

<b>Fire - Performance Measure Data *</b>					
<u>Response District</u>	<u>Total Calls in District</u>	<u>Greater than 20 min. Response</u>	<u>Calls Handled by other agency</u>	<u>Longest Response Time</u>	<u>Overall Station Benchmark %</u>
New Church	7	0	0	16:30	100.0%
Greenbackville	1	0	0	N/A	100.0%
Chincoteague	12	1	0	36:25	91.7%
Atlantic	5	0	0	17:57	100.0%
Saxis	1	1	0	25:31	0.0%
Bloxom	11	0	0	18:26	100.0%
Parksley	11	0	0	12:23	100.0%
Tasley	13	0	0	14:58	100.0%
Onancock	12	1	0	21:36	91.7%
Melfa	7	0	0	12:00	100.0%
Wachapreague	8	0	0	13:00	100.0%
Painter	4	0	0	18:20	100.0%
Onley	10	1	0	23:40	90.0%
Tangier	0	0	0	N/A	N/A
<b>System Totals</b>	<b>102</b>	<b>4</b>	<b>0</b>	<b>17:19</b>	<b>96.1%</b>

<b>EMS - Performance Measure Data</b>						
<u>Response District</u>	<u>Total Calls in District</u>	<u>Greater than 20 min. Response Time</u>	<u>Longest Response Time</u>	<u>Calls Handled by other agency</u>	<u>Station Benchmark Compliance %</u>	<u>Overall Station Reliability %</u>
Greenbackville	9	3	21:20	8	66.67%	11.1%
Chincoteague	44	0	19:43	4	100.00%	90.9%
Saxis	9	0	18:57	5	100.00%	44.4%
Bloxom	76	3	24:08	11	96.05%	85.5%
Parksley	93	1	21:04	16	98.92%	82.8%
Onancock	46	1	20:45	7	97.83%	84.8%
Melfa	68	2	29:51	5	97.06%	92.6%
Wachapreague	17	0	19:37	17	100.00%	0.0%
Onley	63	1	23:17	7	98.41%	88.9%
Oak Hall	70	1	22:50	8	98.57%	88.6%
Tangier	6	0	13:53	0	100.00%	N/A
Community (Exmore)	10	0	11:42	3	100.00%	70.0%
<b>System Totals</b>	<b>511</b>	<b>12</b>	<b>29:51</b>	<b>91</b>	<b>97.65%</b>	<b>82.2%</b>

## December 2015

### EMS Mutual Aid Data

Station : Giving Aid	Station Receiving Aid											NORS	2nd Call	3rd Call	
	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague	Onley	Oak Hall	Community (Exmore)				
Greenbackville													8	0	0
Chincoteague	1												0	4	0
Saxis													5	0	0
Bloxom	1			8									0	10	1
Parksley			8										0	15	1
Onancock				3	2	6							0	7	0
Melfa					4	17	1						0	5	0
Wachapreague													17	0	0
Onley				5	3	1							0	7	0
Oak Hall	6	4	5	3									0	7	1
Community (Exmore)						2							0	3	0
<b>Total</b>	<b>8</b>	<b>4</b>	<b>5</b>	<b>11</b>	<b>16</b>	<b>7</b>	<b>5</b>	<b>17</b>	<b>7</b>	<b>8</b>	<b>3</b>		<b>30</b>	<b>58</b>	<b>3</b>

### Over 20 minute response Detail

<u>Date and Alarm Time</u>	<u>Dist.</u>	<u>Response Time</u>	<u>Explanation</u>
12/3/2015 0:11	ST02	0:20:37	Long Drive Time
12/8/2015 11:05	ST06	0:23:59	Second EMS Call & Bad Address
12/10/2015 7:39	ST10	0:24:52	8 Min. turnout Time w/ 17 min. drive time
12/11/2015 10:05	ST07	0:21:04	Unable to locate - Bad Address
12/12/2015 4:09	ST02	0:23:00	Long Drive Time
12/12/2015 23:27	ST09	0:20:45	Second EMS Call - Drive Time
12/13/2015 5:42	ST06	0:24:08	4 min. Turnout Time w/ 20 min Drive Time
12/13/2015 9:55	ST02	0:21:20	Second EMS Call - Drive Time
12/15/2015 20:26	ST10	0:29:51	Second EMS Call - Drive Time
12/24/2015 9:29	ST18	0:23:17	Unknown (Gate Access?)
12/25/2015 21:33	ST20	0:22:50	Long Drive Time
12/29/2015 18:15	ST06	0:22:54	Second EMS Call - Drive Time

Benchmark = The Accomack County Board of Supervisors established 20 minute standard for emergency response.

\* This data excludes F1 Med (Medical Assist) calls in Fire Data

NORS = No Response by station. The call was handled by another station or agency.

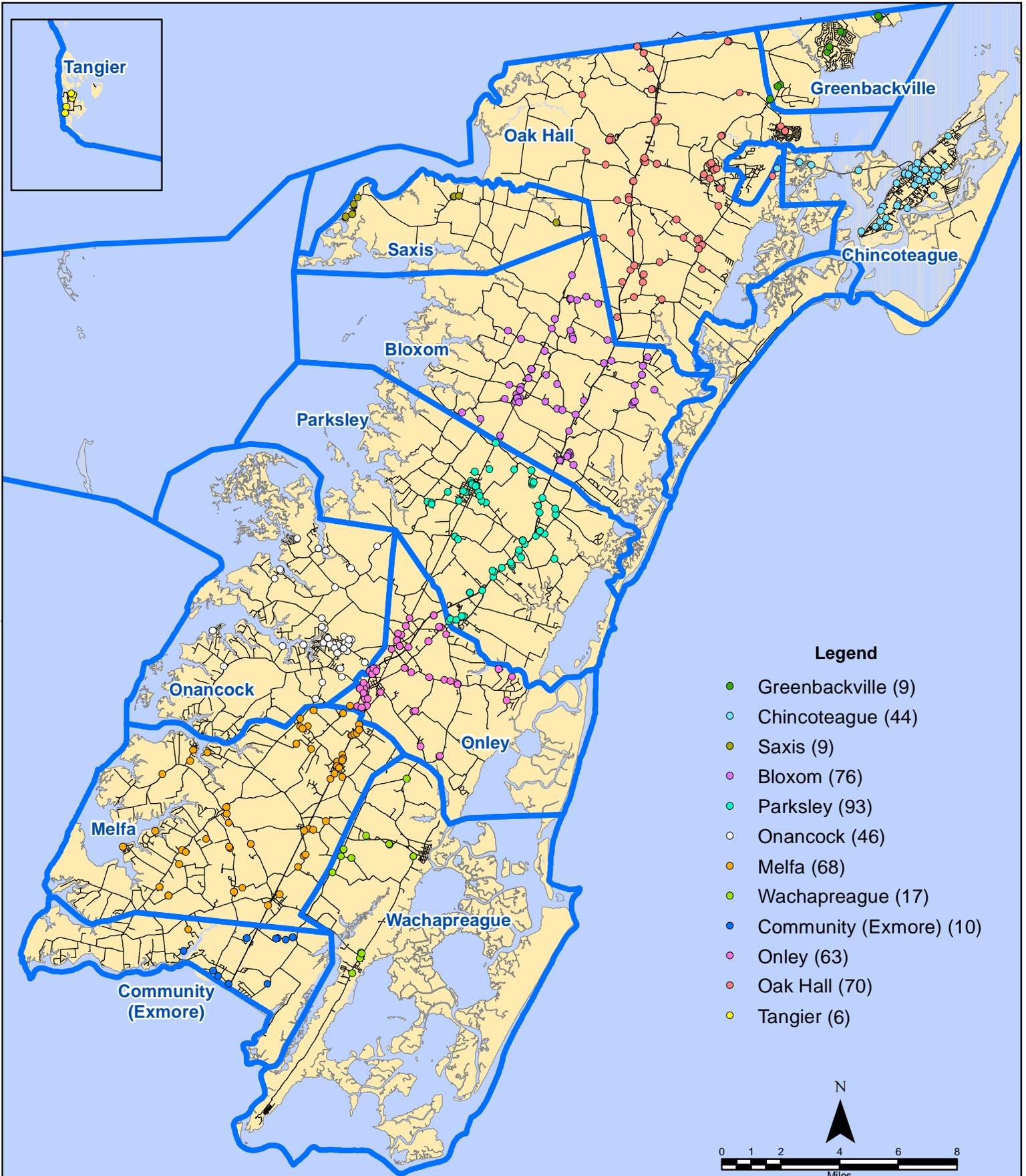
2nd Call = 2nd Ambulance call received while first ambulance was on another call.

