August 2024

Fire - Performance Measure Data *

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Overall Station Benchmark %
New Church	9	0	0:18:35	1	100.0%
Greenbackville					#DIV/0!
Chincoteague	11	0	0:11:40	0	100.0%
Atlantic	8	0	0:15:07	1	100.0%
Saxis	2	0	0:16:19	0	100.0%
Bloxom	10	0	0:18:17	7	100.0%
Parksley	11	1	0:21:28	2	90.9%
Tasley	8	0	0:11:50	1	100.0%
Onancock	6	0	0:11:13	1	100.0%
Melfa	12	0	0:12:03	6	100.0%
Wachapreague	3	1	0:21:57	0	66.7%
Painter	14	0	0:19:11	0	100.0%
Tangier					#DIV/0!
System Totals	**94**	**2**	**0:21:57**	**19**	**97.9%**

EMS - Performance Measure Data

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	32	6	0:30:01	16	81.3%	50.0%
Chincoteague	114	1	0:22:27	0	99.1%	100.0%
Saxis	15	0	0:12:38	6	100.0%	60.0%
Bloxom	48	0	0:19:08	47	100.0%	2.1%
Parksley	84	2	0:29:19	3	97.6%	96.4%
Onancock	117	0	0:15:57	11	100.0%	90.6%
Melfa	53	1	0:32:04	34	98.1%	35.8%
Wachapreague (Painter)	52	3	0:22:28	3	94.2%	94.2%
Oak Hall	91	3	0:23:21	7	96.7%	92.3%
Tangier	11	0	0:13:10	0	100.0%	100.0%
Community (Exmore)	9	1	0:20:08	2	88.9%	77.8%
System Totals	**626**	**17**	**0:32:04**	**129**	**97.3%**	**79.4%**

EMS Mutual Aid Data

Station Receiving Aid

Station Giving Aid →	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague/Painter	Oak Hall	Community (Exmore)	Northampton	Wallops	NORS	2nd Call	3rd Call
Greenbackville		1							15				16		
Chincoteague															
Saxis							6						6		
Bloxom		1			38		8						47		
Parksley							3						1	2	
Onancock				6		3	2						3	7	1
Melfa				1	21		12						30	4	
Wachapreague (Painter)									3				3		
Oak Hall	1	4			1							1	2		5
Community (Exmore)							2						2		
Northampton Co.															
Wallops															
Totals	1	6	0	0	46	21	3	16	32	3	0	1	110	13	6

Transport Destination

Hospital Destination by Unit	Riverside - Shore Memorial	PRMC / Tidal Health	Other
Greenbackville	3	8	
Chincoteague	33	31	1
Saxis	6	2	
Bloxom			
Parksley	87	2	
Onancock	88	1	
Melfa	10		
Wachapreague (Painter)	53		
Oak Hall	49	28	2
Wallops			
Totals	**329**	**72**	**3**

Benchmark = The Accomack County Board of Supervisors established a 20 minute standard for emergency response.

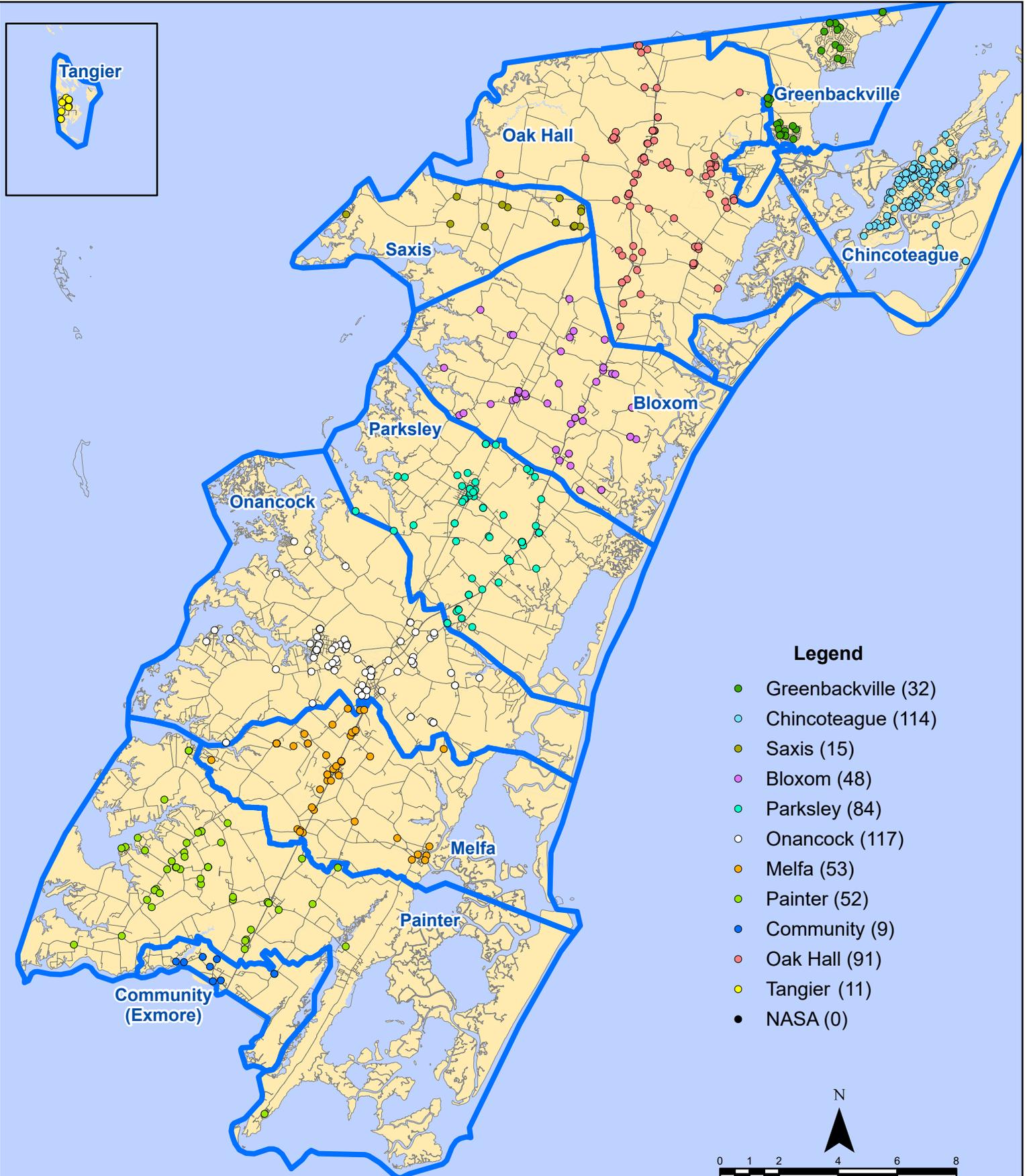**NORS** = No Response by station or the call was handled by another station or agency.

2nd Call = 2nd ambulance call received while first ambulance was on another call.

3rd Call = 3rd ambulance call received while first & second ambulances were on other calls.

* This data excludes F1 Med (Medical Assist) calls in the Fire Data.

This information was prepared using data supplied by the Eastern Shore of Virginina 911 Center. This information is original incident data only and may not be representative of all units and/or stations who responded to an incident.

August
2024 EMS Calls By District

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- Greenbackville (32)
- Chincoteague (114)
- Saxis (15)
- Bloxom (48)
- Parksley (84)
- Onancock (117)
- Melfa (53)
- Painter (52)
- Community (9)
- Oak Hall (91)
- Tangier (11)
- NASA (0)

N

| 0 | 1 | 2 | 4 | 6 | 8 |

Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

August
2024 EMS Calls By District

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- Greenbackville (32)
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- Onancock (117)
- Melfa (53)
- Painter (52)
- Community (9)
- Oak Hall (91)
- Tangier (11)
- NASA (0)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0 1 2   4   6   8
Miles

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August 2024 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

