May 2024 revised 1/14/2025

Fire - Performance Measure Data *

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Overall Station Benchmark %
New Church	9	2	0:26:22	4	77.8%
Greenbackville	6	0	0:12:51	0	100.0%
Chincoteague	7	0	0:10:23	0	100.0%
Atlantic	8	0	0:11:20	0	100.0%
Saxis	1	0	0:14:03	0	100.0%
Bloxom	5	0	0:11:58	0	100.0%
Parksley	17	0	0:11:35	1	100.0%
Tasley	7	0	0:11:27	0	100.0%
Onancock	9	1	0:25:00	0	88.9%
Melfa	9	0	0:14:33	4	100.0%
Wachapreague	0	0	0	0	#DIV/0!
Painter	8	0	0:13:03	1	100.0%
Tangier	1	0	0:08:15	0	100.0%
System Totals	**87**	**3**	**0:26:22**	**10**	**96.6%**

EMS - Performance Measure Data

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	40	4	0:33:33	23	90.0%	42.5%
Chincoteague	94	1	0:20:57	1	98.9%	98.9%
Saxis	11	0	0:12:18	2	100.0%	81.8%
Bloxom	36	0	0:15:12	26	100.0%	27.8%
Parksley	81	1	0:22:57	3	98.8%	96.3%
Onancock	127	1	0:33:25	9	99.2%	92.9%
Melfa	59	0	0:19:43	38	100.0%	35.6%
Wachapreague (Painter)	55	1	0:29:54	7	98.2%	87.3%
Oak Hall	68	0	0:17:07	1	100.0%	98.5%
Tangier	23	0	0:10:49	0	100.0%	100.0%
Community (Exmore)	13	0	0:08:52	4	100.0%	69.2%
System Totals	**607**	**8**	**0:33:33**	**114**	**98.7%**	**81.2%**

EMS Mutual Aid Data

Station Receiving Aid (rows) / _Station Giving Aid_ (columns)

Station Receiving Aid	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague/Painter	Oak Hall	Community (Exmore)	Northampton	Wallops	NORS	2nd Call	3rd Call
Greenbackville									23				21	2	
Chincoteague									1						1
Saxis									2				1	1	
Bloxom			1		19				6				24	2	
Parksley						2			1				2	1	
Onancock					6			3					2	6	1
Melfa						13		24		1			35	3	
Wachapreague (Painter)						2	2			2	1		4	2	1
Oak Hall	1												1		
Community (Exmore)								4					4		
Northampton Co.															
Wallops															
Totals	1	0	1	0	25	17	2	31	33	3	1	0	94	17	3

Transport Destination

Hospital Destination by Unit	Riverside - Shore Memorial	PRMC / Tidal Health	Other
Greenbackville	8	3	
Chincoteague	25	26	
Saxis	5	1	
Bloxom	15	5	
Parksley	72	1	1
Onancock	92	2	
Melfa	15		
Wachapreague (Painter)	56		1
Oak Hall	40	18	
Wallops			
Totals	328	56	2

Benchmark = The Accomack County Board of Supervisors established a 20 minute standard for emergency response.

NORS = No Response by station or the call was handled by another station or agency.

2nd Call = 2nd ambulance call received while first ambulance was on another call.

3rd Call = 3rd ambulance call received while first & second ambulances were on other calls.

* This data excludes F1 Med (Medical Assist) calls in the Fire Data.

This information was prepared using data supplied by the Eastern Shore of Virginina 911 Center. This information is original incident data only and may not be representative of all units and/or stations who responded to an incident.

May 2024

Fire - Performance Measure Data *

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Greenbackville	6	0	0:12:51	0	100.0%
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Bloxom	5	0	0:11:58	0	100.0%
Parksley	18	0	0:11:35	2	100.0%
Tasley	7	0	0:11:27	0	100.0%
Onancock	9	1	0:25:00	0	88.9%
Melfa	10	0	0:14:33	5	100.0%
Wachapreague	1	0	0:05:05	1	100.0%
Painter	8	0	0:13:03	1	100.0%
Tangier	1	0	0:08:15	0	100.0%
System Totals	**90**	**3**	**0:26:22**	**13**	**96.7%**

EMS - Performance Measure Data

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	40	4	0:33:33	23	90.0%	42.5%
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Community (Exmore)	13	0	0:08:52	4	100.0%	69.2%
System Totals	**607**	**8**	**0:33:33**	**114**	**98.7%**	**81.2%**

EMS Mutual Aid Data

Station Receiving Aid / *Station Giving Aid*

	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague/Painter	Oak Hall	Community (Exmore)	Northampton	Wallops	NORS	2nd Call	3rd Call
Greenbackville									23				21	2	
Chincoteague									1						1
Saxis									2				1	1	
Bloxom		1		19					6				24	2	
Parksley					2				1				2	1	
Onancock					6			3					2	6	1
Melfa						13		24		1			35	3	
Wachapreague (Painter)						2	2			2	1		4	2	1
Oak Hall	1												1		
Community (Exmore)								4					4		
Northampton Co.															
Wallops															
Totals	1	0	1	0	25	17	2	31	33	3	1	0	94	17	3

Transport Destination

Hospital Destination by Unit	Riverside - Shore Memorial	PRMC / Tidal Health	Other
Greenbackville	8	3	
Chincoteague	25	26	
Saxis	5	1	
Bloxom	15	5	
Parksley	72	1	1
Onancock	92	2	
Melfa	15		
Wachapreague (Painter)	56		1
Oak Hall	40	18	
Wallops			
Totals	**328**	**56**	**2**

Benchmark = The Accomack County Board of Supervisors established a 20 minute standard for emergency response.

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May 2024 EMS Calls By District

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- Greenbackville (40)
- Chincoteague (94)
- Saxis (11)
- Bloxom (36)
- Parksley (81)
- Onancock (127)
- Melfa (59)
- Painter (55)
- Community (13)
- Oak Hall (68)
- Tangier (23)
- NASA (0)

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
data from the ESVA 911 Center - July 8, 2024

May 2024 EMS Calls By District

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- Greenbackville (40)
- Chincoteague (94)
- Saxis (11)
- Bloxom (36)
- Parksley (81)
- Onancock (127)
- Melfa (59)
- Painter (55)
- Community (13)
- Oak Hall (68)
- Tangier (23)
- NASA (0)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0 1 2 4 6 8
Miles

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May 2024 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- 🟢 Greenbackville (4)
- 🔵 Chincoteague (1)
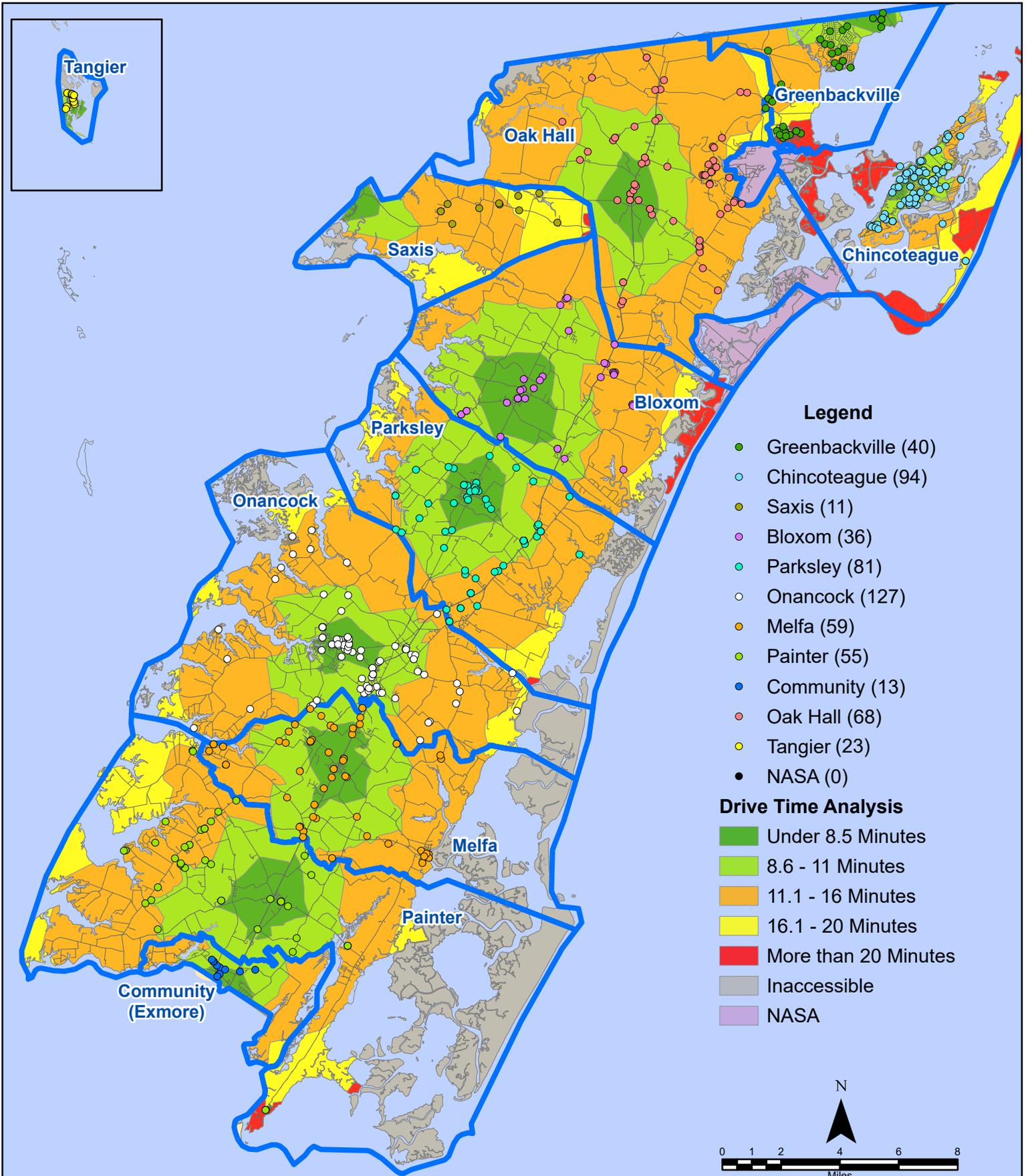- 🟢 Parksley (1)
- ⚪ Onancock (1)
- 🟢 Painter (1)