3rd Call = 3rd Ambulance call received while First & Second Ambulances were on other calls.

This information was prepared using data supplied by the Eastern Shore of Virginia 911 Center.

This information is original incident data only and may not be representative of all units or stations who responded to an incident.

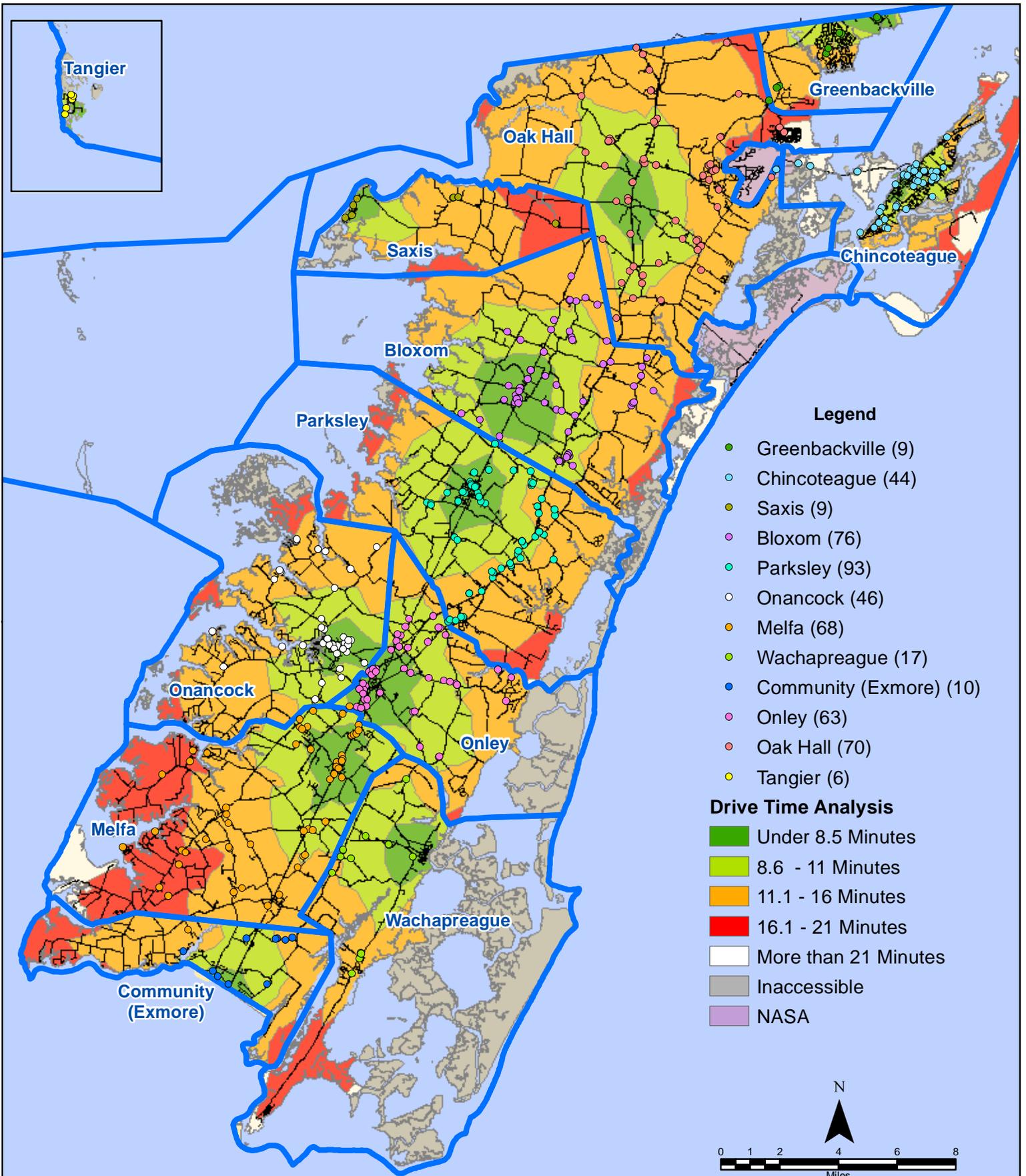
# December 2015 EMS Calls By District



All points are plotted using X and Y coordinates provided by the ESVA 911 Center.  
Points may be plotted over one another when they are in close proximity.

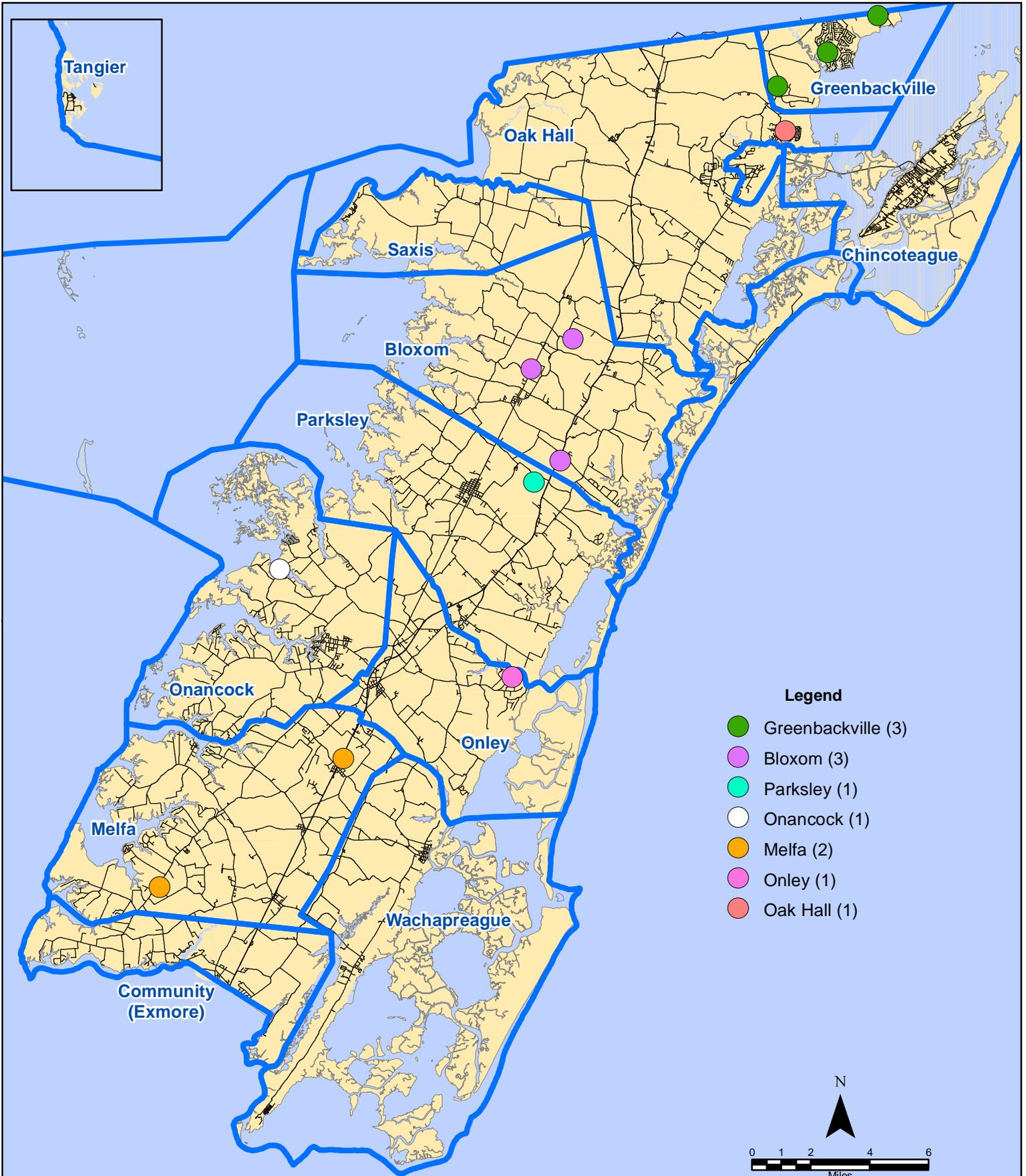
Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - January 12, 2016

