September 2024

Fire - Performance Measure Data *

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Overall Station Benchmark %
New Church	9	1	0:48:31	2	88.9%
Greenbackville	1	0	0:11:33	0	100.0%
Chincoteague	4	0	0:16:25	0	100.0%
Atlantic	6	0	0:14:05	1	100.0%
Saxis	1	0	0:09:51	0	100.0%
Bloxom	3	0	0:15:27	1	100.0%
Parksley	17	0	0:13:32	0	100.0%
Tasley	9	0	0:13:02	1	100.0%
Onancock	8	0	0:15:38	2	100.0%
Melfa	9	0	0:11:57	6	100.0%
Wachapreague					#DIV/0!
Painter	7	0	0:12:43	0	100.0%
Tangier	1	0	0:00:09	0	100.0%
System Totals	**75**	**1**	**0:48:31**	**13**	**98.7%**

EMS - Performance Measure Data

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	46	2	0:20:36	17	95.7%	63.0%
Chincoteague	110	0	0:17:36	0	100.0%	100.0%
Saxis	18	0	0:17:40	9	100.0%	50.0%
Bloxom	48	0	0:18:00	43	100.0%	10.4%
Parksley	96	0	0:15:34	0	100.0%	100.0%
Onancock	94	0	0:19:27	8	100.0%	91.5%
Melfa	53	1	0:24:14	42	98.1%	20.8%
Wachapreague (Painter)	40	3	0:25:44	4	92.5%	90.0%
Oak Hall	85	0	0:17:59	2	100.0%	97.6%
Tangier	9	0	0:13:44	0	100.0%	100.0%
Community (Exmore)	8	0	0:12:21	2	100.0%	75.0%
System Totals	**607**	**6**	**0:25:44**	**127**	**99.0%**	**79.1%**

EMS Mutual Aid Data

Station Receiving Aid	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague/Painter	Oak Hall	Community (Exmore)	Northampton	Wallops	NORS	2nd Call	3rd Call
Greenbackville		1							16				15	1	1
Chincoteague															
Saxis								9					8	1	
Bloxom					33	1		9					42	1	
Parksley															
Onancock					5		2			1			5	3	
Melfa						20		22					42		
Wachapreague (Painter)									4				1	3	
Oak Hall					2									2	
Community (Exmore)								2					2		
Northampton Co.															
Wallops															
Totals	0	1	0	0	40	21	2	24	34	5	0	0	115	11	1

Station Giving Aid

Transport Destination

Hospital Destination by Unit	Riverside - Shore Memorial	PRMC / Tidal Health	Other
Greenbackville	8	9	1
Chincoteague	34	30	1
Saxis	8	5	
Bloxom	4		
Parksley	93	2	
Onancock	77		
Melfa	7		
Wachapreague (Painter)	54		1
Oak Hall	48	18	1
Wallops			
Totals	**333**	**64**	**4**

Benchmark = The Accomack County Board of Supervisors established a 20 minute standard for emergency response.

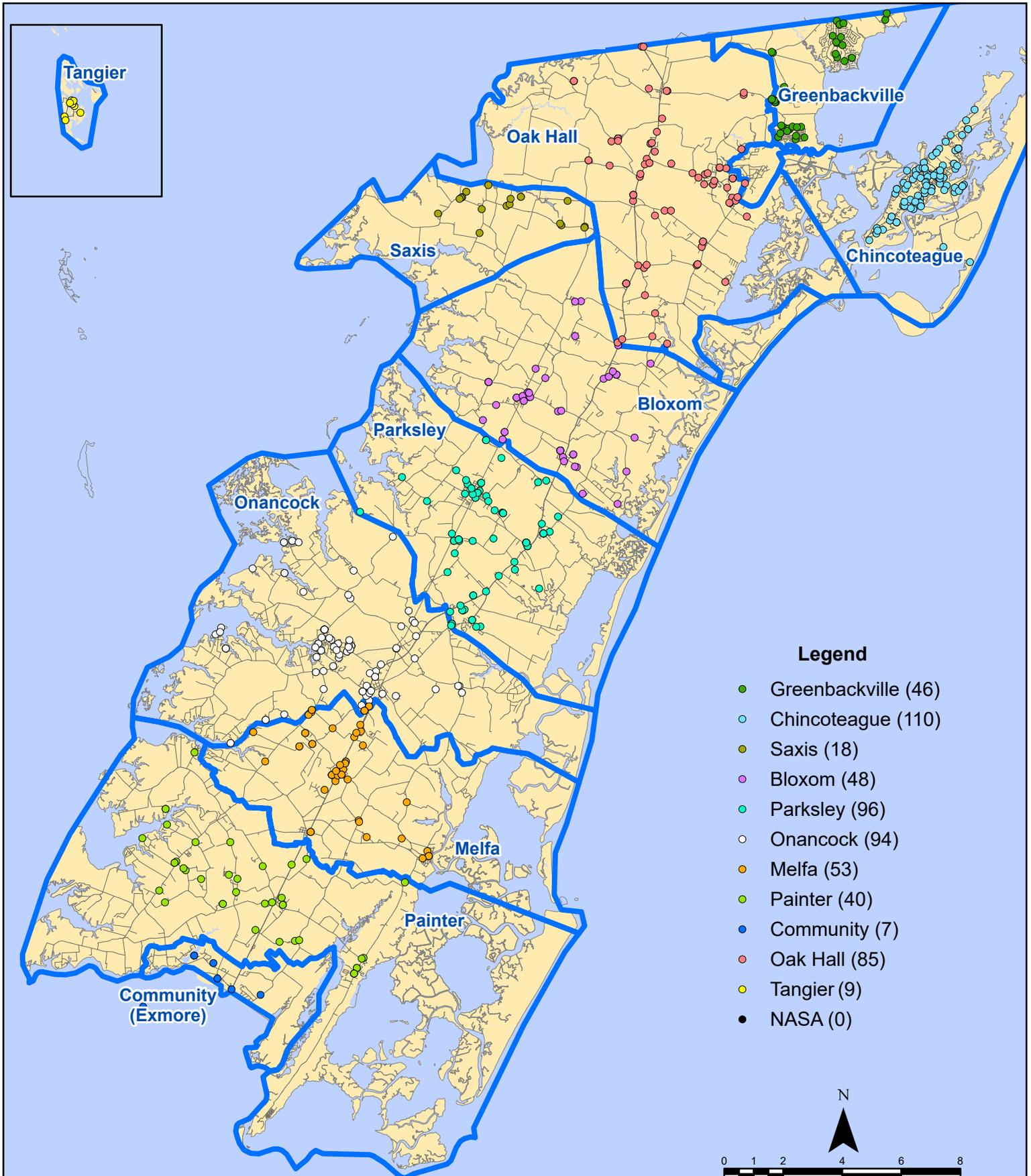**NORS** = No Response by station or the call was handled by another station or agency.

2nd Call = 2nd ambulance call received while first ambulance was on another call.

3rd Call = 3rd ambulance call received while first & second ambulances were on other calls.
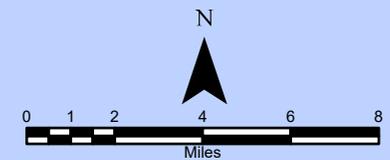
* This data excludes F1 Med (Medical Assist) calls in the Fire Data.

This information was prepared using data supplied by the Eastern Shore of Virginina 911 Center. This information is original incident data only and may not be representative of all units and/or stations who responded to an incident.

September 2024 EMS Calls By District

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- Greenbackville (46)
- Chincoteague (110)
- Saxis (18)
- Bloxom (48)
- Parksley (96)
- Onancock (94)
- Melfa (53)
- Painter (40)
- Community (7)
- Oak Hall (85)
- Tangier (9)
- NASA (0)

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

September 2024 EMS Calls By District

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- ● Greenbackville (46)
- ● Chincoteague (110)
- ● Saxis (18)
- ● Bloxom (48)
- ● Parksley (96)
- ○ Onancock (94)
- ● Melfa (53)
- ● Painter (40)
- ● Community (7)
- ● Oak Hall (85)
- ● Tangier (9)
- ● NASA (0)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA
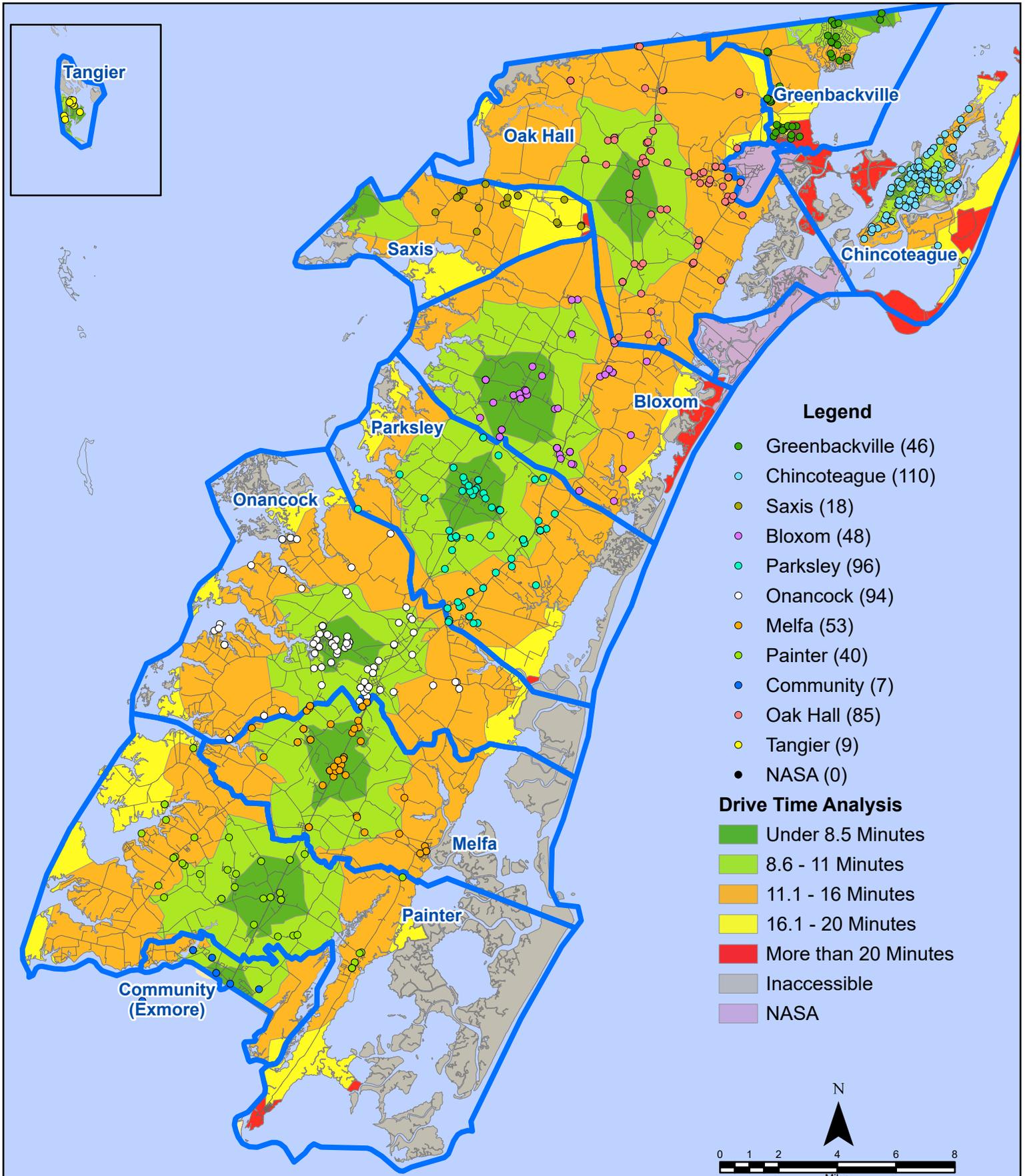
N

