## Fire - Performance Measure Data

| Response District | Total Calls in District | Greater than 20 min. Response | Calls Handled by other agency | Longest Response Time | % |
|---|---|---|---|---|---|
| New Church | 9 | 1 | 0 | 28:25 | 89% |
| Greenbackville | 0 | N/A | N/A | N/A | N/A |
| Chincoteague | 15 | 0 | 0 | 12:59 | 100% |
| Atlantic | 12 | 0 | 0 | 13:28 | 100% |
| Saxis | 5 | 1 | 0 | 21:54 | 80% |
| Bloxom | 5 | 0 | 0 | 6:27 | 100% |
| Parksley | 12 | 0 | 0 | 14:15 | 100% |
| Tasley | 10 | 0 | 0 | 16:00 | 100% |
| Onancock | 7 | 0 | 0 | 14:53 | 100% |
| Melfa | 16 | 0 | 0 | 17:29 | 100% |
| Wachapreague | 0 | N/A | N/A | N/A | N/A |
| Painter | 14 | 0 | 2 | 16:29 | 100% |
| Onley | 9 | 0 | 1 | 10:31 | 100% |
| Tangier | 2 | 0 | 0 | 00:20 | 100% |
| **System Totals** | **116** | **2** | **3** |  | **98.3%** |

## EMS - Performance Measure Data

| Response Area | Response District | Total Calls in District | Greater than 20 min. Response | Longest Response Time | Calls Handled by other agency | Station Reliability | Benchmark Compliance% |
|---|---|---|---|---|---|---|---|
| Northern Area | Greenbackville | 12 | 2 | 26:46 | 4 | 66.7% | 98.27% |
| | Oak Hall | 87 | 1 | | 8 | 90.8% | |
| | Saxis | 10 | 0 | | 7 | 30.0% | |
| | Bloxom | 64 | 0 | | 5 | 92.2% | |
| Central Area | Parksley | 102 | 1 | 25:29 | 11 | 89.2% | 98.61% |
| | Onancock | 58 | 1 | | 5 | 91.4% | |
| | Onley | 56 | 1 | | 38 | 32.1% | |
| Southern Area | Melfa | 68 | 0 | 24:34 | 0 | 100.0% | 97.80% |
| | Wachapreague | 10 | 1 | | 5 | 50.0% | |
| | Community (Exmore) | 13 | 1 | | 2 | 84.6% | |
| Island Areas | Tangier | 7 | 0 | 7:46 | 0 | 100.0% | 100.00% |
| | Chincoteague | 85 | 0 | 18:23 | 4 | 95.3% | 100.00% |
| **System Totals** | | **572** | **8** | **26:46** | **89** | | **98.60%** |

# June 2014

### EMS Mutual Aid Data

**Station Receiving Aid**

| Station : Giving Aid | Greenbackville | Chincoteague | Saxis | Bloxom | Parksley | Onancock | Melfa | Wachapreague | Onley | Oak Hall | Community (Exmore) | | NORS | 2nd Call | 3rd Call |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Greenbackville | | 1 | | | | | | | | | | | 4 | 0 | 0 |
| Chincoteague | | | | | | | | | | | | | 0 | 4 | 0 |
| Saxis | | | | | | | | | 1 | | | | 7 | 0 | 0 |
| Bloxom | | 1 | | | 6 | | | | 5 | | | | 0 | 5 | 0 |
| Parksley | | | 1 | 4 | | | | 2 | | | | | 0 | 11 | 0 |
| Onancock | | | | | | | 31 | | | | | | 0 | 5 | 0 |
| Melfa | | | | | 5 | 3 | 5 | | 1 | | | | 0 | 0 | 0 |
| Wachapreague | | | | | | | | | | | | | 5 | 0 | 0 |
| Onley | | | 1 | 5 | | | | 1 | | | | | 34 | 3 | 1 |
| Oak Hall | 4 | 2 | 6 | | | | | | | | | | 0 | 8 | 0 |
| Community (Exmore) | | | | | | 2 | | | | | | | 1 | 1 | 0 |
| North. Co. | | | | | | | | | 1 | | | | | | |
| Total | 4 | 4 | 7 | 5 | 11 | 5 | 0 | 5 | 38 | 7 | 2 | | 51 | 37 | 1 |