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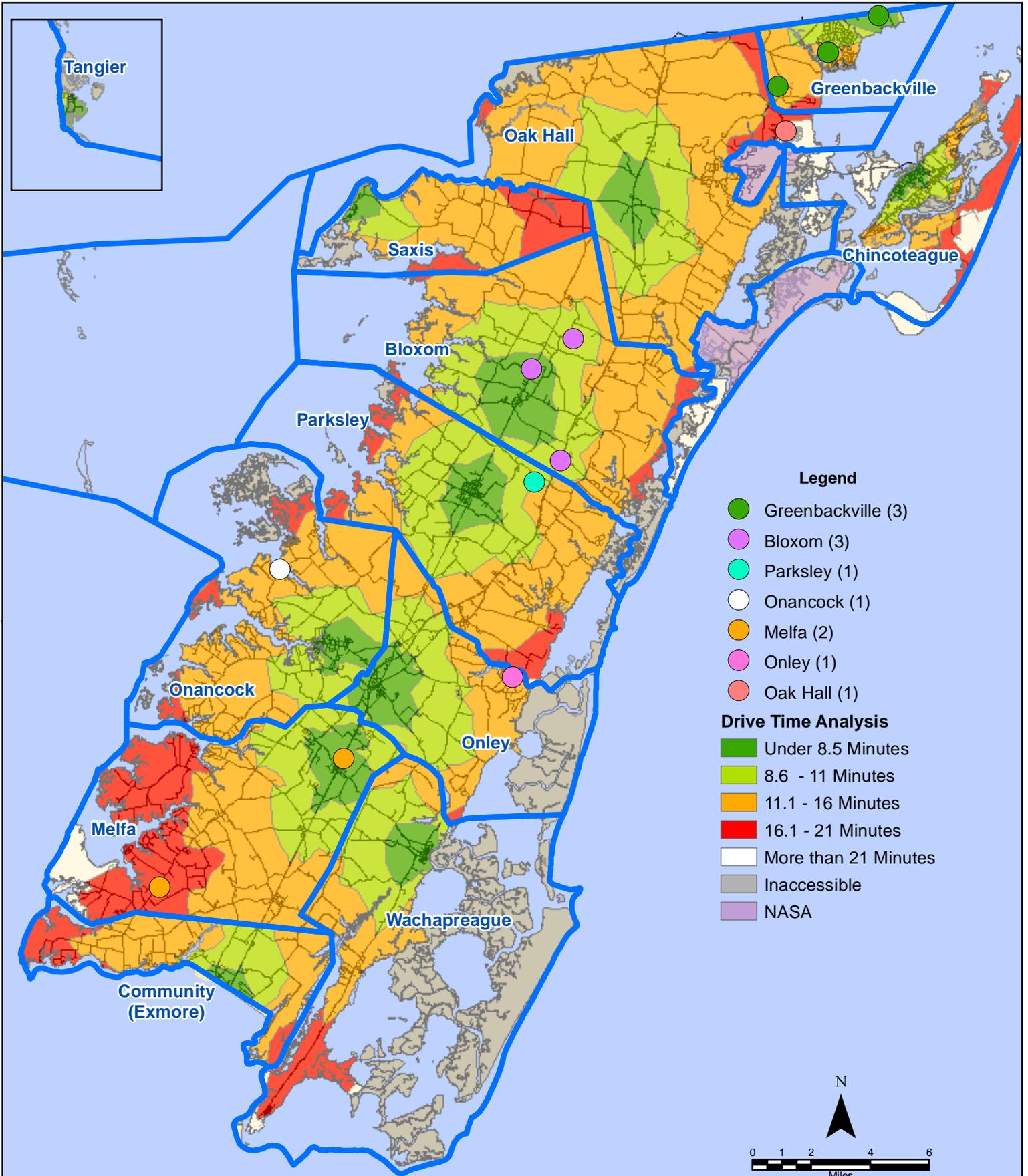
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# December 2015 EMS Calls With Response Time Greater Than 20 Mins.