Oak Hall

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- 🟢 Greenbackville (6)
- 🔵 Chincoteague (1)
- 🟢 Parksley (2)
- 🟠 Melfa (1)
- 🟢 Painter (3)
- 🔵 Community (1)
- 🔴 Oak Hall (3)
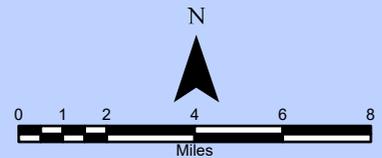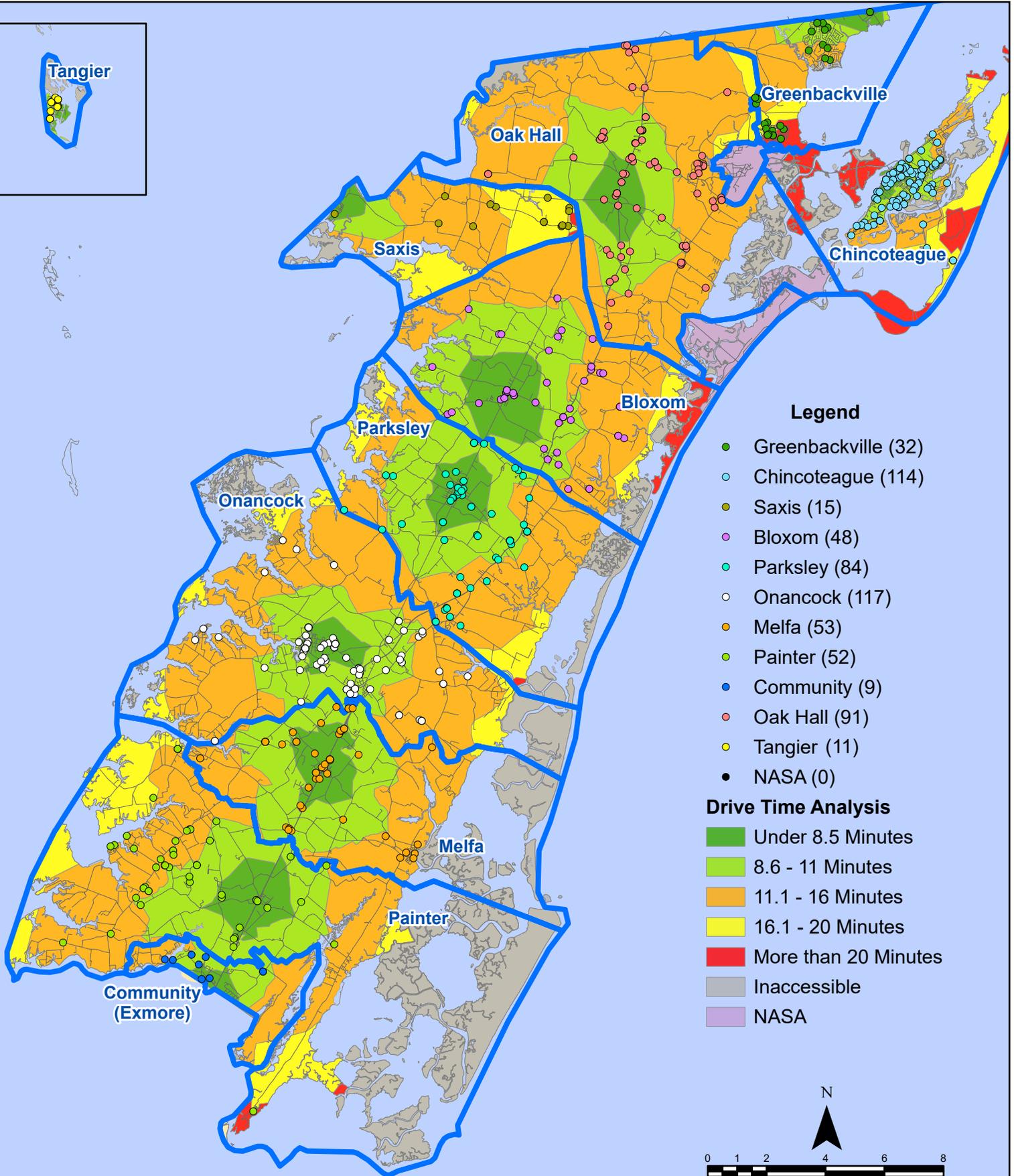
N

0 1 2   4   6
Miles

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Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
data from the ESVA 911 Center - November 4, 2024

August 2024 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Oak Hall

Saxis

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Greenbackville

Chincoteague

Legend

- 🟢 Greenbackville (6)
- 🔵 Chincoteague (1)
- 🟢 Parksley (2)
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- 🟪 NASA

N

0 1 2 4 6
Miles

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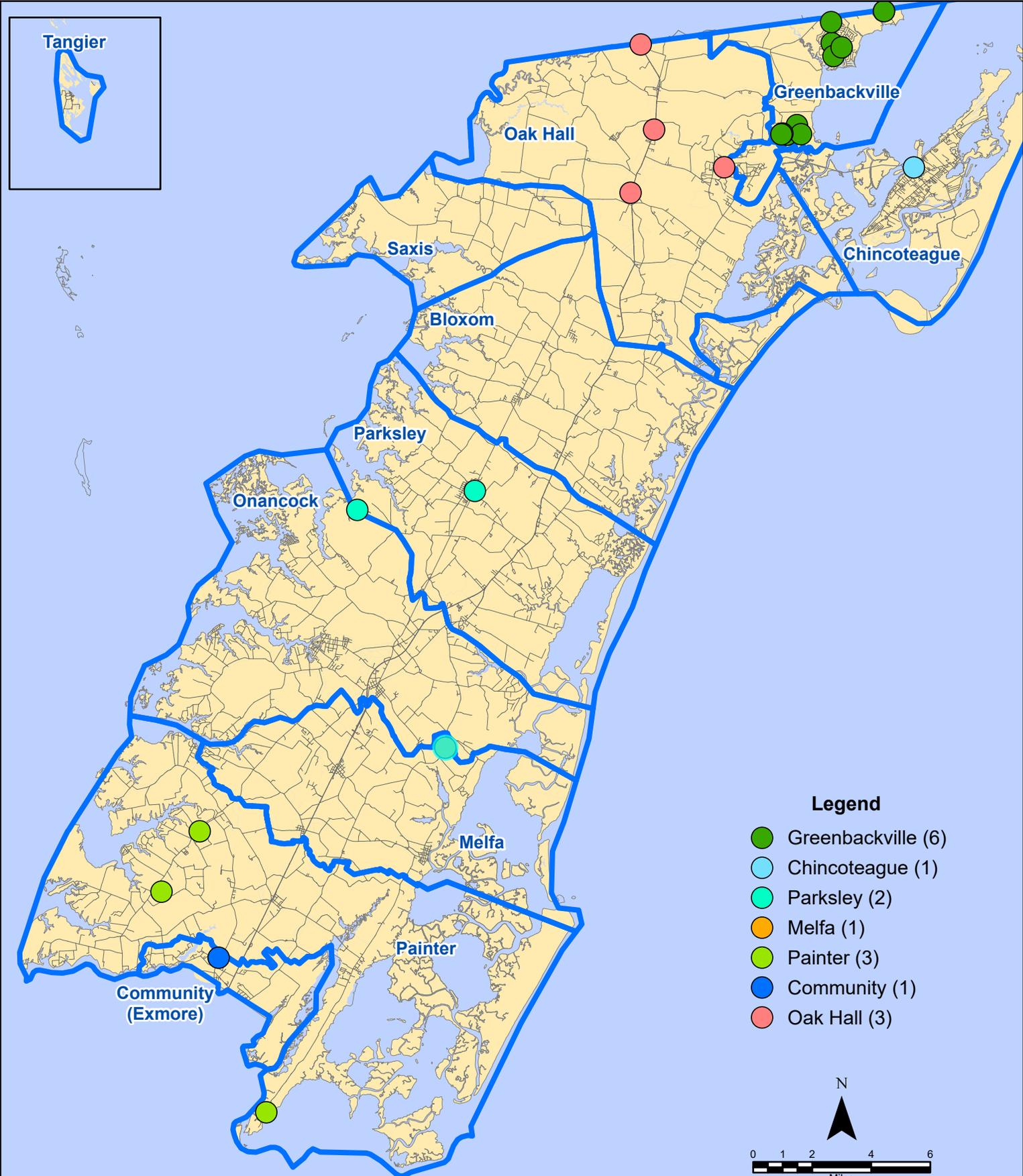Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department
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August 2024 EMS Calls By Type

Greenbackville

Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Bloxom

Onancock

Onley

Painter

Community
(Exmore)

N

0 1 2 4 6 8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
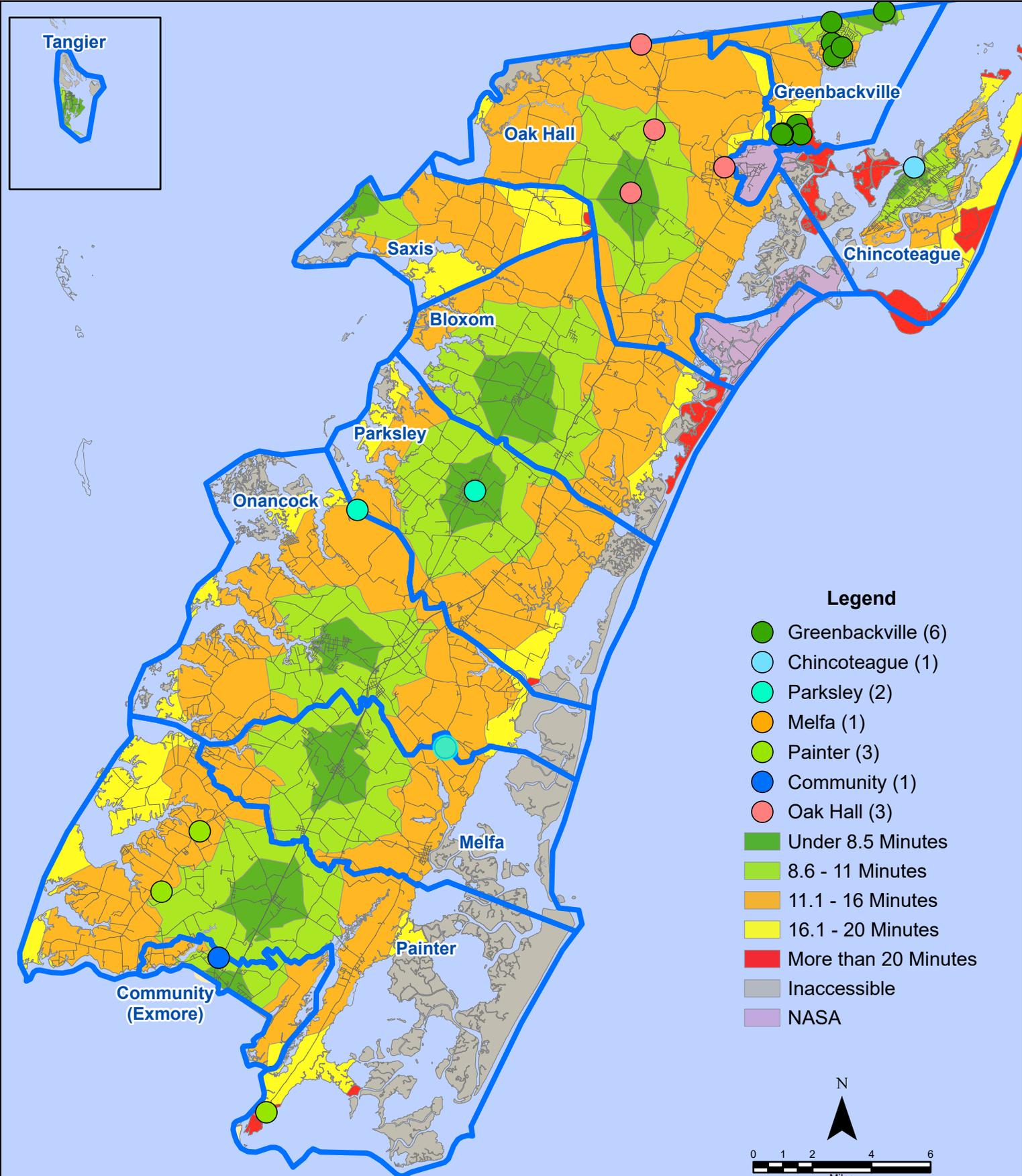data from the ESVA 911 Center - November 4, 2024

