October 2023

Fire - Performance Measure Data *

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Overall Station Benchmark %
New Church	11	0	0:14:19	3	100.0%
Greenbackville	2	0	0:13:34	0	100.0%
Chincoteague	5	0	0:11:02	0	100.0%
Atlantic	8	0	0:12:53	1	100.0%
Saxis	0	0	0	0	#DIV/0!
Bloxom	7	1	0:23:46	0	85.7%
Parksley	18	0	0:16:04	1	100.0%
Tasley	10	0	0:14:00	4	100.0%
Onancock	7	0	0:12:27	3	100.0%
Melfa	14	0	0:17:22	10	100.0%
Wachapreague	0	0	0	0	#DIV/0!
Painter	5	0	0:16:07	0	100.0%
Tangier	1	0	0:05:21	0	100.0%
System Totals	**88**	**1**	**0:23:46**	**22**	**98.9%**

EMS - Performance Measure Data

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	36	5	0:31:01	13	86.1%	63.9%
Chincoteague	78	1	0:27:54	3	98.7%	96.2%
Saxis	12	0	0:11:20	3	100.0%	75.0%
Bloxom	51	0	0:19:56	40	100.0%	21.6%
Parksley	109	0	0:12:57	1	100.0%	99.1%
Onancock	100	0	0:19:07	11	100.0%	89.0%
Melfa	56	0	0:14:37	10	100.0%	82.1%
Wachapreague (Painter)	36	0	0:17:58	0	100.0%	100.0%
Oak Hall	82	1	0:20:01	4	98.8%	95.1%
Tangier	4	0	0:13:24	0	100.0%	100.0%
Community (Exmore)	0	0	0	0	#DIV/0!	#DIV/0!
System Totals	**564**	**7**	**0:31:01**	**85**	**98.8%**	**84.9%**

EMS Mutual Aid Data

Station Receiving Aid

	Station Giving Aid												NORS	2nd Call	3rd Call
	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague/Painter	Oak Hall	Community (Exmore)	Northampton	Wallops			
Greenbackville		1							12				12	1	
Chincoteague	1				1				1					2	1
Saxis									3				3		
Bloxom	5				28				7				39	1	
Parksley				1											1
Onancock					4		6	1					1	8	2
Melfa						5		5					7	3	
Wachapreague (Painter)															
Oak Hall		2			1							1	1	1	2
Community (Exmore)															
Northampton Co.															
Wallops															
Totals	6	3	0	1	34	5	6	6	23	0	0	1	63	16	6

Transport Destination

Hospital Destination by Unit	Riverside - Shore Memorial	PRMC / Tidal Health	Other
Greenbackville	14	16	1
Chincoteague	21	18	
Saxis	4	4	
Bloxom	5		
Parksley	114	3	
Onancock	58		1
Melfa	28		
Wachapreague (Painter)	36		1
Oak Hall	39	19	3
Wallops	1		
Totals	**320**	**60**	**6**

Benchmark = The Accomack County Board of Supervisors established a 20 minute standard for emergency response.

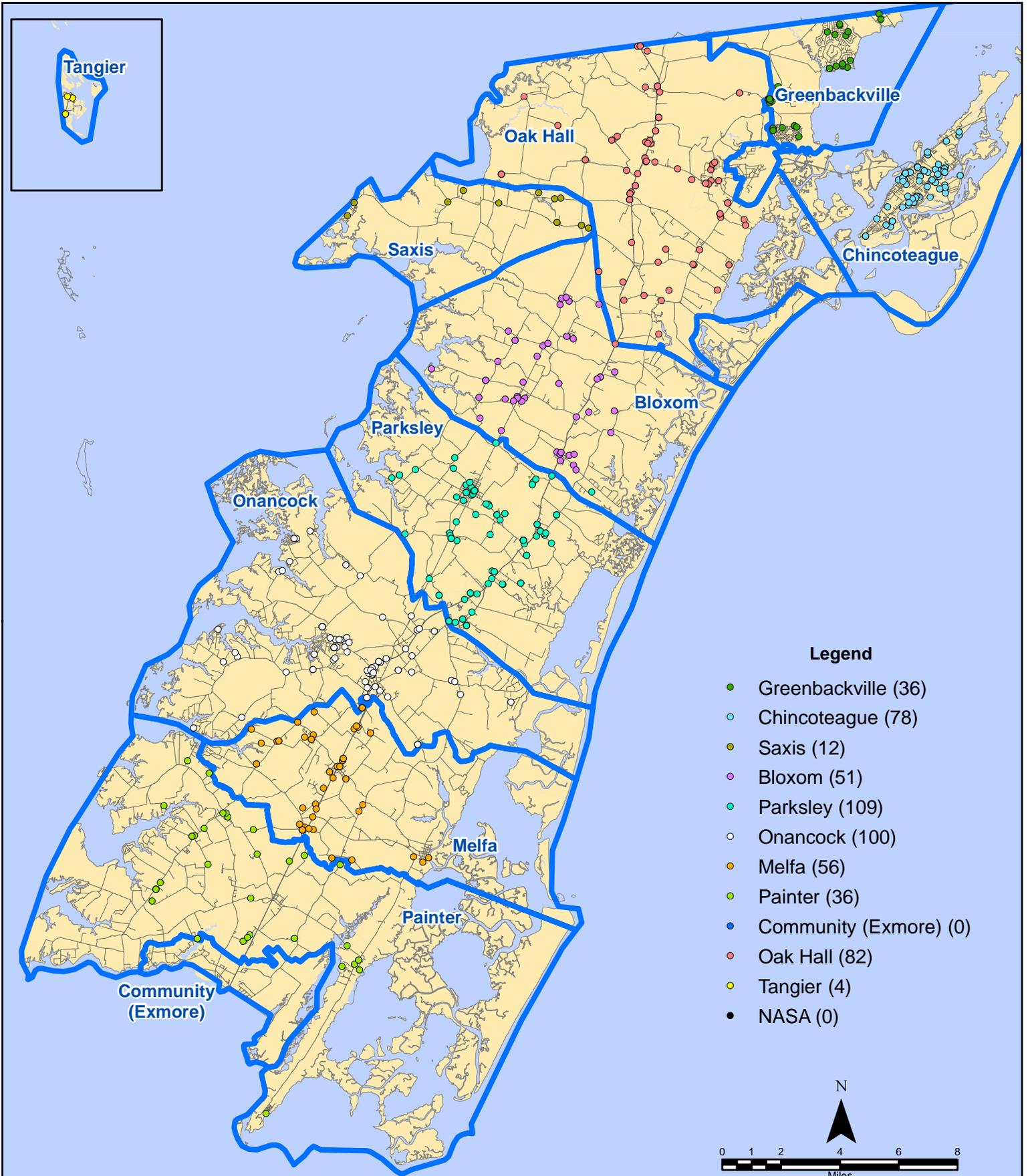**NORS** = No Response by station or the call was handled by another station or agency.