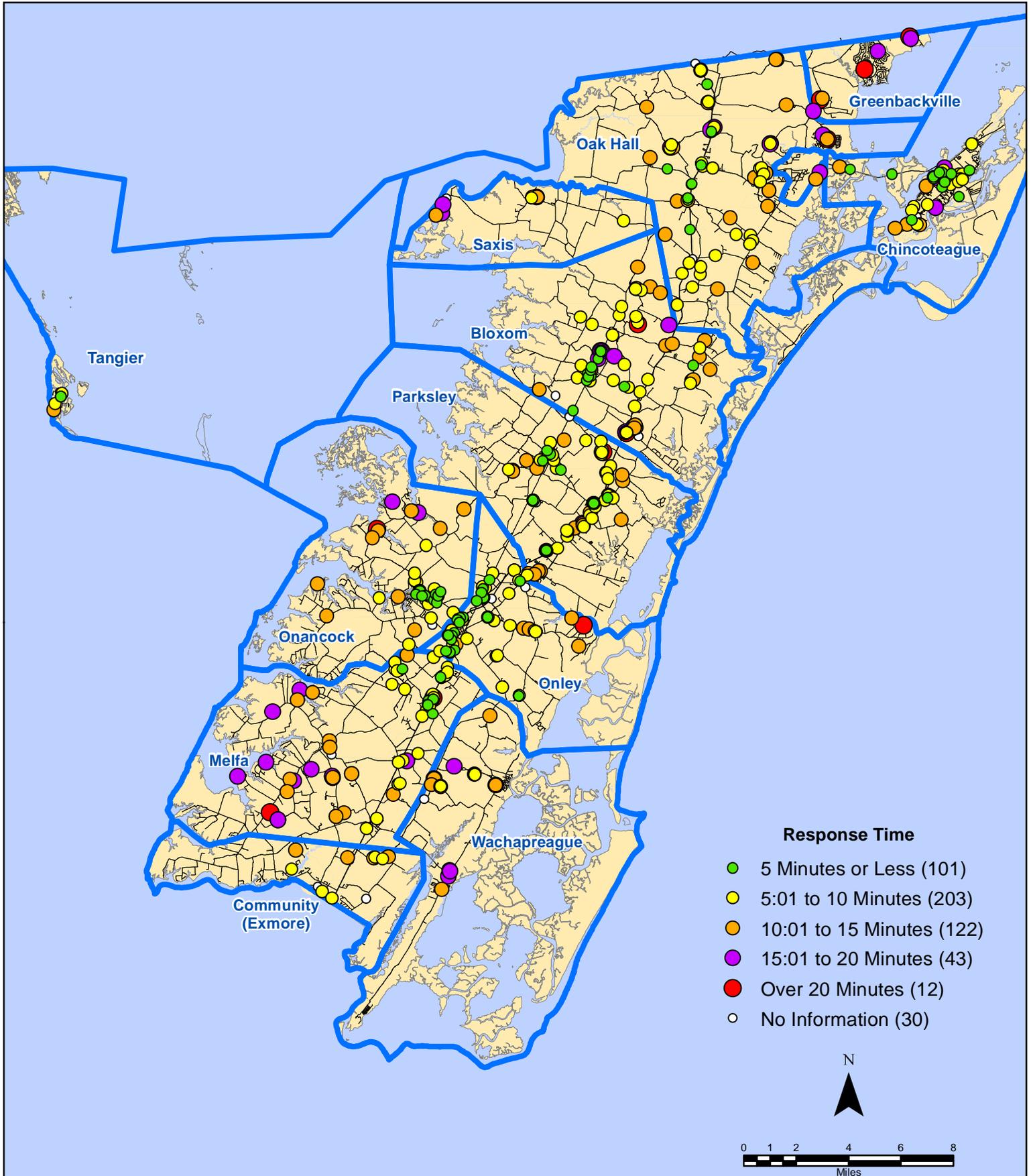
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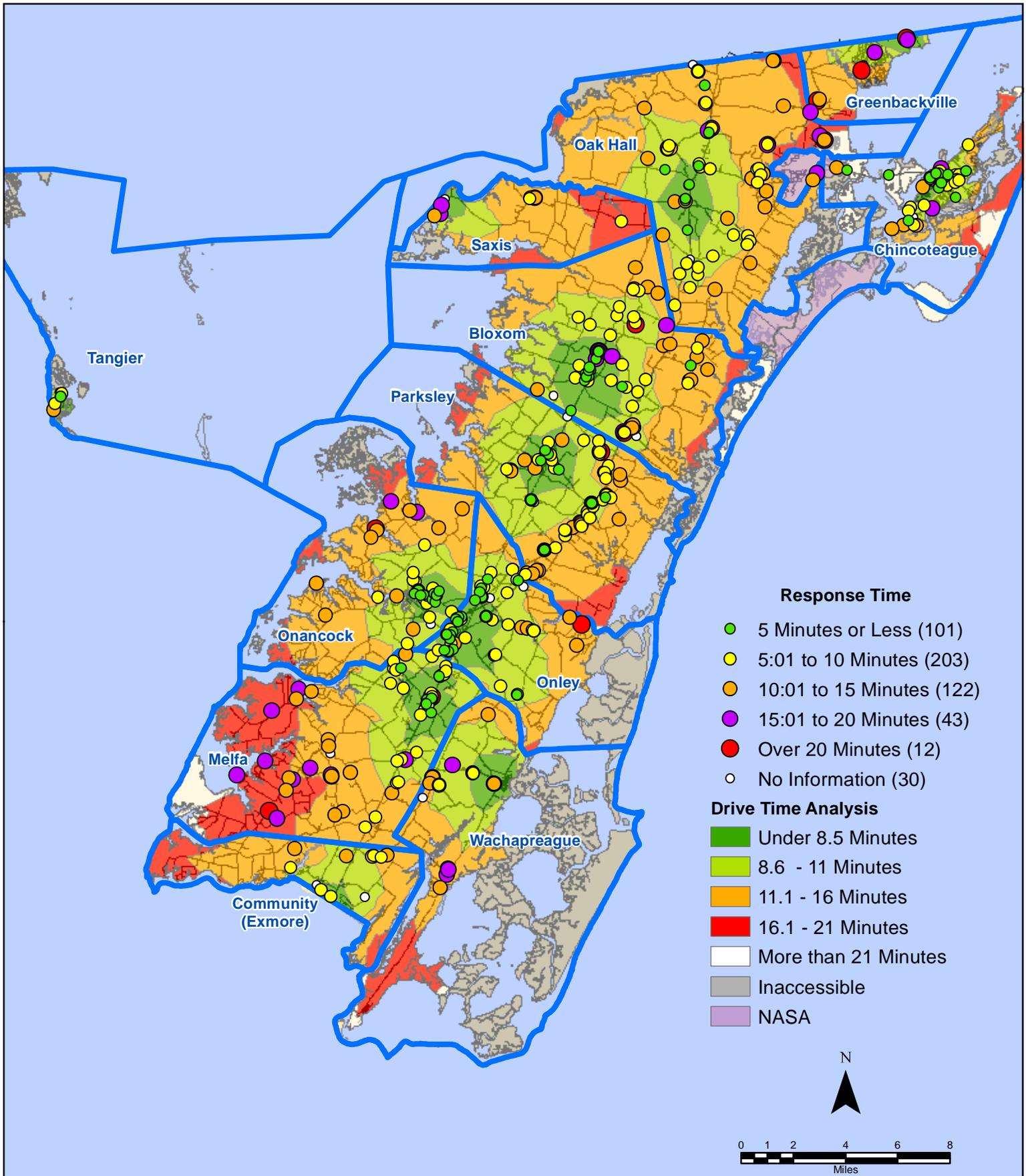
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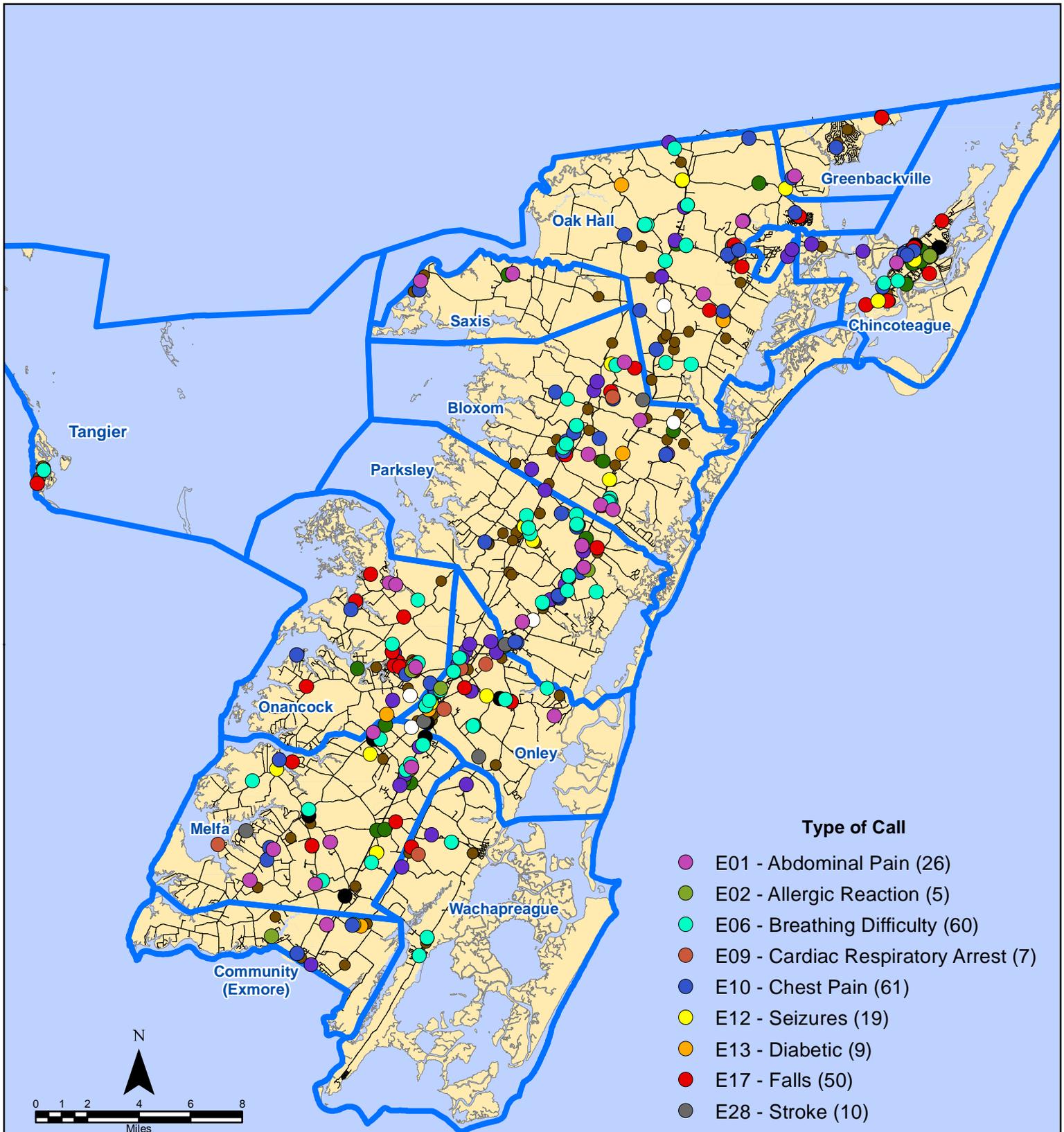
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# December 2015 EMS Calls By Response Time



