

Fire - Performance Measure Data					
Response District	Total Calls in District	Greater than 20 min. Response	Calls Handled by other agency	Longest Response Time	Overall Station Benchmark %
New Church	8	0	0	18:47	100.0%
Greenbackville	2	0	0	17:14	100.0%
Chincoteague	2	0	0	13:38	100.0%
Atlantic	13	0	0	14:52	100.0%
Saxis	0	0	N/A	N/A	N/A
Bloxom	7	0	1	14:18	100.0%
Parksley	11	0	0	11:21	100.0%
Tasley	5	0	0	13:28	100.0%
Onancock	6	0	0	13:38	100.0%
Melfa	9	0	0	17:03	100.0%
Wachapreague	0	0	N/A	N/A	N/A
Painter	9	0	0	15:36	100.0%
Onley	15	0	0	11:30	100.0%
Tangier	6	0	0	1:25	100.0%
<b>System Totals</b>	<b>93</b>	<b>0</b>	<b>1</b>	<b>19:07</b>	<b>100.0%</b>

EMS - Performance Measure Data						
Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	16	0	19:59	7	100.00%	56.3%
Chincoteague	53	1	21:36	4	98.11%	92.5%
Saxis	9	0	16:24	4	100.00%	55.6%
Bloxom	55	2	56:48	6	96.36%	89.1%
Parksley	95	0	18:30	11	100.00%	88.4%
Onancock	47	1	26:50	4	97.87%	91.5%
Melfa	63	1	39:52	6	98.41%	90.5%
Wachapreague	15	0	16:42	6	100.00%	60.0%
Onley	53	0	13:31	8	100.00%	84.9%
Oak Hall	80	2	24:27	6	97.50%	92.5%
Tangier	15	0	11:43	0	100.00%	100.0%
Community (Exmore)	22	0	18:12	3	100.00%	86.4%
<b>System Totals</b>	<b>523</b>	<b>7</b>	<b>56:48</b>	<b>65</b>	<b>98.66%</b>	<b>87.6%</b>

## March 2015

### EMS Mutual Aid Data

Station : Giving Aid	Station Receiving Aid													
	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague	Onley	Oak Hall	Community (Exmore)	NORS	2nd Call	3rd Call
Greenbackville												7	0	0
Chincoteague	2											0	4	0
Saxis												4	0	0
Bloxom		1		9								0	5	1
Parksley				5	2				3			0	10	1
Onancock									5			0	4	0
Melfa									6			0	5	0
Wachapreague												6	0	0
Onley					2	2	3					4	4	0
Oak Hall	5	3	4	1								0	6	0
Community (Exmore)						2						0	4	0
North. Co.														1
<b>Total</b>	<b>7</b>	<b>4</b>	<b>4</b>	<b>6</b>	<b>11</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>8</b>	<b>6</b>	<b>4</b>	<b>21</b>	<b>42</b>	<b>2</b>

### Over 20 minute response Detail

Date and Alarm Time	Dist.	Response Time	Explanation
3/7/2015 17:49	ST03	0:21:36	Unknown - Long Dirve Time?
3/6/2015 0:36	ST20	0:22:25	Slow Turnout & 17 min Drive Time
3/6/2015 9:16	ST20	0:24:27	3rd Call - High Call Volume
3/21/2015 7:20	ST06	0:25:25	Psychiatric Call - Staged Waiting for Police
3/24/2015 20:25	ST09	0:26:50	Psychiatric Call - Staged Waiting for Police
3/6/2015 1:12	ST10	0:39:52	Psychiatric Call - Staged Waiting for Police
3/24/2015 21:32	ST06	0:56:48	Infection Control Issues

Benchmark = The Accomack County Board of Supervisors established 20 minute standard for emergency response.

NORS = No Response by station. The call was handled by another station or agency.