N
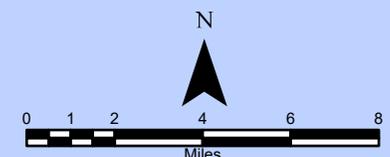
0 1 2   4   6
Miles

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May 2024 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Oak Hall

Saxis

Bloxom

Parksley

Onancock

Melfa

Painter

Community (Exmore)

Greenbackville

Chincoteague

Legend

- 🟢 Greenbackville (4)
- 🔵 Chincoteague (1)
- 🟢 Parksley (1)
- ⚪ Onancock (1)
- 🟢 Painter (1)
- 🟩 Under 8.5 Minutes
- 🟩 8.6 - 11 Minutes
- 🟧 11.1 - 16 Minutes
- 🟨 16.1 - 20 Minutes
- 🟥 More than 20 Minutes
- ⬜ Inaccessible
- 🟪 NASA   (1)

N

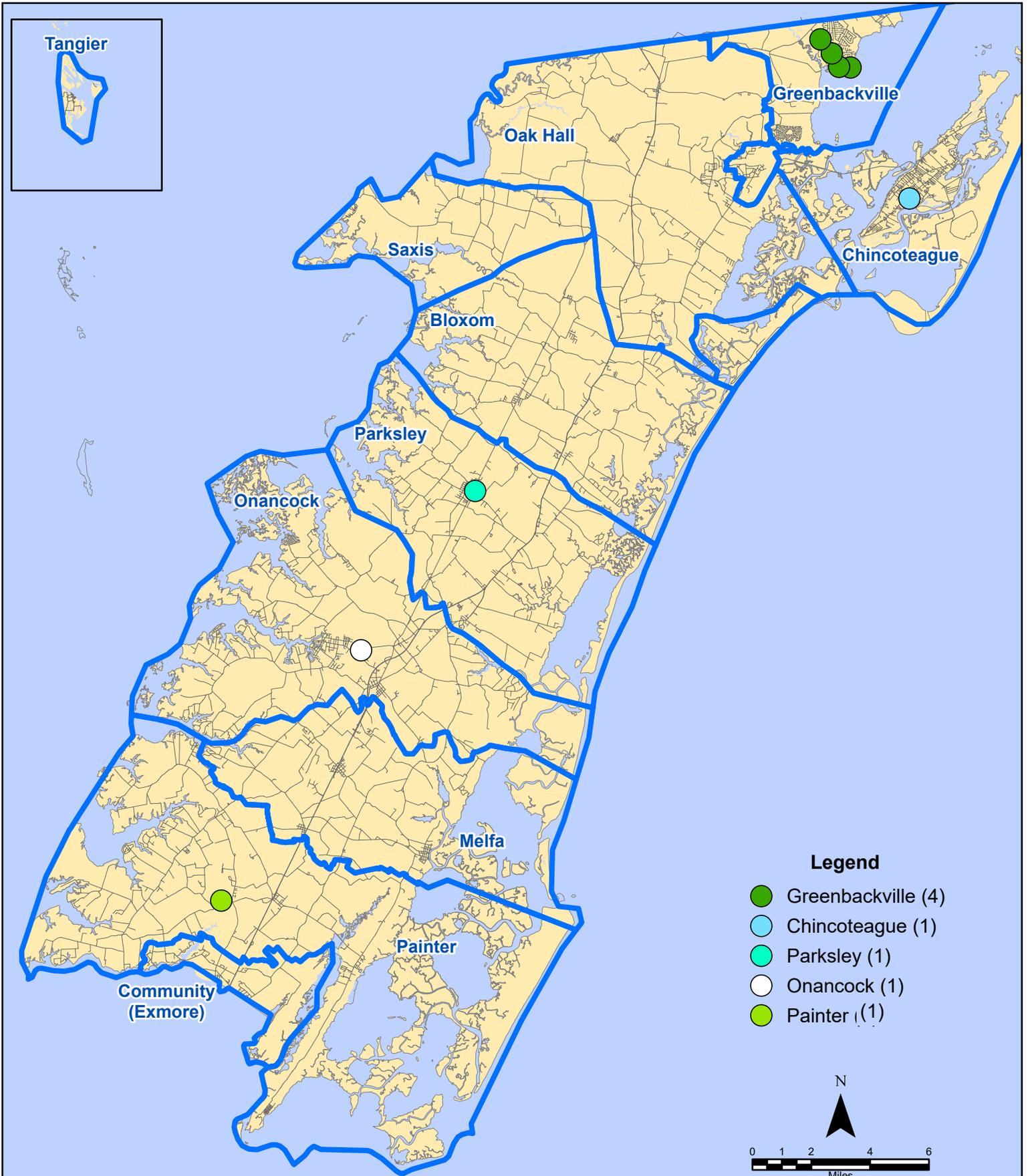0 1 2   4   6
Miles

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Map Prepared by the Accomack County Department
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May 2024 EMS Calls By Type

Tangier

Saxis

Oak Hall

Greenbackville

Chincoteague

Parksley

Bloxom

Onancock

Onley

Painter

Community
(Exmore)

N

0 1 2 4 6 8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
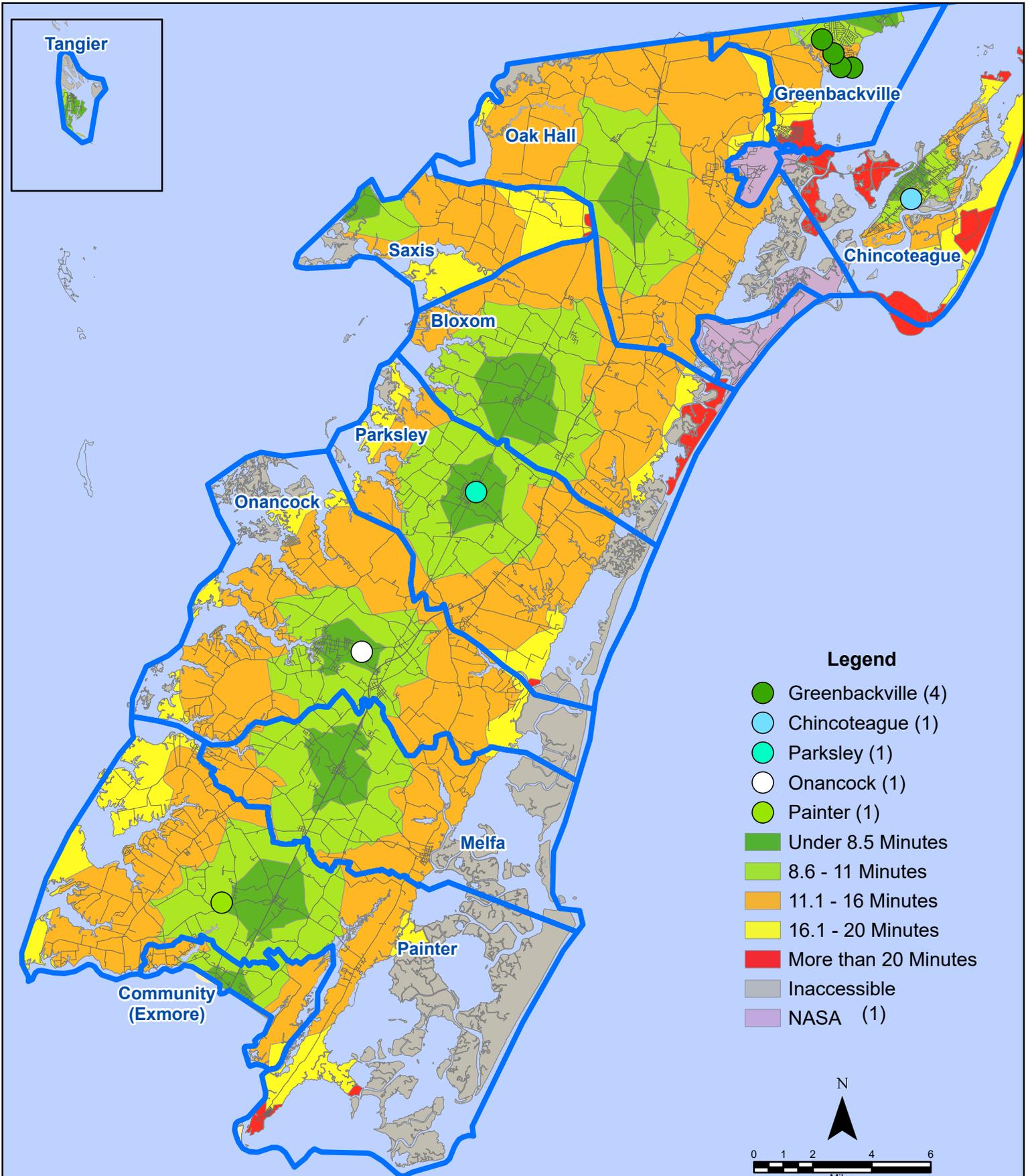data from the ESVA 911 Center - July 8, 2024

All points are plotted using X and Y coordinates provided by the ESVA
911 Center. Points maybe be plotted over one another when they
are in close proximity.

