October 2024 (revised 1/30/25)

Fire - Performance Measure Data *

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Overall Station Benchmark %
New Church	11	0	0:14:29	0	100.0%
Greenbackville	4	1	0:34:55	1	75.0%
Chincoteague	4	0	0:11:19	0	100.0%
Atlantic	8	0	0:12:44	0	100.0%
Saxis					#DIV/0!
Bloxom	12	0	0:16:49	1	100.0%
Parksley	16	0	0:11:32	0	100.0%
Tasley	7	0	0:12:40	2	100.0%
Onancock	8	1	0:21:19	1	87.5%
Melfa	11	0	0:12:33	4	100.0%
Wachapreague	3	0	0:11:07	0	100.0%
Painter	8	0	0:14:47	0	100.0%
Tangier					#DIV/0!
System Totals	**92**	**2**	**0:34:55**	**9**	**97.8%**

EMS - Performance Measure Data

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	54	3	0:30:18	31	94.4%	42.6%
Chincoteague	80	1	0:24:35	2	98.8%	97.5%
Saxis	14	0	0:13:40	4	100.0%	71.4%
Bloxom	29	0	0:15:09	27	100.0%	6.9%
Parksley	92	0	0:18:24	0	100.0%	100.0%
Onancock	84	0	0:18:25	1	100.0%	98.8%
Melfa	57	0	0:19:26	55	100.0%	3.5%
Wachapreague (Painter)	44	1	0:26:30	2	97.7%	95.5%
Oak Hall	79	1	0:26:51	2	98.7%	97.5%
Tangier	12	0	0:10:21	0	100.0%	100.0%
Community (Exmore)	9	0	0:10:37	1	100.0%	88.9%
System Totals	**554**	**6**	**0:30:18**	**125**	**98.9%**	**77.4%**

EMS Mutual Aid Data

Station Giving Aid (columns) — *Station Receiving Aid* (rows)

Station Receiving Aid	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague/Painter	Oak Hall	Community (Exmore)	Northampton	Wallops	NORS	2nd Call	3rd Call
Greenbackville									31				28	3	
Chincoteague									2					1	1
Saxis									4				4		
Bloxom					18				9				27		
Parksley															
Onancock					1									1	
Melfa					1	22		32					55		
Wachapreague (Painter)					1					1			1	1	
Oak Hall	1	1												1	1
Community (Exmore)								1					1		
Northampton Co.															
Wallops															
Totals	**1**	**1**	**0**	**0**	**21**	**22**	**0**	**33**	**46**	**1**	**0**	**0**	**116**	**7**	**2**

Transport Destination

Hospital Destination by Unit	Riverside - Shore Memorial	PRMC / Tidal Health	Other
Greenbackville	8	12	
Chincoteague	23	20	
Saxis	6	1	
Bloxom	2		
Parksley	76	1	
Onancock	79		
Melfa	1		
Wachapreague (Painter)	54		
Oak Hall	55	19	1
Wallops			
Totals	**304**	**53**	**1**

Benchmark = The Accomack County Board of Supervisors established a 20 minute standard for emergency response.

NORS = No Response by station or the call was handled by another station or agency.

2nd Call = 2nd ambulance call received while first ambulance was on another call.

3rd Call = 3rd ambulance call received while first & second ambulances were on other calls.

* This data excludes F1 Med (Medical Assist) calls in the Fire Data.

This information was prepared using data supplied by the Eastern Shore of Virginina 911 Center. This information is original incident data only and may not be representative of all units and/or stations who responded to an incident.

October 2024

Fire - Performance Measure Data *

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Overall Station Benchmark %
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Greenbackville	4	1	0:34:55	1	75.0%
Chincoteague	4	0	0:11:19	0	100.0%
Atlantic	8	0	0:12:44	0	100.0%
Saxis					#DIV/0!
Bloxom	12	0	0:16:49	1	100.0%
Parksley	16	0	0:11:32	0	100.0%
Tasley	7	0	0:12:40	2	100.0%
Onancock	8	1	0:21:19	1	87.5%
Melfa	11	0	0:12:33	4	100.0%
Wachapreague	3	0	0:11:07	1	100.0%
Painter	8	0	0:14:47	0	100.0%
Tangier					#DIV/0!
System Totals	**92**	**2**	**0:34:55**	**10**	**97.8%**

EMS - Performance Measure Data

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	54	3	0:30:18	31	94.4%	42.6%
Chincoteague	80	1	0:24:35	2	98.8%	97.5%
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Bloxom	29	0	0:15:09	27	100.0%	6.9%
Parksley	92	0	0:18:24	0	100.0%	100.0%
Onancock	84	0	0:18:25	1	100.0%	98.8%
Melfa	57	0	0:19:26	55	100.0%	3.5%
Wachapreague (Painter)	44	1	0:26:30	2	97.7%	95.5%
Oak Hall	79	1	0:26:51	2	98.7%	97.5%
Tangier	12	0	0:10:21	0	100.0%	100.0%
Community (Exmore)	9	0	0:10:37	1	100.0%	88.9%
System Totals	**554**	**6**	**0:30:18**	**125**	**98.9%**	**77.4%**

EMS Mutual Aid Data

Station Giving Aid

Station Receiving Aid

	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague/Painter	Oak Hall	Community (Exmore)	Northampton	Wallops	NORS	2nd Call	3rd Call
Greenbackville									31				28	3	
Chincoteague									2					1	1
Saxis									4				4		
Bloxom					18				9				27		
Parksley															
Onancock					1									1	
Melfa					1	22		32					55		
Wachapreague (Painter)					1					1			1	1	
Oak Hall	1	1												1	1
Community (Exmore)								1					1		
Northampton Co.															
Wallops															
Totals	1	1	0	0	21	22	0	33	46	1	0	0	116	7	2

Transport Destination

Hospital Destination by Unit	Riverside - Shore Memorial	PRMC / Tidal Health	Other
Greenbackville	8	12	
Chincoteague	23	20	
Saxis	6	1	
Bloxom	2		
Parksley	76	1	
Onancock	79		
Melfa	1		
Wachapreague (Painter)	54		
Oak Hall	55	19	1
Wallops			
Totals	**304**	**53**	**1**

Benchmark = The Accomack County Board of Supervisors established a 20 minute standard for emergency response.

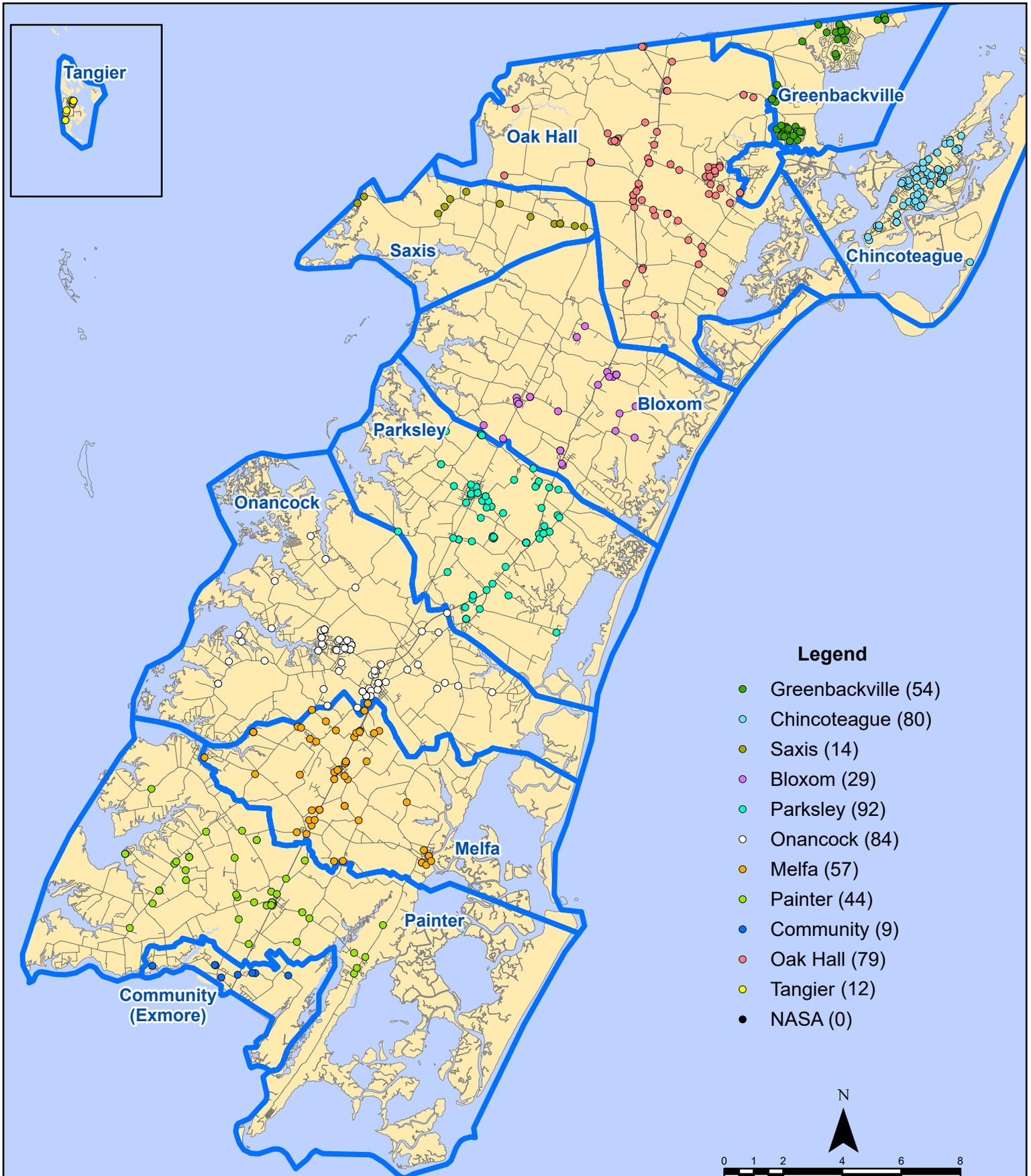**NORS** = No Response by station or the call was handled by another station or agency.

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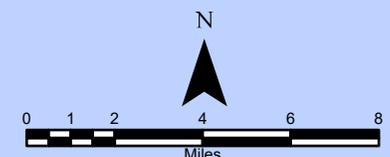
* This data excludes F1 Med (Medical Assist) calls in the Fire Data.