2nd Call = 2nd ambulance call received while first ambulance was on another call.

3rd Call = 3rd ambulance call received while first & second ambulances were on other calls.

* This data excludes F1 Med (Medical Assist) calls in the Fire Data.

This information was prepared using data supplied by the Eastern Shore of Virginina 911 Center. This information is original incident data only and may not be representative of all units and/or stations who responded to an incident.

October 2023 EMS Calls By District

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- Greenbackville (36)
- Chincoteague (78)
- Saxis (12)
- Bloxom (51)
- Parksley (109)
- Onancock (100)
- Melfa (56)
- Painter (36)
- Community (Exmore) (0)
- Oak Hall (82)
- Tangier (4)
- NASA (0)

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

October 2023 EMS Calls By District

Tangier

Oak Hall

Greenbackville

Saxis

Bloxom

Parksley

Chincoteague

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- Greenbackville (36)
- Chincoteague (78)
- Saxis (12)
- Bloxom (51)
- Parksley (109)
- Onancock (100)
- Melfa (56)
- Painter (36)
- Community (Exmore) (0)
- Oak Hall (82)
- Tangier (4)
- NASA (0)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

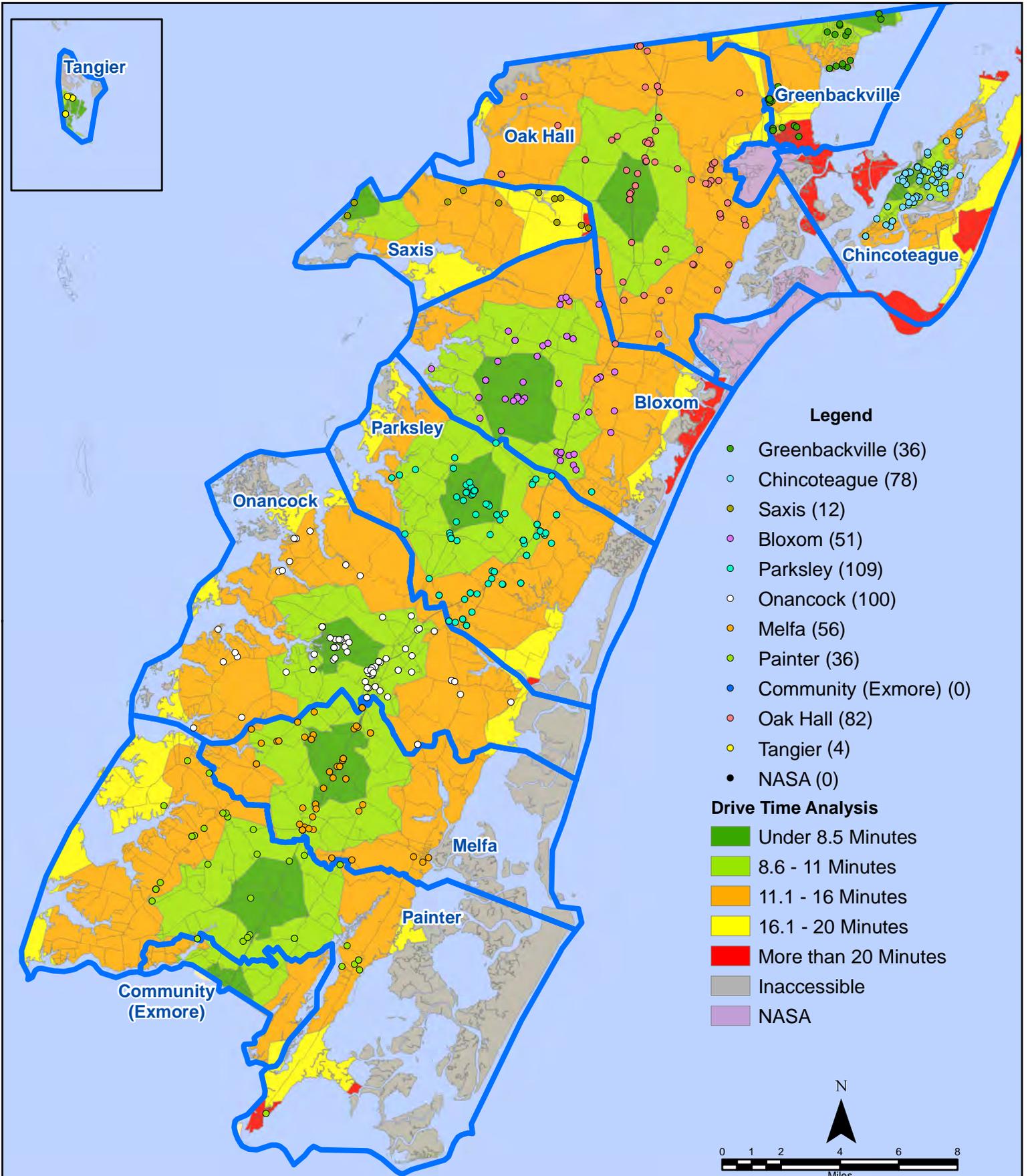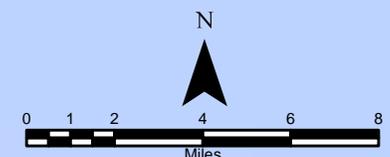0 1 2 4 6 8
Miles

