

Fire - Performance Measure Data *					
Response District	Total Calls in District	Greater than 20 min. Response	Calls Handled by other agency	Longest Response Time	Overall Station Benchmark %
New Church	4	0	0	10:49	100.0%
Greenbackville	0	0	0	N/A	N/A
Chincoteague	13	0	0	15:42	100.0%
Atlantic	11	0	0	14:16	100.0%
Saxis	0	0	0	N/A	N/A
Bloxom	4	1	0	21:12	75.0%
Parksley	12	0	0	15:29	100.0%
Tasley	8	2	0	23:06	75.0%
Onancock	11	0	0	16:33	100.0%
Melfa	11	0	1	14:41	100.0%
Wachapreague	9	0	0	13:51	100.0%
Painter	8	0	0	18:21	100.0%
Onley	8	0	0	13:58	100.0%
Tangier	1	0	0	7:49	100.0%
System Totals	100	3	1	17:19	97.0%

EMS - Performance Measure Data						
Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	11	3	21:06	6	72.73%	45.5%
Chincoteague	56	2	37:28	3	96.43%	94.6%
Saxis	6	0	15:22	4	100.00%	33.3%
Bloxom	42	0	19:35	5	100.00%	88.1%
Parksley	90	0	19:46	7	100.00%	92.2%
Onancock	44	0	17:15	2	100.00%	95.5%
Melfa	91	6	41:53	10	93.41%	89.0%
Wachapreague	11	0	19:37	9	100.00%	18.2%
Onley	33	0	15:13	3	100.00%	90.9%
Oak Hall	81	0	19:32	7	100.00%	91.4%
Tangier	6	0	8:35	0	100.00%	100.0%
Community (Exmore)	17	2	23:38	2	88.24%	88.2%
System Totals	488	13	30:35	58	97.34%	88.1%

October 2015

EMS Mutual Aid Data

Station : Giving Aid	Station Receiving Aid											NORS	2nd Call	3rd Call	
	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague	Onley	Oak Hall	Community (Exmore)				
Greenbackville													6	0	0
Chincoteague	1												0	3	0
Saxis													4	0	0
Bloxom				4	1								0	5	0
Parksley				5									0	7	0
Onancock				1	1	1							0	2	0
Melfa				1		9	2						0	9	1
Wachapreague													9	0	0
Onley				2	1	6							3	0	0
Oak Hall	5	3	4										0	7	0
Community (Exmore)						2							0	2	0
North. Co.															1
Total	6	3	4	5	7	2	10	9	3	7	2	22	35	1	

Over 20 minute response Detail

Date and Alarm Time	Dist.	Response Time	Explanation
10/1/2015 3:22	ST02	0:20:29	Long Drive Time
10/21/2015 1:17	ST02	0:20:53	Long Drive Time
10/11/2015 20:31	ST02	0:21:06	Long Turnout by 21 (w/Sprint 1)
10/22/2015 18:54	ST03	0:20:20	Long turn out (driver only)
10/2/2015 15:14	ST03	0:37:28	2nd Call - Long turn out time
10/18/2015 3:37	ST10	0:20:49	Unknown - Long Drive Time
10/10/2015 14:58	ST10	0:21:45	Trouble locating address
10/5/2015 12:12	ST10	0:22:20	2nd Call - Long Drive Time
10/28/2015 18:38	ST10	0:24:08	Unknown - Long Drive Time
10/13/2015 6:52	ST10	0:24:46	Unknown - Long Drive Time
10/4/2015 16:22	ST10	0:41:53	Unknown - Long turn out time
10/23/2015 10:50	ST13	0:22:38	Slow Response - & Long Drive Time
10/5/2015 8:51	ST13	0:23:38	2nd Call - Location Changed

Benchmark = The Accomack County Board of Supervisors established 20 minute standard for emergency response.

* This data excludes F1 Med (Medical Assist) calls in Fire Data

NORS = No Response by station. The call was handled by another station or agency.

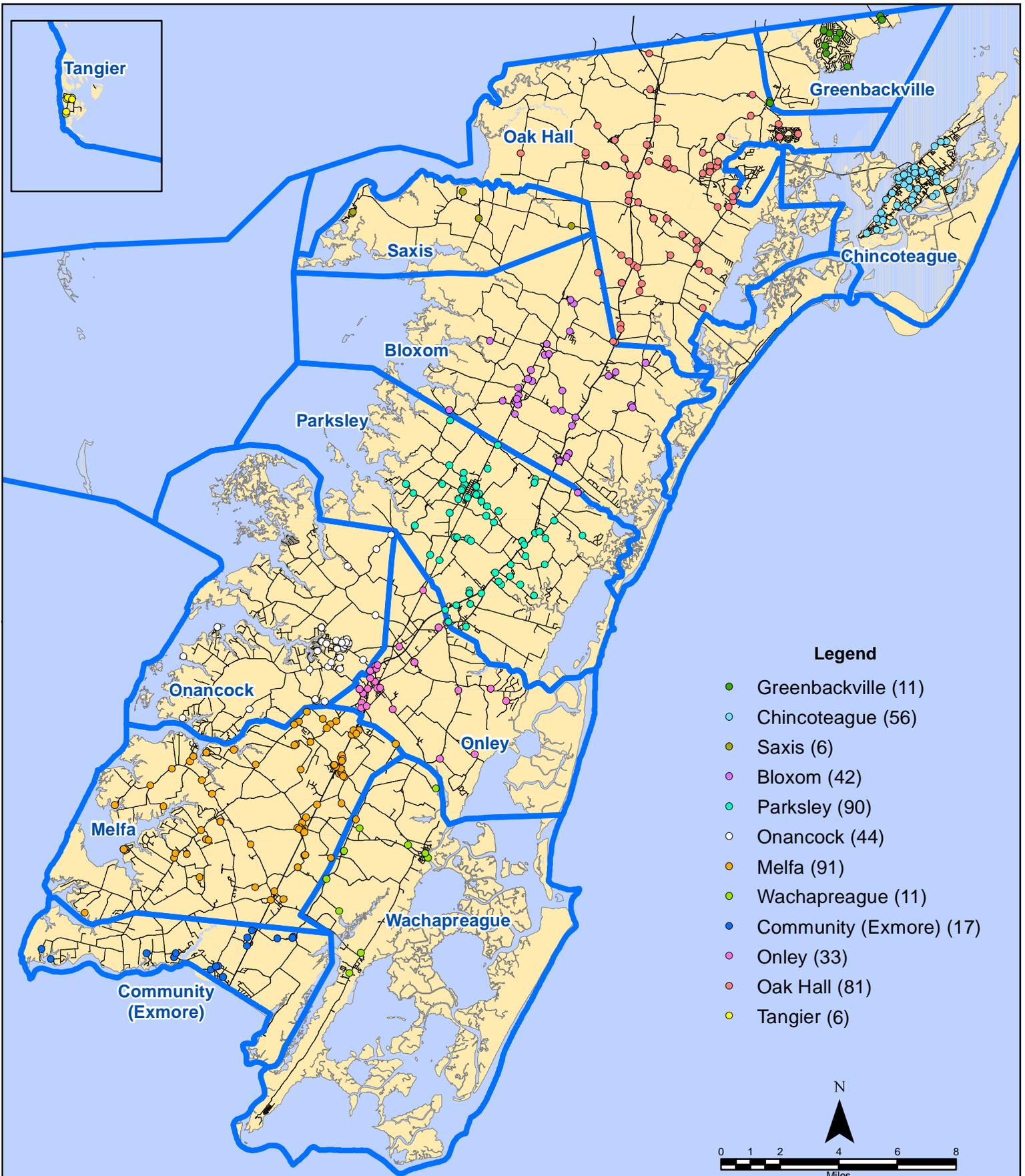
2nd Call = 2nd Ambulance call received while first ambulance was on another call.

3rd Call = 3rd Ambulance call received while First & Second Ambulances were on other calls.

This information was prepared using data supplied by the Eastern Shore of Virginia 911 Center.

