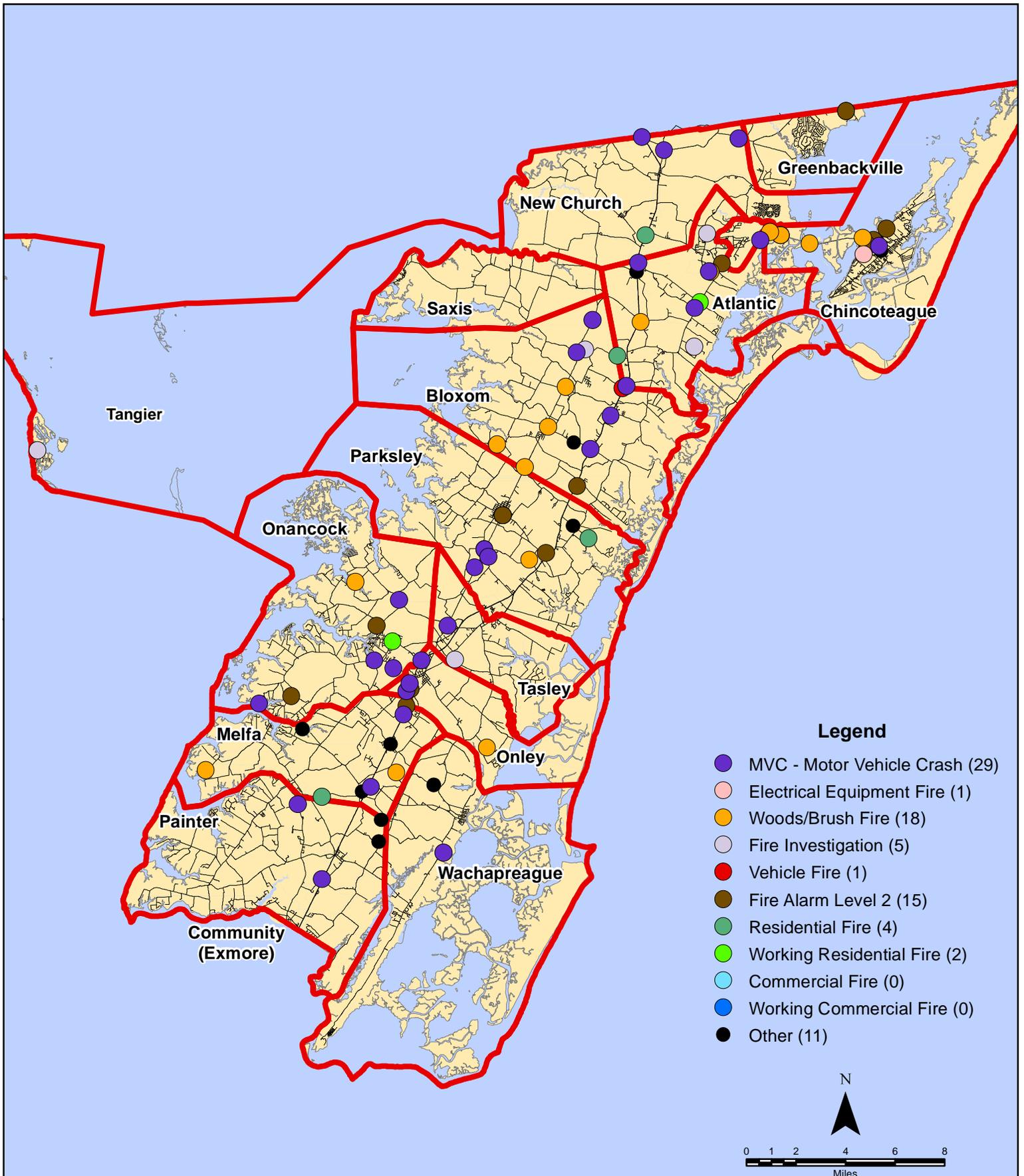
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