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October 2024 EMS Calls By District

Tangier

Greenbackville

Oak Hall

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community (Exmore)

Legend

- ● Greenbackville (54)
- ● Chincoteague (80)
- ● Saxis (14)
- ● Bloxom (29)
- ● Parksley (92)
- ○ Onancock (84)
- ● Melfa (57)
- ● Painter (44)
- ● Community (9)
- ● Oak Hall (79)
- ● Tangier (12)
- ● NASA (0)

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

October 2024 EMS Calls By District

Tangier

Greenbackville

Oak Hall

Saxis

Bloxom

Parksley

Onancock

Chincoteague

Melfa

Painter

Community
(Exmore)

Legend

- Greenbackville (54)
- Chincoteague (80)
- Saxis (14)
- Bloxom (29)
- Parksley (92)
- Onancock (84)
- Melfa (57)
- Painter (44)
- Community (9)
- Oak Hall (79)
- Tangier (12)
- NASA (0)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
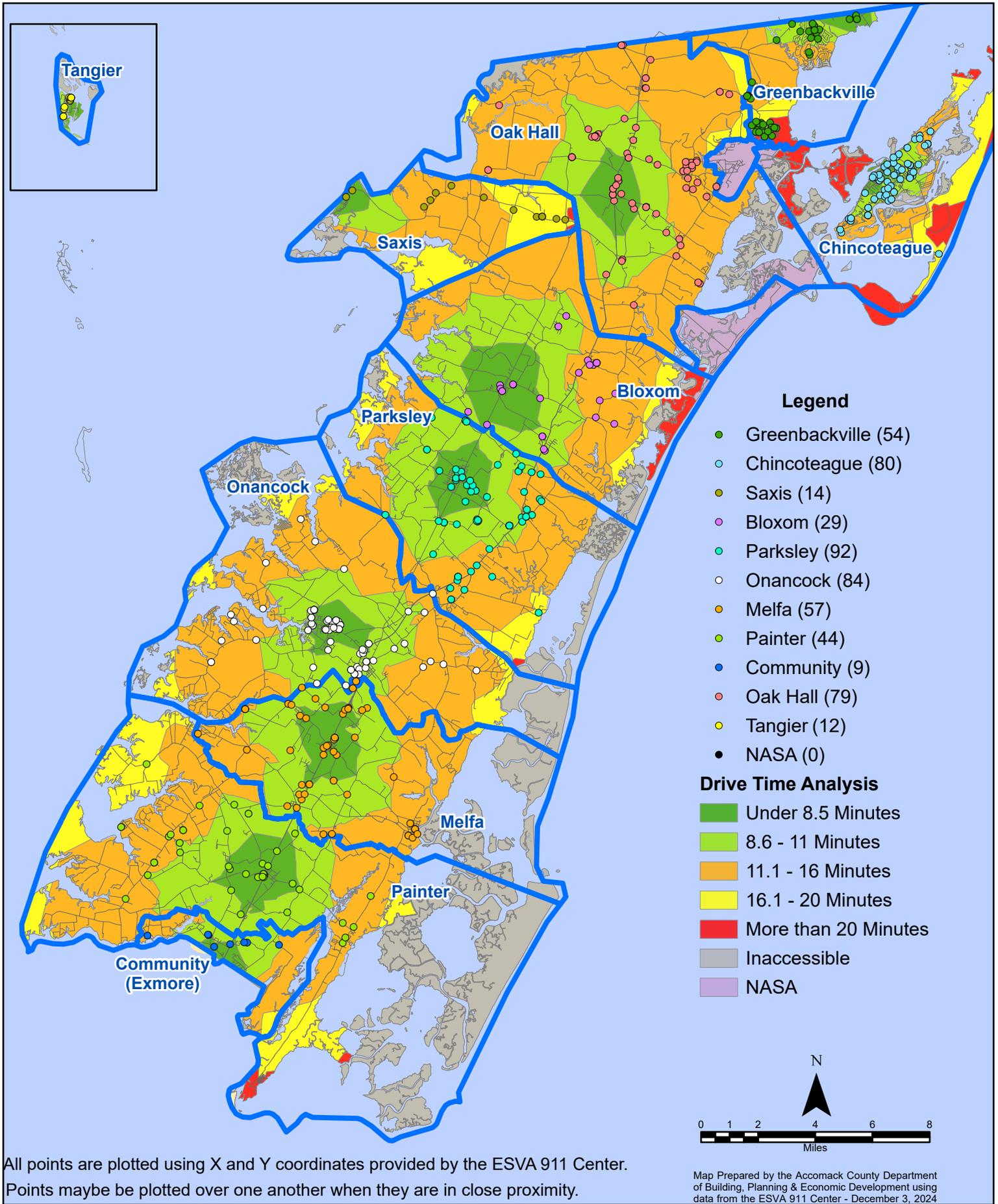- NASA

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

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October 2024 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- 🟢 Greenbackville (3)
- 🔵 Chincoteague (1)
- 🟢 Painter (1)
- 🔴 Oak Hall (1)

N

0 1 2 4 6
Miles

All points are plotted using X and Y coordinates provided by The ESVA 911 Center.

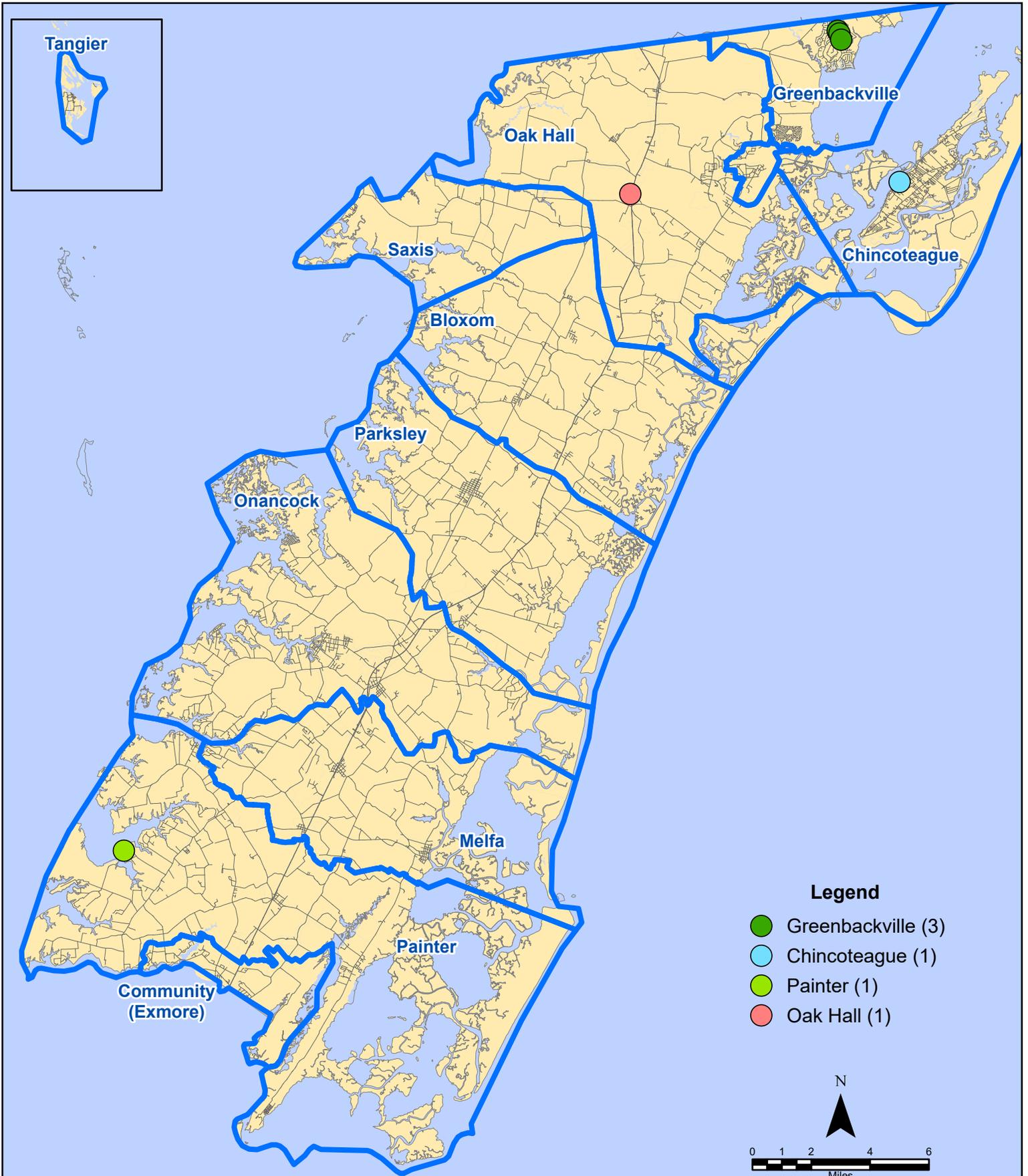Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
data from the ESVA 911 Center - December 3, 2024

October 2024 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Oak Hall

Greenbackville

Saxis

Bloxom

Chincoteague

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

● Greenbackville (3)

● Chincoteague (1)

● Painter (1)

● Oak Hall (1)

N

0 1 2 4 6
Miles

All points are plotted using X and Y coordinates provided by The ESVA 911 Center.

