

Fire - Performance Measure Data					
Response District	Total Calls in District	Greater than 20 min. Response	Calls Handled by other agency	Longest Response Time	Overall Station Benchmark %
New Church	5	0	0	15:57	100.0%
Greenbackville	2	0	0	11:33	100.0%
Chincoteague	15	0	0	19:07	100.0%
Atlantic	13	0	0	12:14	100.0%
Saxis	1	0	0	14:52	100.0%
Bloxom	21	0	0	12:41	100.0%
Parksley	11	0	0	18:46	100.0%
Tasley	11	0	0	12:32	100.0%
Onancock	10	0	0	11:54	100.0%
Melfa	8	0	0	12:06	100.0%
Wachapreague	0	0	N/A	N/A	N/A
Painter	10	0	0	14:37	100.0%
Onley	10	0	0	11:36	100.0%
Tangier	2	0	0	4:13	100.0%
System Totals	119	0	0	19:07	100.0%

EMS - Performance Measure Data						
Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	11	2	20:56	4	81.82%	63.6%
Chincoteague	64	2	31:45	1	96.88%	98.4%
Saxis	6	0	15:58	3	100.00%	50.0%
Bloxom	71	1	28:41	10	98.59%	85.9%
Parksley	92	2	34:53	9	97.83%	90.2%
Onancock	44	0	17:27	0	100.00%	100.0%
Melfa	75	3	21:26	3	96.00%	96.0%
Wachapreague	7	1	45:14	5	85.71%	28.6%
Onley	51	0	14:31	10	100.00%	80.4%
Oak Hall	83	1	20:55	7	98.80%	91.6%
Tangier	12	0	11:33	0	100.00%	100.0%
Community (Exmore)	14	1	27:44	2	92.86%	85.7%
System Totals	530	13	45:14	54	97.55%	89.8%

January 2015

EMS Mutual Aid Data

Station : Giving Aid	Station Receiving Aid													
	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague	Onley	Oak Hall	Community (Exmore)	NORS	2nd Call	3rd Call
Greenbackville												4	0	0
Chincoteague											2	0	1	0
Saxis												3	0	0
Bloxom				7							5	0	9	0
Parksley			6									0	8	0
Onancock			1			1					6	0	0	0
Melfa				1			5	4			2	0	1	0
Wachapreague												5	0	0
Onley												5	5	0
Oak Hall	4	1	3	2								0	7	0
Community (Exmore)												0	2	0
North. Co.												n/a	n/a	n/a
Total	4	1	3	9	8	0	1	5	10	7	2	17	33	0

Over 20 minute response Detail

Date and Alarm Time	Dist.	Response Time	Explanation
1/2/15 9:31	ST11	0:45:14	Unable to locate residence
1/2/15 14:39	ST02	0:22:22	A21 had slow Turnout Time
1/7/15 4:34	ST10	0:20:43	Drive Time
1/7/15 5:26	ST02	0:20:56	A21 had slow Turnout Time
1/8/15 14:19	ST07	0:34:53	Long Drive Time
1/9/15 20:52	ST10	0:21:26	2nd Call - Long Drive Time
1/14/15 5:28	ST10	0:20:39	Long Drive Time
1/27/15 18:49	ST03	0:31:45	6 Min Turnout & Possibly Staged.
1/27/15 20:01	ST03	0:20:04	2nd Call - Long Turnout Time
1/29/15 12:52	ST06	0:28:41	2nd Call - Long Turnout Time
1/29/15 13:51	ST07	0:20:24	2nd Call - Long Turn out & Drive Time
1/29/15 17:50	ST13	0:27:44	Long Drive Time
1/30/15 6:42	ST20	0:20:55	2nd Call - Long Drive Time

Benchmark = The Accomack County Board of Supervisors established 20 minute standard for emergency response.

NORS = No Response by station. The call was handled by another station or agency.

