

Fire - Performance Measure Data					
Response District	Total Calls in District	Greater than 20 min. Response	Calls Handled by other agency	Longest Response Time	%
New Church	3	0	0	9:01	100.0%
Greenbackville	0	0	0	N/A	N/A
Chincoteague	10	0	0	19:41	100.0%
Atlantic	10	0	0	14:56	100.0%
Saxis	2	0	0	16:29	100.0%
Bloxom	8	0	0	15:05	100.0%
Parksley	10	0	0	10:32	100.0%
Tasley	4	0	0	8:30	100.0%
Onancock	4	0	0	11:46	100.0%
Melfa	8	1	1	22:17	87.5%
Wachapreague	3	0	0	11:35	100.0%
Painter	6	0	0	14:11	100.0%
Onley	8	0	0	7:51	100.0%
Tangier	1	0	0	1:04	100.0%
System Totals	77	1	1	22:17	98.7%

EMS - Performance Measure Data							
Response Area	Response District	Total Calls in District	Greater than 20 min. Response	Longest Response Time	Calls Handled by other agency	Station Reliability	Benchmark Compliance%
Northern Area	Greenbackville	8	1	21:12	4	50.0%	97.44%
	Oak Hall	70	2		7	90.0%	
	Saxis	24	1		17	29.2%	
	Bloxom	54	0		1	98.1%	
Central Area	Parksley	99	0	21:21	7	92.9%	99.52%
	Onancock	61	1		7	88.5%	
	Onley	48	0		5	89.6%	
Southern Area	Melfa	76	2	21:33	3	96.1%	96.91%
	Wachapreague	7	0		5	28.6%	
	Community (Exmore)	14	1		2	85.7%	
Island Areas	Tangier	8	0	6:35	0	N/A	100.00%
	Chincoteague	57	2	27:11	2	96.5%	96.49%
System Totals		526	10	27:11	60		98.10%

December 2014

EMS Mutual Aid Data

Station : Giving Aid	Station Receiving Aid													
	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague	Onley	Oak Hall	Community (Exmore)	NORS	2nd Call	3rd Call
Greenbackville										1		4	0	0
Chincoteague										1		0	3	0
Saxis												16	1	0
Bloxom			3		5					5		0	1	0
Parksley			1									0	6	1
Onancock										5		0	7	0
Melfa					2		5				1	0	2	0
Wachapreague												5	0	0
Onley				2	5	2						2	3	0
Oak Hall	4	3	14									0	7	0
Community (Exmore)												1	0	0
North. Co.						1						n/a	n/a	n/a
Total	4	3	17	1	7	7	3	5	5	7	1	28	30	1

Over 20 minute response Detail

District (Inc. No.)	Alarm Time	Response Time	Explanation
ST02 (8885)	11:15	21:55	Long turn out time and drive time
ST03 (8887)	3:33	23:26	Long turn out time - Not staffed
ST03 (8460)	2:41	27:11	Long turn out time - Not staffed
ST05 (8363)	22:54	20:01	Long turn out time and drive time
ST05 (8637)	16:06	20:22	Drive Time
ST05 (8457)	20:16	21:12	2nd Call - Drive Time
ST09 (8699)	2:20	21:21	Drive Time
ST10 (8723)	3:32	20:59	Drive Time - Incorrect Address ?
ST10 (8964)	4:28	21:33	Long turn out time plus drive time
ST13 (8819)	10:29	21:12	2nd Call - Drive Time

Benchmark = The Accomack County Board of Supervisors established 20 minute standard for emergency response.

NORS = No Response by station. The call was handled by another station/agency.

