January 2024 (revised 1/9/25)

Fire - Performance Measure Data *

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Overall Station Benchmark %
New Church	10	0	0:12:28	1	100.0%
Greenbackville	2	1	0:26:01	0	50.0%
Chincoteague	1	0	0:11:11	0	100.0%
Atlantic	11	0	0:10:55	2	100.0%
Saxis	5	0	0:13:52	0	100.0%
Bloxom	10	0	0:18:29	3	100.0%
Parksley	18	0	0:09:53	1	100.0%
Tasley	9	0	0:12:44	6	100.0%
Onancock	6	1	0:21:01	2	83.3%
Melfa	8	0	0:19:41	5	100.0%
Wachapreague	1	0	0:09:32	0	100.0%
Painter	12	1	0:25:56	1	91.7%
Tangier					#DIV/0!
System Totals	**93**	**3**	**0:25:56**	**21**	**96.8%**

EMS - Performance Measure Data

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	30	1	0:21:39	17	96.7%	43.3%
Chincoteague	40	2	0:23:05	2	95.0%	95.0%
Saxis	7	0	0:14:45	1	100.0%	85.7%
Bloxom	57	0	0:17:59	52	100.0%	8.8%
Parksley	85	1	0:24:06	0	98.8%	100.0%
Onancock	92	0	0:14:28	9	100.0%	90.2%
Melfa	41	0	0:13:13	19	100.0%	53.7%
Wachapreague (Painter)	39	1	0:20:08	6	97.4%	84.6%
Oak Hall	75	1	0:23:42	2	98.7%	97.3%
Tangier	16	1	0:31:14	0	93.8%	100.0%
Community (Exmore)	6	0	0:09:19	1	100.0%	83.3%
System Totals	**488**	**7**	**0:31:14**	**109**	**98.6%**	**77.7%**

EMS Mutual Aid Data

Station Receiving Aid (rows) / **Station Giving Aid** (columns)

Station Receiving Aid	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague/Painter	Oak Hall	Community (Exmore)	Northampton	Wallops	NORS	2nd Call	3rd Call
Greenbackville									17				13	4	
Chincoteague									2					2	
Saxis									1				1		
Bloxom				40					12				52		
Parksley															
Onancock					6		3						2	6	1
Melfa						8		11					19		
Wachapreague (Painter)					1	1	1			3			6		1
Oak Hall		1			1								1		1
Community (Exmore)								1						1	
Northampton Co.															
Wallops															
Totals	**0**	**1**	**0**	**0**	**48**	**9**	**4**	**12**	**32**	**3**	**0**	**0**	**94**	**13**	**2**

Transport Destination

Hospital Destination by Unit	Riverside - Shore Memorial	PRMC / Tidal Health	Other
Greenbackville	3	6	
Chincoteague	15	6	2
Saxis	2	1	
Bloxom	3	1	
Parksley	89	1	
Onancock	63		
Melfa	15		
Wachapreague (Painter)	33	1	
Oak Hall	57	20	3
Wallops			
Totals	**280**	**36**	**5**

Benchmark = The Accomack County Board of Supervisors established a 20 minute standard for emergency response.

NORS = No Response by station or the call was handled by another station or agency.

2nd Call = 2nd ambulance call received while first ambulance was on another call.

3rd Call = 3rd ambulance call received while first & second ambulances were on other calls.

* This data excludes F1 Med (Medical Assist) calls in the Fire Data.

This information was prepared using data supplied by the Eastern Shore of Virginina 911 Center. This information is original incident data only and may not be representative of all units and/or stations who responded to an incident.

January 2024

Fire - Performance Measure Data *

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Overall Station Benchmark %
New Church	10	0	0:12:28	1	100.0%
Greenbackville	2	1	0:26:01	0	50.0%
Chincoteague	1	0	0:11:11	0	100.0%
Atlantic	11	0	0:10:55	2	100.0%
Saxis	5	0	0:13:52	0	100.0%
Bloxom	10	0	0:18:29	3	100.0%
Parksley	22	0	0:09:53	1	100.0%
Tasley	10	0	0:12:44	7	100.0%
Onancock	9	1	0:21:01	2	88.9%
Melfa	8	0	0:19:41	5	100.0%
Wachapreague	2	0	0:09:32	1	100.0%
Painter	13	1	0:25:56	1	92.3%
Tangier					#DIV/0!
System Totals	**103**	**3**	**0:25:56**	**23**	**97.1%**

EMS - Performance Measure Data

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	30	1	0:21:39	17	96.7%	43.3%
Chincoteague	40	2	0:23:05	2	95.0%	95.0%
Saxis	7	0	0:14:45	1	100.0%	85.7%
Bloxom	57	0	0:17:59	52	100.0%	8.8%
Parksley	85	1	0:24:06	0	98.8%	100.0%
Onancock	92	0	0:14:28	9	100.0%	90.2%
Melfa	41	0	0:13:13	19	100.0%	53.7%
Wachapreague (Painter)	39	1	0:20:08	6	97.4%	84.6%
Oak Hall	75	1	0:23:42	2	98.7%	97.3%
Tangier	16	1	0:31:14	0	93.8%	100.0%
Community (Exmore)	6	0	0:09:19	1	100.0%	83.3%
System Totals	**488**	**7**	**0:31:14**	**109**	**98.6%**	**77.7%**

EMS Mutual Aid Data

Station Giving Aid (columns) / *Station Receiving Aid* (rows)

Station Receiving Aid	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague/Painter	Oak Hall	Community (Exmore)	Northampton	Wallops	NORS	2nd Call	3rd Call
Greenbackville									17				13	4	
Chincoteague									2					2	
Saxis									1				1		
Bloxom					40				12				52		
Parksley															
Onancock					6		3						2	6	1
Melfa						8		11					19		
Wachapreague (Painter)					1	1	1			3			6		
Oak Hall		1			1								1		1
Community (Exmore)								1				1			
Northampton Co.															
Wallops															
Totals	0	1	0	0	48	9	4	12	32	3	0	0	94	13	2

Transport Destination

Hospital Destination by Unit	Riverside - Shore Memorial	PRMC / Tidal Health	Other
Greenbackville	3	6	
Chincoteague	15	6	2
Saxis	2	1	
Bloxom	3	1	
Parksley	89	1	
Onancock	63		
Melfa	15		
Wachapreague (Painter)	33	1	
Oak Hall	57	20	3
Wallops			
Totals	**280**	**36**	**5**

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* This data excludes F1 Med (Medical Assist) calls in the Fire Data.

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January 2024 EMS Calls By District

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community (Exmore)

Legend

- Greenbackville (30)
- Chincoteague (40)
- Saxis (7)
- Bloxom (57)
- Parksley (85)
- Onancock (92)
- Melfa (41)
- Painter (39)
- Community (6)
- Oak Hall (75)
- Tangier (16)
- NASA (1)

N

0 1 2   4   6   8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Building, Planning & Economic Development using data from the ESVA 911 Center - March 13, 2024

January 2024 EMS Calls By District

Legend

- Greenbackville (30)
- Chincoteague (40)
- Saxis (7)
- Bloxom (57)
- Parksley (85)
- Onancock (92)
- Melfa (41)
- Painter (39)
- Community (6)
- Oak Hall (75)
- Tangier (16)
- NASA (1)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

Map labels: Tangier, Oak Hall, Greenbackville, Saxis, Chincoteague, Bloxom, Parksley, Onancock, Melfa, Painter, Community (Exmore)
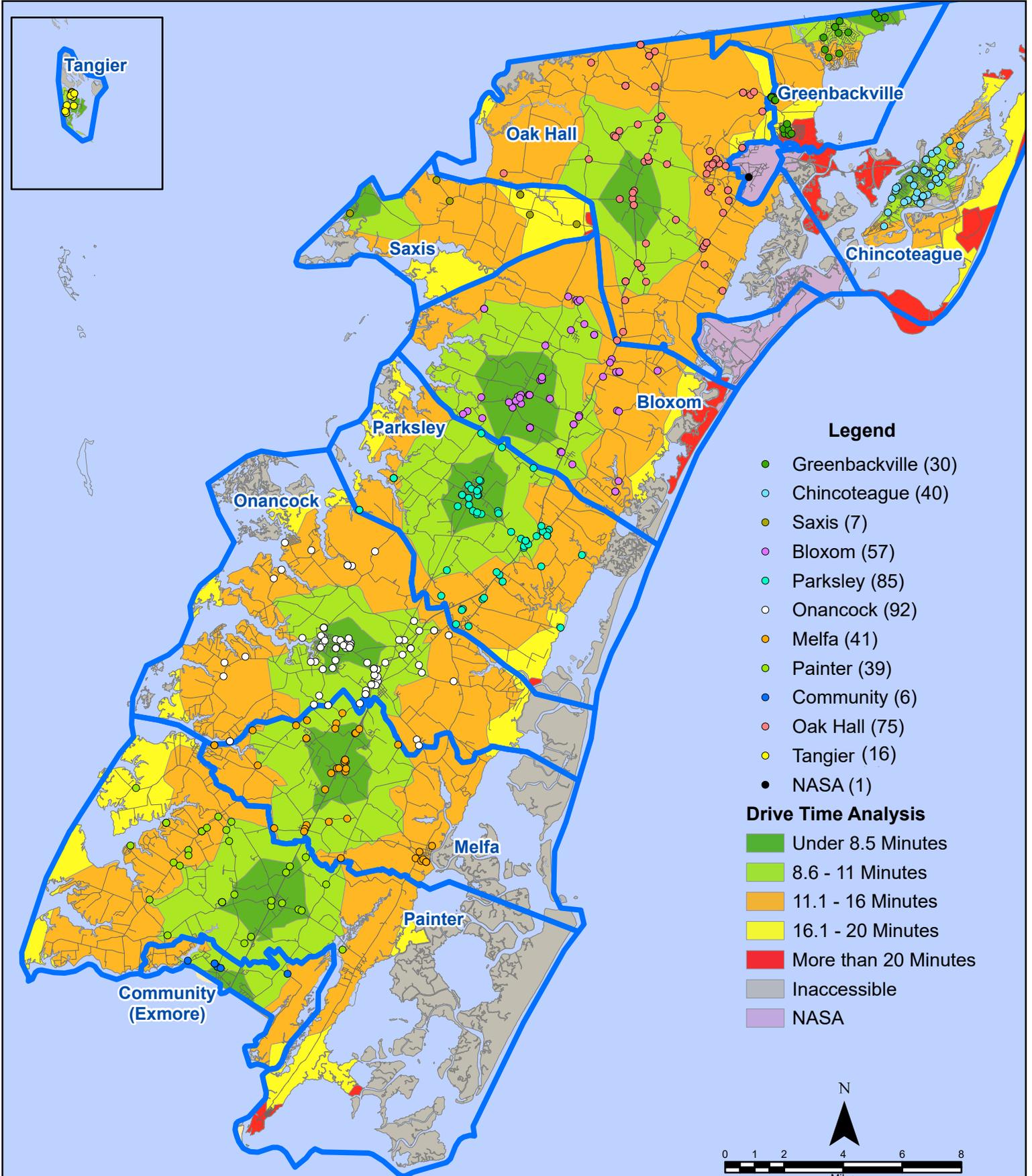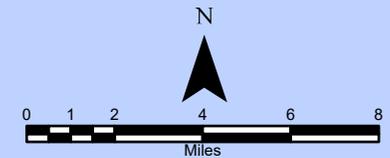
0 1 2 4 6 8 Miles