All points are plotted using X and Y coordinates provided by the ESVA
911 Center. Points maybe be plotted over one another when they
are in close proximity.

Type of Call

- E01 - Abdominal Pain (29)
- E02 - Allergic Reaction (7)
- E06 - Breathing Difficulty (73)
- E09 - Cardiac Respiratory Arrest (2)
- E10 - Chest Pain (52)
- E12 - Seizures (19)
- E13 - Diabetic (10)
- E17 - Falls (59)
- E28 - Stoke (17)
- E29I - Accident With Injury (15)
- E29X - Accident With Entrapment (5)
- E30 - Trauma (13)
- E31 - Unconscious Person (32)
- Other Types (293)

August 2024 EMS Calls By Type

Type of Call

- ● E01 - Abdominal Pain (29)
- ● E02 - Allergic Reaction (7)
- ● E06 - Breathing Difficulty (73)
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- ● Other Types (293)

Drive Time Analysis

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N

0 1 2 4 6 8
Miles

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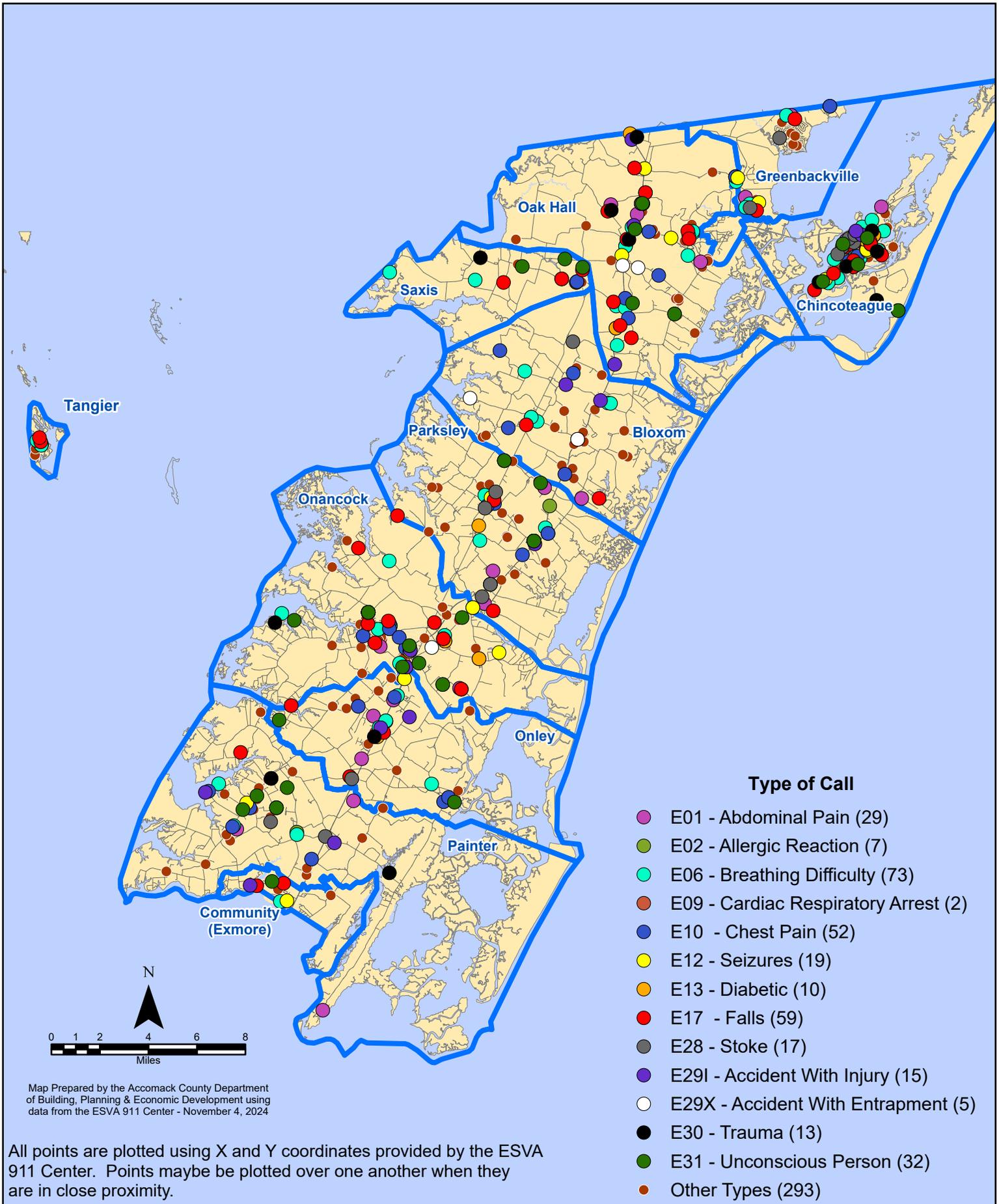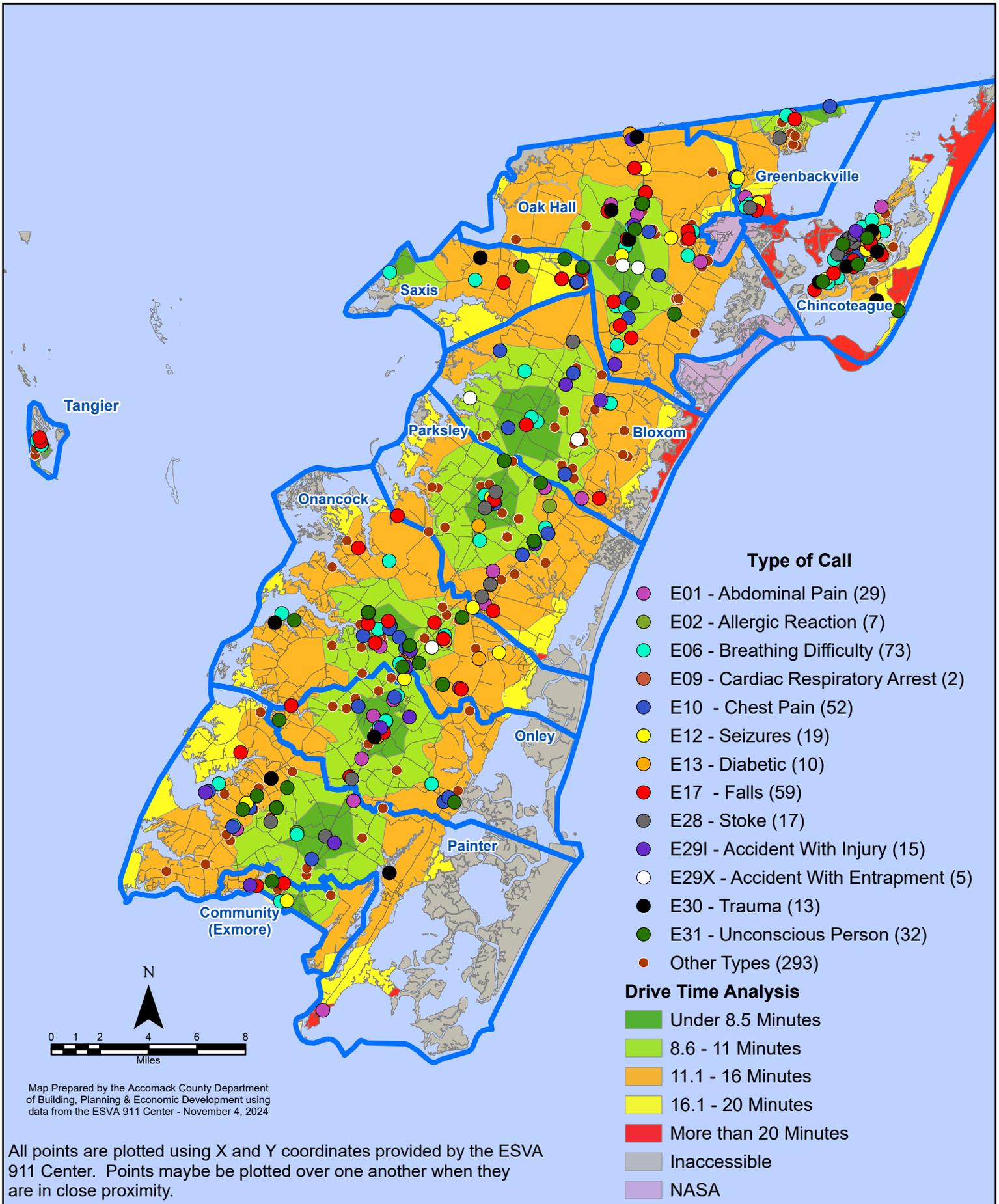are in close proximity.

