

Fire - Performance Measure Data *					
Response District	Total Calls in District	Greater than 20 min. Response	Calls Handled by other agency	Longest Response Time	Overall Station Benchmark %
New Church	16	0	0	19:34	100.0%
Greenbackville	4	0	0	13:22	100.0%
Chincoteague	11	0	0	19:41	100.0%
Atlantic	10	0	0	15:41	100.0%
Saxis	1	0	0	7:47	100.0%
Bloxom	13	1	0	29:05	92.3%
Parksley	12	0	0	10:40	100.0%
Tasley	6	0	0	12:45	100.0%
Onancock	6	0	0	14:58	100.0%
Melfa	16	0	0	19:06	100.0%
Wachapreague	0	0	0	N/A	#DIV/0!
Painter	8	0	0	13:34	100.0%
Onley	14	0	0	10:45	100.0%
Tangier	0	0	0	N/A	N/A
<b>System Totals</b>	<b>117</b>	<b>1</b>	<b>0</b>	<b>5:05</b>	<b>99.1%</b>

EMS - Performance Measure Data						
Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	17	5	36:30	12	70.59%	29.4%
Chincoteague	40	0	18:43	0	100.00%	100.0%
Saxis	9	0	19:28	7	100.00%	22.2%
Bloxom	64	0	16:14	8	100.00%	87.5%
Parksley	99	2	28:22	8	97.98%	91.9%
Onancock	64	0	17:37	5	100.00%	92.2%
Melfa	83	2	23:52	9	97.59%	89.2%
Wachapreague	19	0	18:44	19	100.00%	0.0%
Onley	39	0	11:23	4	100.00%	89.7%
Oak Hall	83	2	34:31	9	97.59%	89.2%
Tangier	11	0	18:24	N/A	100.00%	N/A
Community (Exmore)	17	2	27:19	2	88.24%	88.2%
<b>System Totals</b>	<b>545</b>	<b>13</b>	<b>36:30</b>	<b>83</b>	<b>97.61%</b>	<b>84.8%</b>

## January 2016

### EMS Mutual Aid Data

Station : Giving Aid	Station Receiving Aid													
	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague	Onley	Oak Hall	Community (Exmore)	NORS	2nd Call	3rd Call
Greenbackville												9	2	1
Chincoteague	3											0	1	0
Saxis												7	0	0
Bloxom	1	2		5								0	8	0
Parksley			7						1			0	8	0
Onancock				2		3		1				0	5	0
Melfa					1		16	2		1		0	8	1
Wachapreague												19	0	0
Onley					1	4	4	2				0	4	0
Oak Hall	8	5	1									0	9	0
Community (Exmore)						2	1					0	2	0
Northampton EMS														1
<b>Total</b>	<b>12</b>	<b>0</b>	<b>7</b>	<b>8</b>	<b>8</b>	<b>5</b>	<b>9</b>	<b>19</b>	<b>4</b>	<b>9</b>	<b>2</b>	<b>35</b>	<b>47</b>	<b>2</b>

### Over 20 minute response Detail

Date and Alarm Time	Dist.	Response Time	Explanation
1/9/2016 1:32	ST20	0:34:31	2nd Call - 19:51 Drive time for A61 to New Church
1/11/2016 5:04	ST13	0:27:19	2nd Call - 22:52 drive time to Craddockville
1/11/2016 14:20	ST13	0:22:04	Unknown (20:12 min drive time)
1/15/2016 12:46	ST02	0:20:16	17:55 drive time for A31
1/15/2016 14:48	ST20	0:20:14	2nd Call - 15:33 drive time for A61 to New Church
1/19/2016 9:44	ST02	0:36:30	Unknown - 2nd call- 25 min response by A22
1/19/2016 23:06	ST10	0:23:52	22:14 drive time for A102
1/20/2016 6:44	ST10	0:22:46	18:53 drive time
1/21/2016 22:23	ST02	0:20:36	18:39 drive time for Amb. 201
1/24/2016 1:05	ST07	0:28:22	22:32 Drive time for A70 - Snow and Ice
1/25/2016 20:12	ST02	0:20:02	15:49 drive time for A32
1/29/2016 16:55	ST02	0:23:36	20:45 drive time for A31 to Greenbackville
1/31/2016 3:51	ST07	0:27:40	Unknown - "Staff Delay"

Benchmark = The Accomack County Board of Supervisors established 20 minute standard for emergency response.

\* This data excludes F1 Med (Medical Assist) calls in Fire Data

NORS = No Response by station. The call was handled by another station or agency.

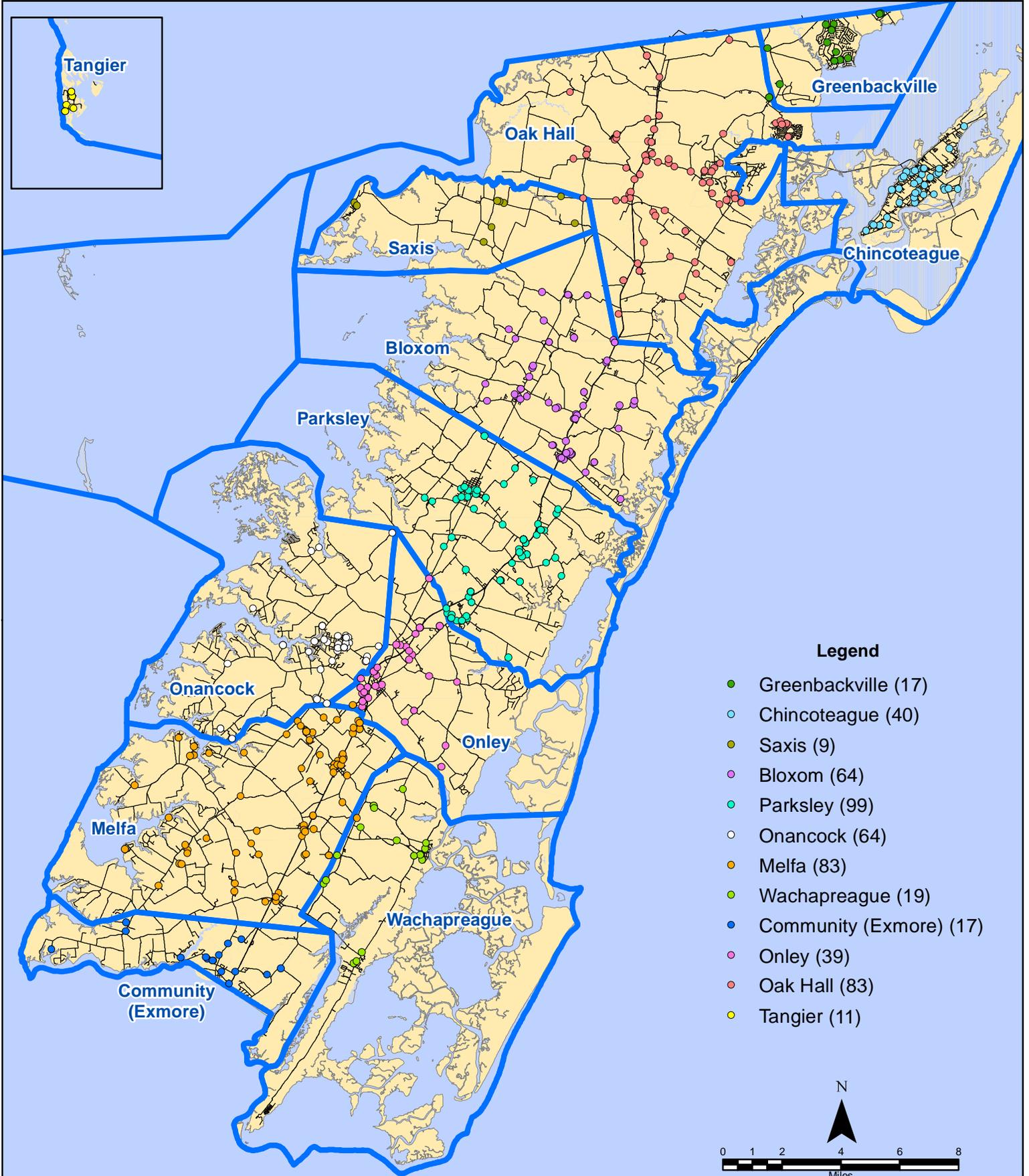
2nd Call = 2nd Ambulance call received while first ambulance was on another call.

3rd Call = 3rd Ambulance call received while First & Second Ambulances were on other calls.

This information was prepared using data supplied by the Eastern Shore of Virginia 911 Center.

This information is original incident data only and may not be representative of all units or stations who responded to an incident.

