

<b>Fire - Performance Measure Data *</b>					
<u>Response District</u>	<u>Total Calls in District</u>	<u>Greater than 20 min. Response</u>	<u>Calls Handled by other agency</u>	<u>Longest Response Time</u>	<u>Overall Station Benchmark %</u>
New Church	6	0	0	19:49	100.0%
Greenbackville	0	0	0	N/A	N/A
Chincoteague	4	0	0	9:49	100.0%
Atlantic	10	0	0	12:23	100.0%
Saxis	2	1	0	38:27	50.0%
Bloxom	9	0	0	17:15	100.0%
Parksley	11	0	0	14:38	100.0%
Tasley	16	0	0	12:03	100.0%
Onancock	3	0	0	10:58	100.0%
Melfa	7	0	0	16:03	100.0%
Wachapreague	0	0	0	N/A	N/A
Painter	4	0	0	12:01	100.0%
Onley	8	0	0	7:55	100.0%
Tangier	1	0	0	10:00	100.0%
<b>System Totals</b>	<b>81</b>	<b>1</b>	<b>0</b>	<b>14:27</b>	<b>98.8%</b>

<b>EMS - Performance Measure Data</b>						
<u>Response District</u>	<u>Total Calls in District</u>	<u>Greater than 20 min. Response Time</u>	<u>Longest Response Time</u>	<u>Calls Handled by other agency</u>	<u>Station Benchmark Compliance %</u>	<u>Overall Station Reliability %</u>
Greenbackville	4	0	17:43	1	100.00%	75.0%
Chincoteague	47	0	16:56	2	100.00%	95.7%
Saxis	7	0	19:27	5	100.00%	28.6%
Bloxom	48	0	16:07	4	100.00%	91.7%
Parksley	92	0	17:18	5	100.00%	94.6%
Onancock	47	0	18:05	3	100.00%	93.6%
Melfa	48	4	26:01	4	91.67%	91.7%
Wachapreague	9	0	14:22	7	100.00%	22.2%
Onley	35	0	25:25	1	100.00%	97.1%
Oak Hall	59	5	36:13	6	91.53%	89.8%
Tangier	10	0	19:48	N/A	100.00%	N/A
Community (Exmore)	18	1	23:27	4	94.44%	77.8%
<b>System Totals</b>	<b>424</b>	<b>10</b>	<b>36:13</b>	<b>42</b>	<b>97.64%</b>	<b>90.1%</b>

## February 2016

### EMS Mutual Aid Data

Station : Giving Aid	Station Receiving Aid											NORS	2nd Call	3rd Call	
	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague	Onley	Oak Hall	Community (Exmore)				
Greenbackville													1	0	0
Chincoteague												3	0	2	0
Saxis													5	0	0
Bloxom				1								3	0	4	0
Parksley		1	3										0	5	0
Onancock								1					0	3	0
Melfa					1		6					2	0	4	0
Wachapreague													6	1	0
Onley					4	2	1	1					1	0	0
Oak Hall	1	2	4	1									0	5	1
Community (Exmore)							3						0	4	0
Northampton Co.												2			
<b>Total</b>	<b>1</b>	<b>2</b>	<b>5</b>	<b>4</b>	<b>5</b>	<b>3</b>	<b>4</b>	<b>7</b>	<b>1</b>	<b>6</b>	<b>4</b>		<b>13</b>	<b>28</b>	<b>1</b>

### Over 20 minute response detail

<u>Date and Alarm Time</u>	<u>Dist.</u>	<u>Response Time</u>	<u>Explanation</u>
2/5/2016 6:12	ST10	0:25:13	9:18 Reaction time
2/7/2016 23:52	ST20	0:22:29	Long drive time to Trails End
2/8/2016 19:25	ST13	0:23:27	2nd Call (13 & 10) - drive time for St. 16
2/9/2016 2:46	ST10	0:21:19	4:45 reaction time & long drive time
2/15/2016 2:39	ST20	0:22:49	Long drive time to Trails End
2/15/2016 3:39	ST20	0:25:43	2nd Call - long reaction & drive time
2/15/2016 4:11	ST20	0:36:13	3rd Call - Bloxom drive time to Trails End
2/24/2016 3:54	ST20	0:24:11	2nd Call - drive time by St. 3 to atlantic
2/24/2016 7:14	ST10	0:26:01	4:32 Reaction time and long drive time
2/29/2016 17:08	ST10	0:20:19	Long drive time

Benchmark = The Accomack County Board of Supervisors established 20 minute standard for emergency response.

\* This data excludes F1 Med (Medical Assist) calls in Fire Data

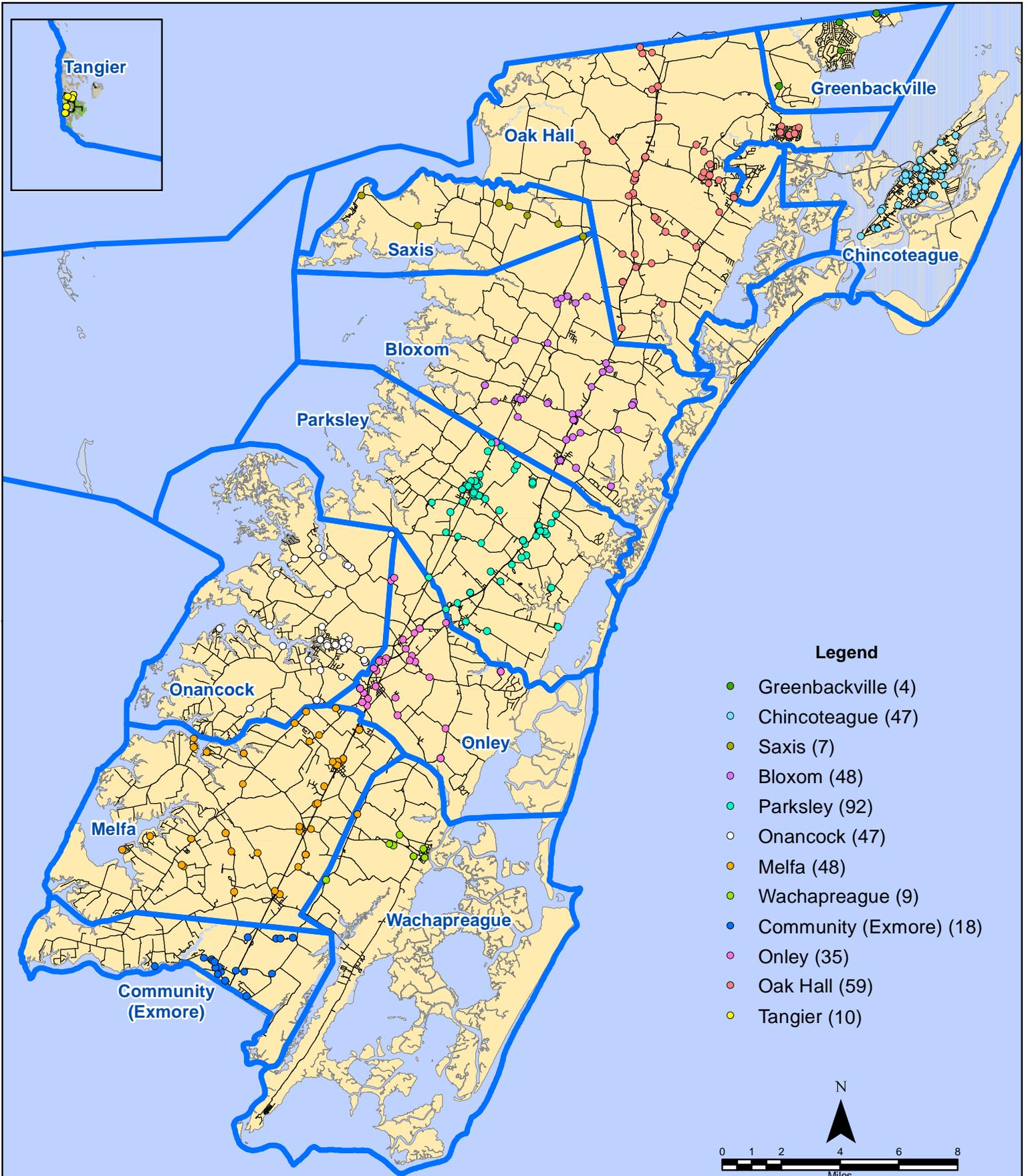
NORS = No Response by station or the call was handled by another station or agency.

2nd Call = 2nd Ambulance call received while first ambulance was on another call.

3rd Call = 3rd Ambulance call received while First & Second Ambulances were on other calls.