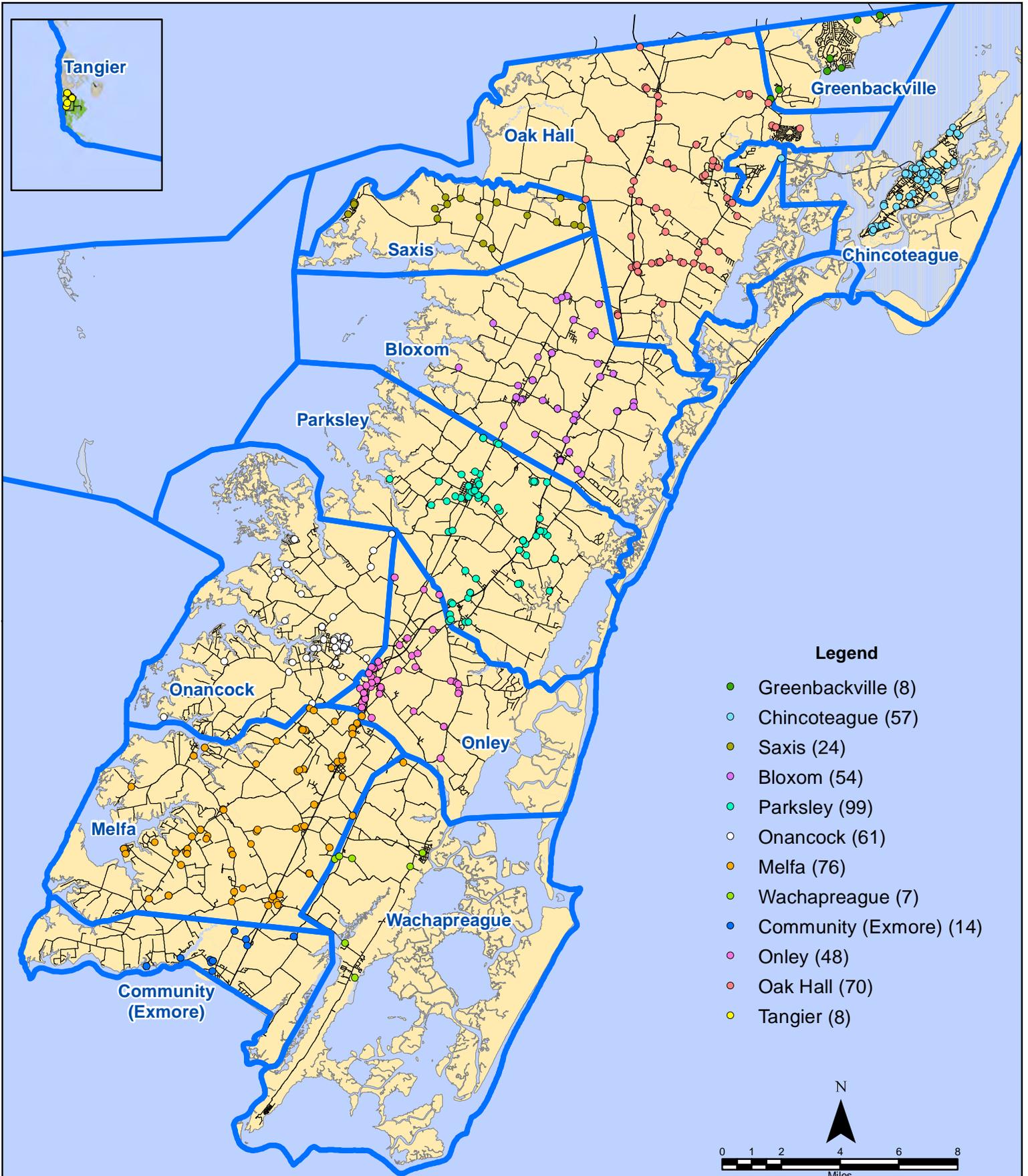
2nd Call = 2nd Ambulance call received while first ambulance was on another call.

3rd Call = 3rd Ambulance call received while First & Second Ambulances were on other calls.

This information was prepared using data supplied by the Eastern Shore of Virginia 911 Center.