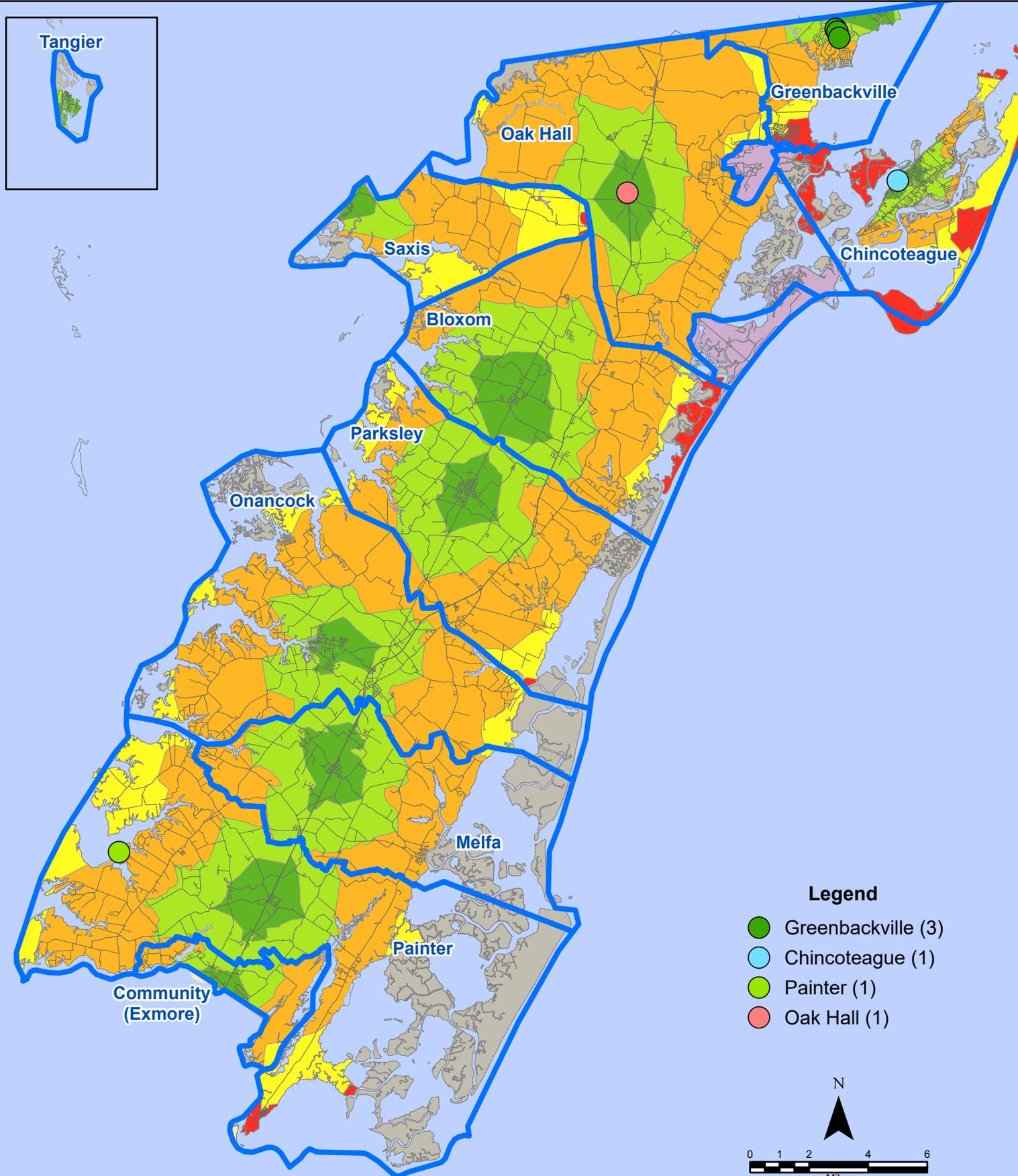Points maybe be plotted over one another when they are in close proximity.

October 2024 EMS Calls By Type

Greenbackville

Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Bloxom

Onancock

Onley

Painter

Community
(Exmore)

N

0 1 2   4   6   8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
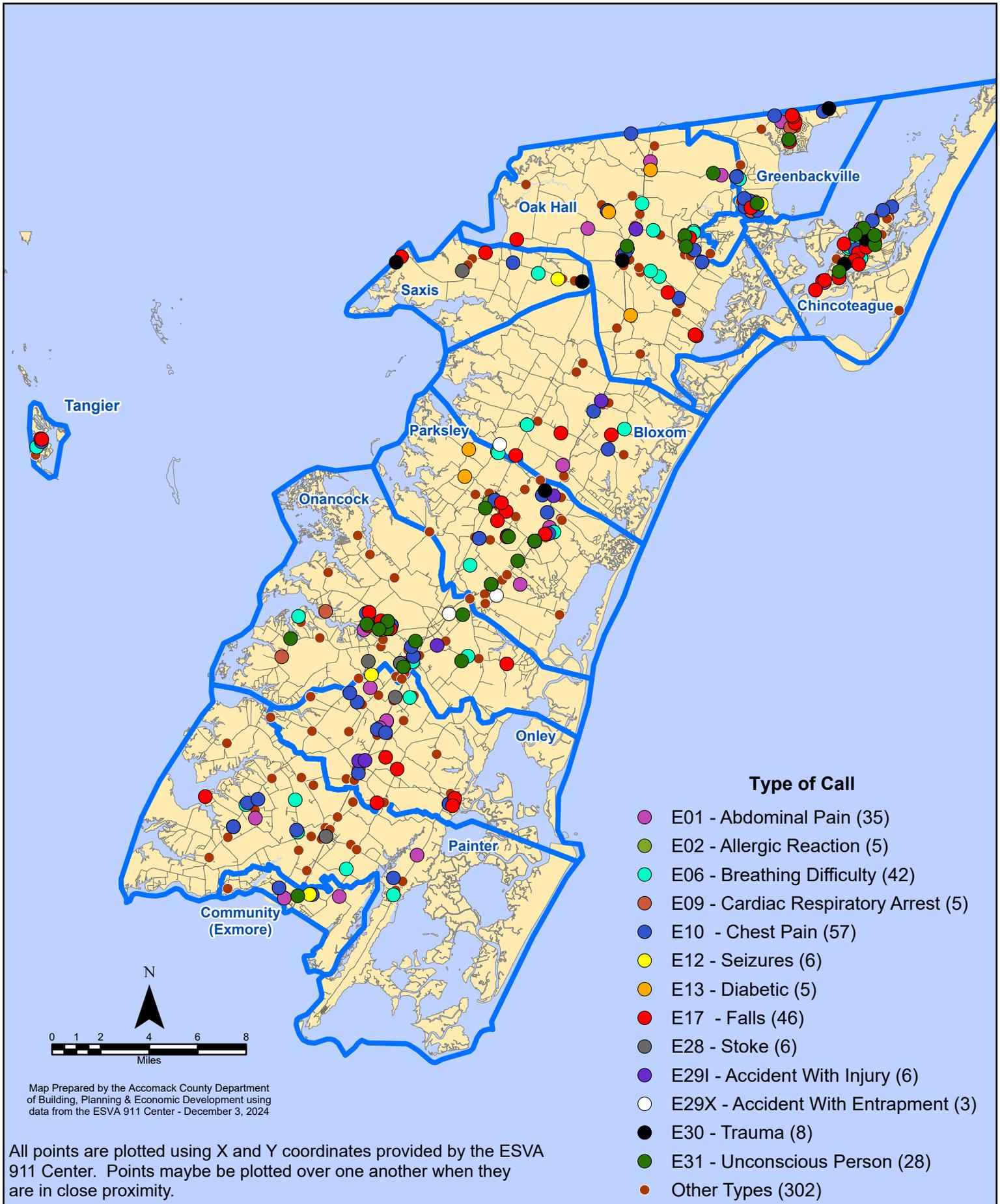data from the ESVA 911 Center - December 3, 2024

All points are plotted using X and Y coordinates provided by the ESVA
911 Center. Points maybe be plotted over one another when they
are in close proximity.

Type of Call

- ● E01 - Abdominal Pain (35)
- ● E02 - Allergic Reaction (5)
- ● E06 - Breathing Difficulty (42)
- ● E09 - Cardiac Respiratory Arrest (5)
- ● E10 - Chest Pain (57)
- ● E12 - Seizures (6)
- ● E13 - Diabetic (5)
- ● E17 - Falls (46)
- ● E28 - Stoke (6)
- ● E29I - Accident With Injury (6)
- ○ E29X - Accident With Entrapment (3)
- ● E30 - Trauma (8)
- ● E31 - Unconscious Person (28)
- ● Other Types (302)

October 2024 EMS Calls By Type

Map labels: Tangier, Saxis, Oak Hall, Greenbackville, Chincoteague, Parksley, Bloxom, Onancock, Onley, Painter, Community (Exmore)

Type of Call
- E01 - Abdominal Pain (35)
- E02 - Allergic Reaction (5)
- E06 - Breathing Difficulty (42)
- E09 - Cardiac Respiratory Arrest (5)
- E10 - Chest Pain (57)
- E12 - Seizures (6)
- E13 - Diabetic (5)
- E17 - Falls (46)
- E28 - Stoke (6)
- E29I - Accident With Injury (6)
- E29X - Accident With Entrapment (3)
- E30 - Trauma (8)
- E31 - Unconscious Person (28)
- Other Types (302)

Drive Time Analysis
- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0 1 2 4 6 8 Miles