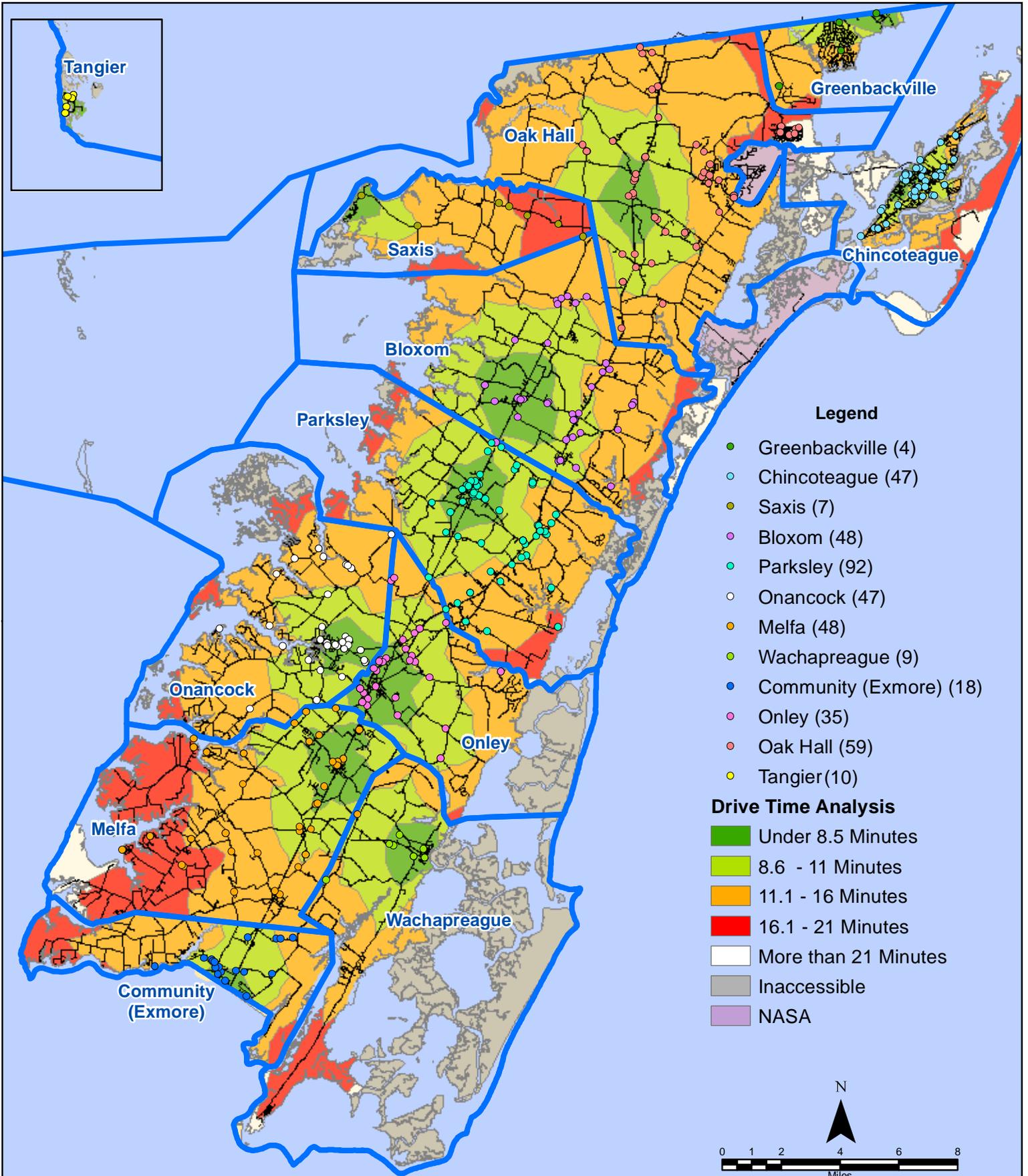
*This information was prepared using data supplied by the Eastern Shore of Virginia 911 Center.  
This information is original incident data only and may not be representative of all units or stations who responded to an incident.*

# February 2016 EMS Calls By District



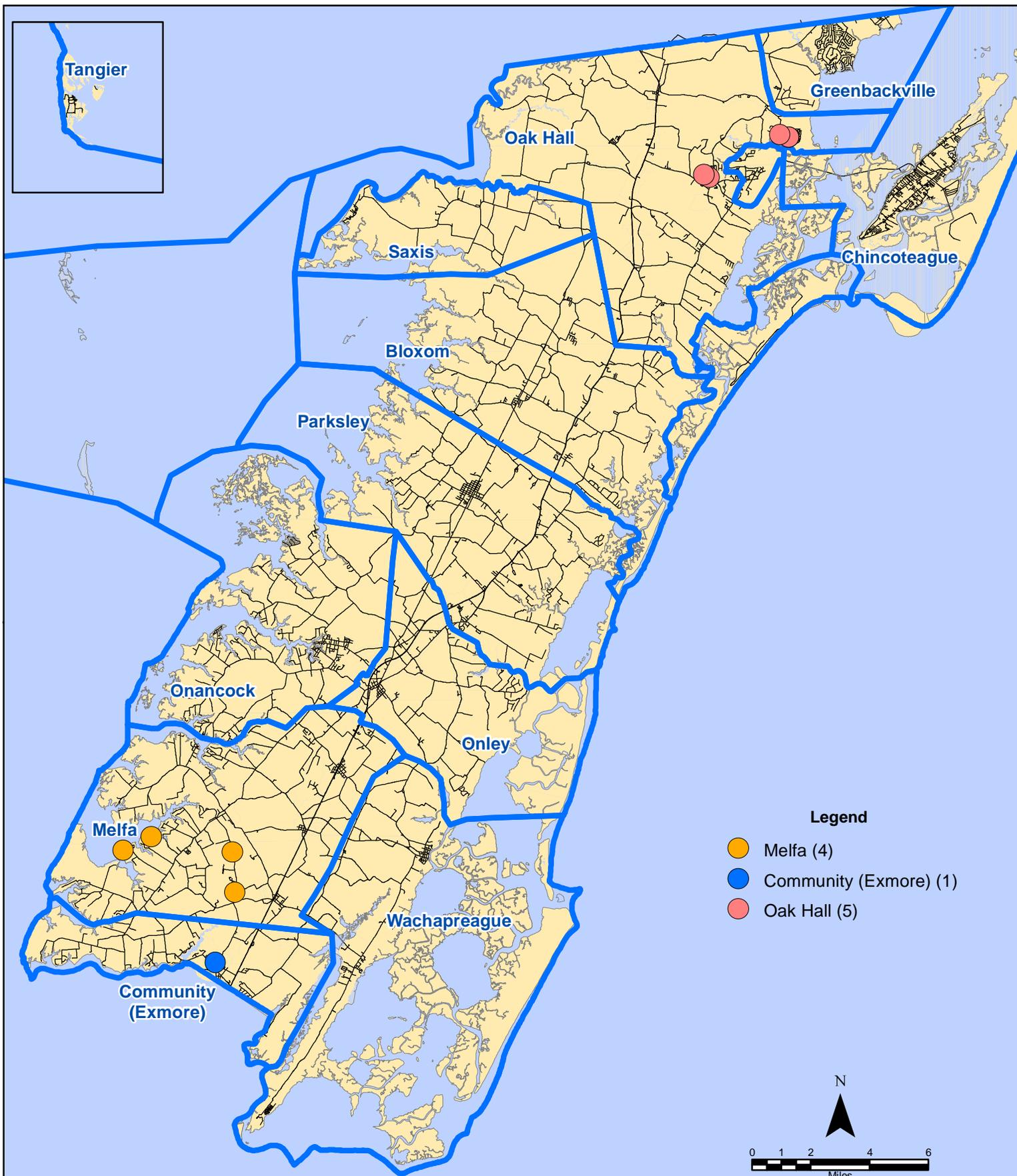
All points are plotted using X and Y coordinates provided by the ESVA 911 Center.  
Points may be plotted over one another when they are in close proximity.

# February 2016 EMS Calls By District



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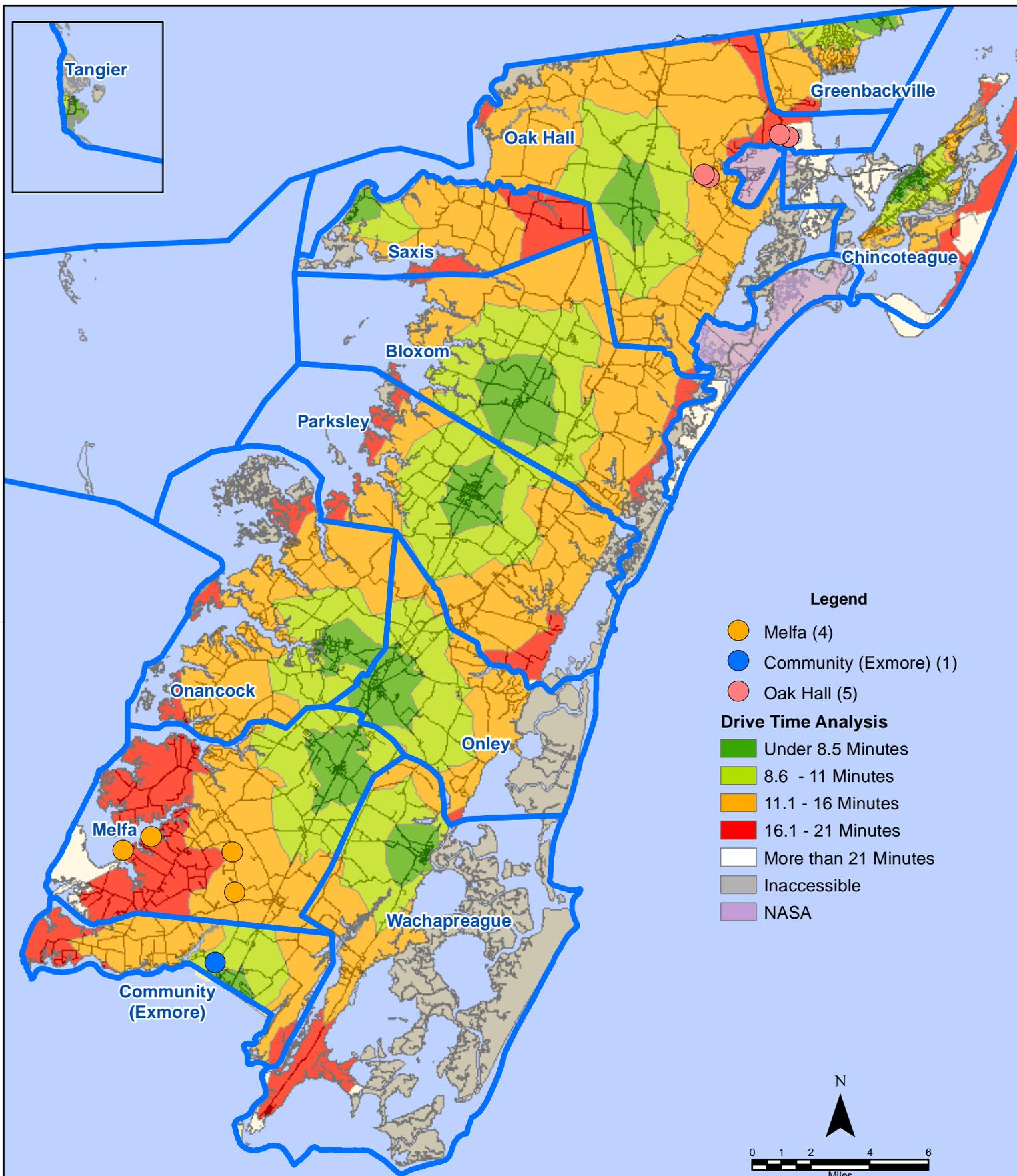
# February 2016 EMS Calls With Response Time Greater Than 20 Mins.