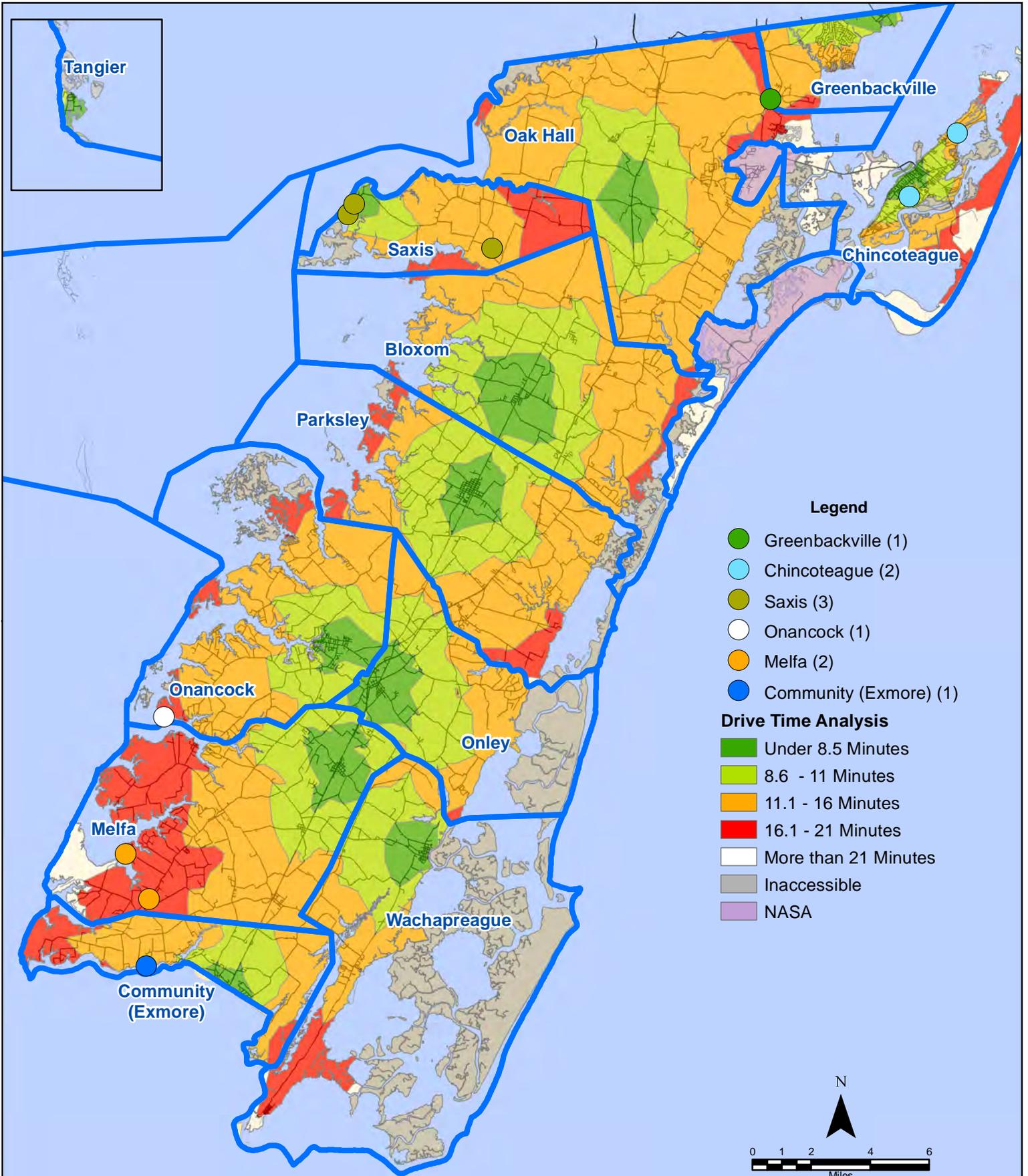
This information is original incident data only and may not be representative of all units or stations who responded to an incident.