**Benchmark** - The Accomack County Board of Supervisors established 20 minute standard for emergency response.

**Station Reliability** - Percentage of calls in a stations response district answered by that station.

**NORS** = No Response by station. The call was handled by another station/agency.
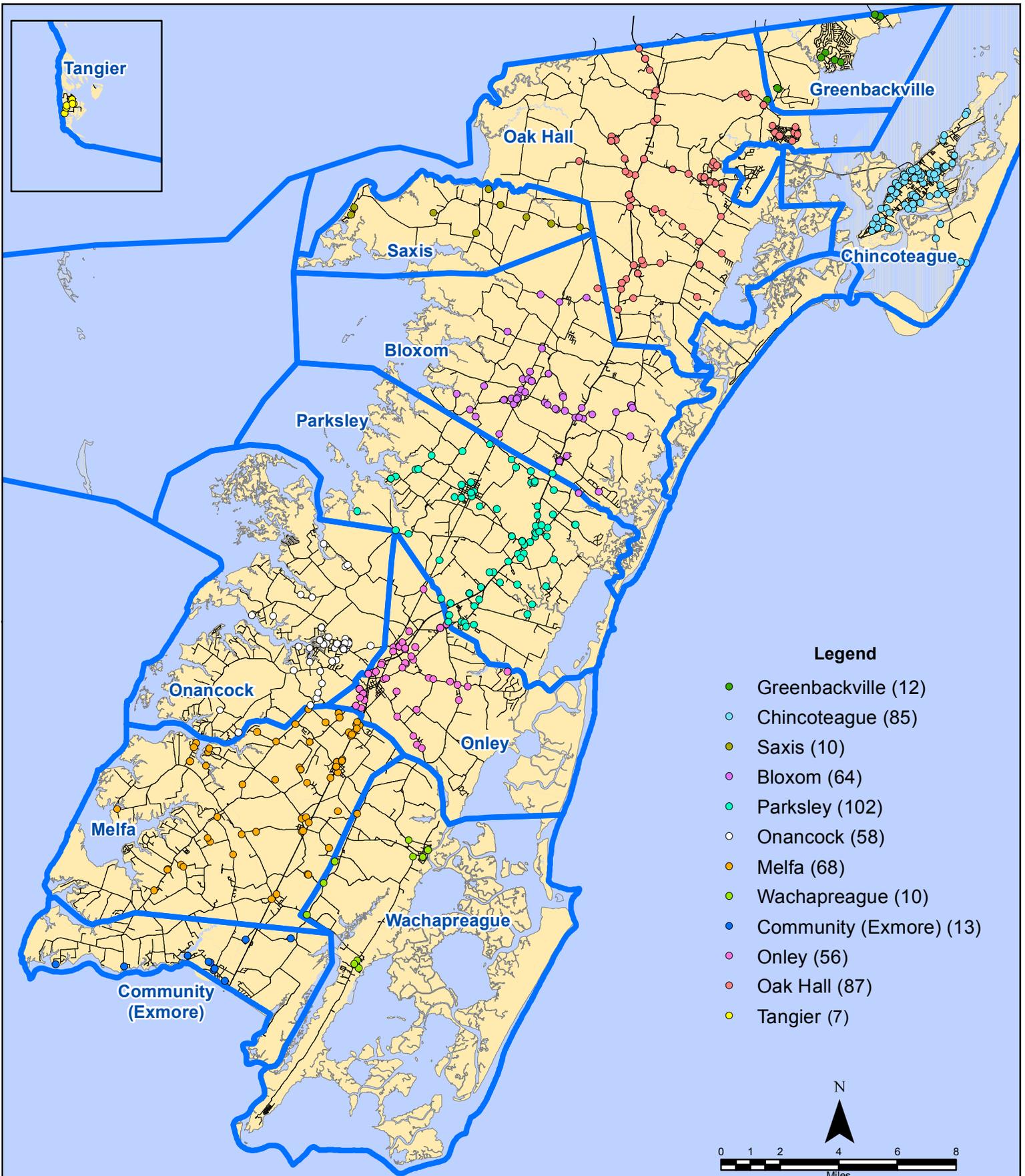
**2nd Call** = 2nd Ambulance call received while First Ambulance was busy on another call.