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Map Prepared by the Accomack County Department
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January 2024 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Oak Hall

Greenbackville

Saxis

Bloxom

Chincoteague

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- 🟢 Greenbackville (1)
- 🔵 Chincoteague (2)
- 🟦 Parksley (1)
- 🟢 Painter (1)
- 🔴 Oak Hall (1)
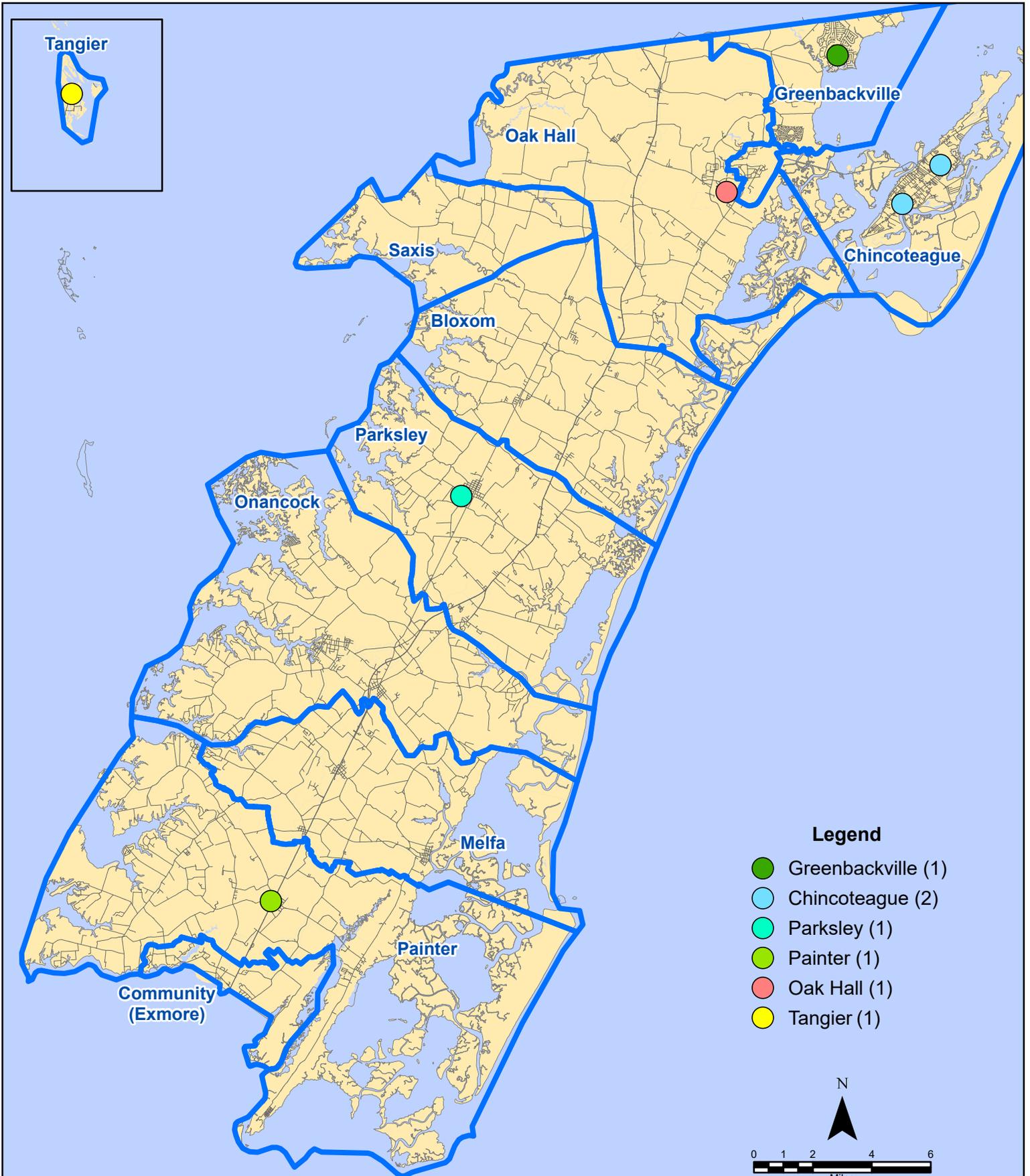- 🟡 Tangier (1)

N

0 1 2 4 6
Miles

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January 2024 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

Oak Hall

Saxis

Bloxom

Parksley

Onancock

Chincoteague

Melfa

Painter

Community
(Exmore)

Legend

- 🟢 Greenbackville (1)
- 🔵 Chincoteague (2)
- 🟢 Parksley (1)
- 🟢 Painter (1)
- 🔴 Oak Hall (1)
- 🟡 Tangier (1)

Drive Time Analysis

- 🟩 Under 8.5 Minutes
- 🟩 8.6 - 11 Minutes
- 🟧 11.1 - 16 Minutes
- 🟨 16.1 - 20 Minutes
- 🟥 More than 20 Minutes
- ⬜ Inaccessible
- 🟪 NASA

N

0 1 2   4   6
Miles

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Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
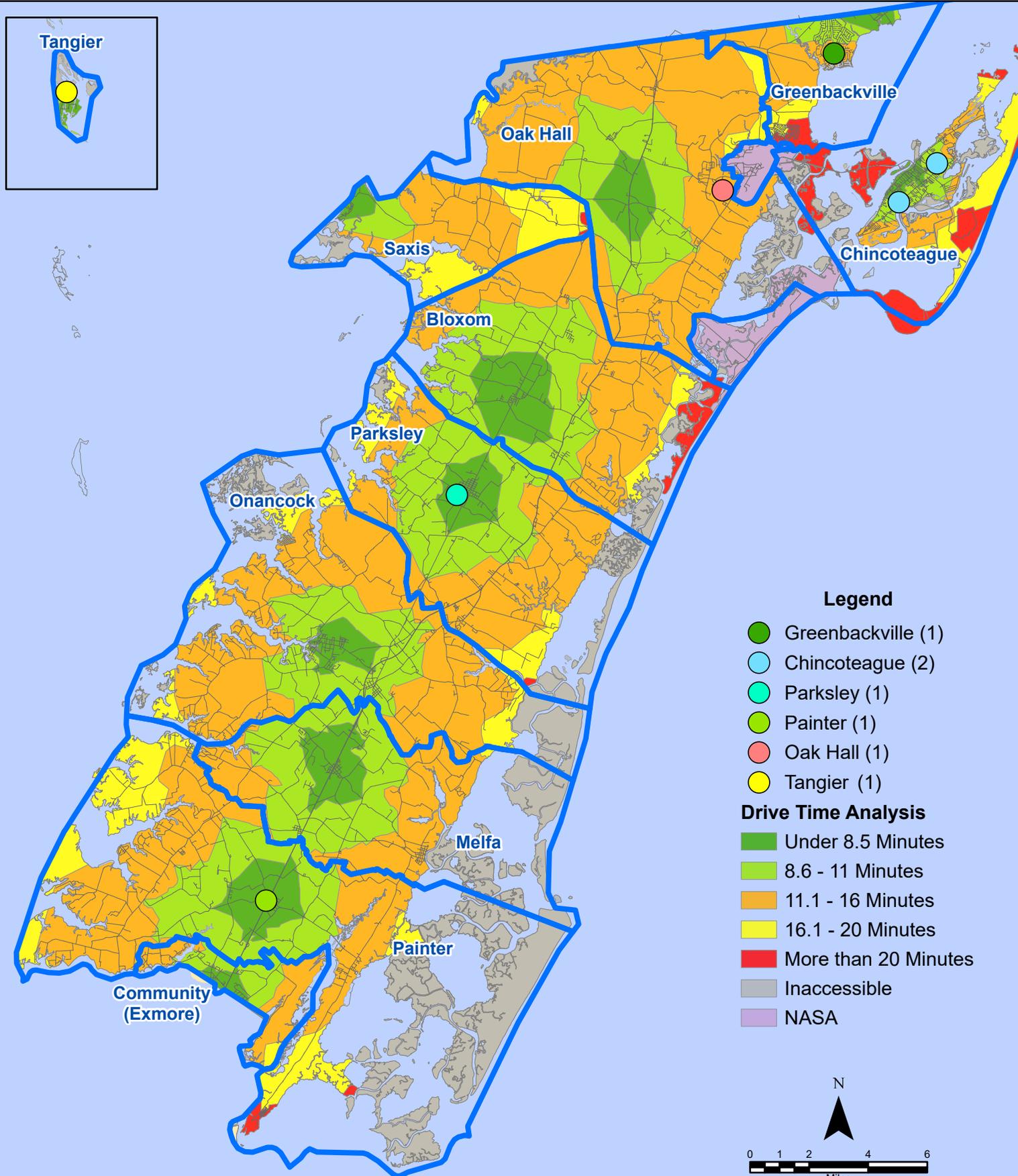data from the ESVA 911 Center - March 13, 2024