December 2014 EMS Calls By District



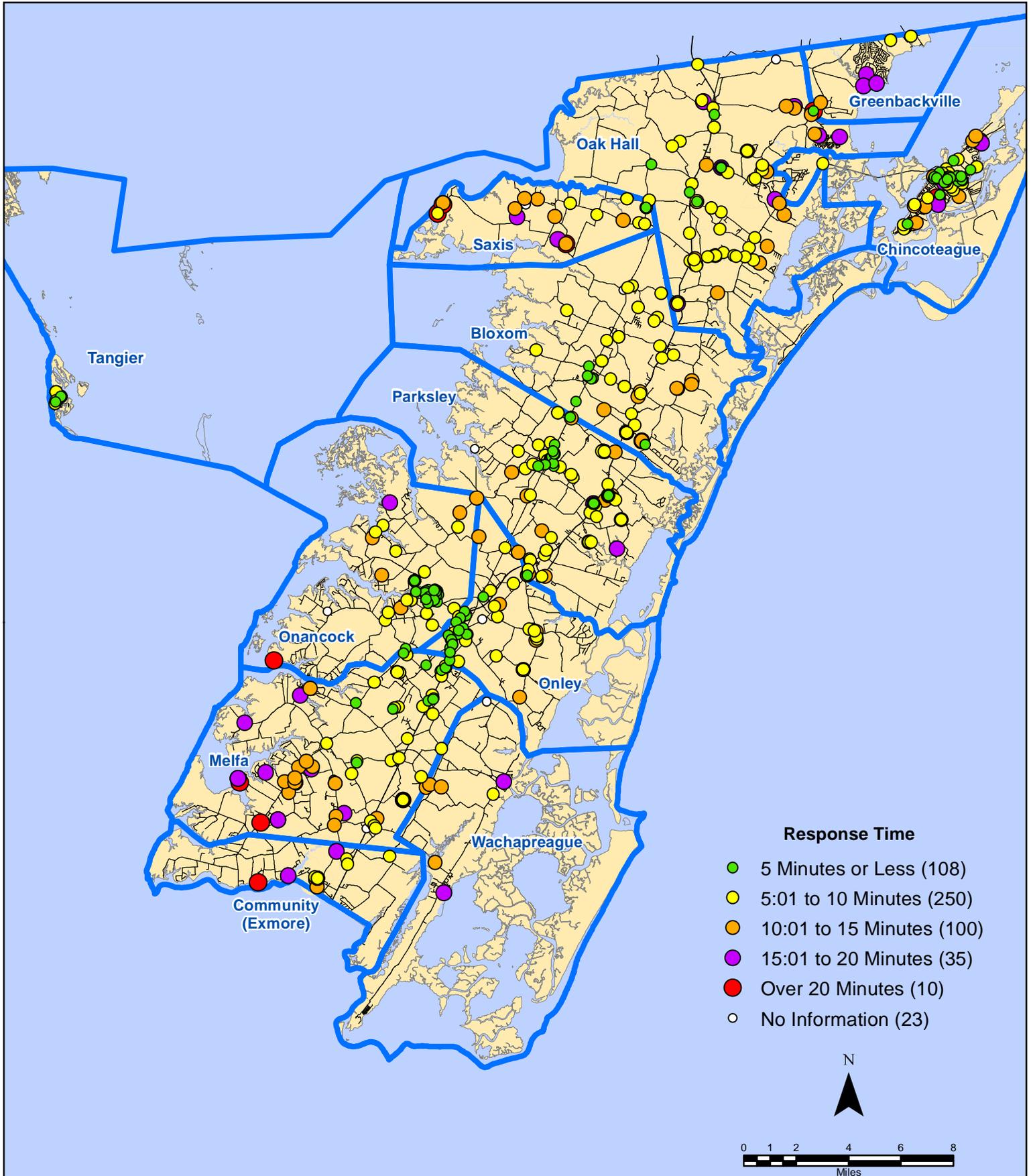
All points are plotted using X and Y coordinates provided by the ESVA 911 Center.
Points may be plotted over one another when they are in close proximity.

December 2014 EMS Calls With Response Time Greater Than 20 Mins.