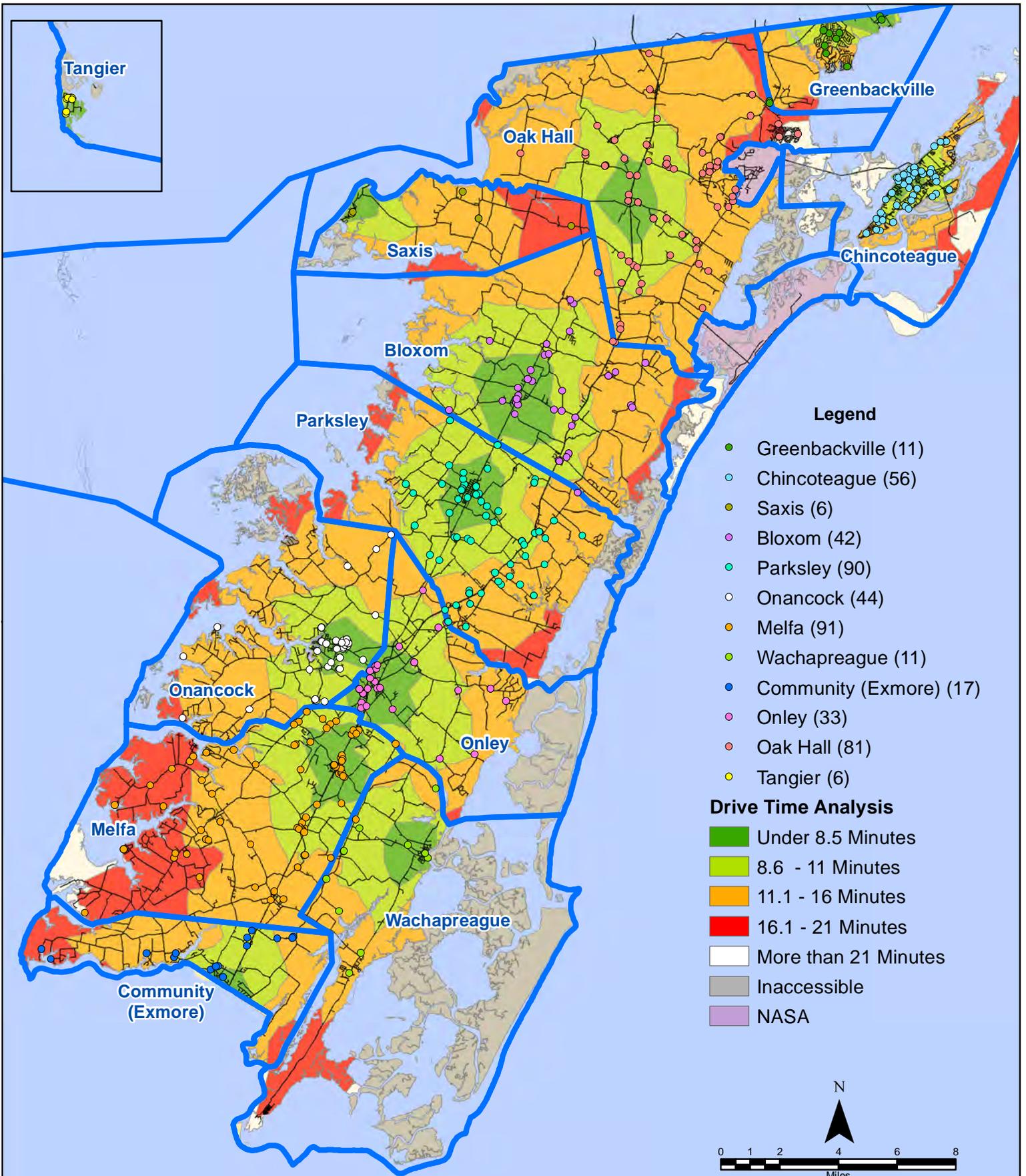
This information is original incident data only and may not be representative of all units or stations who responded to an incident.

October 2015 EMS Calls By District



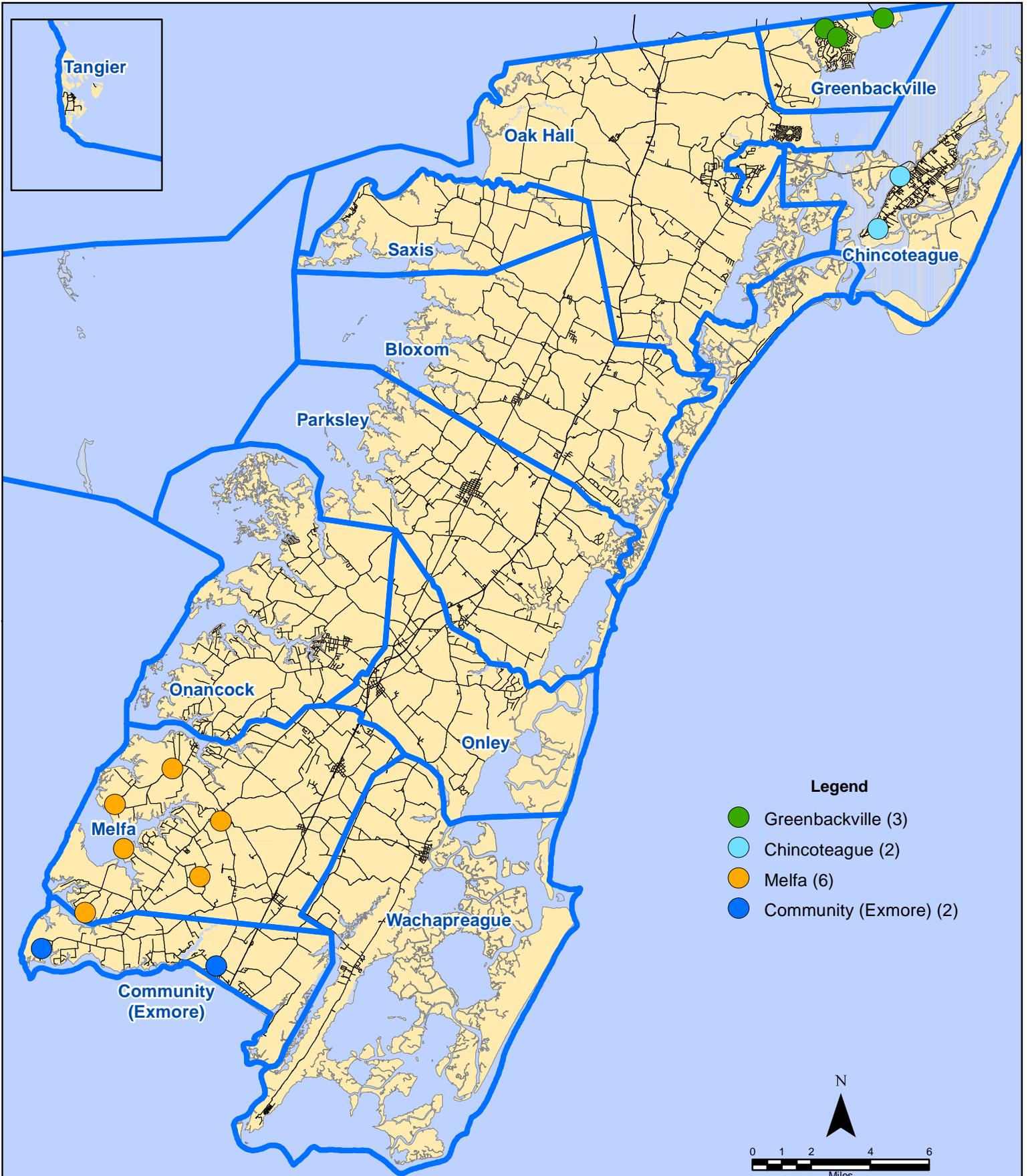
All points are plotted using X and Y coordinates provided by the ESVA 911 Center.
Points may be plotted over one another when they are in close proximity.

October 2015 EMS Calls By District



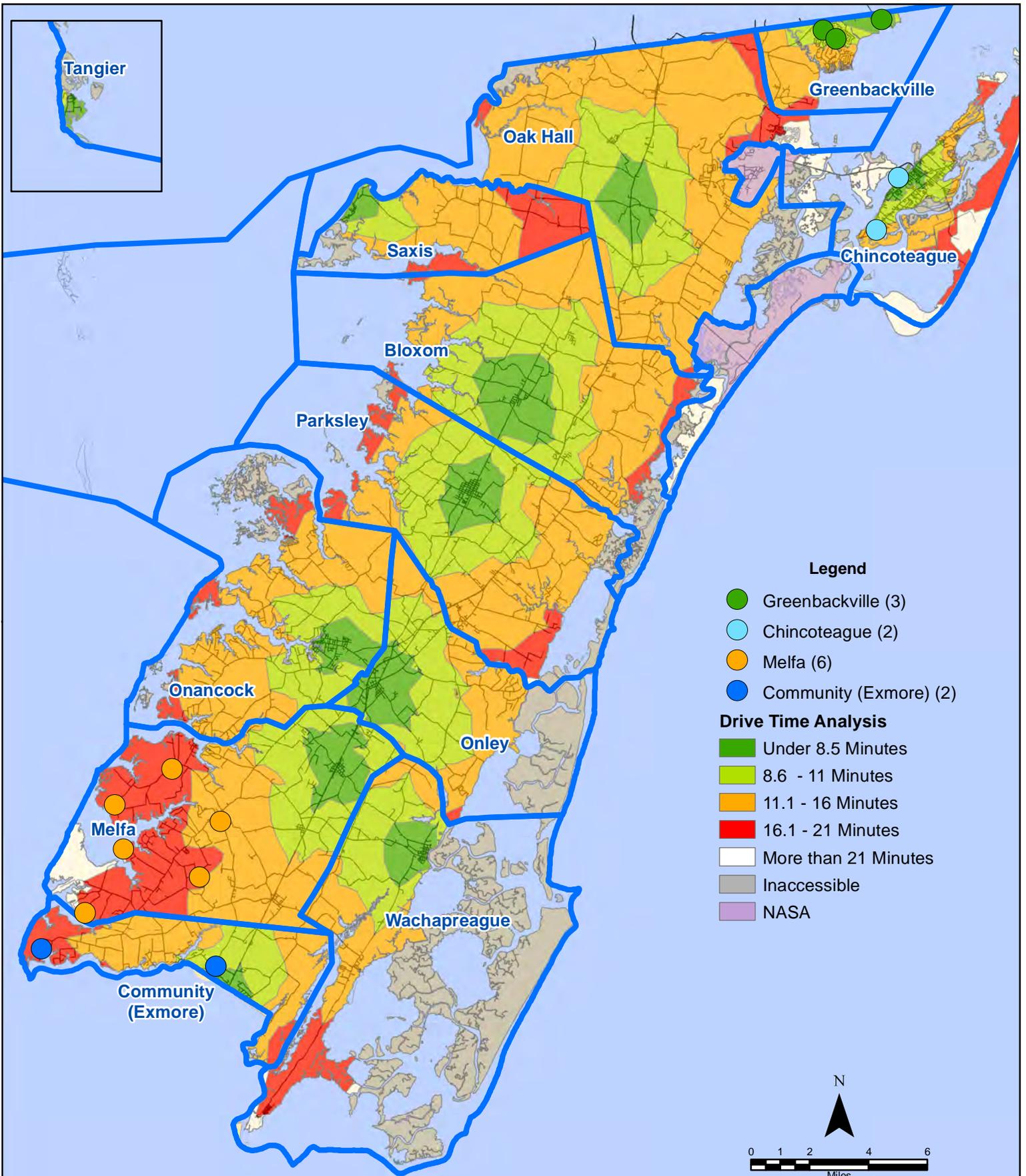
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October 2015 EMS Calls With Response Time Greater Than 20 Mins.