**3rd Call** = 3rd ambulance call received while First and Second Ambulances were on other call.

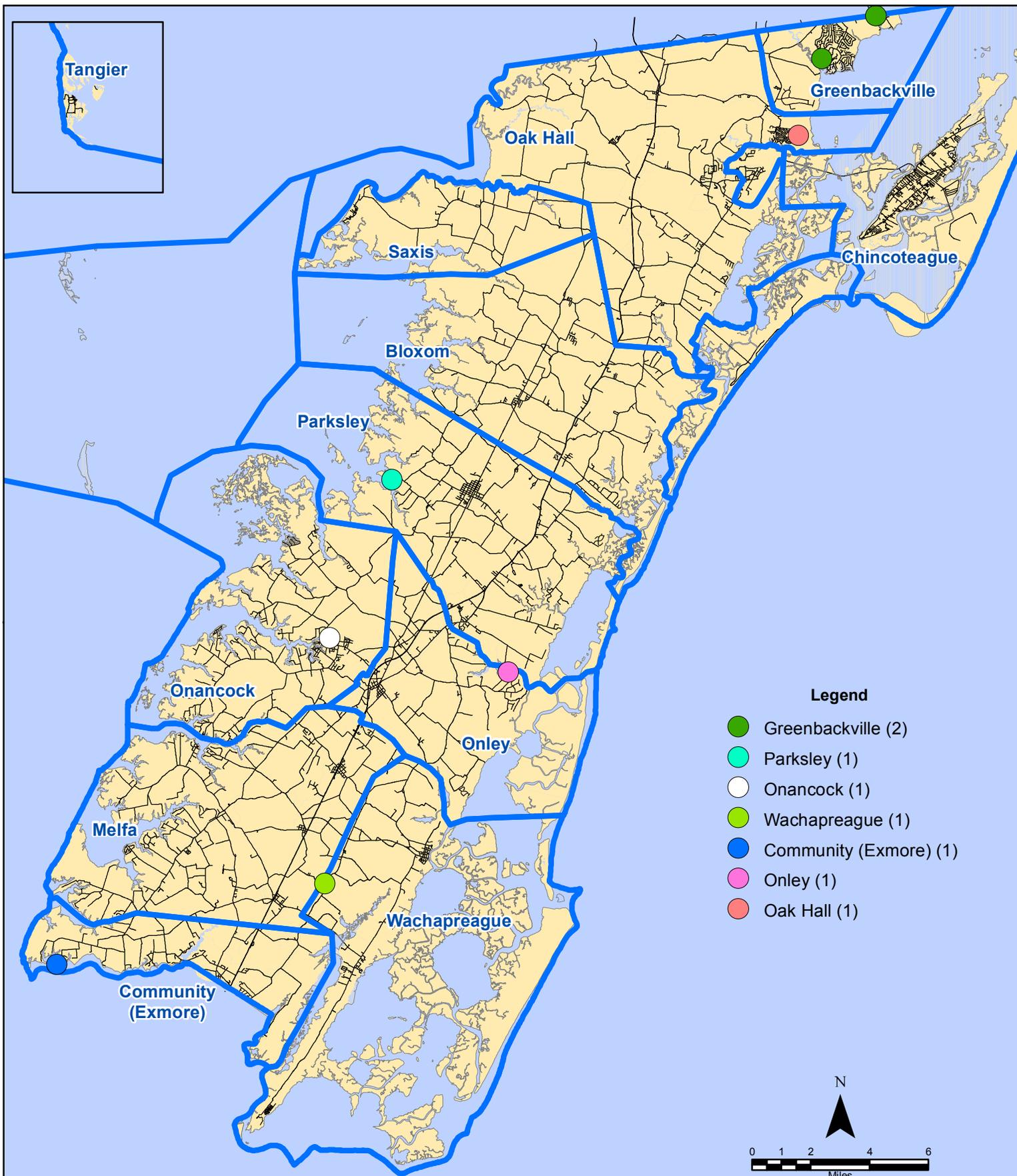*This information was prepared using data supplied by the Eastern Shore of Virginina 911 Center.*

*This information is original incident data only and may not be representative of all units or stations who responded to an incident.*

# June 2014 EMS Calls By District

Tangier

Greenbackville

Oak Hall

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Onley

**Legend**
- Greenbackville (12)
- Chincoteague (85)
- Saxis (10)
- Bloxom (64)
- Parksley (102)
- Onancock (58)
- Melfa (68)
- Wachapreague (10)
- Community (Exmore) (13)
- Onley (56)
- Oak Hall (87)
- Tangier (7)

Melfa

Wachapreague

Community
(Exmore)