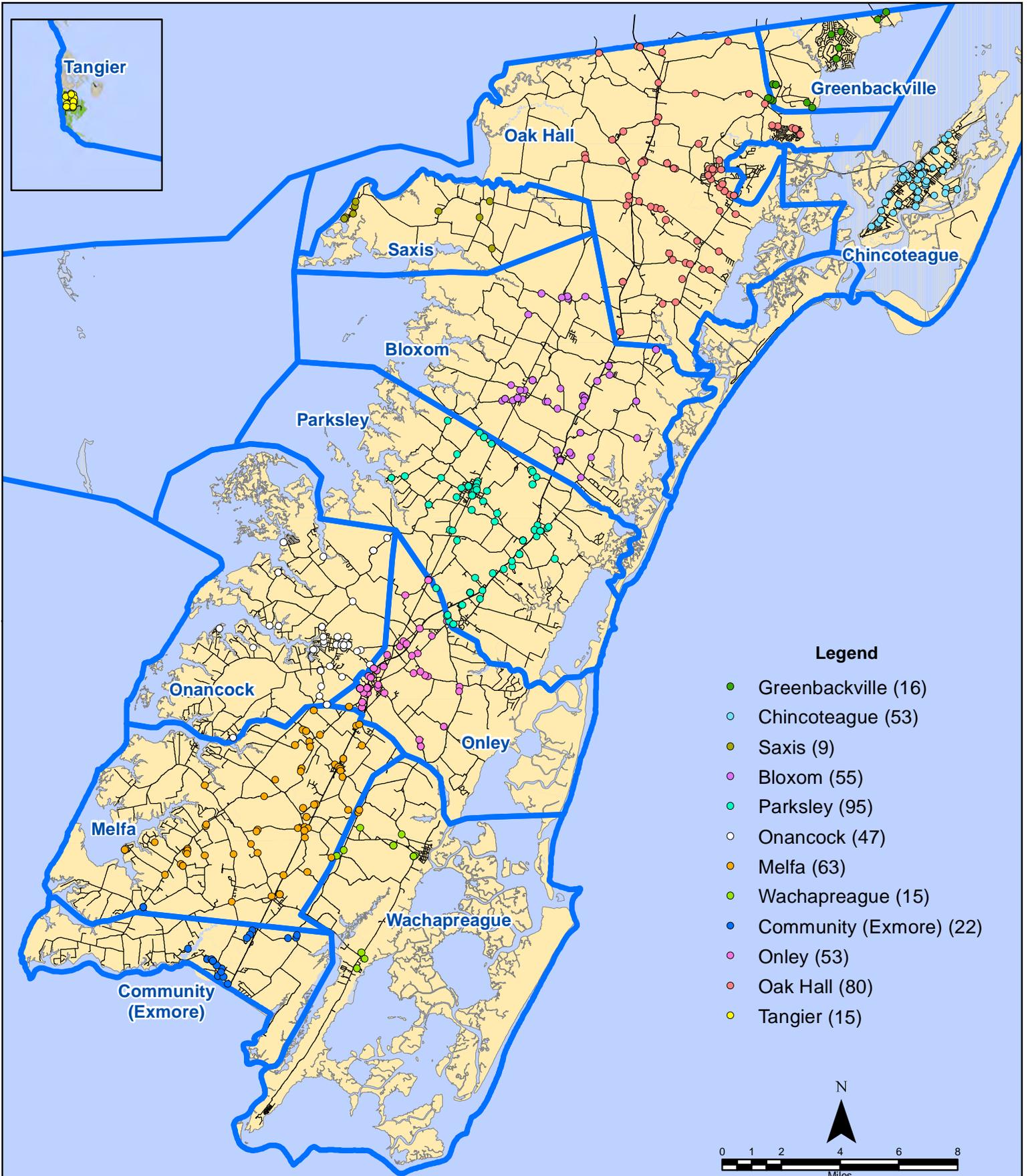
2nd Call = 2nd Ambulance call received while first ambulance was on another call.

3rd Call = 3rd Ambulance call received while First & Second Ambulances were on other calls.

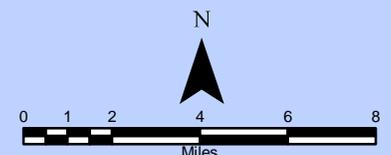
This information was prepared using data supplied by the Eastern Shore of Virginia 911 Center.

This information is original incident data only and may not be representative of all units or stations who responded to an incident.