January 2024 EMS Calls By Type

Type of Call

- ● E01 - Abdominal Pain (32)
- ● E02 - Allergic Reaction (5)
- ● E06 - Breathing Difficulty (47)
- ● E09 - Cardiac Respiratory Arrest (5)
- ● E10 - Chest Pain (40)
- ● E12 - Seizures (7)
- ● E13 - Diabetic (7)
- ● E17 - Falls (41)
- ● E28 - Stoke (10)
- ● E29I - Accident With Injury (8)
- ○ E29X - Accident With Entrapment (0)
- ● E30 - Trauma (11)
- ● E31 - Unconscious Person (28)
- ● Other Types (248)

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
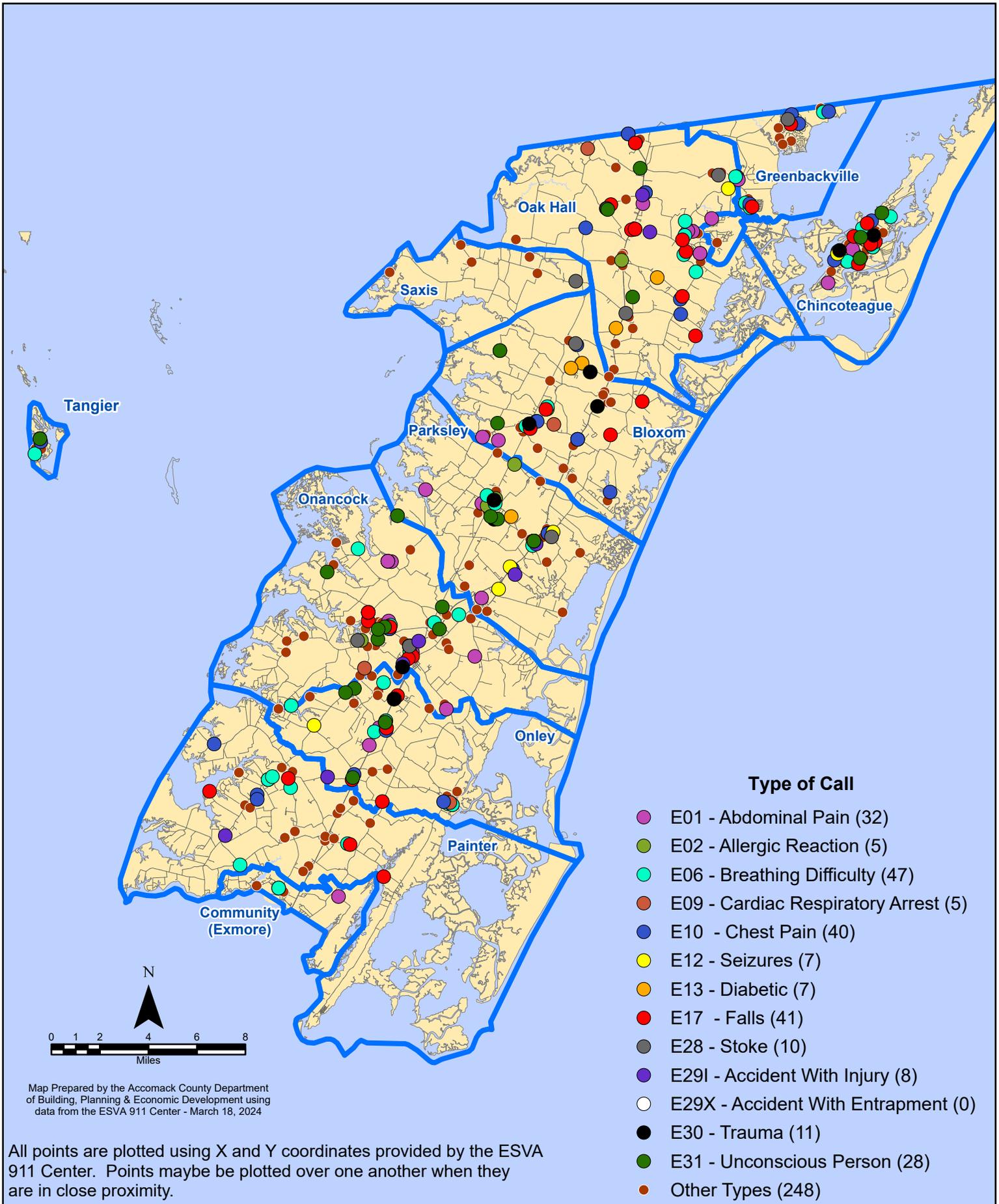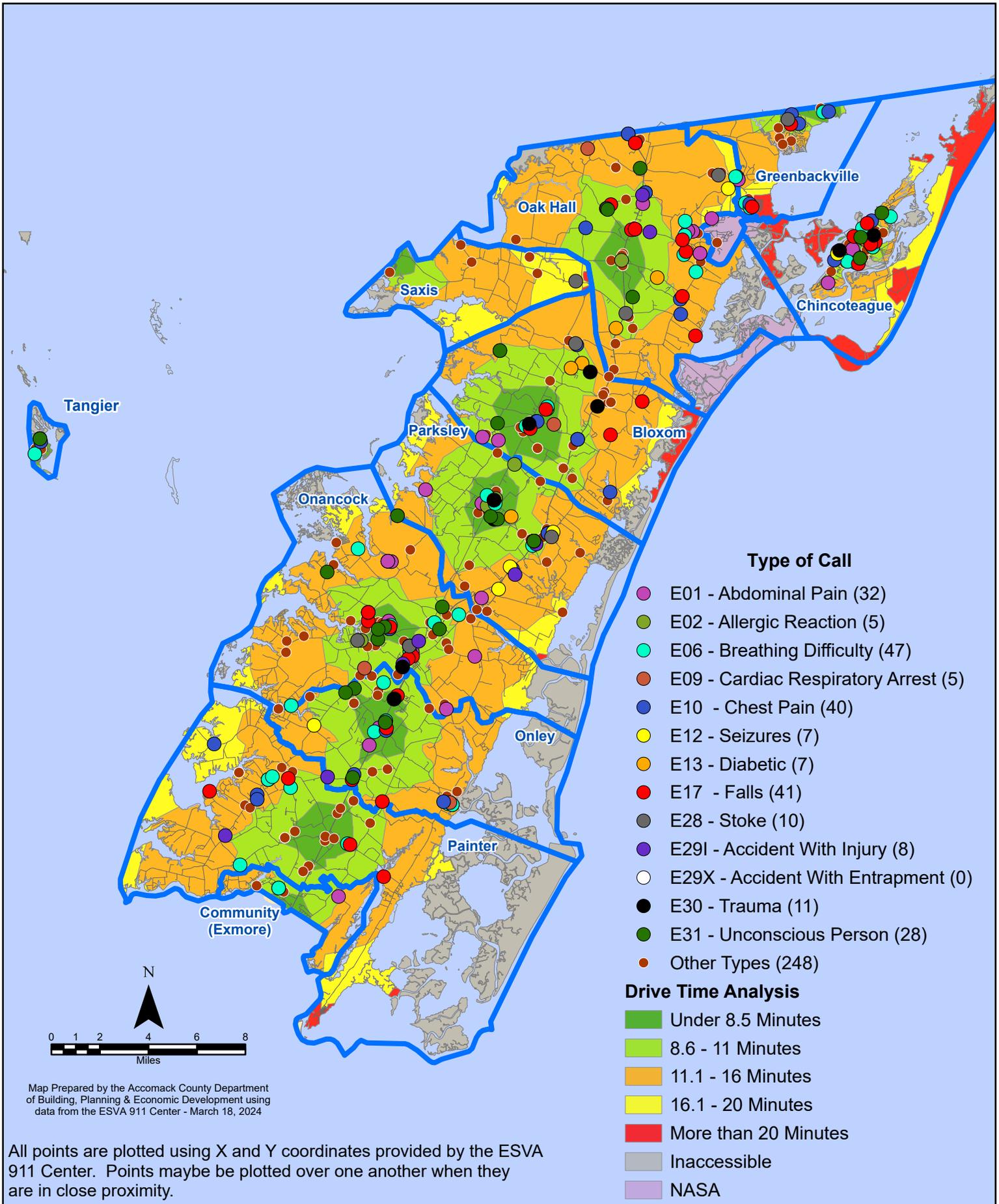data from the ESVA 911 Center - March 18, 2024

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are in close proximity.