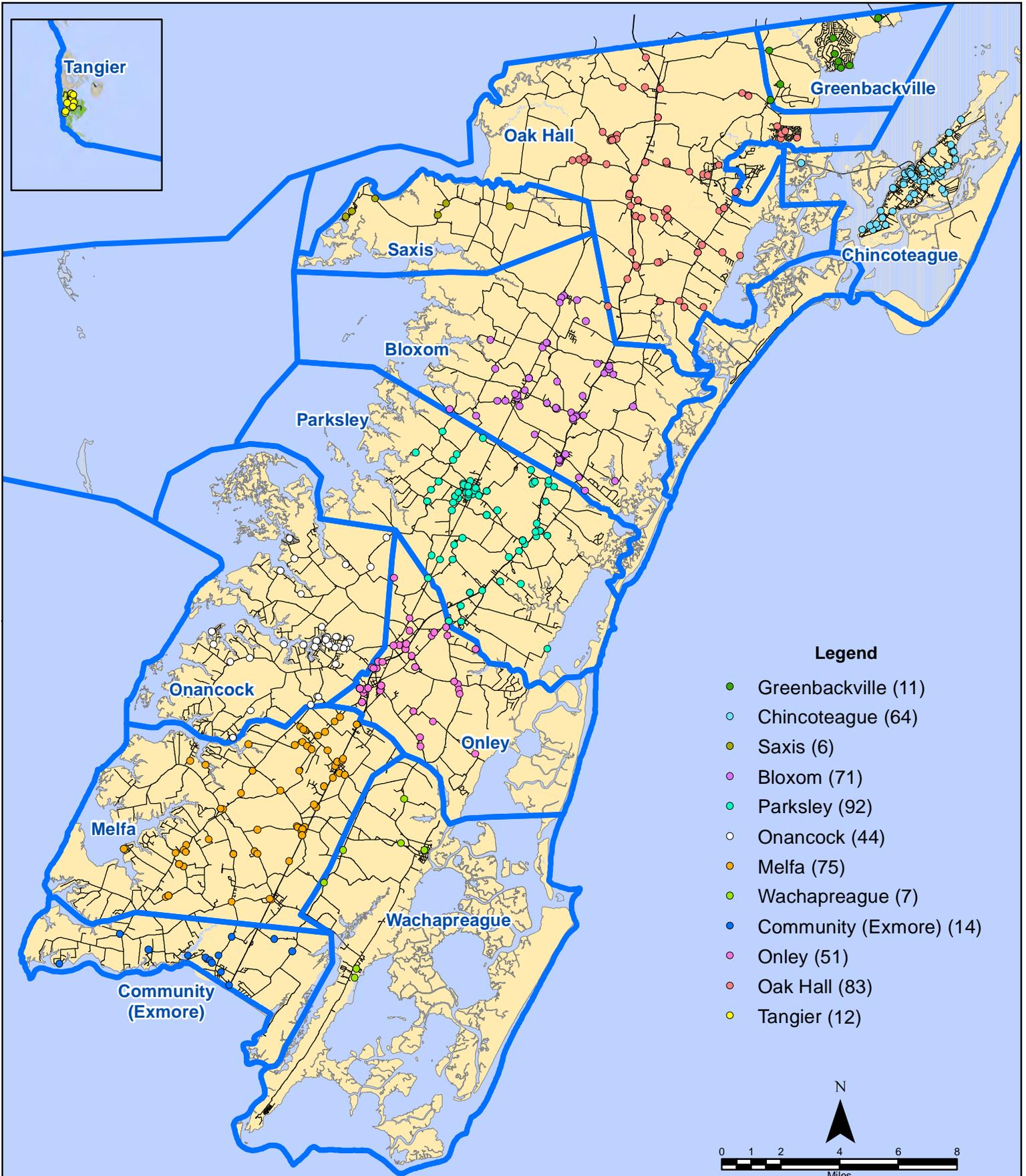
2nd Call = 2nd Ambulance call received while first ambulance was on another call.

3rd Call = 3rd Ambulance call received while First & Second Ambulances were on other calls.

This information was prepared using data supplied by the Eastern Shore of Virginia 911 Center.

This information is original incident data only and may not be representative of all units or stations who responded to an incident.