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# December 2015 EMS Calls By Type



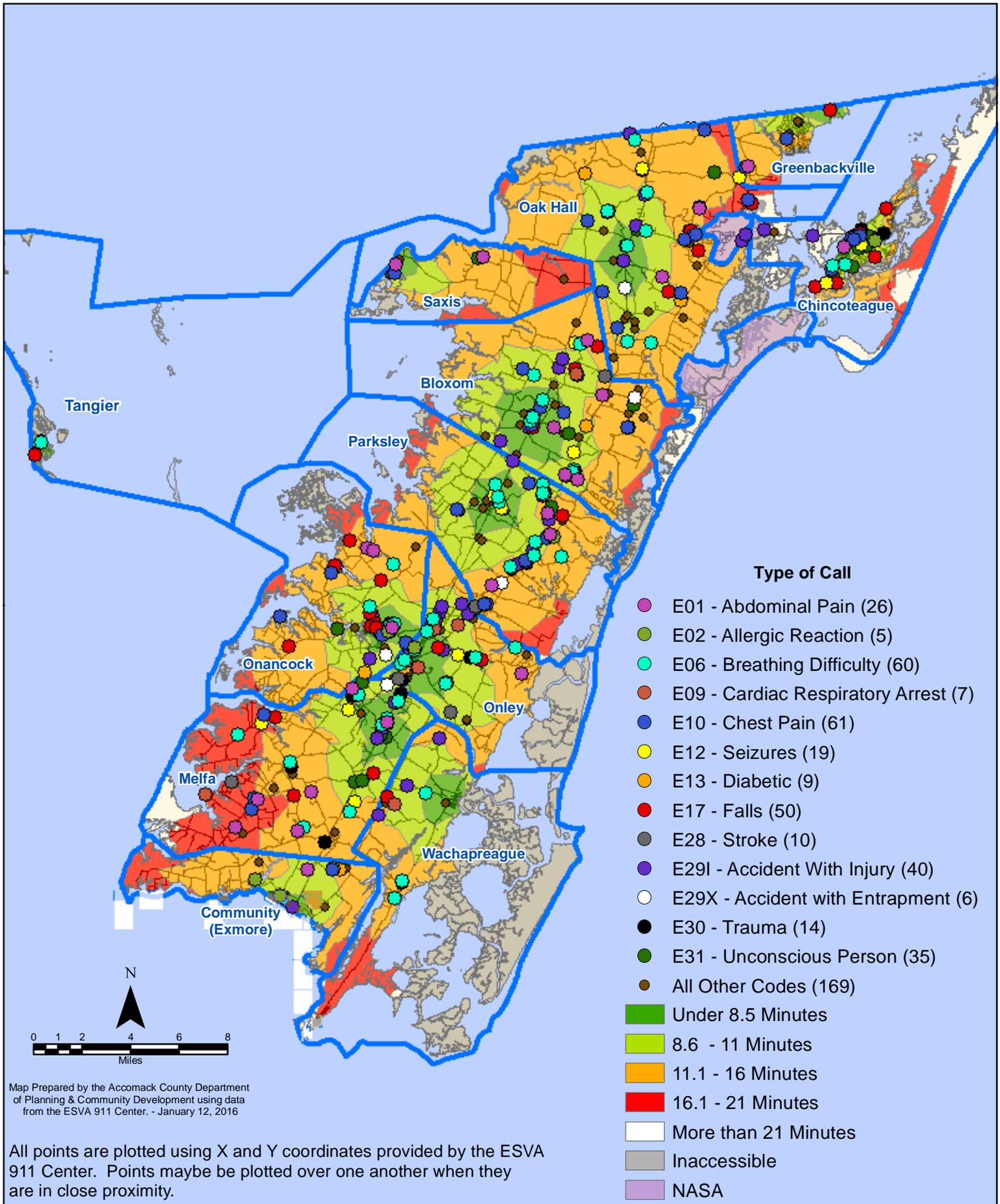
## Type of Call

- E01 - Abdominal Pain (26)
- E02 - Allergic Reaction (5)
- E06 - Breathing Difficulty (60)
- E09 - Cardiac Respiratory Arrest (7)
- E10 - Chest Pain (61)
- E12 - Seizures (19)
- E13 - Diabetic (9)
- E17 - Falls (50)
- E28 - Stroke (10)
- E29I - Accident With Injury (40)
- E29X - Accident with Entrapment (6)
- E30 - Trauma (14)
- E31 - Unconscious Person (35)
- All Other Codes (169)

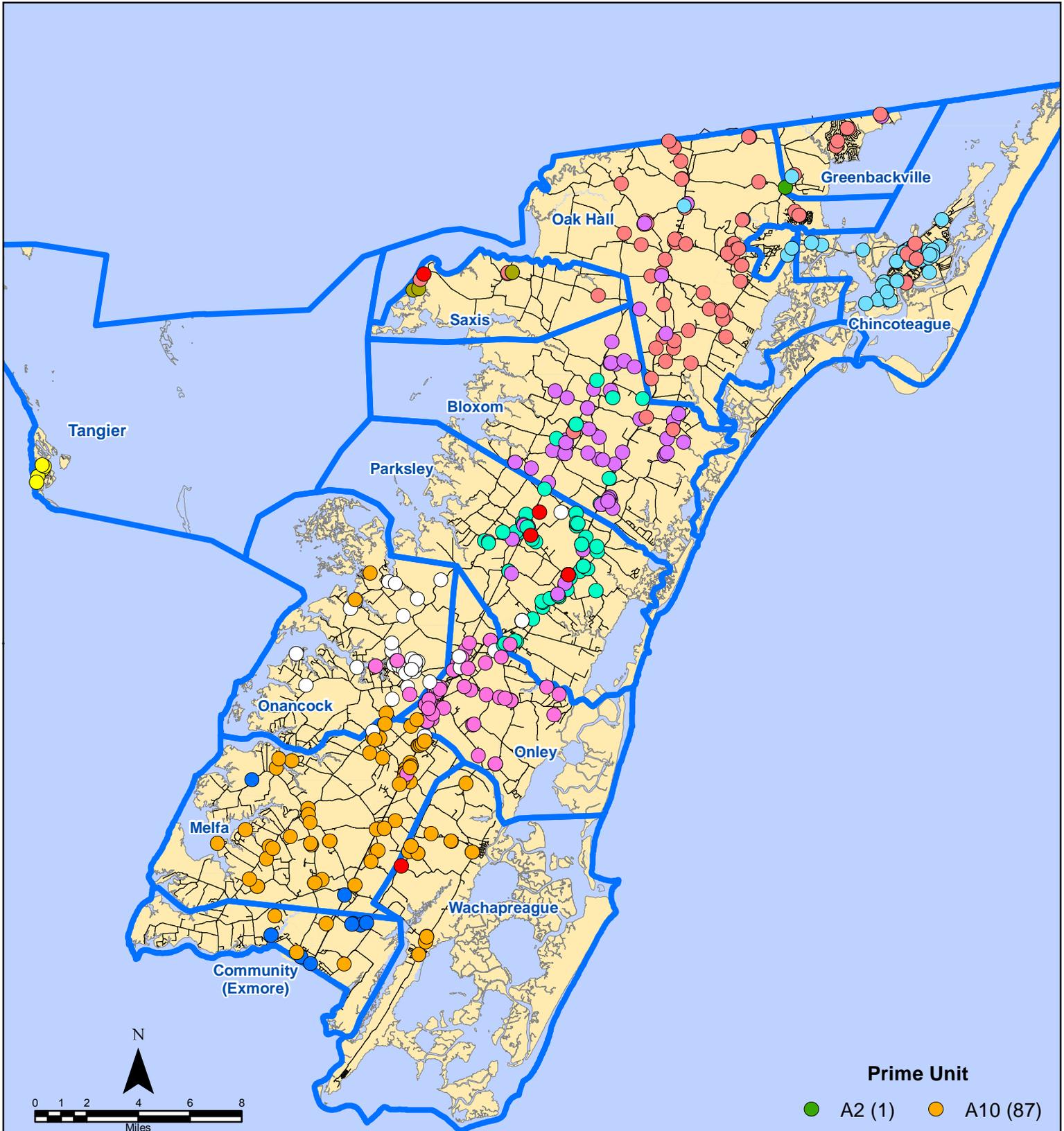
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# December 2015 EMS Calls By Type



