

Fire - Performance Measure Data					
Response District	Total Calls in District	Greater than 20 min. Response	Calls Handled by other agency	Longest Response Time	%
New Church	5	0	0	18:55	100.0%
Greenbackville	2	0	0	13:33	100.0%
Chincoteague	8	0	0	10:28	100.0%
Atlantic	9	0	0	11:14	100.0%
Saxis	1	0	0	17:05	100.0%
Bloxom	14	0	0	16:02	100.0%
Parksley	17	0	0	14:11	100.0%
Tasley	7	0	0	11:50	100.0%
Onancock	4	0	0	8:49	100.0%
Melfa	16	0	0	12:35	100.0%
Wachapreague	3	0	0	9:20	100.0%
Painter	6	0	0	12:17	100.0%
Onley	11	0	0	10:59	100.0%
Tangier	0	0	0	N/A	100.0%
System Totals	103	0	0		100.0%

EMS - Performance Measure Data							
Response Area	Response District	Total Calls in District	Greater than 20 min. Response	Longest Response Time	Calls Handled by other agency	Station Reliability	Benchmark Compliance%
Northern Area	Greenbackville	12	1	21:05	5	58.3%	98.64%
	Oak Hall	78	1		4	94.9%	
	Saxis	8	0		4	50.0%	
	Bloxom	49	0		4	91.8%	
Central Area	Parksley	88	0	29:23	9	89.8%	98.90%
	Onancock	52	2		3	94.2%	
	Onley	42	0		8	81.0%	
Southern Area	Melfa	89	0	20:40	9	89.9%	99.09%
	Wachapreague	10	0		2	80.0%	
	Community (Exmore)	11	1		1	90.9%	
Island Areas	Tangier	2	0	16:27	N/A	N/A	100.00%
	Chincoteague	48	0	16:00	0	100.0%	100.00%
System Totals		489	5	24:19	49		98.98%

November 2014

EMS Mutual Aid Data

Station : Giving Aid	Station Receiving Aid											NORS	2nd Call	3rd Call
	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague	Onley	Oak Hall	Community (Exmore)			
Greenbackville												5	0	0
Chincoteague												0	0	0
Saxis												4	0	0
Bloxom			1		3					4		0	4	0
Parksley				4		1						0	9	0
Onancock					1		2		7			0	3	0
Melfa						1		2	1		1	0	9	0
Wachapreague												2	0	0
Onley					4	2	4					6	2	0
Oak Hall	5	3										0	4	0
Community (Exmore)						2						0	1	0
North. Co.												n/a	n/a	n/a
Total	5	0	4	4	8	3	9	2	8	4	1	17	32	0

Benchmark - The Accomack County Board of Supervisors established 20 minute standard for emergency response.

Station Reliability - Percentage of calls in a stations response district answered by that station.

NORS = No Response by station. The call was handled by another station/agency.

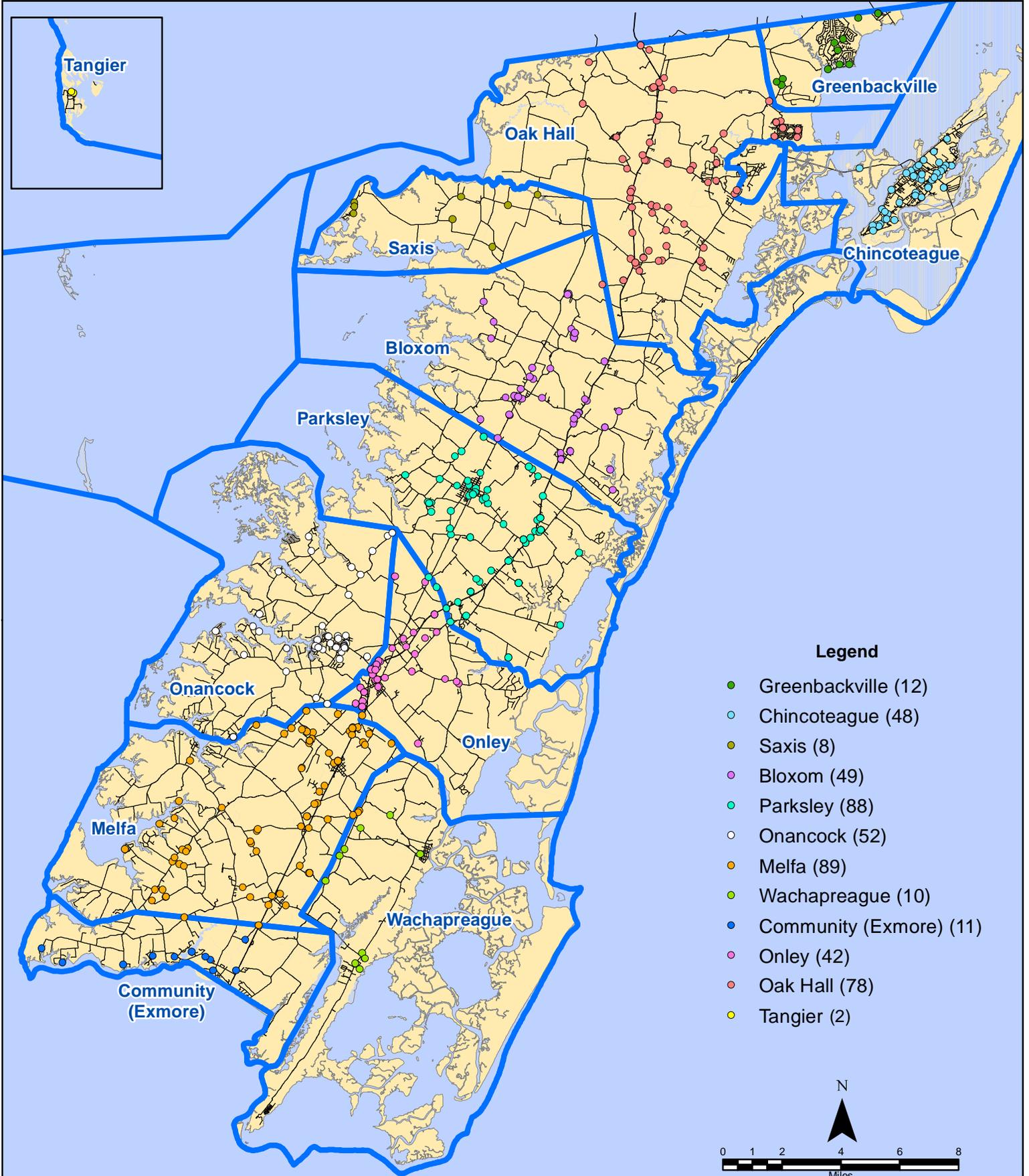
2nd Call = 2nd Ambulance call received while First Ambulance was busy on another call.