Labels: Greenbackville, Oak Hall, Saxis, Tangier, Parksley, Bloxom, Onancock, Chincoteague, Onley, Painter, Community (Exmore)

N

0 1 2 4 6 8
Miles

January 2024 EMS Calls By Type

Type of Call

- E01 - Abdominal Pain (32)
- E02 - Allergic Reaction (5)
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- Other Types (248)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
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- More than 20 Minutes
- Inaccessible
- NASA

Map Prepared by the Accomack County Department
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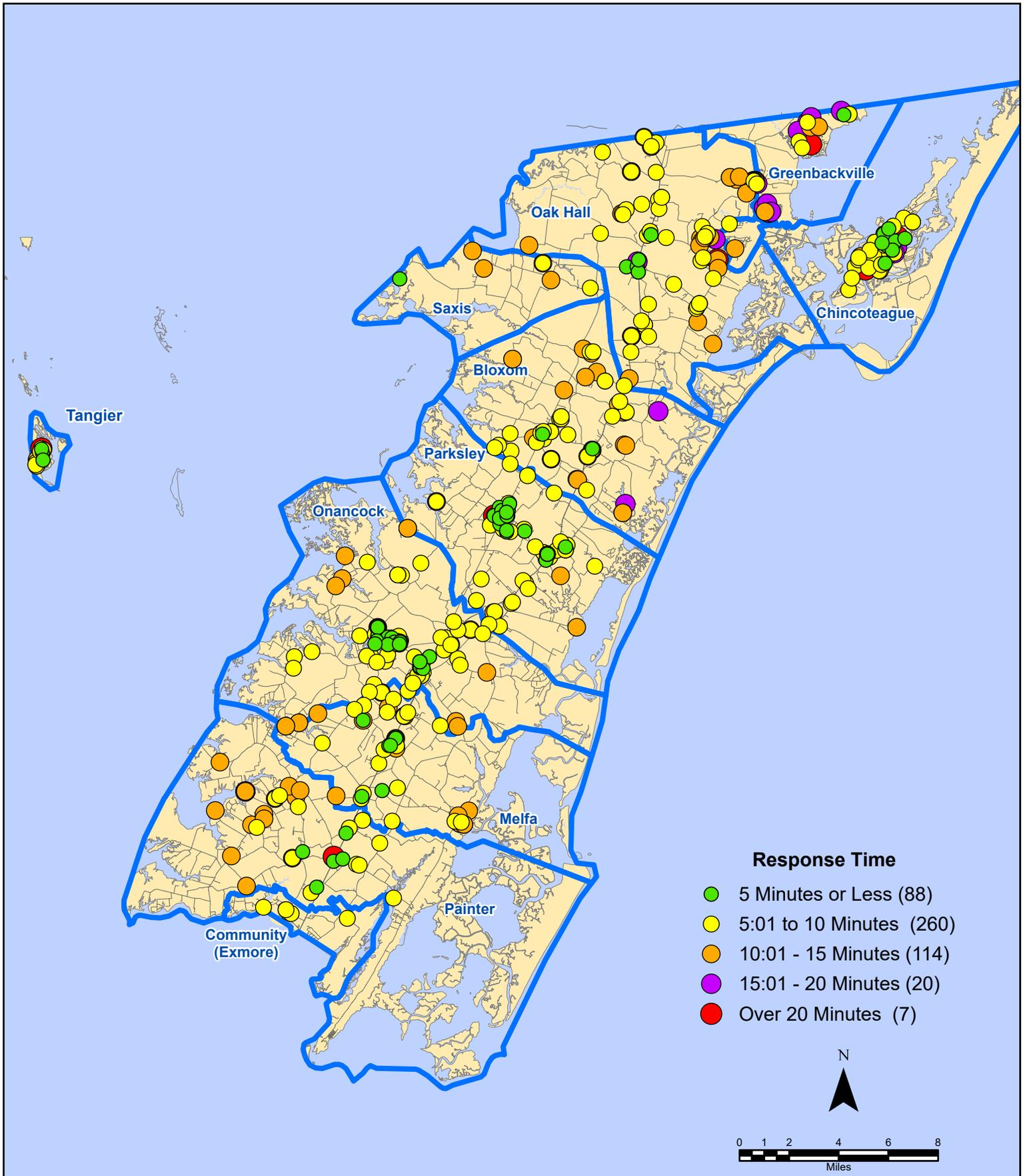data from the ESVA 911 Center - March 18, 2024

All points are plotted using X and Y coordinates provided by the ESVA
911 Center. Points maybe be plotted over one another when they
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Map labels: Tangier, Saxis, Oak Hall, Greenbackville, Chincoteague, Parksley, Bloxom, Onancock, Onley, Painter, Community (Exmore)

N

0 1 2 4 6 8
Miles

January 2024 EMS Calls By Response Time

Greenbackville

Oak Hall

Saxis

Chincoteague

Bloxom

Tangier

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Response Time

- 🟢 5 Minutes or Less (88)
- 🟡 5:01 to 10 Minutes (260)
- 🟠 10:01 - 15 Minutes (114)
- 🟣 15:01 - 20 Minutes (20)
- 🔴 Over 20 Minutes (7)

N

0 1 2 4 6 8
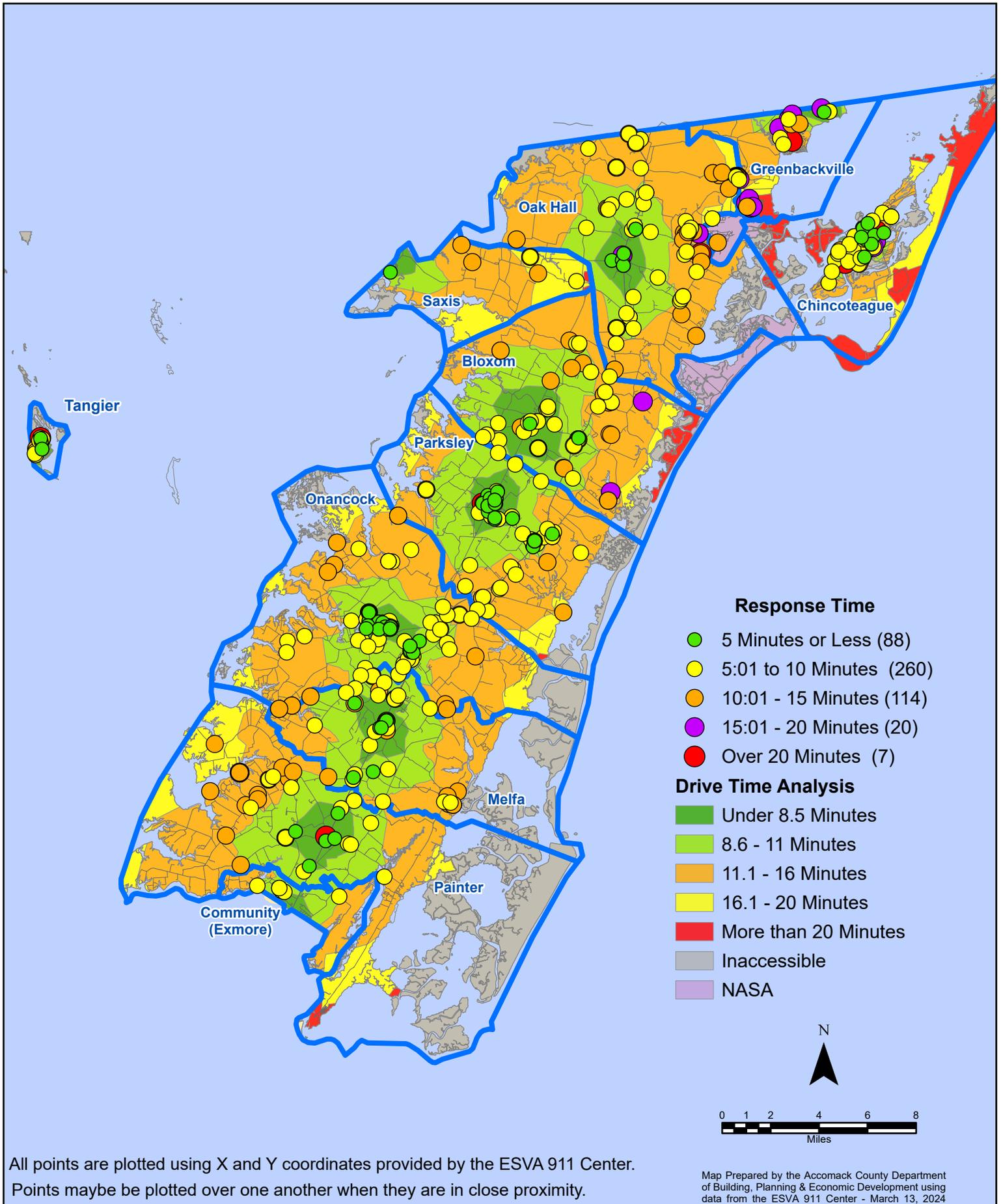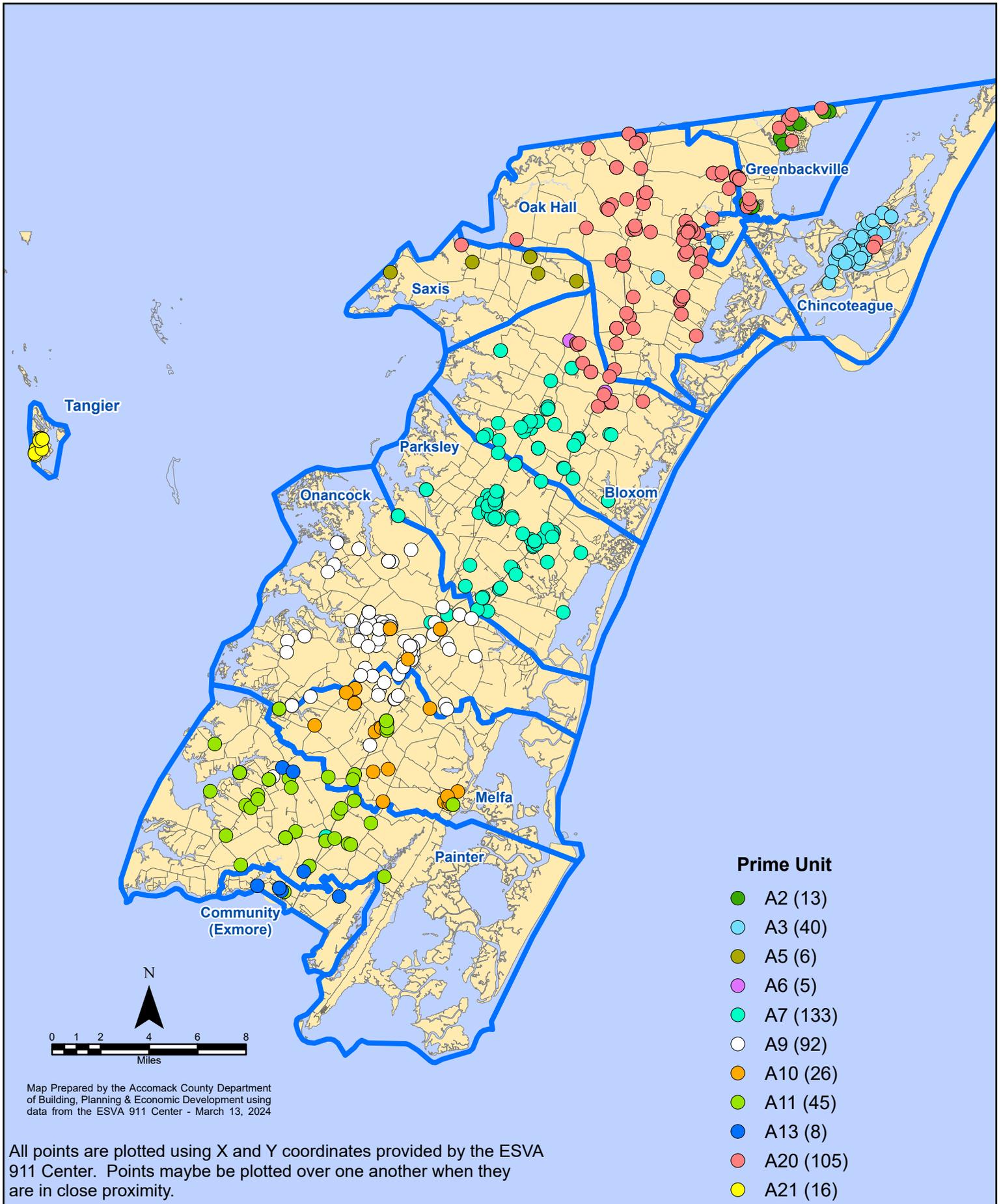Miles