0 1 2   4   6   8
Miles

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September 2024 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Oak Hall

Greenbackville

Saxis

Bloxom

Chincoteague

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

🟢 Greenbackville (2)

⚪ Onancock (1)

🟠 Melfa (1)

🟢 Painter (3)

N

0 1 2   4   6
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

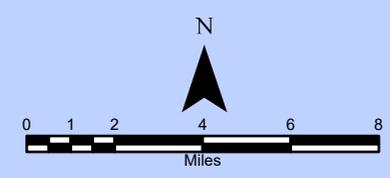Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
data from the ESVA 911 Center - November 4, 2024

September 2024 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Oak Hall

Greenbackville

Saxis

Bloxom

Chincoteague

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- ● Greenbackville (2)
- ○ Onancock (1)
- ● Melfa (1)
- ● Painter (3)
- ■ Under 8.5 Minutes
- ■ 8.6 - 11 Minutes
- ■ 11.1 - 16 Minutes
- ■ 16.1 - 20 Minutes
- ■ More than 20 Minutes
- ■ Inaccessible
- ■ NASA

N

0 1 2 4 6
Miles

All points are plotted using X and Y coordinates provided by The ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
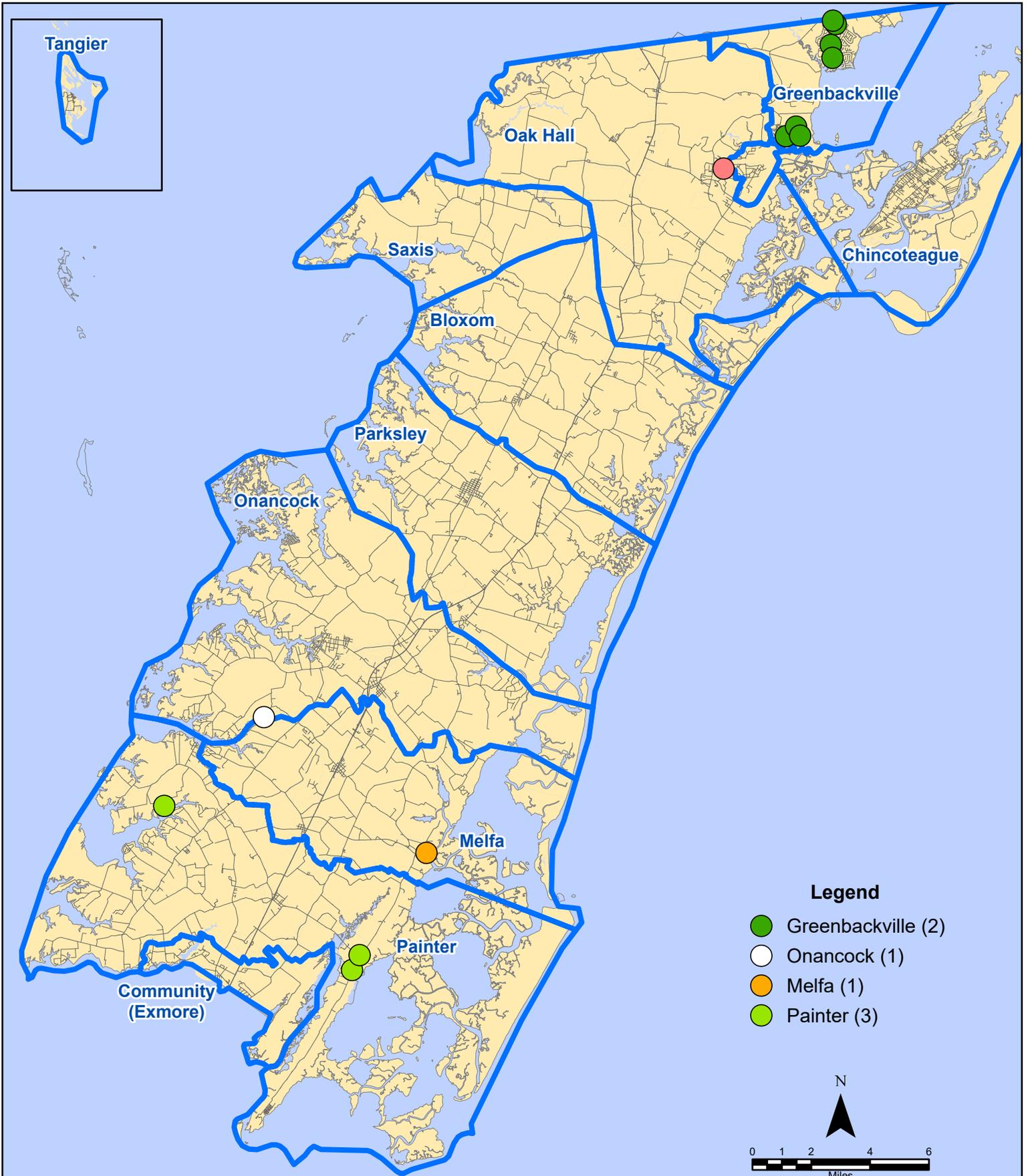data from the ESVA 911 Center - November 4, 2024

September 2024 EMS Calls By Type

Greenbackville

Oak Hall

Saxis

Tangier

Parksley

Bloxom

Chincoteague

Onancock

Onley

Painter

Community
(Exmore)

N

0 1 2 4 6 8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
data from the ESVA 911 Center - November 4, 2024