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Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - March 9, 2016

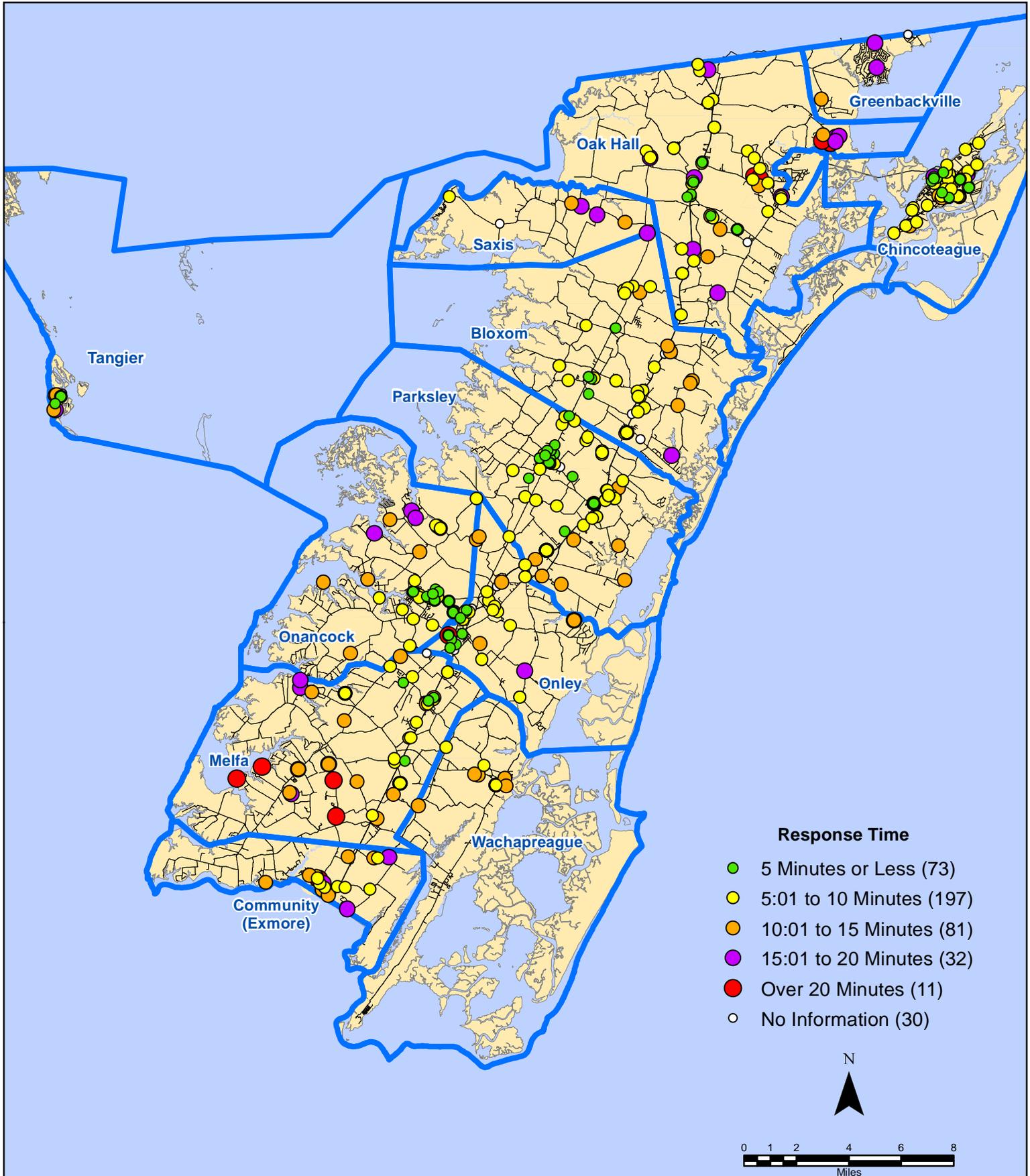
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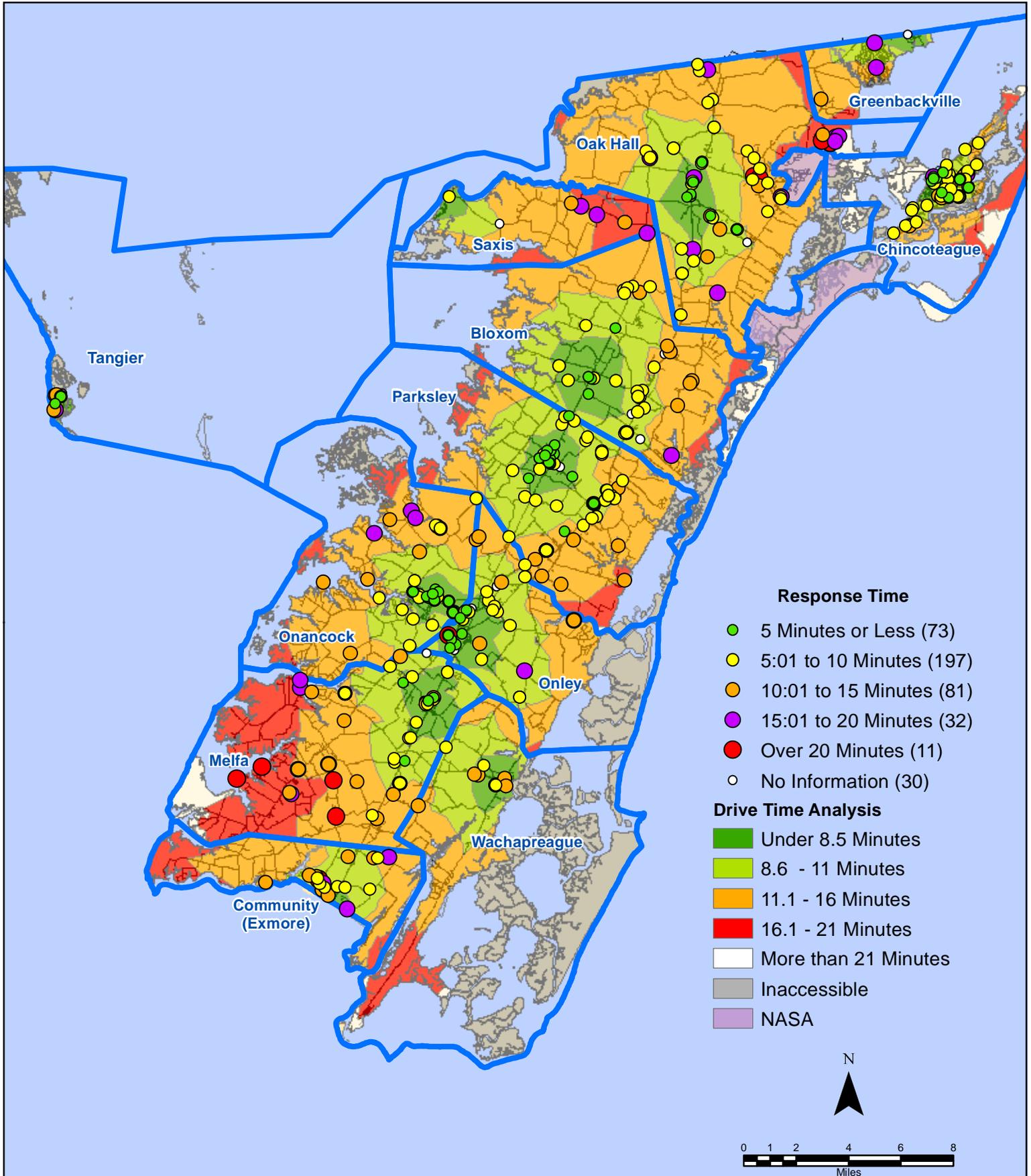
# February 2016 EMS Calls By Response Time



