

Fire - Performance Measure Data						
Response District	Total Calls in District	Greater than 20 min. Response	Calls Handled by other agency	Longest Response Time	Benchmark Compliance %	Station Reliability
New Church	7	0	1	19:11	100%	85.71%
Greenbackville	0	N/A	N/A	N/A	N/A	N/A
Chincoteague	22	0	0	13:18	100%	100.00%
Atlantic	16	0	0	14:37	100%	100.00%
Saxis	2	1	0	20:22	50%	100.00%
Bloxom	10	0	0	14:23	100%	100.00%
Parksley	7	0	0	9:36	100%	100.00%
Tasley	3	0	0	11:54	100%	100.00%
Onancock	8	0	0	8:19	100%	100.00%
Melfa	5	0	0	11:14	100%	100.00%
Wachapreague	1	0	0	4:46	100%	100.00%
Painter	10	0	0	17:42	100%	100.00%
Onley	12	0	2	16:08	100%	83.33%
Tangier	2	0	0	4:46	100%	100.00%
System Totals	105	1	3		99.0%	

EMS - Performance Measure Data							
Response Area	Response District	Total Calls in District	Greater than 20 min. Response	Longest Response Time	Calls Handled by other agency	Station Reliability	Benchmark Compliance%
Northern Area	Greenbackville	7	0	23:44	4	42.9%	99.37%
	Oak Hall	81	0		9	88.9%	
	Saxis	11	1		3	72.7%	
	Bloxom	59	0		3	94.9%	
Central Area	Parksley	108	3	28:50	12	88.9%	98.46%
	Onancock	38	0		5	86.8%	
	Onley	49	0		10	79.6%	
Southern Area	Melfa	62	0	18:54	3	95.2%	100.00%
	Wachapreague	11	0		9	18.2%	
	Community (Exmore)	17	0		1	94.1%	
Island Areas	Tangier	9	0	8:51	0	100.0%	100.00%
	Chincoteague	107	3	30:40	5	95.3%	97.20%
System Totals		559	7	30:40	64		98.75%

August 2014

EMS Mutual Aid Data

Station : Giving Aid	Station Receiving Aid										NORS	2nd Call	3rd Call			
	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague	Onley	Oak Hall				Community (Exmore)		
Greenbackville												2		4	0	0
Chincoteague												1		0	5	0
Saxis														3	0	0
Bloxom	3	3		8										0	3	0
Parksley			1											0	12	2
Onancock				1		1		7						0	5	0
Melfa					2		8	3		1				0	3	0
Wachapreague														9	0	0
Onley				5	3	1								6	4	0
Oak Hall	4	2	2											0	9	0
Community (Exmore)						1	1							0	1	0
Total	4	5	3	3	14	5	3	9	10	9	1			22	42	2

Benchmark - The Accomack County Board of Supervisors established 20 minute standard for emergency response.

Station Reliability - Percentage of calls in a stations response district answered by that station.

NORS = No Response by station. The call was handled by another station/agency.