Type of Call

- E01 - Abdominal Pain (22)
- E02 - Allergic Reaction (2)
- E06 - Breathing Difficulty (78)
- E09 - Cardiac Respiratory Arrest (5)
- E10 - Chest Pain (47)
- E12 - Seizures (17)
- E13 - Diabetic (7)
- E17 - Falls (63)
- E28 - Stoke (9)
- E29I - Accident With Injury (7)
- E29X - Accident With Entrapment (4)
- E30 - Trauma (15)
- E31 - Unconscious Person (42)
- Other Types (289)

May 2024 EMS Calls By Type

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Parksley

Bloxom

Onancock

Onley

Painter

Community
(Exmore)

N

0 1 2 4 6 8
Miles

Type of Call

- ● E01 - Abdominal Pain (22)
- ● E02 - Allergic Reaction (2)
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- ● E29X - Accident With Entrapment (4)
- ● E30 - Trauma (15)
- ● E31 - Unconscious Person (42)
- ● Other Types (289)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
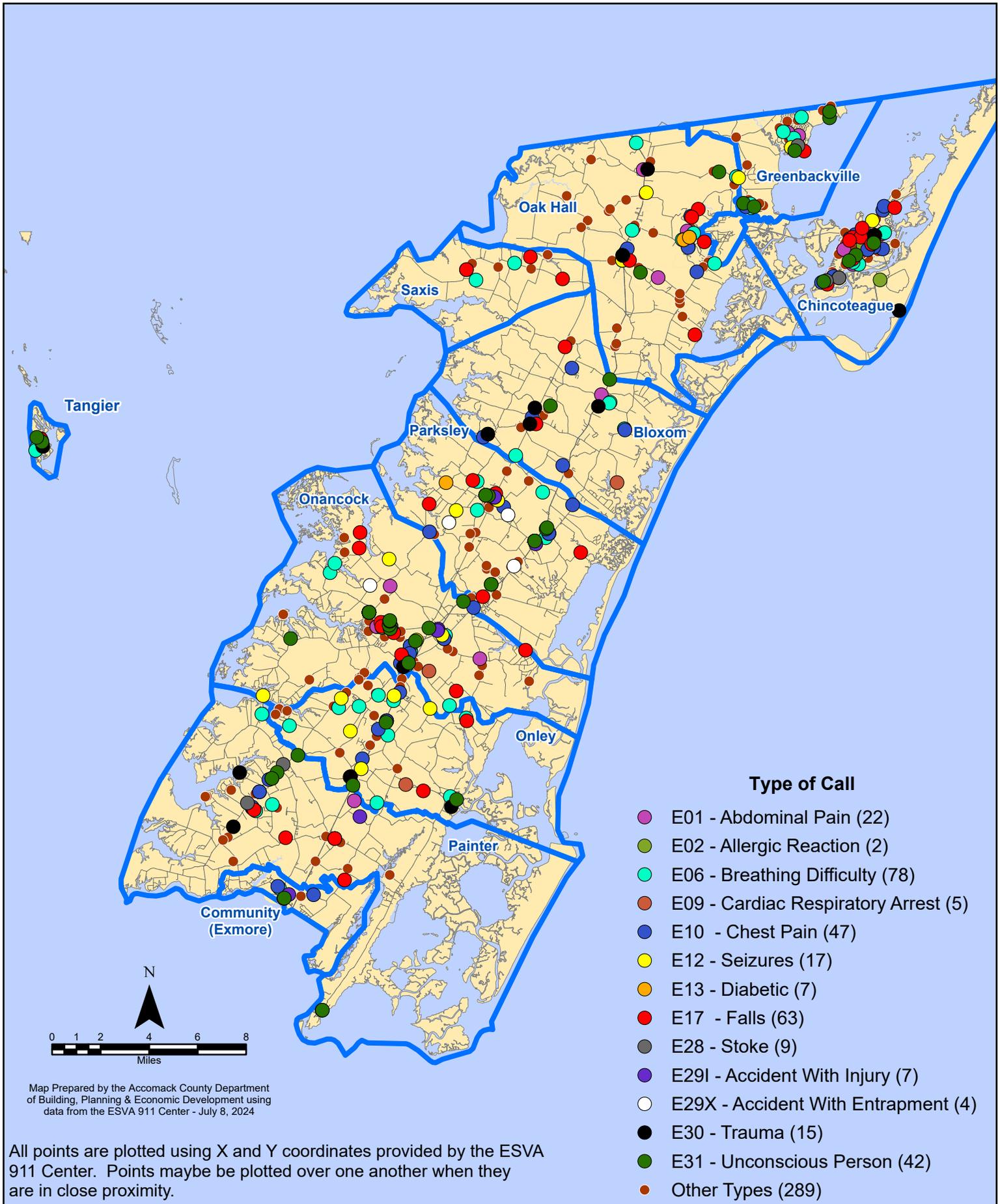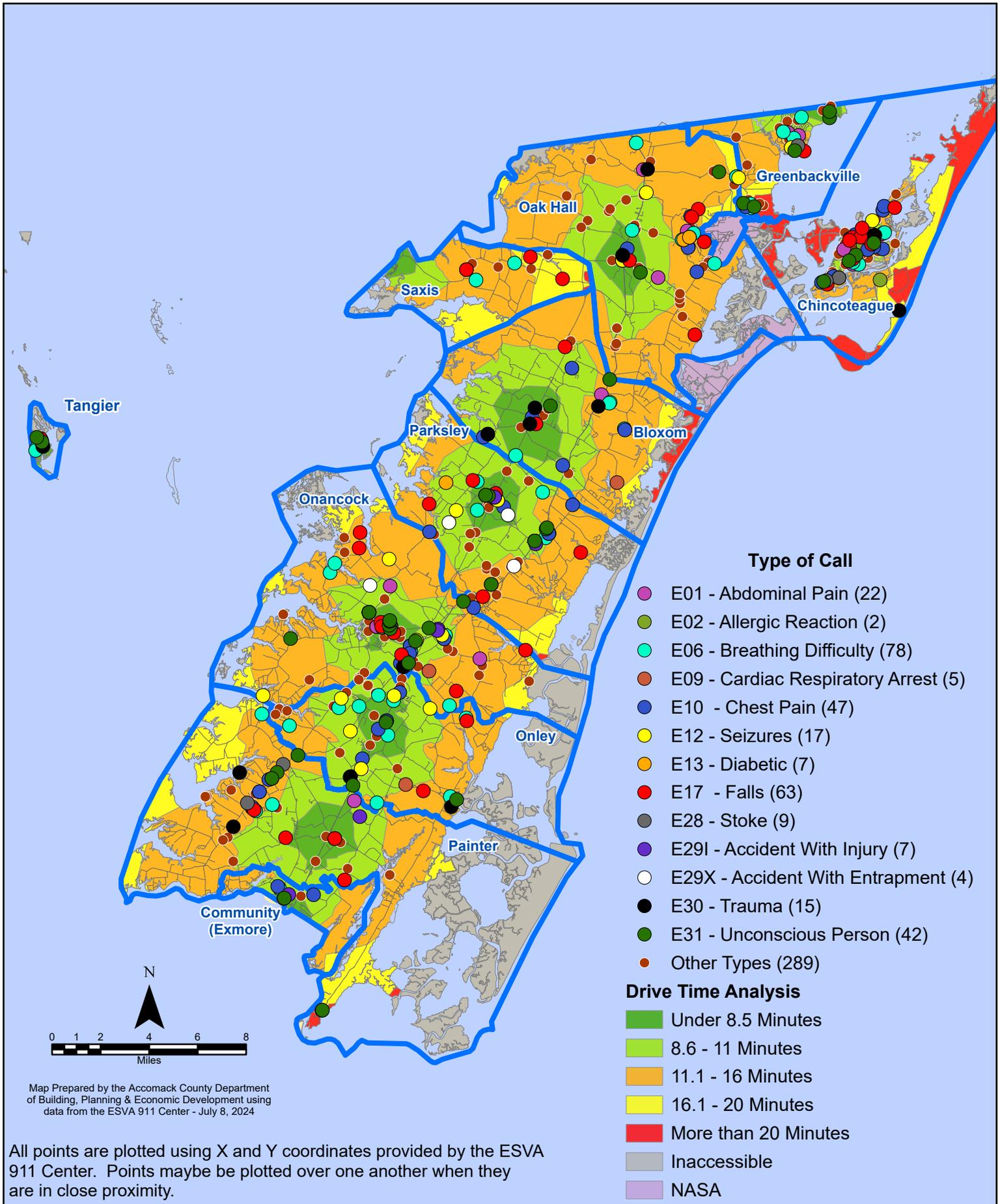data from the ESVA 911 Center - July 8, 2024

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May 2024 EMS Calls By Response Time

Tangier

Oak Hall

Saxis

Bloxom

Parksley

Onancock

Greenbackville

Chincoteague

Melfa

Painter

Community
(Exmore)

Response Time

- 🟢 5 Minutes or Less (166)
- 🟡 5:01 - 10 Minutes (306)
- 🟠 10:01 - 15 Minutes (103)
- 🟣 15:01 - 20 Minutes (24)
- 🔴 Over 20 Minutes (8)

N

0 1 2   4   6   8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.
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May 2024 EMS Calls By Response Time

Greenbackville

Oak Hall

Saxis

Chincoteague

Bloxom

Tangier

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Response Time

- 🟢 5 Minutes or Less (166)
- 🟡 5:01 - 10 Minutes (306)
- 🟠 10:01 - 15 Minutes (103)
- 🟣 15:01 - 20 Minutes (24)
- 🔴 Over 20 Minutes (8)

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.
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May 2024 EMS Calls By Prime Unit

Greenbackville

Oak Hall

Chincoteague

Saxis

Tangier

Parksley

Onancock

Bloxom

Melfa

Painter

Community
(Exmore)