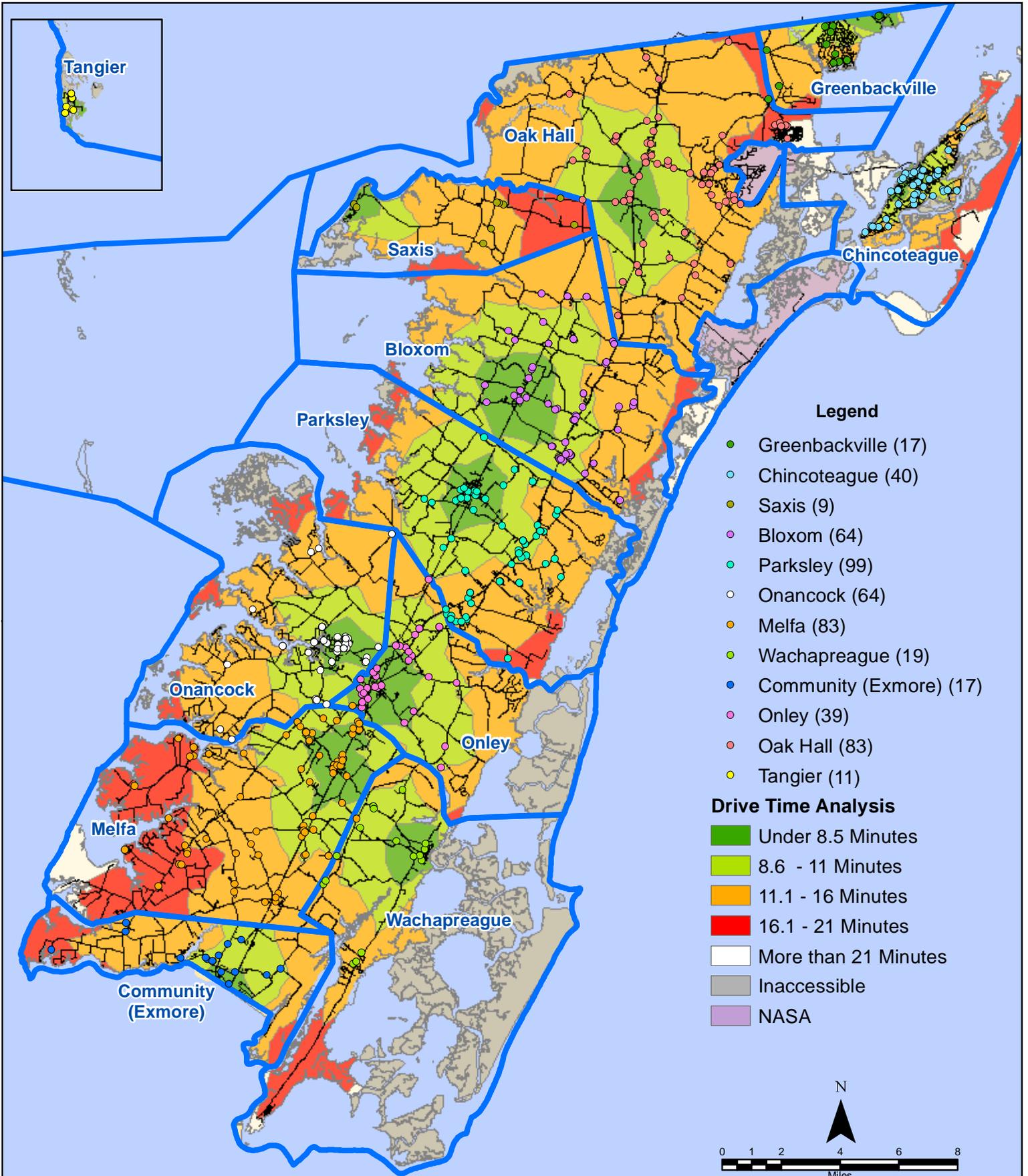
# January 2016 EMS Calls By District



All points are plotted using X and Y coordinates provided by the ESVA 911 Center.  
Points may be plotted over one another when they are in close proximity.

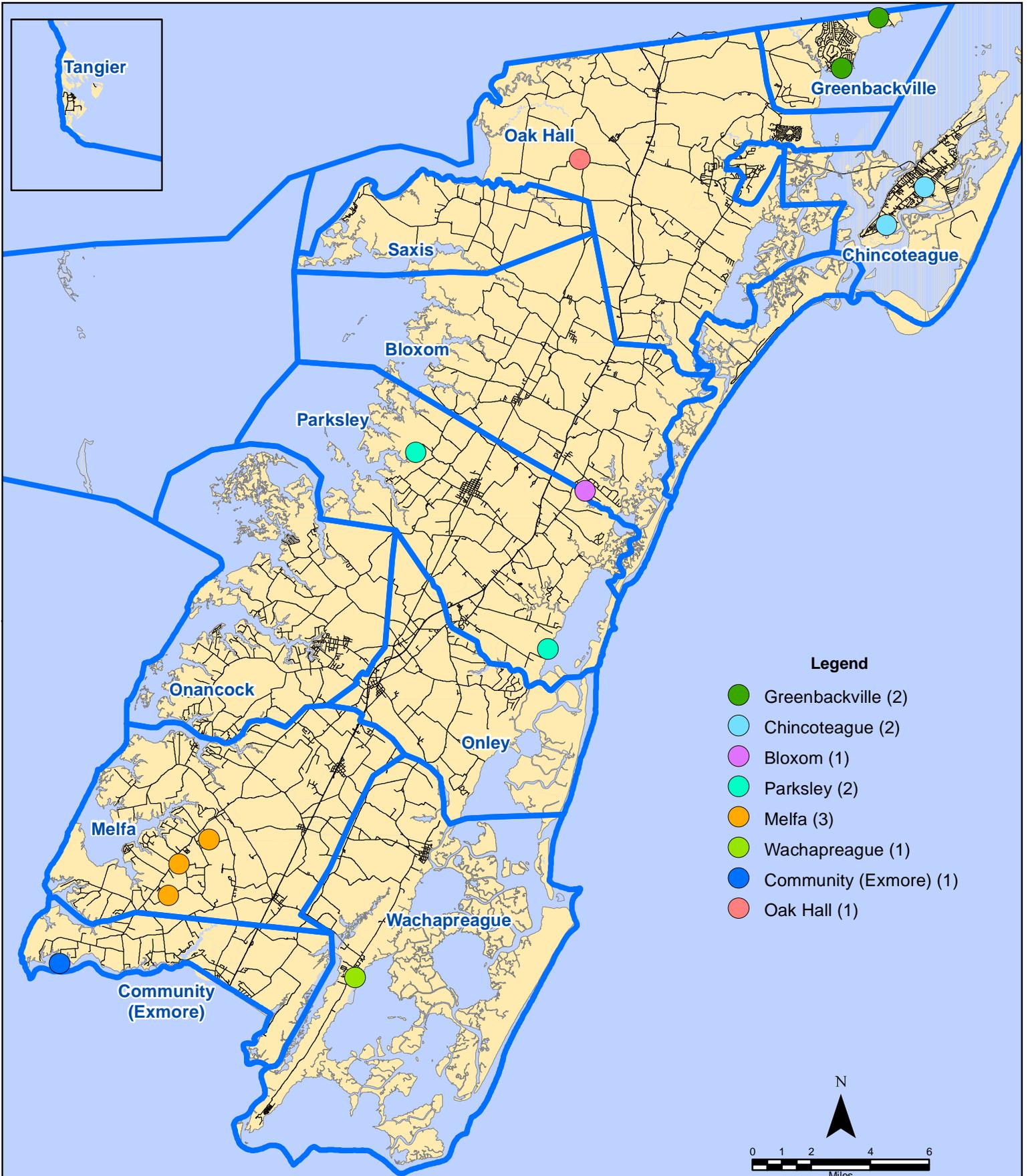
Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - February 10, 2016