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
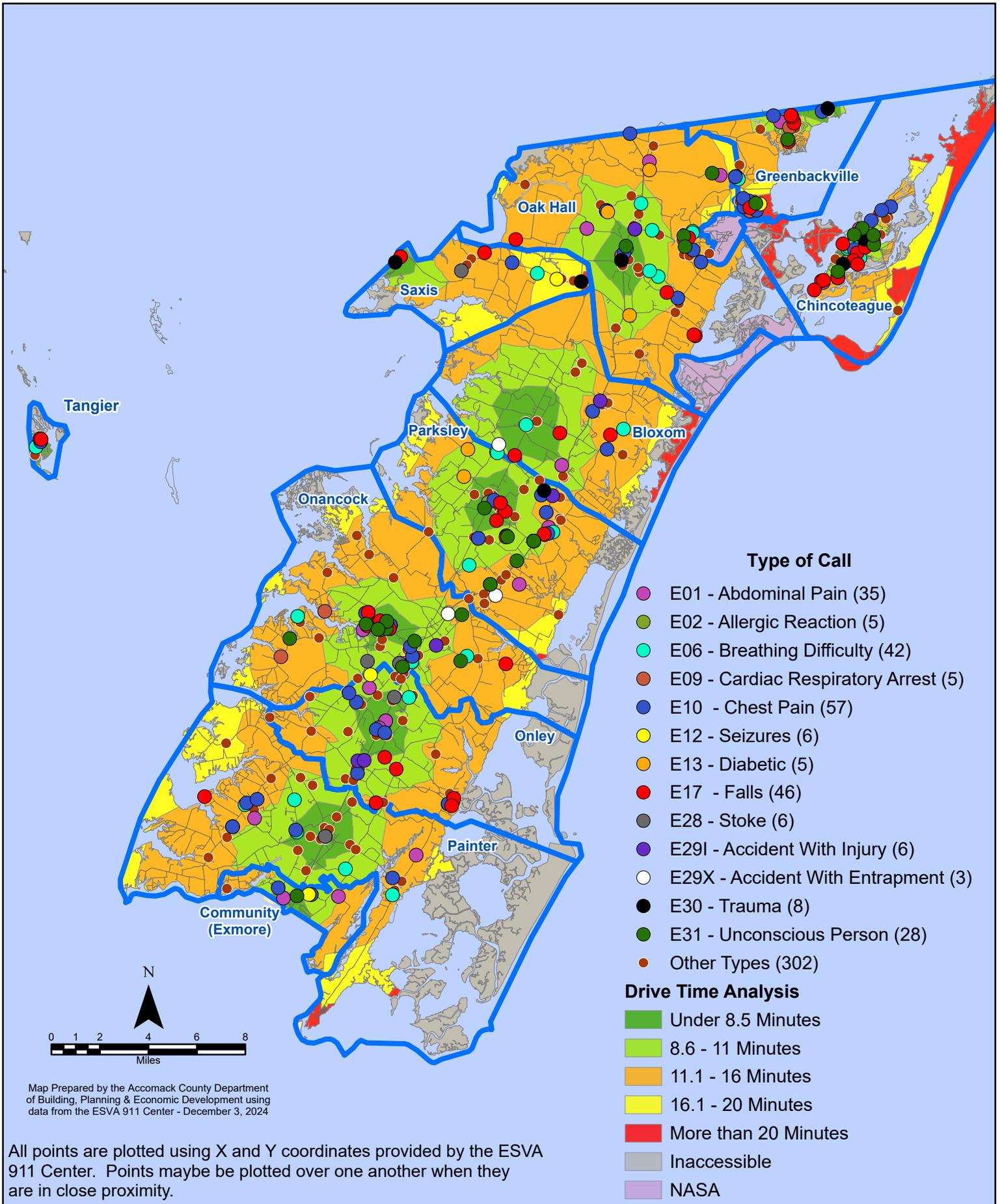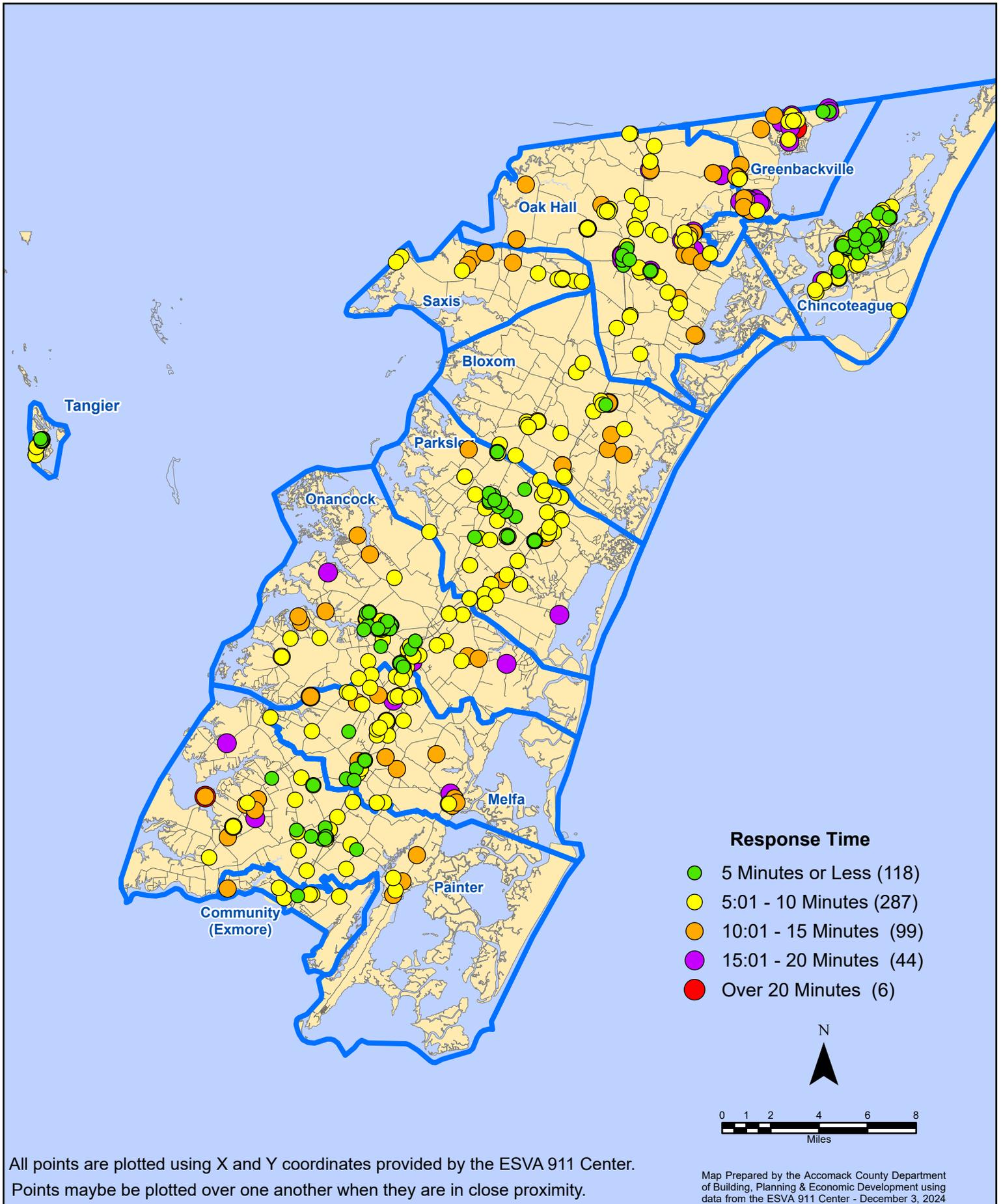data from the ESVA 911 Center - December 3, 2024

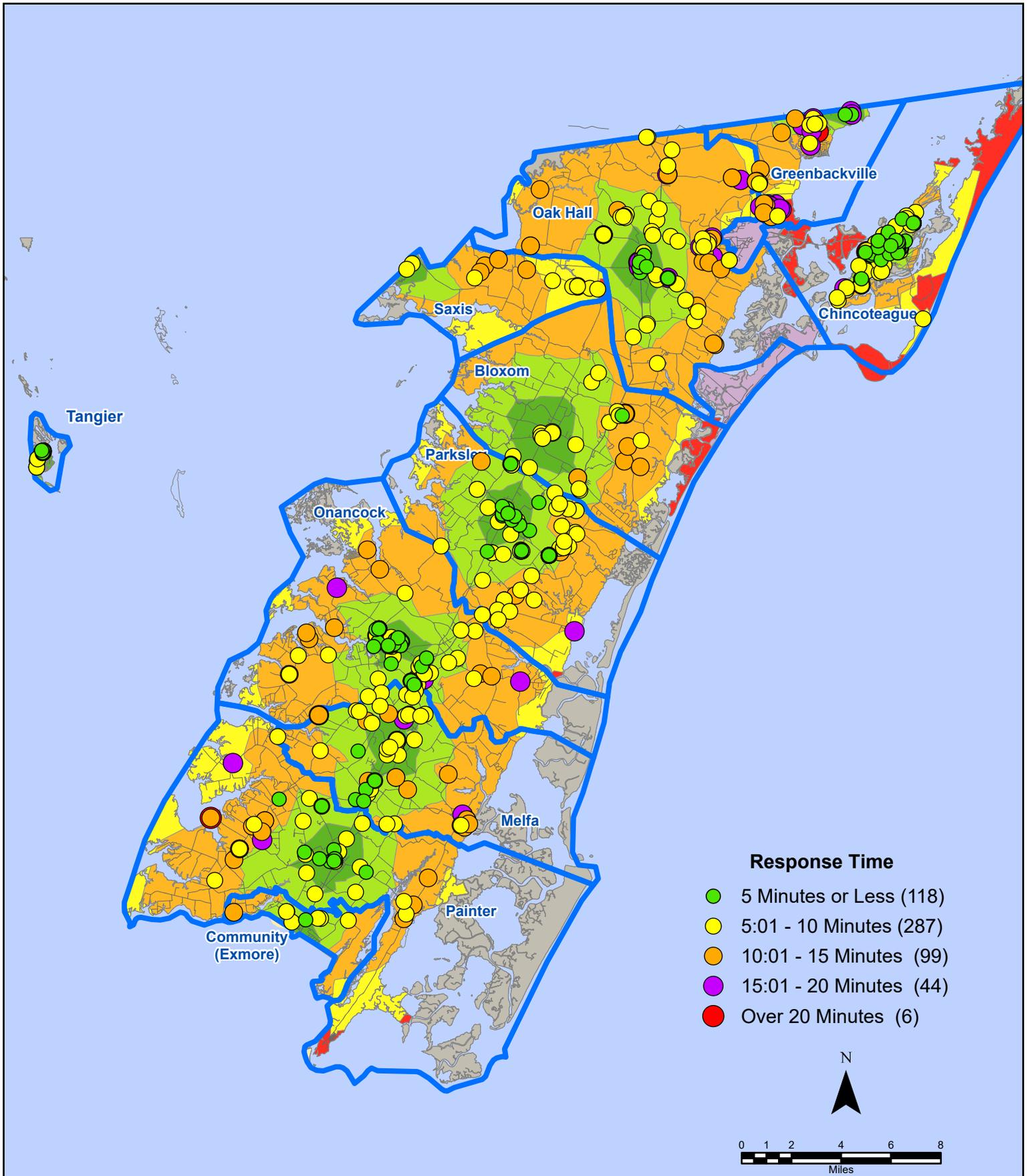All points are plotted using X and Y coordinates provided by the ESVA
911 Center. Points maybe be plotted over one another when they
are in close proximity.

October 2024 EMS Calls By Response Time

Greenbackville

Oak Hall

Saxis

Bloxom

Tangier

Parksley

Onancock

Chincoteague

Melfa

Painter

Community
(Exmore)

Response Time

- 🟢 5 Minutes or Less (118)
- 🟡 5:01 - 10 Minutes (287)
- 🟠 10:01 - 15 Minutes (99)
- 🟣 15:01 - 20 Minutes (44)
- 🔴 Over 20 Minutes (6)

N

0 1 2   4   6   8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

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October 2024 EMS Calls By Response Time

Greenbackville

Oak Hall

Saxis

Bloxom

Chincoteague

Tangier

Parksle

Onancock

Melfa

Painter

Community
(Exmore)

Response Time

- 🟢 5 Minutes or Less (118)
- 🟡 5:01 - 10 Minutes (287)
- 🟠 10:01 - 15 Minutes (99)
- 🟣 15:01 - 20 Minutes (44)
- 🔴 Over 20 Minutes (6)