# December 2015 EMS Calls By Prime Unit



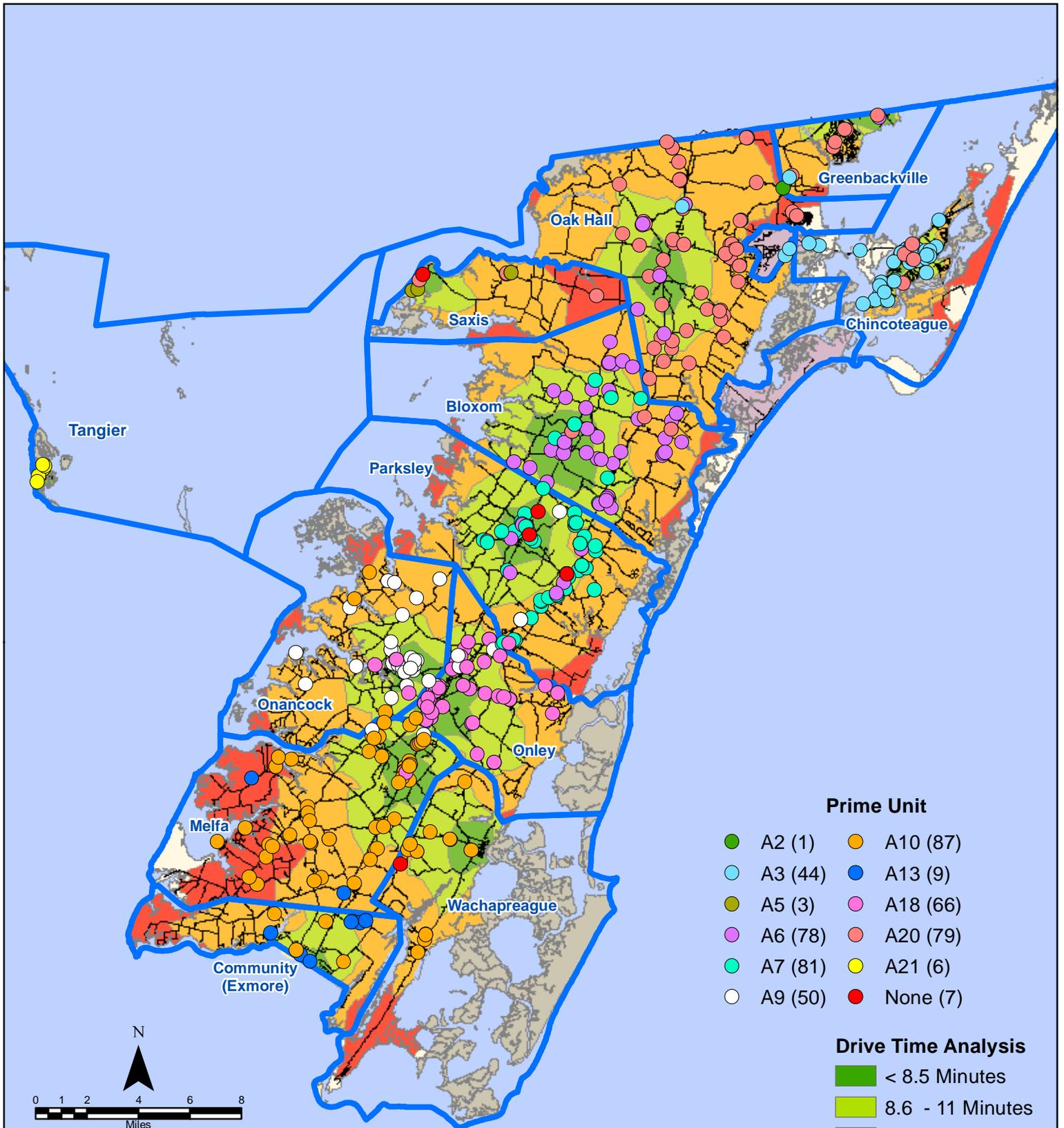
## Prime Unit

- A2 (1)
- A3 (44)
- A5 (3)
- A6 (78)
- A7 (81)
- A9 (50)
- A10 (87)
- A13 (9)
- A18 (66)
- A20 (79)
- A21 (6)
- None (7)