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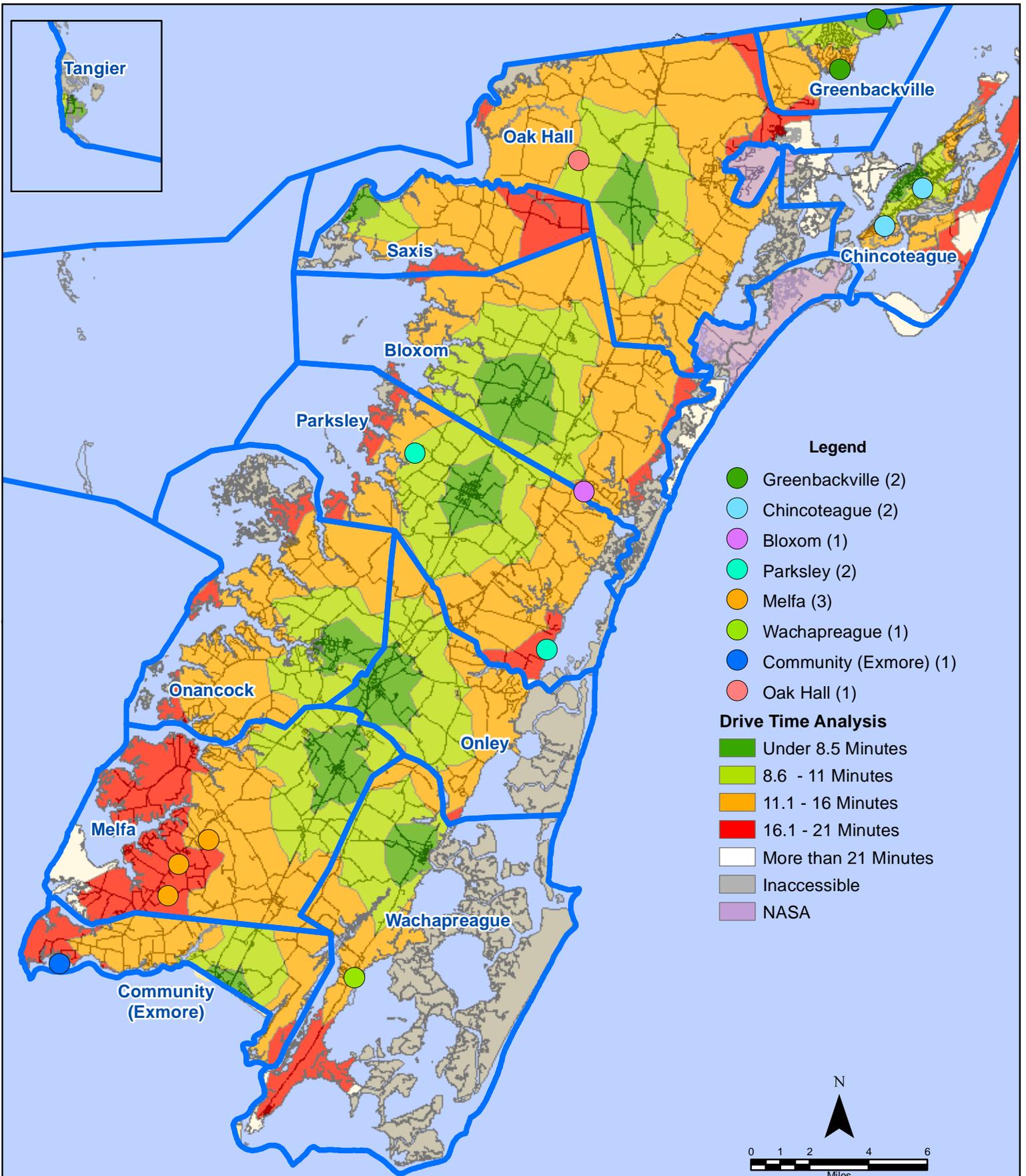
# January 2016 EMS Calls With Response Time Greater Than 20 Mins.



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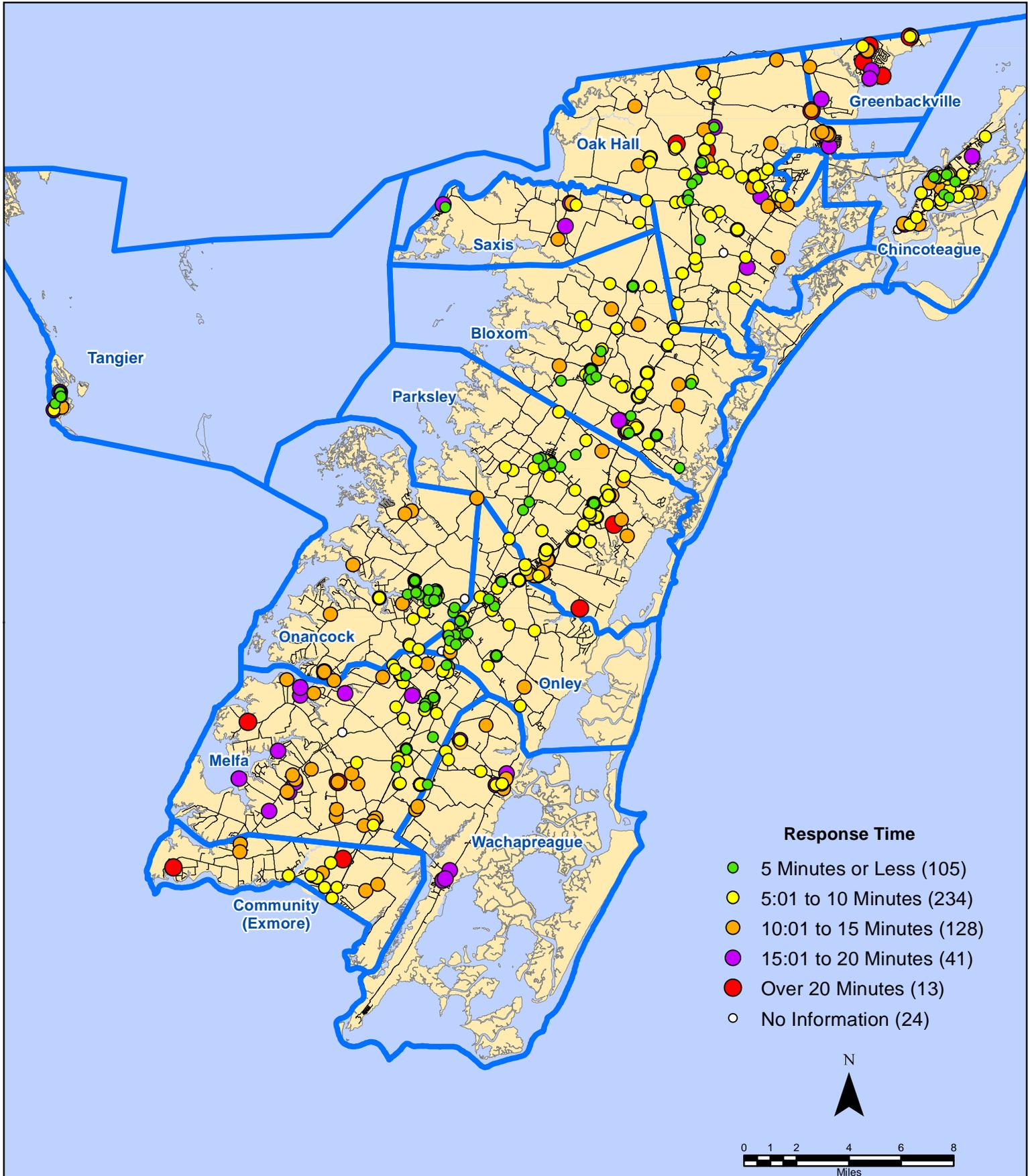
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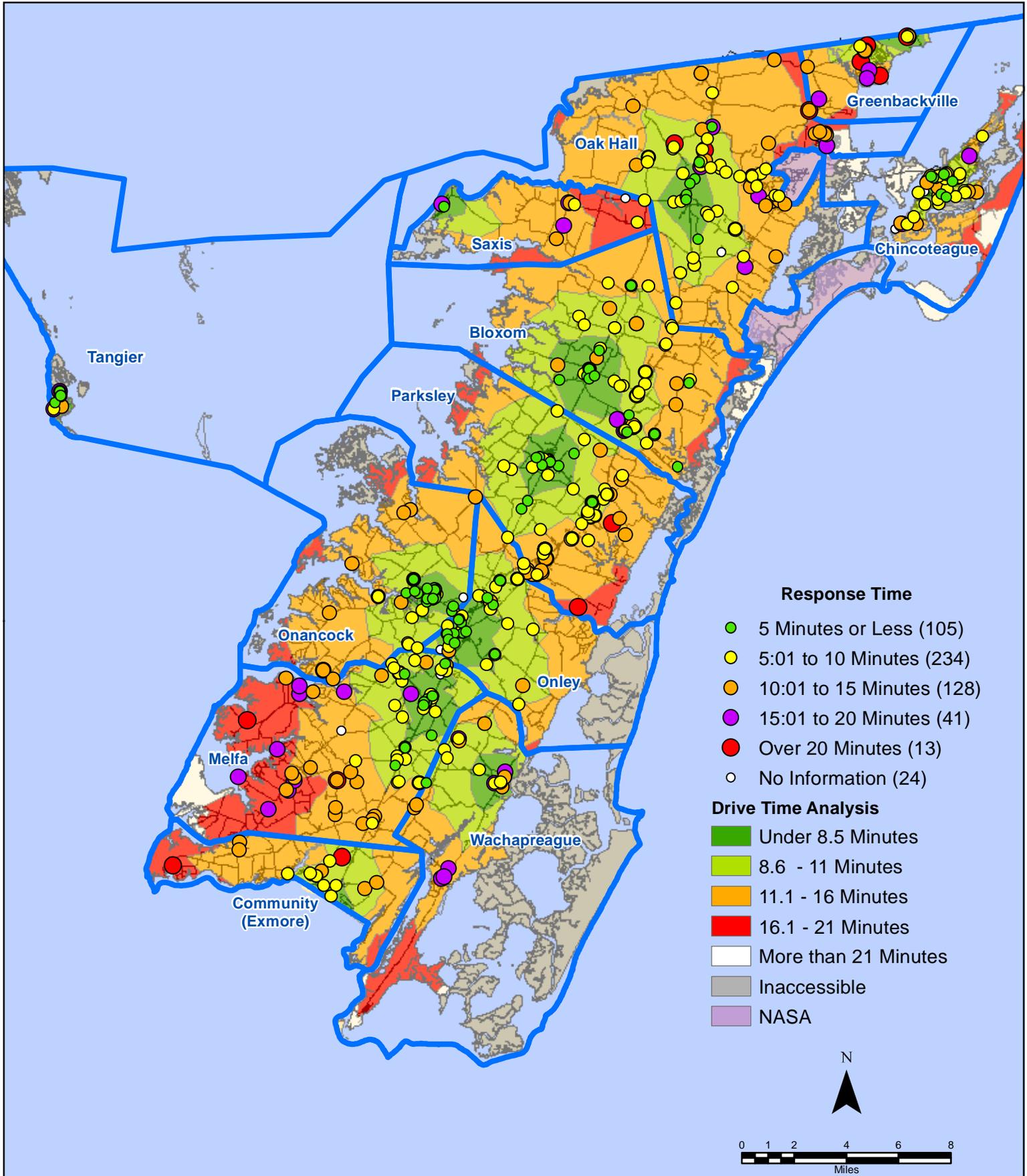
# January 2016 EMS Calls By Response Time