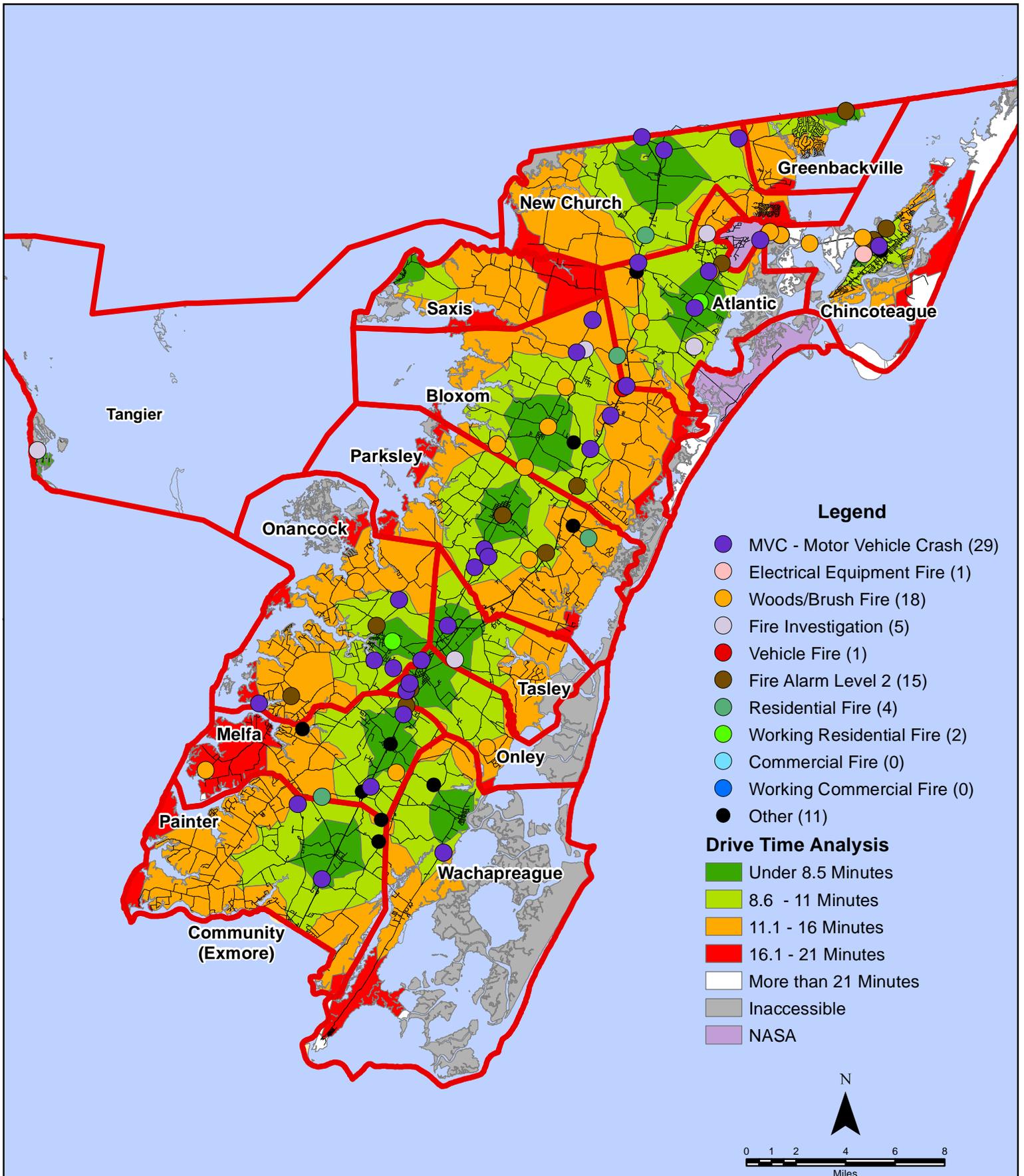
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