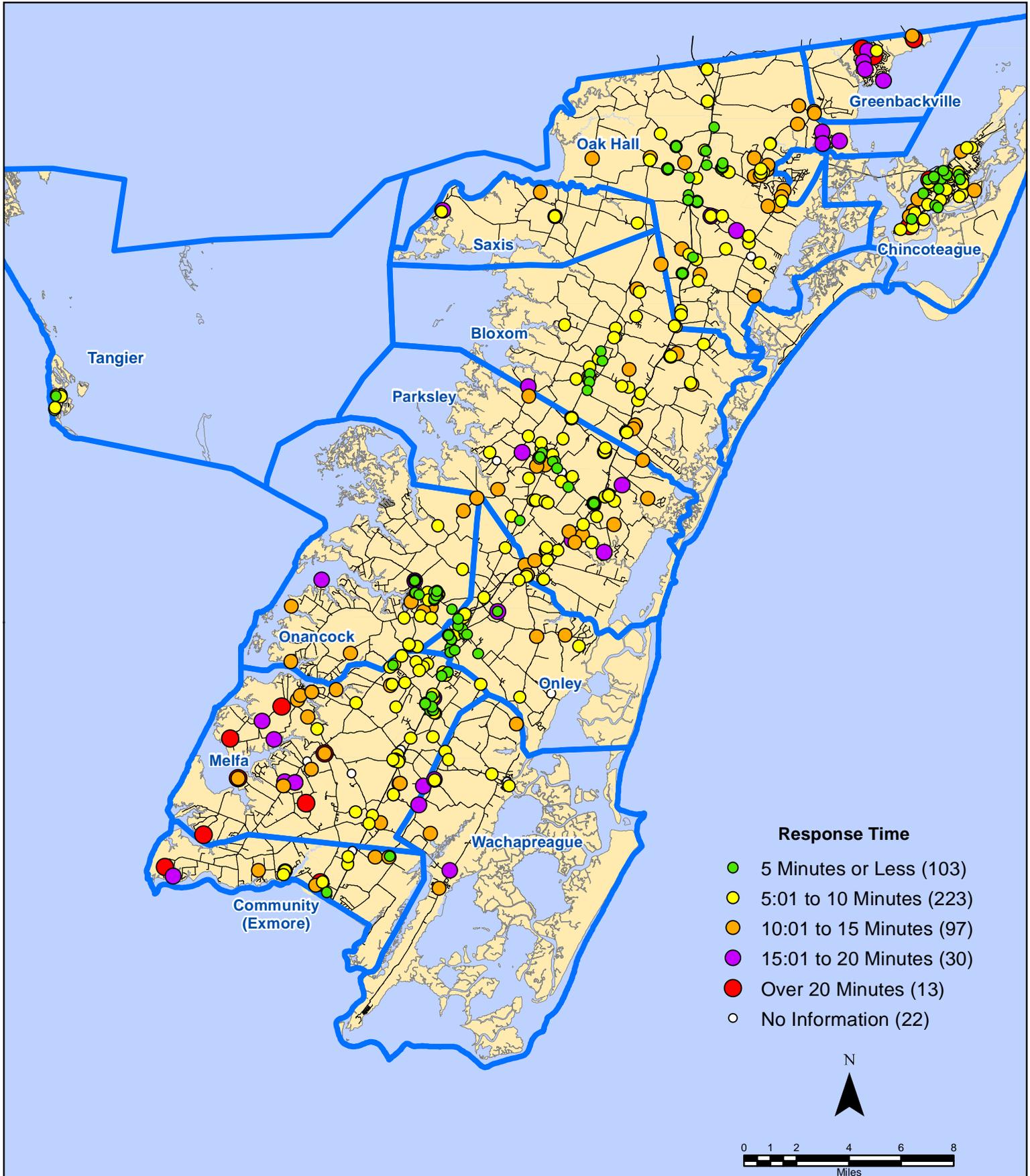
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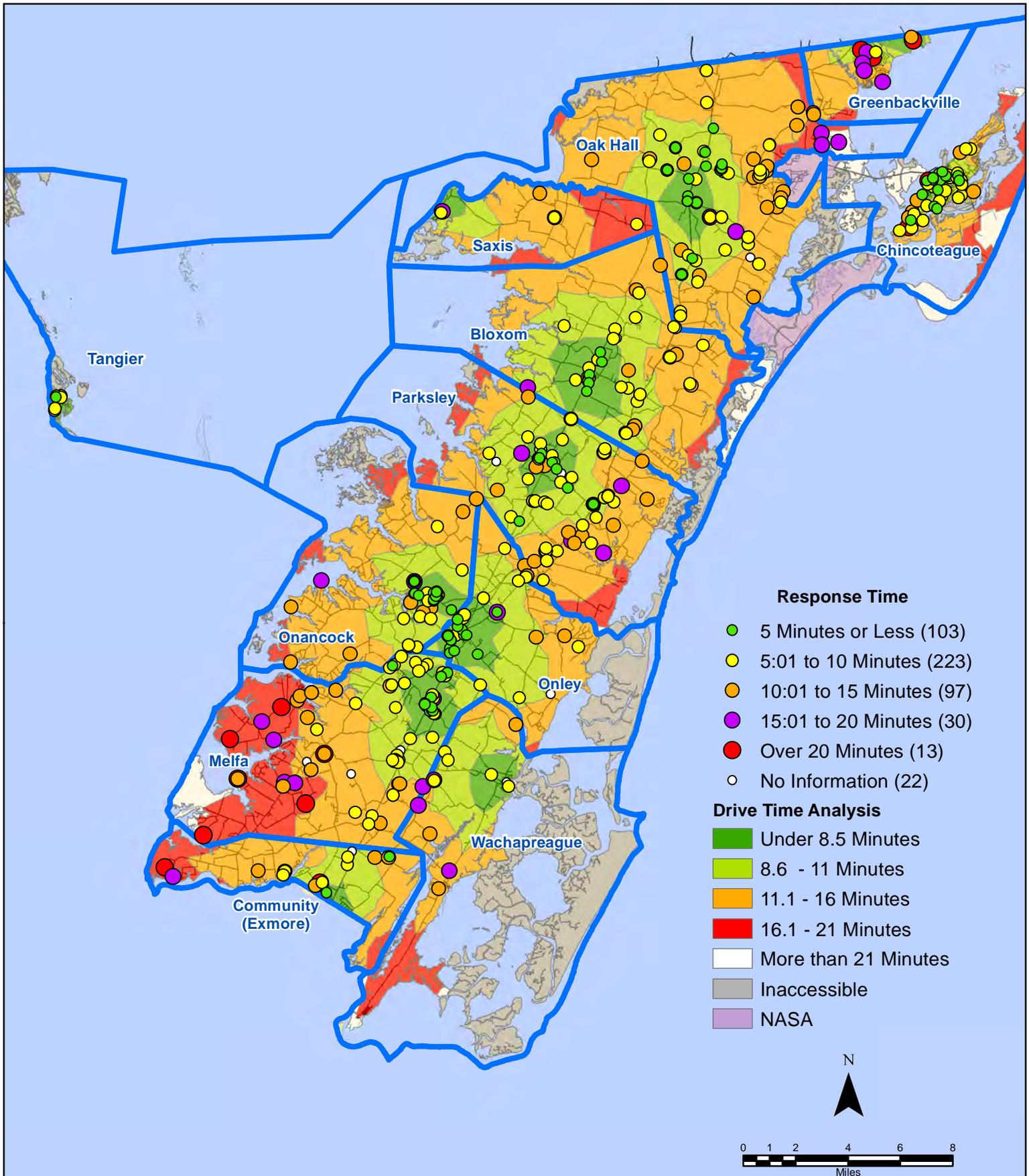
October 2015 EMS Calls By Response Time