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October 2023 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Oak Hall

Greenbackville

Saxis

Bloxom

Chincoteague

Parksley

Onancock

Legend

🟢 Greenbackville (5)

🔵 Chincoteague (1)

🔴 Oak Hall (1)

Melfa

Painter

Community (Exmore)

N

0 1 2   4   6
Miles

All points are plotted using X and Y coordinates provided by The ESVA 911 Center.

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Map Prepared by the Accomack County Department of Building, Planning & Economic Development using data from the ESVA 911 Center - November 21, 2023

October 2023 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Oak Hall

Greenbackville

Saxis

Bloxom

Chincoteague

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

● Greenbackville (5)
● Chincoteague (1)
● Oak Hall (1)

Drive Time Analysis

■ Under 8.5 Minutes
■ 8.6 - 11 Minutes
■ 11.1 - 16 Minutes
■ 16.1 - 20 Minutes
■ More than 20 Minutes
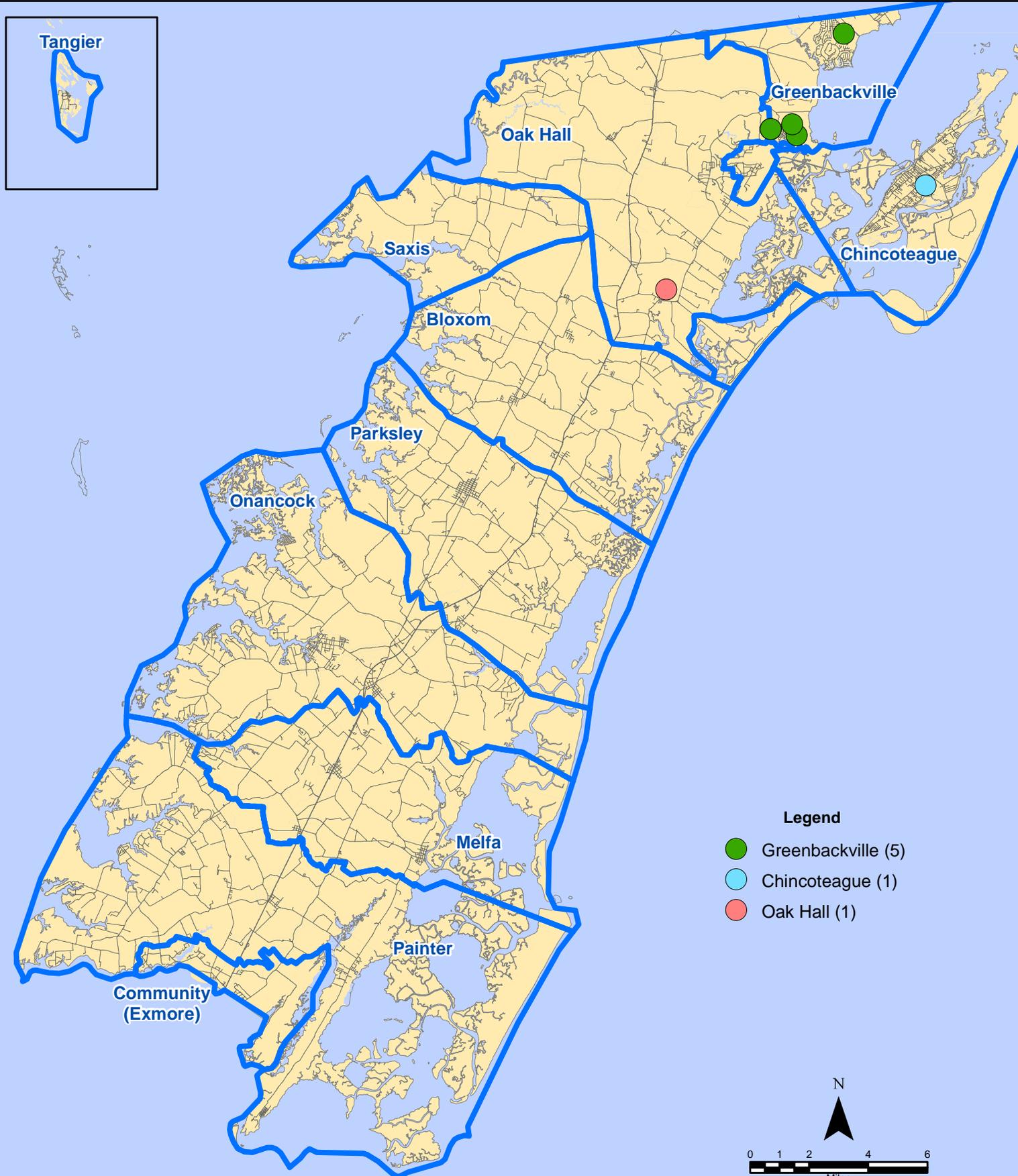■ Inaccessible
■ NASA

N

0 1 2 4 6
Miles

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Map Prepared by the Accomack County Department
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October 2023 EMS Calls By Type

Greenbackville

Oak Hall

Saxis

Tangier

Parksley

Bloxom

Chincoteague

Onancock

Onley

Painter

Community
(Exmore)