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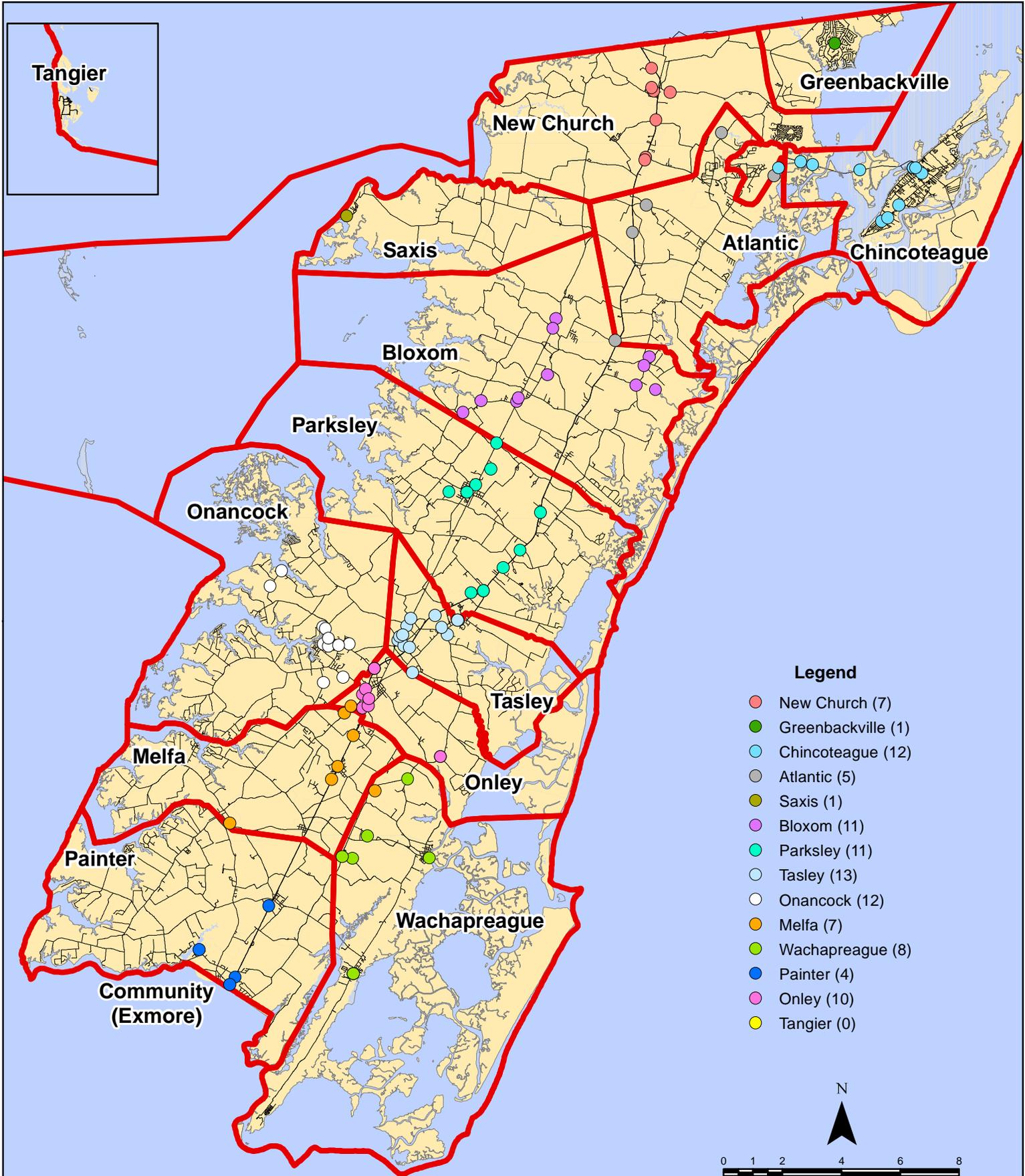
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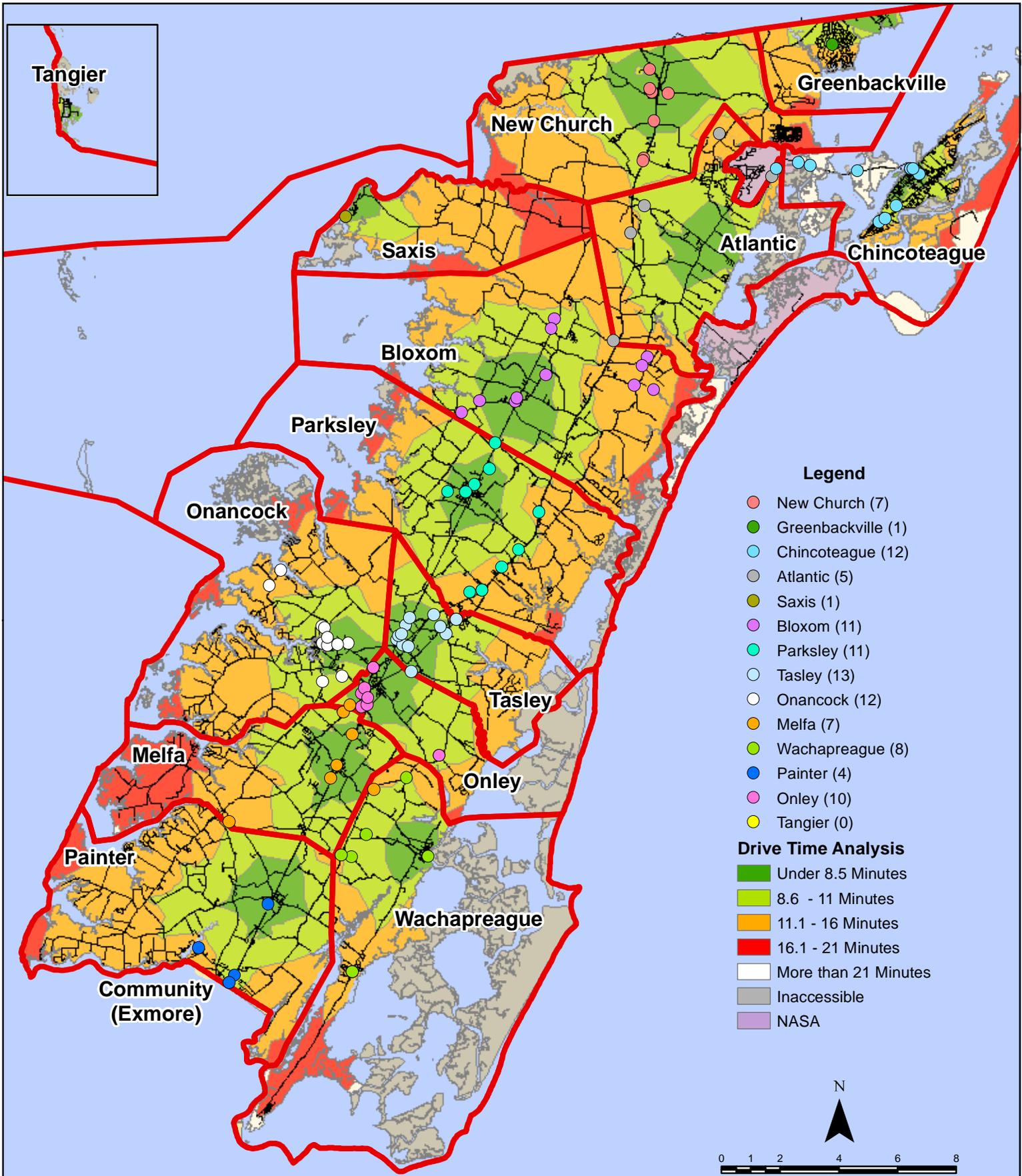
# December 2015 Fire Calls By District



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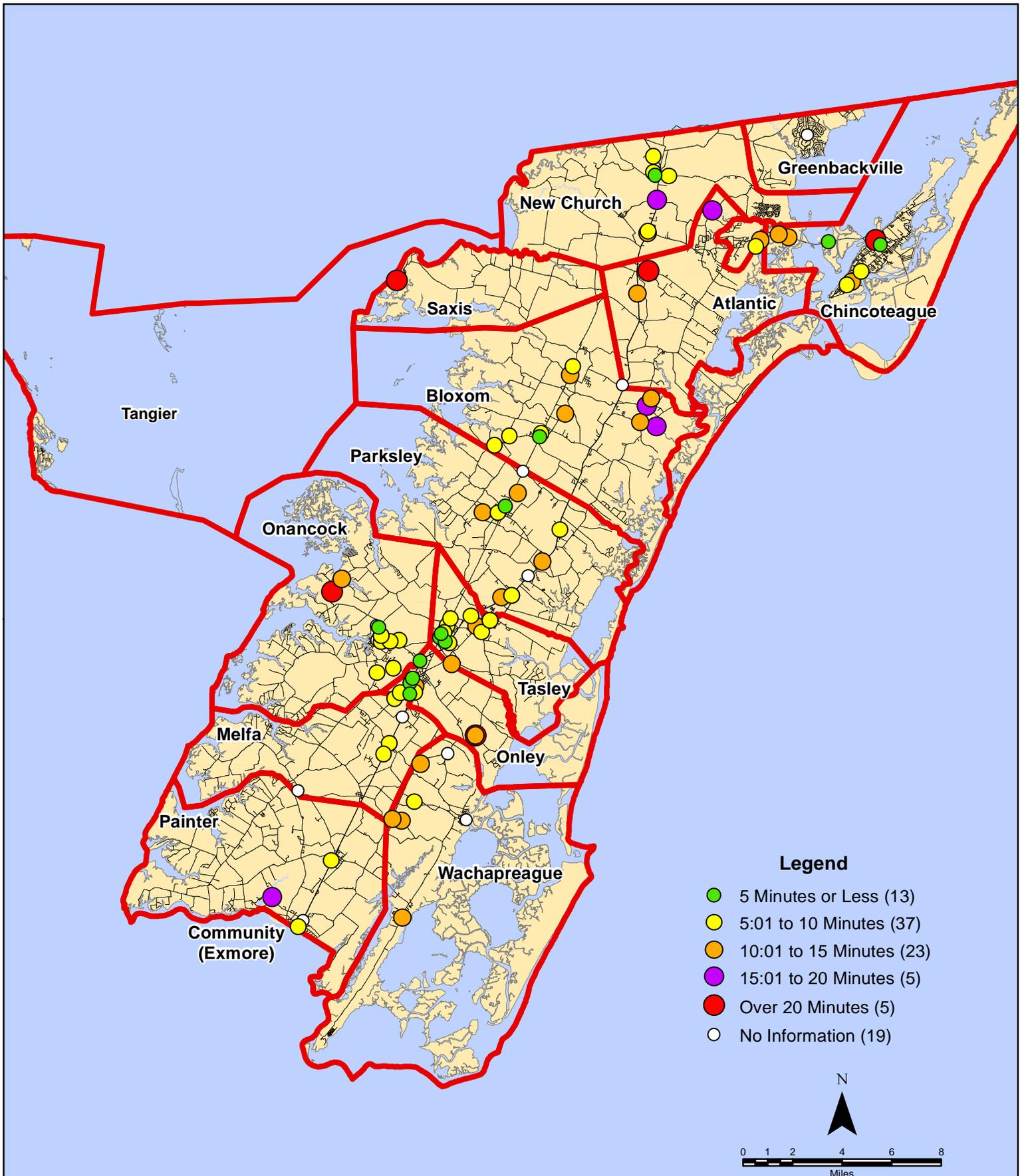
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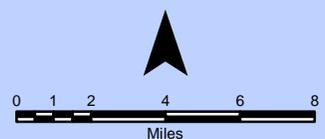
# December 2015 Fire Calls By Response Time