N

0  1  2      4      6      8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.
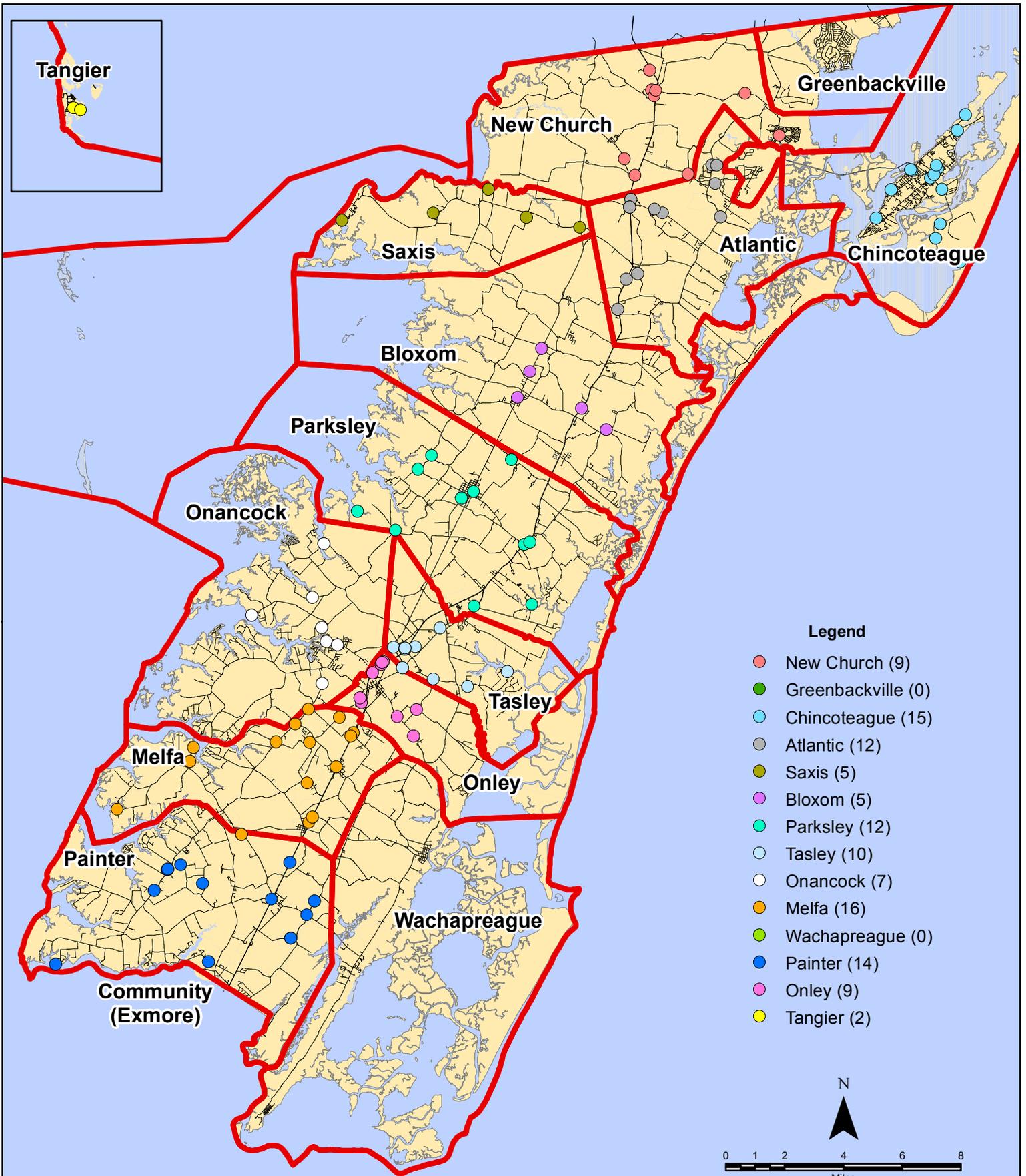Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department
of Planning & Community Development using data
from the ESVA 911 Center. - July 7, 2014

# June 2014 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Onley

Melfa

Wachapreague

Community
(Exmore)

## Legend

- Greenbackville (2)
- Parksley (1)
- Onancock (1)
- Wachapreague (1)
- Community (Exmore) (1)
- Onley (1)
- Oak Hall (1)