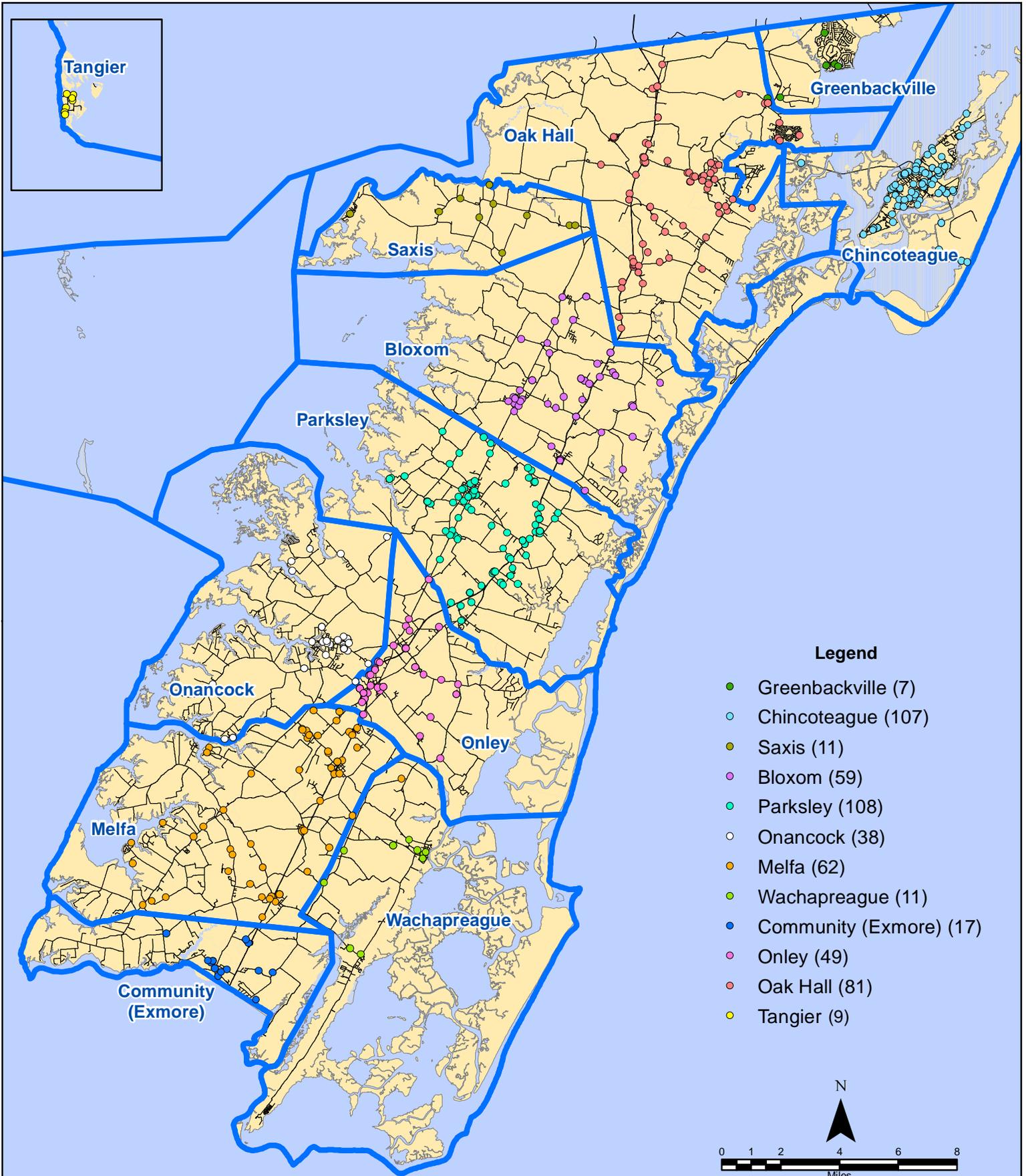
2nd Call = 2nd Ambulance call received while First Ambulance was busy on another call.

3rd Call = 3rd ambulance call received while First and Second Ambulances were on other call.

This information was prepared using data supplied by the Eastern Shore of Virginia 911 Center.