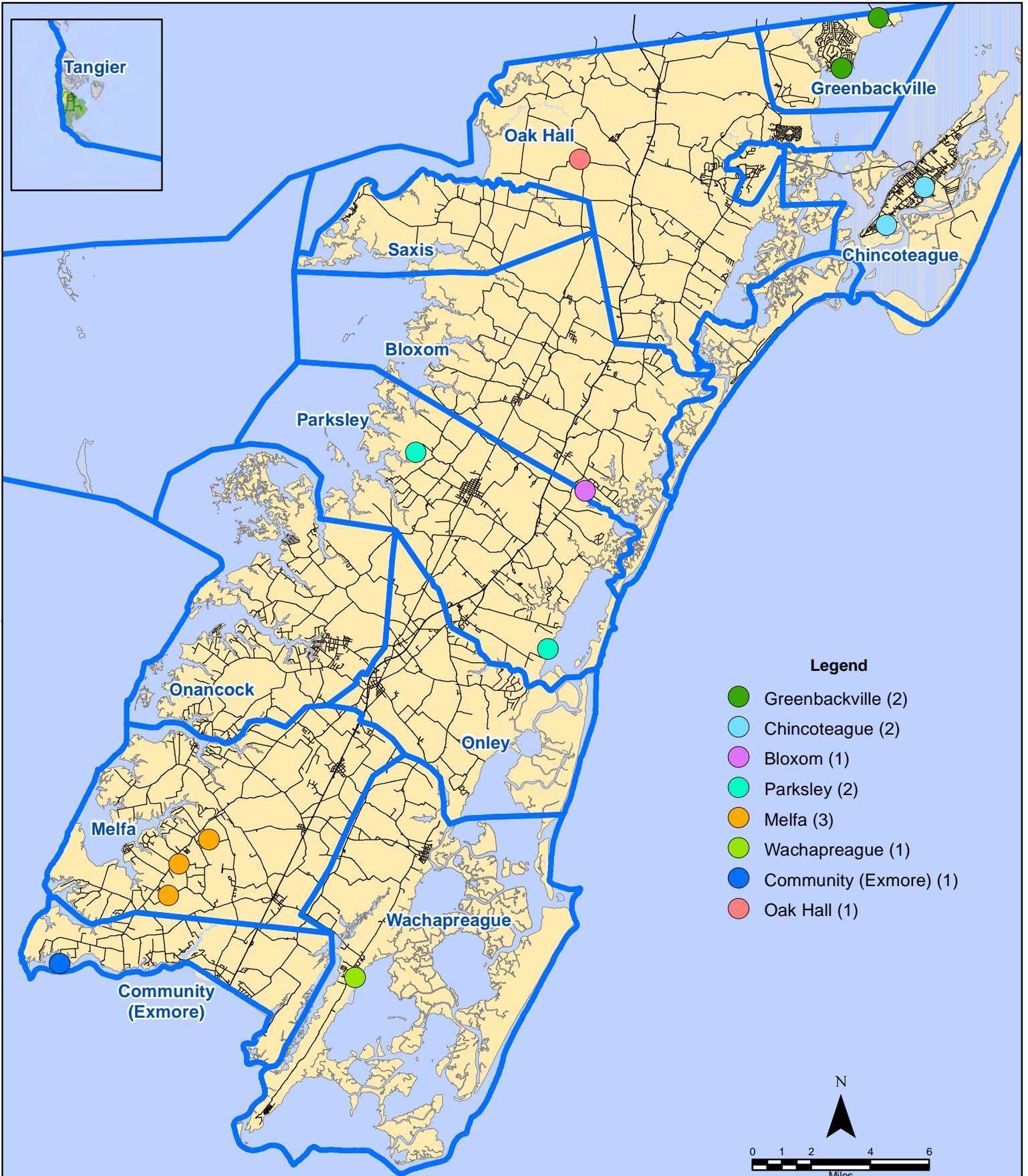
January 2015 EMS Calls By District



All points are plotted using X and Y coordinates provided by the ESVA 911 Center.
Points may be plotted over one another when they are in close proximity.