N

0 1 2   4   6   8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
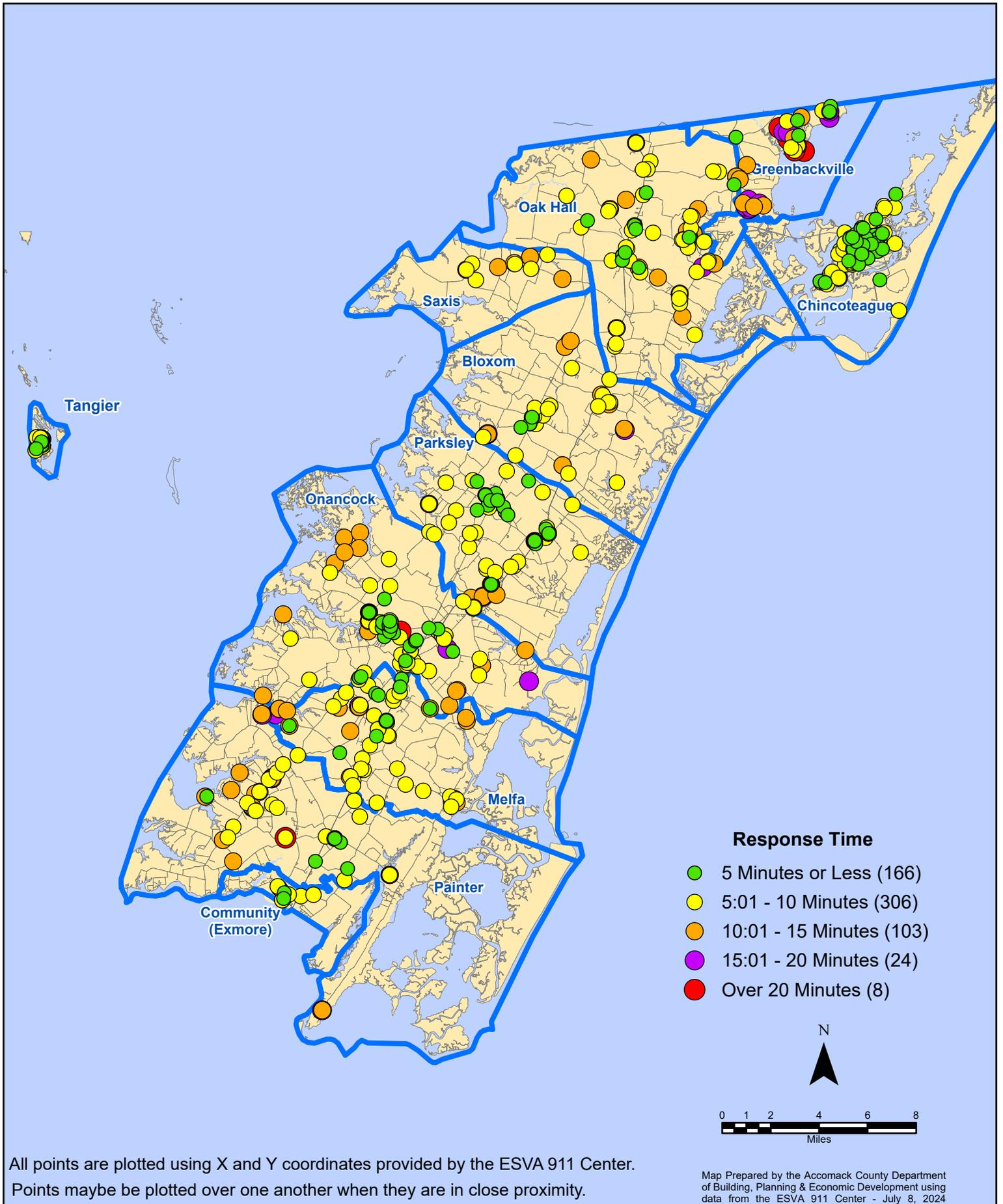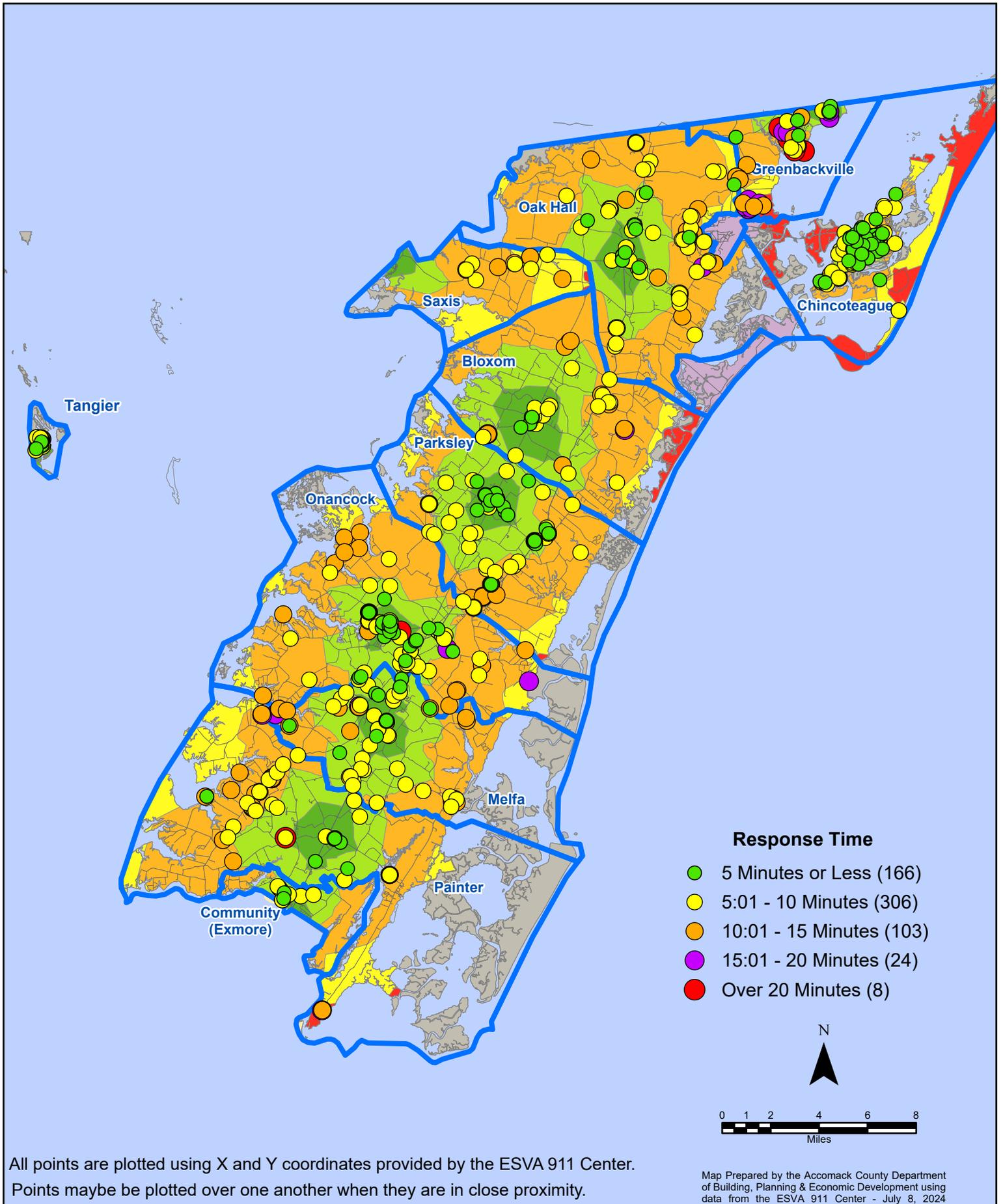data from the ESVA 911 Center - July 8, 2024
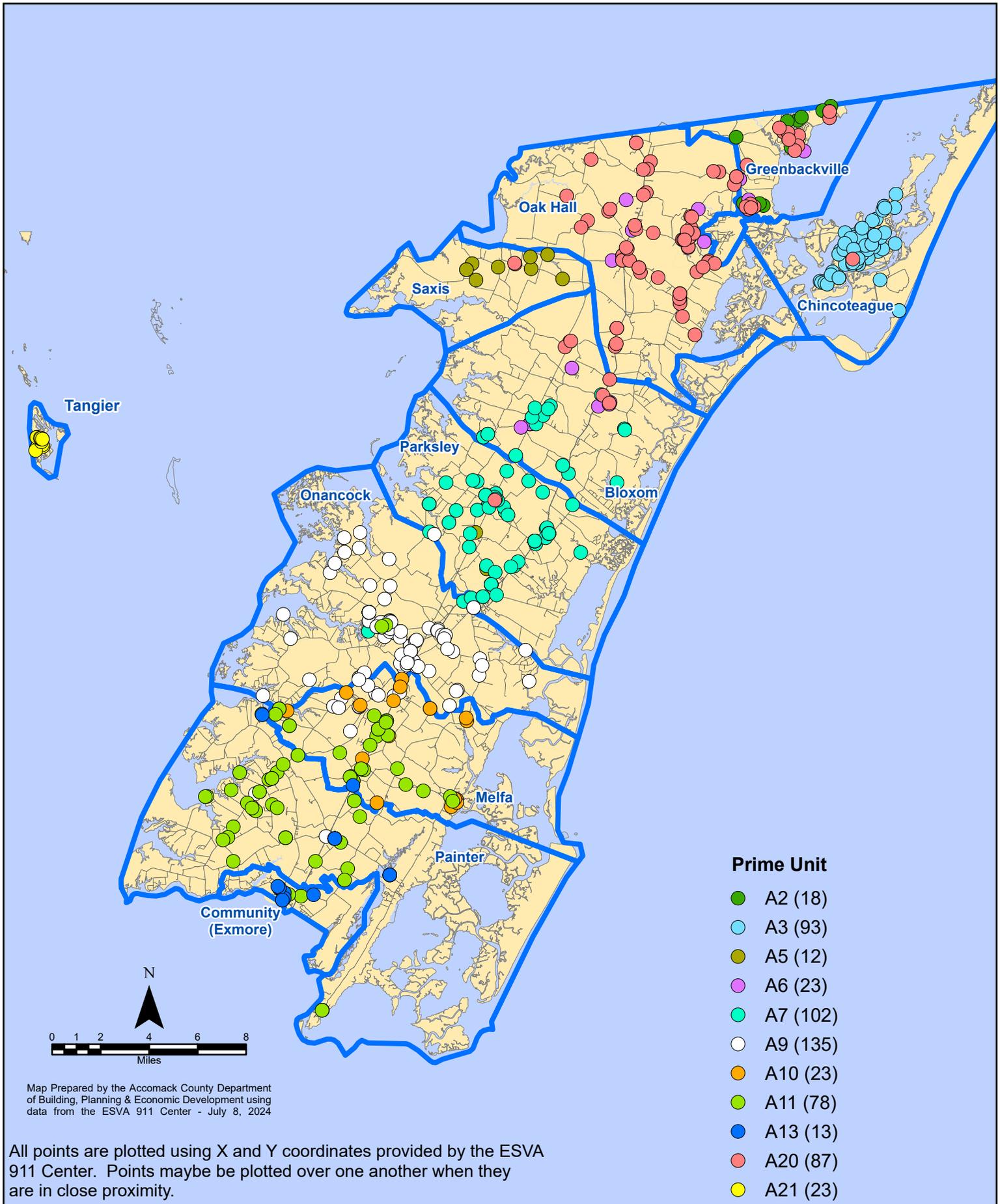
All points are plotted using X and Y coordinates provided by the ESVA
911 Center. Points maybe be plotted over one another when they
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Prime Unit