# March 2015 EMS Calls By District

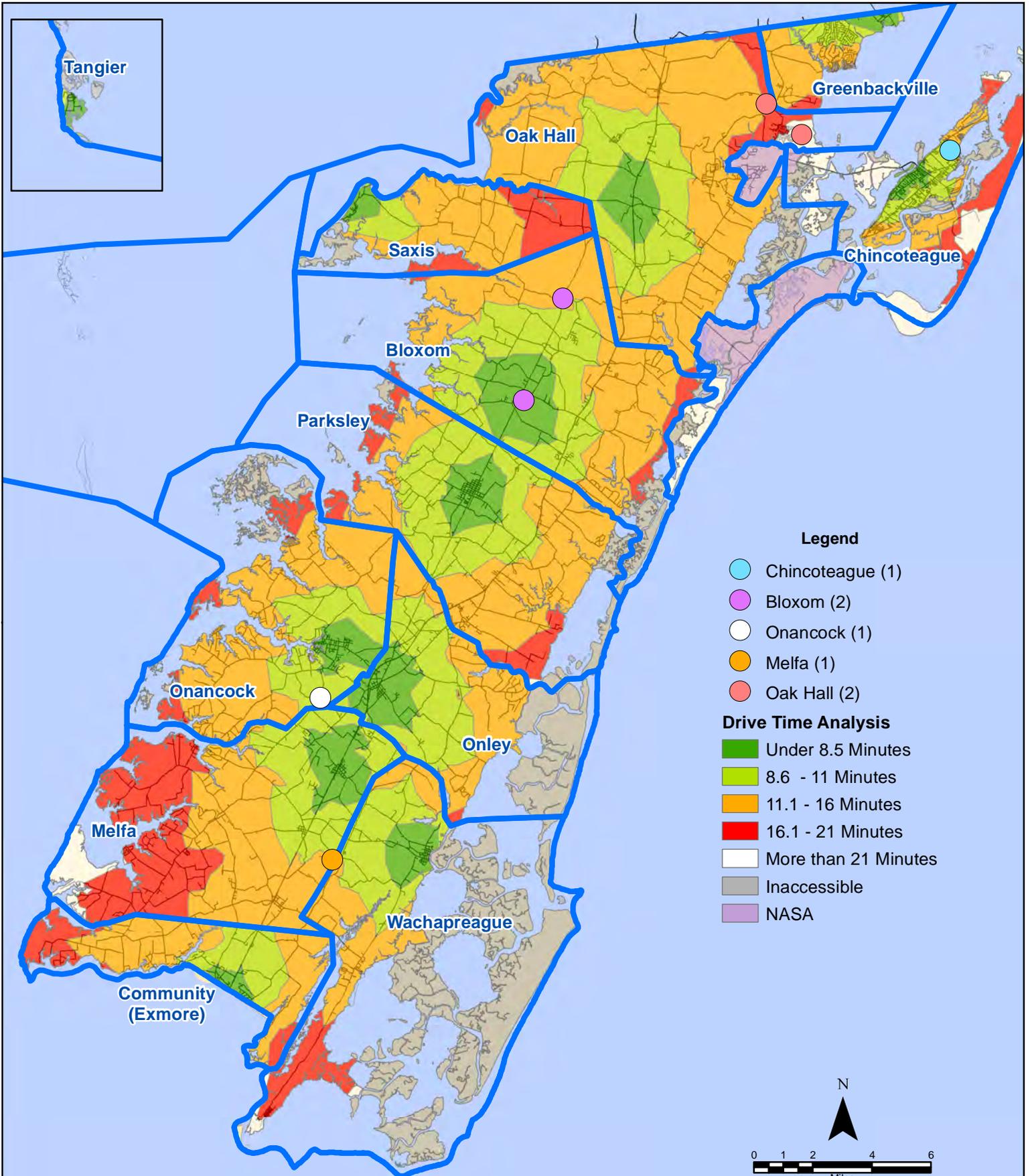


All points are plotted using X and Y coordinates provided by the ESVA 911 Center.  
Points may be plotted over one another when they are in close proximity.