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January 2024 EMS Calls By Response Time

Response Time

- 🟢 5 Minutes or Less (88)
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Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
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- 16.1 - 20 Minutes
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- NASA

Labels on map: Tangier, Oak Hall, Saxis, Bloxom, Parksley, Onancock, Greenbackville, Chincoteague, Melfa, Painter, Community (Exmore)

0 1 2 4 6 8 Miles

N

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January 2024 EMS Calls By Prime Unit

Greenbackville

Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Onancock

Bloxom

Melfa

Painter

Community
(Exmore)

N

0 1 2 4 6 8
Miles

Map Prepared by the Accomack County Department
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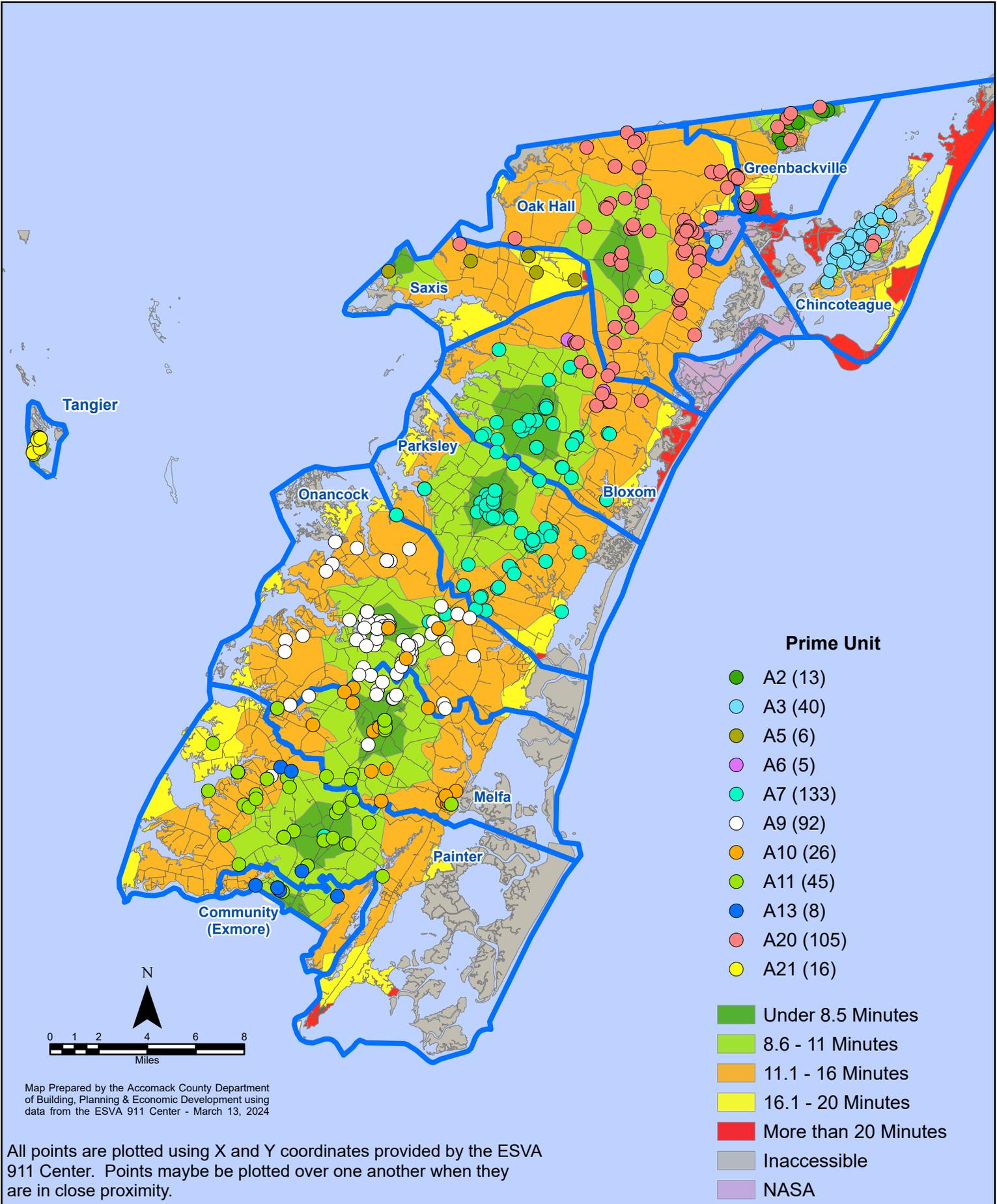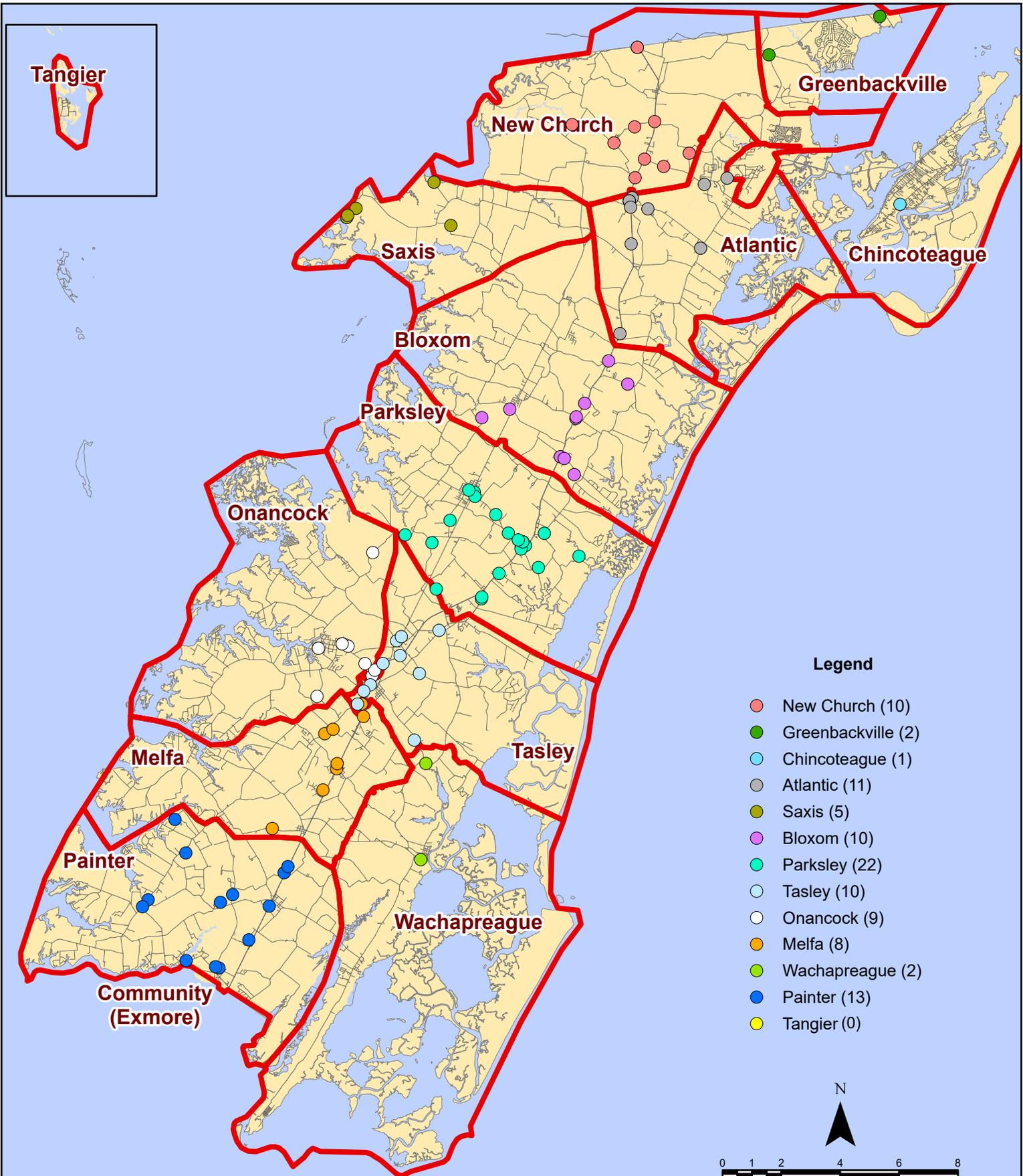data from the ESVA 911 Center - March 13, 2024