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

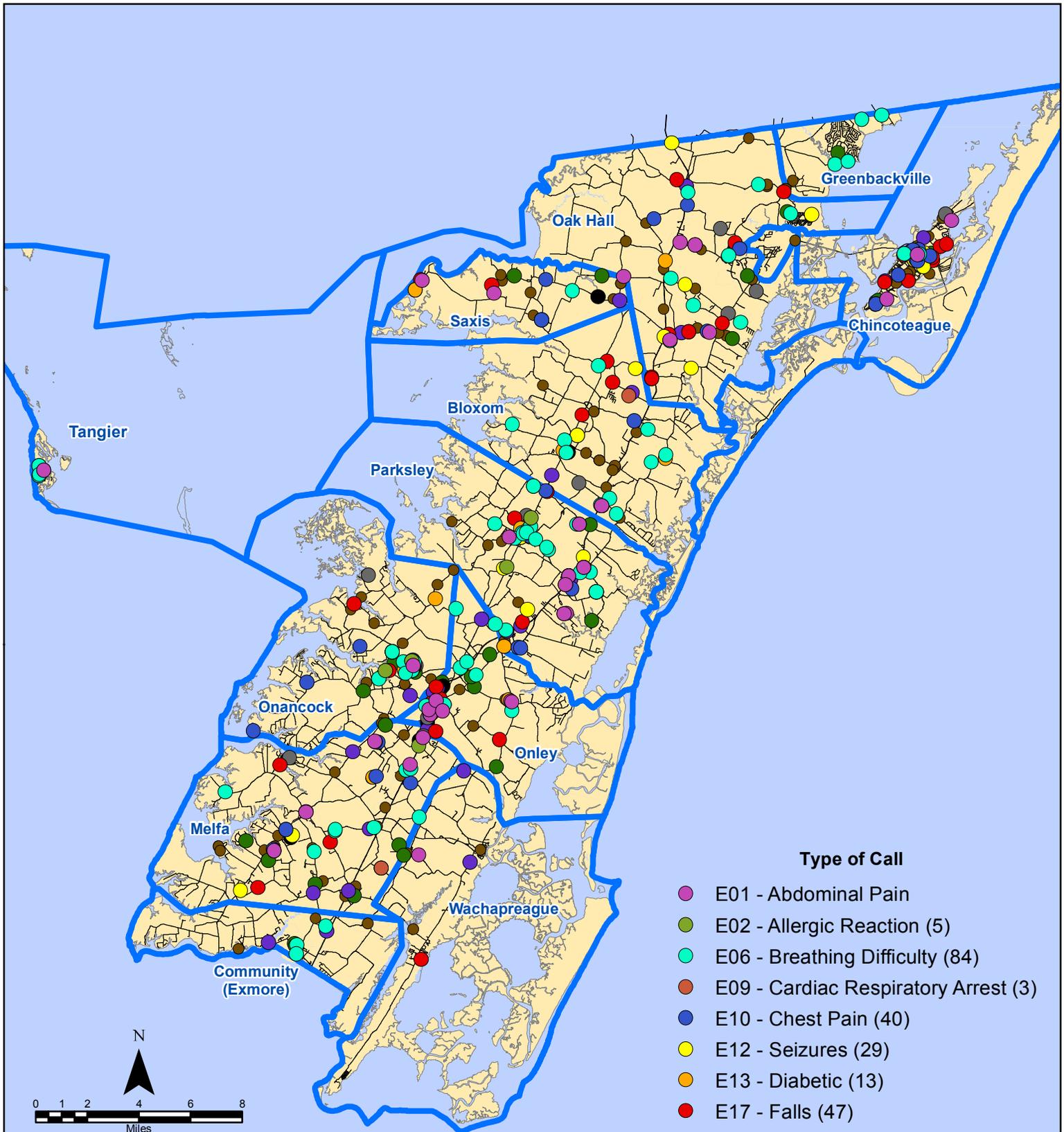
December 2014 EMS Calls By Response Time