All points are plotted using X and Y coordinates provided by the ESVA
911 Center. Points maybe be plotted over one another when they
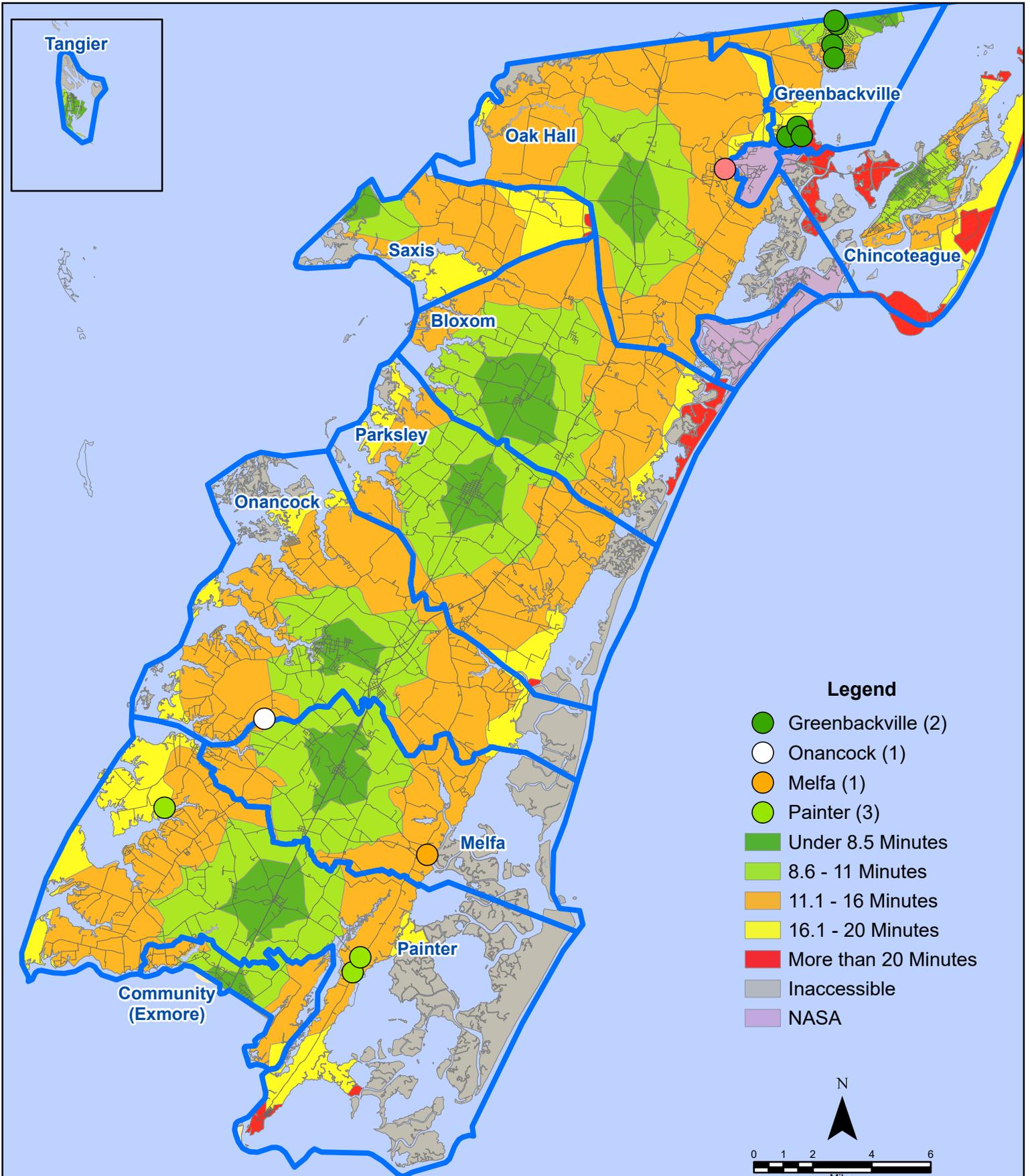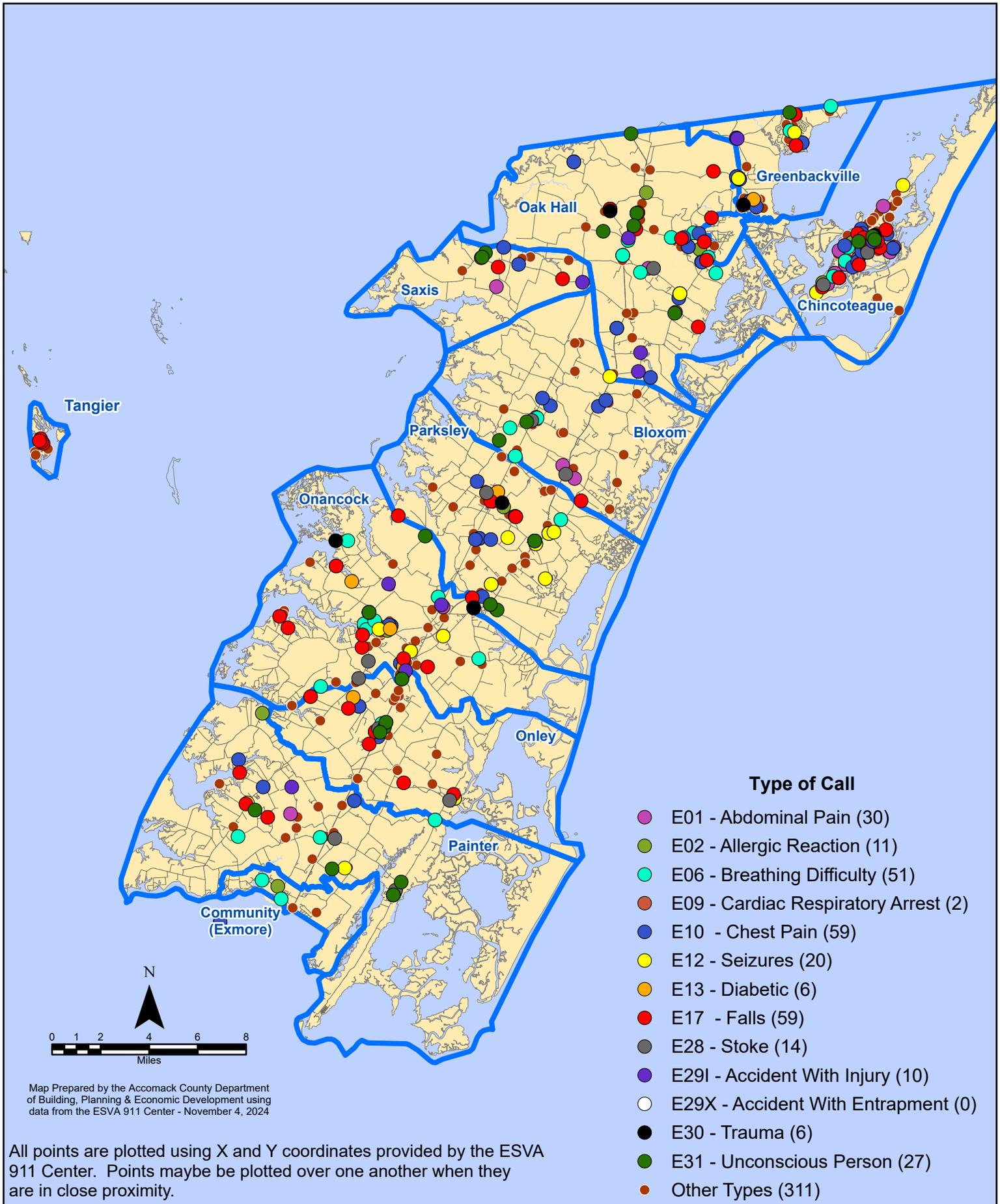are in close proximity.

Type of Call

- E01 - Abdominal Pain (30)
- E02 - Allergic Reaction (11)
- E06 - Breathing Difficulty (51)
- E09 - Cardiac Respiratory Arrest (2)
- E10 - Chest Pain (59)
- E12 - Seizures (20)
- E13 - Diabetic (6)
- E17 - Falls (59)
- E28 - Stoke (14)
- E29I - Accident With Injury (10)
- E29X - Accident With Entrapment (0)
- E30 - Trauma (6)
- E31 - Unconscious Person (27)
- Other Types (311)

September 2024 EMS Calls By Type

Labels on map: Tangier, Saxis, Oak Hall, Greenbackville, Chincoteague, Parksley, Bloxom, Onancock, Onley, Painter, Community (Exmore)

Type of Call

- ● E01 - Abdominal Pain (30)
- ● E02 - Allergic Reaction (11)
- ● E06 - Breathing Difficulty (51)
- ● E09 - Cardiac Respiratory Arrest (2)
- ● E10 - Chest Pain (59)
- ● E12 - Seizures (20)
- ● E13 - Diabetic (6)
- ● E17 - Falls (59)
- ● E28 - Stoke (14)
- ● E29I - Accident With Injury (10)
- ● E29X - Accident With Entrapment (0)
- ● E30 - Trauma (6)
- ● E31 - Unconscious Person (27)
- ● Other Types (311)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0 1 2 4 6 8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
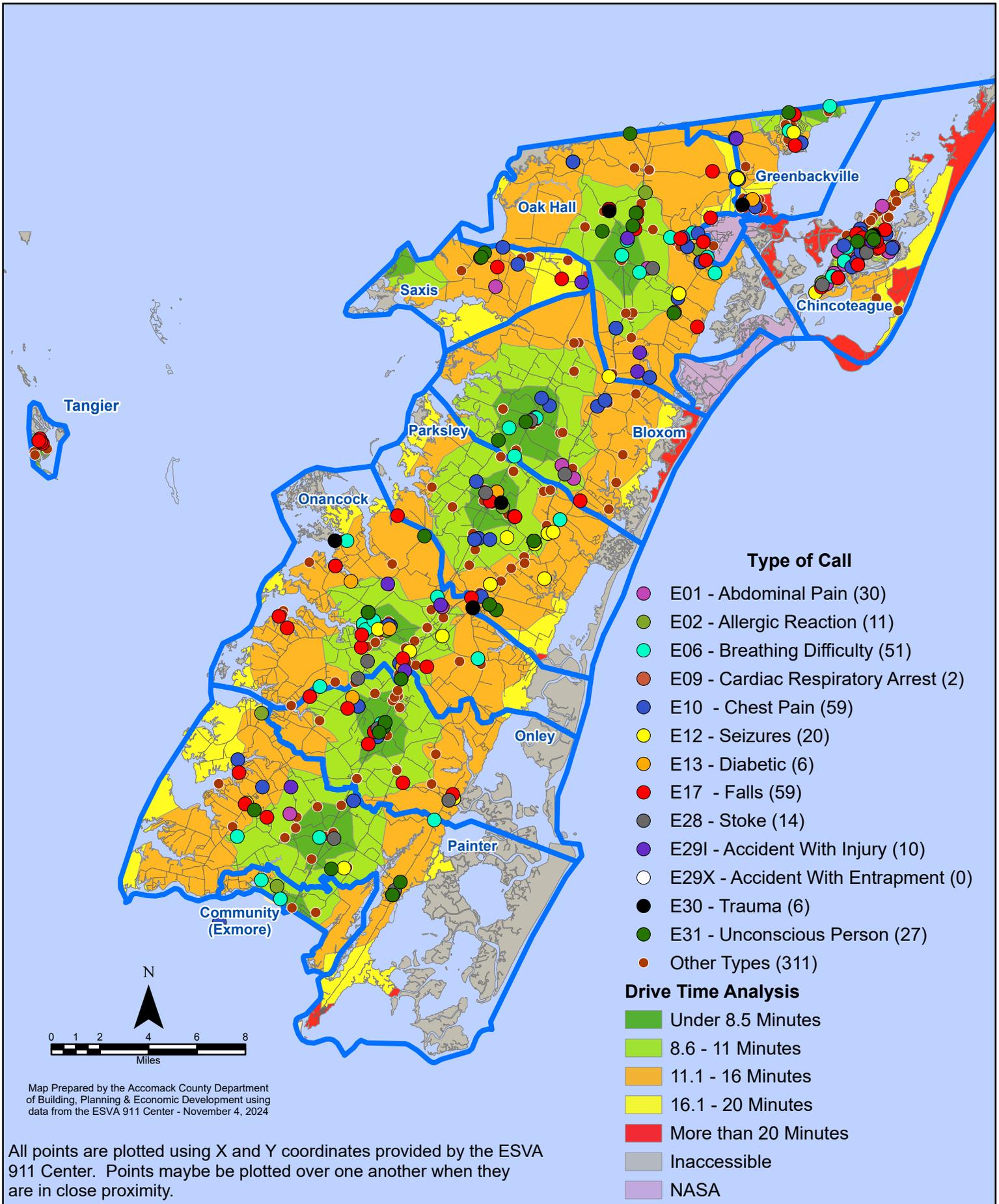data from the ESVA 911 Center - November 4, 2024