N

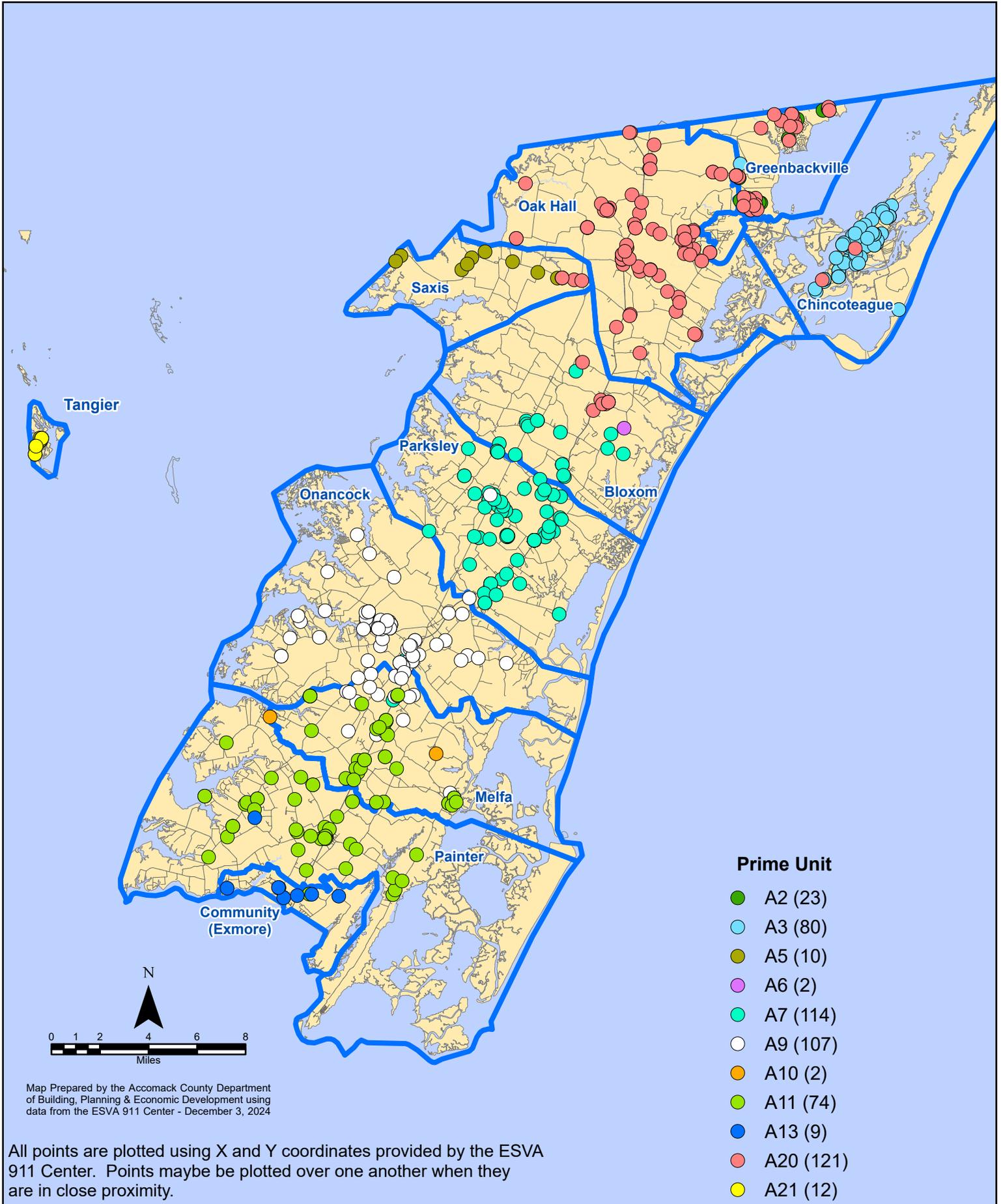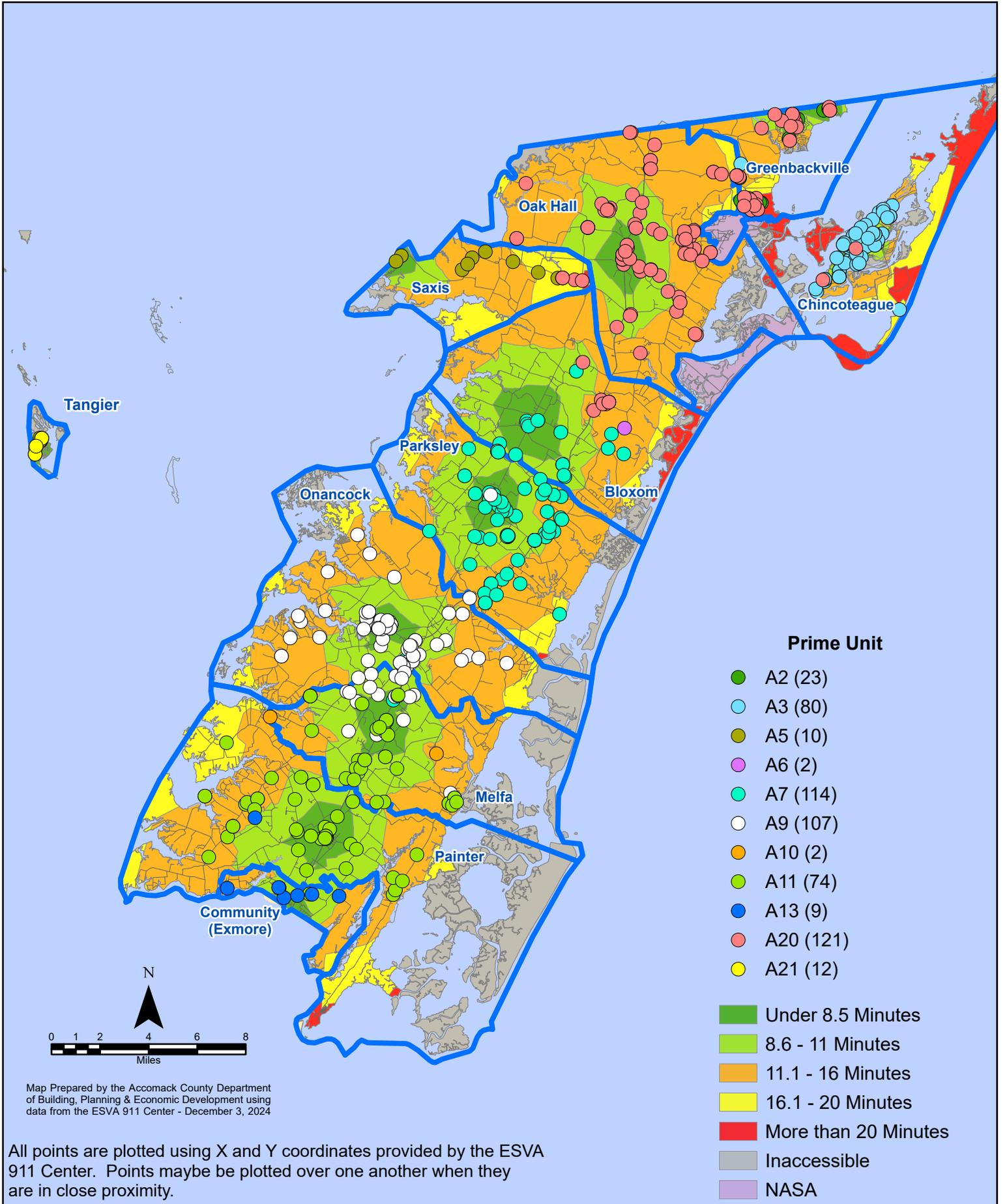0 1 2   4   6   8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

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October 2024 EMS Calls By Prime Unit

Greenbackville

Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Onancock

Bloxom

Melfa

Painter

Community
(Exmore)

N

0 1 2   4   6   8
Miles

Map Prepared by the Accomack County Department
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Prime Unit

- A2 (23)
- A3 (80)
- A5 (10)
- A6 (2)
- A7 (114)
- A9 (107)
- A10 (2)
- A11 (74)
- A13 (9)
- A20 (121)
- A21 (12)

October 2024 EMS Calls By Prime Unit

Greenbackville

Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Onancock

Bloxom

Melfa

Painter

Community
(Exmore)

N

0 1 2 4 6 8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
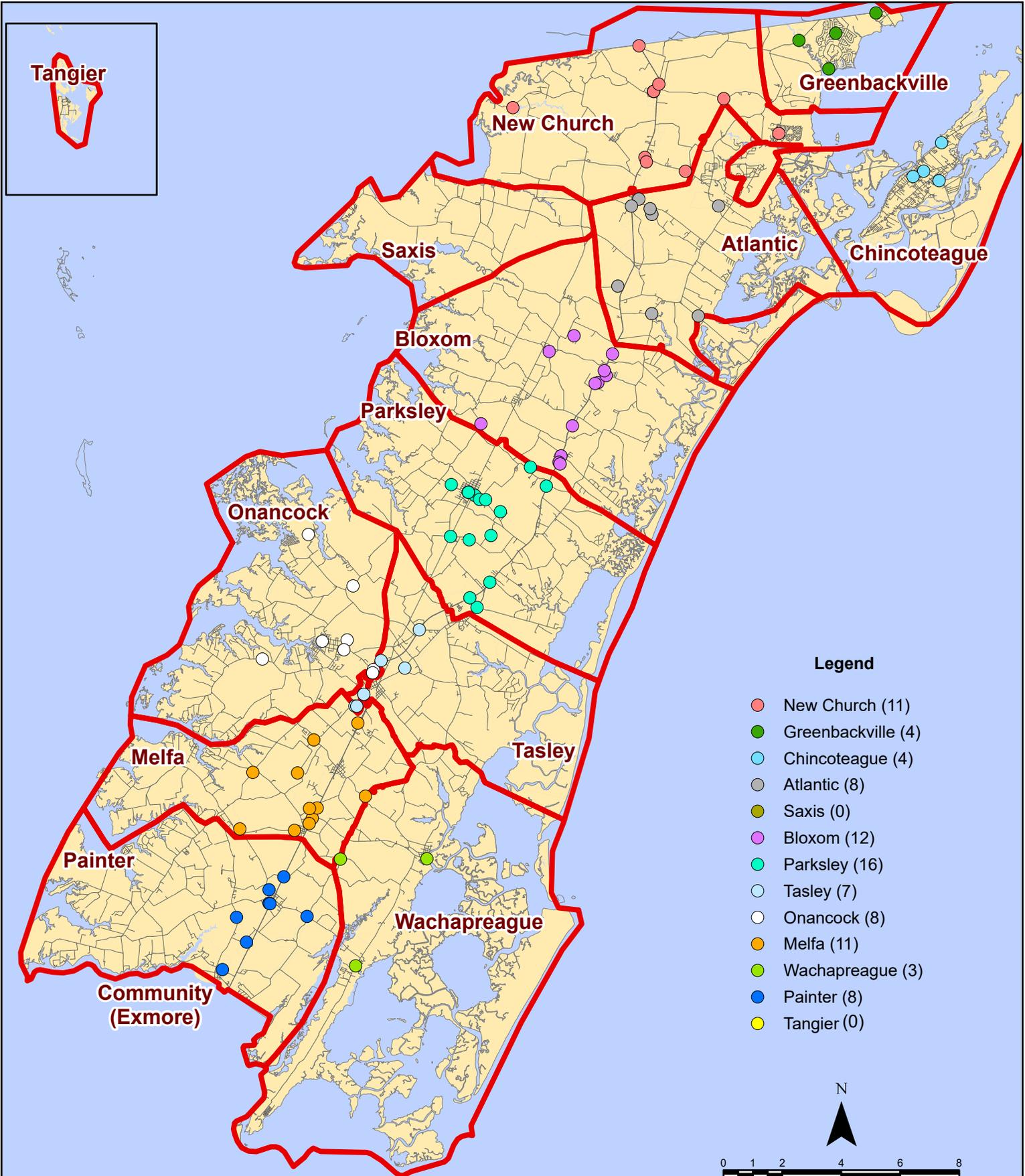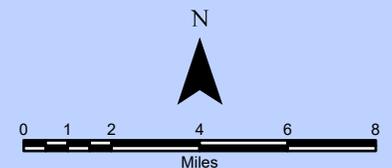data from the ESVA 911 Center - December 3, 2024