August 2024 EMS Calls By Response Time

Response Time

- 🟢 5 Minutes or Less (154)
- 🟡 5:01 - 10 Minutes (309)
- 🟠 10:01 - 15 Minutes (117)
- 🟣 15:01 - 20 Minutes (29)
- 🔴 Over 20 Minutes ; (17)

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.
Points maybe be plotted over one another when they are in close proximity.

Labels on map: Greenbackville, Oak Hall, Saxis, Bloxom, Parksley, Onancock, Tangier, Melfa, Painter, Community (Exmore), Chincoteague

August 2024 EMS Calls By Response Time

Greenbackville

Oak Hall

Saxis

Bloxom

Tangier

Parksley

Onancock

Chincoteague

Melfa

Painter

Community
(Exmore)

Response Time

- 🟢 5 Minutes or Less (154)
- 🟡 5:01 - 10 Minutes (309)
- 🟠 10:01 - 15 Minutes (117)
- 🟣 15:01 - 20 Minutes (29)
- 🔴 Over 20 Minutes ; (17)

N

0 1 2   4   6   8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

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August 2024 EMS Calls By Prime Unit

Greenbackville

Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Onancock

Bloxom

Melfa

Painter

Community
(Exmore)

N

0 1 2 4 6 8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
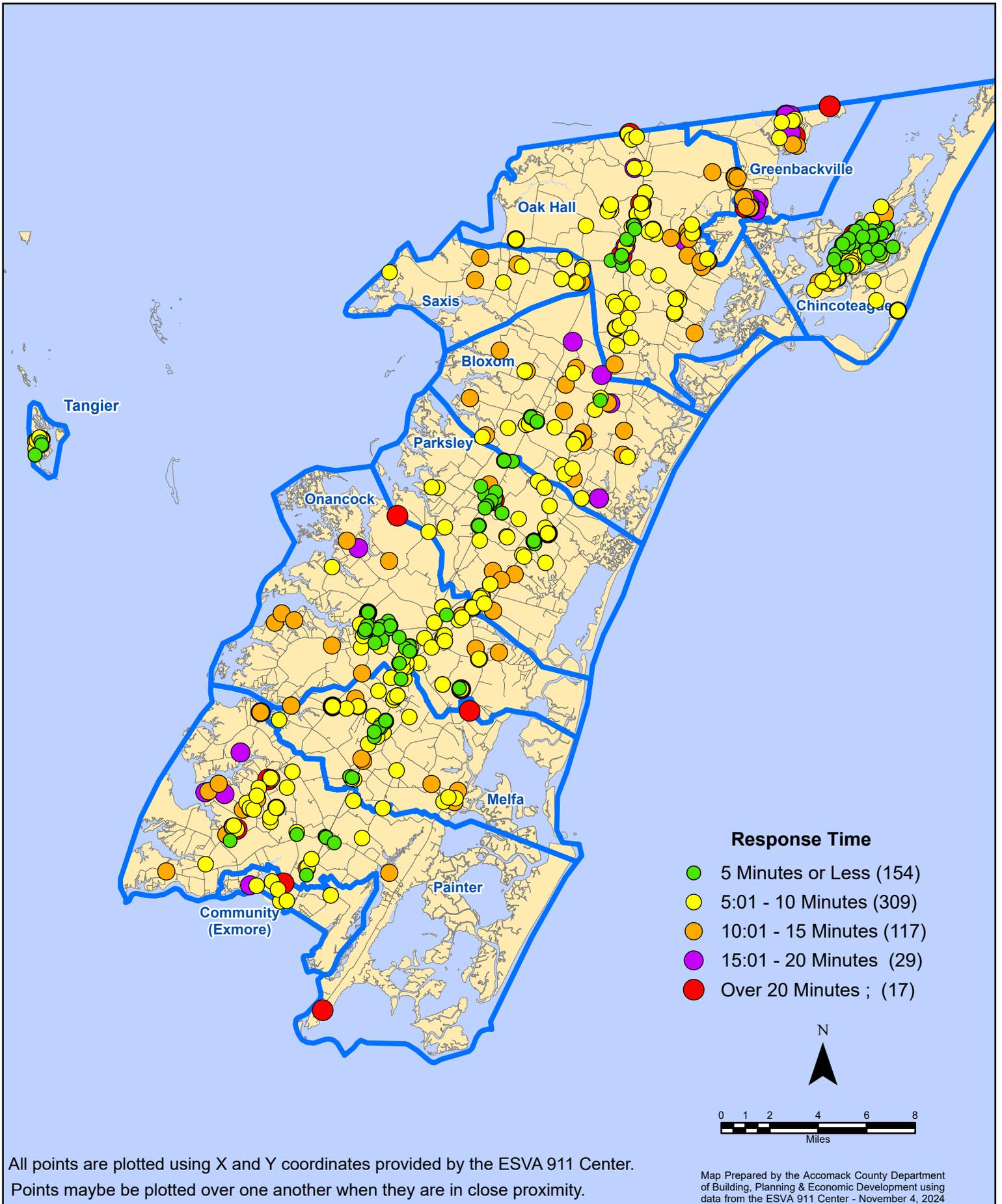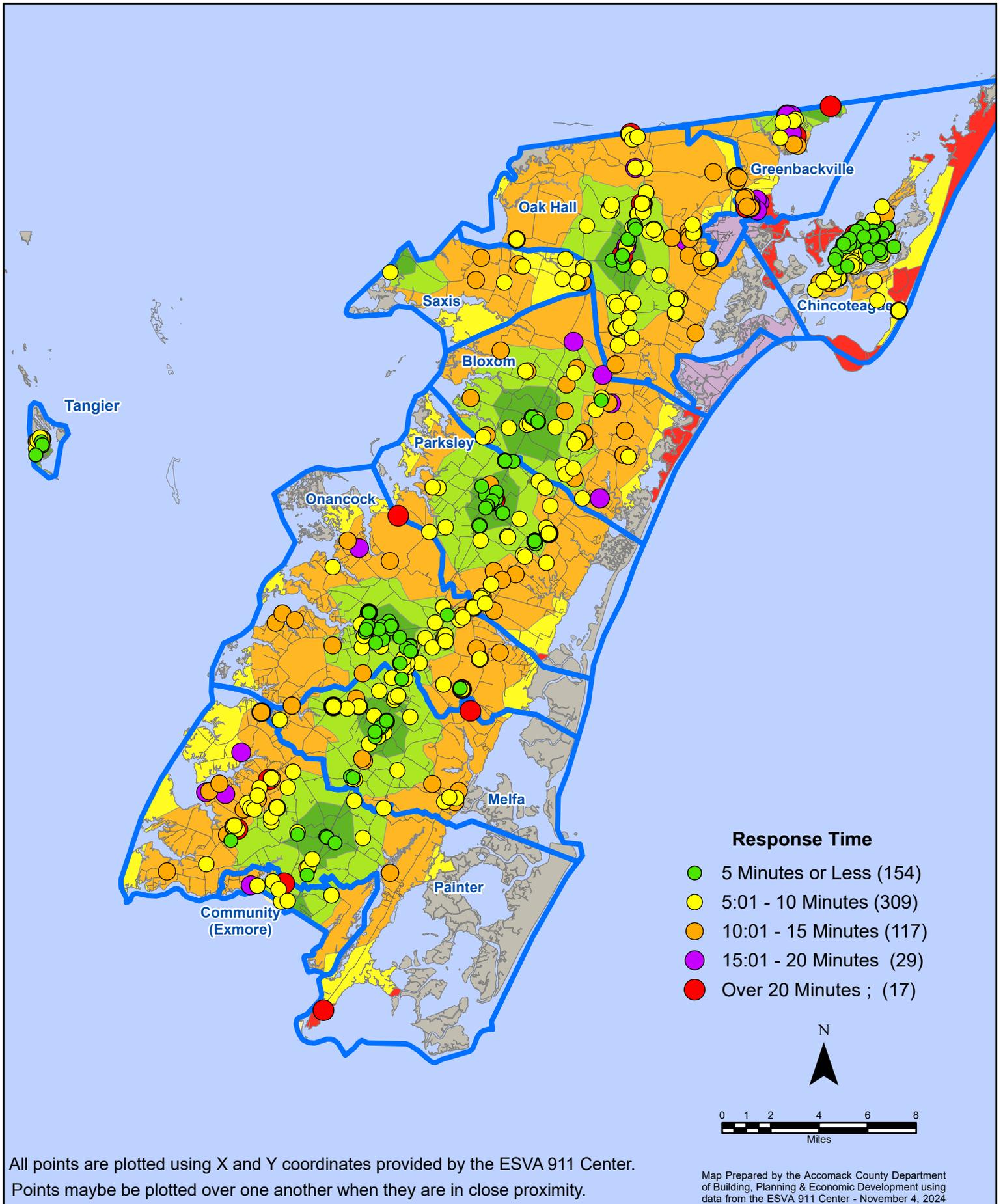data from the ESVA 911 Center - November 4, 2024
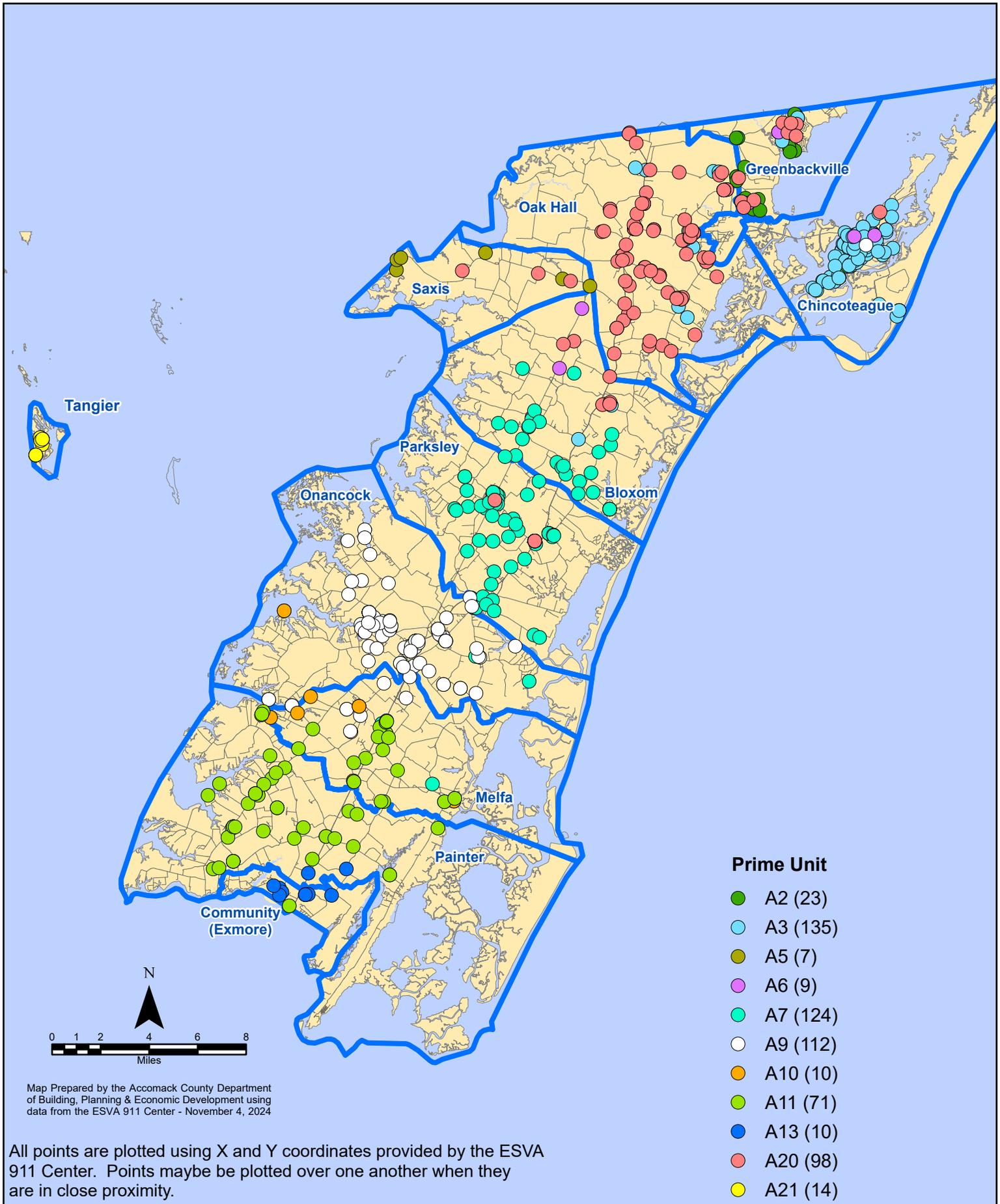
All points are plotted using X and Y coordinates provided by the ESVA
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are in close proximity.