All points are plotted using X and Y coordinates provided by the ESVA
911 Center. Points maybe be plotted over one another when they
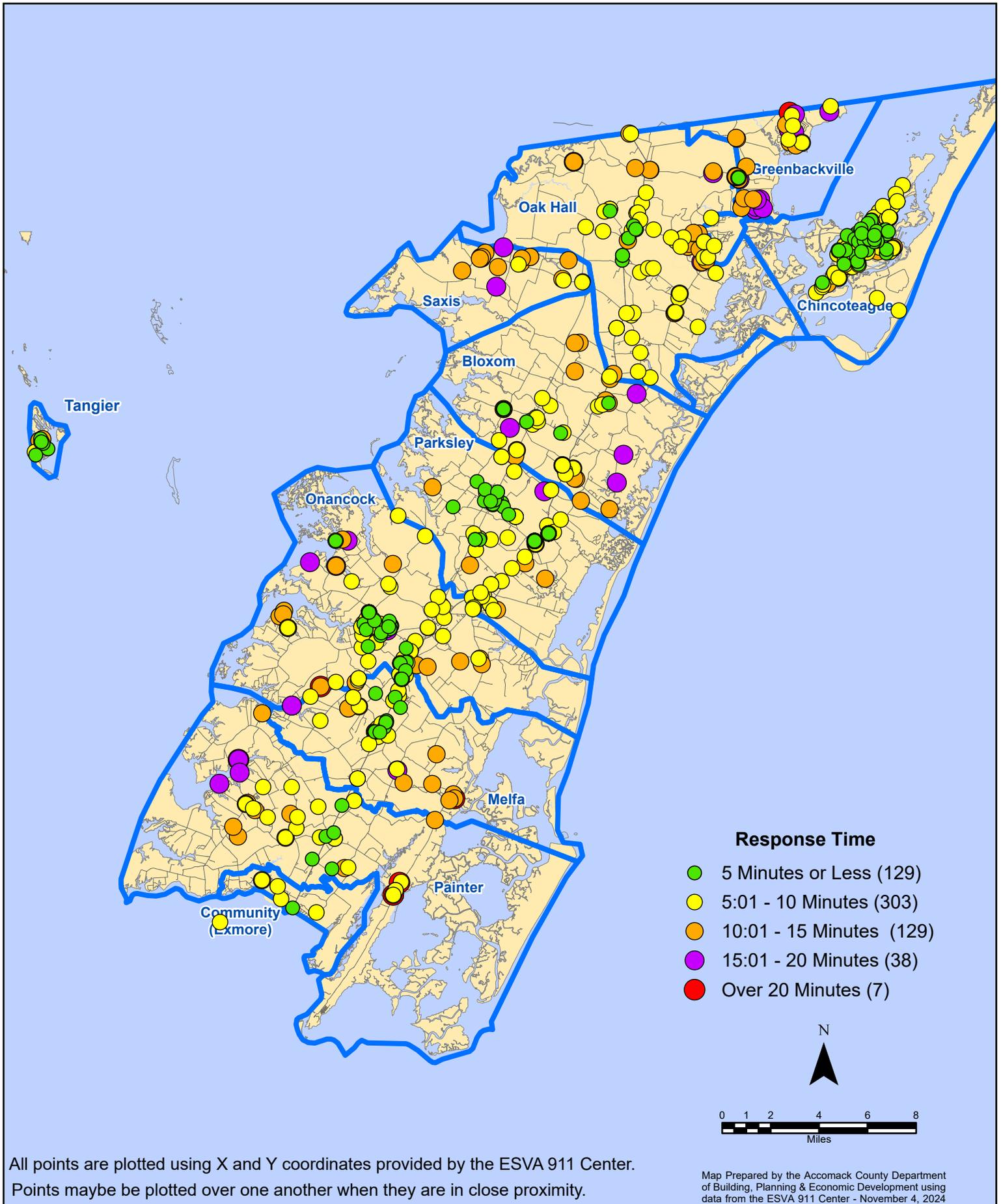are in close proximity.

September 2024 EMS Calls By Response Time

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Tangier

Onancock

Melfa

Painter

Community
(Exmore)

Response Time

● 5 Minutes or Less (129)

● 5:01 - 10 Minutes (303)

● 10:01 - 15 Minutes (129)

● 15:01 - 20 Minutes (38)

● Over 20 Minutes (7)

N

0 1 2   4   6   8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

 Points maybe be plotted over one another when they are in close proximity.
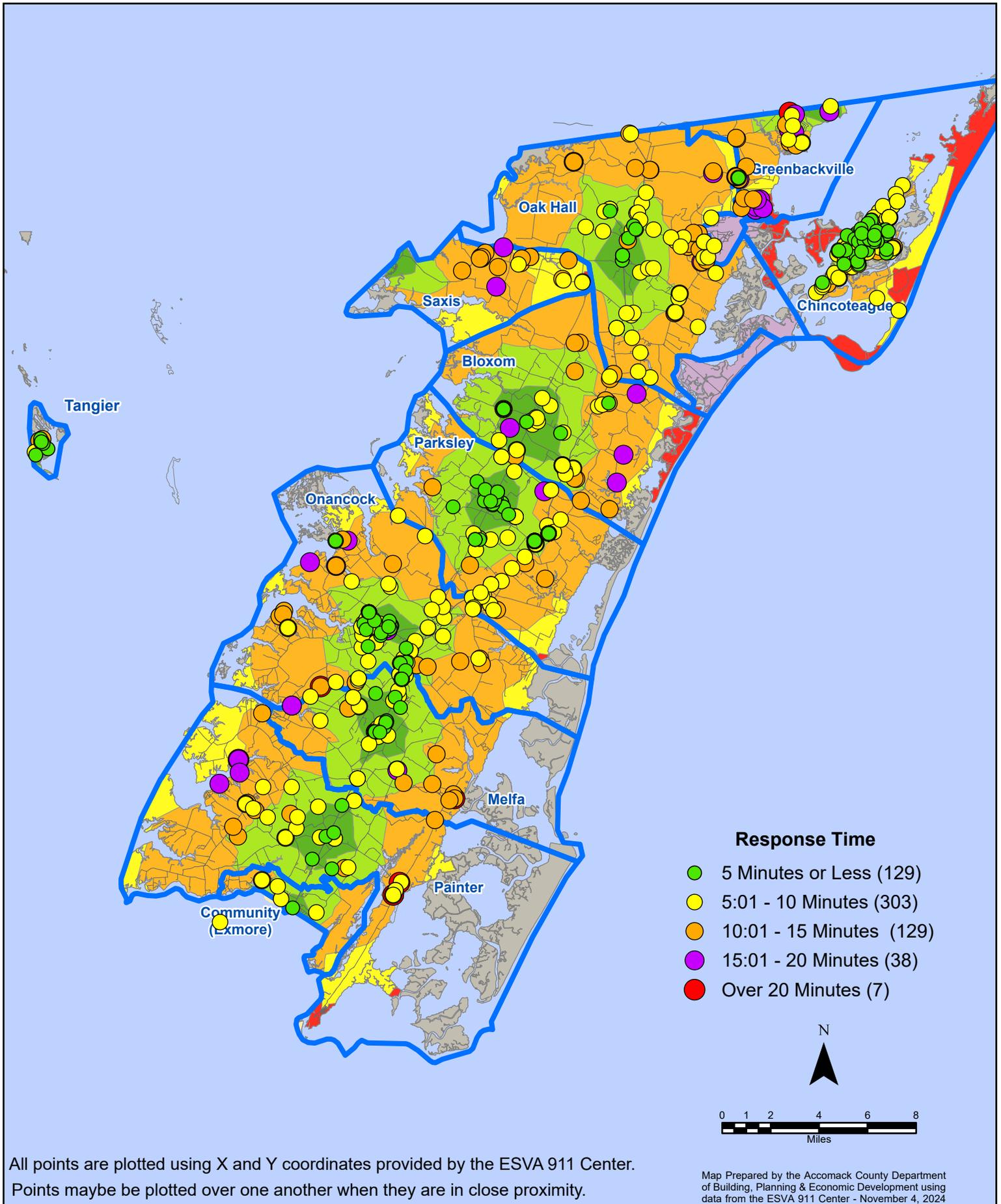
September 2024 EMS Calls By Response Time

Greenbackville

Oak Hall

Chincoteague

Saxis

Bloxom

Tangier

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Response Time

- 🟢 5 Minutes or Less (129)
- 🟡 5:01 - 10 Minutes (303)
- 🟠 10:01 - 15 Minutes (129)
- 🟣 15:01 - 20 Minutes (38)
- 🔴 Over 20 Minutes (7)