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - February 23, 2015

December 2014 EMS Calls By Type



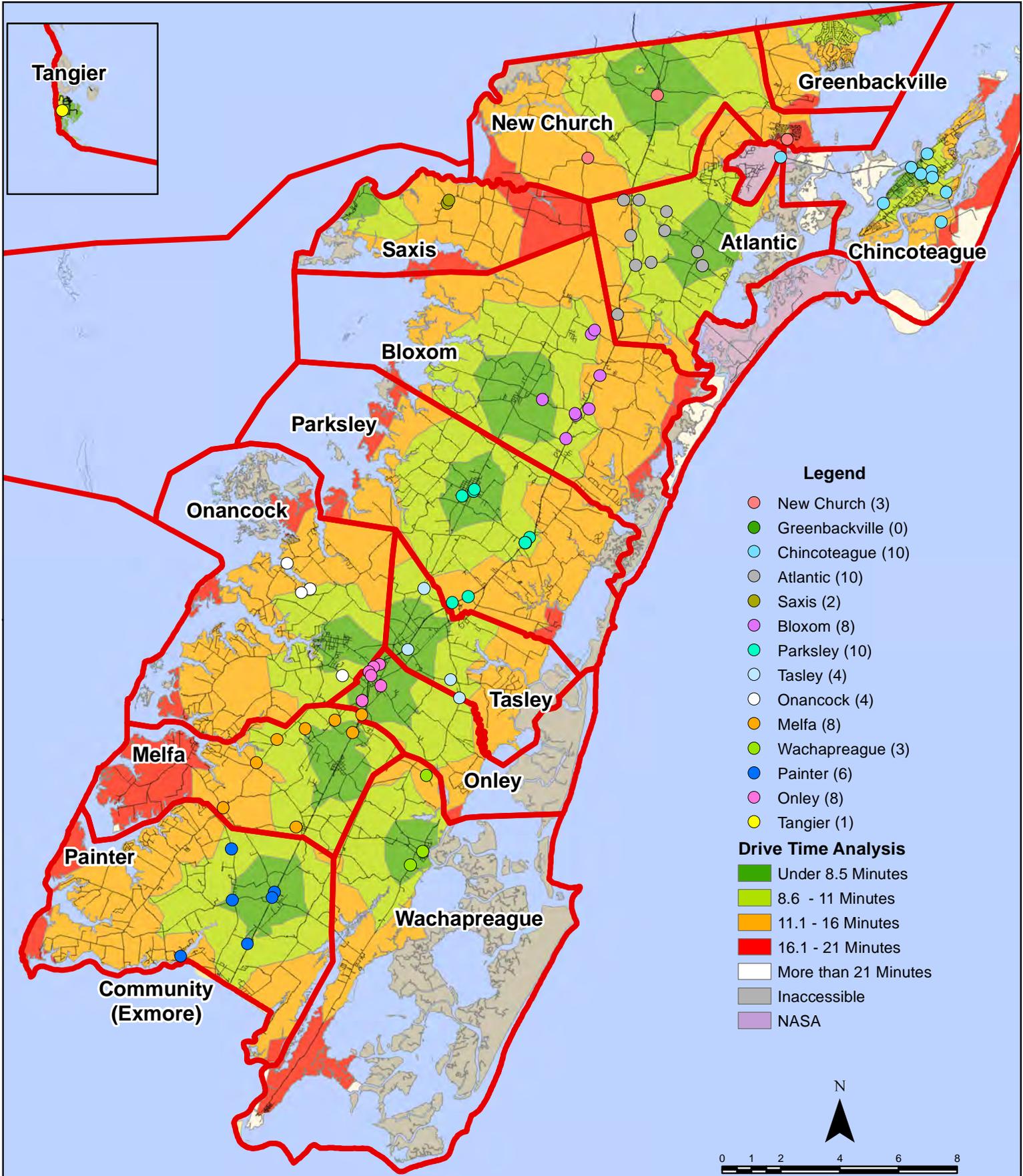
Type of Call

- E01 - Abdominal Pain
- E02 - Allergic Reaction (5)
- E06 - Breathing Difficulty (84)
- E09 - Cardiac Respiratory Arrest (3)
- E10 - Chest Pain (40)
- E12 - Seizures (29)
- E13 - Diabetic (13)
- E17 - Falls (47)
- E28 - Stroke (15)
- E29 - Accident with Injury (27)
- E30 - Trauma (13)
- E31 - Unconscious Person (39)
- All Other Codes (175)