- A2 (18)
- A3 (93)
- A5 (12)
- A6 (23)
- A7 (102)
- A9 (135)
- A10 (23)
- A11 (78)
- A13 (13)
- A20 (87)
- A21 (23)

May 2024 EMS Calls By Prime Unit

Greenbackville

Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Onancock

Bloxom

Melfa

Painter

Community
(Exmore)

N

0 1 2 4 6 8
Miles

Map Prepared by the Accomack County Department
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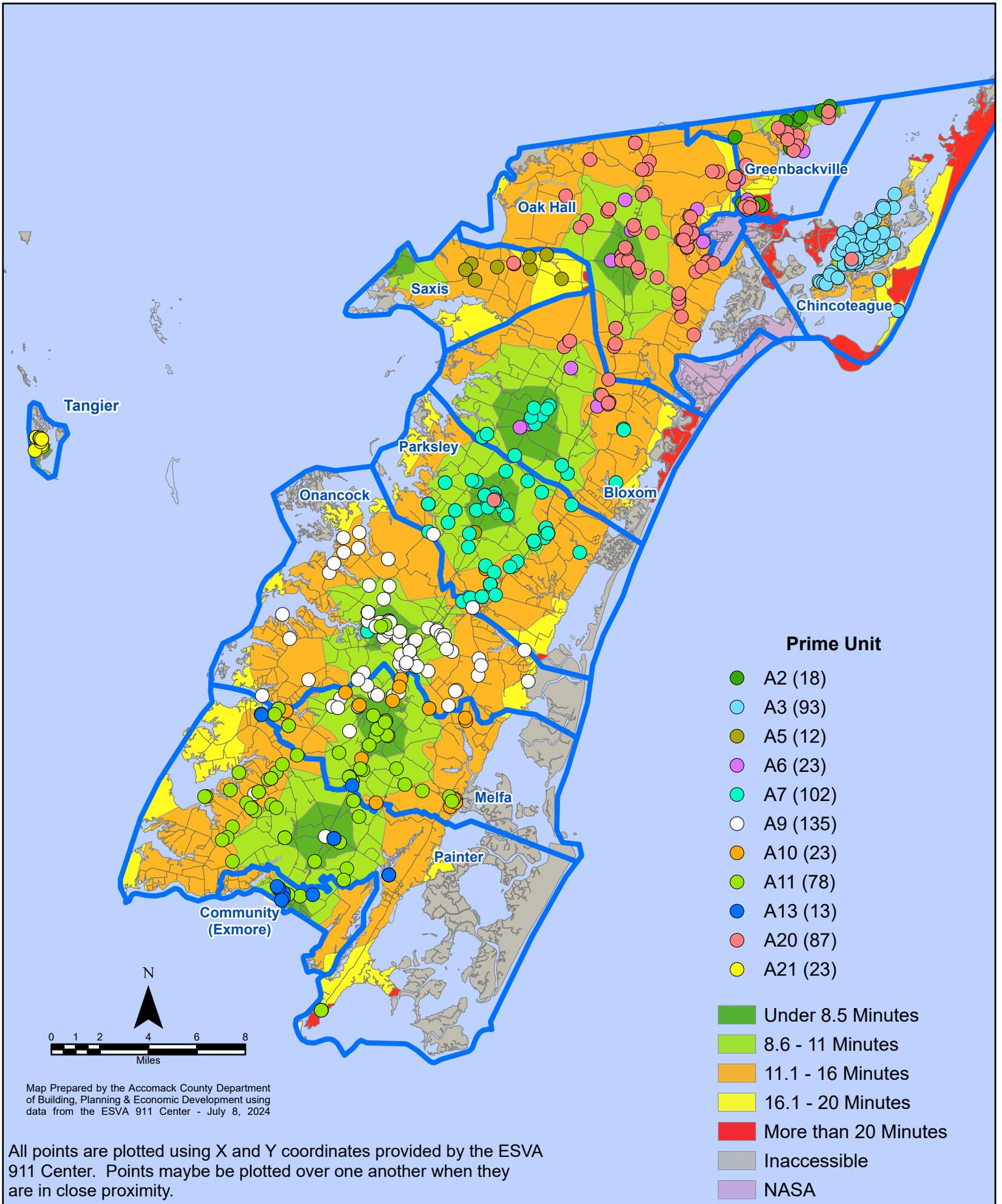data from the ESVA 911 Center - July 8, 2024

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- A20 (87)
- A21 (23)

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

May 2024 Fire Calls By District

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

- New Church (9)
- Greenbackville (6)
- Chincoteague (7)
- Atlantic (8)
- Saxis (1)
- Bloxom (5)
- Parksley (18)
- Tasley (7)
- Onancock (9)
- Melfa (10)
- Wachapreague (1)
- Painter (8)
- Tangier (1)