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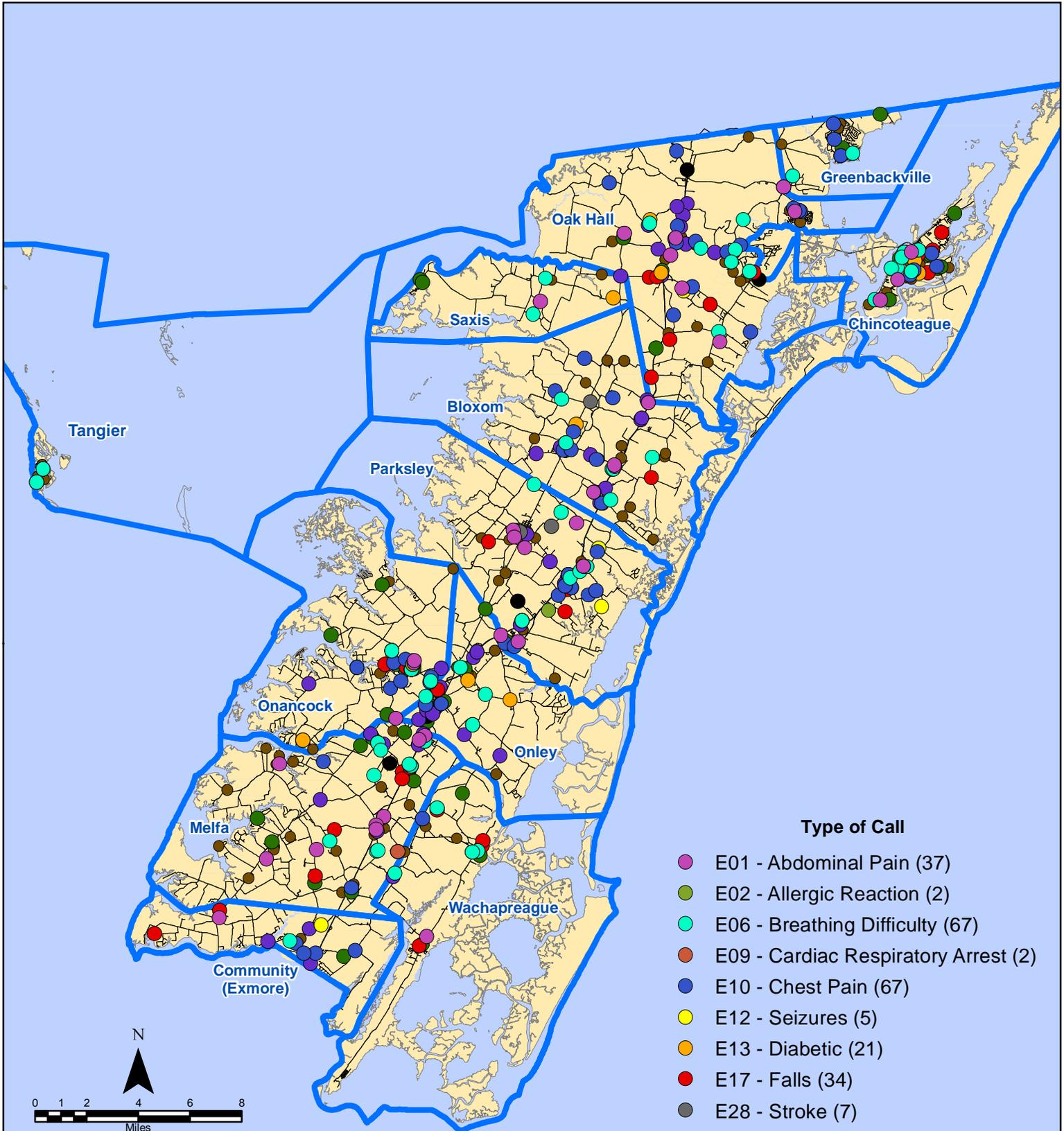
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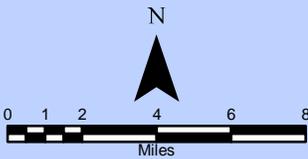
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# January 2016 EMS Calls By Type



### Type of Call

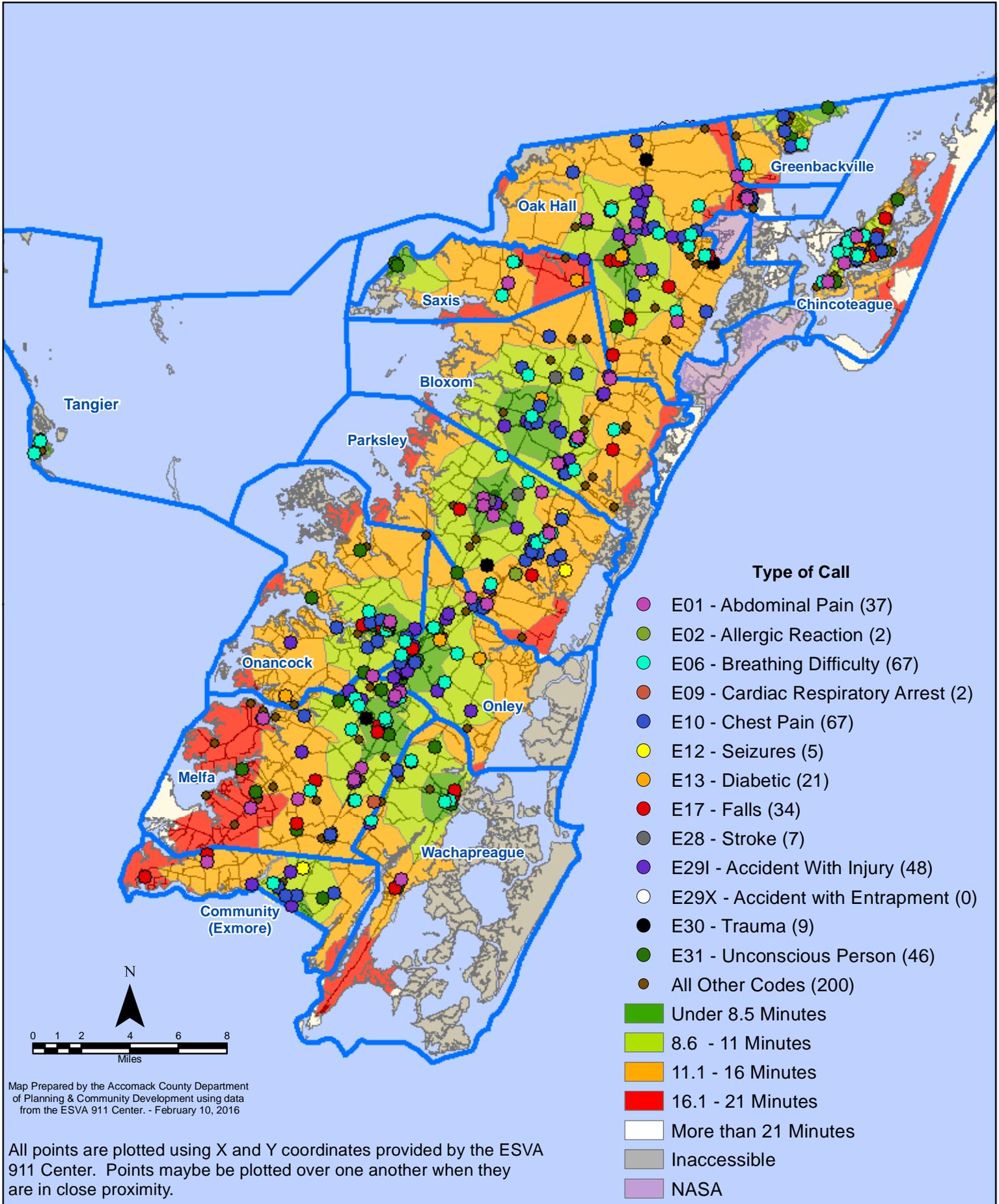
- E01 - Abdominal Pain (37)
- E02 - Allergic Reaction (2)
- E06 - Breathing Difficulty (67)
- E09 - Cardiac Respiratory Arrest (2)
- E10 - Chest Pain (67)
- E12 - Seizures (5)
- E13 - Diabetic (21)
- E17 - Falls (34)
- E28 - Stroke (7)
- E29I - Accident With Injury (48)
- E29X - Accident with Entrapment (0)
- E30 - Trauma (9)
- E31 - Unconscious Person (46)
- All Other Codes (200)