Prime Unit

- A2 (23)
- A3 (135)
- A5 (7)
- A6 (9)
- A7 (124)
- A9 (112)
- A10 (10)
- A11 (71)
- A13 (10)
- A20 (98)
- A21 (14)

August 2024 EMS Calls By Prime Unit

Greenbackville

Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Onancock

Bloxom

Melfa

Painter

Community
(Exmore)

N

| 0 | 1 | 2 | | 4 | | 6 | | 8 |
Miles

Map Prepared by the Accomack County Department
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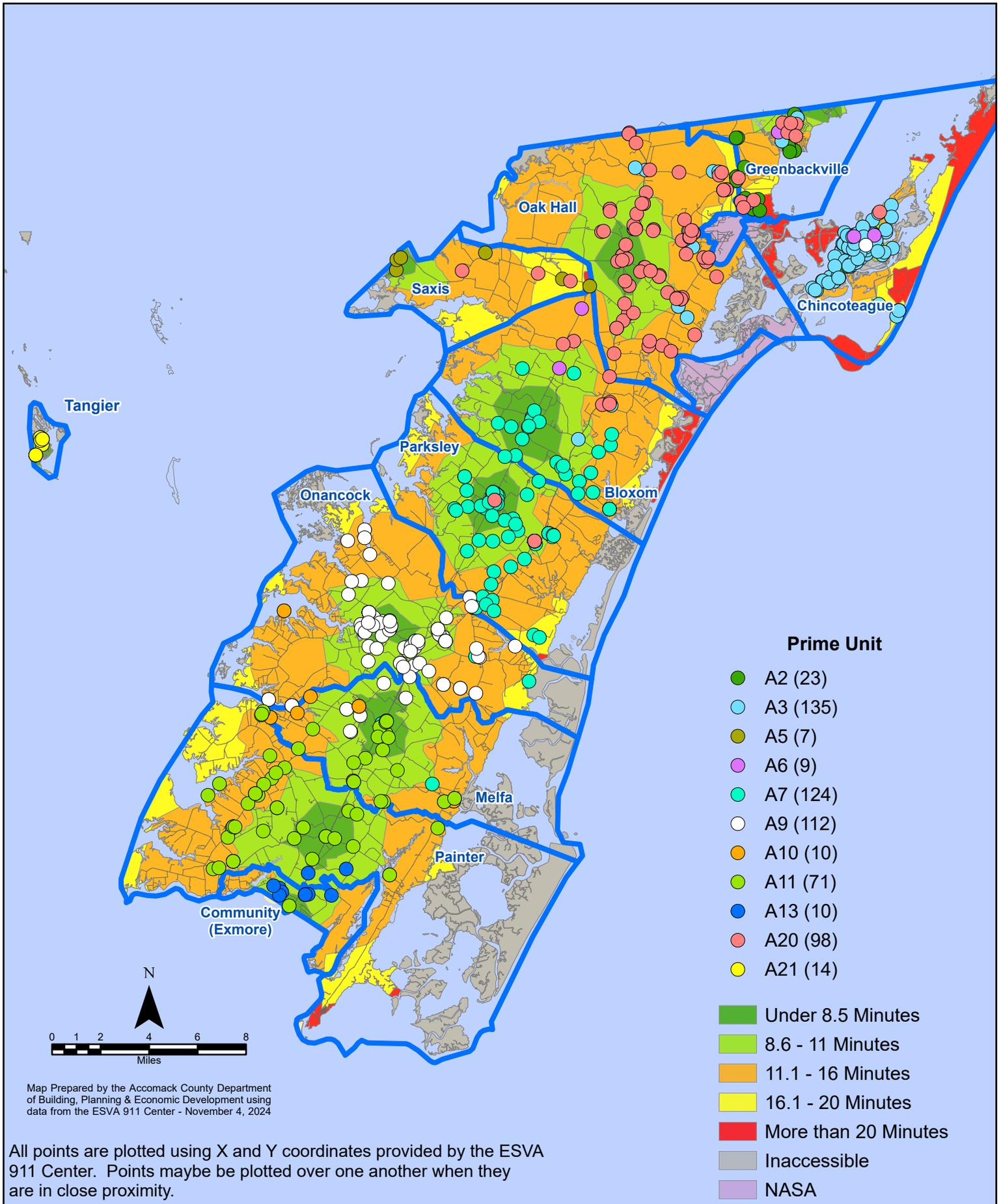data from the ESVA 911 Center - November 4, 2024

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Prime Unit

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- A13 (10)
- A20 (98)
- A21 (14)

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

August 2024 Fire Calls By District

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

**Community
(Exmore)**

Legend

- ● New Church (9)
- ● Greenbackville (0)
- ● Chincoteague (11)
- ● Atlantic (8)
- ● Saxis (2)
- ● Bloxom (10)
- ● Parksley (11)
- ● Tasley (8)
- ● Onancock (6)
- ● Melfa (12)
- ● Wachapreague (3)
- ● Painter (14)
- ● Tangier (0)