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Prime Unit

- A2 (23)
- A3 (80)
- A5 (10)
- A6 (2)
- A7 (114)
- A9 (107)
- A10 (2)
- A11 (74)
- A13 (9)
- A20 (121)
- A21 (12)

Under 8.5 Minutes
8.6 - 11 Minutes
11.1 - 16 Minutes
16.1 - 20 Minutes
More than 20 Minutes
Inaccessible
NASA

October 2024 Fire Calls By District

Legend

- 🔴 New Church (11)
- 🟢 Greenbackville (4)
- 🔵 Chincoteague (4)
- ⚪ Atlantic (8)
- 🟡 Saxis (0)
- 🟣 Bloxom (12)
- 🟢 Parksley (16)
- ⚪ Tasley (7)
- ⚪ Onancock (8)
- 🟠 Melfa (11)
- 🟢 Wachapreague (3)
- 🔵 Painter (8)
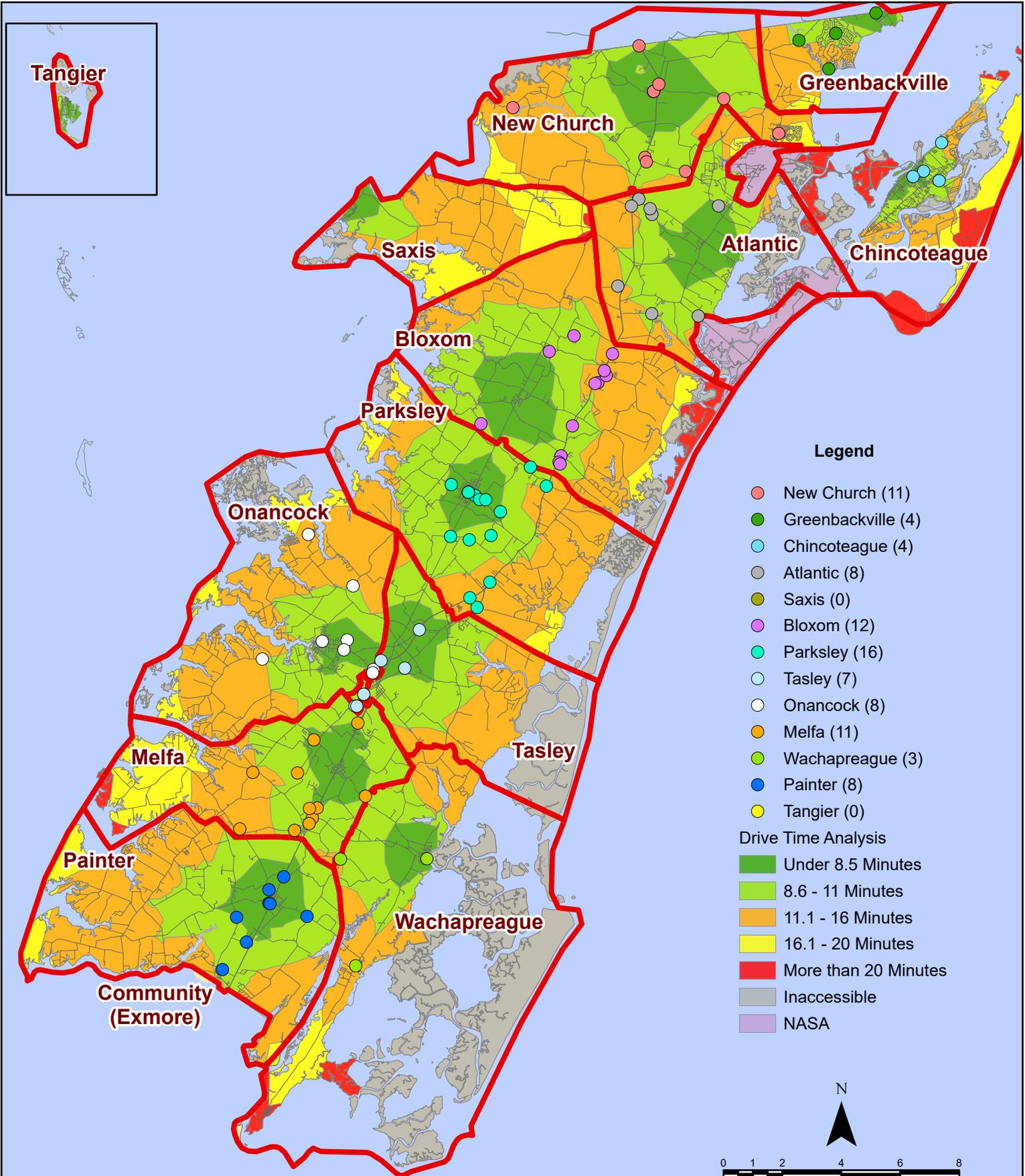- 🟡 Tangier (0)

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
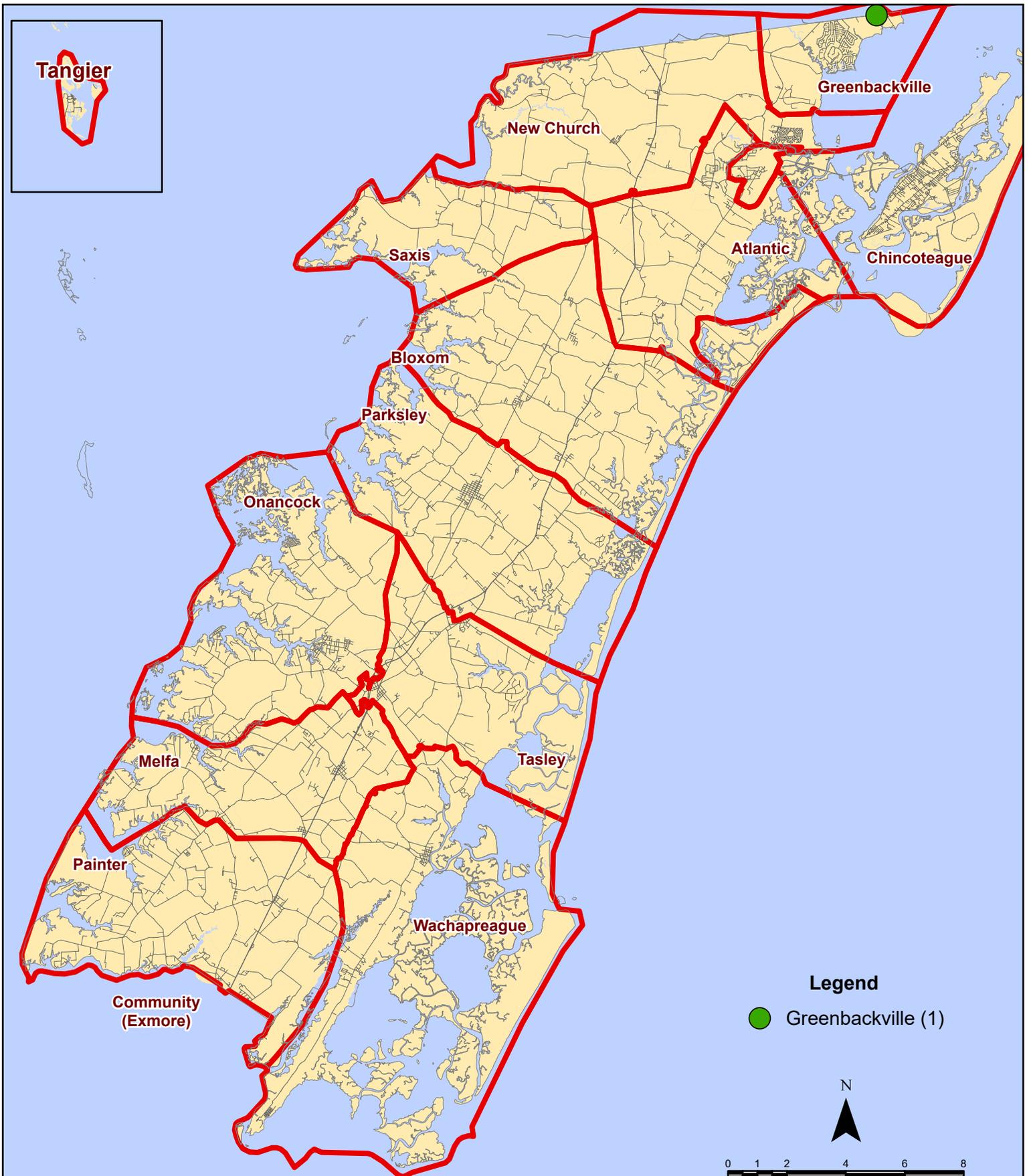data from the ESVA 911 Center - December 2, 2024

October 2024 Fire Calls By District

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

- New Church (11)
- Greenbackville (4)
- Chincoteague (4)
- Atlantic (8)
- Saxis (0)
- Bloxom (12)
- Parksley (16)
- Tasley (7)
- Onancock (8)
- Melfa (11)
- Wachapreague (3)
- Painter (8)
- Tangier (0)

Drive Time Analysis
- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0 1 2 4 6 8
Miles

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October 2024 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

● Greenbackville (1)