N

0 1 2 4 6 8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
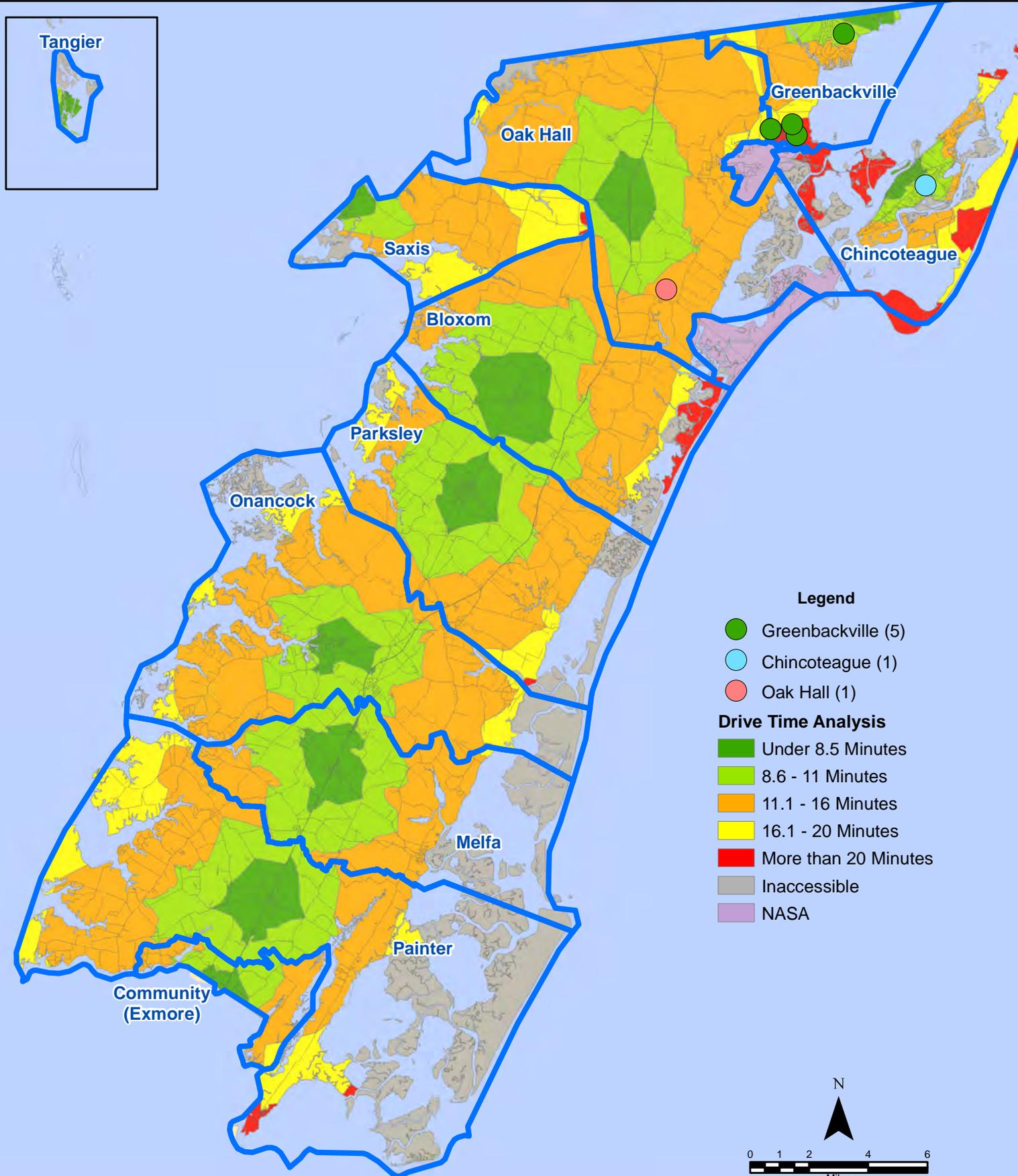data from the ESVA 911 Center - November 21, 2023

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911 Center. Points maybe be plotted over one another when they
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Type of Call

- ● E01 - Abdominal Pain (34)
- ● E02 - Allergic Reaction (3)
- ● E06 - Breathing Difficulty (81)
- ● E09 - Cardiac Respiratory Arrest (7)
- ● E10 - Chest Pain (49)
- ● E12 - Seizures (13)
- ● E13 - Diabetic (11)
- ● E17 - Falls (61)
- ● E28 - Stroke (11)
- ● E29I - Accident With Injury (19)
- ○ E29X - Accident with Entrapment (0)
- ● E30 - Trauma (11)
- ● E31 - Unconscious Person (26)
- ● Other (238)

October 2023 EMS Calls By Type

Greenbackville

Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Bloxom

Onancock

Onley

Painter

Community
(Exmore)

N

0 1 2   4   6   8
Miles

Type of Call

- E01 - Abdominal Pain (34)
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- Other (238)