N

0 1 2   4   6   8
Miles

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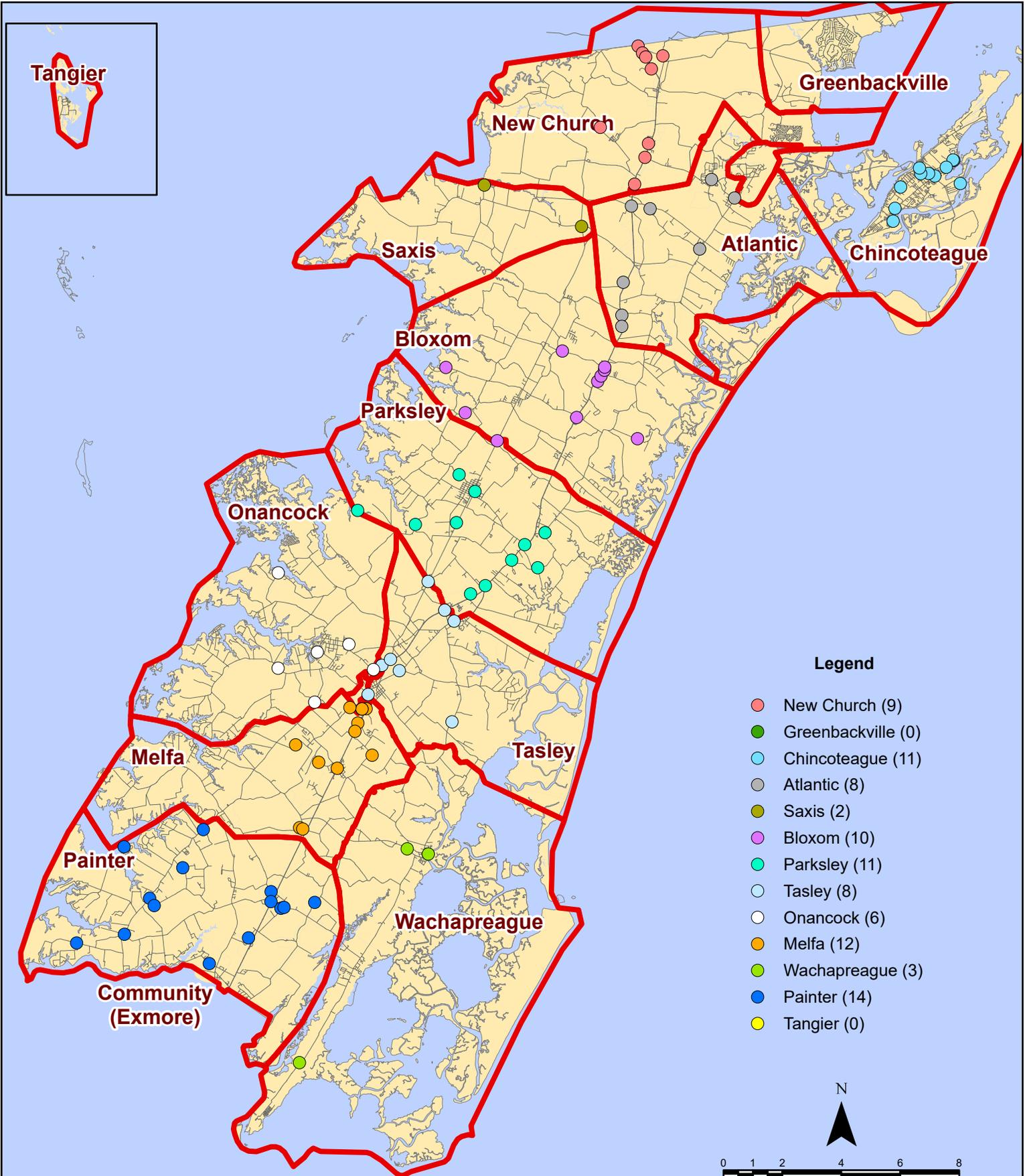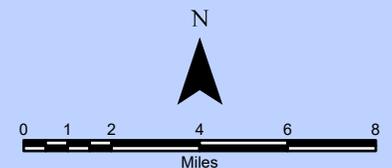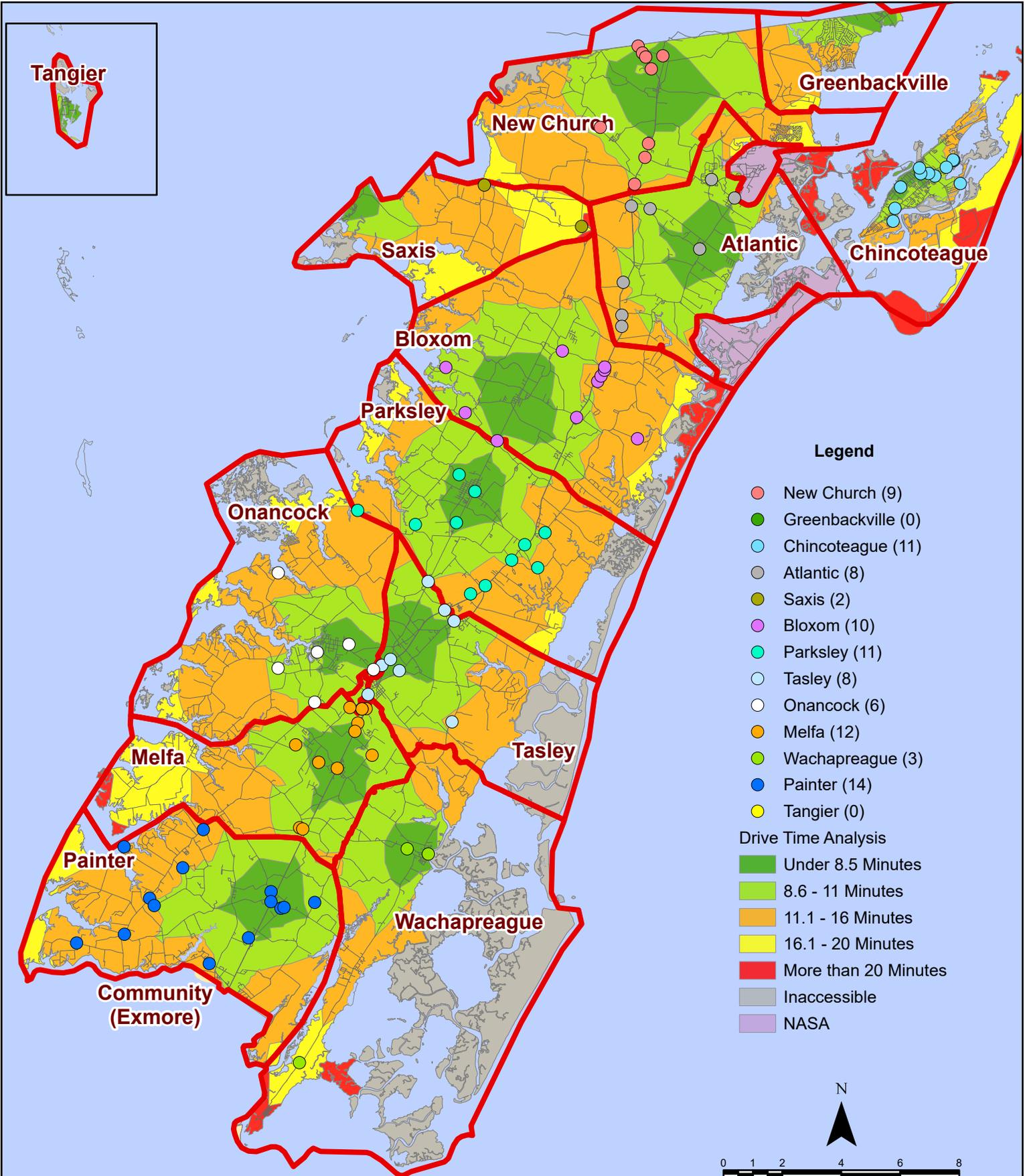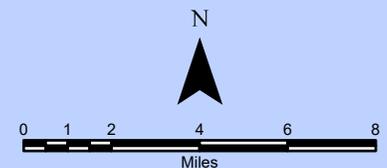data from the ESVA 911 Center - November 4, 2024

August 2024 Fire Calls By District

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

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Community
(Exmore)

Legend

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Drive Time Analysis

- Under 8.5 Minutes
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- More than 20 Minutes
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- NASA

N

0 1 2 4 6 8
Miles

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August 2024 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

🔵 Parksley (1)