N

0 1 2 4 6 8
Miles

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Map Prepared by the Accomack County Department
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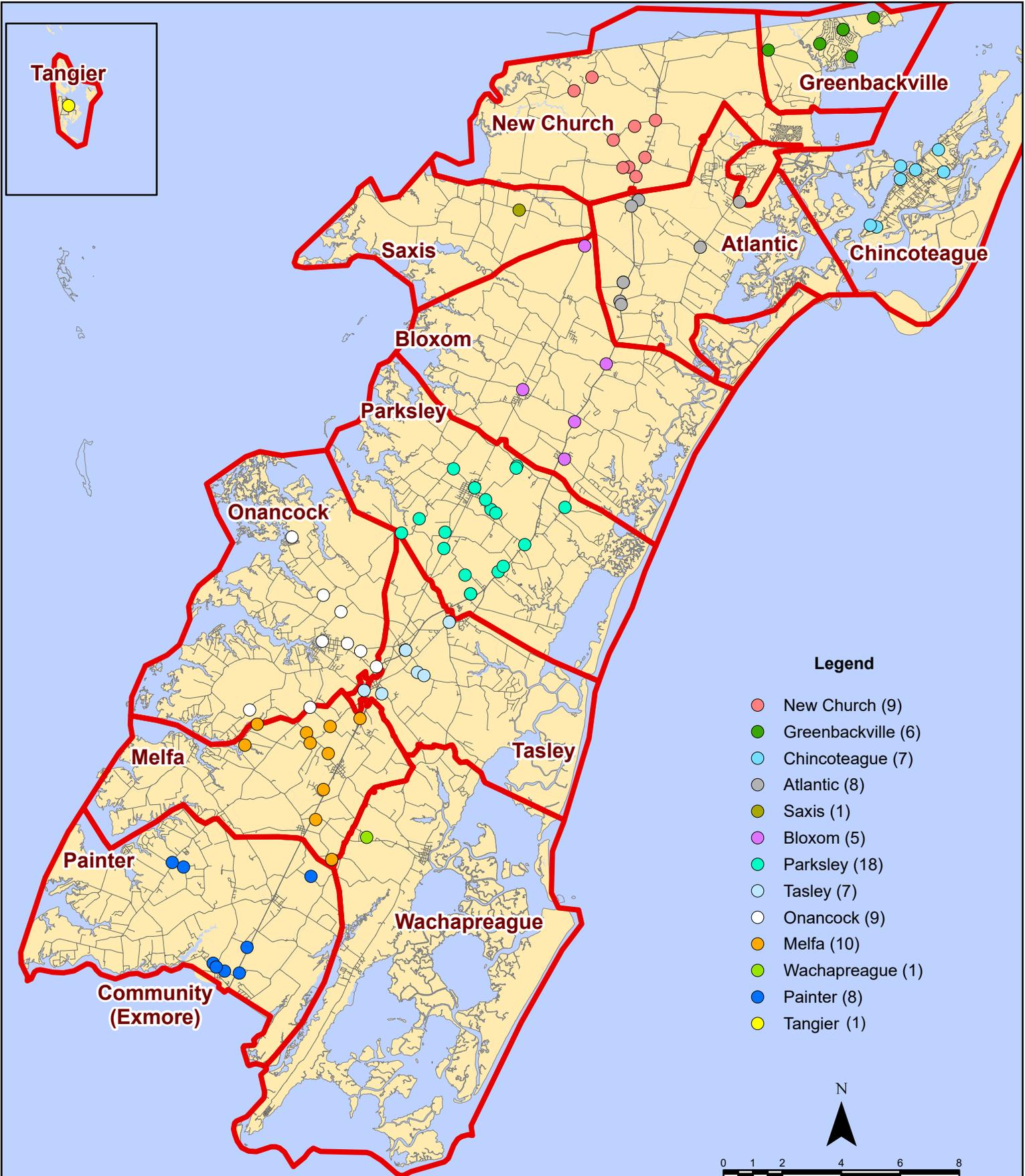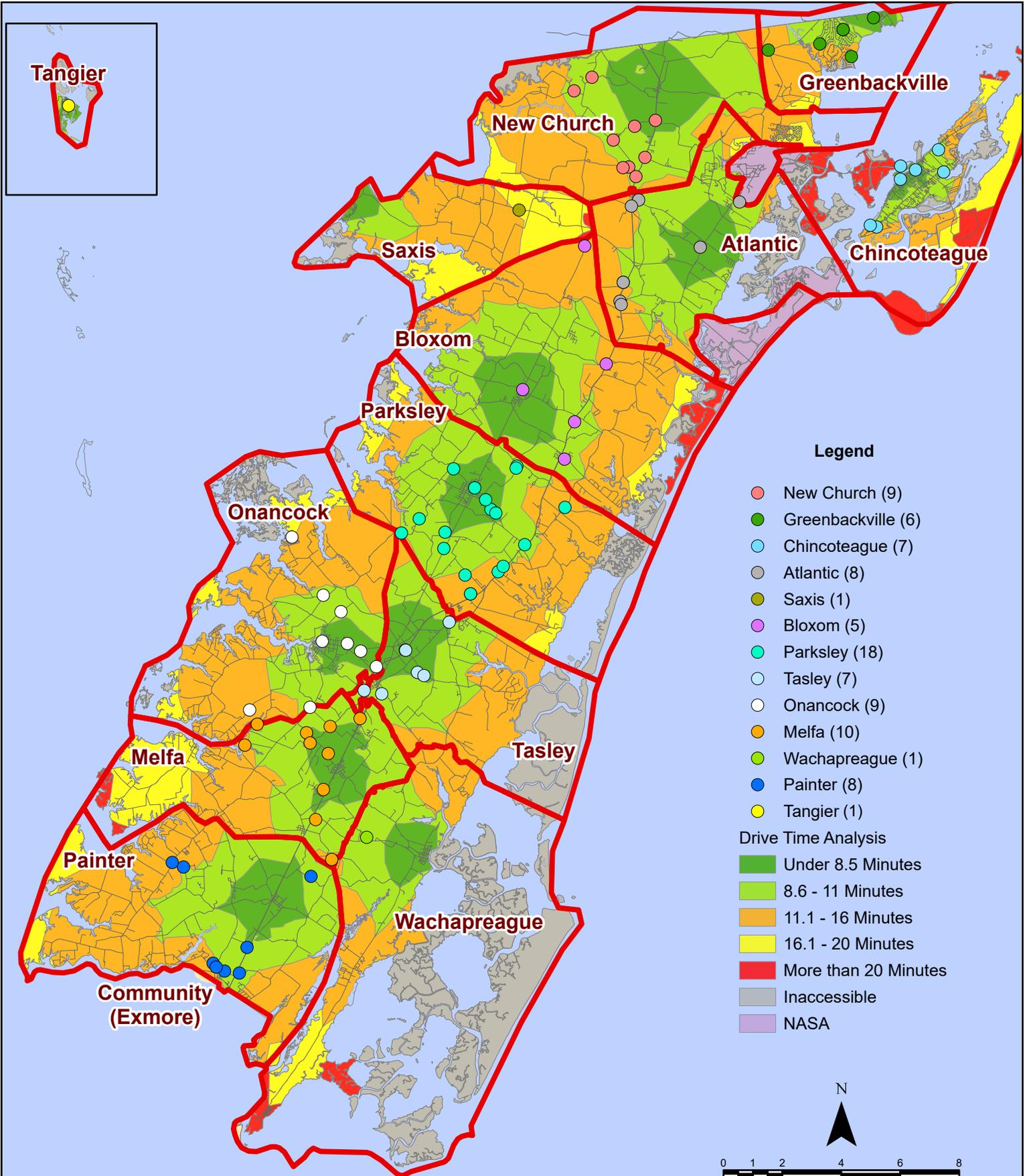data from the ESVA 911 Center - July 8, 2024

May 2024 Fire Calls By District

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community (Exmore)

Legend

- ● New Church (9)
- ● Greenbackville (6)
- ● Chincoteague (7)
- ● Atlantic (8)
- ● Saxis (1)
- ● Bloxom (5)
- ● Parksley (18)
- ○ Tasley (7)
- ○ Onancock (9)
- ● Melfa (10)
- ● Wachapreague (1)
- ● Painter (8)
- ● Tangier (1)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0 1 2   4   6   8
Miles

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Map Prepared by the Accomack County Department of Building, Planning & Economic Development using data from the ESVA 911 Center - July 8, 2024
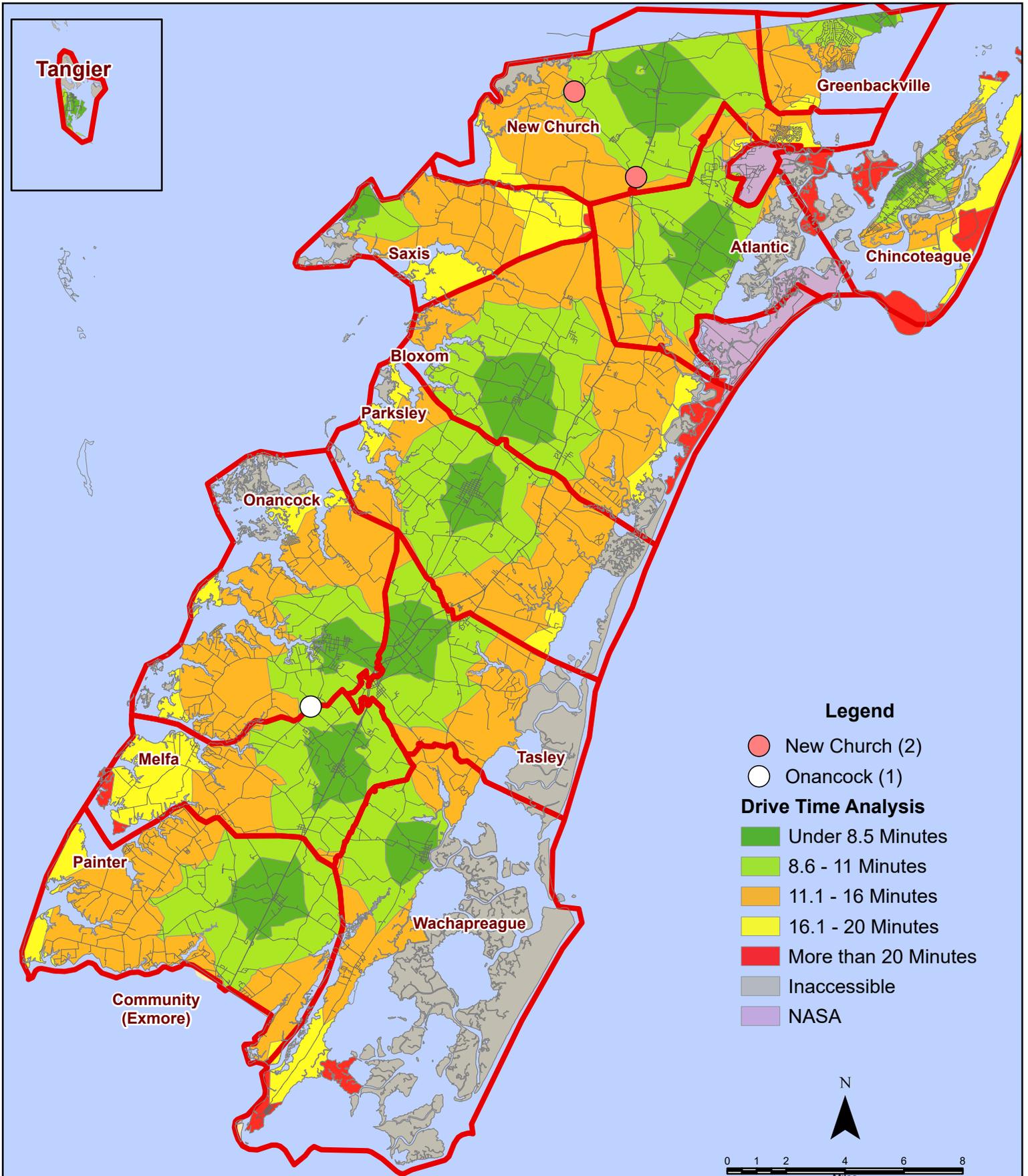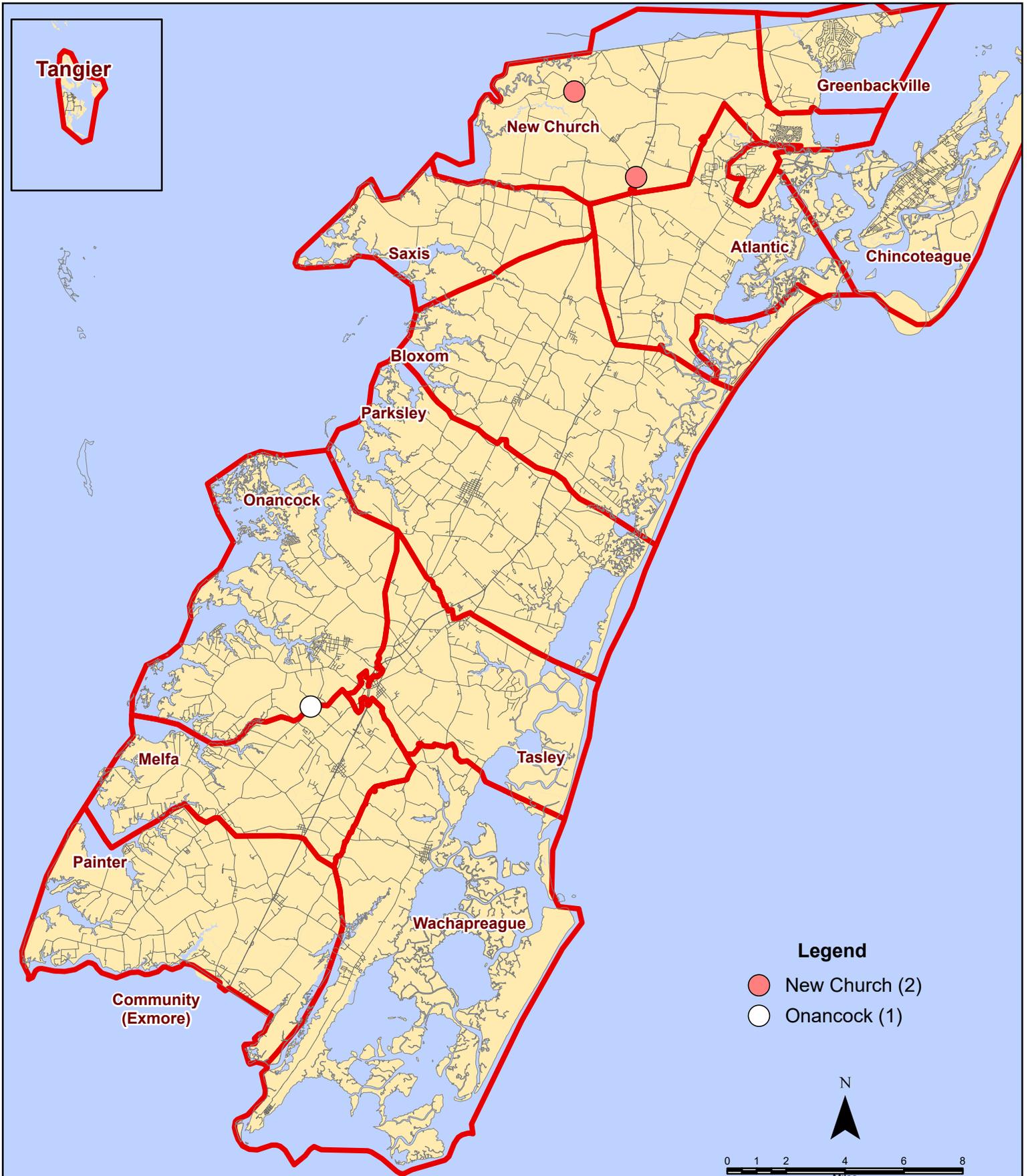
May 2024 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