N

| 0 | 1 | 2 | 4 | 6 | 8 |

Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

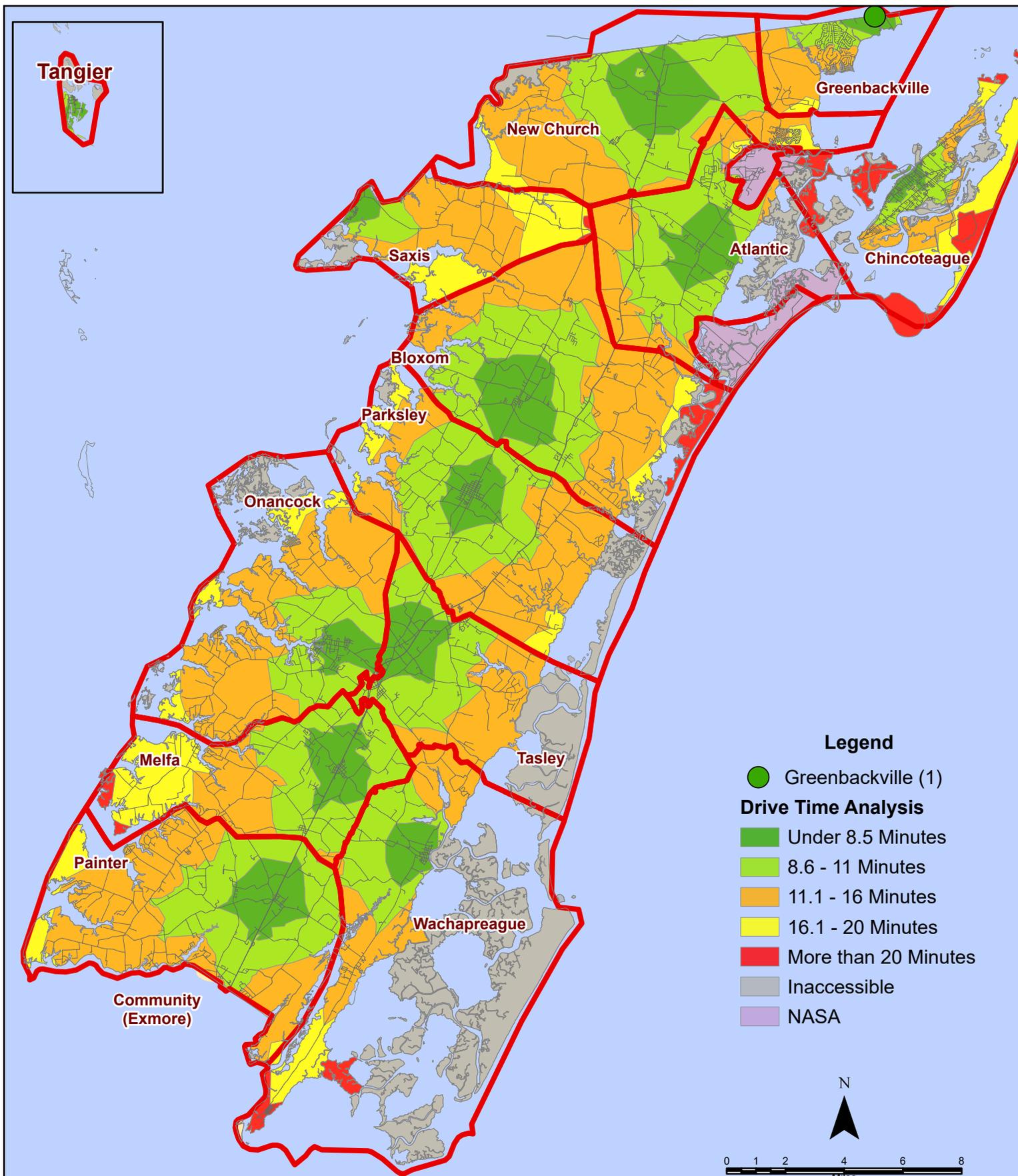Points maybe be plotted over one another when they are in close proximity.

October 2024 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

⬤ Greenbackville (1)

Drive Time Analysis

■ Under 8.5 Minutes

■ 8.6 - 11 Minutes

■ 11.1 - 16 Minutes

■ 16.1 - 20 Minutes

■ More than 20 Minutes

■ Inaccessible

■ NASA

N

0 1 2   4   6   8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
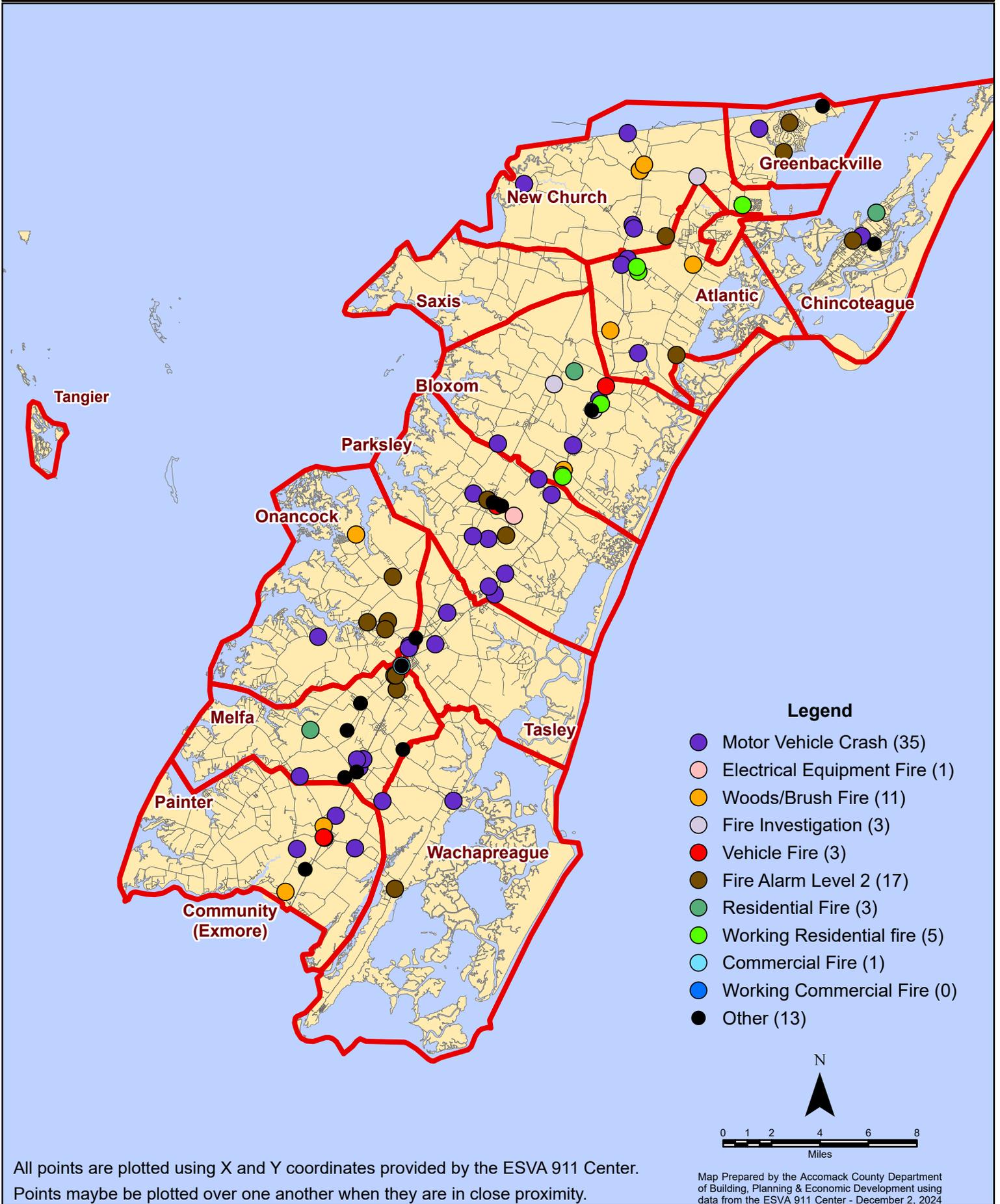data from the ESVA 911 Center - December 2, 2024

October 2024 Fire Calls By Type

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Tangier

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community (Exmore)

Legend

- 🟣 Motor Vehicle Crash (35)
- 🌸 Electrical Equipment Fire (1)
- 🟠 Woods/Brush Fire (11)
- ⚪ Fire Investigation (3)
- 🔴 Vehicle Fire (3)
- 🟤 Fire Alarm Level 2 (17)
- 🟢 Residential Fire (3)
- 🟢 Working Residential fire (5)
- 🔵 Commercial Fire (1)
- 🔵 Working Commercial Fire (0)
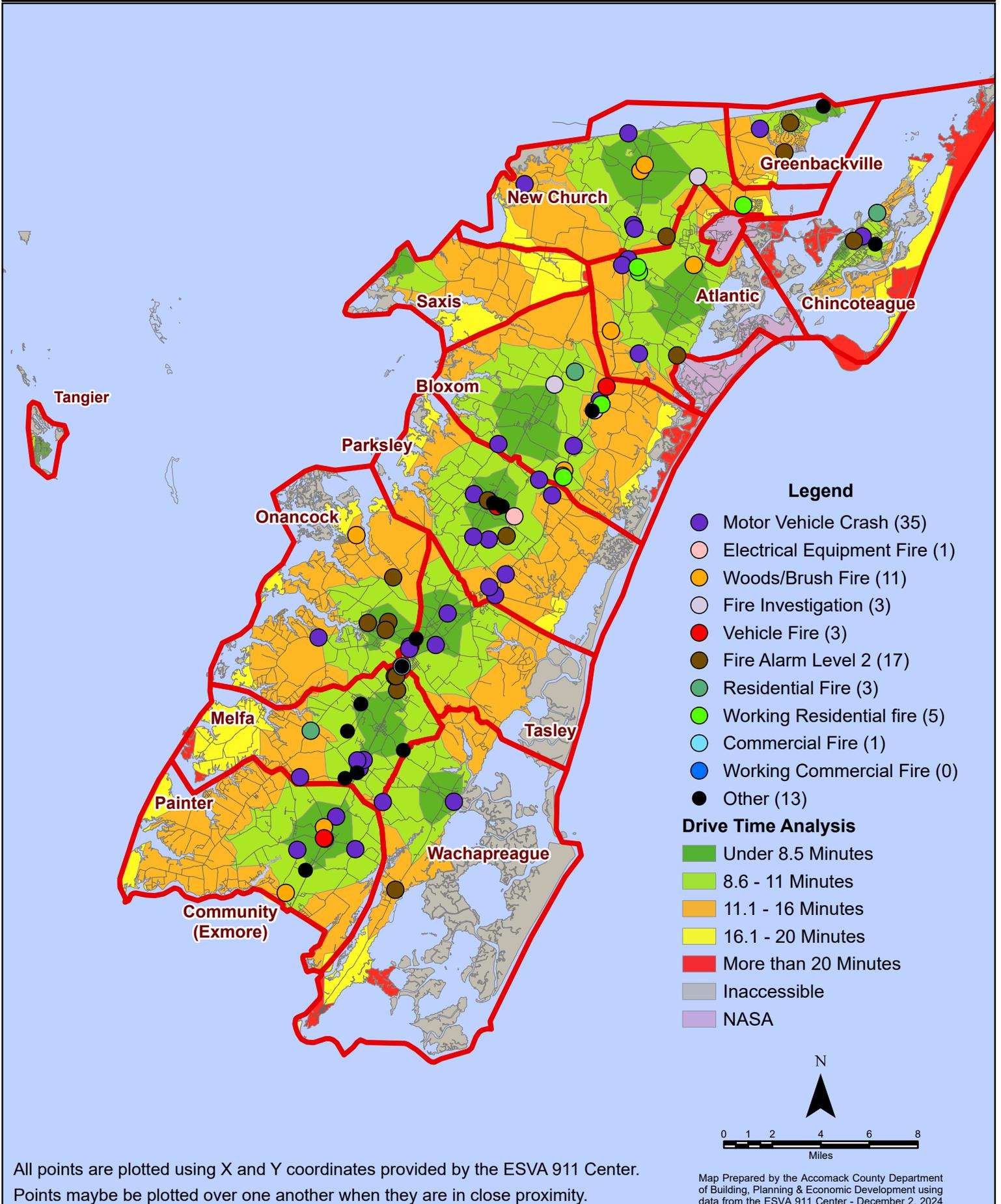- ⚫ Other (13)