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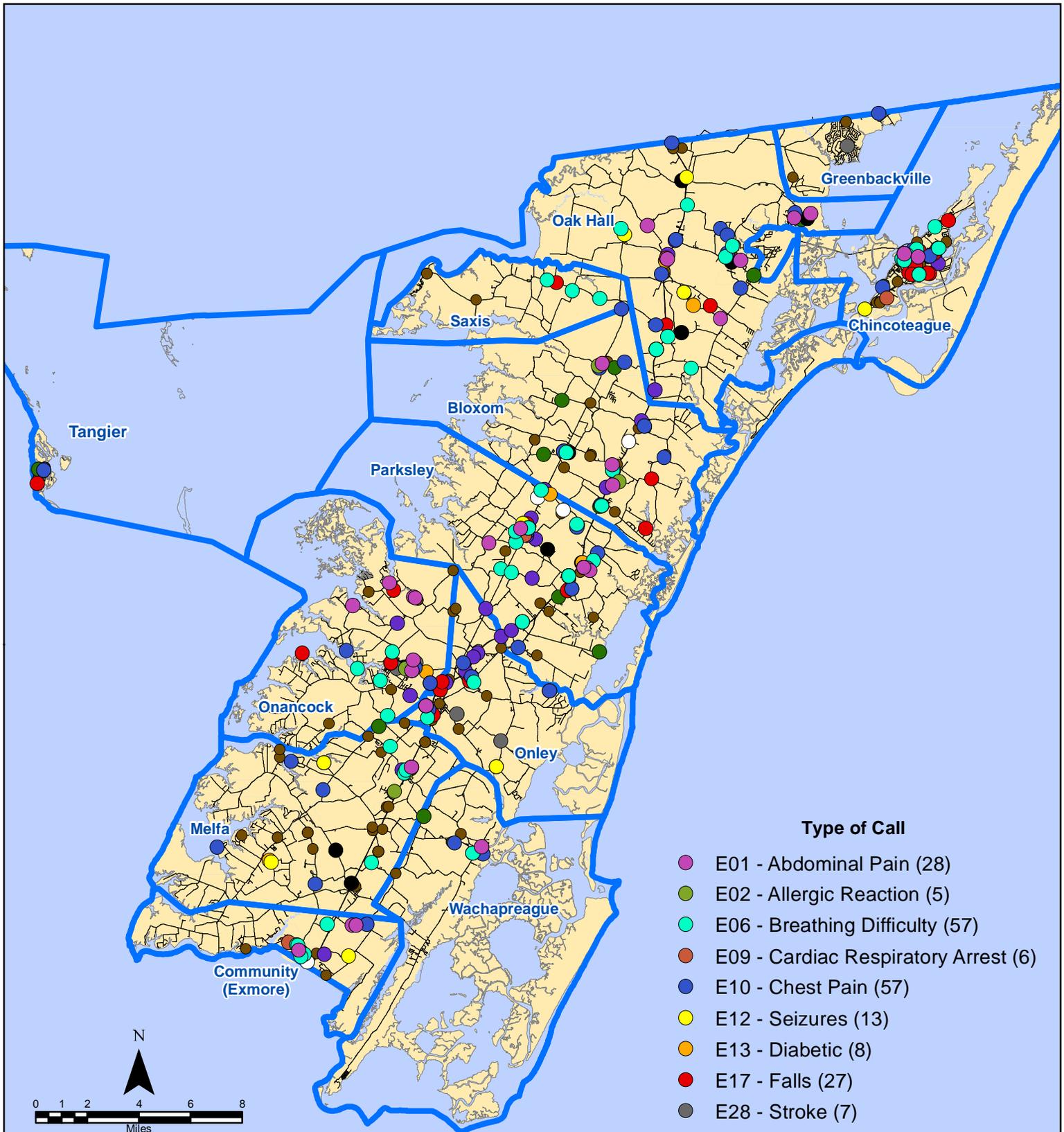
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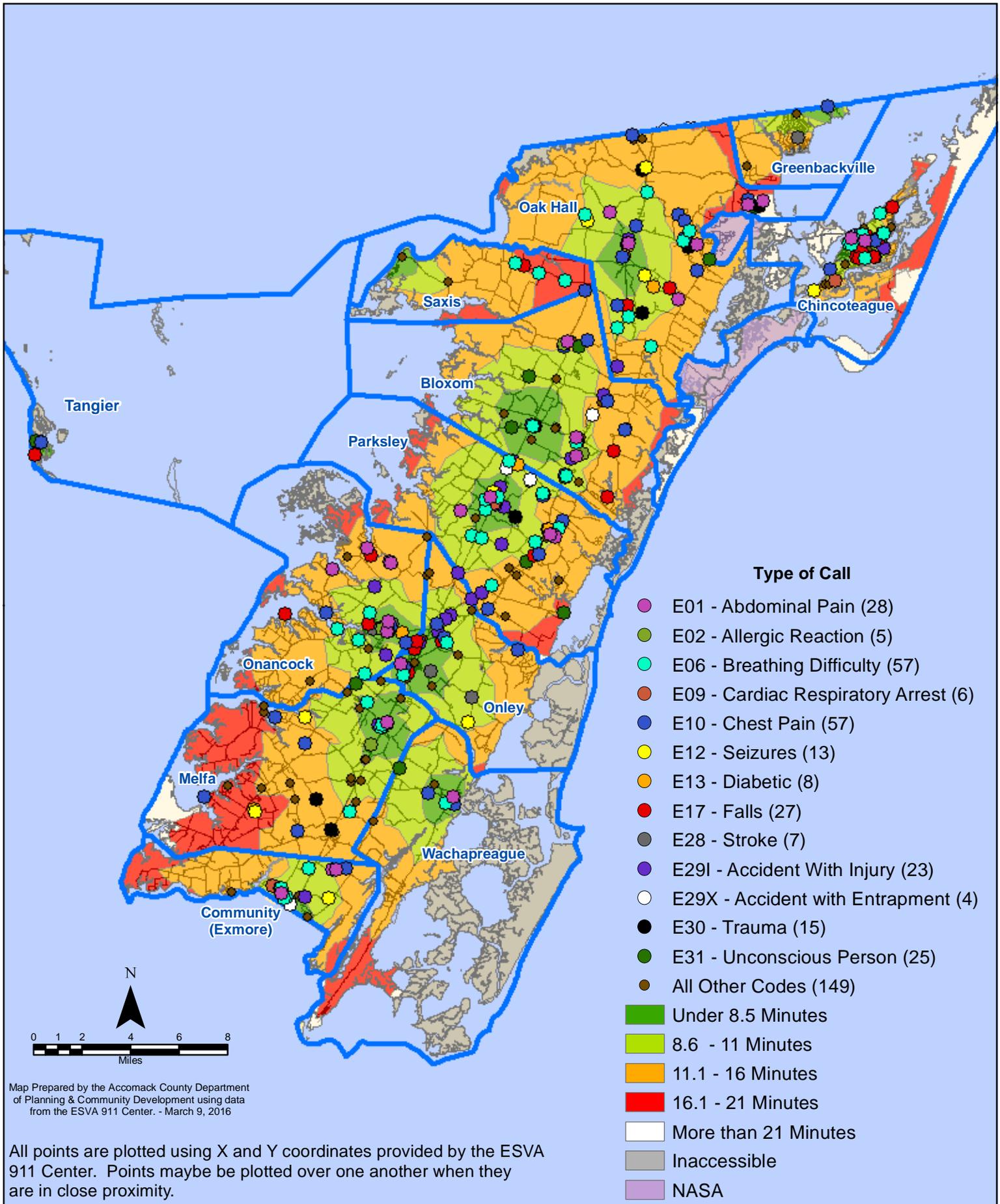
# February 2016 EMS Calls By Type