🟢 Wachapreague (1)
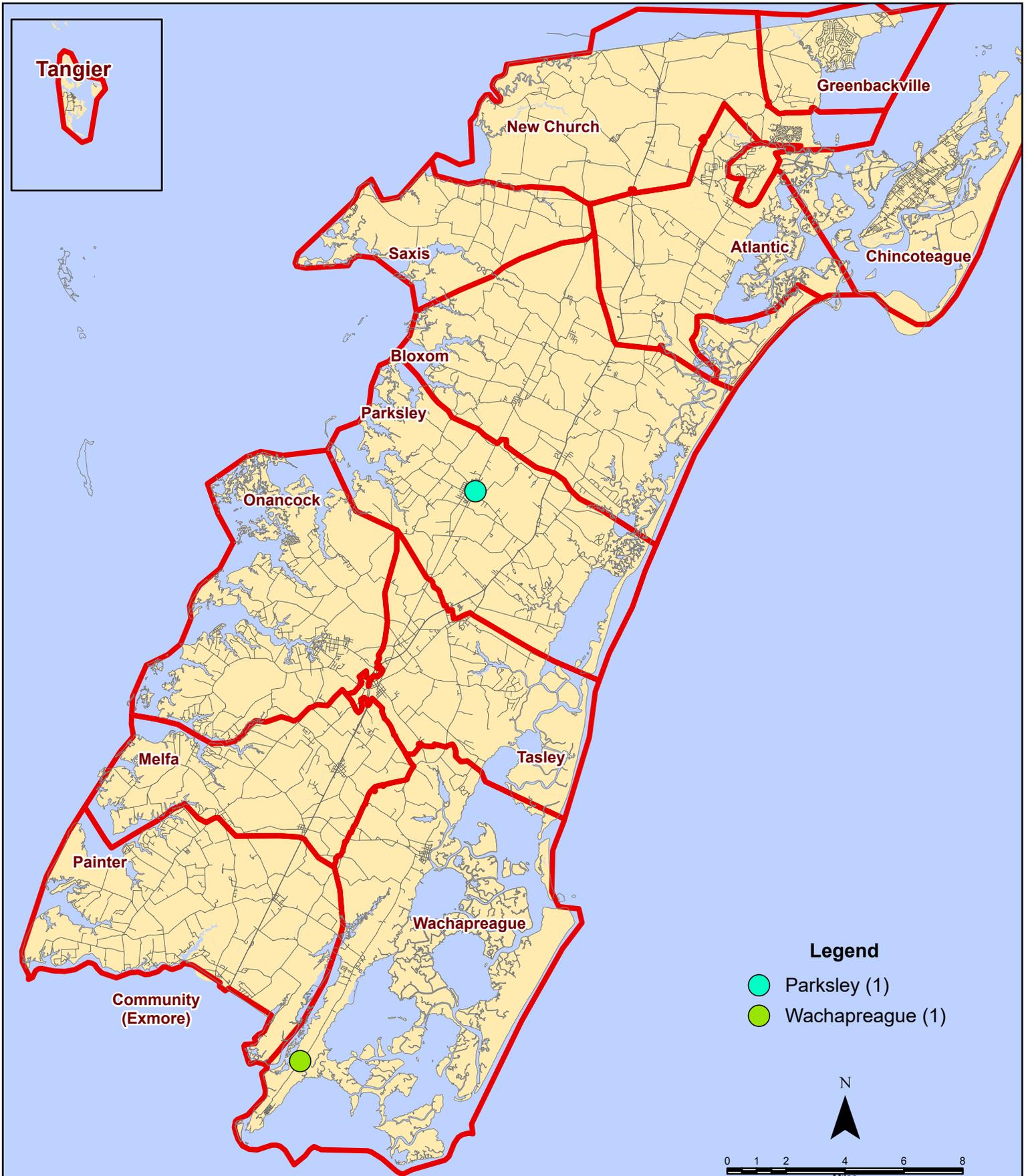
N

0 1 2 4 6 8
Miles

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August 2024 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

- ⬤ Parksley (1)
- ⬤ Wachapreague (1)

Drive Time Analysis

- 🟩 Under 8.5 Minutes
- 🟩 8.6 - 11 Minutes
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- 🟨 16.1 - 20 Minutes
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- ⬜ Inaccessible
- 🟪 NASA

N

0   1   2   4   6   8
Miles

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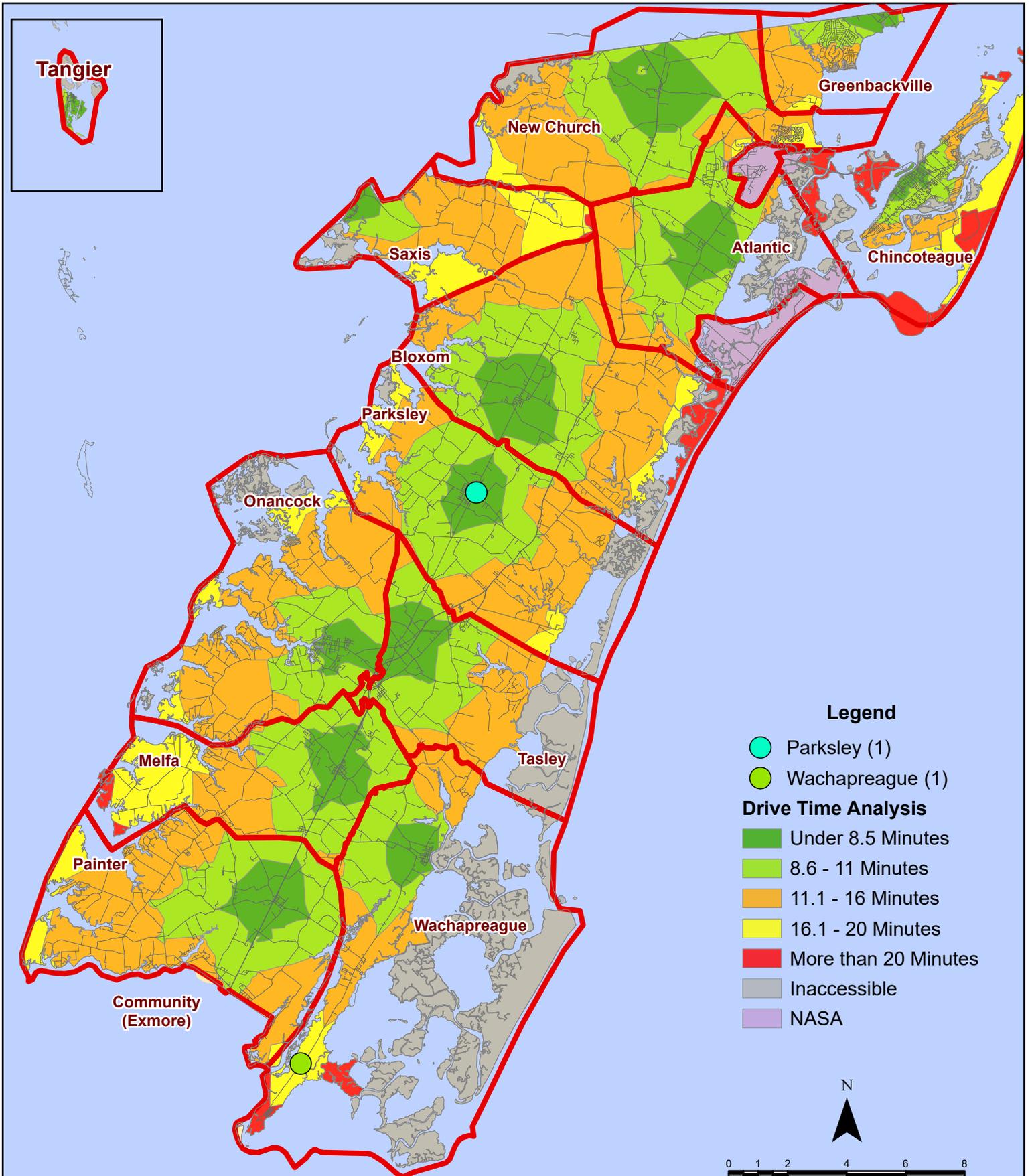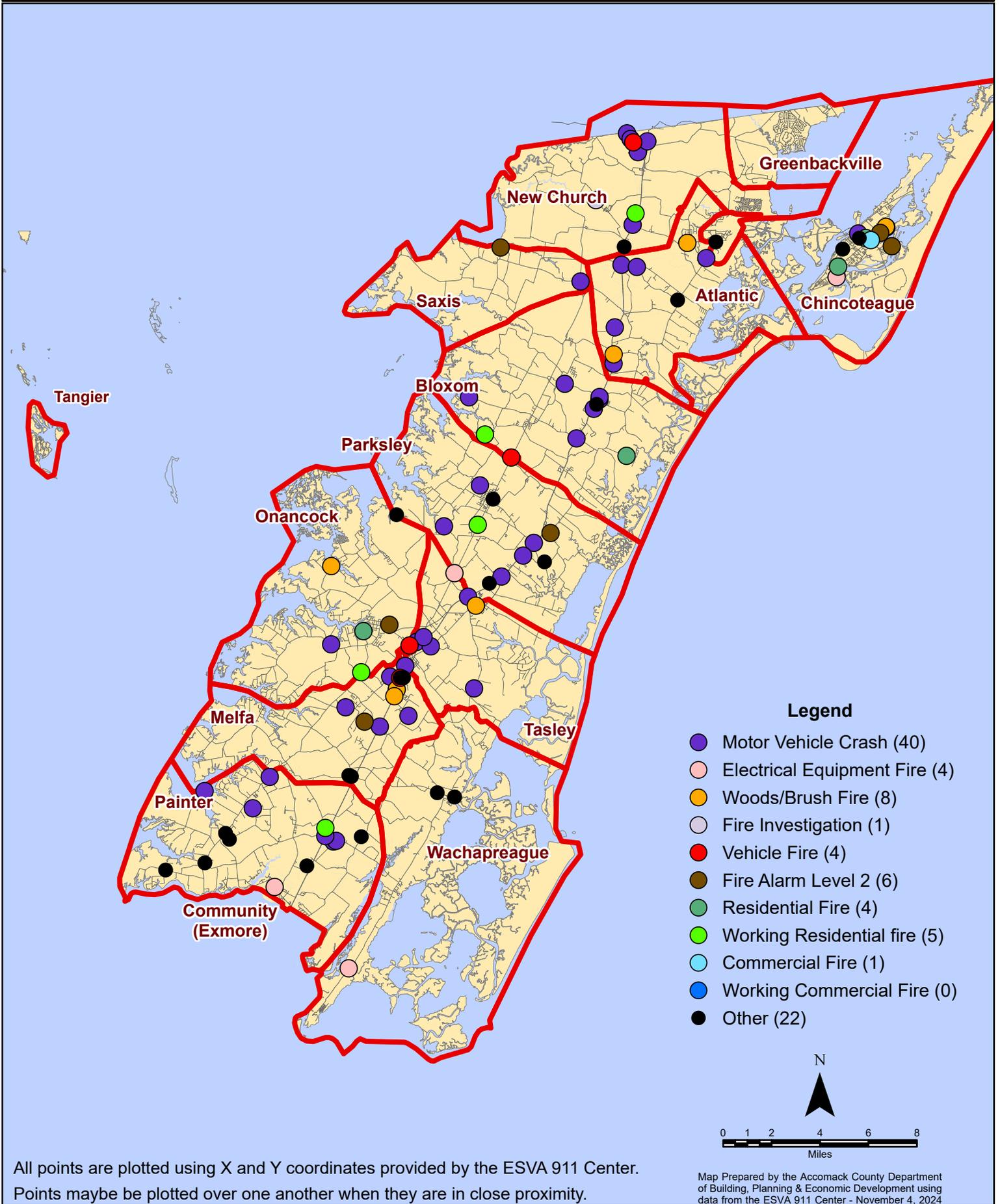data from the ESVA 911 Center - November 4, 2024