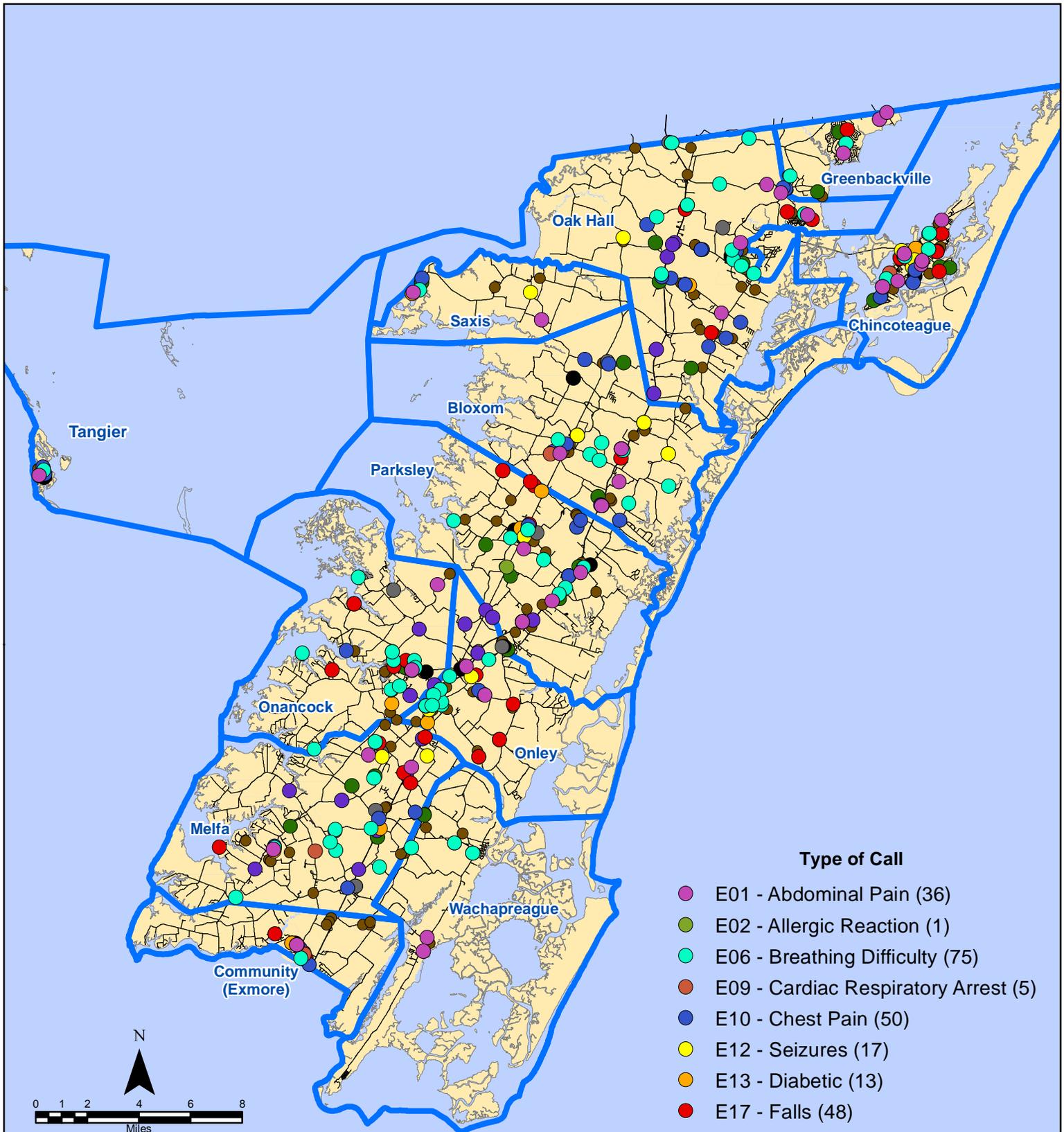
Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - April 9, 2015