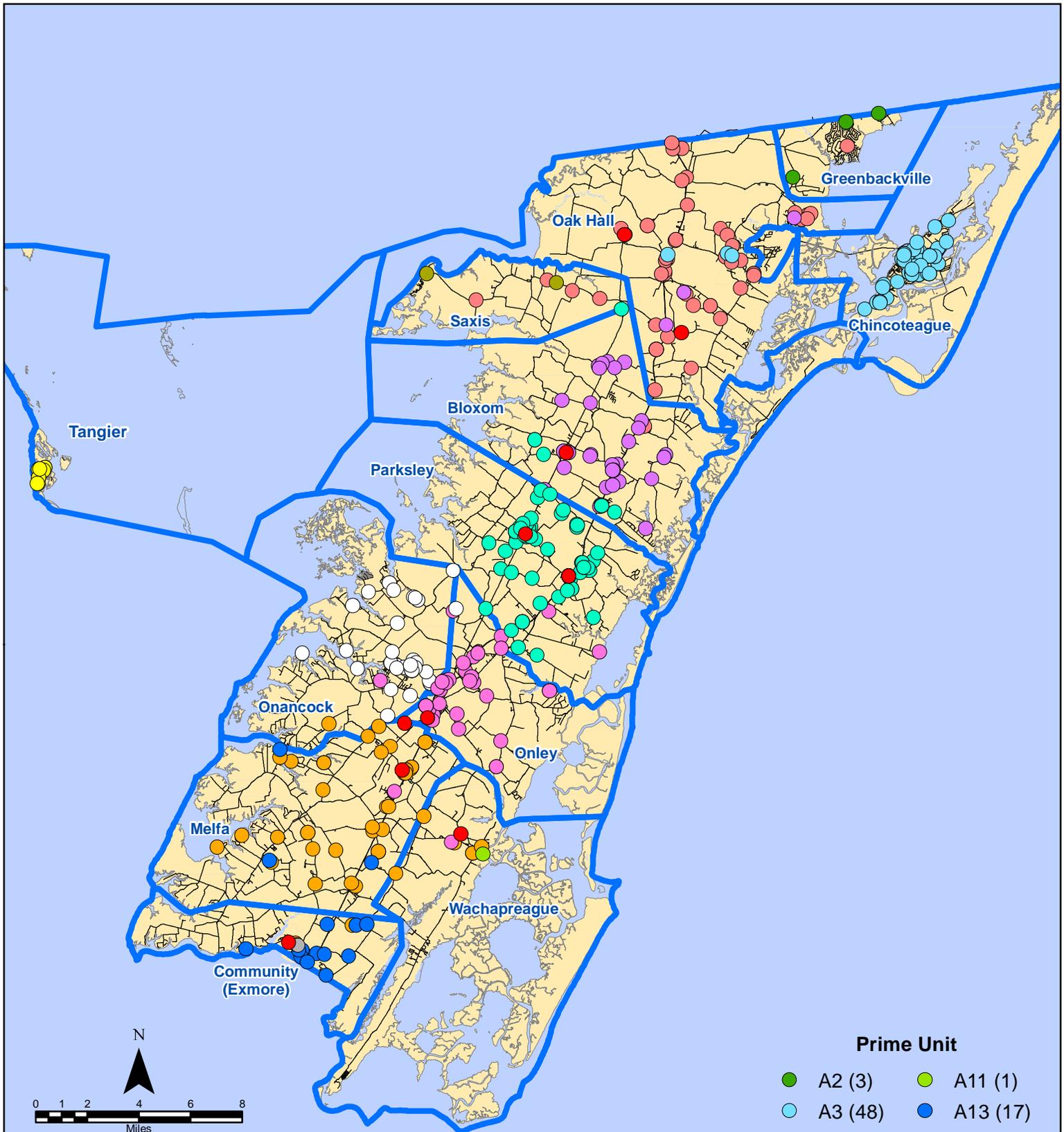
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# February 2016 EMS Calls By Type



# February 2016 EMS Calls By Prime Unit

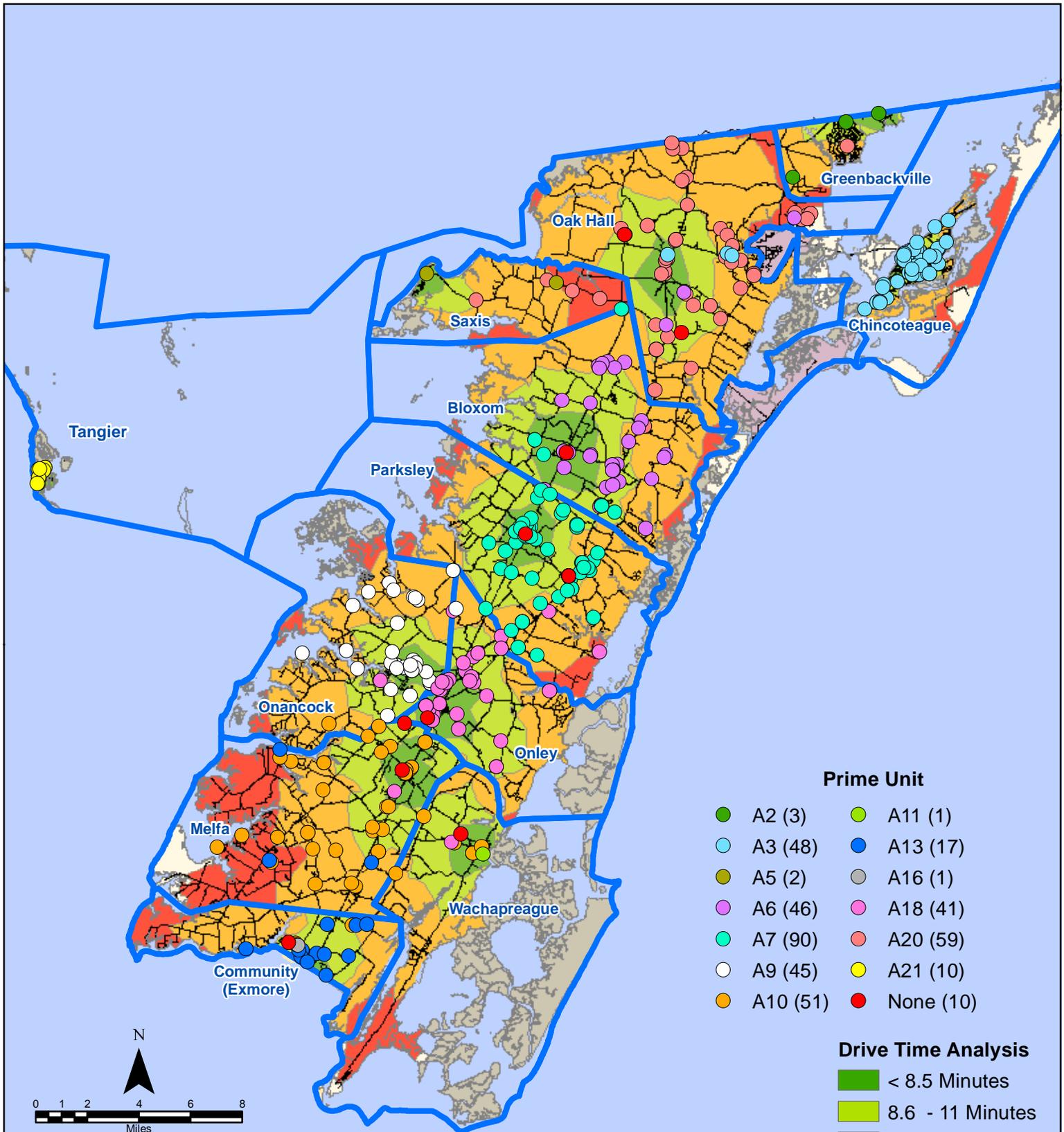


Prime Unit	
A2 (3)	A11 (1)
A3 (48)	A13 (17)
A5 (2)	A16 (1)
A6 (46)	A18 (41)
A7 (90)	A20 (59)
A9 (45)	A21 (10)
A10 (51)	None (10)