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Prime Unit

- A2 (13)
- A3 (40)
- A5 (6)
- A6 (5)
- A7 (133)
- A9 (92)
- A10 (26)
- A11 (45)
- A13 (8)
- A20 (105)
- A21 (16)

January 2024 EMS Calls By Prime Unit

Tangier

Saxis

Oak Hall

Greenbackville

Chincoteague

Parksley

Onancock

Bloxom

Melfa

Painter

Community
(Exmore)

N

0 1 2   4   6   8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
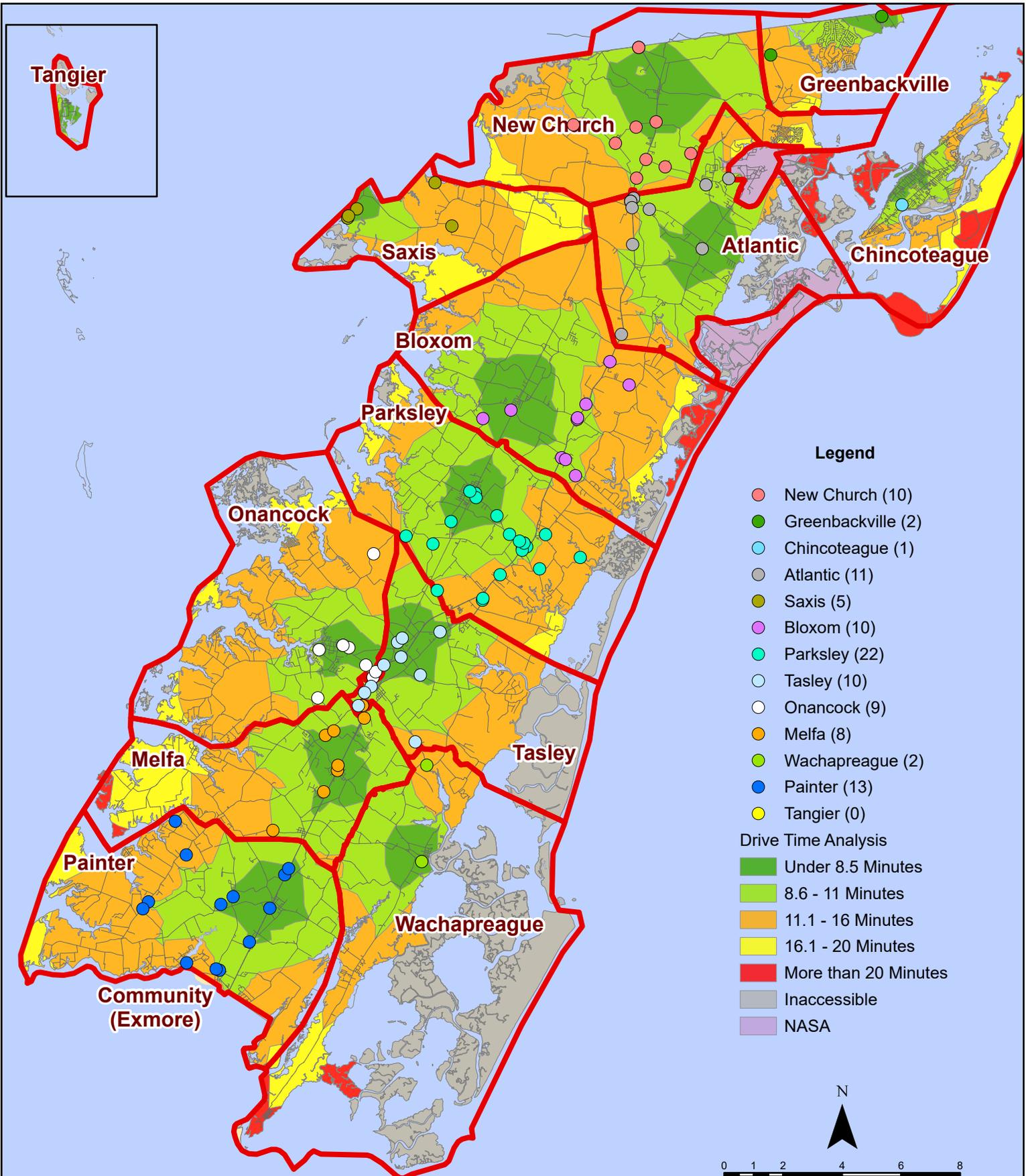data from the ESVA 911 Center - March 13, 2024

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Prime Unit

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- A9 (92)
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- A13 (8)
- A20 (105)
- A21 (16)

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

January 2024 Fire Calls By District

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

- New Church (10)
- Greenbackville (2)
- Chincoteague (1)
- Atlantic (11)
- Saxis (5)
- Bloxom (10)
- Parksley (22)
- Tasley (10)
- Onancock (9)
- Melfa (8)
- Wachapreague (2)
- Painter (13)
- Tangier (0)

N

0 1 2 4 6 8
Miles

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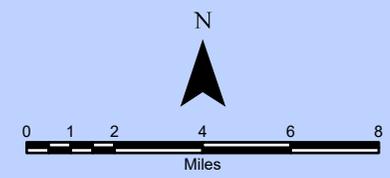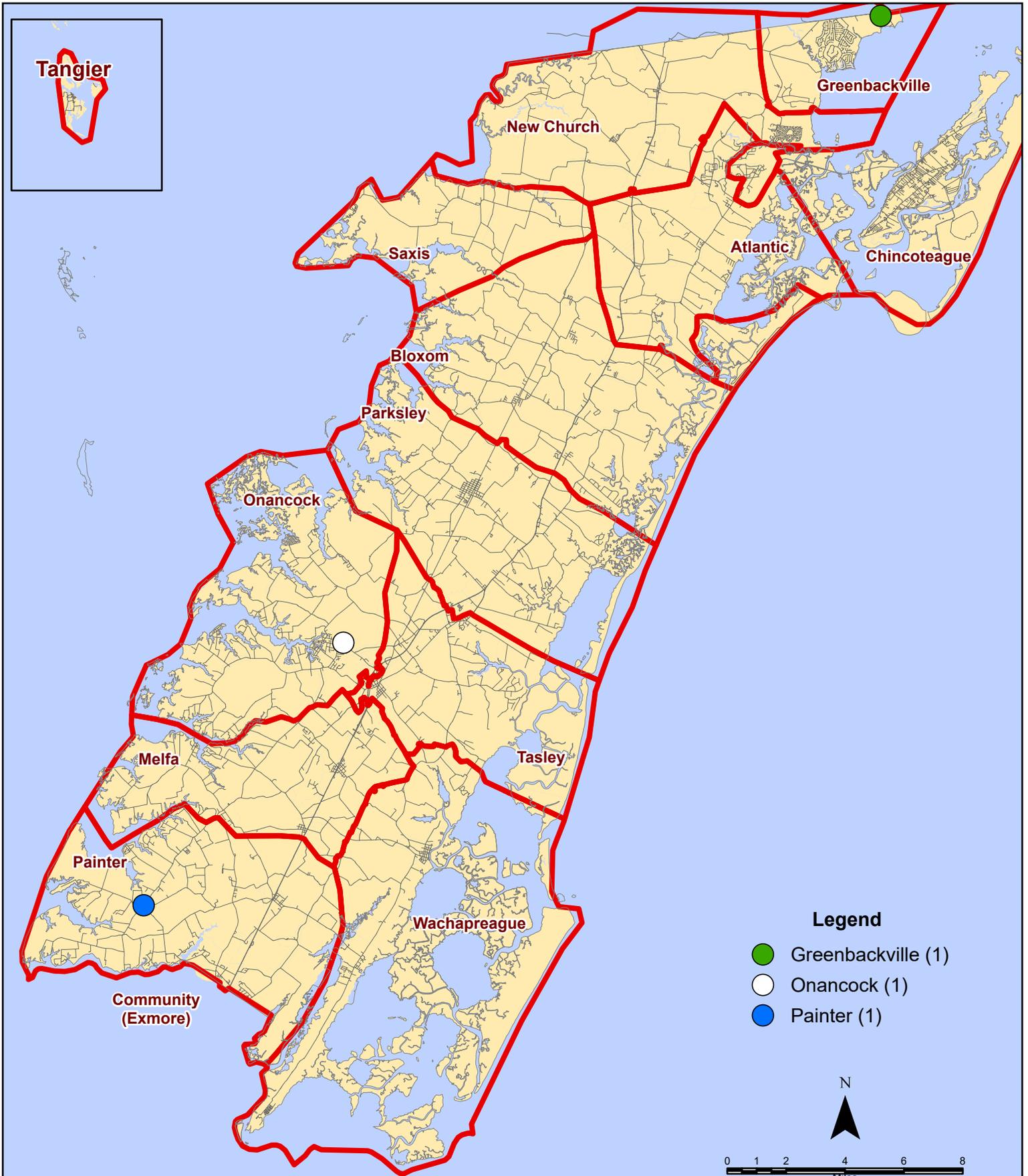
January 2024 Fire Calls By District