3rd Call = 3rd ambulance call received while First and Second Ambulances were on other call.

This information was prepared using data supplied by the Eastern Shore of Virginia 911 Center.

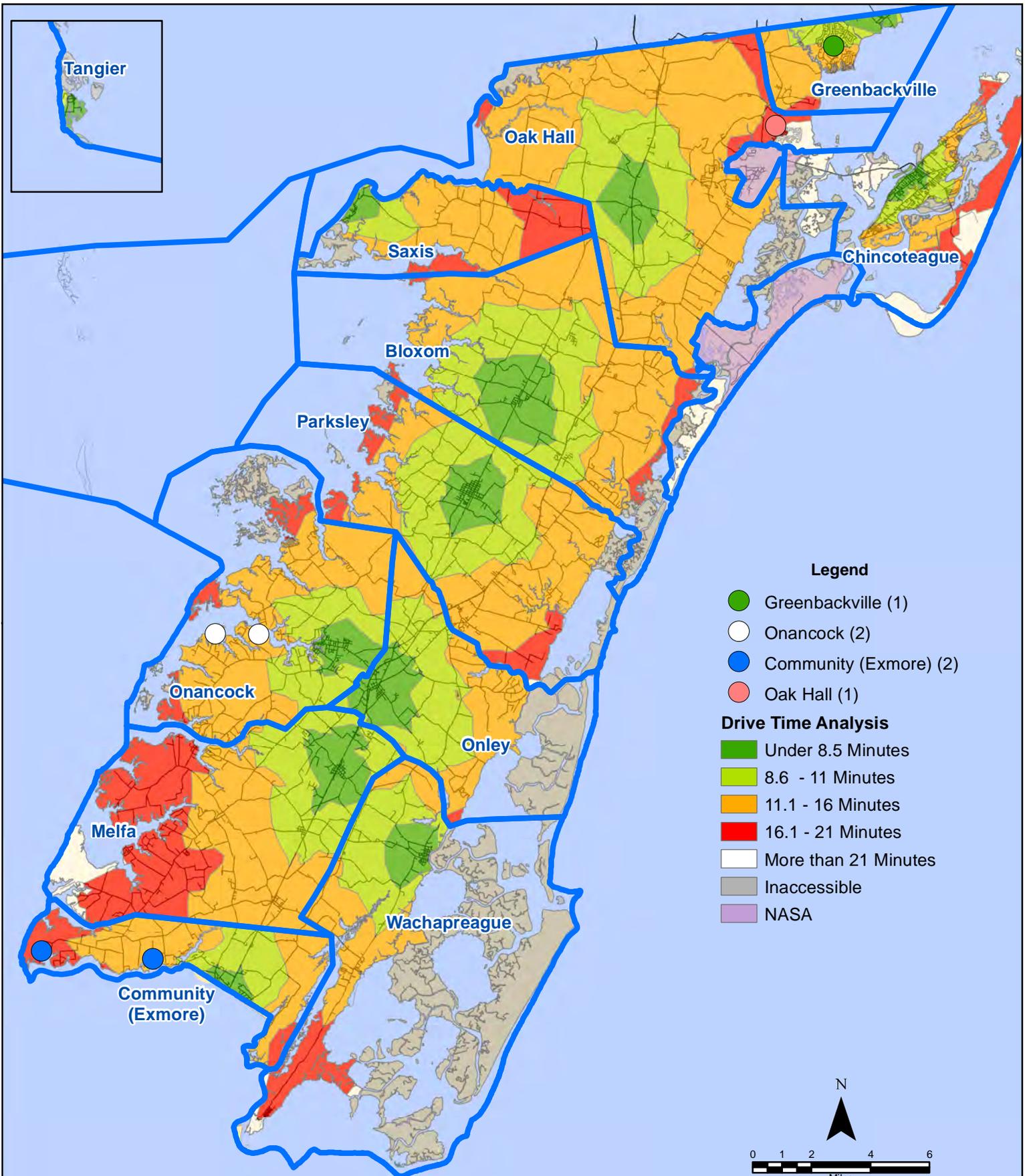
This information is original incident data only and may not be representative of all units or stations who responded to an incident.