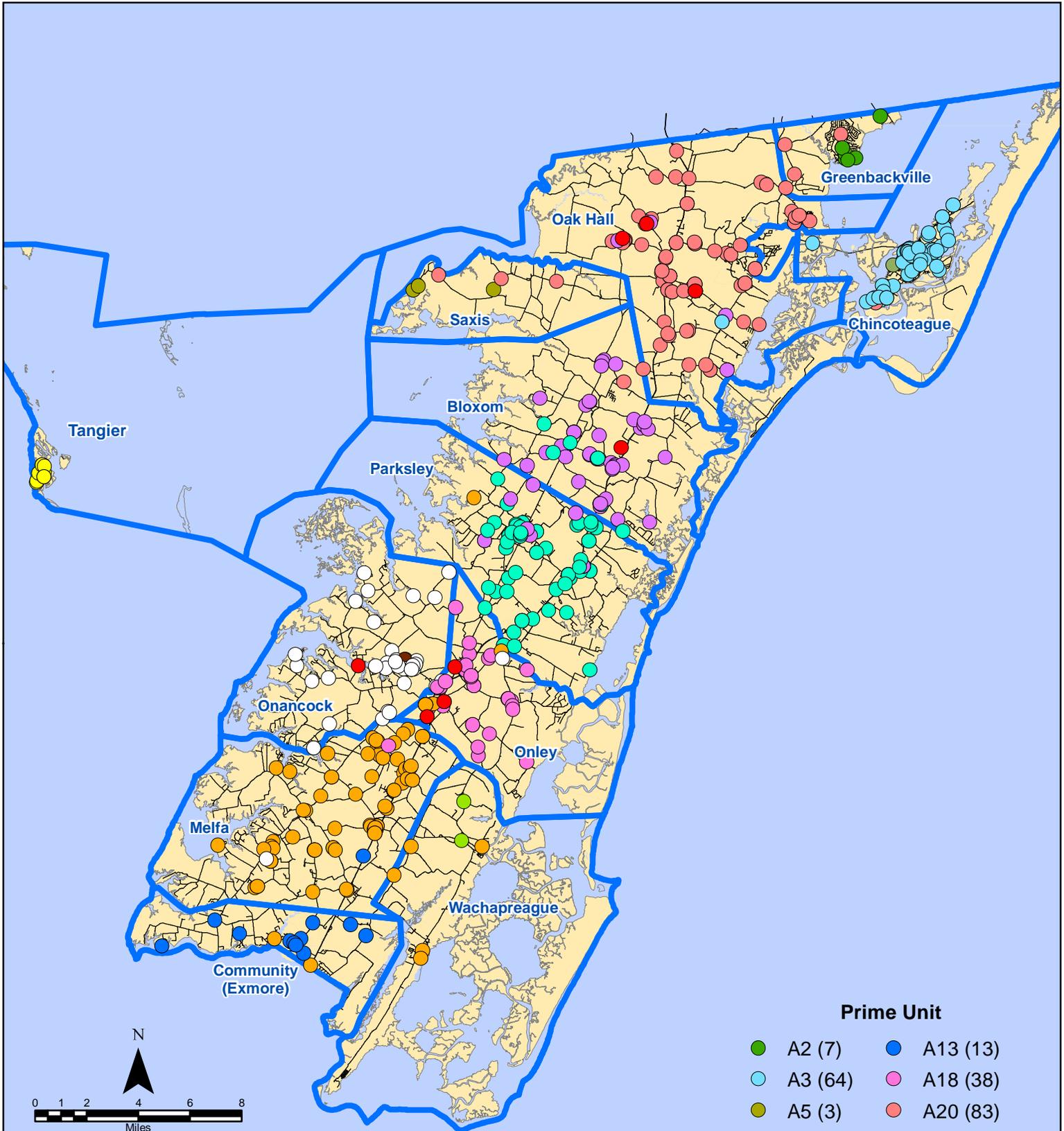
Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - February 24, 2015

January 2015 EMS Calls With Response Time Greater Than 20 Mins.