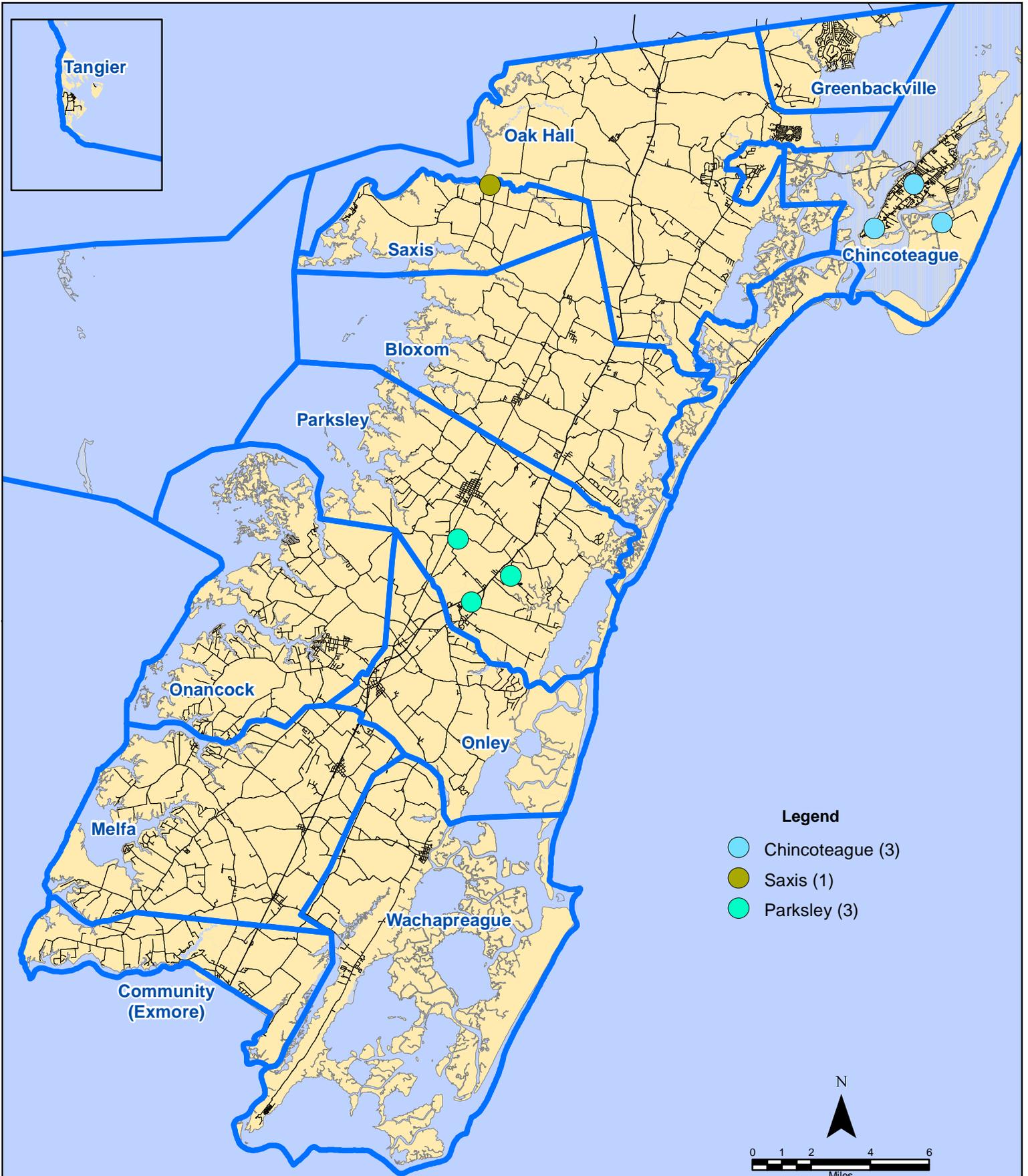
This information is original incident data only and may not be representative of all units or stations who responded to an incident.

August 2014 EMS Calls By District



All points are plotted using X and Y coordinates provided by the ESVA 911 Center.
Points may be plotted over one another when they are in close proximity.