⬤ New Church (2)
⚪ Onancock (1)

Drive Time Analysis

🟩 Under 8.5 Minutes
🟩 8.6 - 11 Minutes
🟧 11.1 - 16 Minutes
🟨 16.1 - 20 Minutes
🟥 More than 20 Minutes
⬜ Inaccessible
🟪 NASA

N

0   1   2   4   6   8
Miles

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May 2024 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

New Church (2)

Onancock (1)

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

May 2024 Fire Calls By Type

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Tangier

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

- 🟣 Motor Vehicle Crash (41)
- 🩷 Electrical Equipment Fire (1)
- 🟠 Woods/Brush Fire (3)
- ⚪ Fire Investigation (3)
- 🔴 Vehicle Fire (4)
- 🟤 Fire Alarm Level 2 (11)
- 🟢 Residential Fire (1)
- 🟢 Working Residential fire (4)
- 🔵 Commercial Fire (2)
- 🔵 Working Commercial Fire (3)
- ⚫ Other (17)

N

0 1 2 4 6 8
Miles

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Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
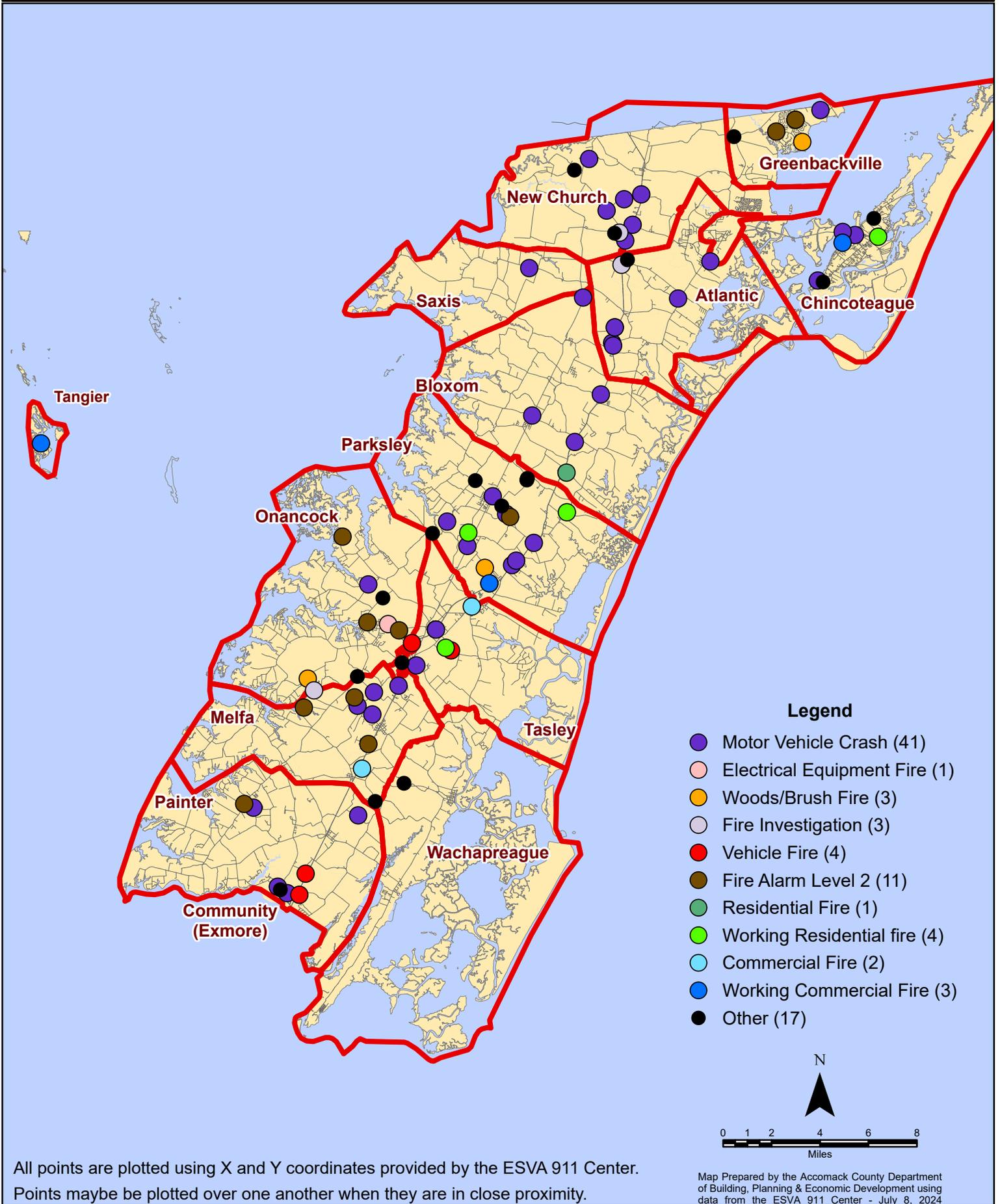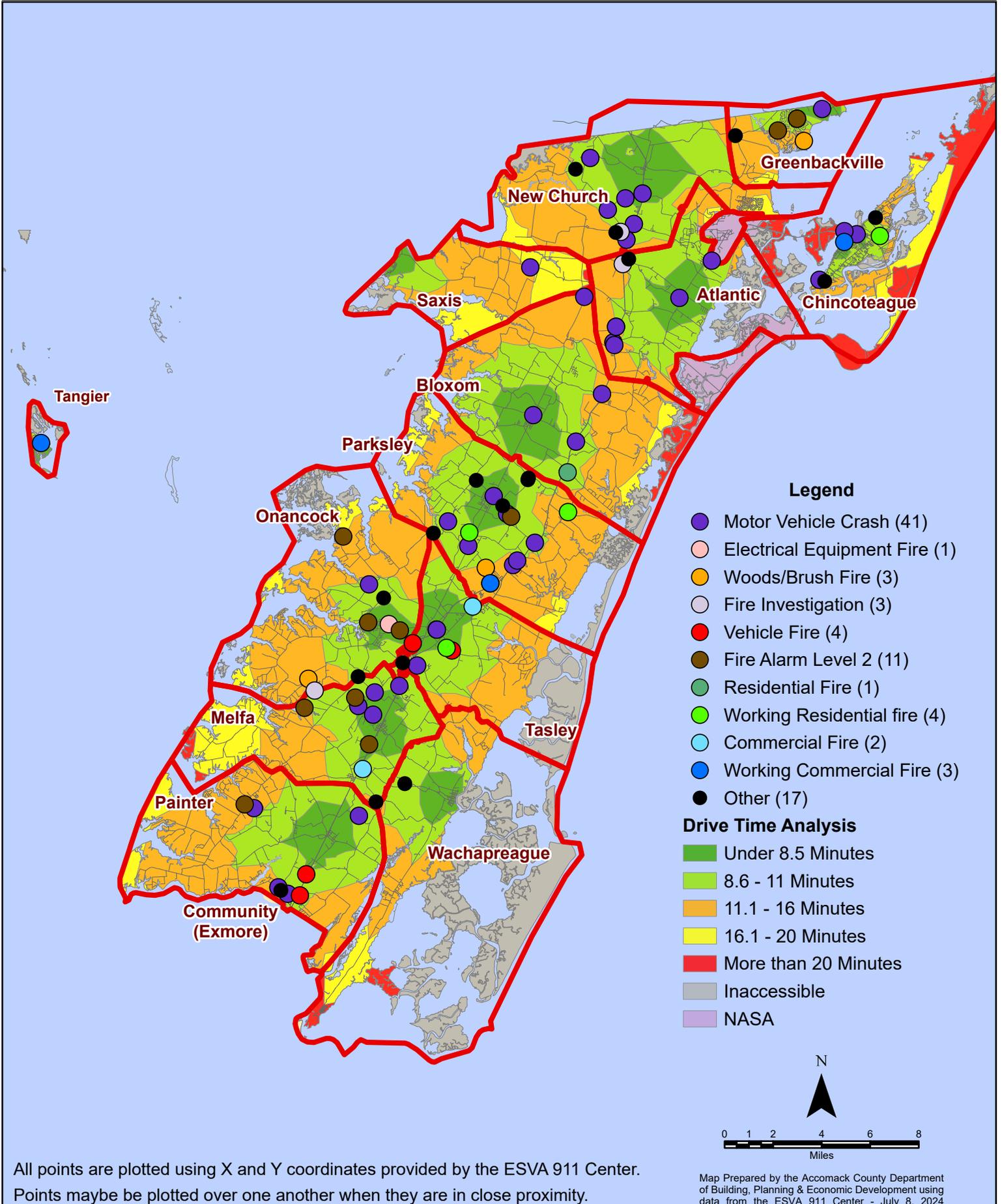data from the ESVA 911 Center - July 8, 2024