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

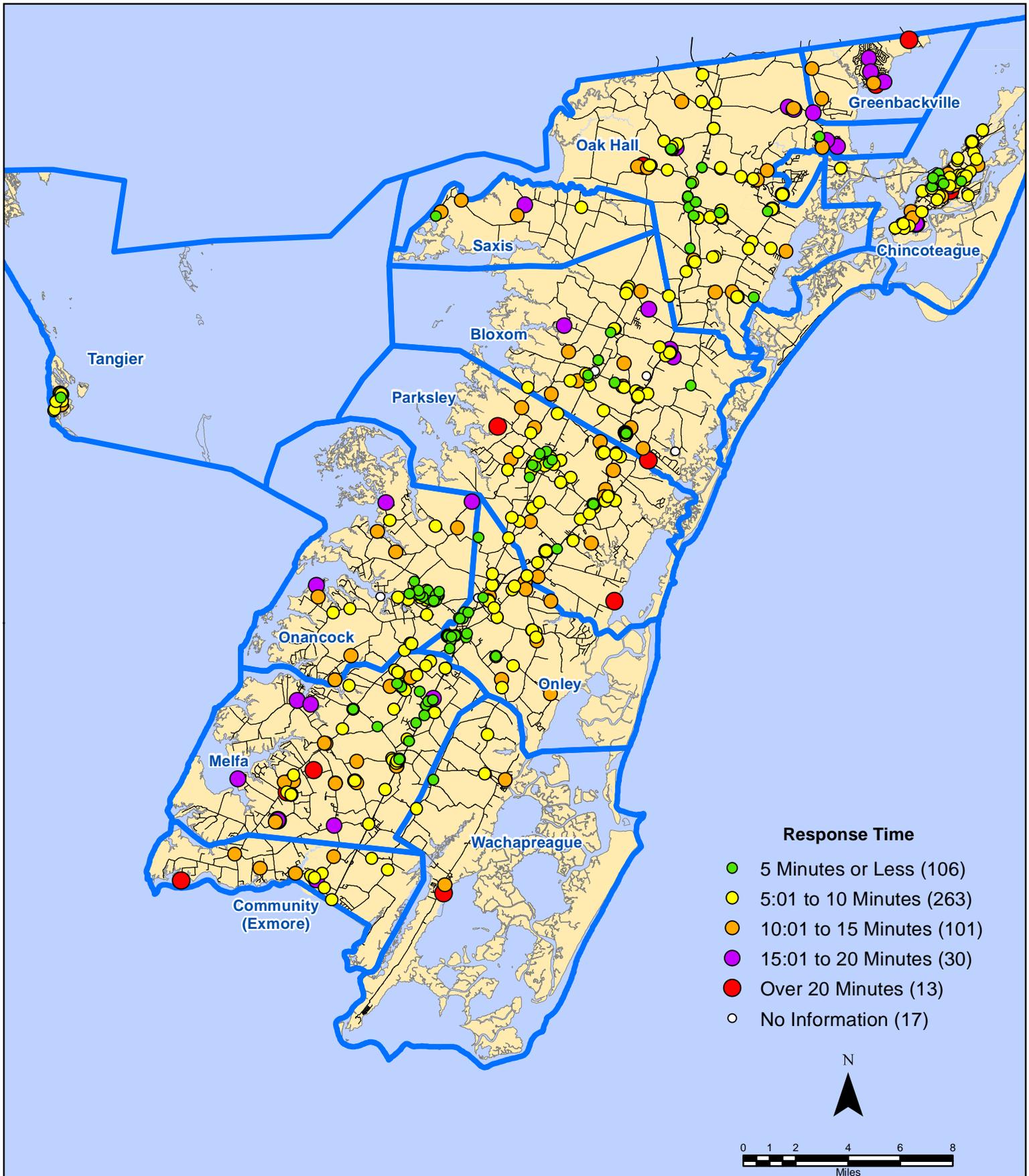
January 2015 EMS Calls By Prime Unit



Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - February 24, 2015