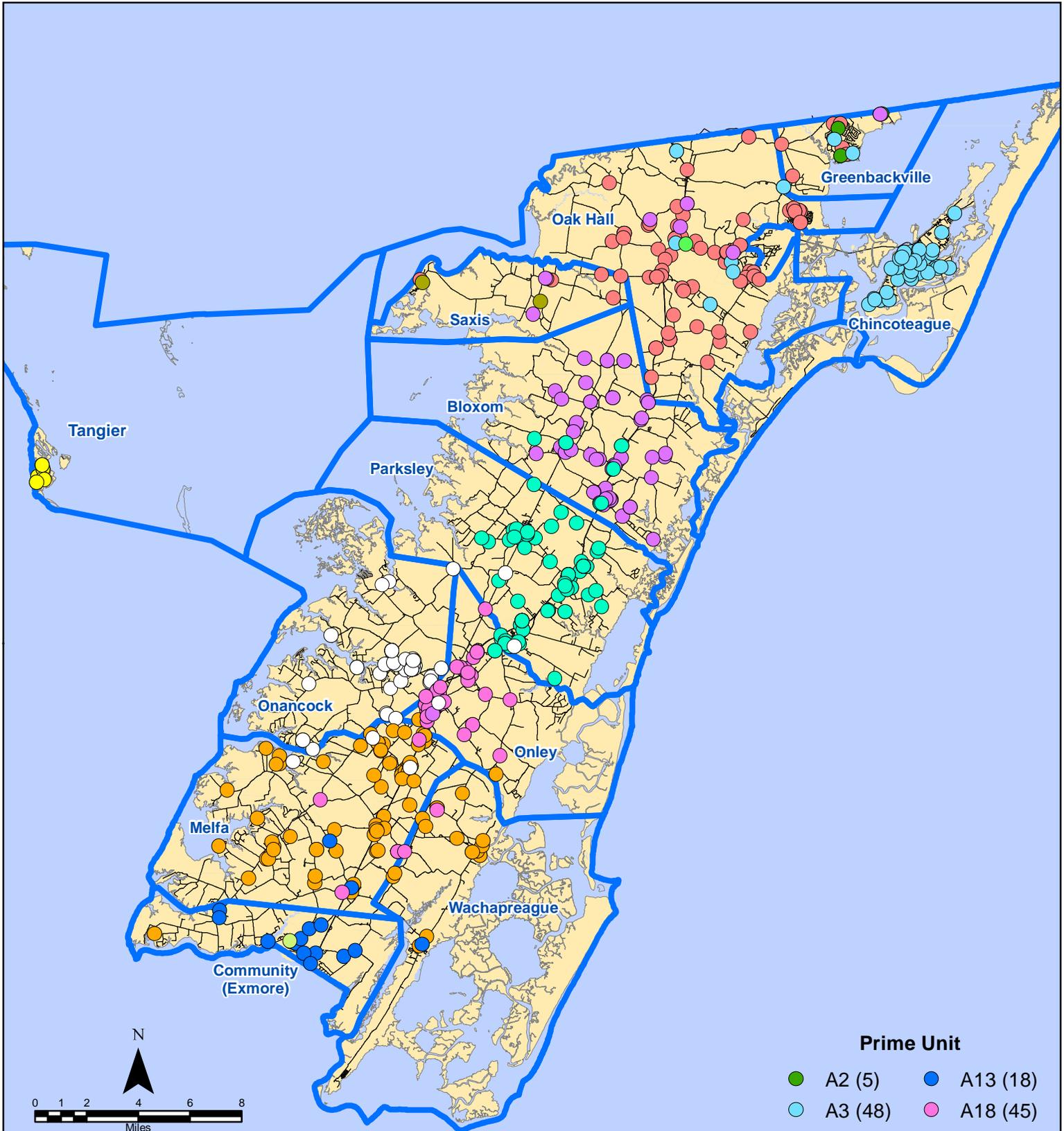
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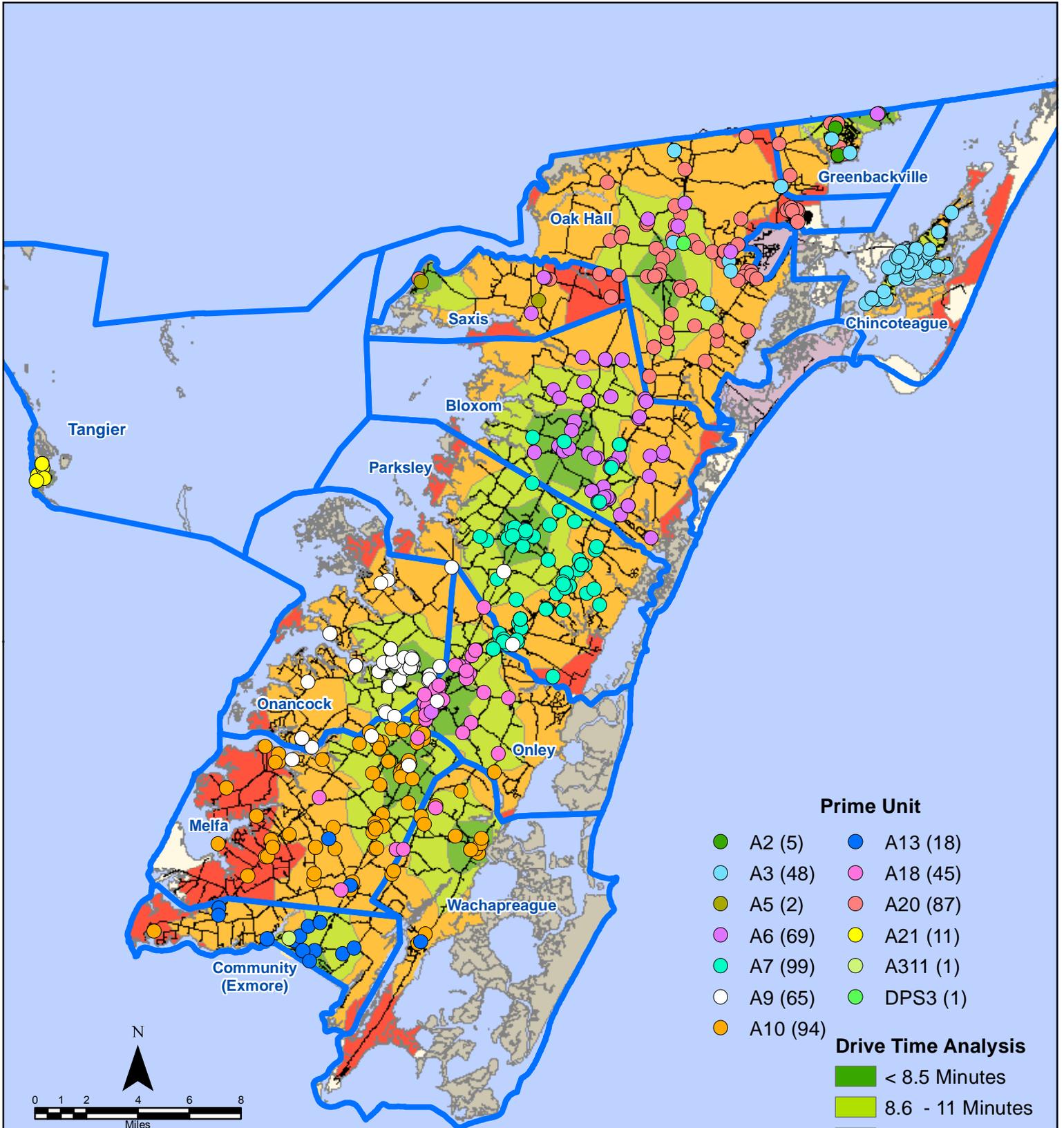
# January 2016 EMS Calls By Prime Unit