# March 2015 EMS Calls With Response Time Greater Than 20 Mins.



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

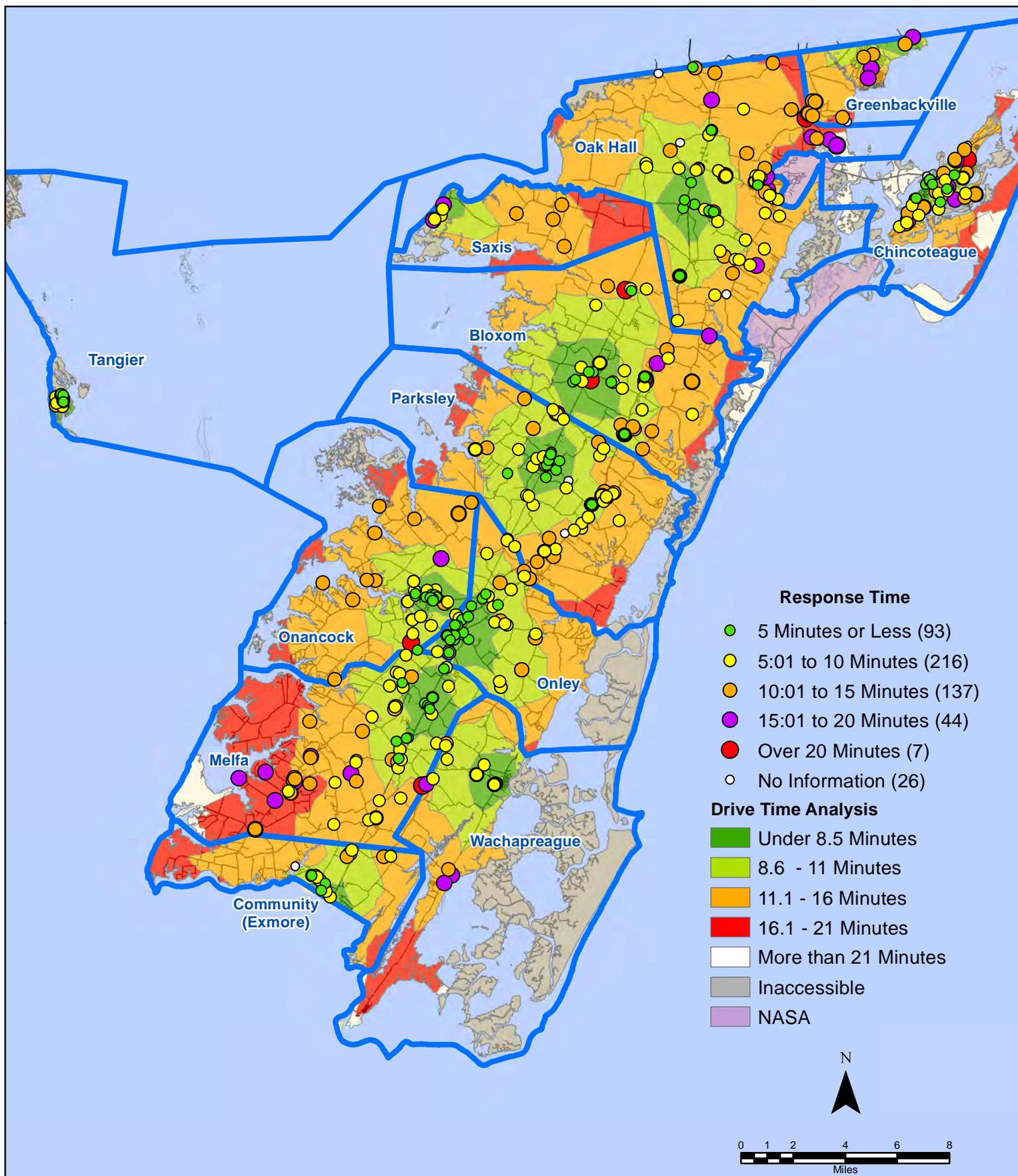