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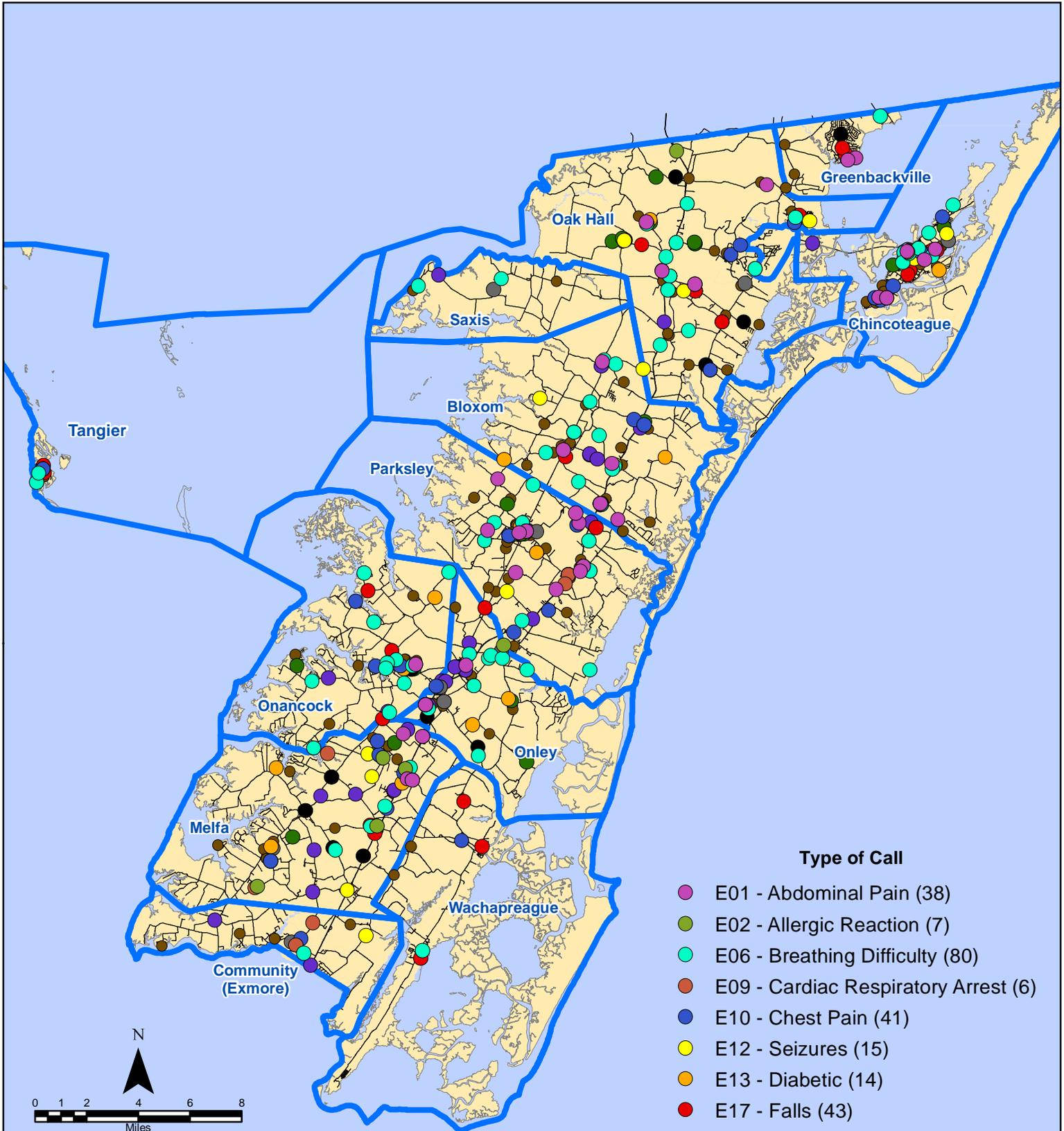
January 2015 EMS Calls By Response Time



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January 2015 EMS Calls By Type