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

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Parksley

Onancock

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Community
(Exmore)

Legend

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Drive Time Analysis

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- 8.6 - 11 Minutes
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- NASA

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0 1 2 4 6 8
Miles

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Points maybe be plotted over one another when they are in close proximity.

January 2024 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

- 🟢 Greenbackville (1)
- ⚪ Onancock (1)
- 🔵 Painter (1)

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.
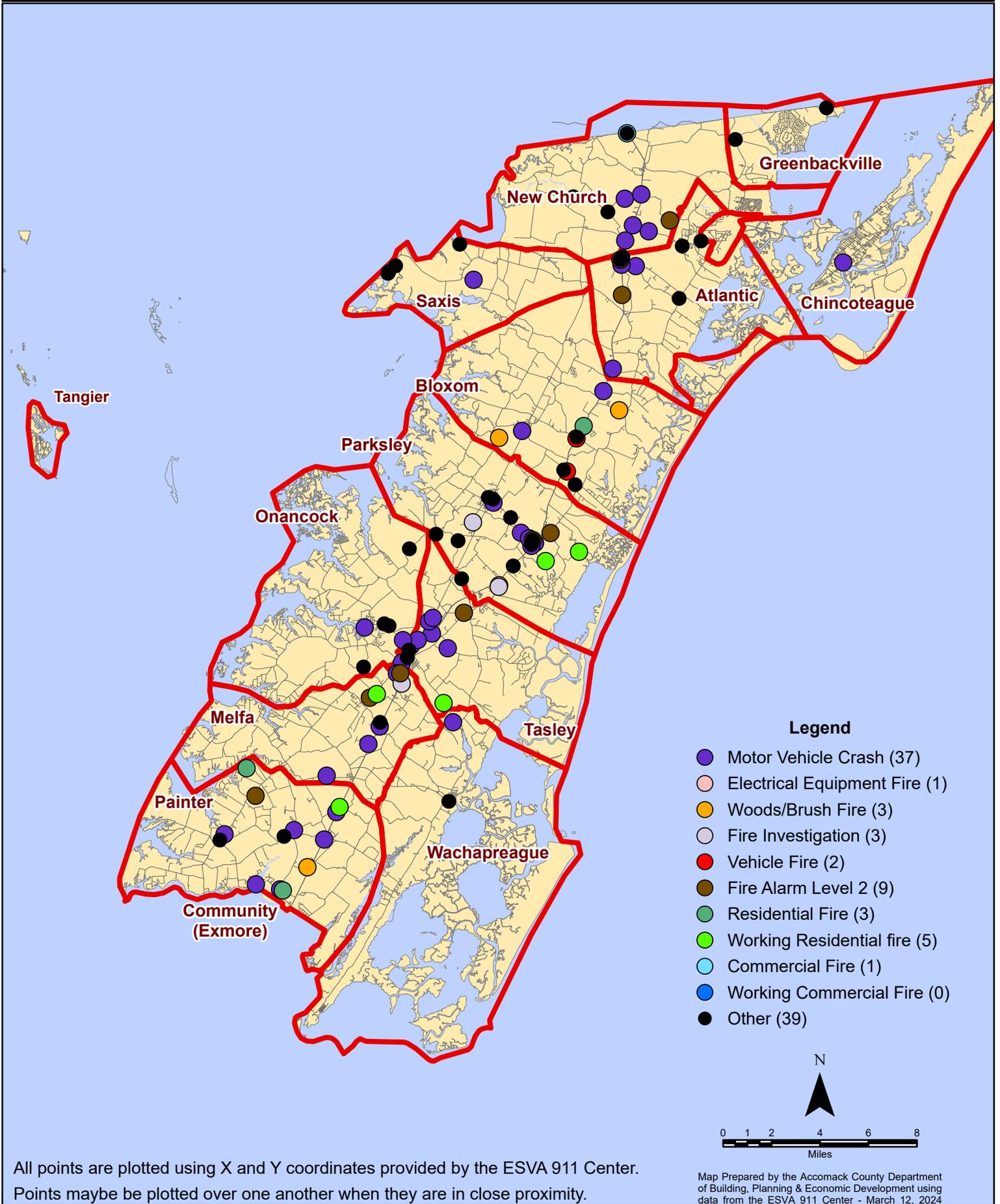
Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
data from the ESVA 911 Center - January 10, 2024

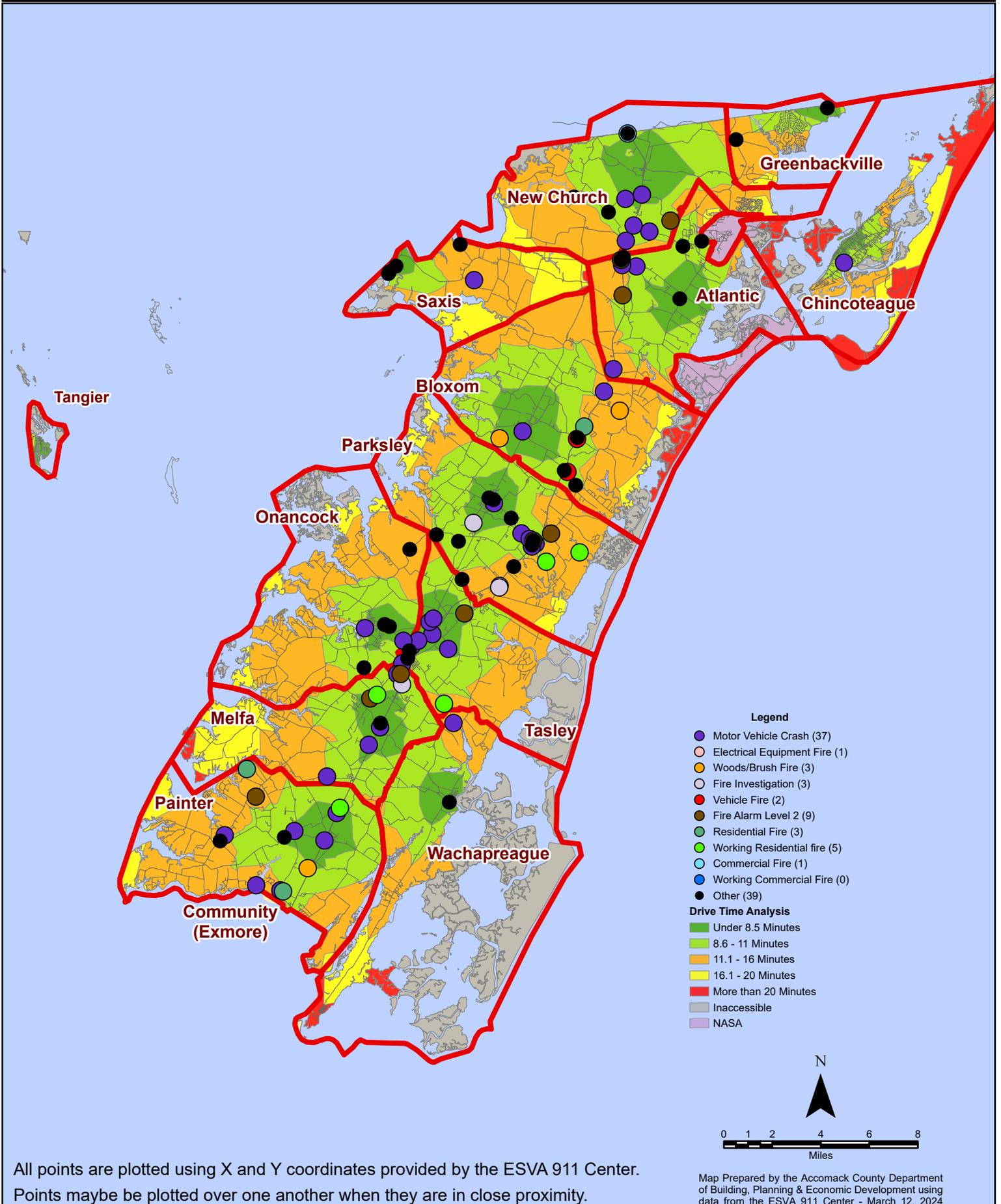# January 2024 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