N

0 1 2   4   6   8
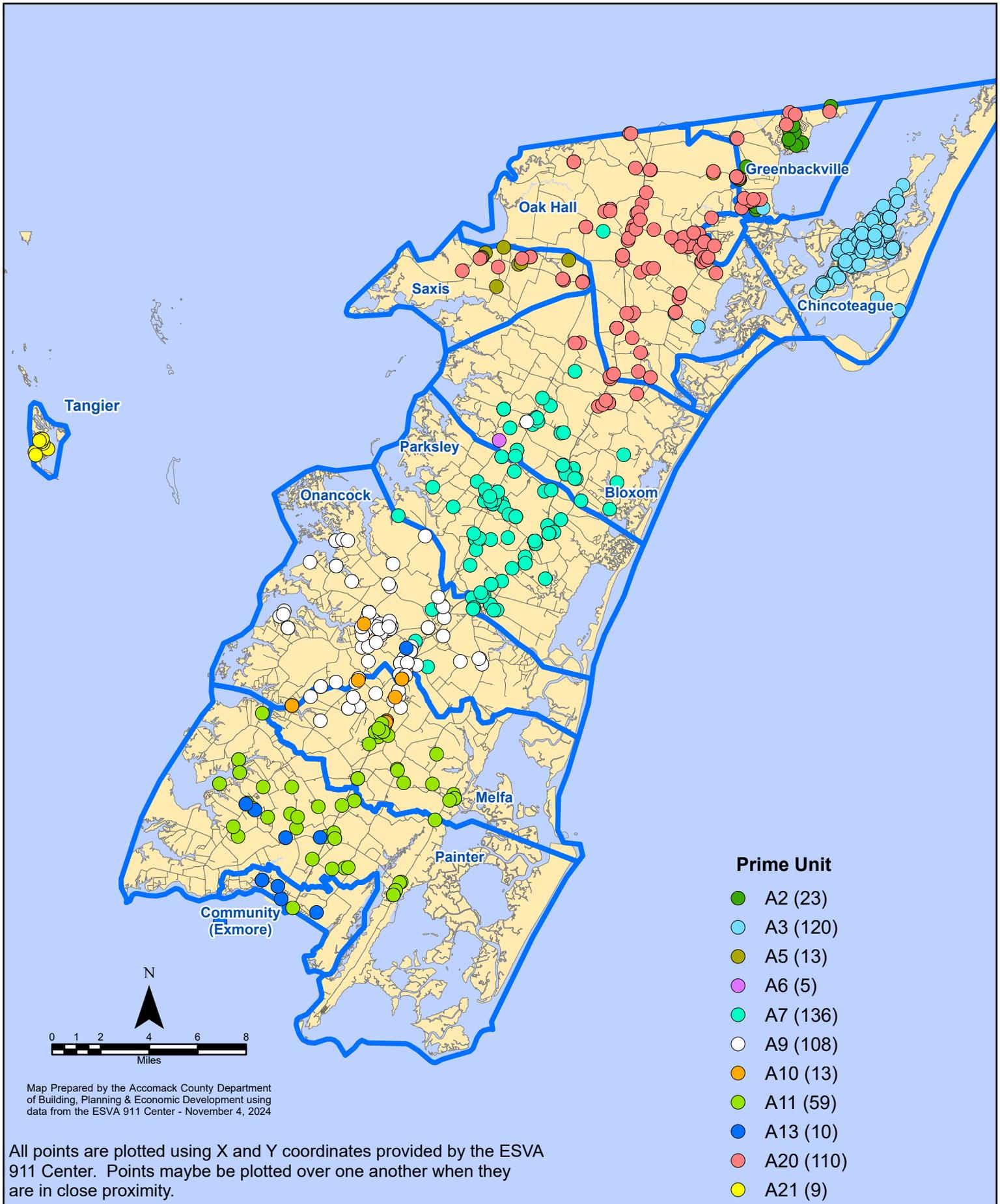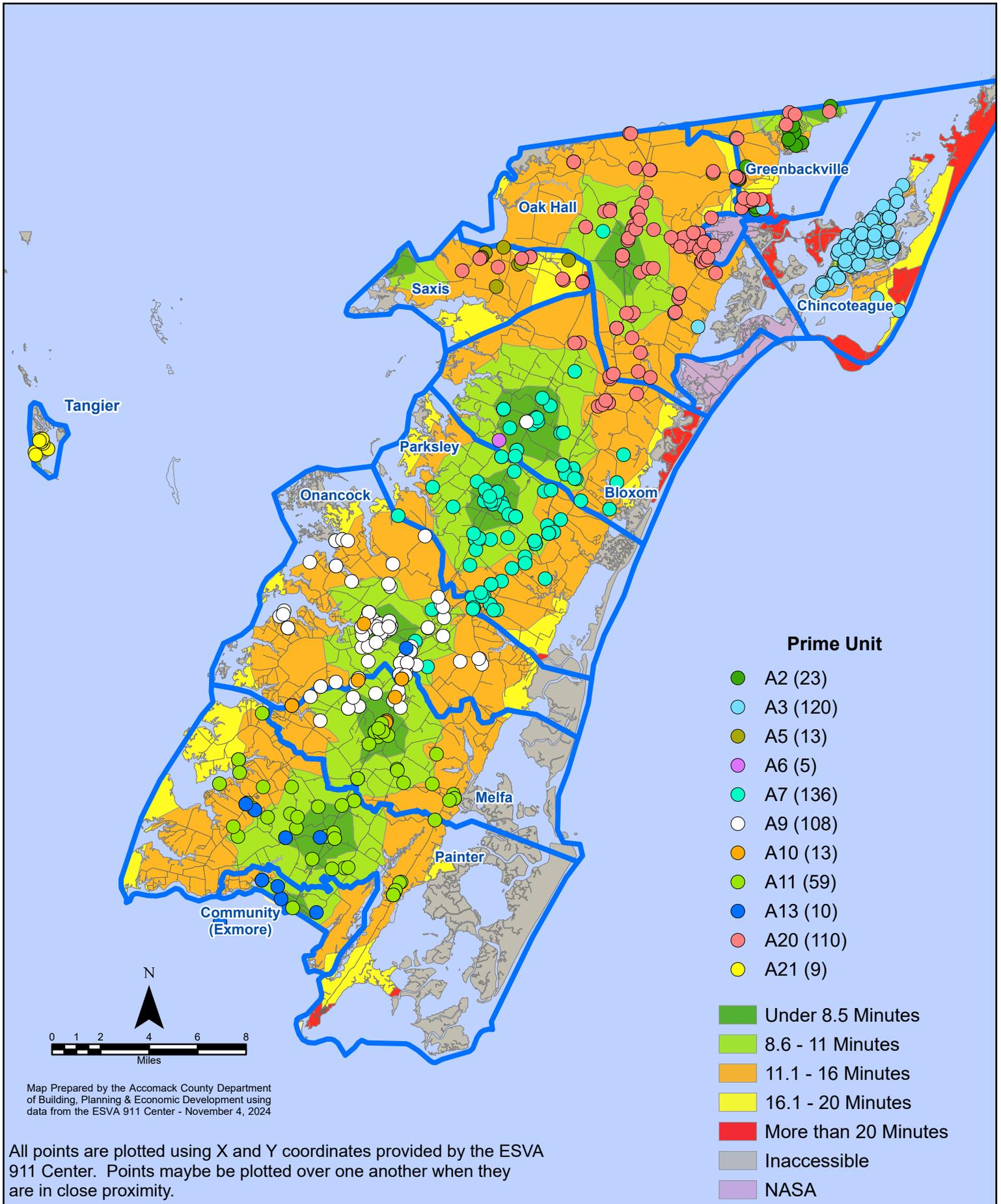Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

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September 2024 EMS Calls By Prime Unit

Greenbackville

Oak Hall

Saxis

Tangier

Parksley

Chincoteague

Onancock

Bloxom

Melfa

Painter

Community (Exmore)

N

0 1 2 4 6 8
Miles

Map Prepared by the Accomack County Department of Building, Planning & Economic Development using data from the ESVA 911 Center - November 4, 2024

All points are plotted using X and Y coordinates provided by the ESVA 911 Center. Points maybe be plotted over one another when they are in close proximity.

Prime Unit

- A2 (23)
- A3 (120)
- A5 (13)
- A6 (5)
- A7 (136)
- A9 (108)
- A10 (13)
- A11 (59)
- A13 (10)
- A20 (110)
- A21 (9)

September 2024 EMS Calls By Prime Unit

Tangier

Greenbackville

Oak Hall

Saxis

Parksley

Onancock

Bloxom

Melfa

Painter

Community
(Exmore)

