

Fire - Performance Measure Data					
Response District	Total Calls in District	Greater than 20 min. Response	Calls Handled by other agency	Longest Response Time	%
New Church	4	0	0	14:02	100.0%
Greenbackville	1	0	0	02:00	100.0%
Chincoteague	8	0	0	12:59	100.0%
Atlantic	9	0	0	13:52	100.0%
Saxis	0	0	0	N/A	100.0%
Bloxom	9	0	0	12:01	100.0%
Parksley	7	0	0	11:07	100.0%
Tasley	7	0	0	12:46	100.0%
Onancock	7	0	0	15:51	100.0%
Melfa	9	0	0	15:54	100.0%
Wachapreague	1	0	0	7:21	100.0%
Painter	6	0	0	15:06	100.0%
Onley	3	0	0	7:45	100.0%
Tangier	1	0	0	00:03	100.0%
<b>System Totals</b>	<b>72</b>	<b>0</b>	<b>0</b>		<b>100.0%</b>

EMS - Performance Measure Data							
Response Area	Response District	Total Calls in District	Greater than 20 min. Response	Longest Response Time	Calls Handled by other agency	Station Reliability	Benchmark Compliance%
Northern Area	Greenbackville	5	0	21:23	2	60.0%	98.00%
	Oak Hall	82	2		7	91.5%	
	Saxis	8	0		7	12.5%	
	Bloxom	55	1		5	90.9%	
Central Area	Parksley	81	0	22:55	7	91.4%	99.42%
	Onancock	43	1		1	97.7%	
	Onley	48	0		11	77.1%	
Southern Area	Melfa	68	0	23:27	1	98.5%	96.91%
	Wachapreague	11	1		7	36.4%	
	Community (Exmore)	18	2		6	66.7%	
Island Areas	Tangier	12	0	8:48	0	100.0%	100.00%
	Chincoteague	72	1	24:19	4	94.4%	98.61%
<b>System Totals</b>		<b>503</b>	<b>8</b>	<b>24:19</b>	<b>58</b>		<b>98.41%</b>

## October 2014

### EMS Mutual Aid Data

Station : Giving Aid	Station Receiving Aid										NORS	2nd Call	3rd Call	
	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague	Onley	Oak Hall				Community (Exmore)
Greenbackville												5	0	0
Chincoteague										2		0	4	0
Saxis												7	0	0
Bloxom					3					5		0	5	0
Parksley				3						2		0	7	0
Onancock					1					5		0	1	0
Melfa								5	4	2		0	1	0
Wachapreague												7	0	0
Onley				1	3	1						5	5	1
Oak Hall	2	4	7	1								0	7	0
Community (Exmore)						1	2					1	5	0
North. Co.												n/a	n/a	n/a
<b>Total</b>	<b>2</b>	<b>10</b>	<b>7</b>	<b>5</b>	<b>7</b>	<b>1</b>	<b>1</b>	<b>7</b>	<b>11</b>	<b>7</b>	<b>6</b>	<b>25</b>	<b>35</b>	<b>1</b>