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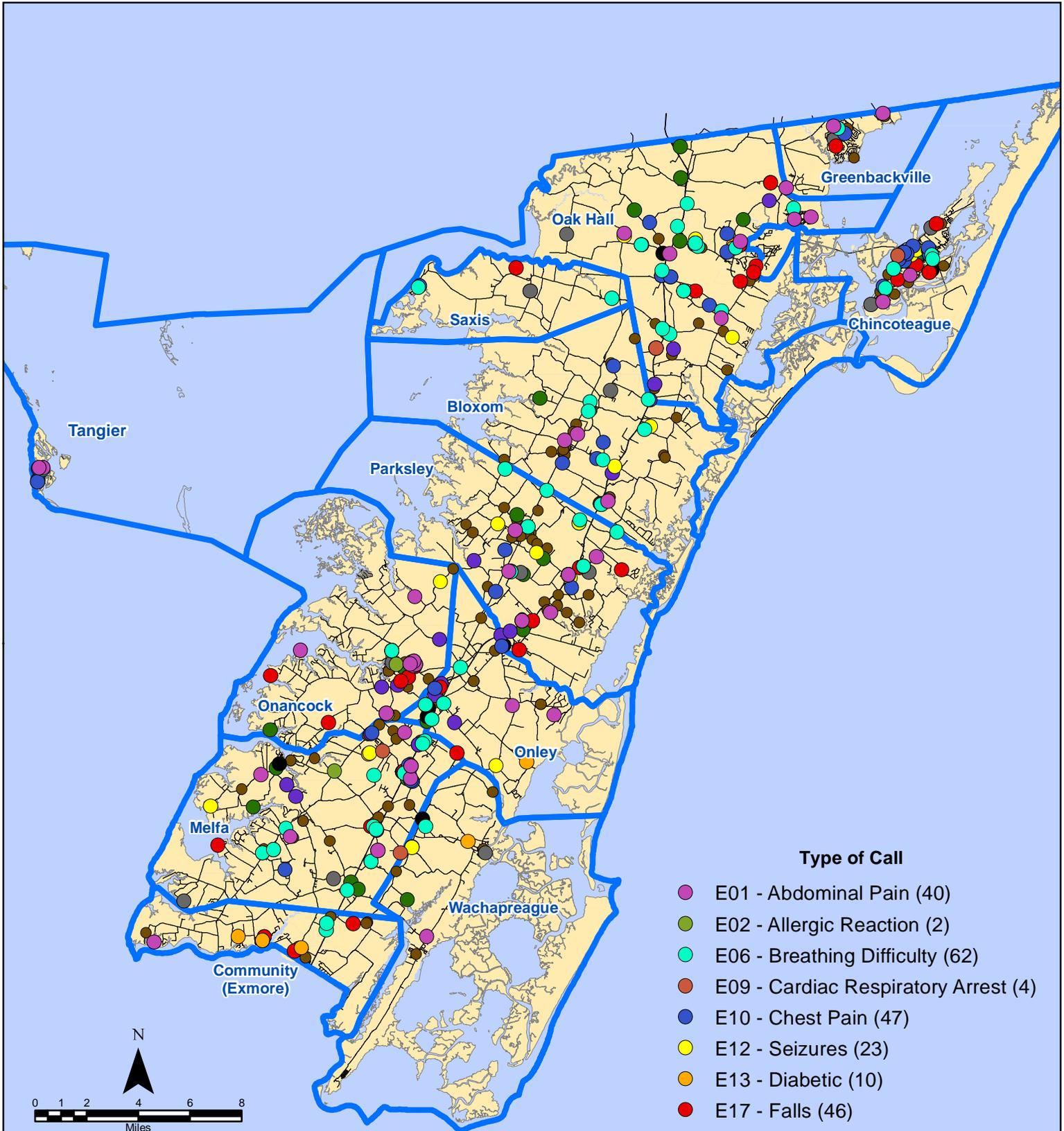
Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - November 13, 2015

October 2015 EMS Calls By Response Time



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October 2015 EMS Calls By Type



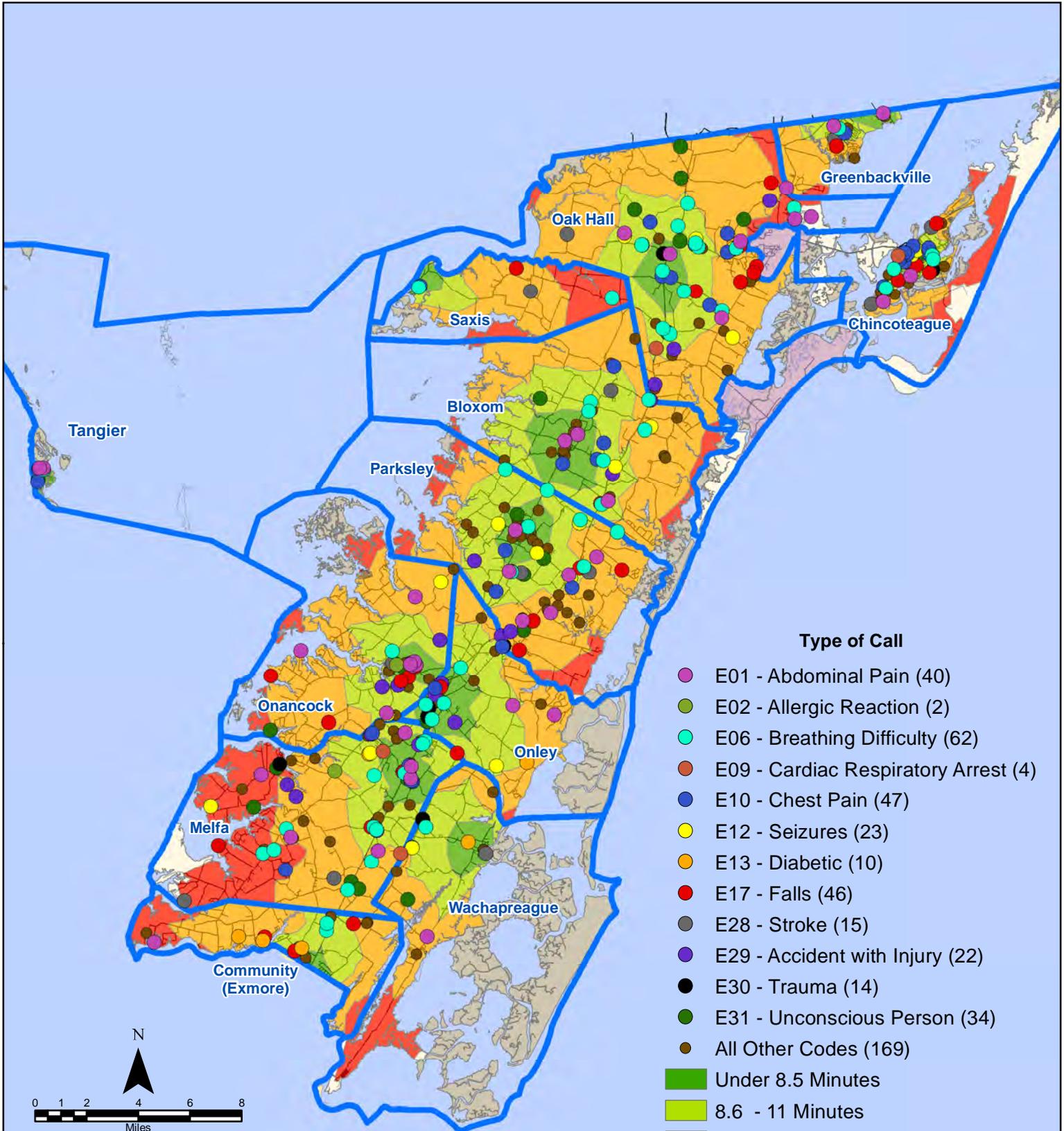
Type of Call

- E01 - Abdominal Pain (40)
- E02 - Allergic Reaction (2)
- E06 - Breathing Difficulty (62)
- E09 - Cardiac Respiratory Arrest (4)
- E10 - Chest Pain (47)
- E12 - Seizures (23)
- E13 - Diabetic (10)
- E17 - Falls (46)
- E28 - Stroke (15)
- E29 - Accident with Injury (22)
- E30 - Trauma (14)
- E31 - Unconscious Person (34)
- All Other Codes (169)

Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - November 15, 2015

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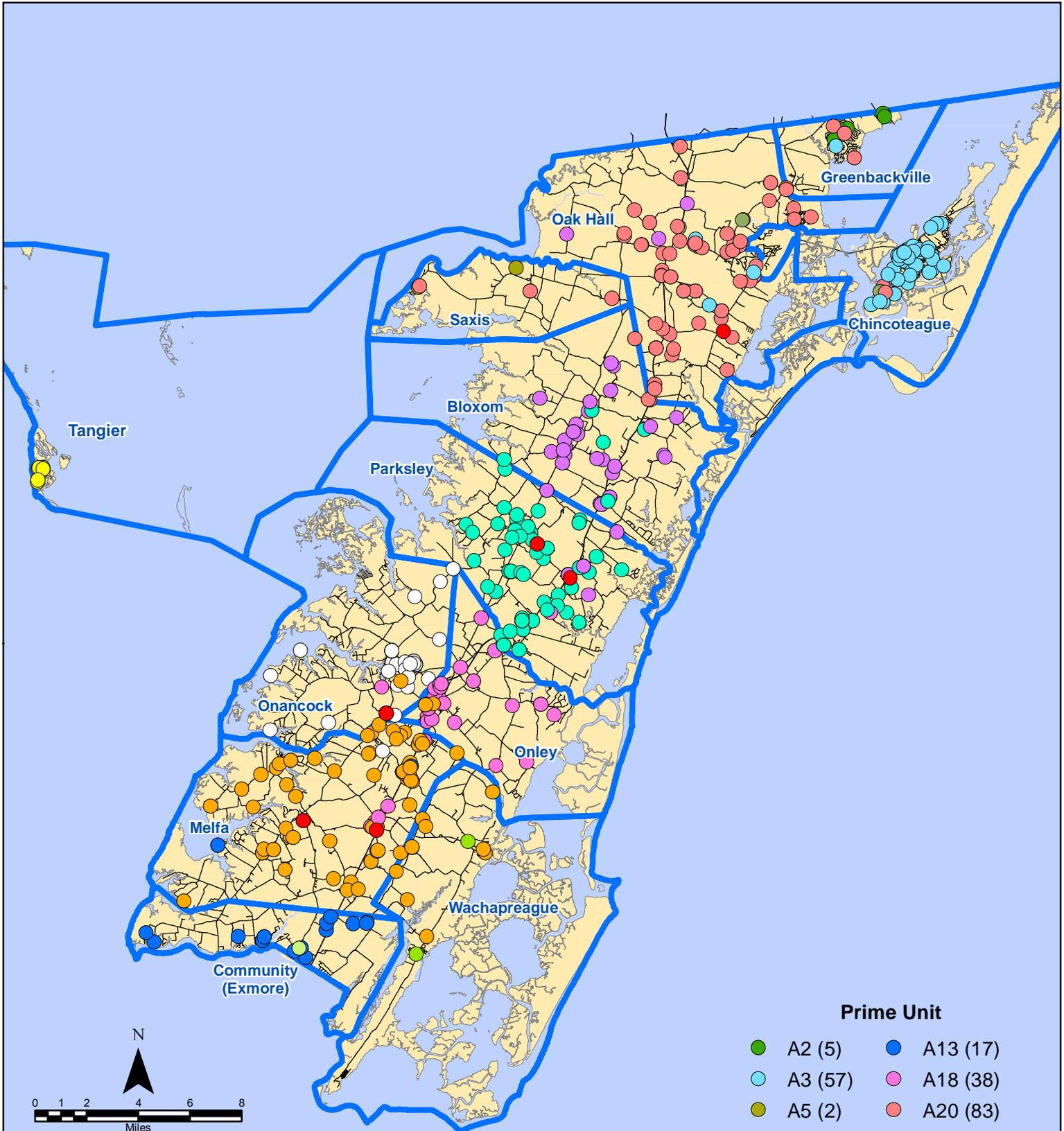
October 2015 EMS Calls By Type



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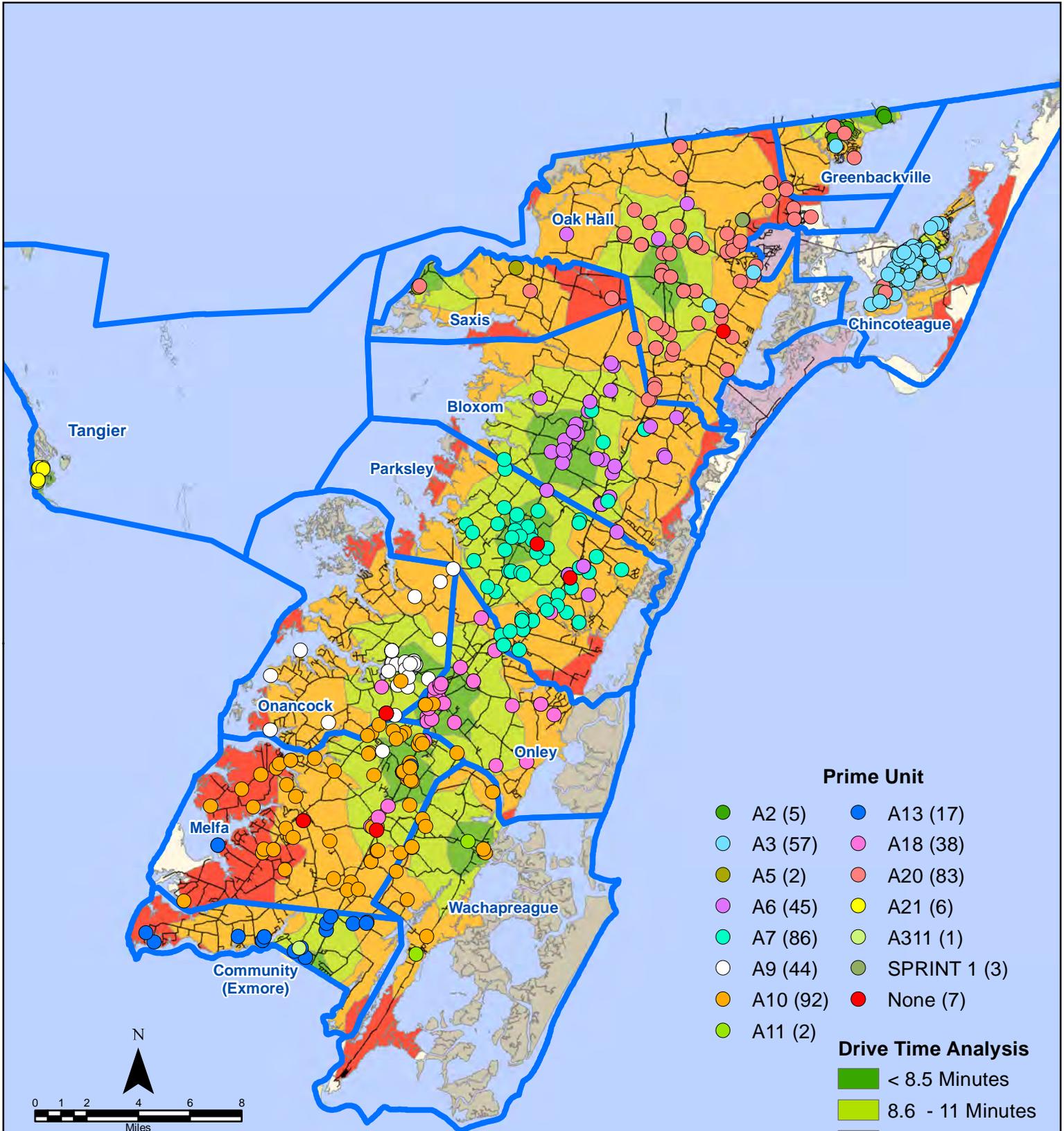
October 2015 EMS Calls By Prime Unit



Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - November 16, 2015

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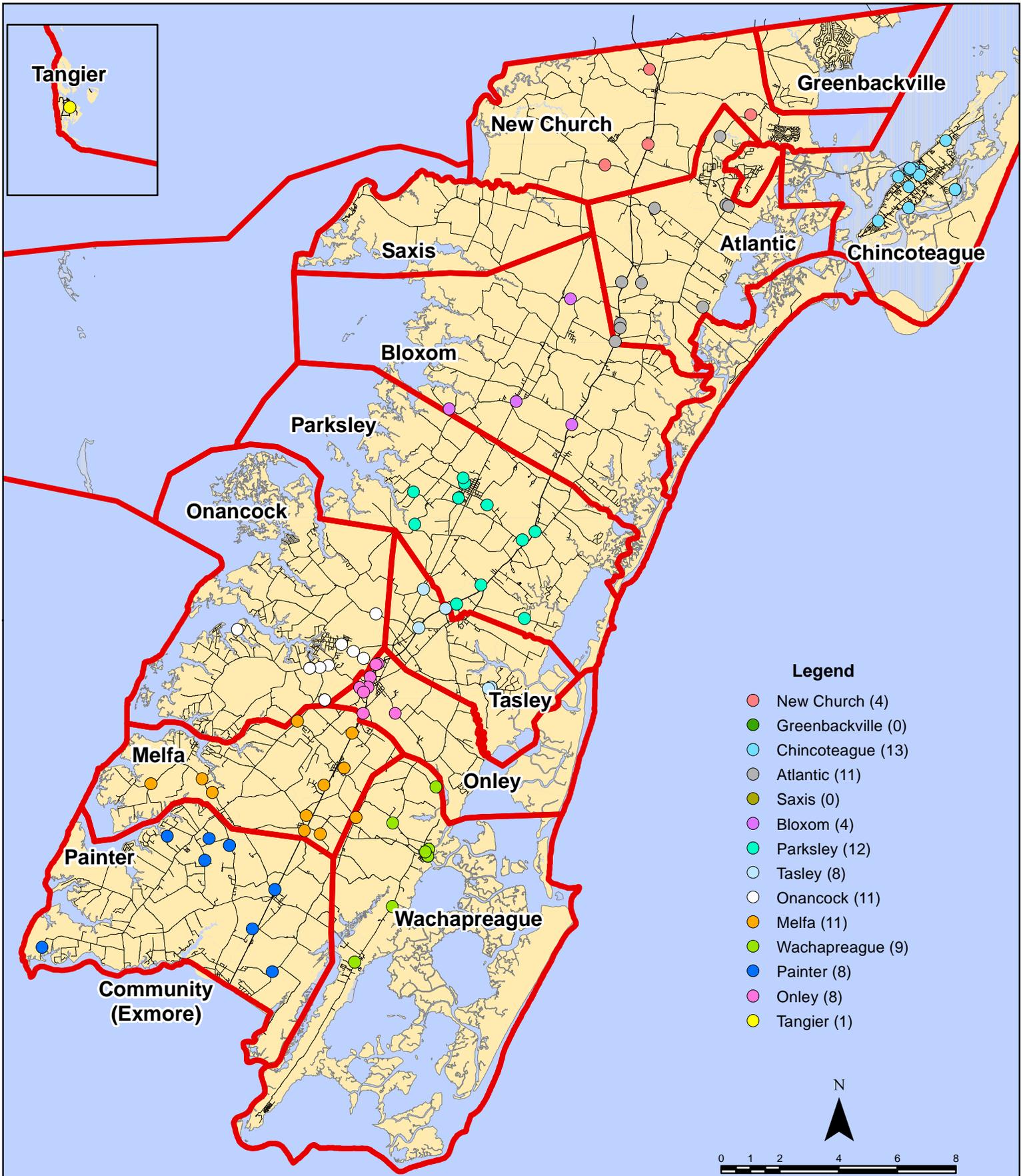
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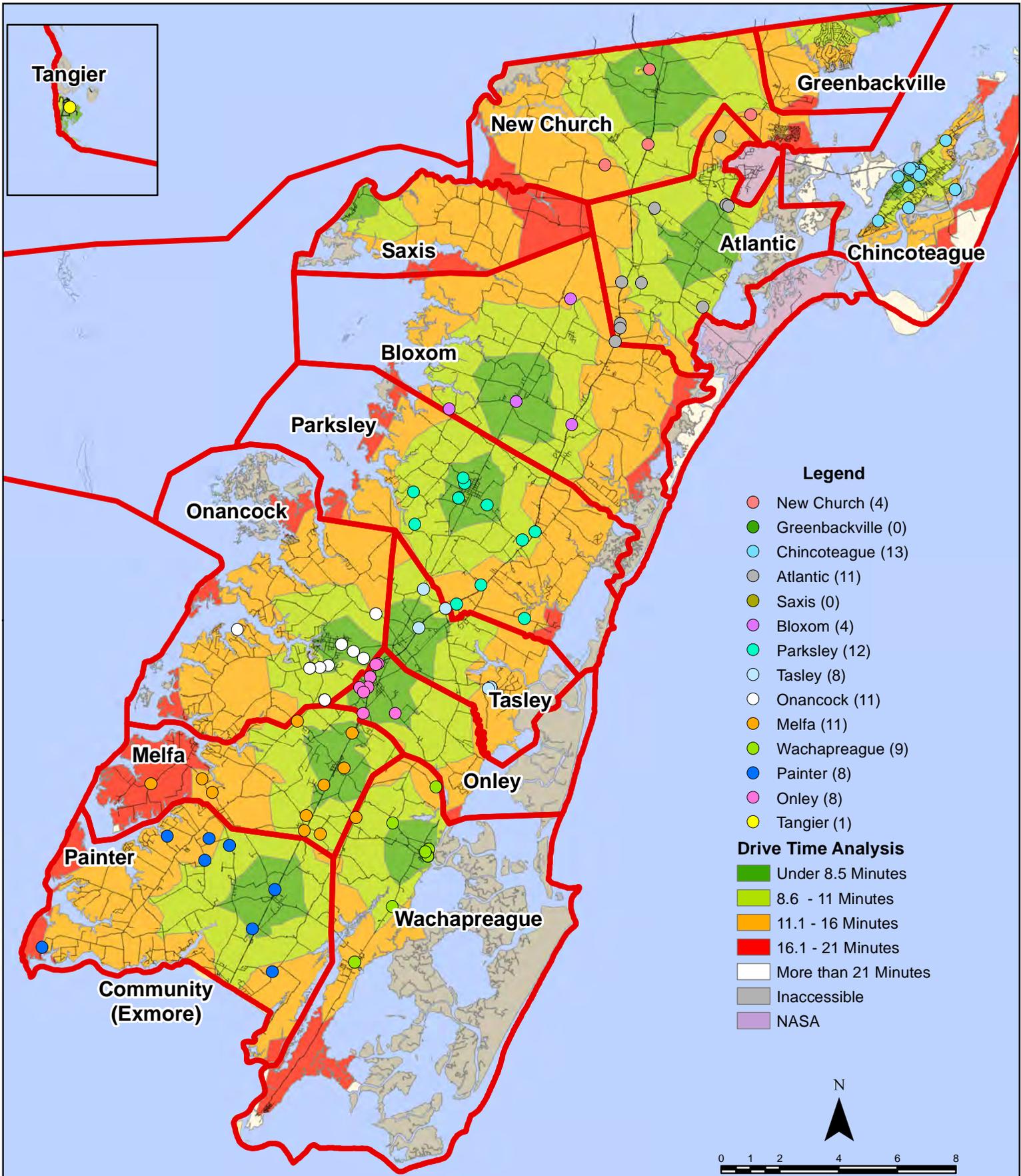
October 2015 Fire Calls By District