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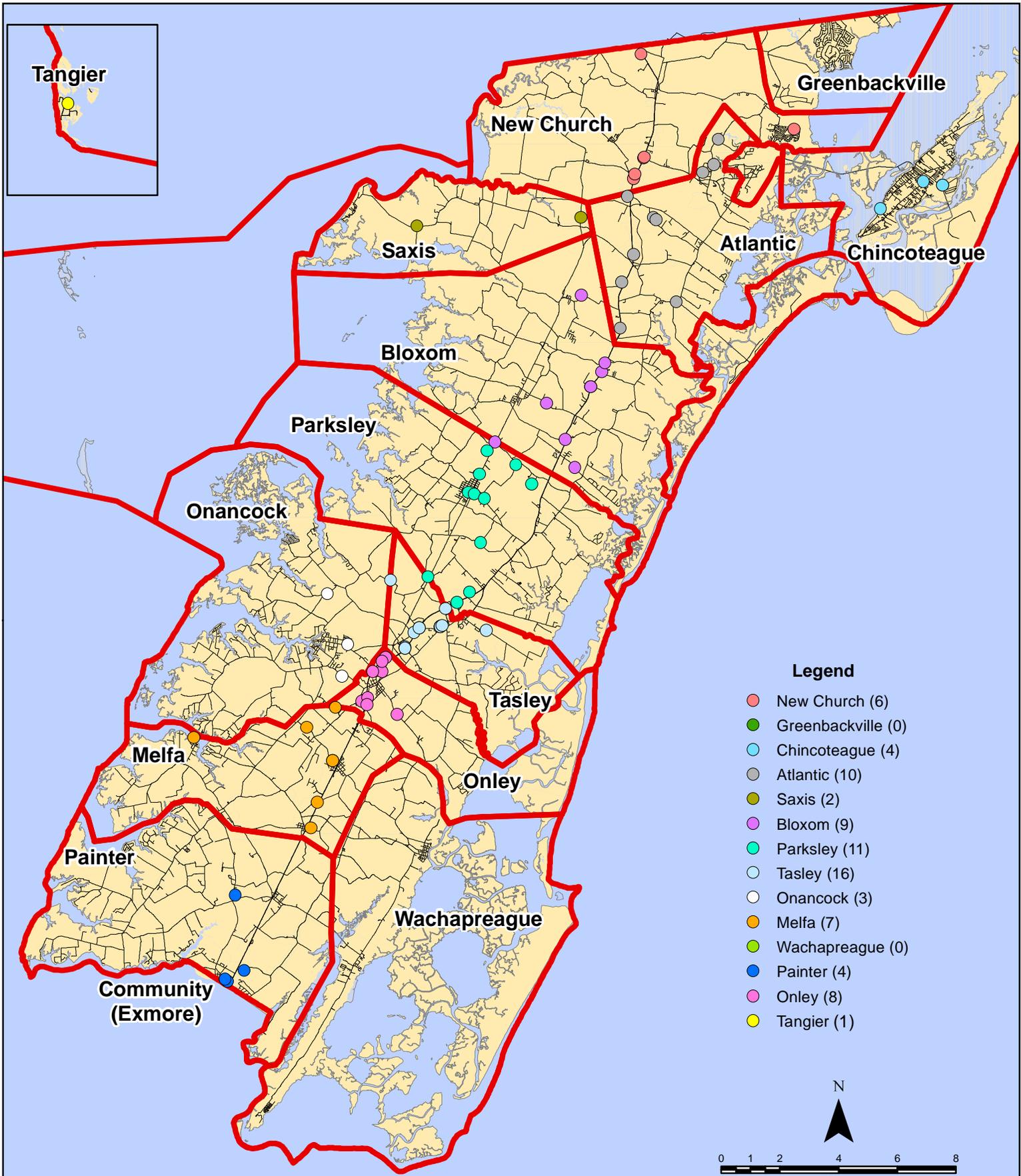
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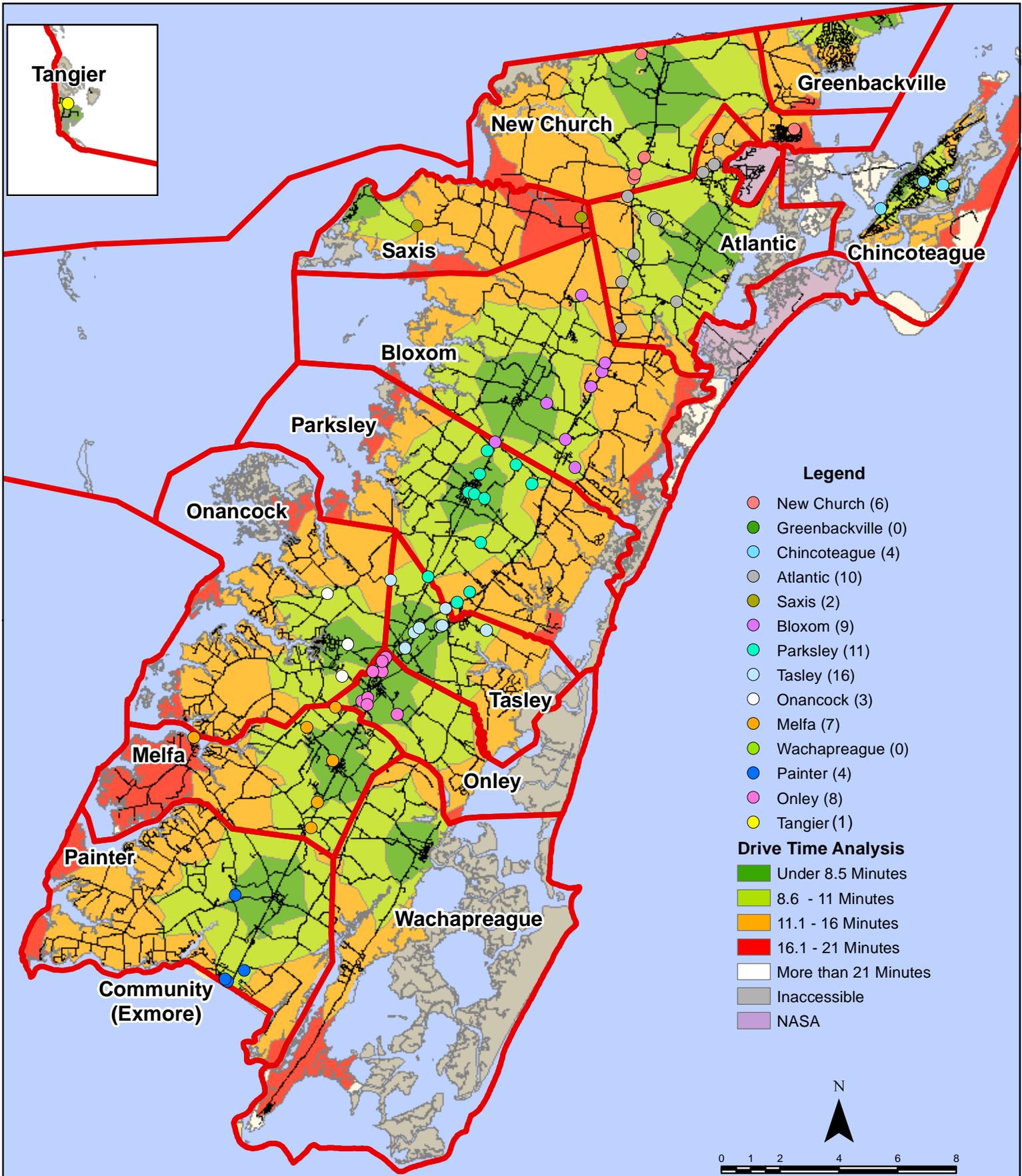
# February 2016 Fire Calls By District



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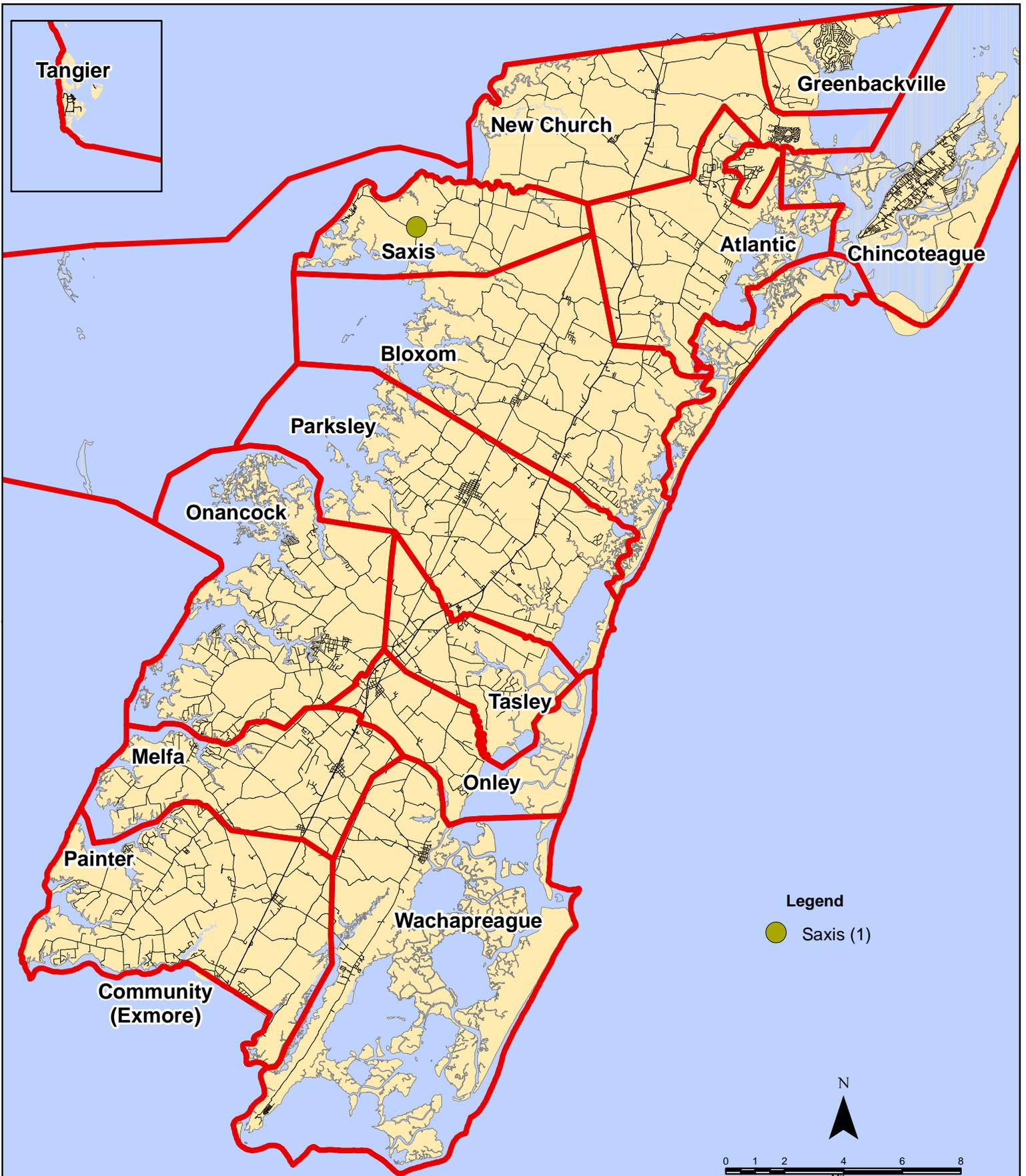
Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - March 11, 2016