### Legend

- 5 Minutes or Less (13)
- 5:01 to 10 Minutes (37)
- 10:01 to 15 Minutes (23)
- 15:01 to 20 Minutes (5)
- Over 20 Minutes (5)
- No Information (19)

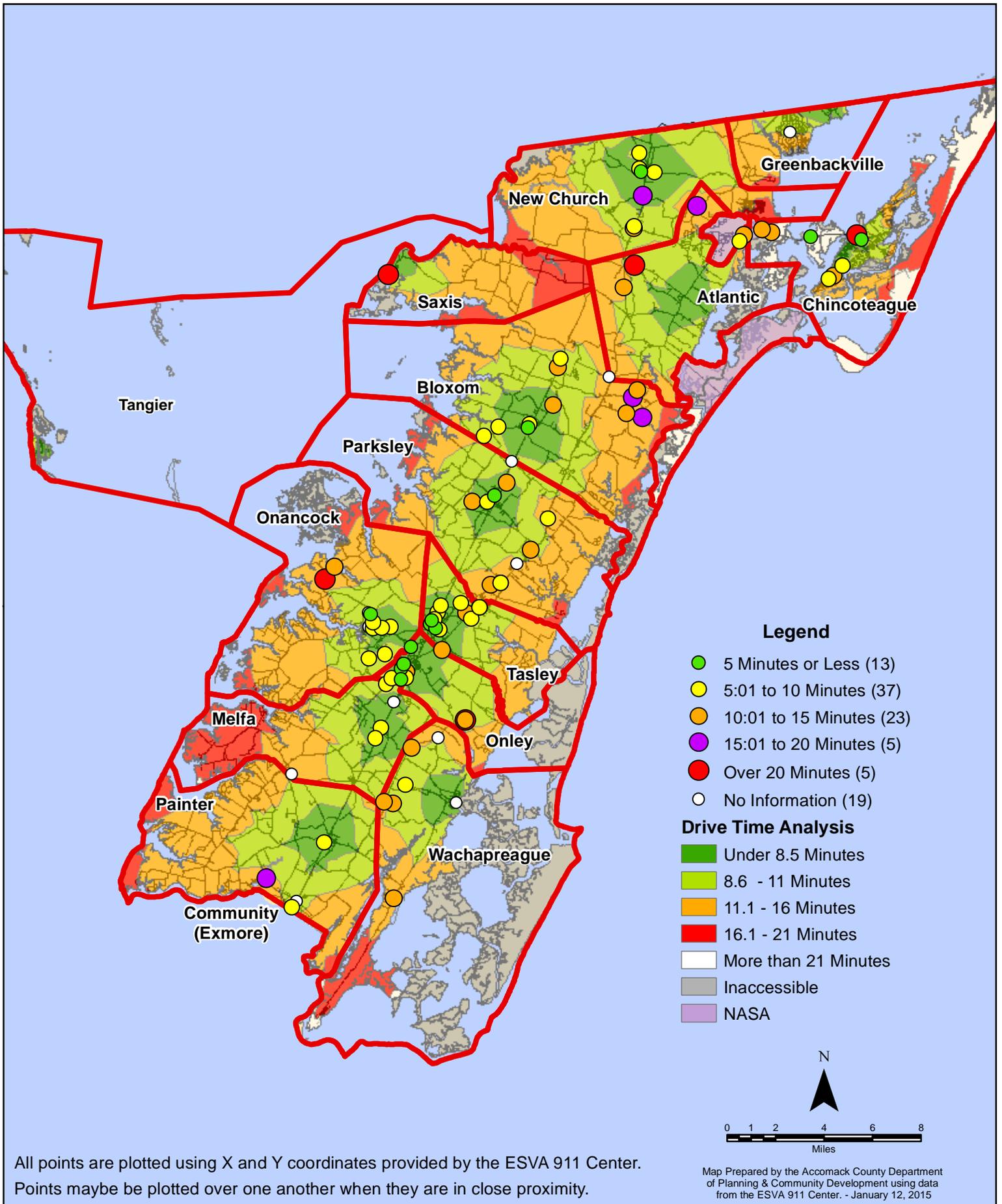
N



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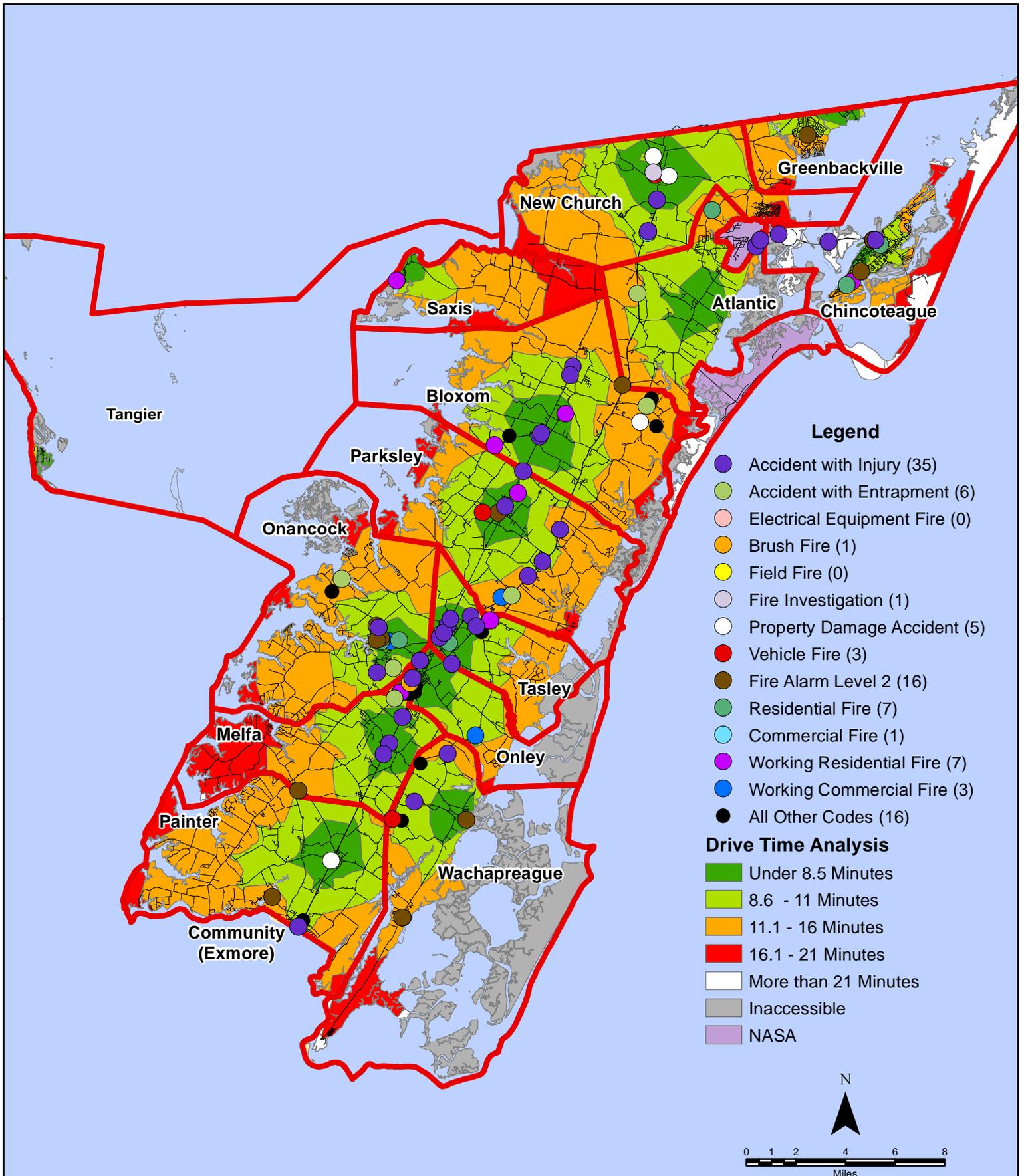
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Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - January 13, 2016

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