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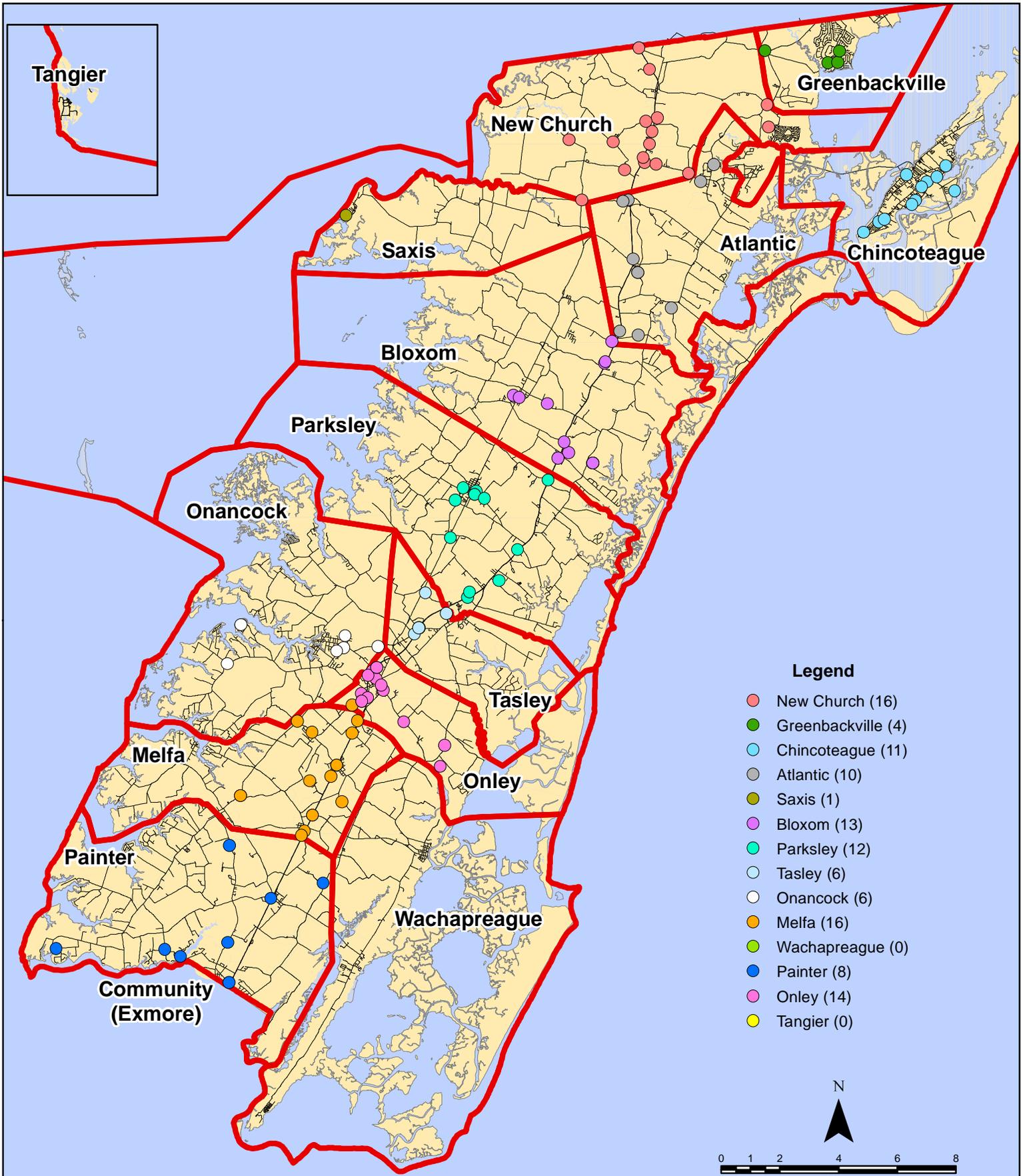
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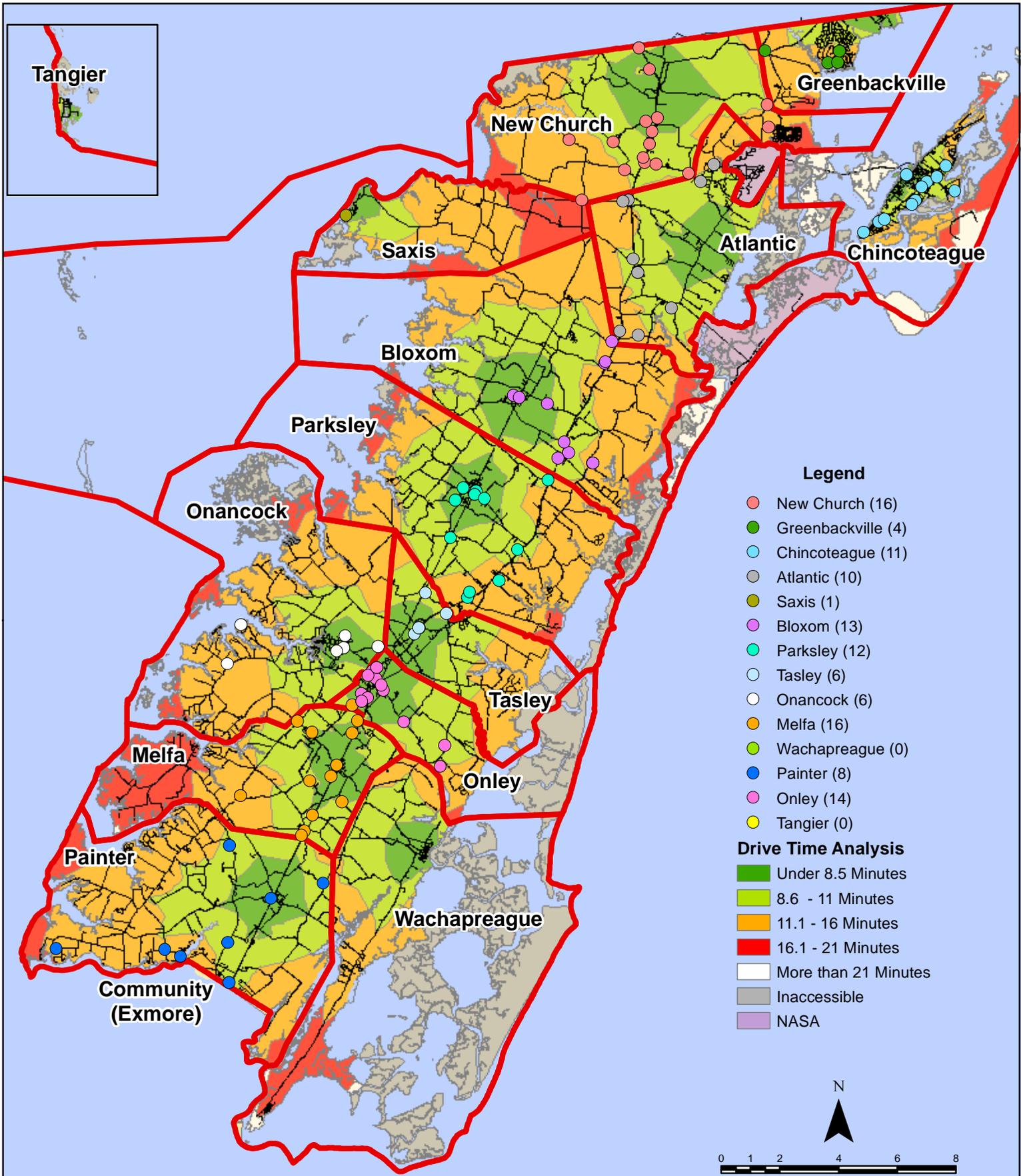
# January 2016 Fire Calls By District