November 2014 EMS Calls By District



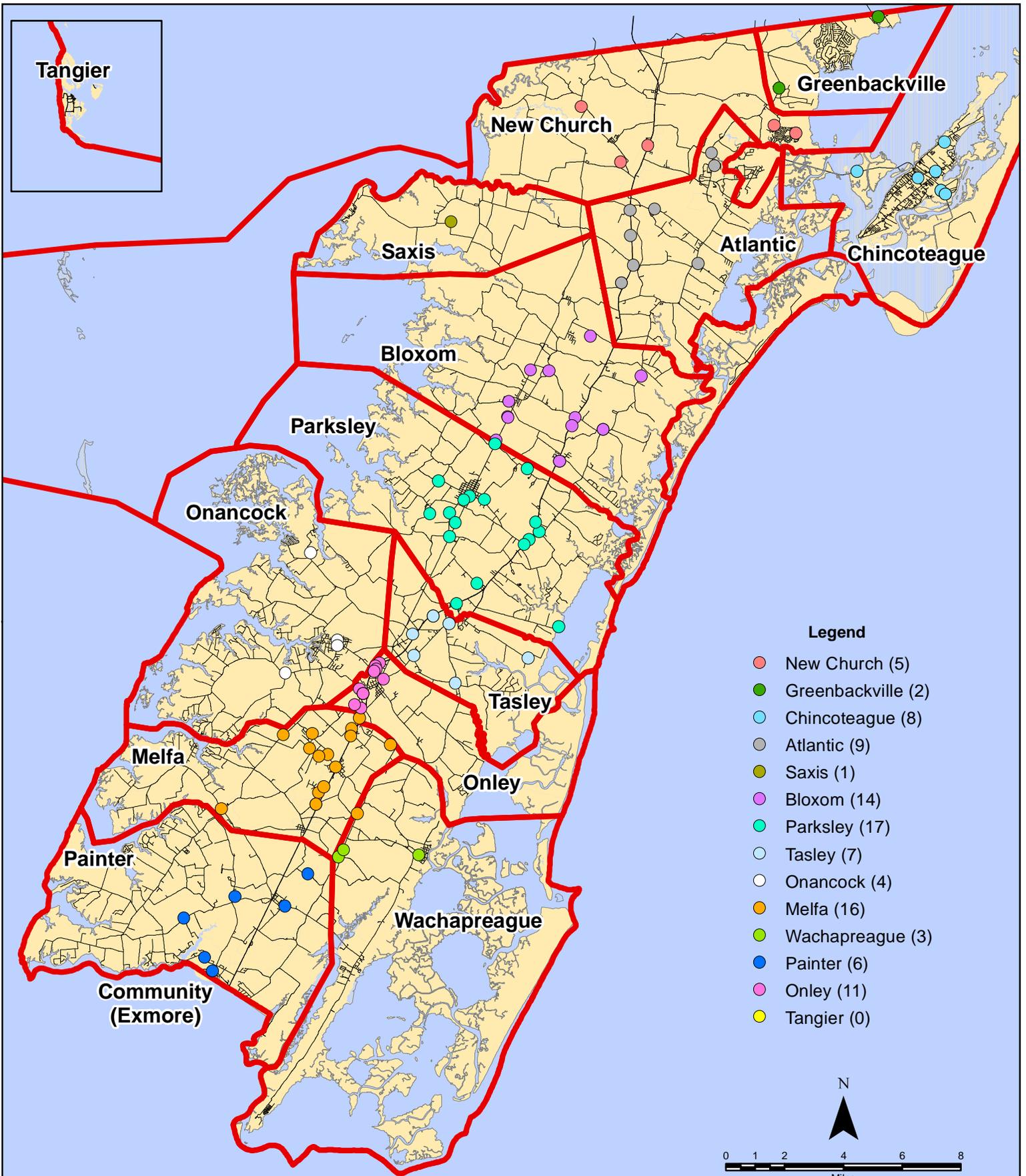
All points are plotted using X and Y coordinates provided by the ESVA 911 Center.
 Points may be plotted over one another when they are in close proximity.

November 2014 EMS Calls With Response Time Greater Than 20 Mins.



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

November 2014 Fire Calls By District



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - December 17, 2014