Chincoteague

N

0 1 2   4   6   8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
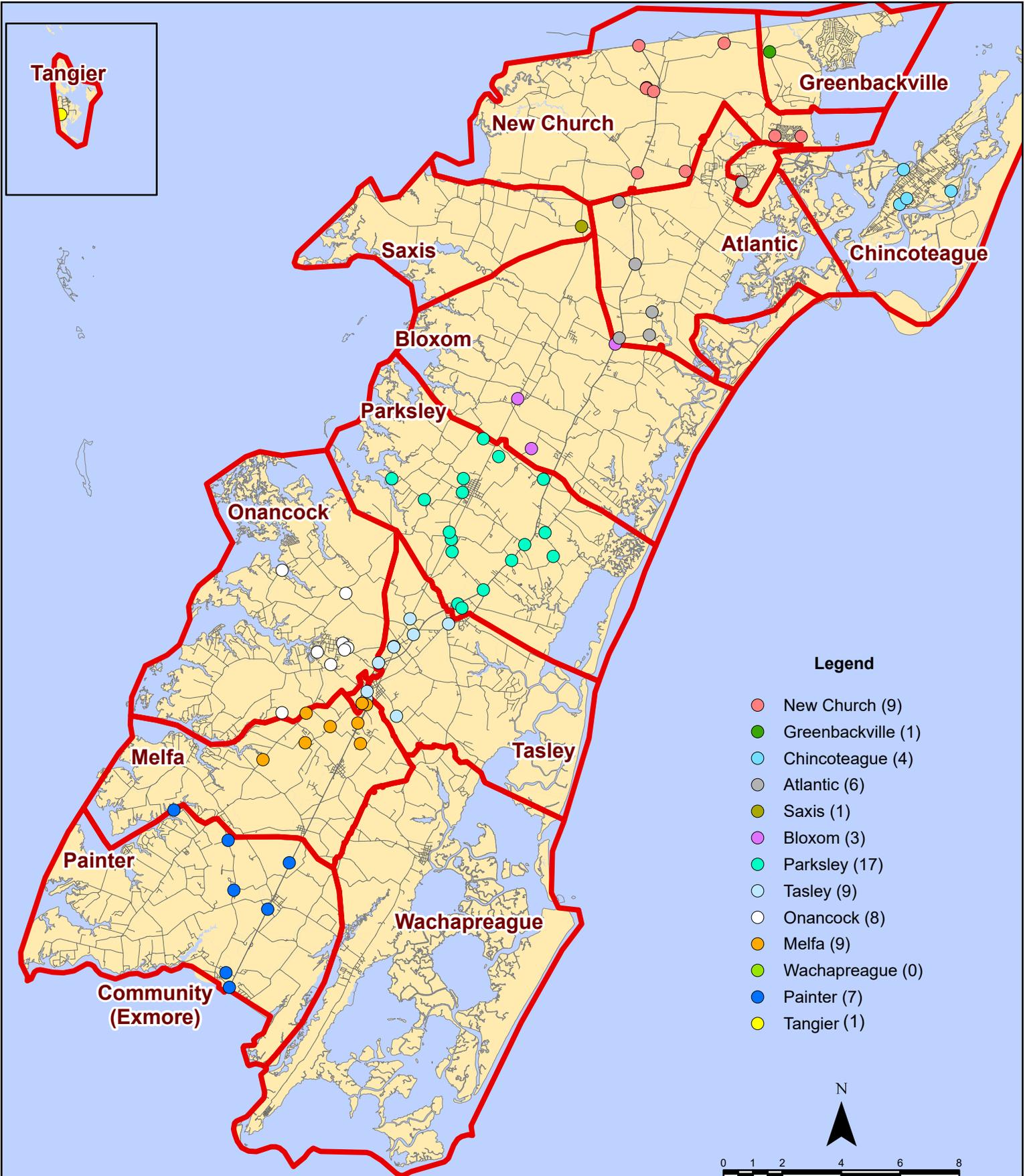data from the ESVA 911 Center - November 4, 2024

All points are plotted using X and Y coordinates provided by the ESVA
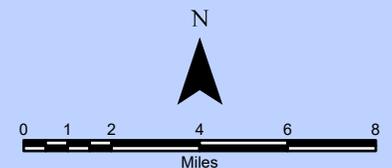911 Center. Points maybe be plotted over one another when they
are in close proximity.

Prime Unit

- A2 (23)
- A3 (120)
- A5 (13)
- A6 (5)
- A7 (136)
- A9 (108)
- A10 (13)
- A11 (59)
- A13 (10)
- A20 (110)
- A21 (9)

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

September 2024 Fire Calls By District

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community (Exmore)

Legend

- New Church (9)
- Greenbackville (1)
- Chincoteague (4)
- Atlantic (6)
- Saxis (1)
- Bloxom (3)
- Parksley (17)
- Tasley (9)
- Onancock (8)
- Melfa (9)
- Wachapreague (0)
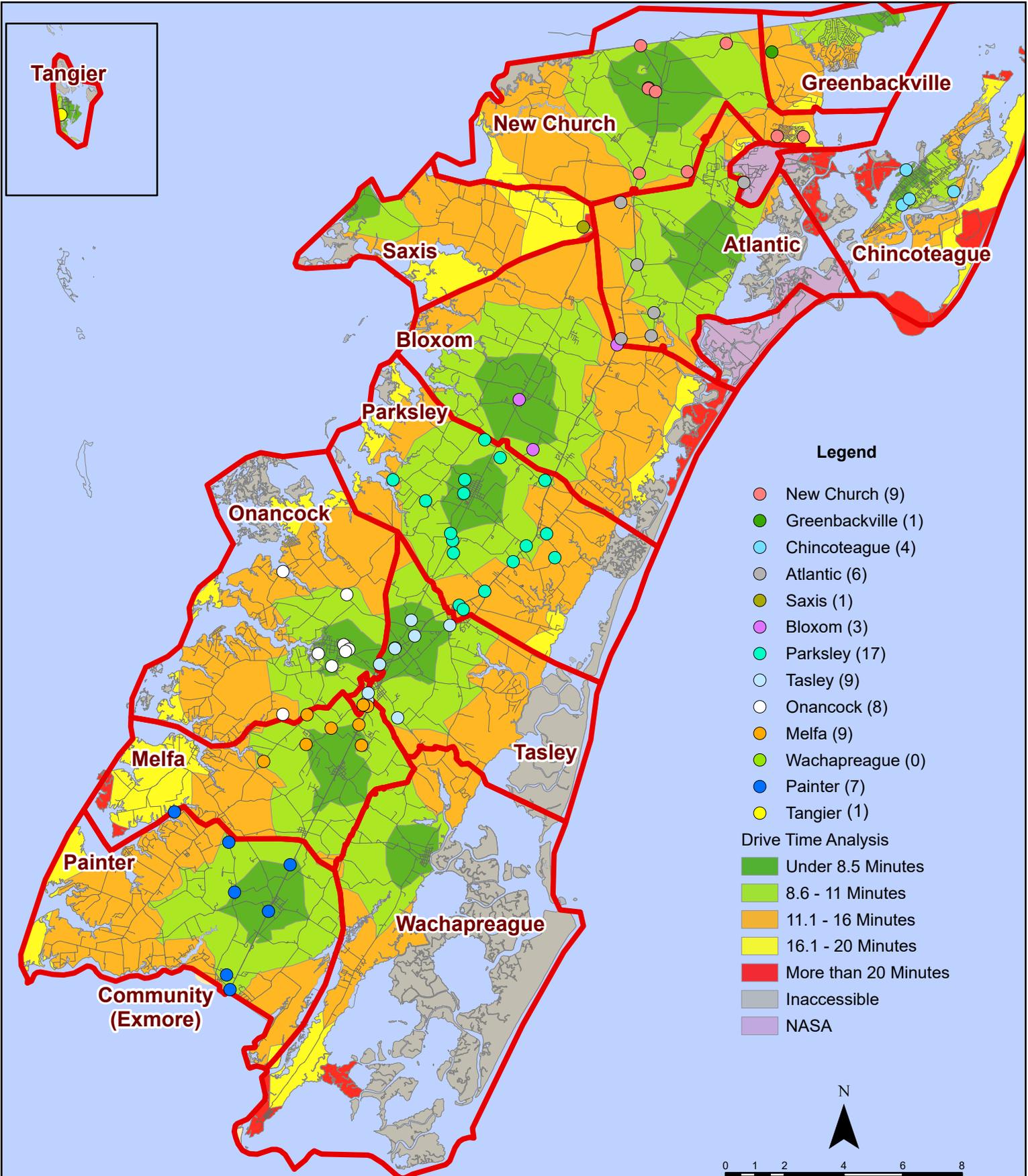- Painter (7)
- Tangier (1)

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

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Map Prepared by the Accomack County Department of Building, Planning & Economic Development using data from the ESVA 911 Center - November 4, 2024
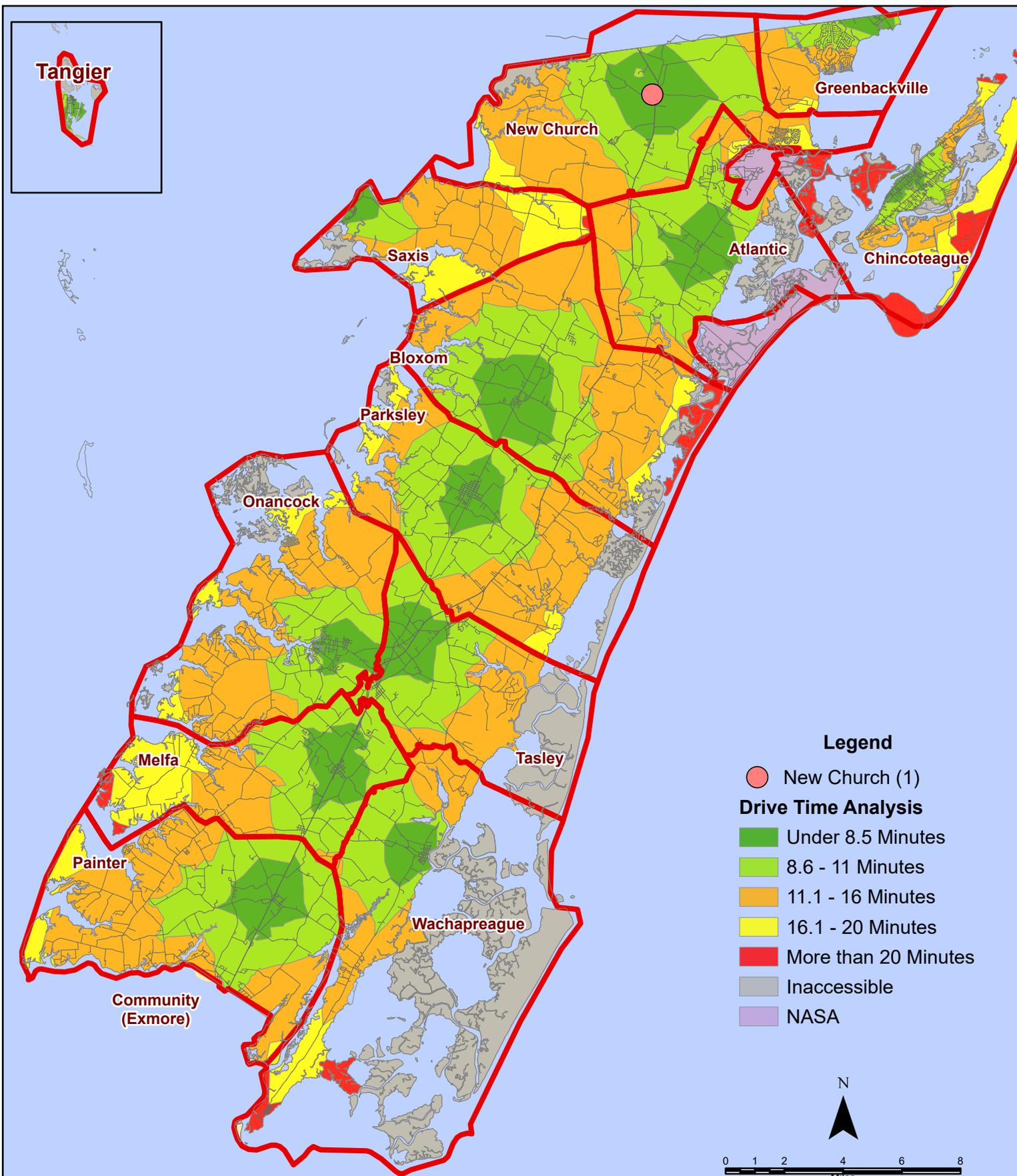
September 2024 Fire Calls By District