# February 2016 Fire Calls By District



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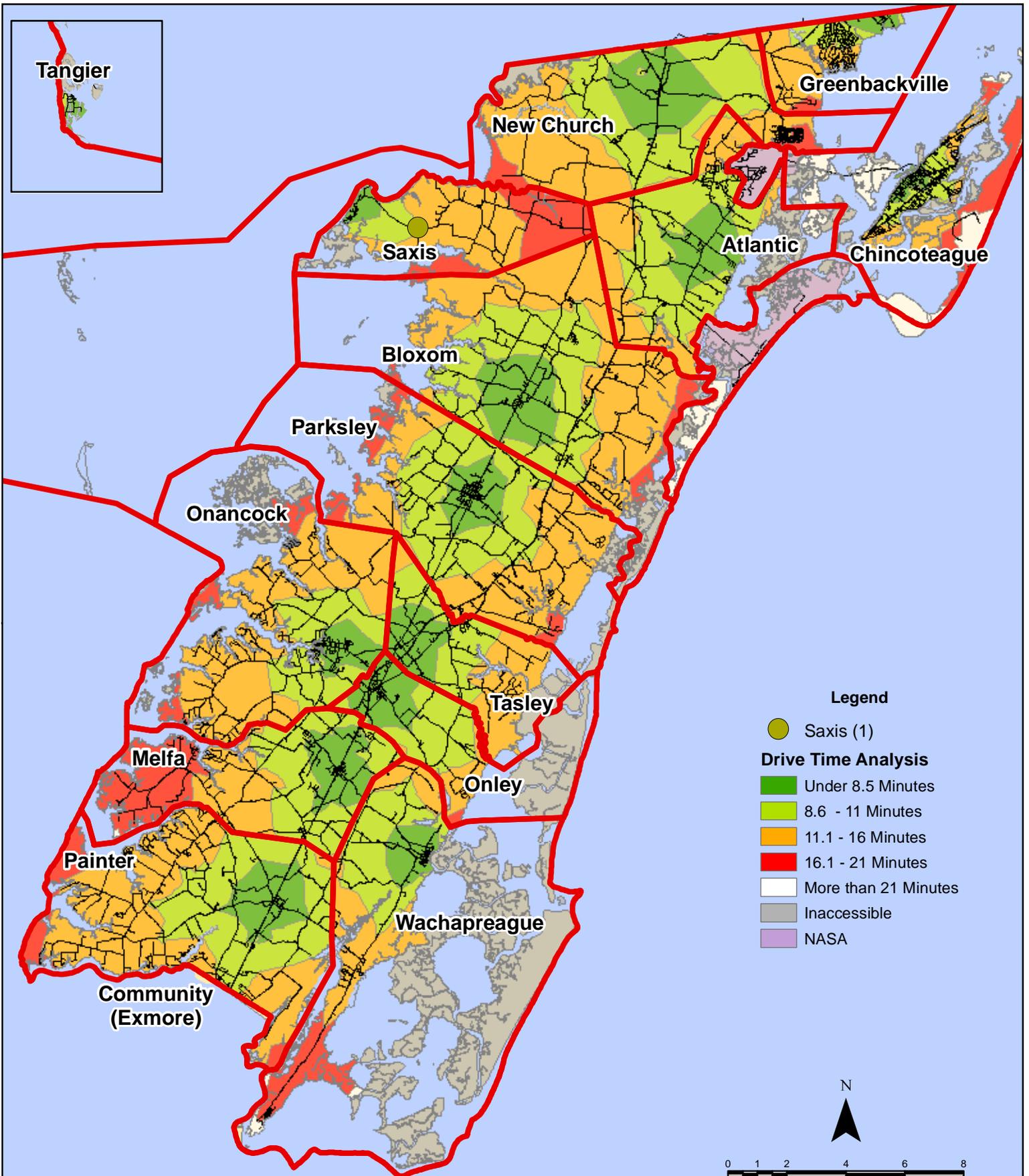
# February 2016 Fire Calls With Response Time Greater Than 20 Mins.



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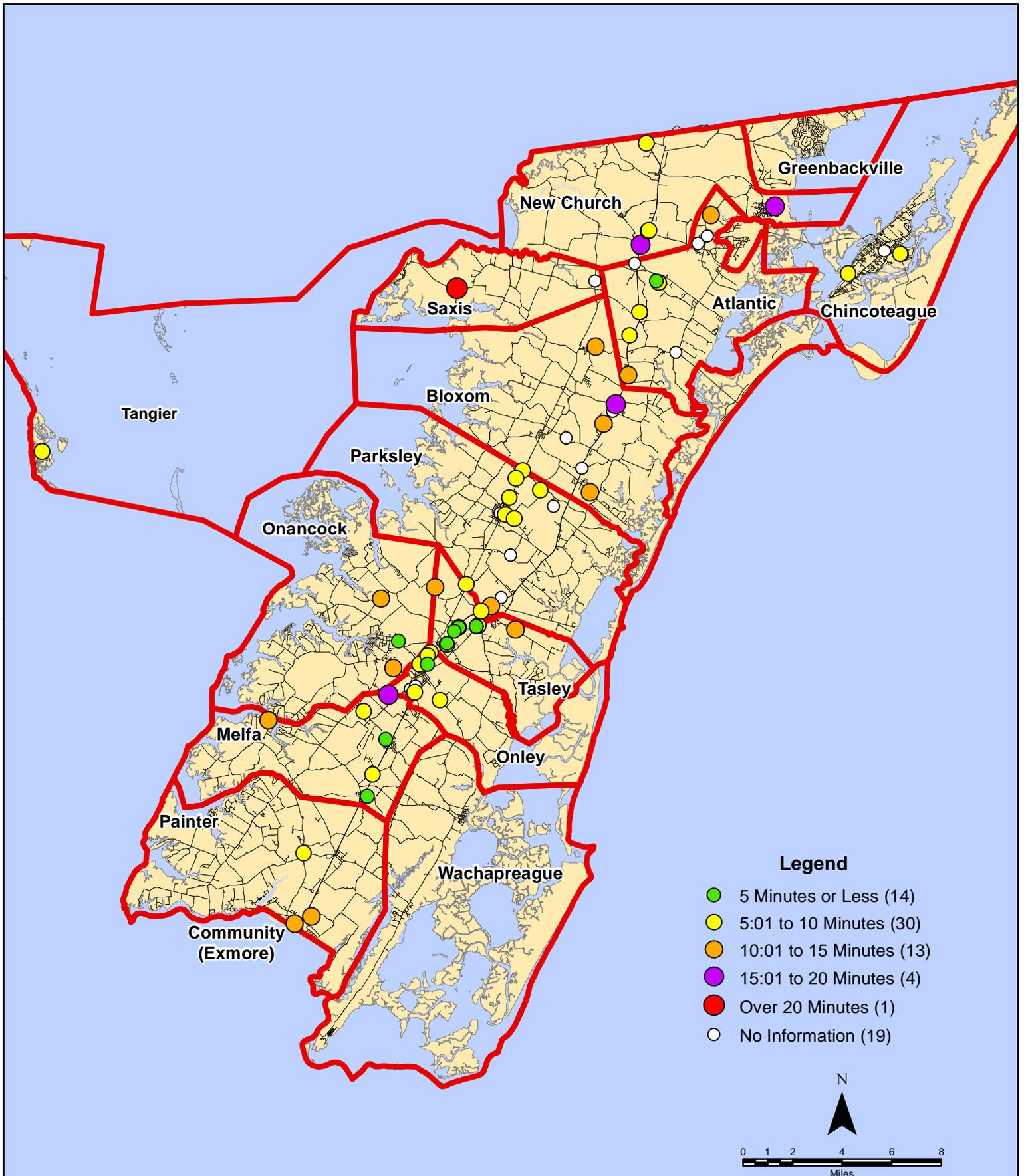
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# February 2016 Fire Calls With Response Time Greater Than 20 Mins.



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# February 2016 Fire Calls By Response Time



### Legend

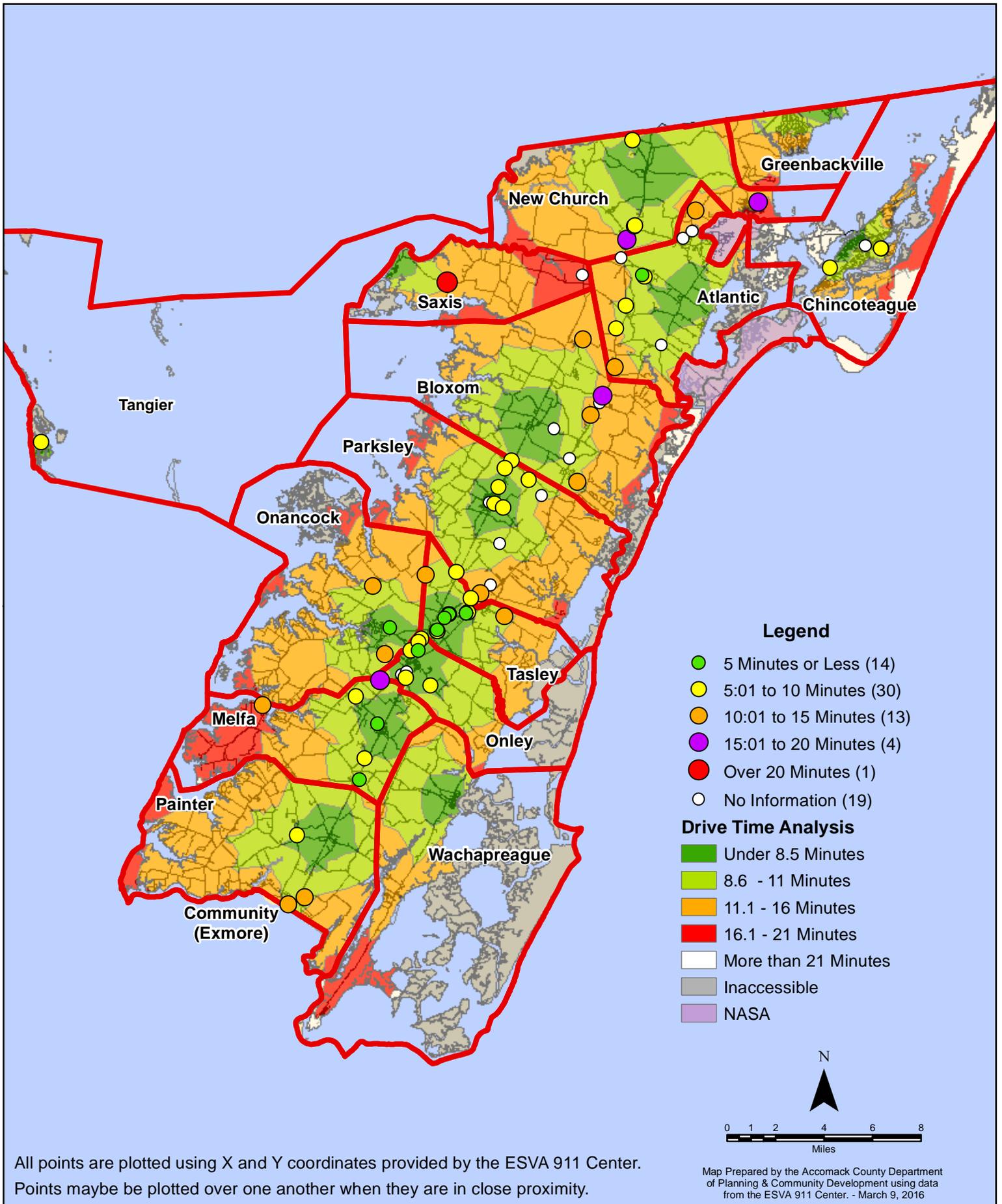
- 5 Minutes or Less (14)
- 5:01 to 10 Minutes (30)
- 10:01 to 15 Minutes (13)
- 15:01 to 20 Minutes (4)
- Over 20 Minutes (1)
- No Information (19)