N

0  1  2     4        6
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

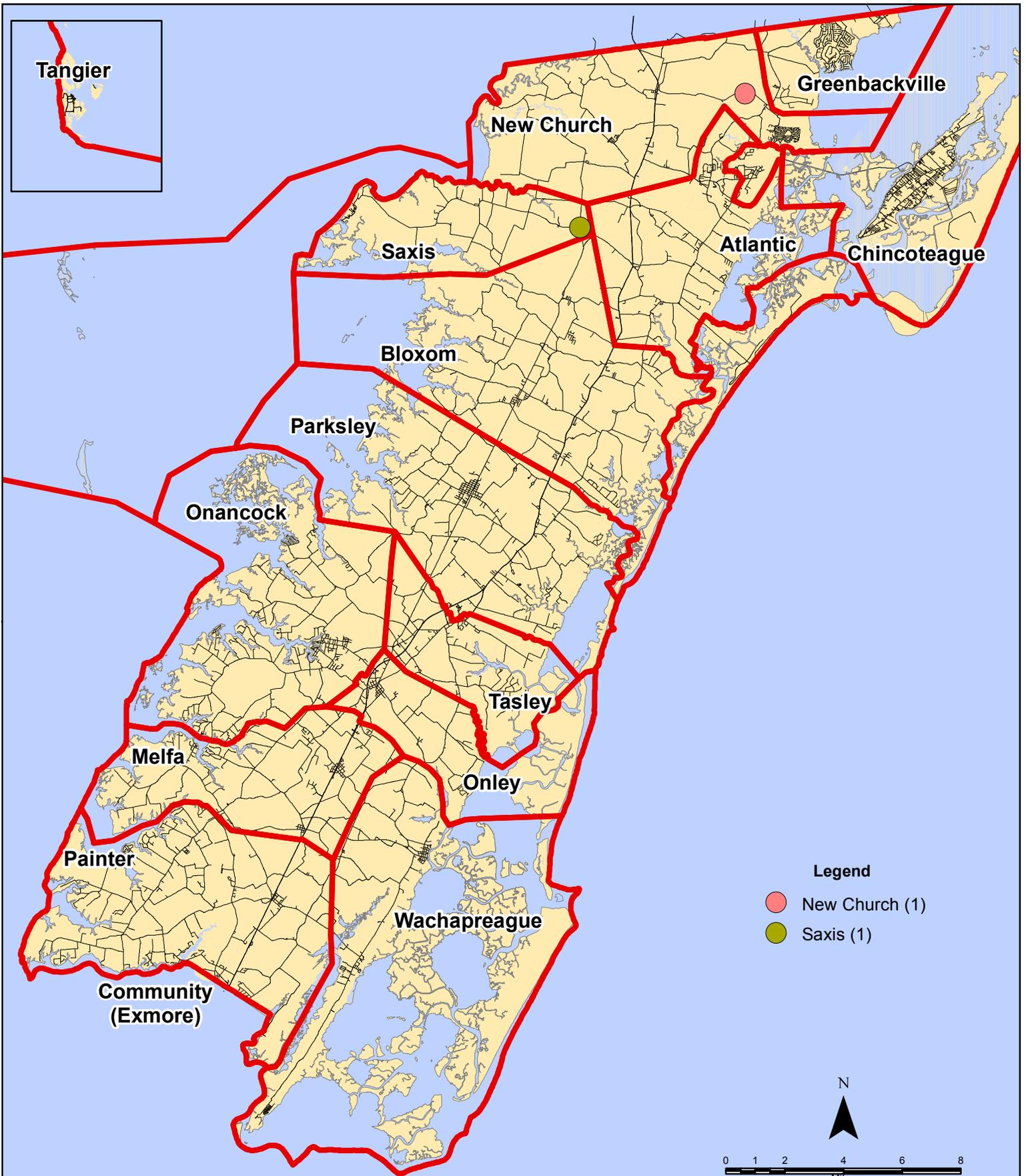Points maybe be plotted over one another when they are in close proximity.

# June 2014 Fire Calls By District

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Onley

Painter

Wachapreague

Community
(Exmore)

**Legend**

- New Church (9)
- Greenbackville (0)
- Chincoteague (15)
- Atlantic (12)
- Saxis (5)
- Bloxom (5)
- Parksley (12)
- Tasley (10)
- Onancock (7)
- Melfa (16)
- Wachapreague (0)
- Painter (14)
- Onley (9)
- Tangier (2)

N

0  1  2      4      6      8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

# June 2014 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Onley

Painter

Wachapreague

Community (Exmore)

## Legend

● New Church (1)

● Saxis (1)

N

0  1  2        4        6        8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.