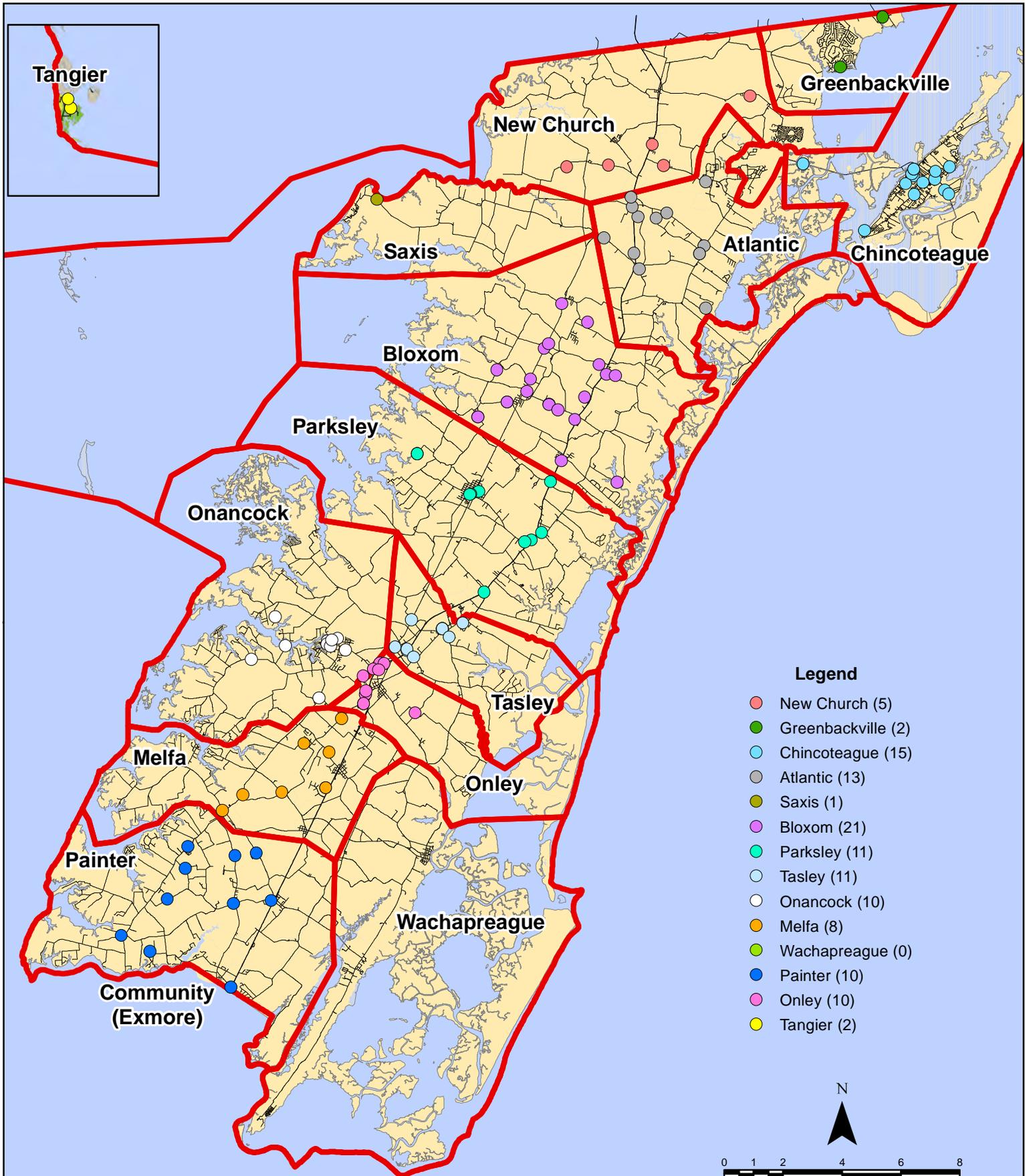


- Type of Call**
- E01 - Abdominal Pain (38)
 - E02 - Allergic Reaction (7)
 - E06 - Breathing Difficulty (80)
 - E09 - Cardiac Respiratory Arrest (6)
 - E10 - Chest Pain (41)
 - E12 - Seizures (15)
 - E13 - Diabetic (14)
 - E17 - Falls (43)
 - E28 - Stroke (14)
 - E29 - Accident with Injury (33)
 - E30 - Trauma (17)
 - E31 - Unconscious Person (30)
 - All Other Codes (192)