Drive Time Analysis

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- Inaccessible
- NASA

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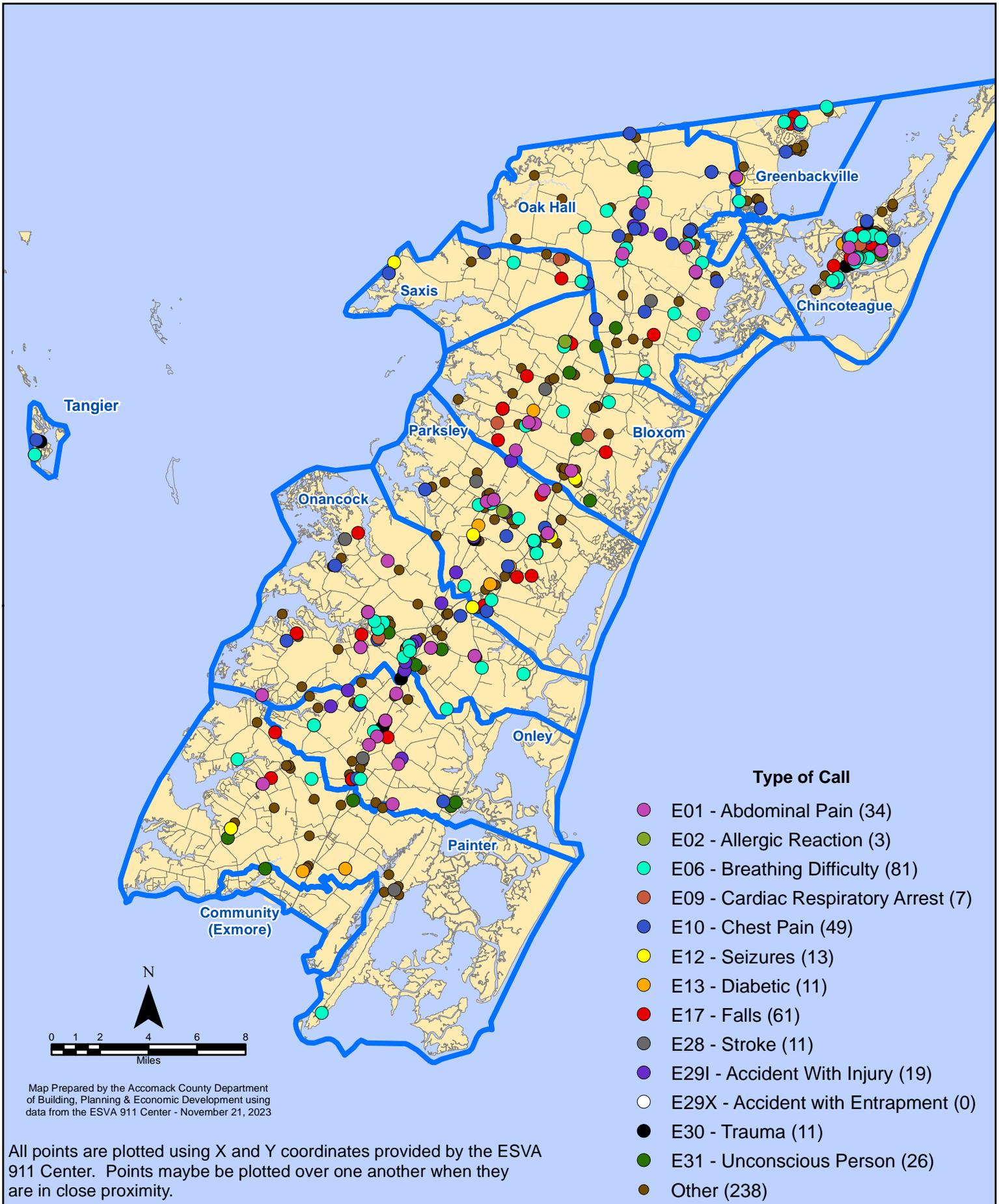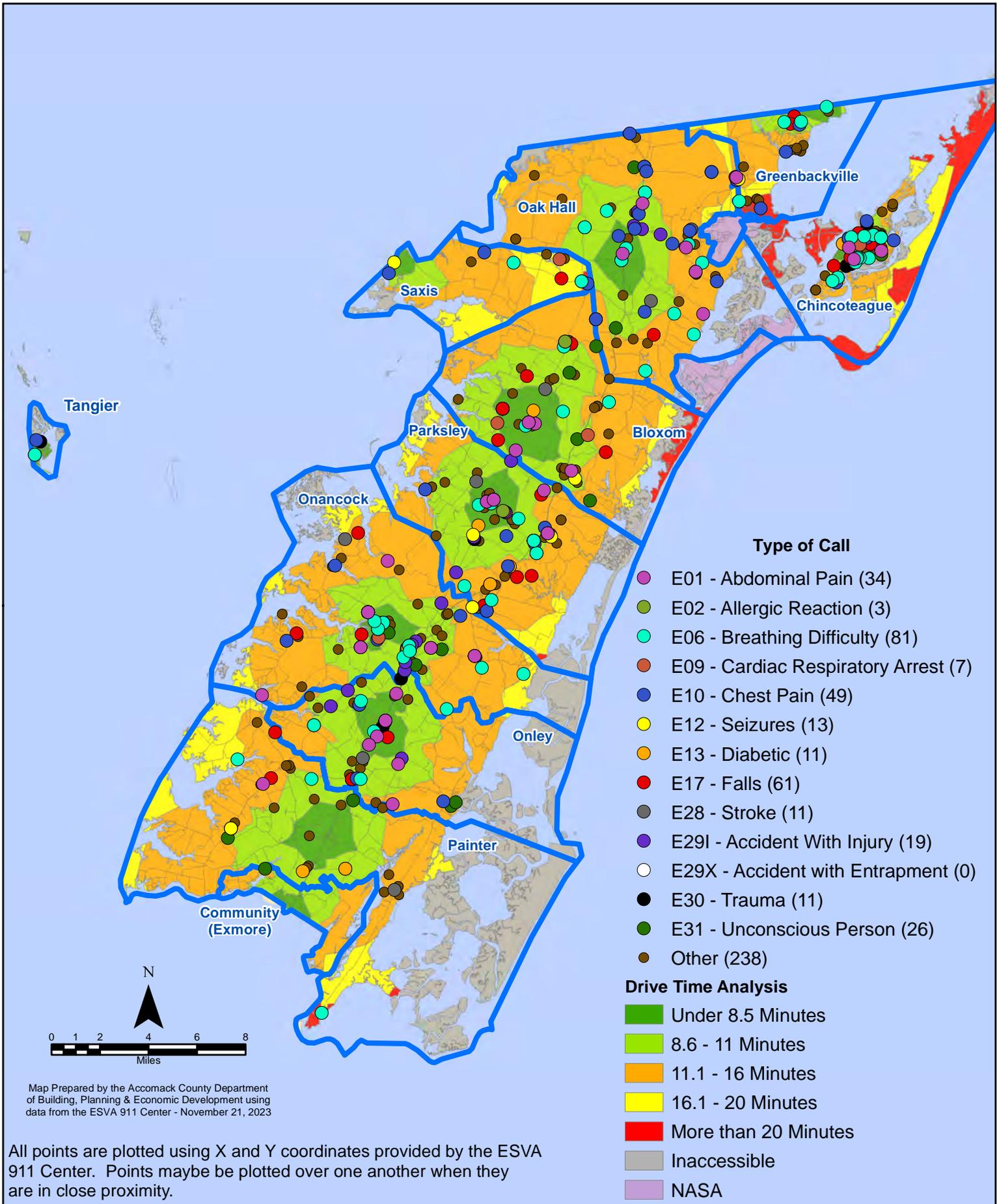data from the ESVA 911 Center - November 21, 2023