**Benchmark** - The Accomack County Board of Supervisors established 20 minute standard for emergency response.

**Station Reliability** - Percentage of calls in a stations response district answered by that station.

**NORS** = No Response by station. The call was handled by another station/agency.

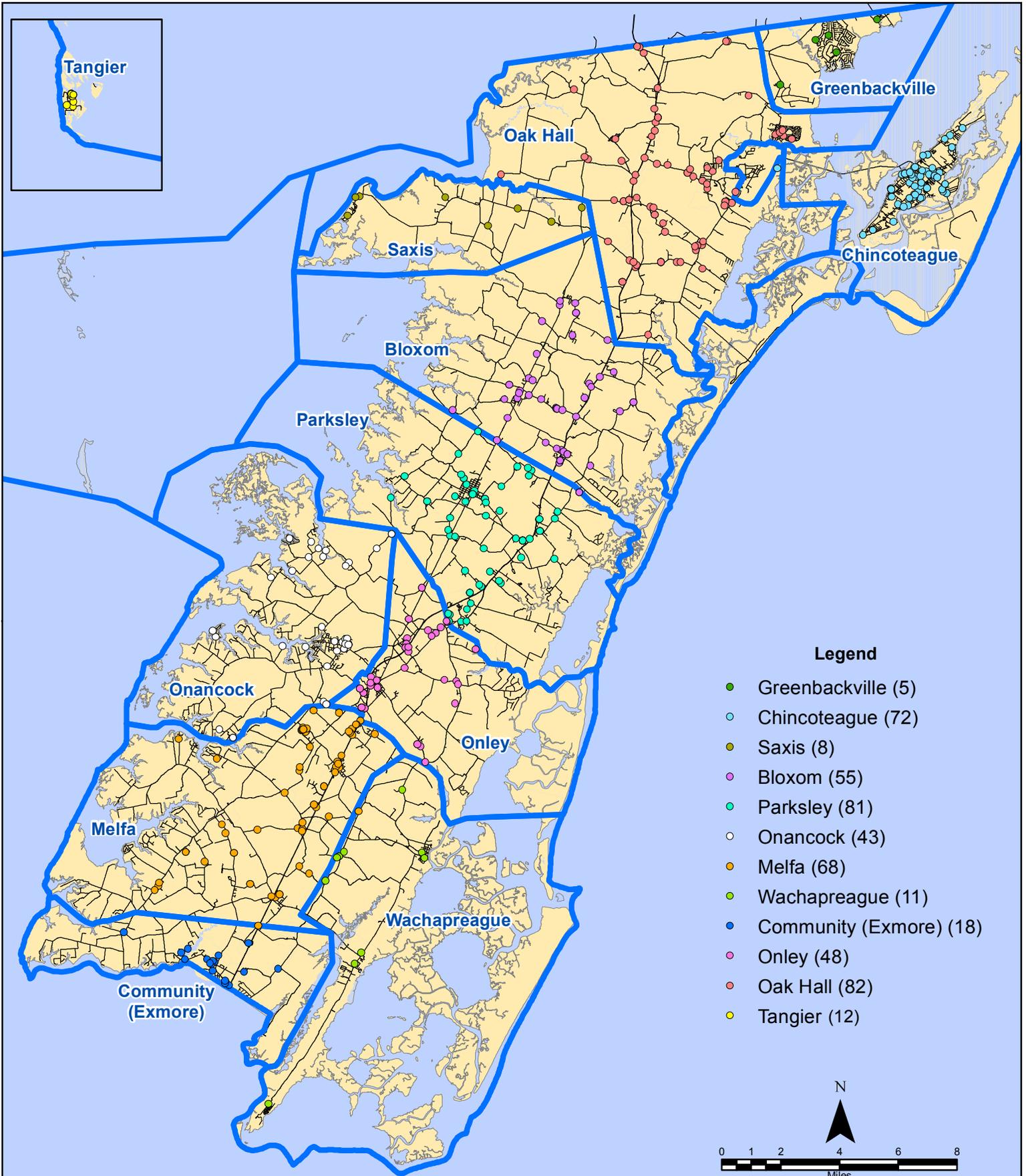
**2nd Call** = 2nd Ambulance call received while First Ambulance was busy on another call.