May 2024 Fire Calls By Type

Legend

- 🟣 Motor Vehicle Crash (41)
- 🌸 Electrical Equipment Fire (1)
- 🟠 Woods/Brush Fire (3)
- ⚪ Fire Investigation (3)
- 🔴 Vehicle Fire (4)
- 🟤 Fire Alarm Level 2 (11)
- 🟢 Residential Fire (1)
- 🟩 Working Residential fire (4)
- 🔵 Commercial Fire (2)
- 🔵 Working Commercial Fire (3)
- ⚫ Other (17)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Building, Planning & Economic Development using data from the ESVA 911 Center - July 8, 2024
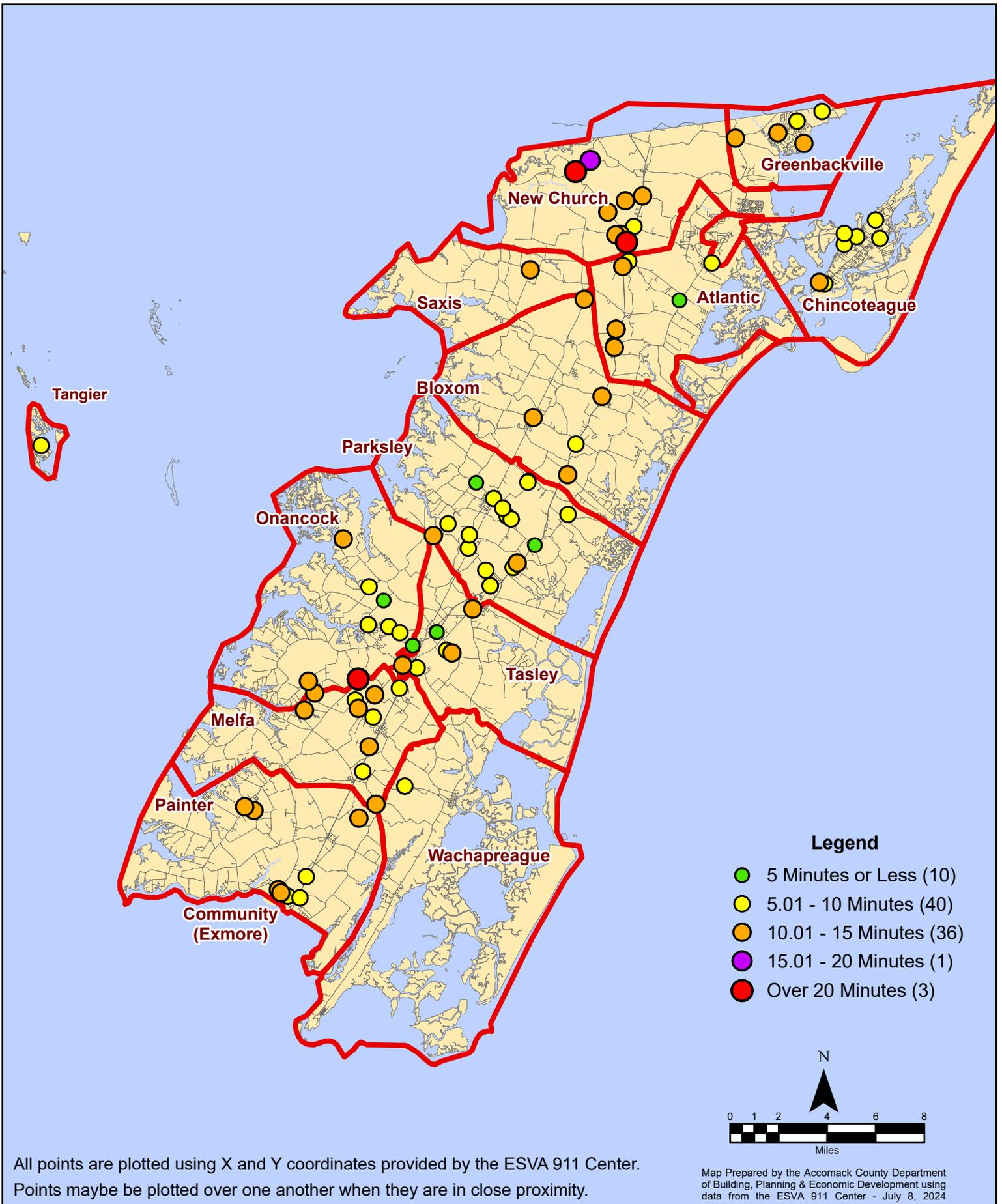
May 2024 Fire Calls By Response Time

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Tangier

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

● 5 Minutes or Less (10)

● 5.01 - 10 Minutes (40)

● 10.01 - 15 Minutes (36)

● 15.01 - 20 Minutes (1)

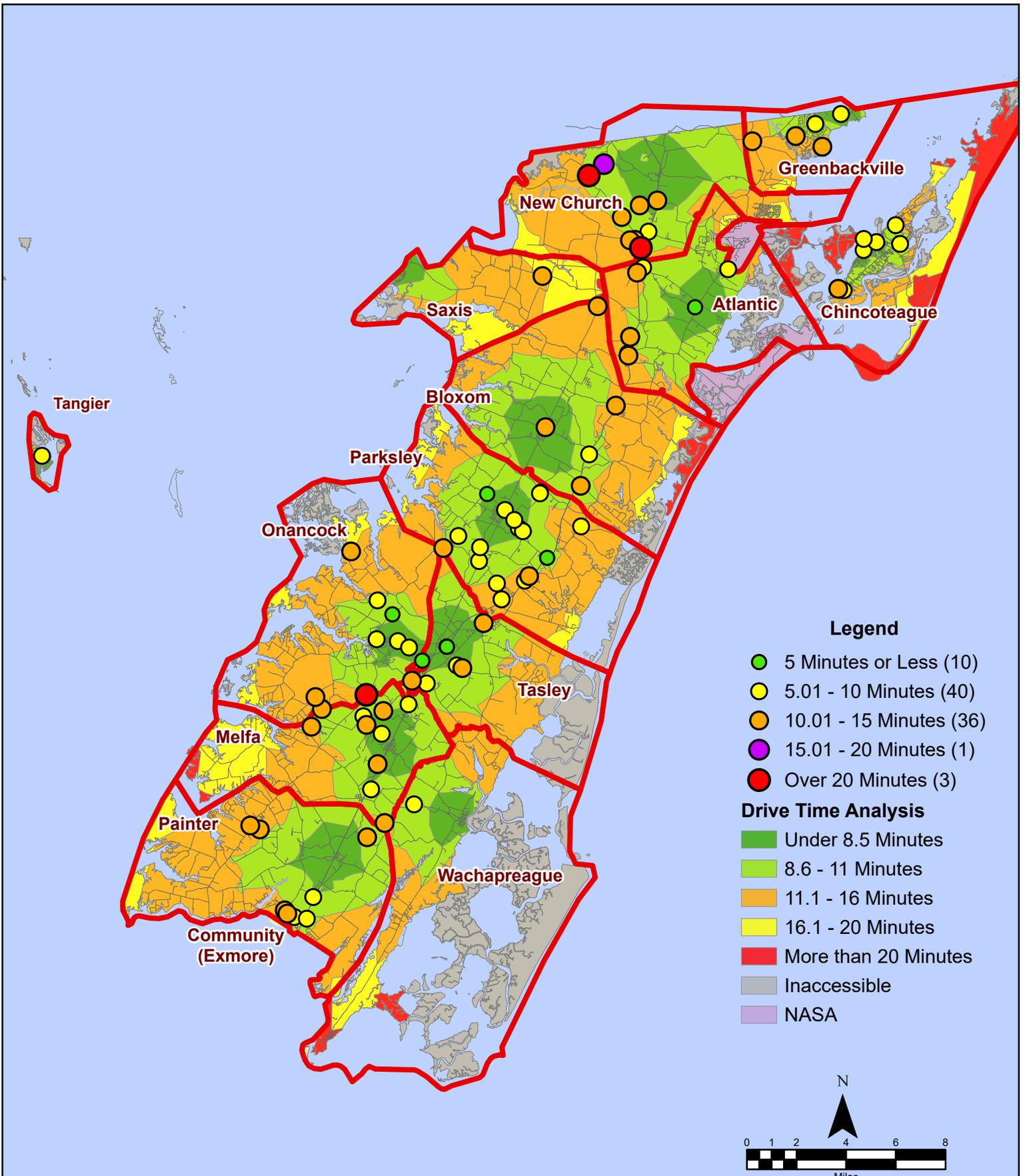● Over 20 Minutes (3)

N

0 1 2 4 6 8
Miles

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