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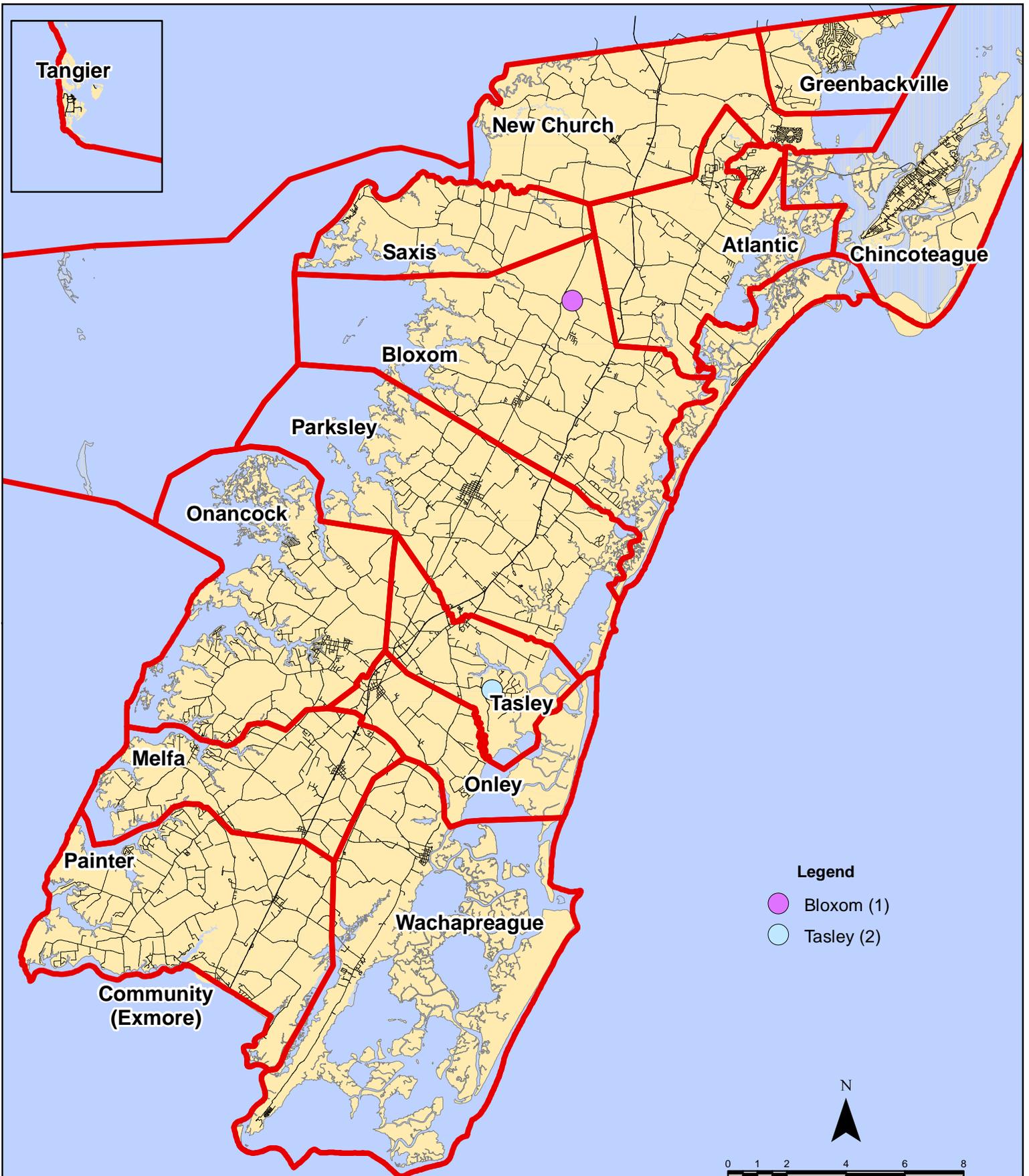
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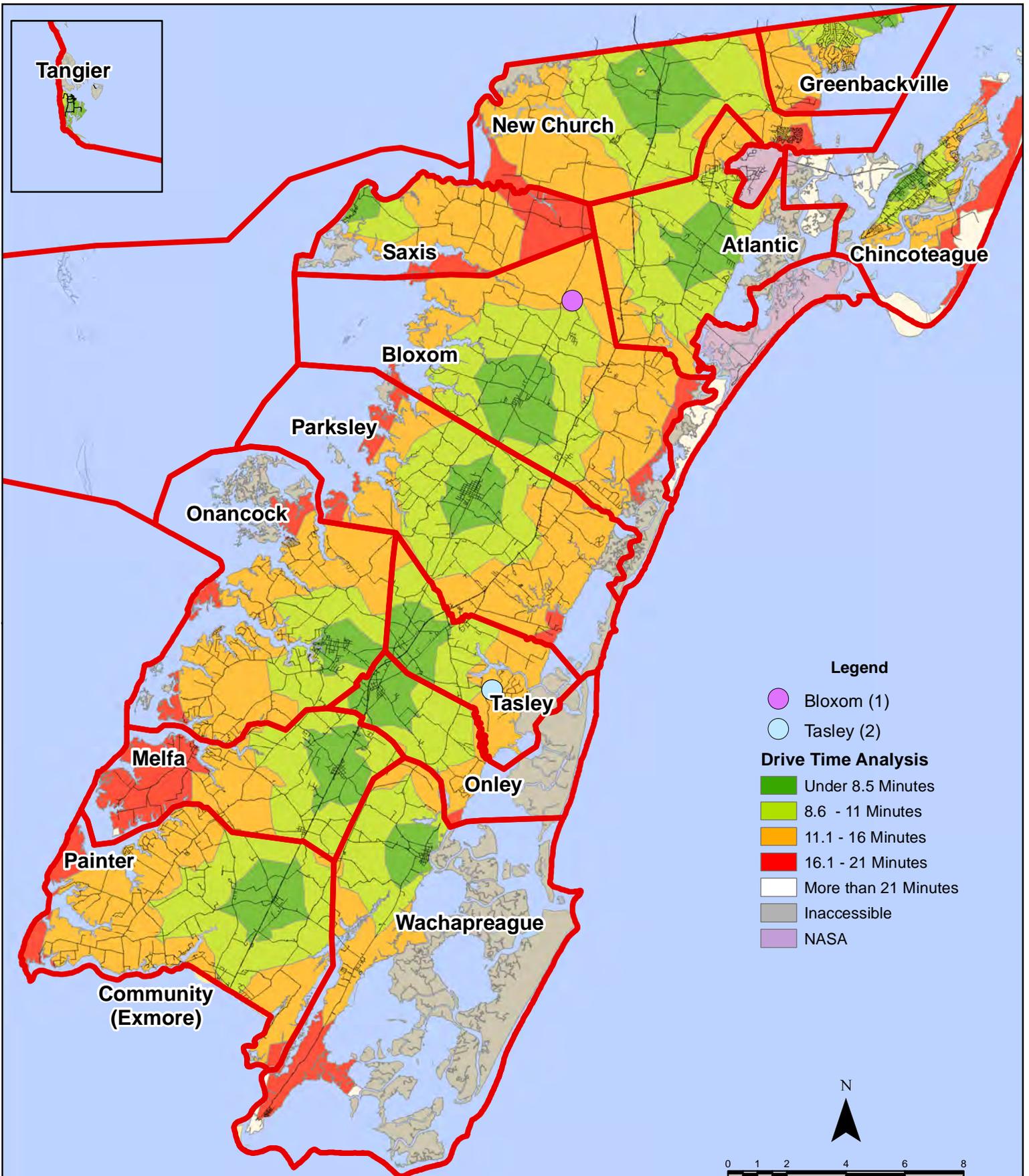
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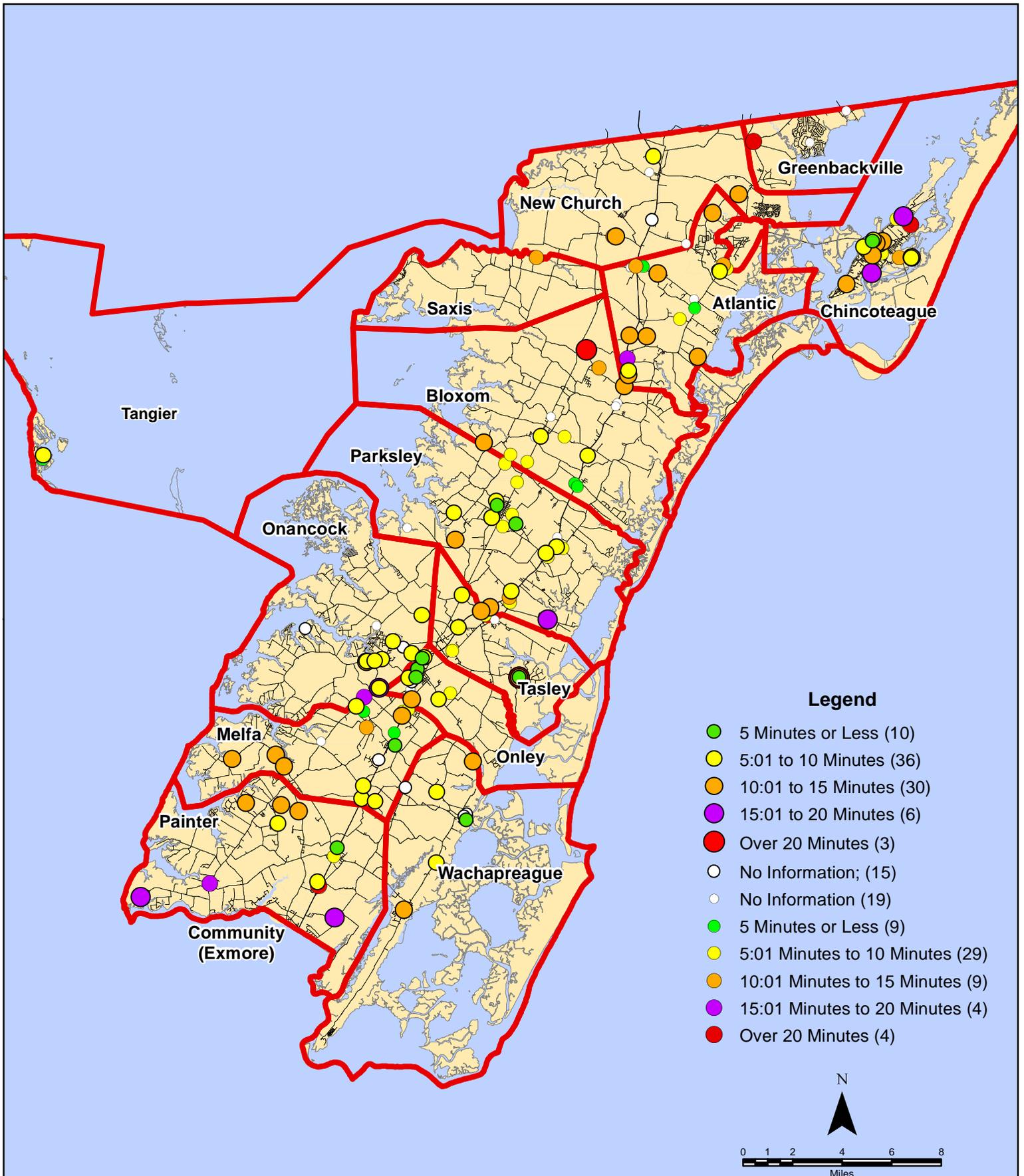
Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - November 7, 2015

October 2015 Fire Calls With Response Time Greater Than 20 Mins.



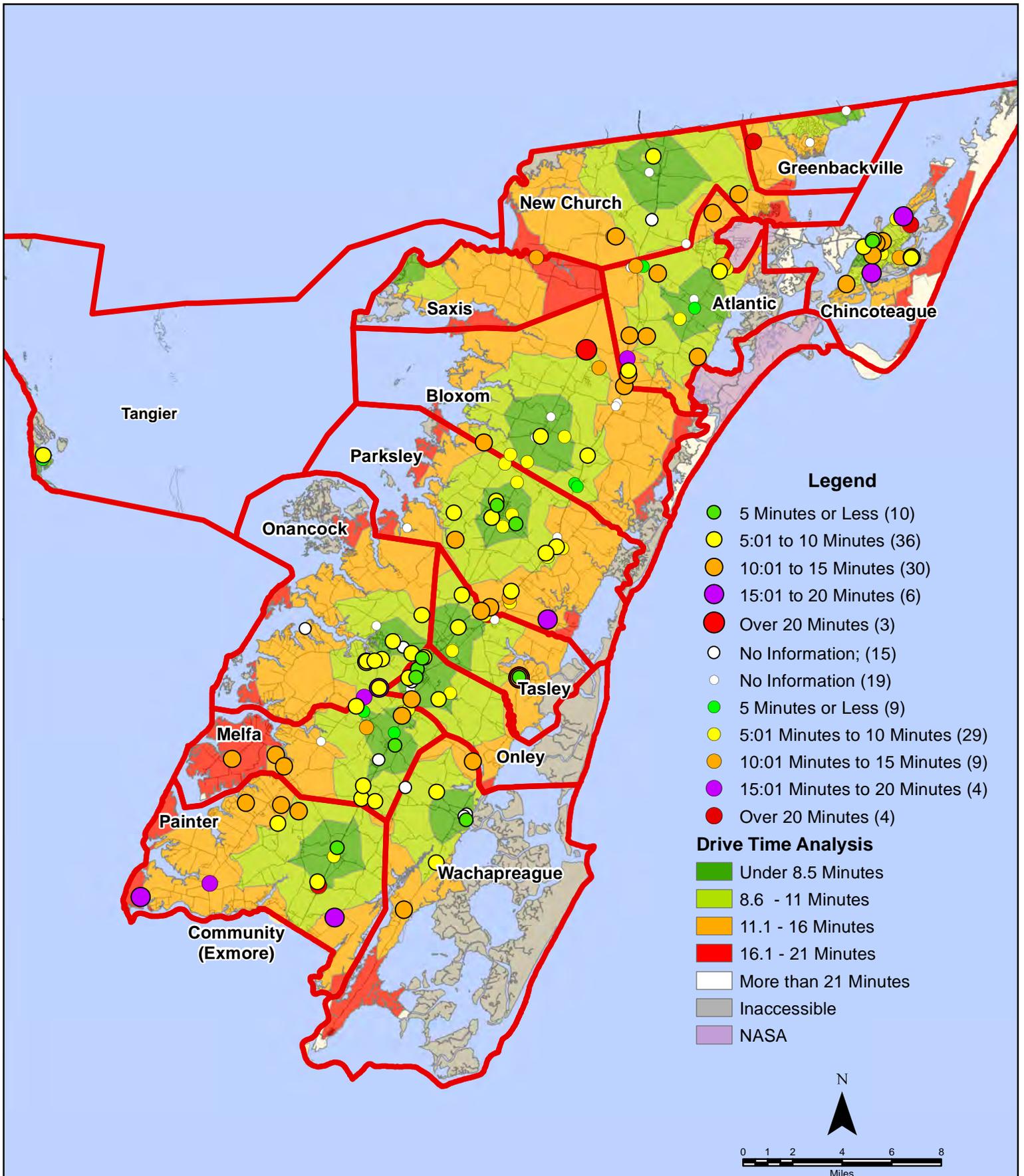
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October 2015 Fire Calls By Response Time