**3rd Call** = 3rd ambulance call received while First and Second Ambulances were on other call.

*This information was prepared using data supplied by the Eastern Shore of Virginia 911 Center.*

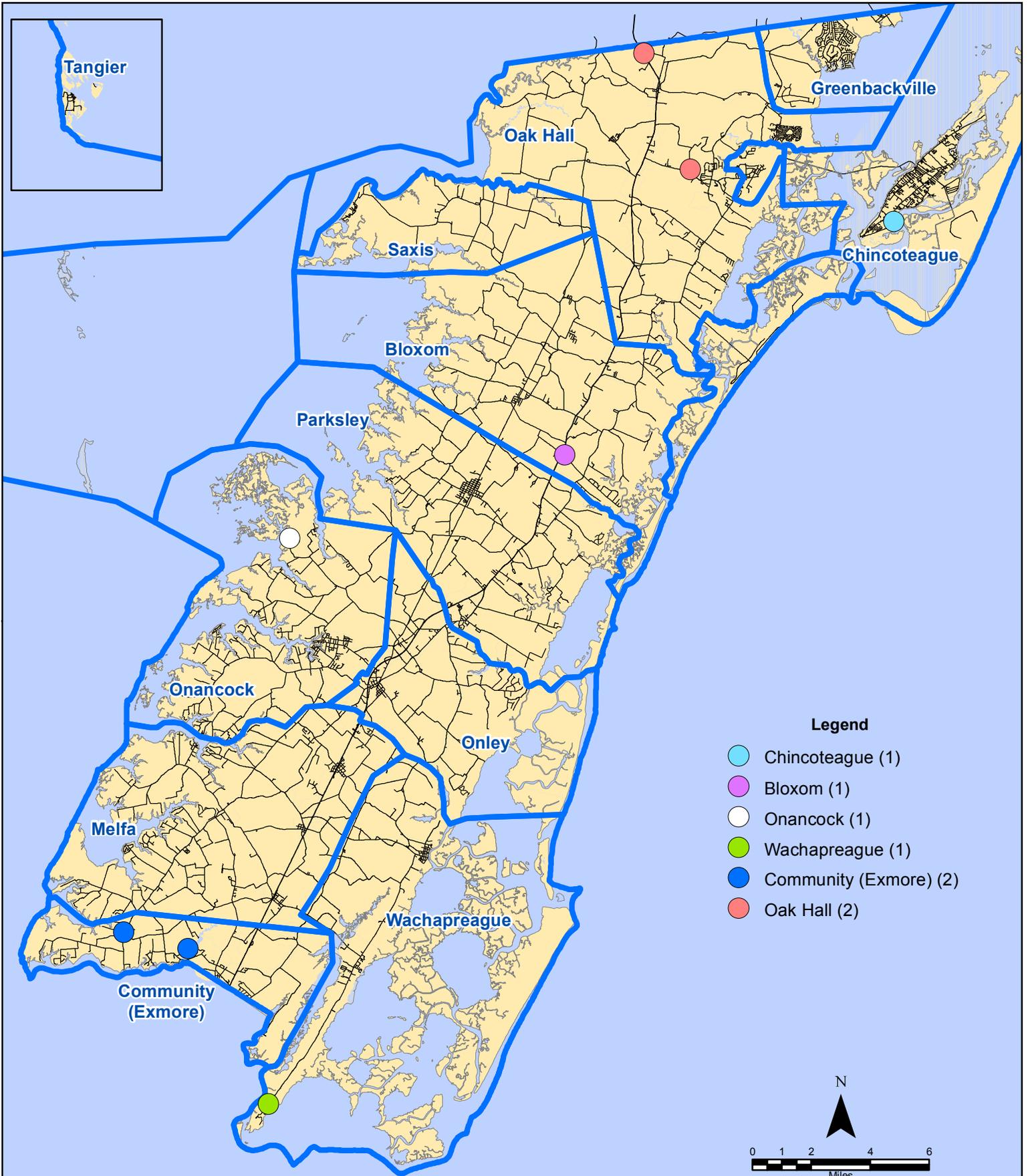
*This information is original incident data only and may not be representative of all units or stations who responded to an incident.*