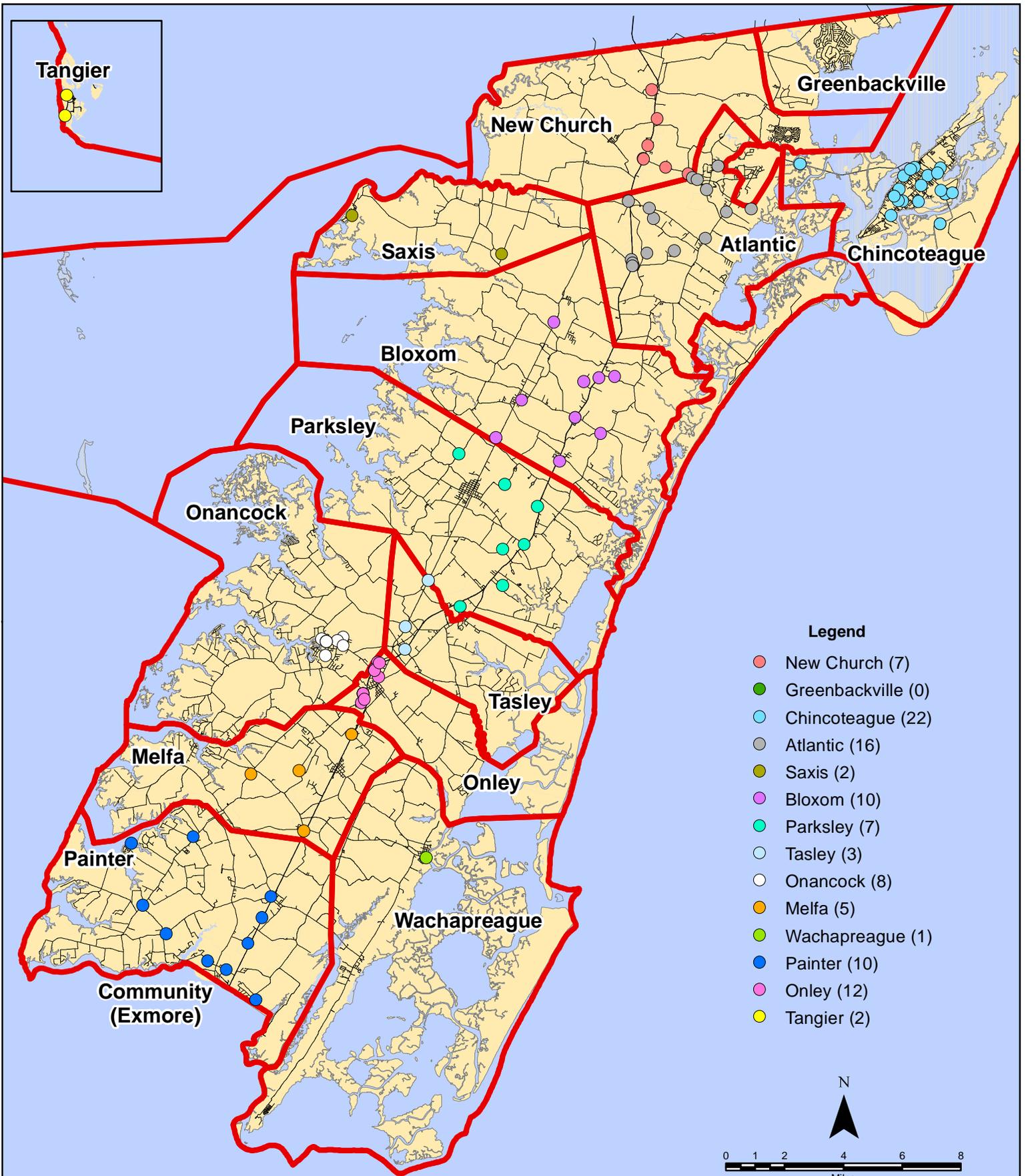
August 2014 EMS Calls With Response Time Greater Than 20 Mins.