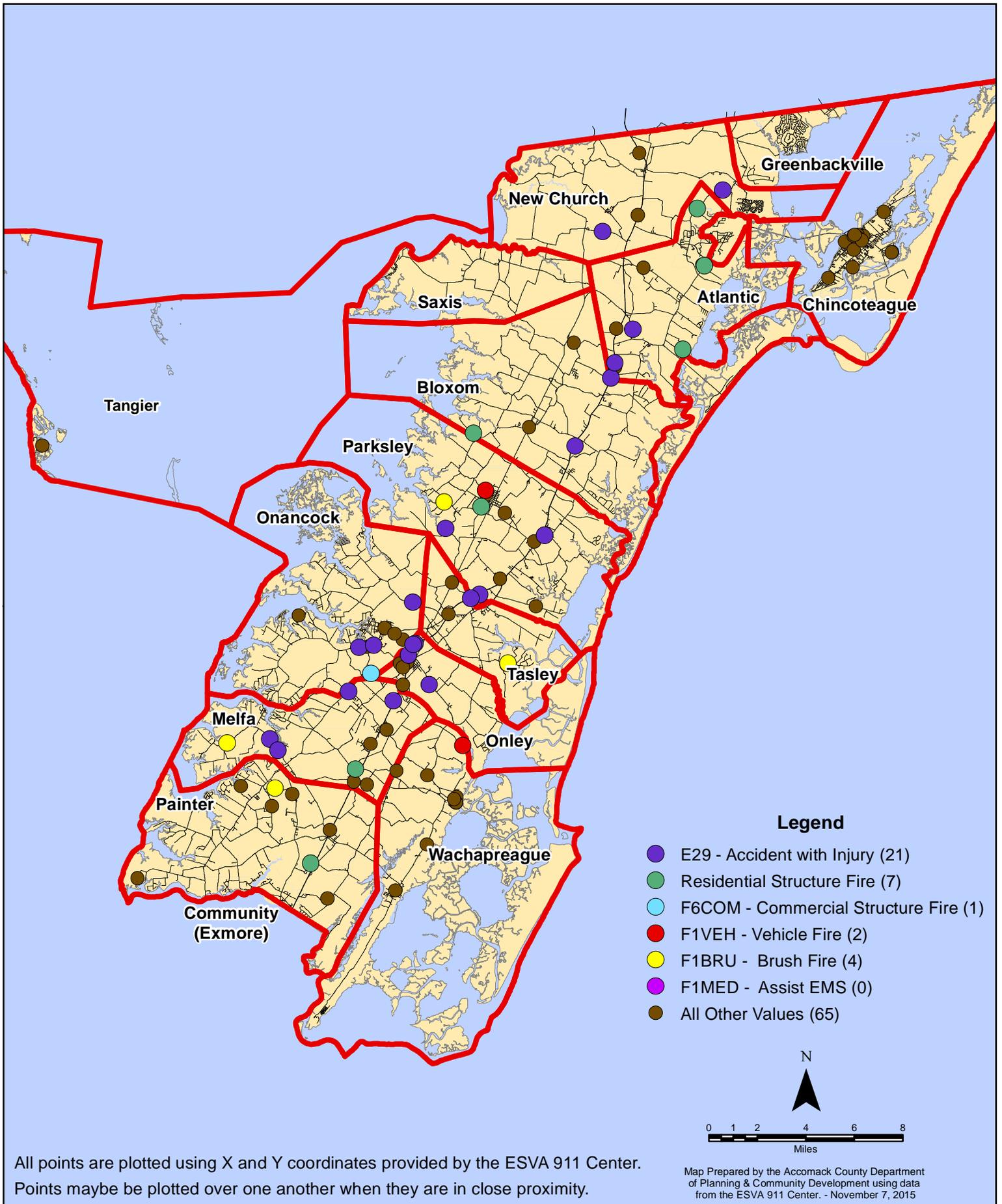
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October 2015 Fire Calls By Response Time

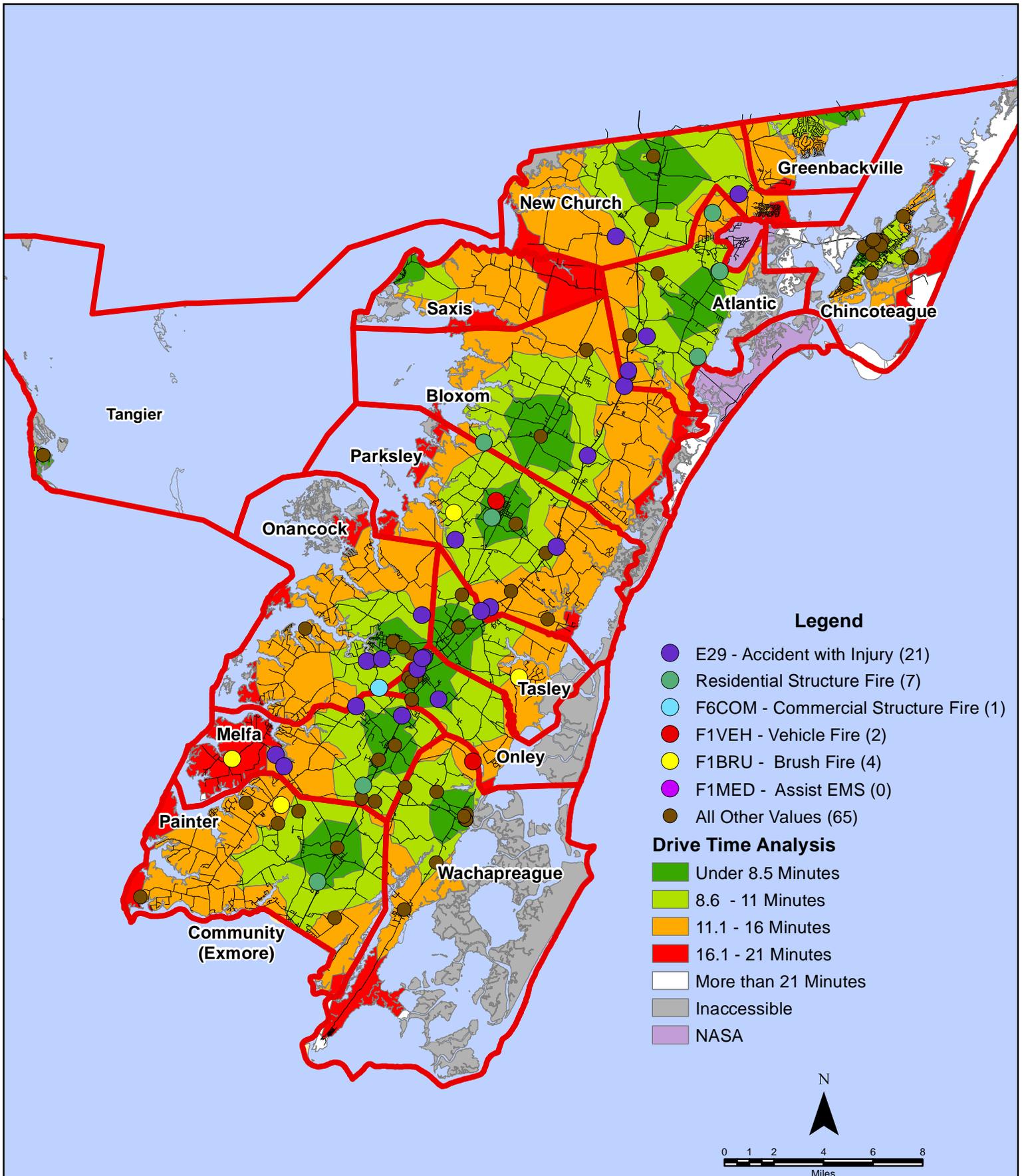


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October 2015 Fire Calls By Type



October 2015 Fire Calls By Type



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Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - November 7, 2015