August 2024 Fire Calls By Type

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Tangier

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

- 🟣 Motor Vehicle Crash (40)
- 🌸 Electrical Equipment Fire (4)
- 🟠 Woods/Brush Fire (8)
- ⚪ Fire Investigation (1)
- 🔴 Vehicle Fire (4)
- 🟤 Fire Alarm Level 2 (6)
- 🟢 Residential Fire (4)
- 🟩 Working Residential fire (5)
- 🔵 Commercial Fire (1)
- 🔵 Working Commercial Fire (0)
- ⚫ Other (22)

N

0 1 2   4   6   8
Miles

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August 2024 Fire Calls By Type

Greenbackville

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Community (Exmore)

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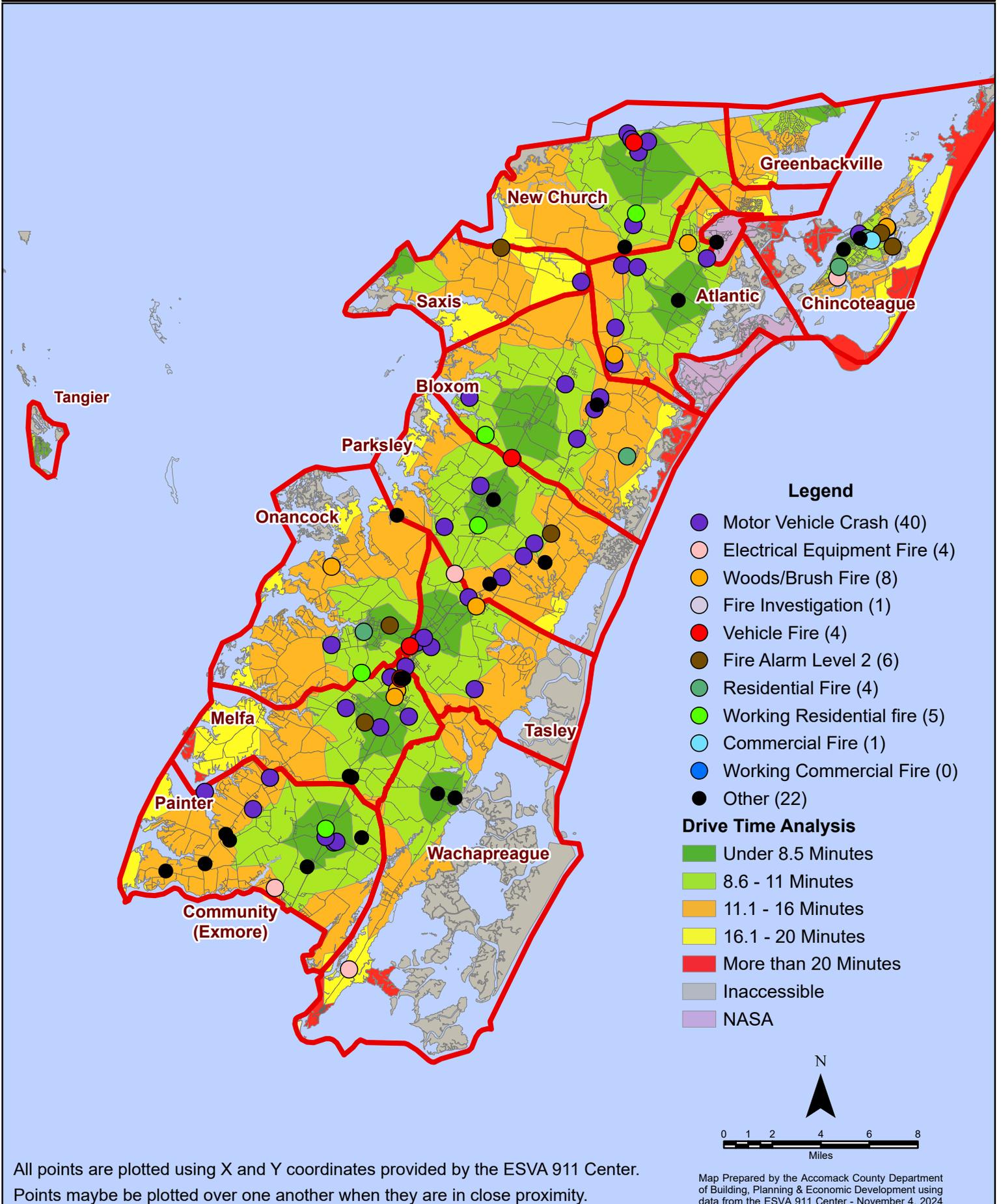- Inaccessible
- NASA

N

0 1 2 4 6 8
Miles

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August 2024 Fire Calls By Response Time

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tangier

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

- 🟢 5 Minutes or Less (13)
- 🟡 5.01 - 10 Minutes (43)
- 🟠 10.1 - 15 Minutes (29)
- 🟣 15.01 - 20 Minutes (8)
- 🔴 Over 20 Minutes (2)

N

0 1 2   4   6   8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

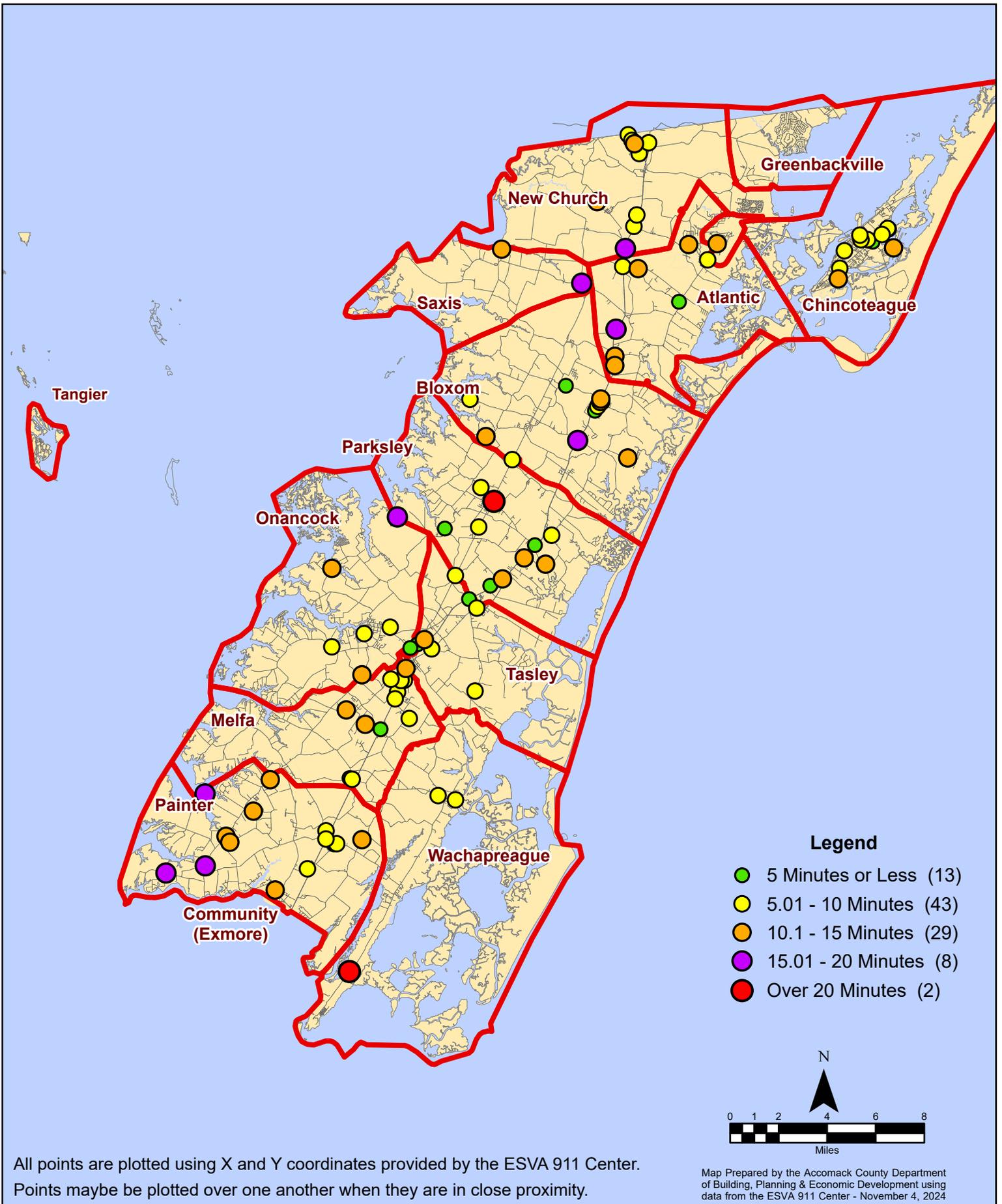Points maybe be plotted over one another when they are in close proximity.

August 2024 Fire Calls By Response Time

Greenbackville

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Community
(Exmore)

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