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

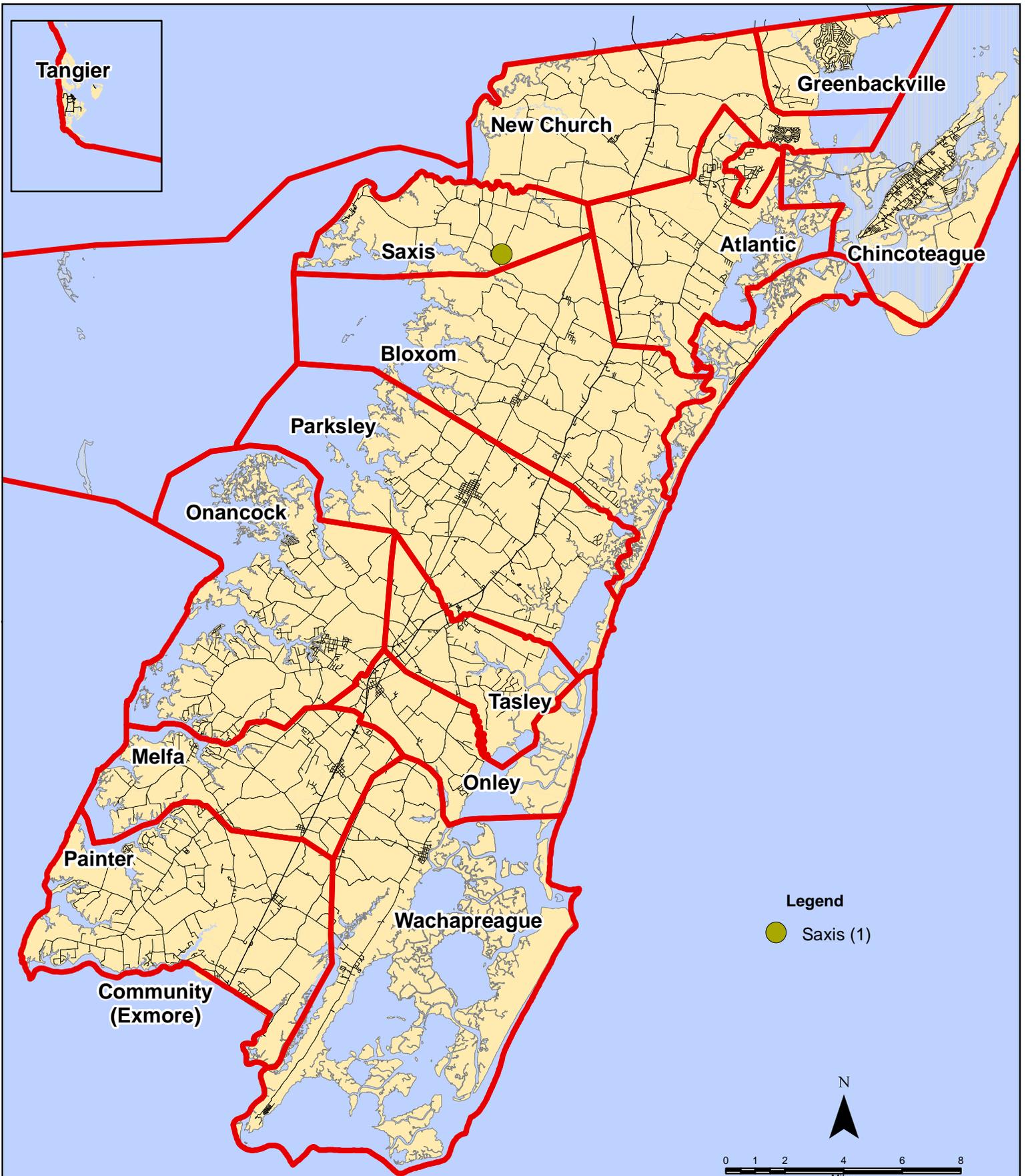
Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - September 2, 2014

August 2014 Fire Calls By District



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

August 2014 Fire Calls With Response Time Greater Than 20 Mins.



All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points may be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Planning & Community Development using data from the ESVA 911 Center. - September 2, 2014