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October 2023 EMS Calls By Response Time

Greenbackville

Oak Hall

Saxis

Chincoteague

Bloxom

Parksley

Tangier

Onancock

Melfa

Painter

Community (Exmore)

Response Time

- 🟢 5 Minutes or Less (146)
- 🟡 5:01 to 10 Minutes (280)
- 🟠 10:01 to 15 Minutes (110)
- 🟣 15:01 to 20 Minutes (21)
- 🔴 Over 20 Minutes (7)
- ⚪ No Information (0)

N

0 1 2 4 6 8
Miles

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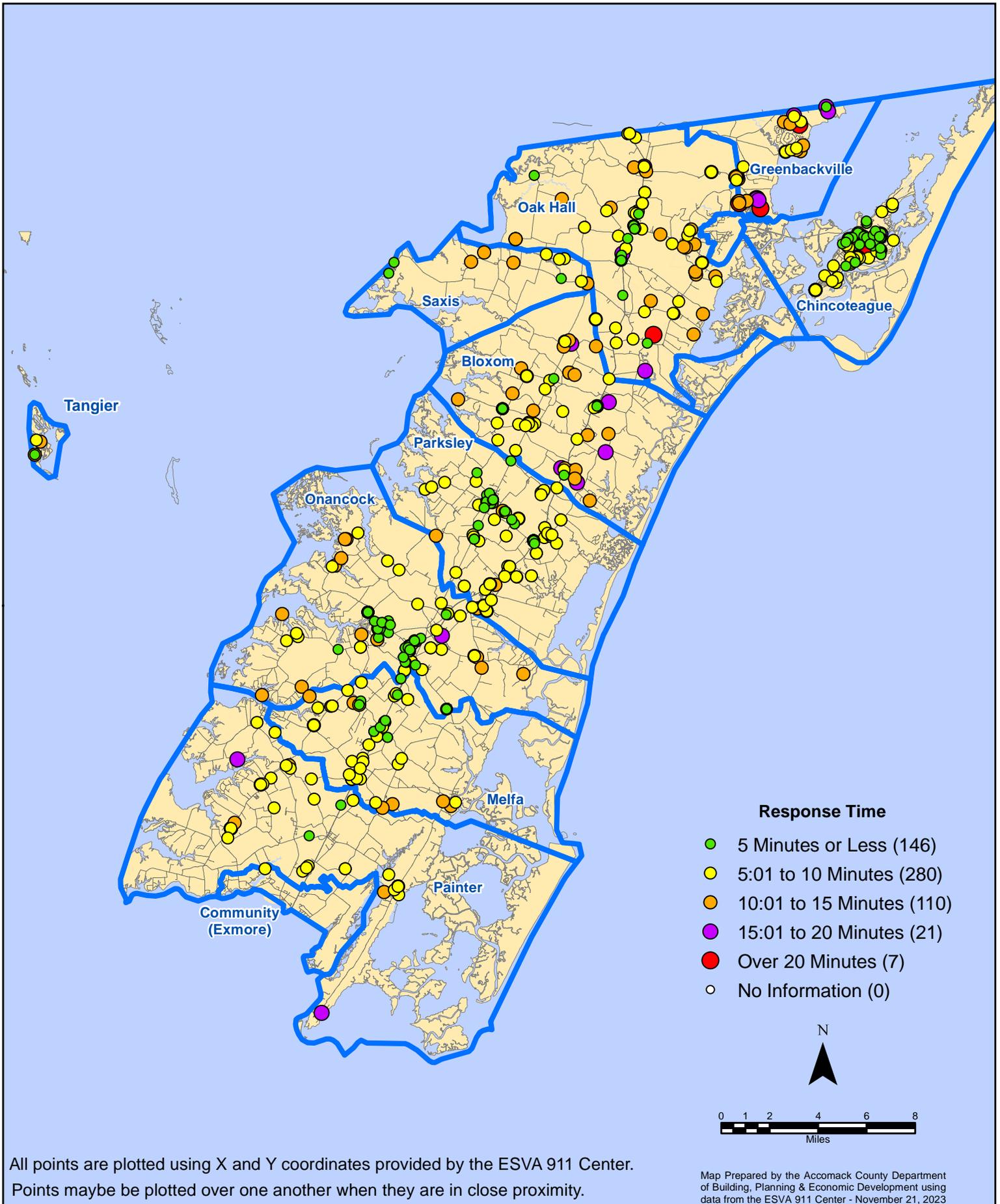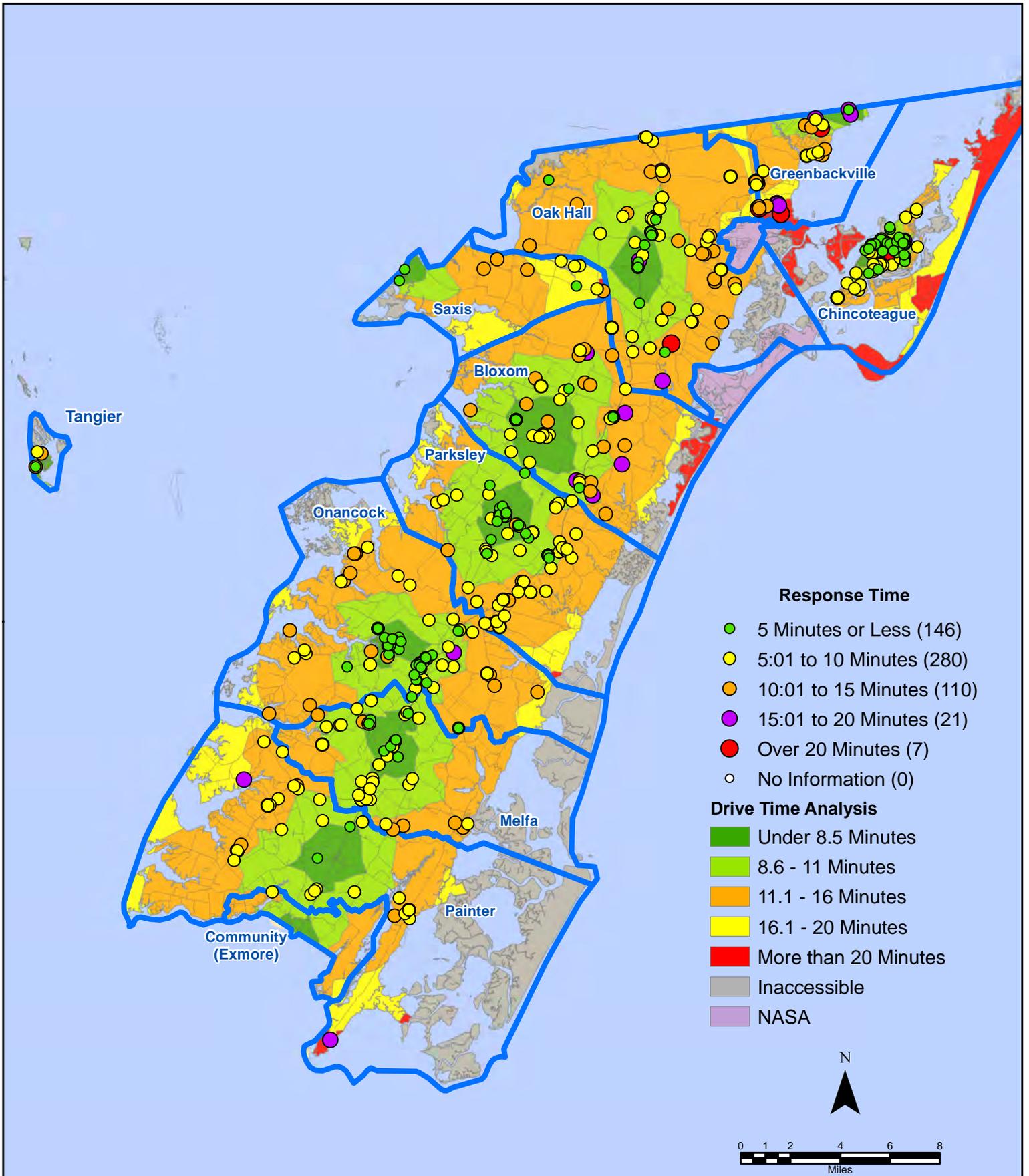data from the ESVA 911 Center - November 21, 2023