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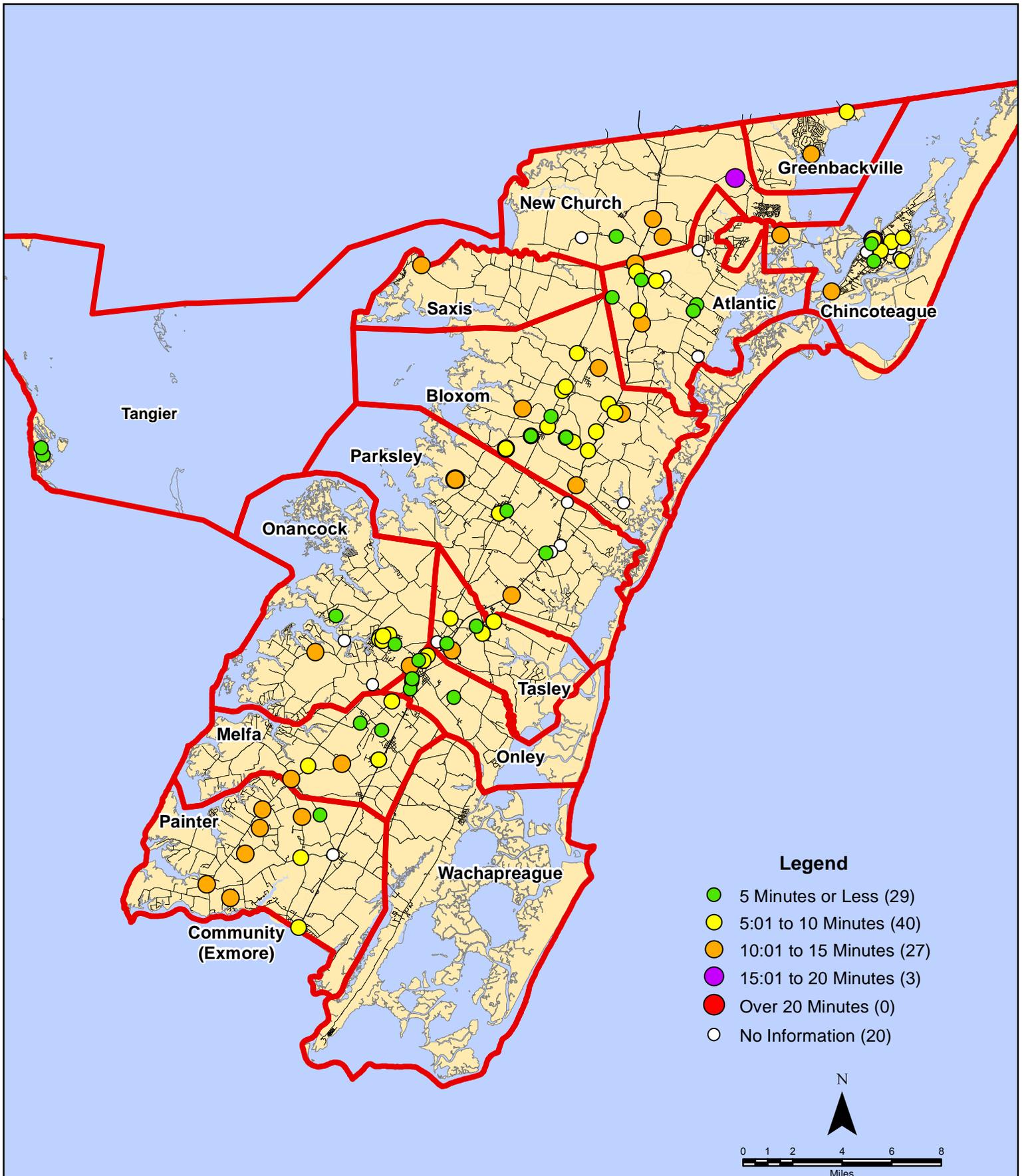
January 2015 Fire Calls By District



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January 2015 Fire Calls By Response Time



Legend

- 5 Minutes or Less (29)
- 5:01 to 10 Minutes (40)
- 10:01 to 15 Minutes (27)
- 15:01 to 20 Minutes (3)
- Over 20 Minutes (0)
- No Information (20)



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January 2015 Fire Calls By Type