# March 2015 EMS Calls By Type



Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - April 9, 2015

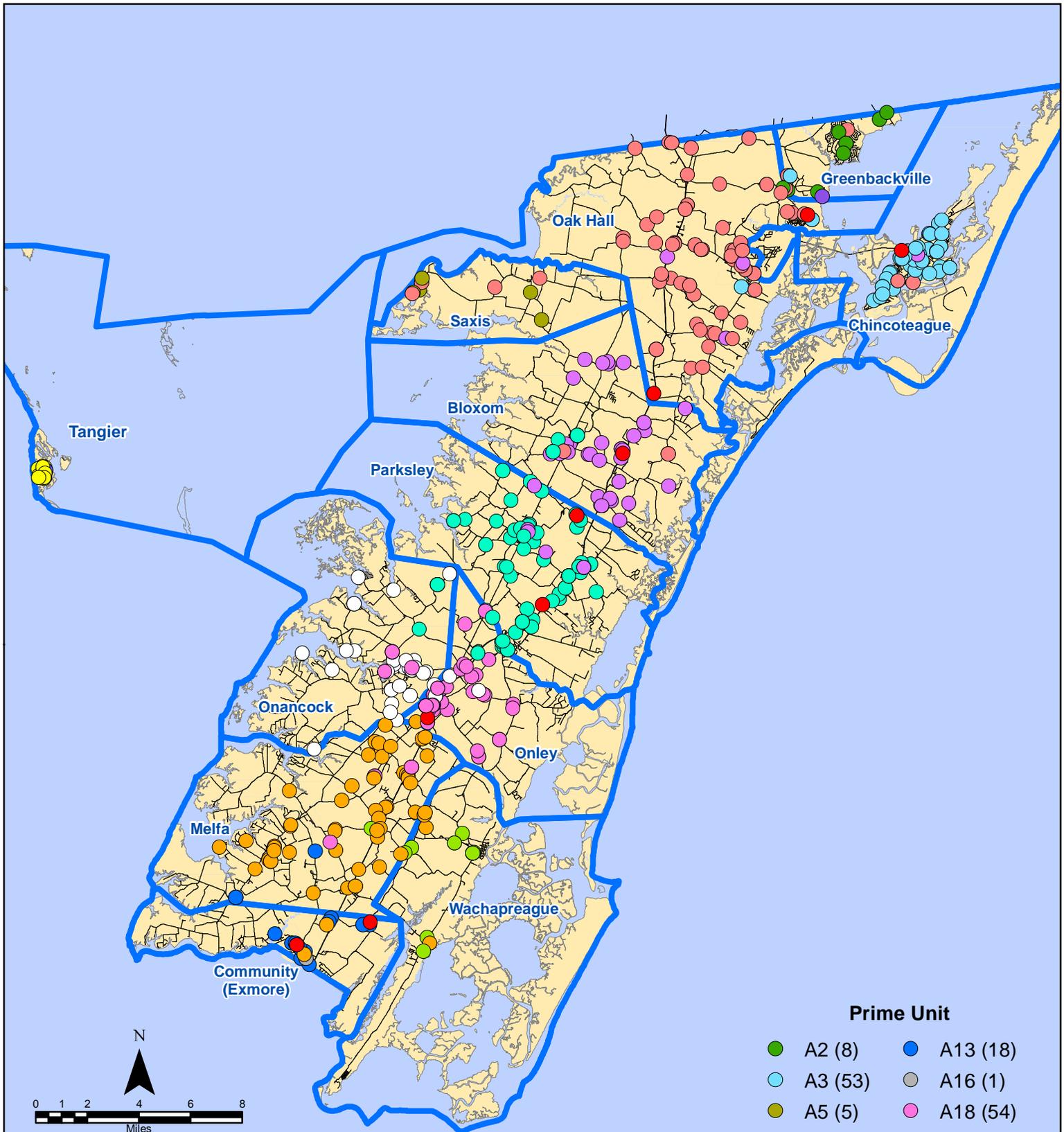
All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