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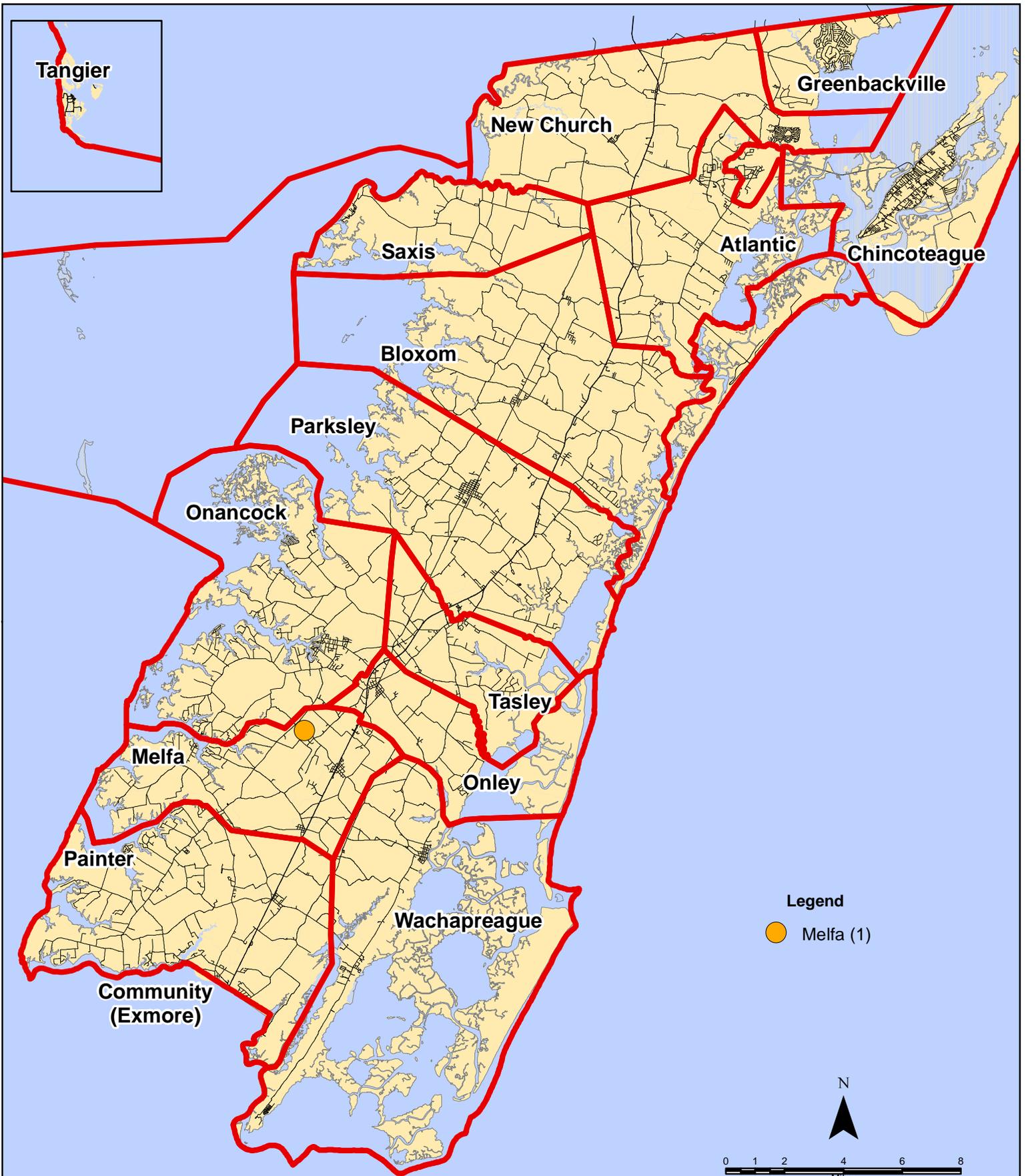
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December 2014 Fire Calls By District