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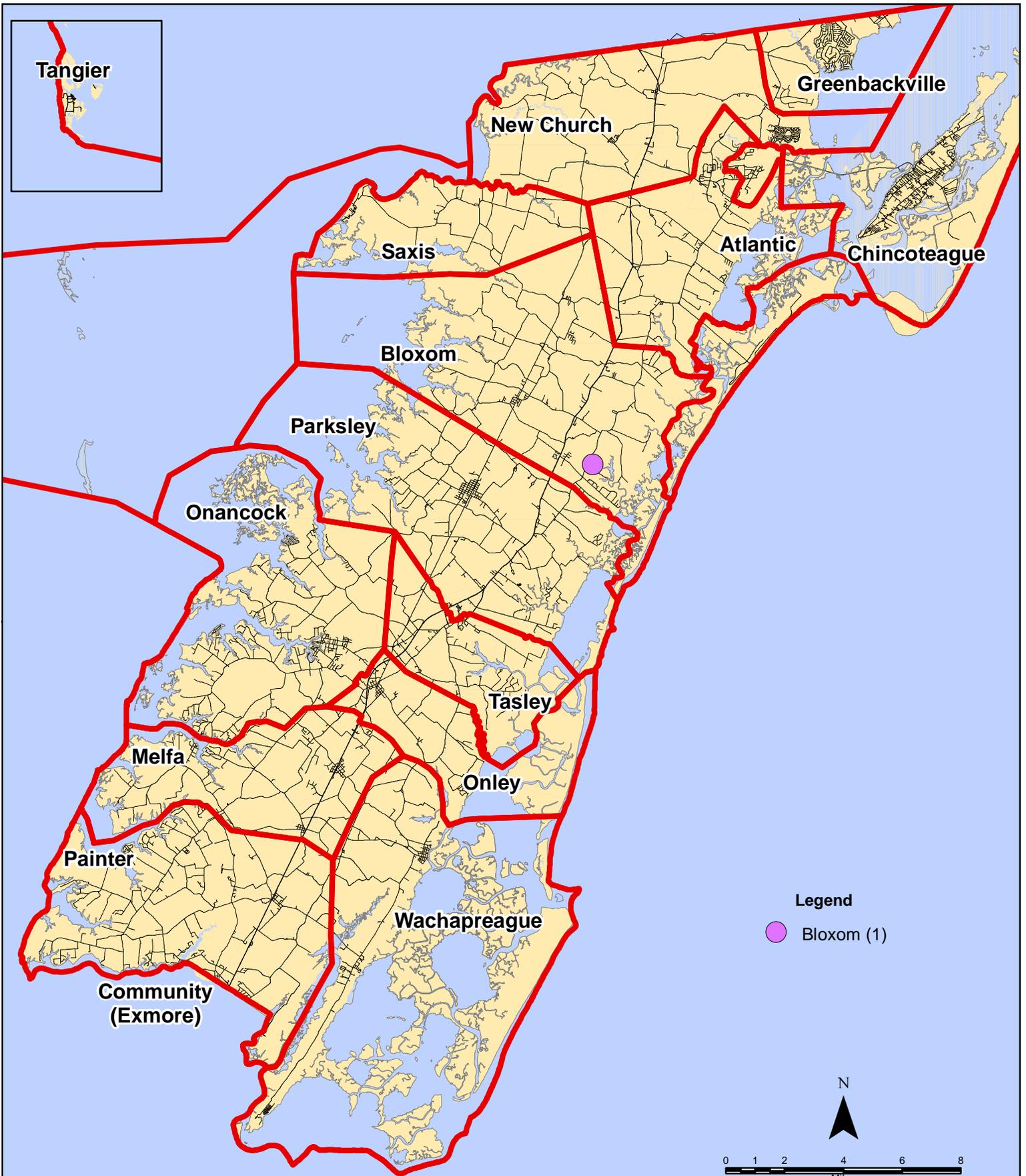
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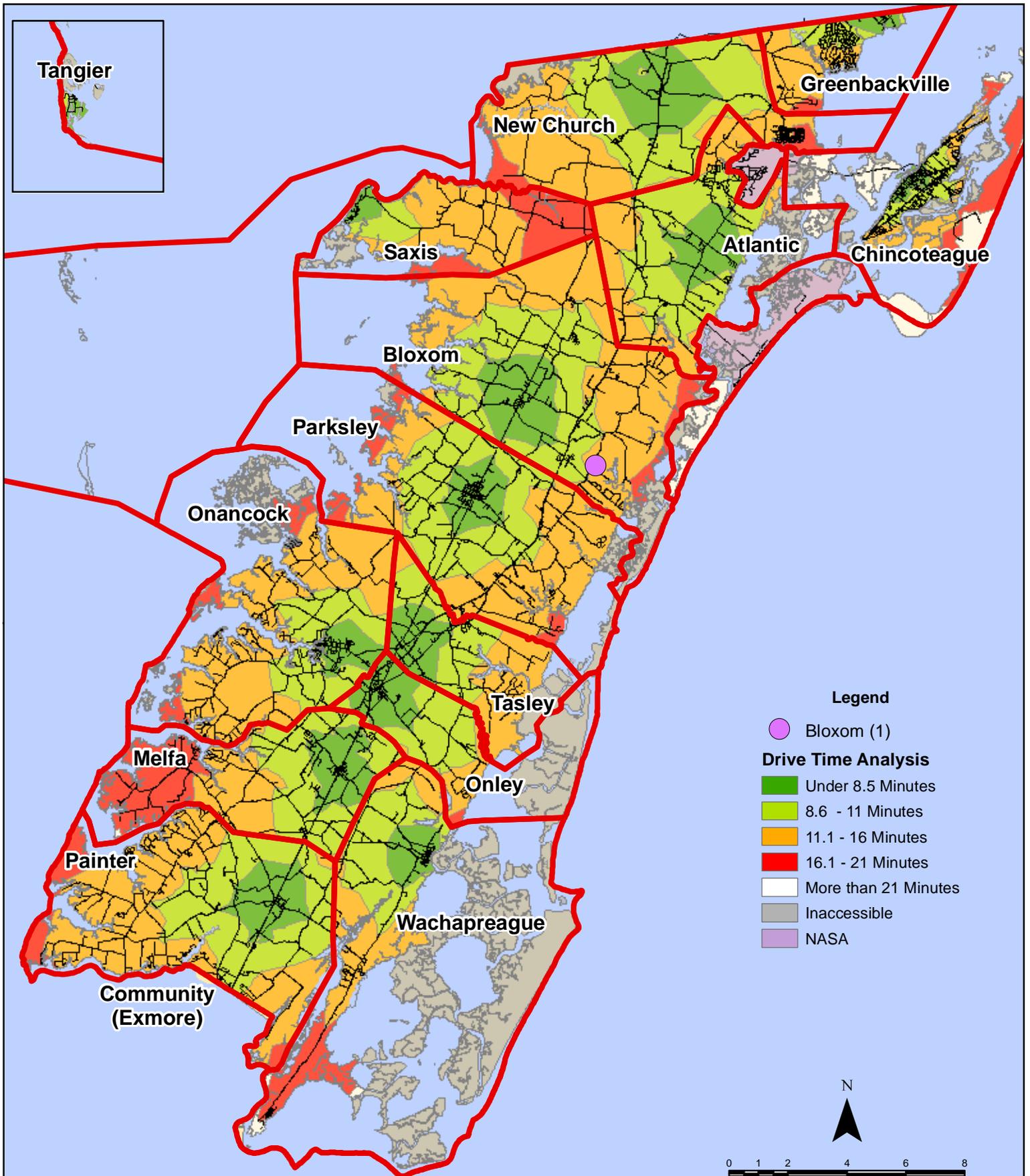
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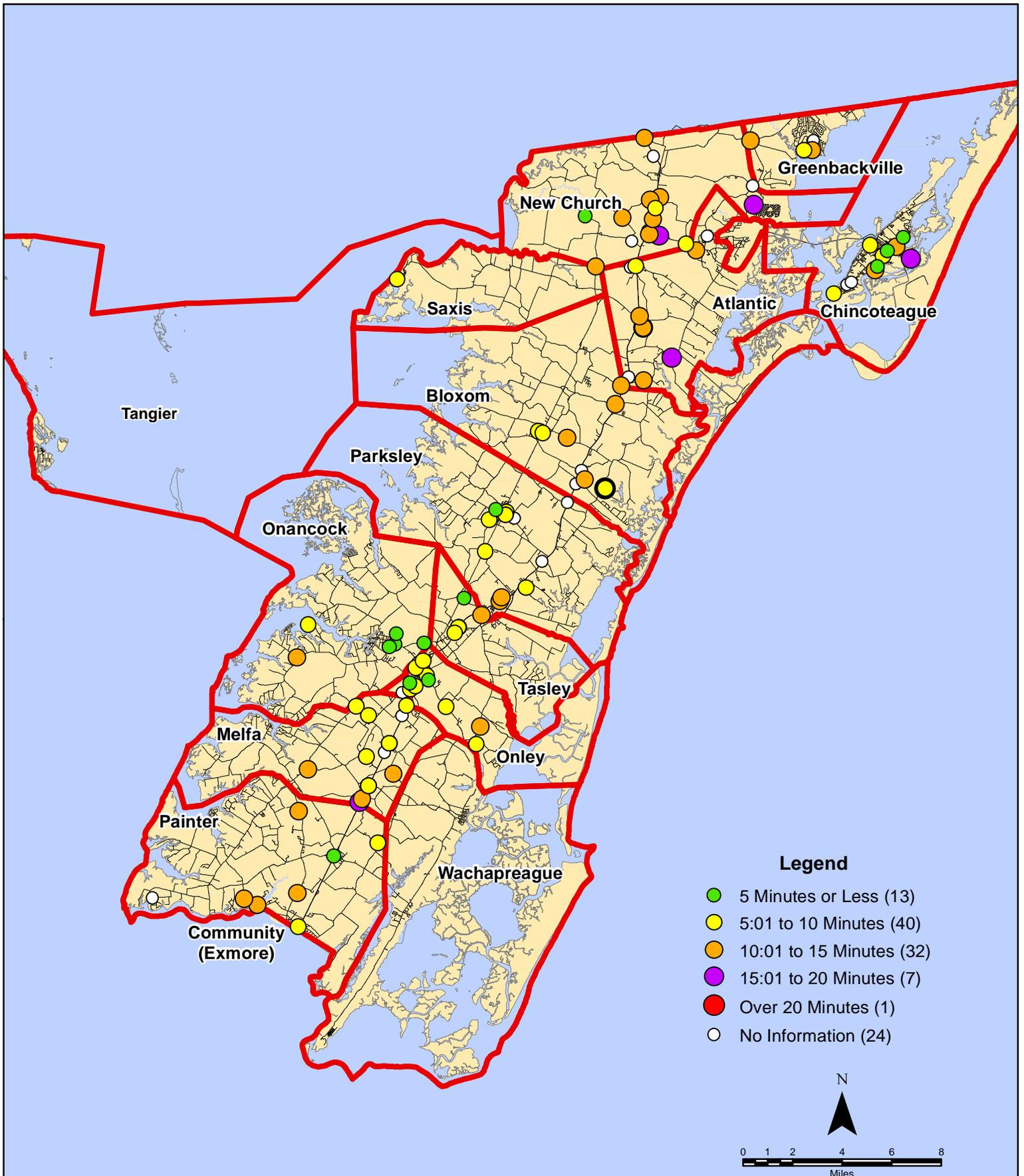
Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - February 10, 2016