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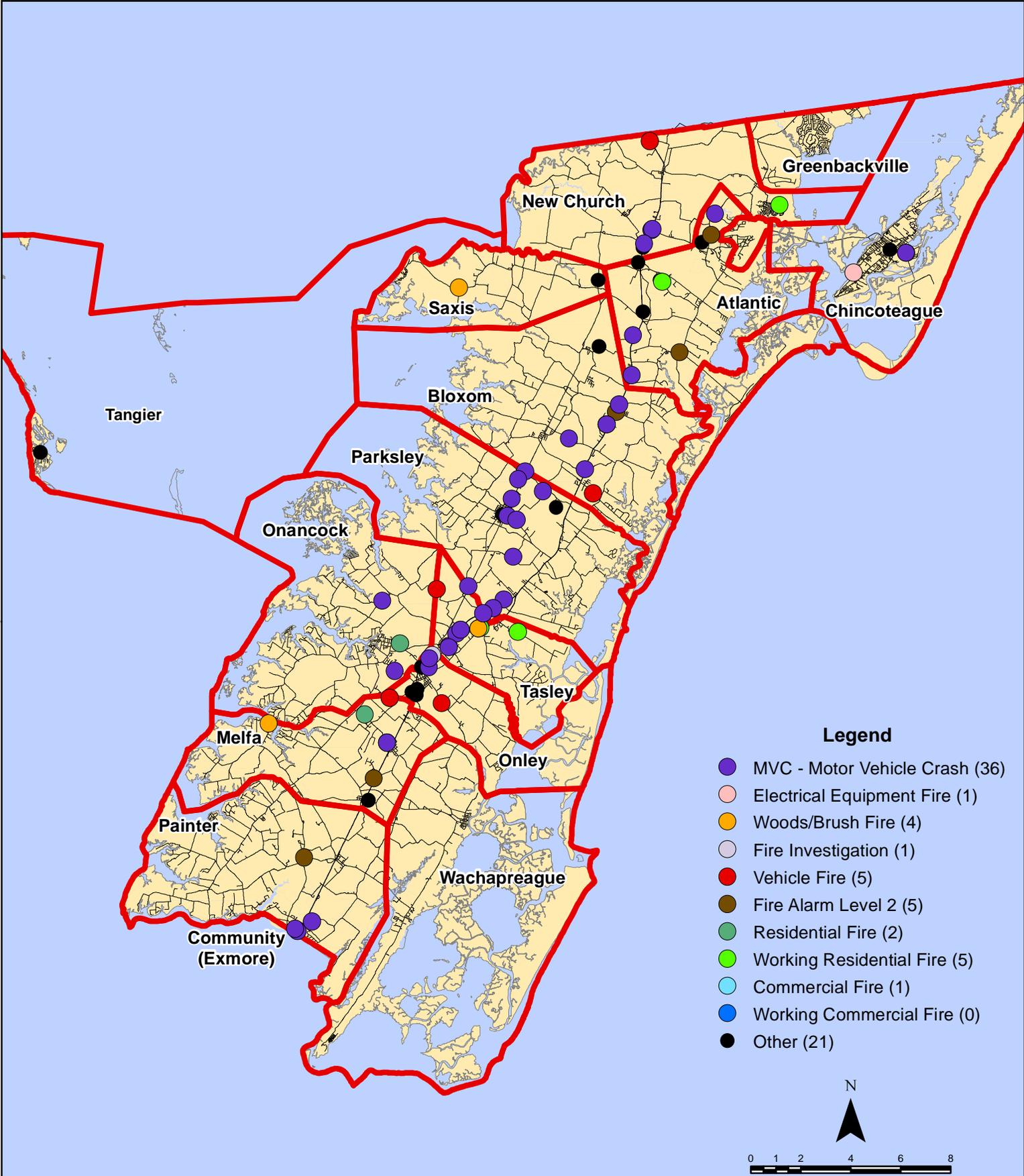
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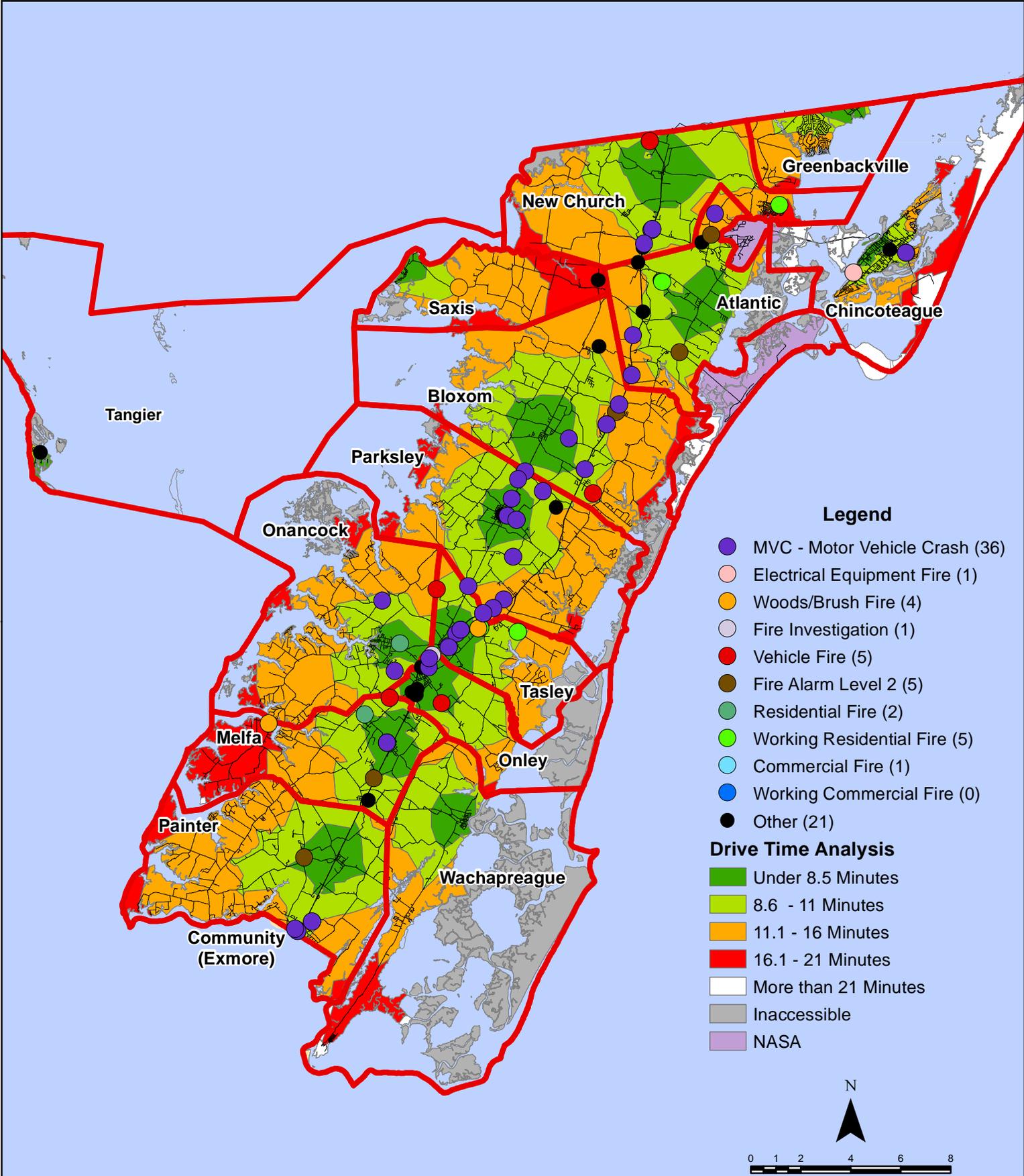
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# February 2016 Fire Calls By Type



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N  
  
 0 1 2 4 6 8  
 Miles

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