- ● Greenbackville (1)
- ○ Onancock (1)
- ● Painter (1)

Drive Time Analysis

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- 8.6 - 11 Minutes
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- 16.1 - 20 Minutes
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Map Prepared by the Accomack County Department
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January 2024 Fire Calls By Type

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Tangier

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

- 🟣 Motor Vehicle Crash (37)
- 🌸 Electrical Equipment Fire (1)
- 🟠 Woods/Brush Fire (3)
- ⚪ Fire Investigation (3)
- 🔴 Vehicle Fire (2)
- 🟤 Fire Alarm Level 2 (9)
- 🟢 Residential Fire (3)
- 🟢 Working Residential fire (5)
- 🔵 Commercial Fire (1)
- 🔵 Working Commercial Fire (0)
- ⚫ Other (39)

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

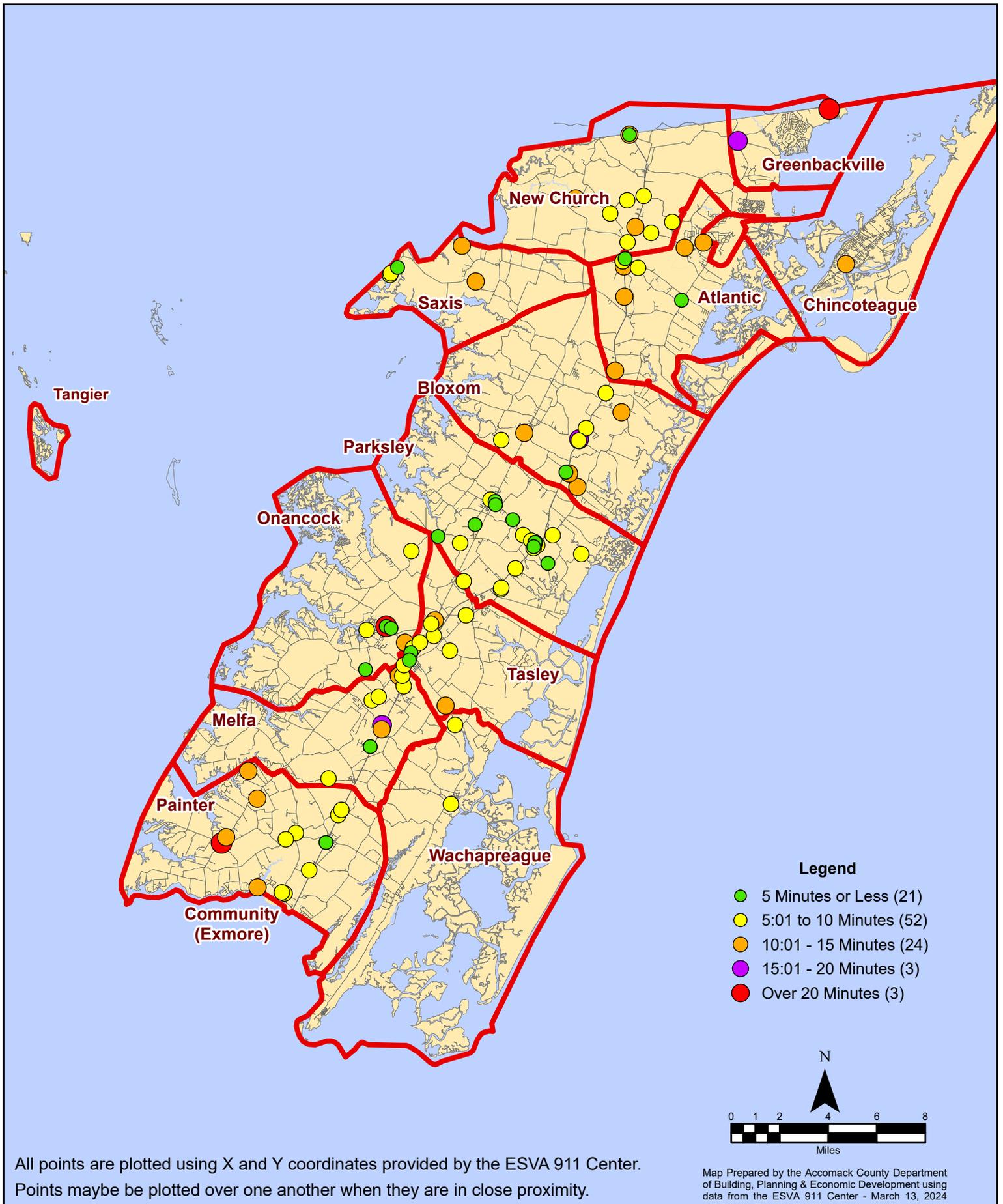Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
data from the ESVA 911 Center - March 12, 2024

January 2024 Fire Calls By Type

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Tangier

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

- ● Motor Vehicle Crash (37)
- ○ Electrical Equipment Fire (1)
- ● Woods/Brush Fire (3)
- ○ Fire Investigation (3)
- ● Vehicle Fire (2)
- ● Fire Alarm Level 2 (9)
- ● Residential Fire (3)
- ● Working Residential fire (5)
- ● Commercial Fire (1)
- ● Working Commercial Fire (0)
- ● Other (39)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0 1 2   4   6   8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

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Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
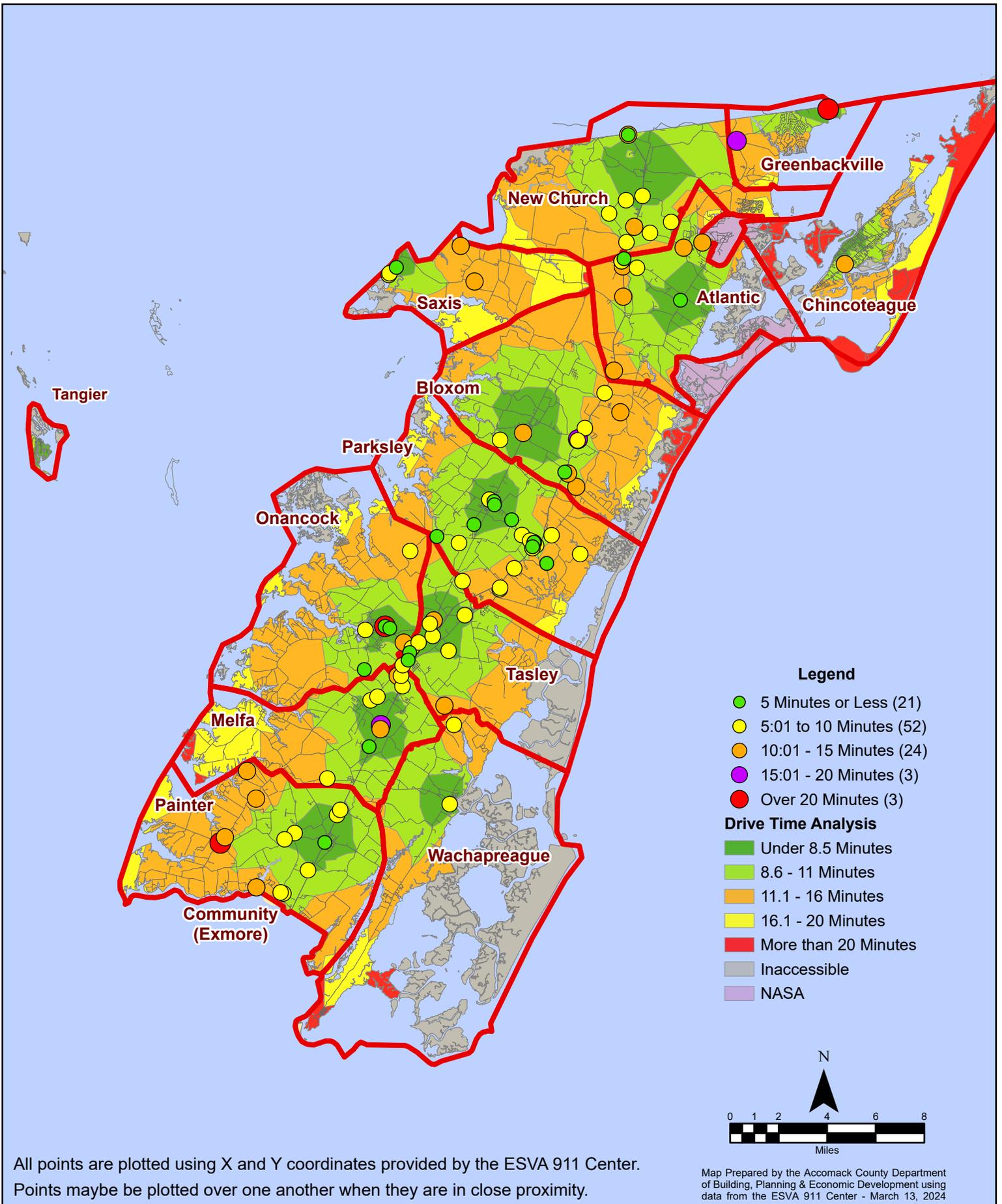data from the ESVA 911 Center - March 12, 2024

January 2024 Fire Calls By Response Time

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Tangier

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

- 🟢 5 Minutes or Less (21)
- 🟡 5:01 to 10 Minutes (52)
- 🟠 10:01 - 15 Minutes (24)
- 🟣 15:01 - 20 Minutes (3)
- 🔴 Over 20 Minutes (3)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.