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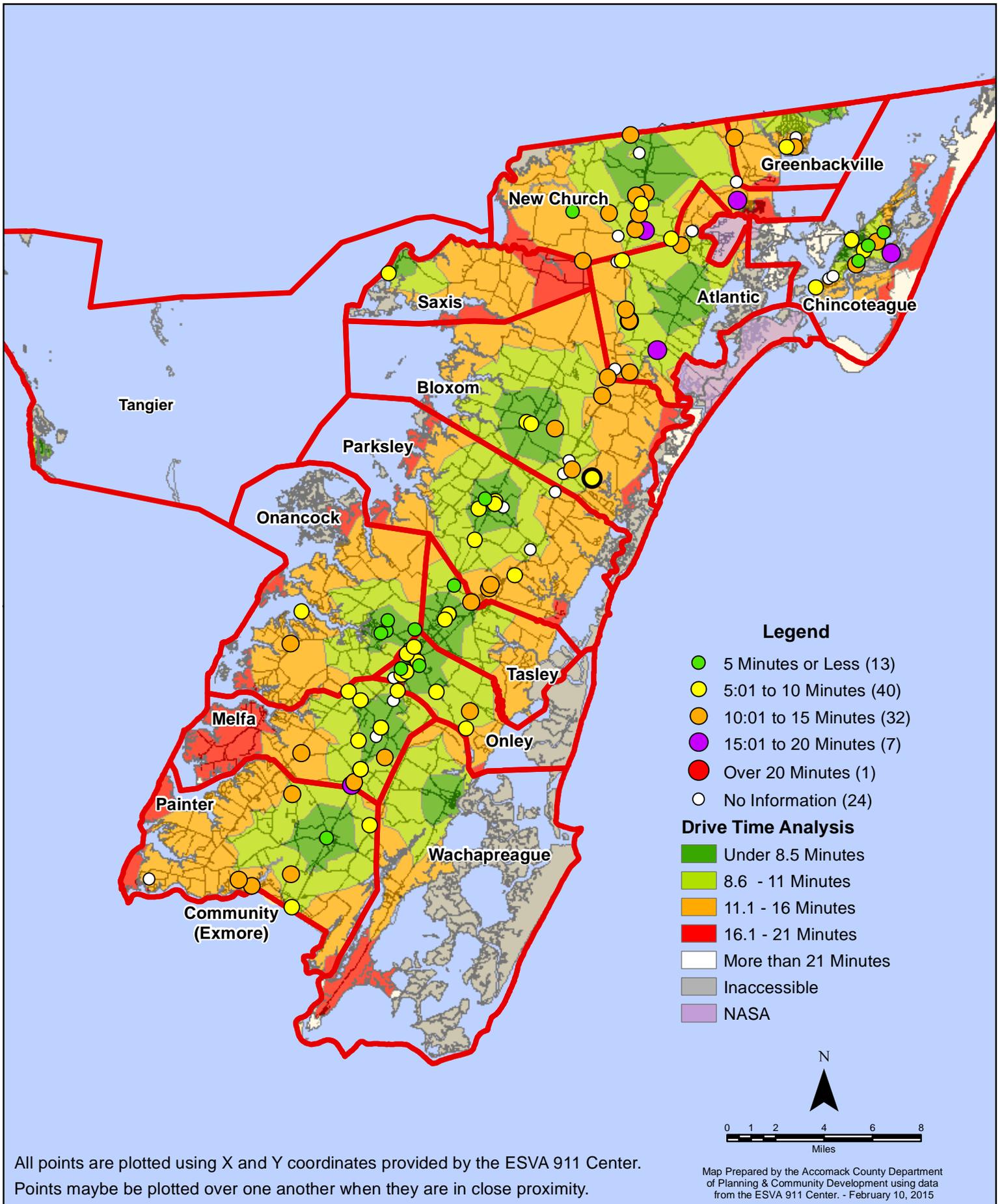
# January 2016 Fire Calls By Response Time



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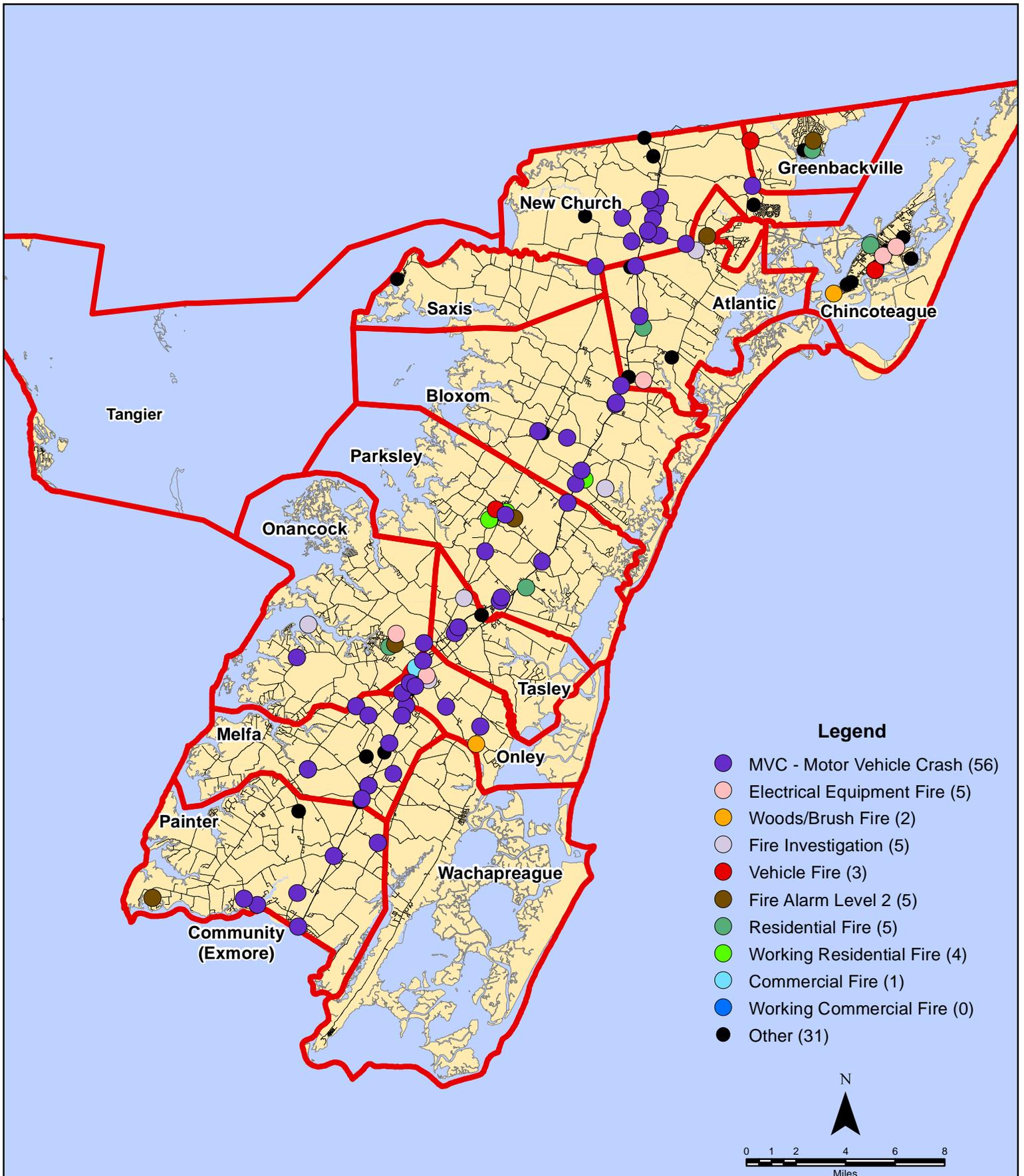
Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - February 10, 2015

# January 2016 Fire Calls By Response Time



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# January 2016 Fire Calls By Type



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Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - February 10, 2016