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

- New Church (9)
- Greenbackville (1)
- Chincoteague (4)
- Atlantic (6)
- Saxis (1)
- Bloxom (3)
- Parksley (17)
- Tasley (9)
- Onancock (8)
- Melfa (9)
- Wachapreague (0)
- Painter (7)
- Tangier (1)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0 1 2 4 6 8
Miles

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September 2024 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

⬤ New Church (1)

N

| 0 | 1 | 2 | 4 | 6 | 8 |

Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

September 2024 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

⬤ New Church (1)

Drive Time Analysis

🟩 Under 8.5 Minutes

🟢 8.6 - 11 Minutes

🟧 11.1 - 16 Minutes

🟨 16.1 - 20 Minutes

🟥 More than 20 Minutes

⬜ Inaccessible

🟪 NASA

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.
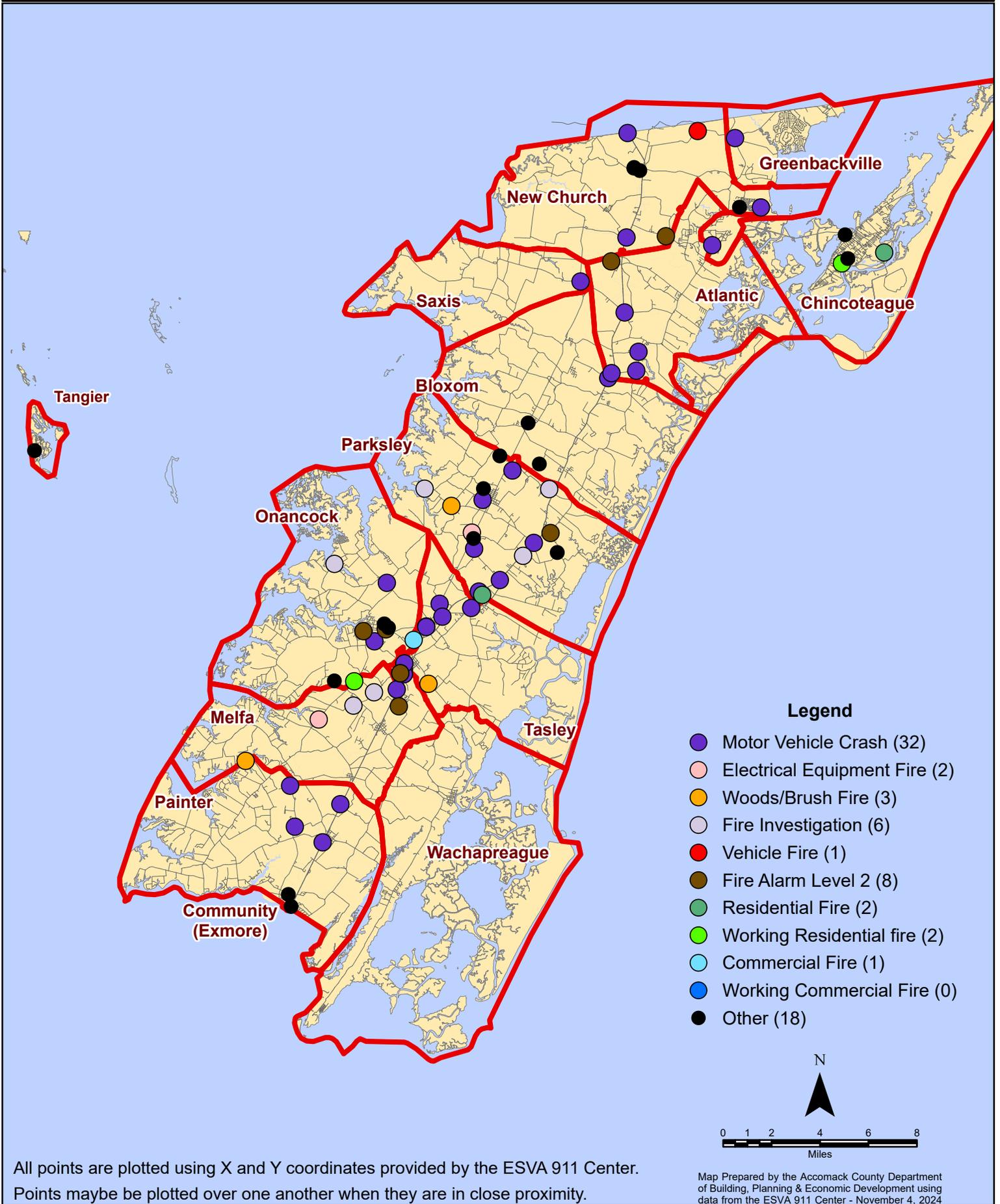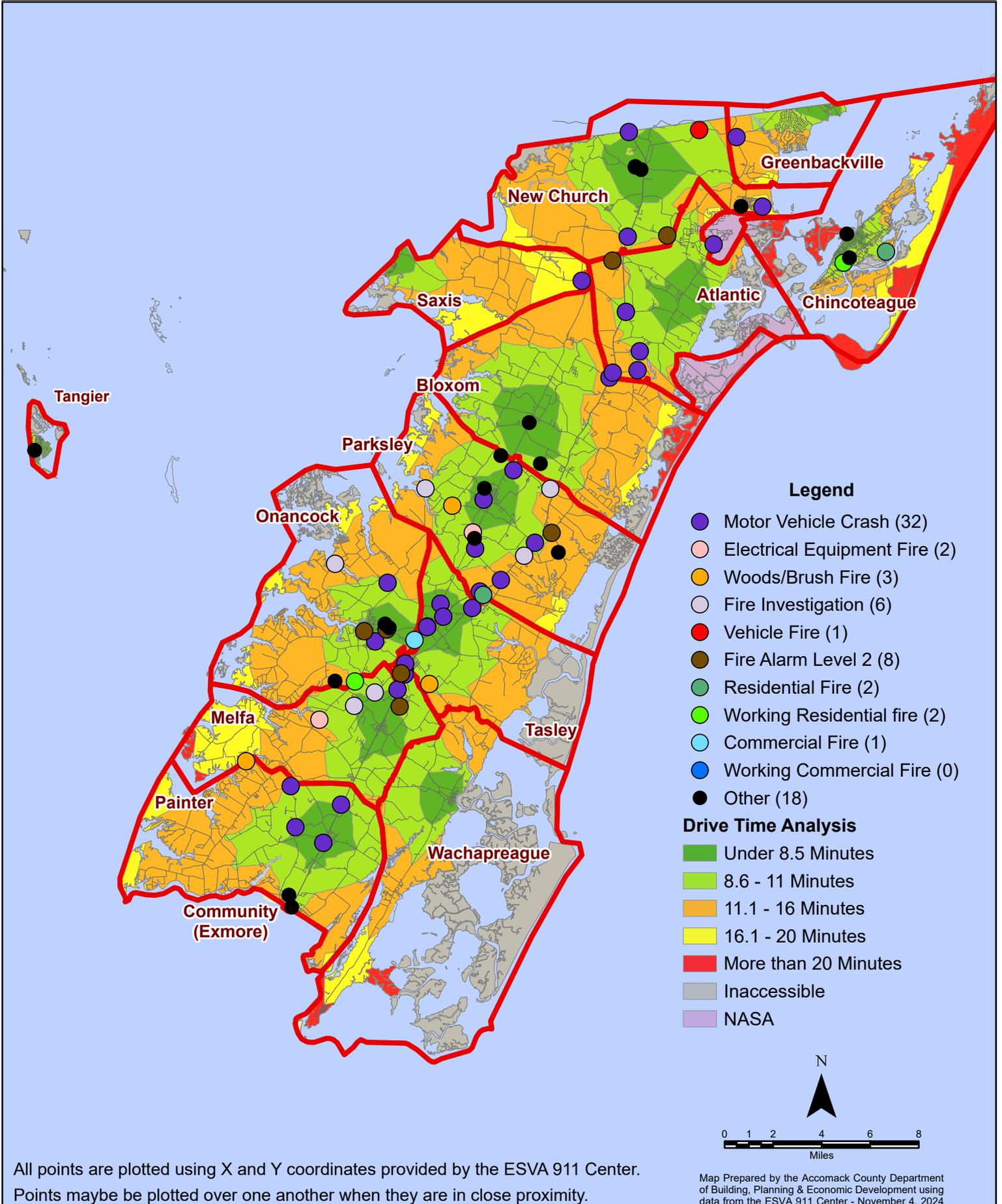
September 2024 Fire Calls By Type