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Building, Planning & Economic Development using data from the ESVA 911 Center - December 2, 2024
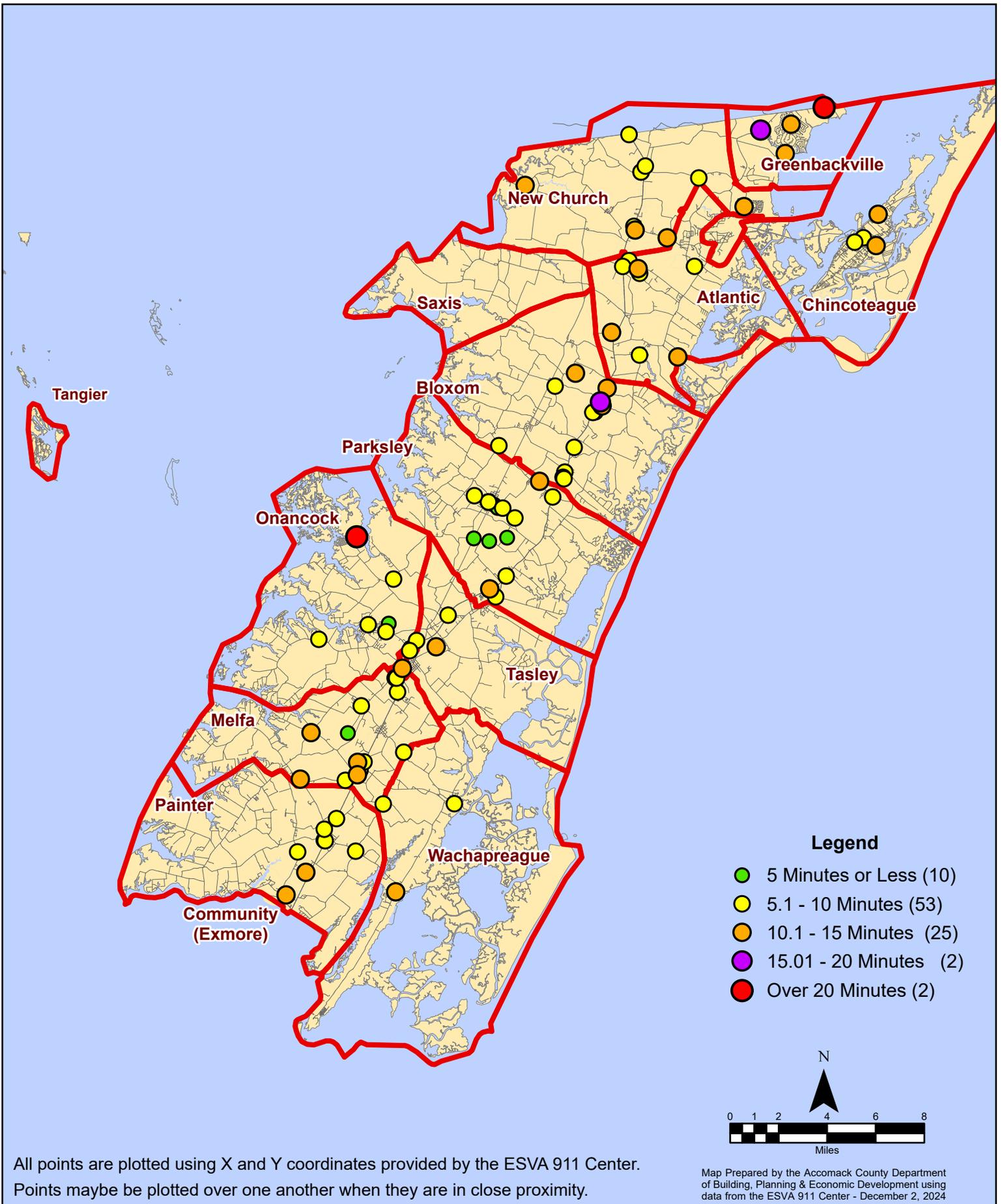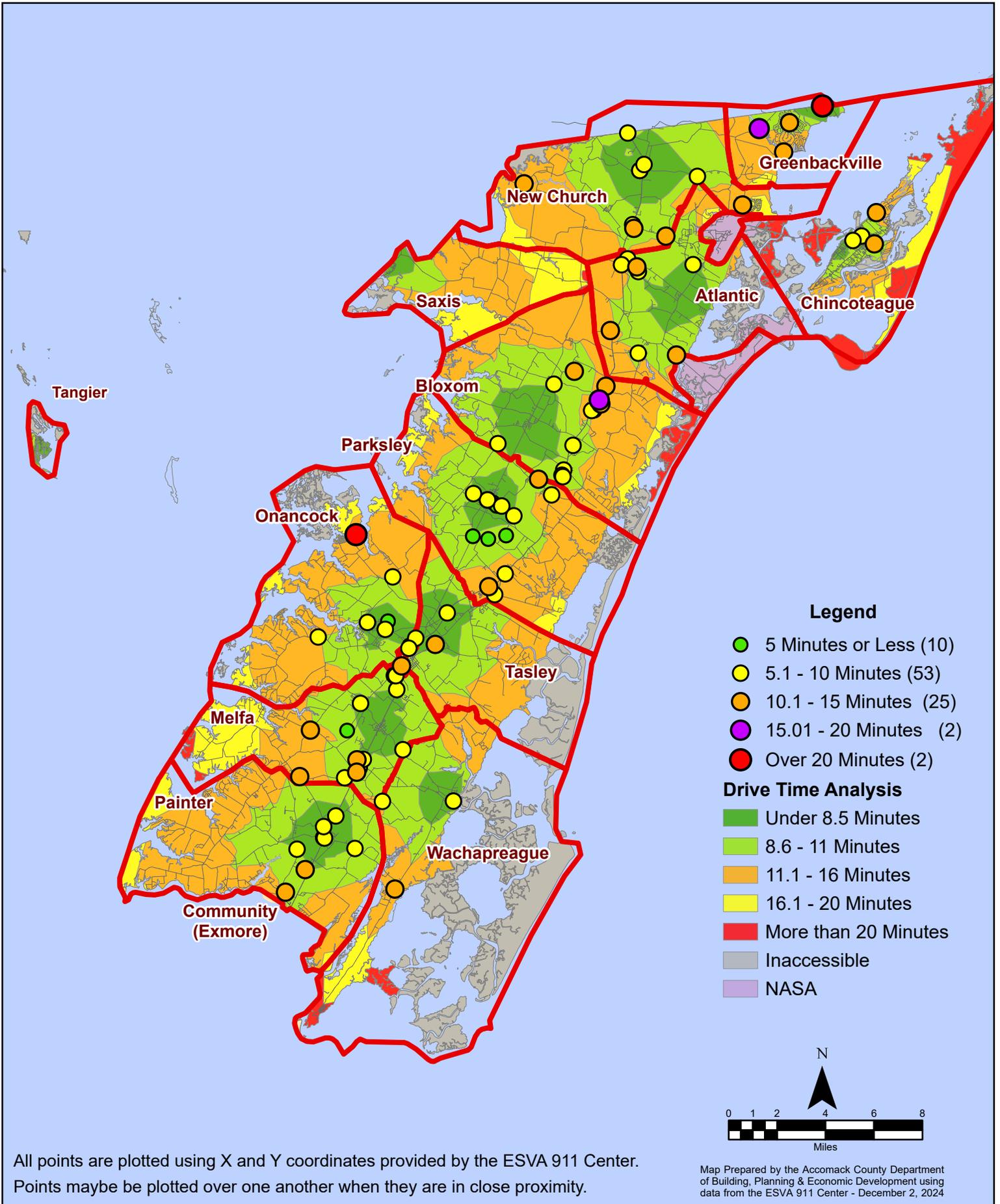
October 2024 Fire Calls By Type

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Tangier

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community (Exmore)

Legend

- 🟣 Motor Vehicle Crash (35)
- 🟤 Electrical Equipment Fire (1)
- 🟠 Woods/Brush Fire (11)
- ⚪ Fire Investigation (3)
- 🔴 Vehicle Fire (3)
- 🟤 Fire Alarm Level 2 (17)
- 🟢 Residential Fire (3)
- 🟢 Working Residential fire (5)
- 🔵 Commercial Fire (1)
- 🔵 Working Commercial Fire (0)
- ⚫ Other (13)

Drive Time Analysis

- 🟩 Under 8.5 Minutes
- 🟩 8.6 - 11 Minutes
- 🟧 11.1 - 16 Minutes
- 🟨 16.1 - 20 Minutes
- 🟥 More than 20 Minutes
- ⬜ Inaccessible
- 🟪 NASA

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

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September 2024 Fire Calls By Response Time

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

- 🟢 5 Minutes or Less (10)
- 🟡 5.1 - 10 Minutes (53)
- 🟠 10.1 - 15 Minutes (25)
- 🟣 15.01 - 20 Minutes   (2)
- 🔴 Over 20 Minutes (2)

N

0 1 2   4   6   8
Miles

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September 2024 Fire Calls By Response Time

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- ● 5.1 - 10 Minutes (53)
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