# October 2014 EMS Calls By District



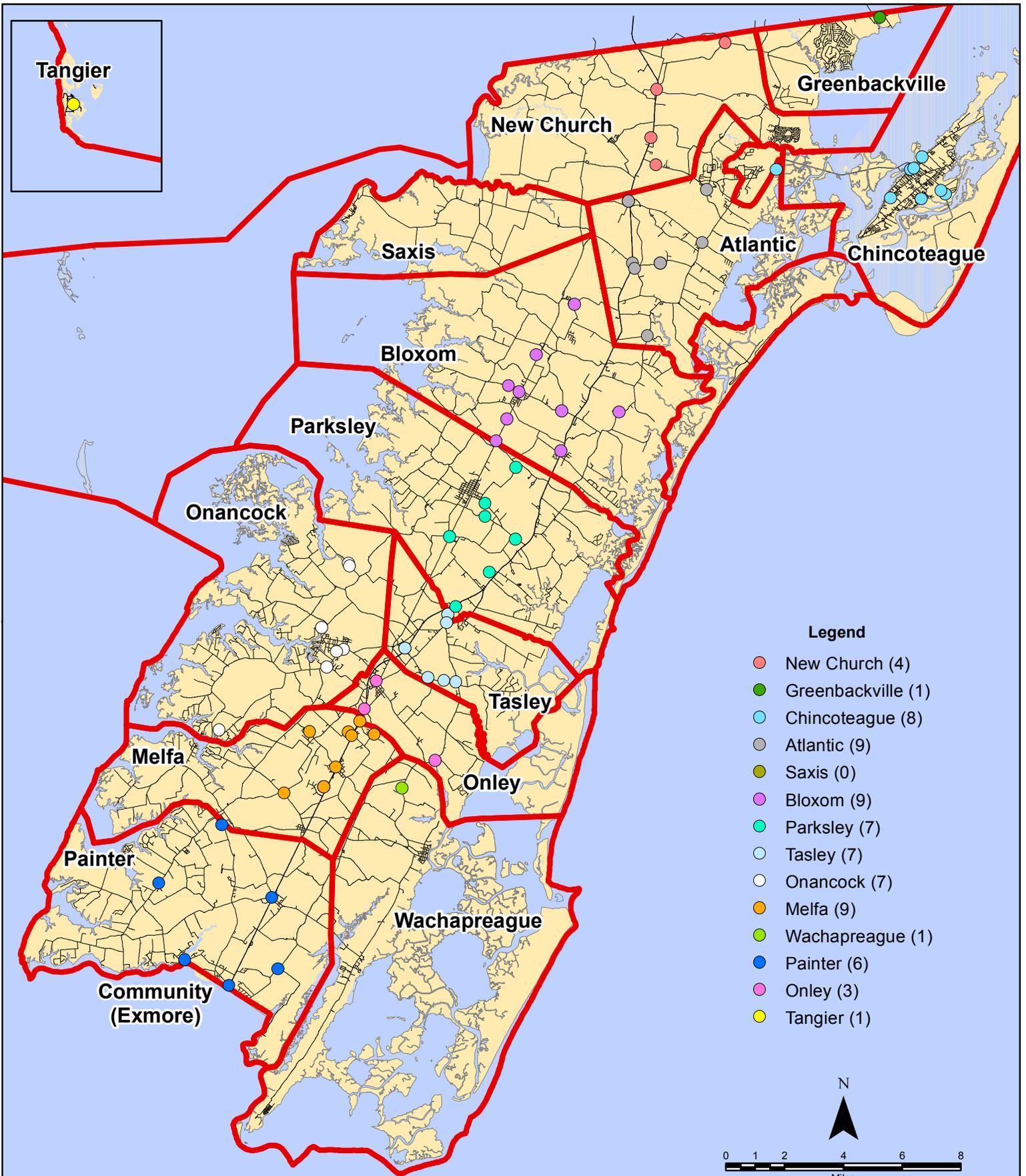
All points are plotted using X and Y coordinates provided by the ESVA 911 Center.  
Points may be plotted over one another when they are in close proximity.

# October 2014 EMS Calls With Response Time Greater Than 20 Mins.



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

# October 2014 Fire Calls By District



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - November 10, 2014