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

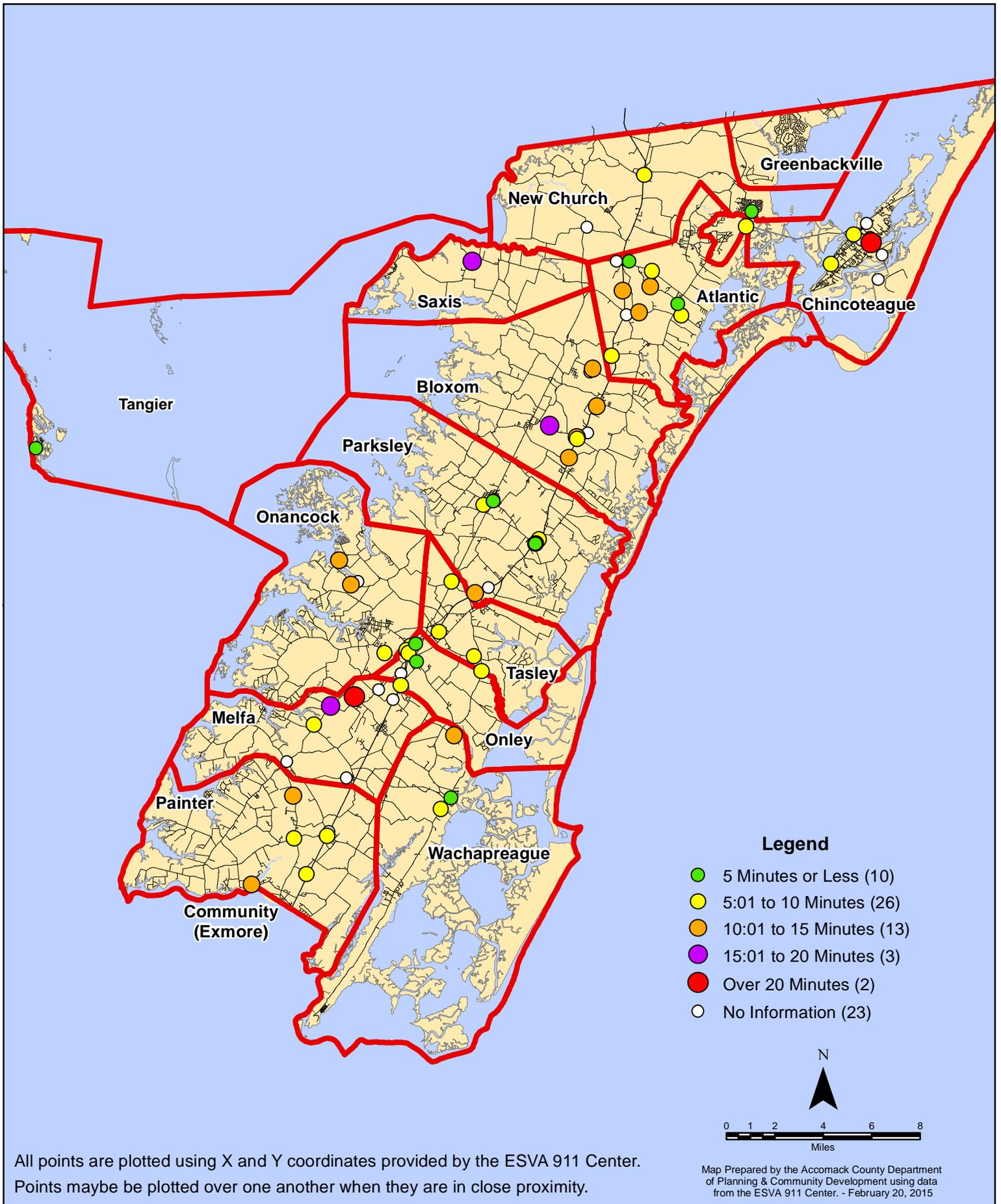
December 2014 Fire Calls With Response Time Greater Than 20 Mins.



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - February 20, 2015

December 2014 Fire Calls By Response Time



December 2014 Fire Calls By Type