# March 2015 EMS Calls By Response Time



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

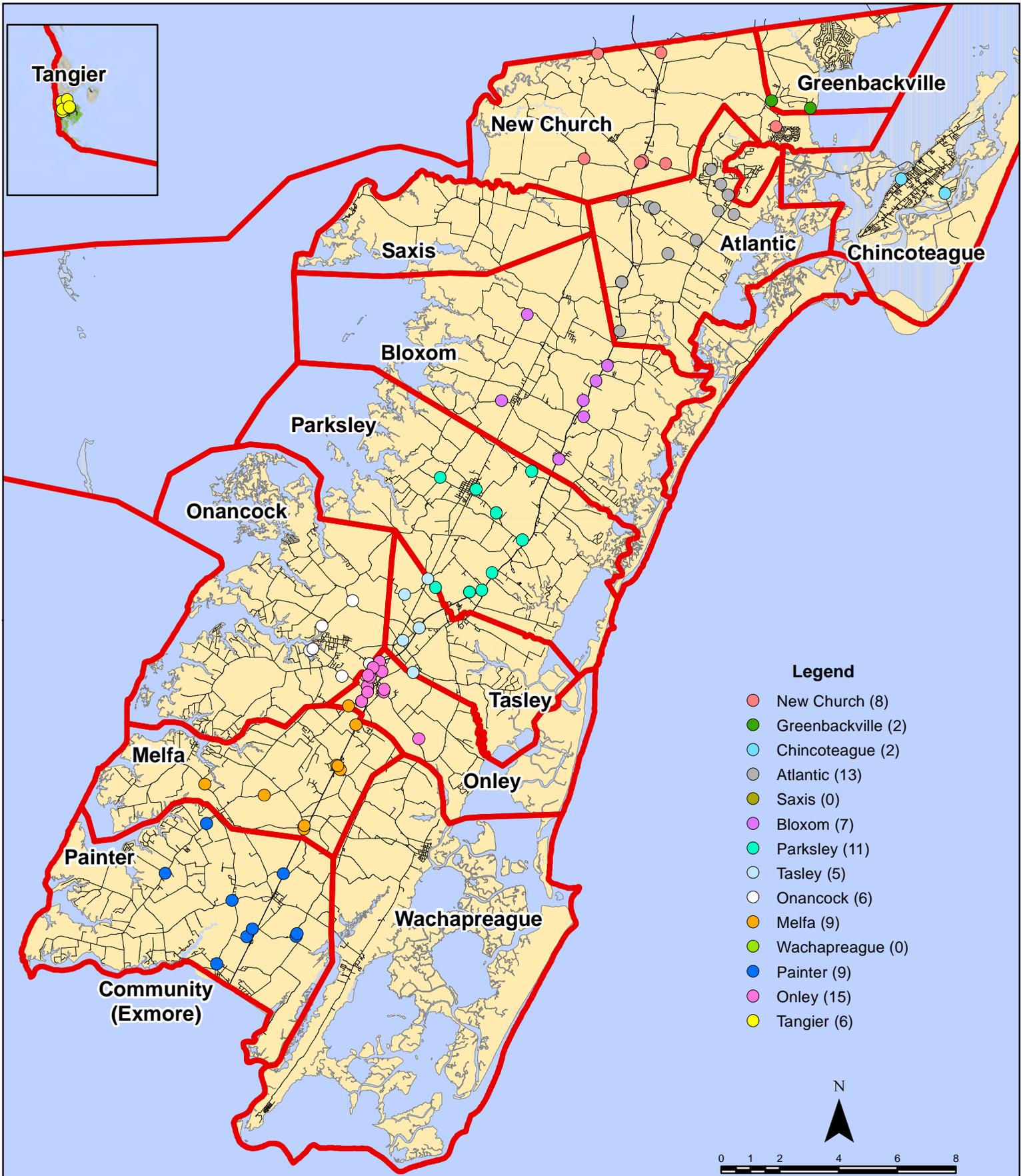
# March 2015 EMS Calls By Prime Unit



Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - April 9, 2015

All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

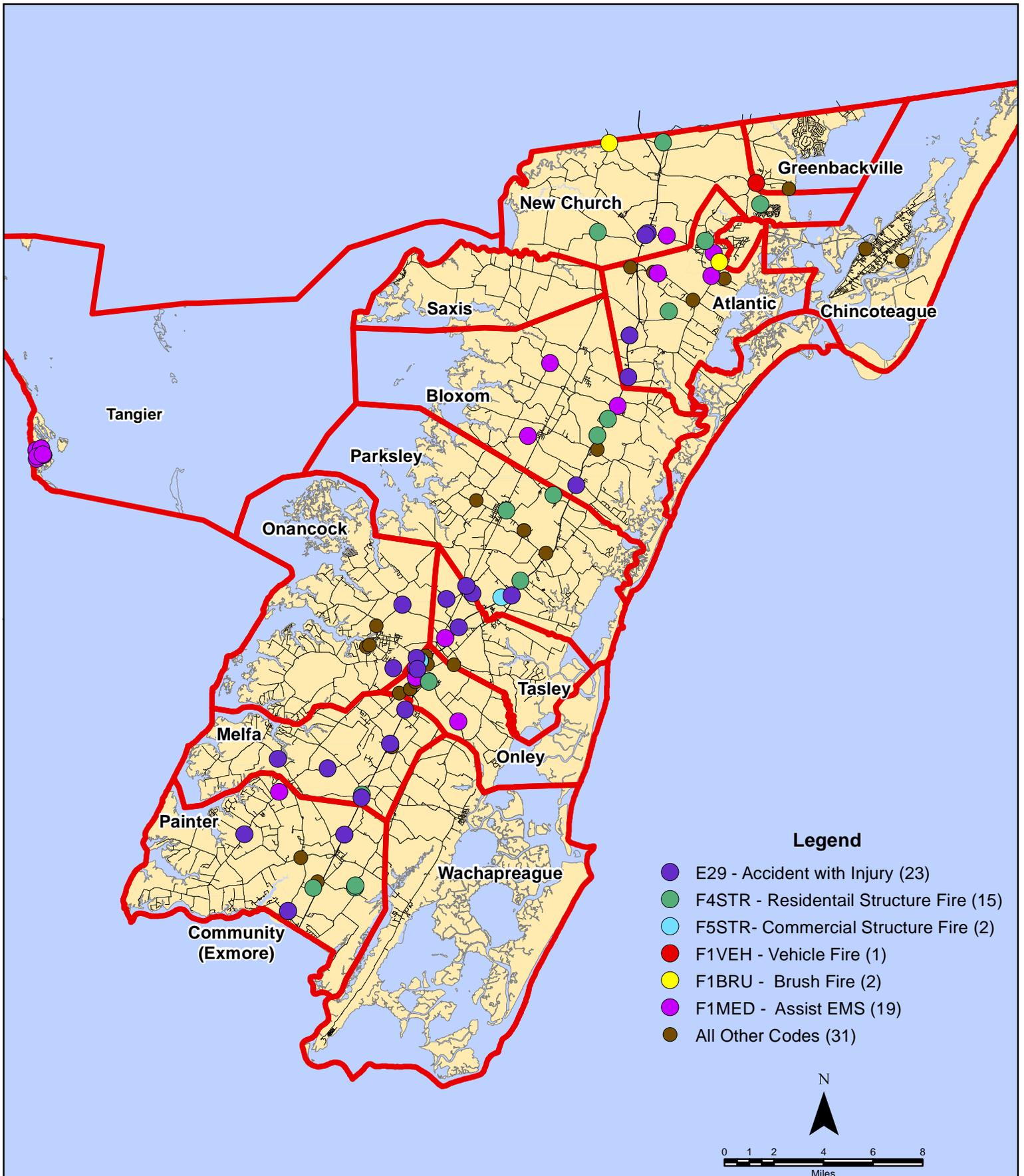
# March 2015 Fire Calls By District



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - April 9, 2015

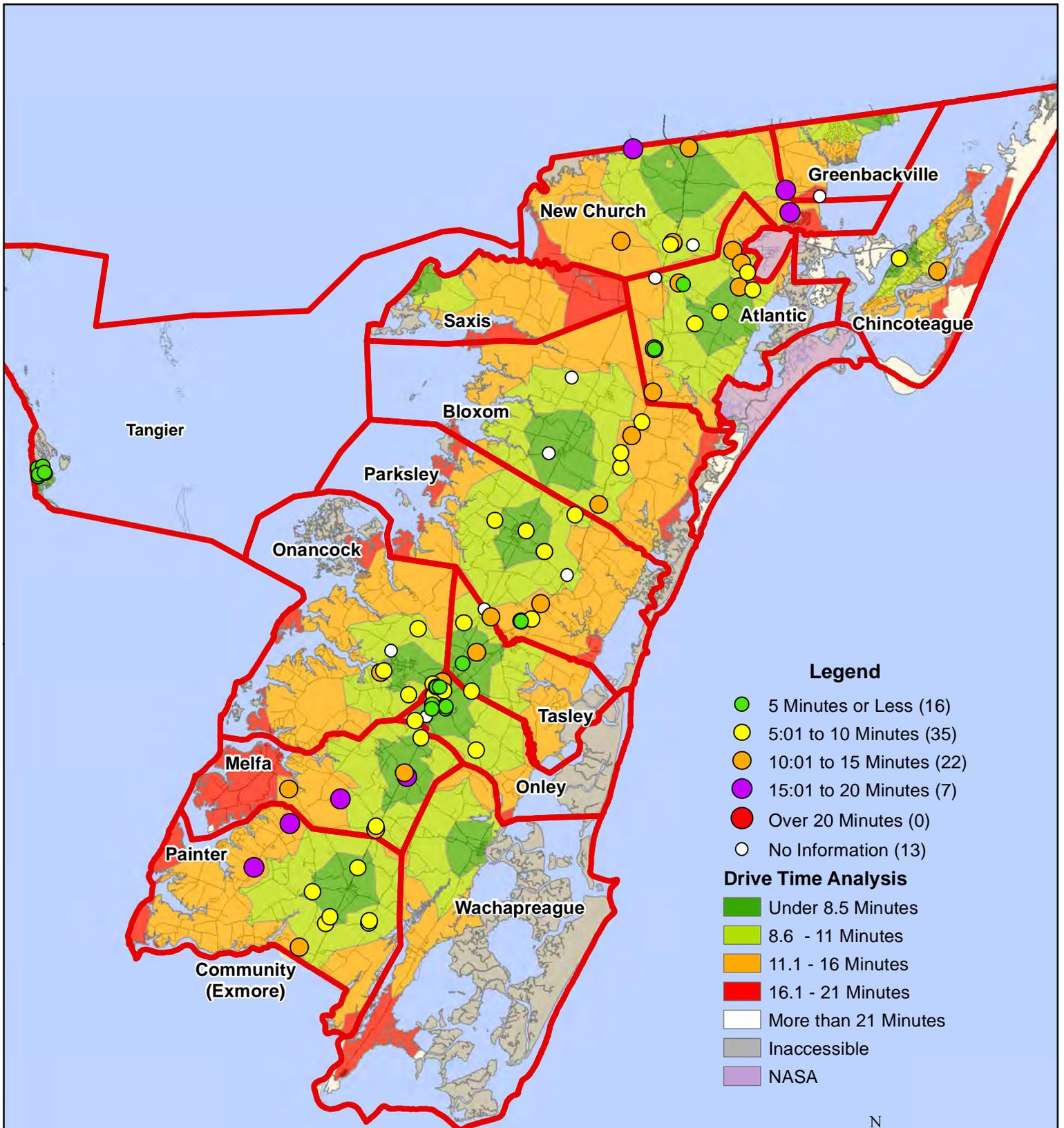
# March 2015 Fire Calls By Type



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - April 9, 2015

# March 2015 Fire Calls By Response Time



## Legend

- 5 Minutes or Less (16)
- 5:01 to 10 Minutes (35)
- 10:01 to 15 Minutes (22)
- 15:01 to 20 Minutes (7)
- Over 20 Minutes (0)
- No Information (13)

## Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 21 Minutes
- More than 21 Minutes
- Inaccessible
- NASA



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