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Tangier

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

- 🟣 Motor Vehicle Crash (32)
- 🩷 Electrical Equipment Fire (2)
- 🟠 Woods/Brush Fire (3)
- ⚪ Fire Investigation (6)
- 🔴 Vehicle Fire (1)
- 🟤 Fire Alarm Level 2 (8)
- 🟢 Residential Fire (2)
- 🟢 Working Residential fire (2)
- 🔵 Commercial Fire (1)
- 🔵 Working Commercial Fire (0)
- ⚫ Other (18)

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.
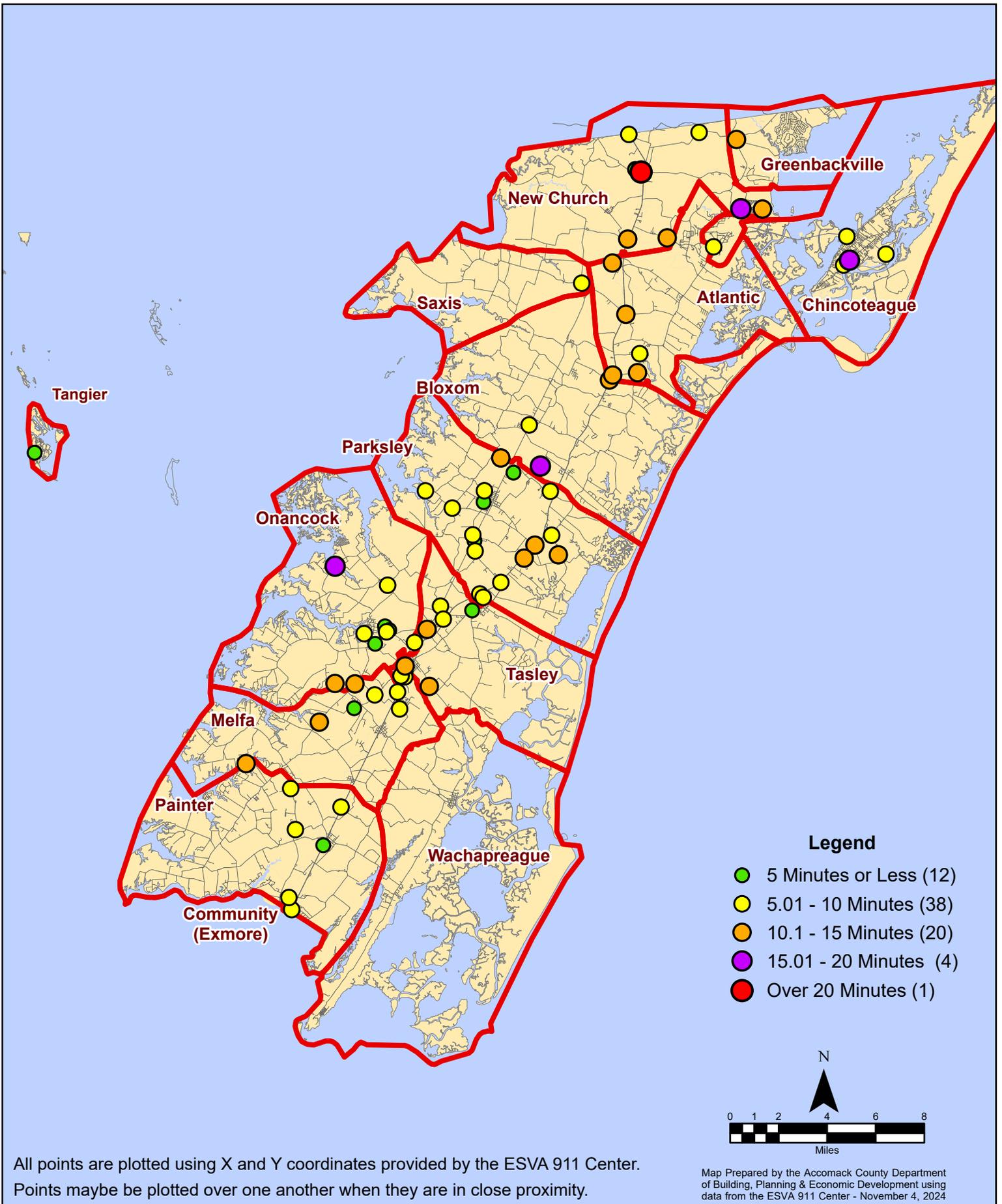
September 2024 Fire Calls By Type

Legend

- 🟣 Motor Vehicle Crash (32)
- 🌸 Electrical Equipment Fire (2)
- 🟠 Woods/Brush Fire (3)
- ⚪ Fire Investigation (6)
- 🔴 Vehicle Fire (1)
- 🟤 Fire Alarm Level 2 (8)
- 🟢 Residential Fire (2)
- 🟢 Working Residential fire (2)
- 🔵 Commercial Fire (1)
- 🔵 Working Commercial Fire (0)
- ⚫ Other (18)

Drive Time Analysis

- 🟩 Under 8.5 Minutes
- 🟩 8.6 - 11 Minutes
- 🟧 11.1 - 16 Minutes
- 🟨 16.1 - 20 Minutes
- 🟥 More than 20 Minutes
- ⬜ Inaccessible
- 🟪 NASA

Map labels: Greenbackville, New Church, Atlantic, Chincoteague, Saxis, Bloxom, Tangier, Parksley, Onancock, Melfa, Tasley, Painter, Wachapreague, Community (Exmore)

N

0 1 2 4 6 8
Miles

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Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
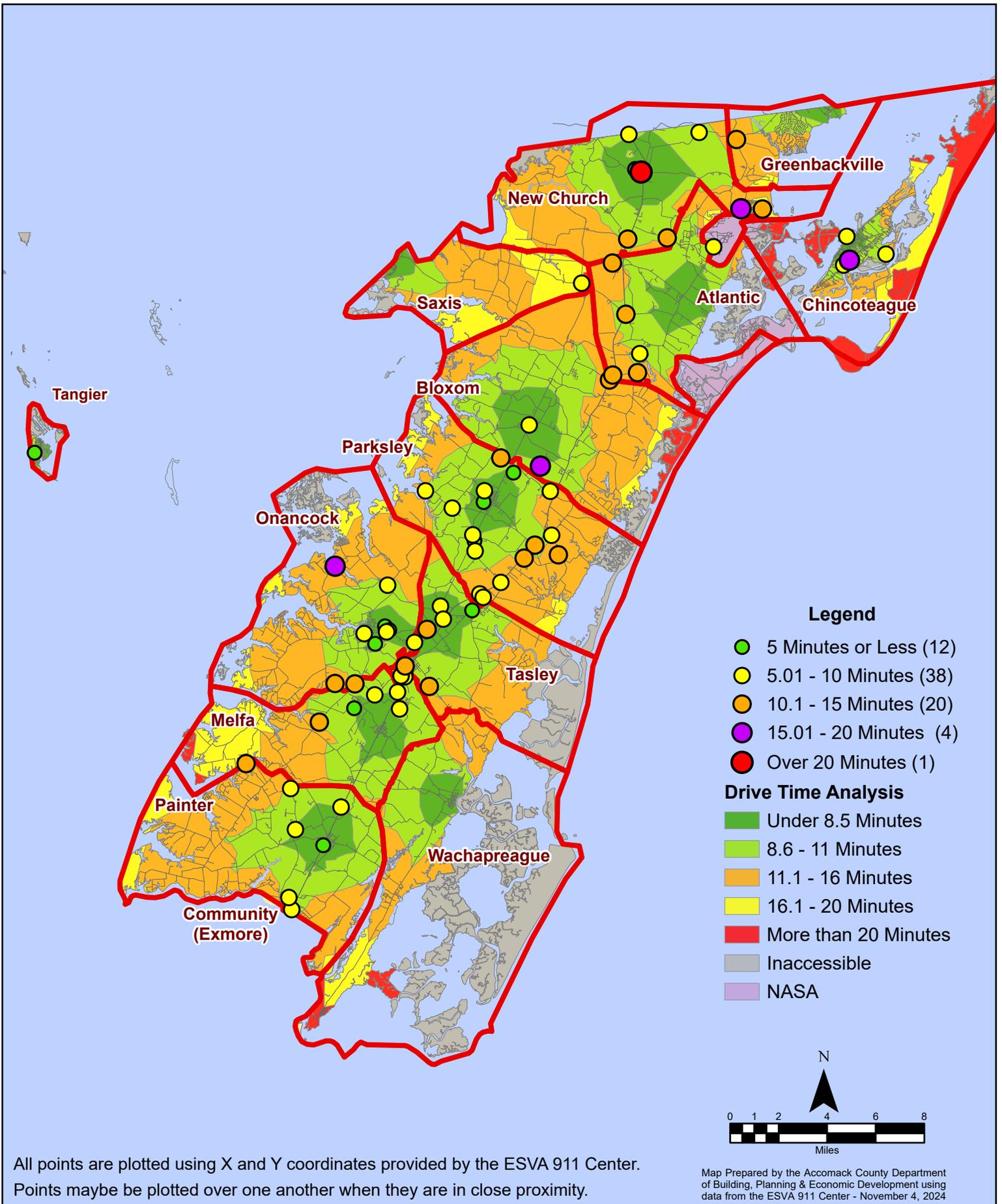data from the ESVA 911 Center - November 4, 2024

September 2024 Fire Calls By Response Time

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

- 🟢 5 Minutes or Less (12)
- 🟡 5.01 - 10 Minutes (38)
- 🟠 10.1 - 15 Minutes (20)
- 🟣 15.01 - 20 Minutes (4)
- 🔴 Over 20 Minutes (1)

N

0 1 2 4 6 8
Miles

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September 2024 Fire Calls By Response Time

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

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- 🟡 5.01 - 10 Minutes (38)
- 🟠 10.1 - 15 Minutes (20)
- 🟣 15.01 - 20 Minutes (4)
- 🔴 Over 20 Minutes (1)

Drive Time Analysis

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- More than 20 Minutes
- Inaccessible
- NASA

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.