October 2023 EMS Calls By Response Time

Greenbackville

Oak Hall

Saxis

Chincoteague

Bloxom

Tangier

Parksley

Onancock

Melfa

Painter

Community (Exmore)

Response Time

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Drive Time Analysis

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- 🟩 8.6 - 11 Minutes
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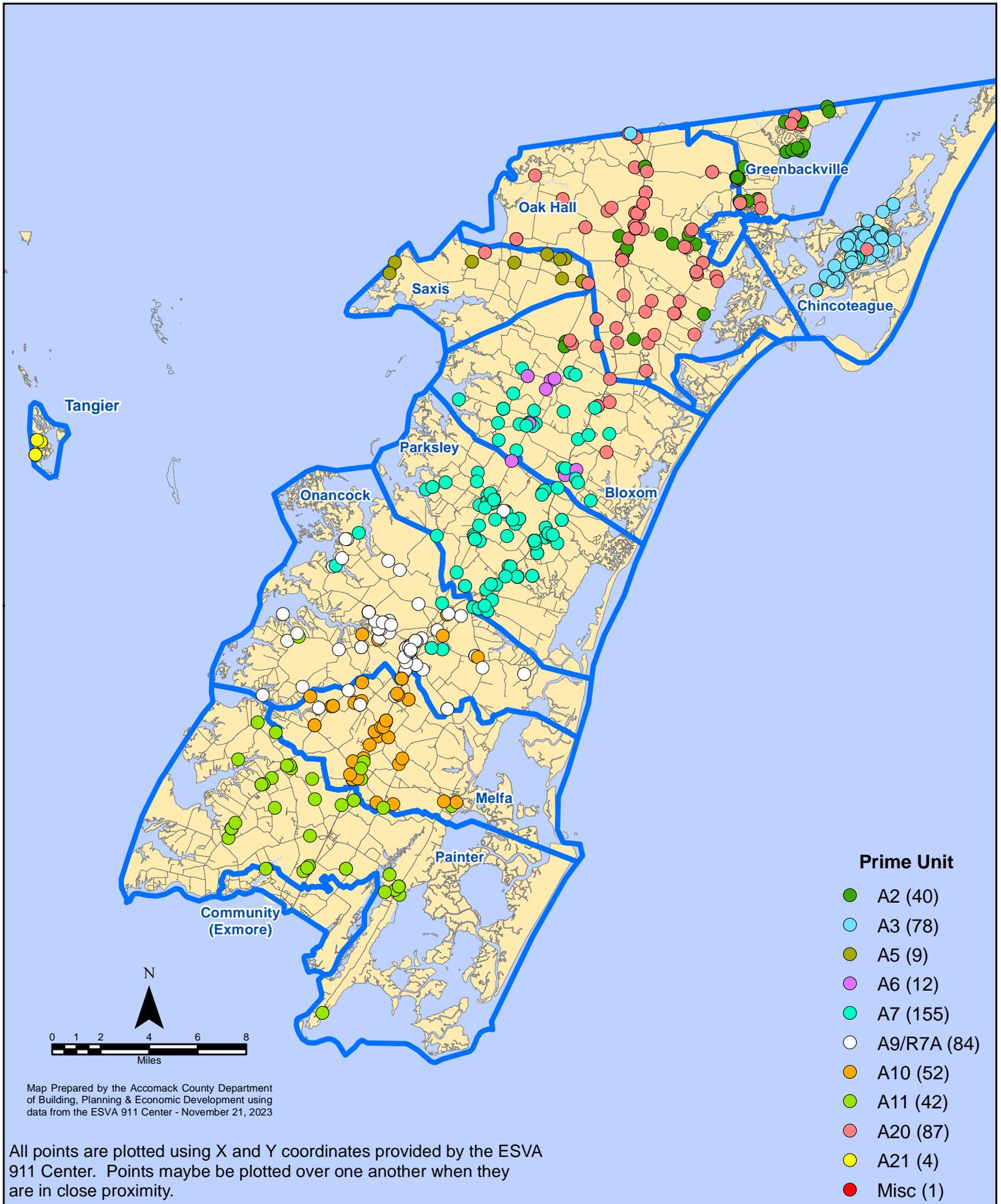- 🟨 16.1 - 20 Minutes
- 🟥 More than 20 Minutes
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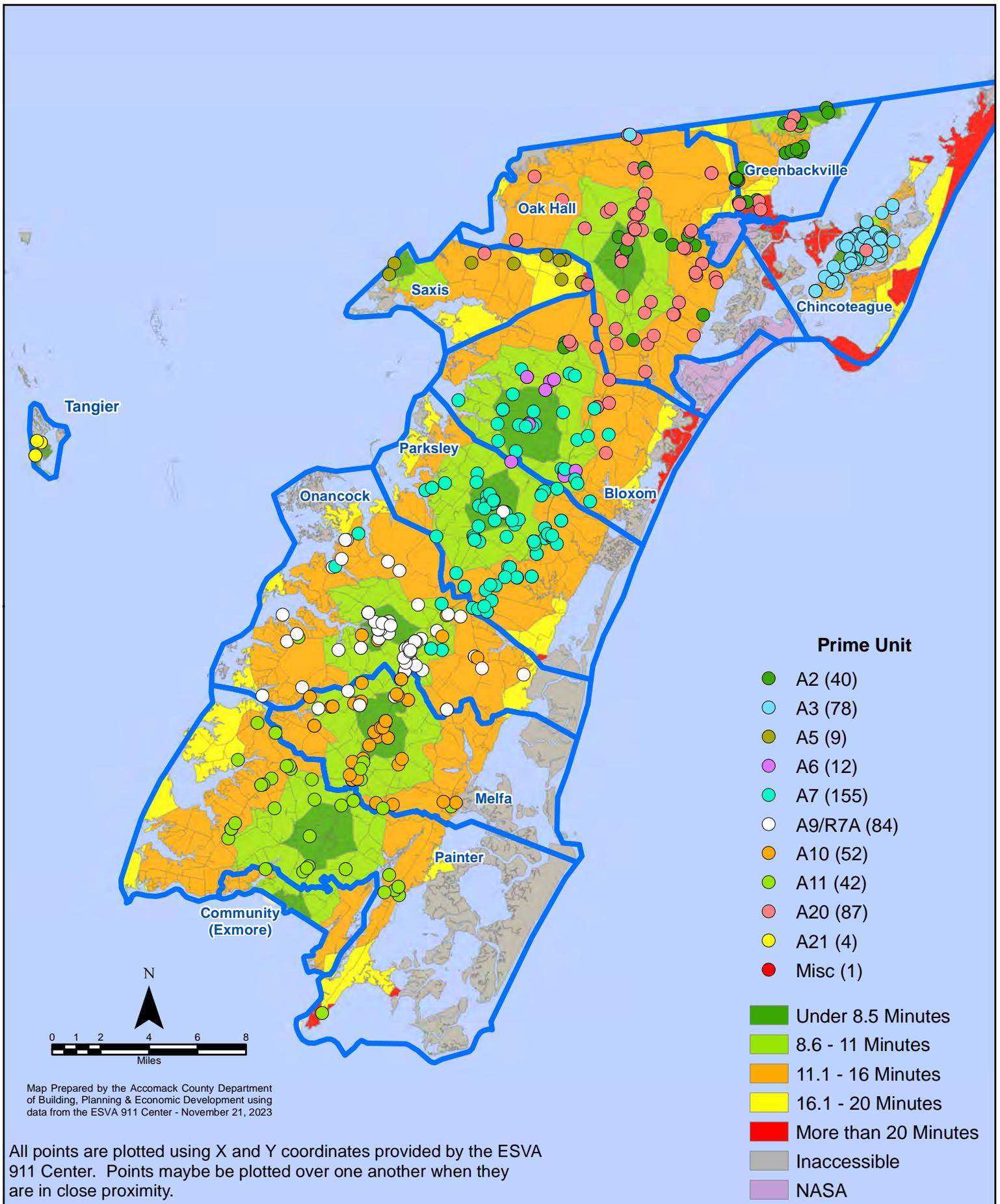- 🟪 NASA

N

0 1 2 4 6 8
Miles

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Map Prepared by the Accomack County Department of Building, Planning & Economic Development using data from the ESVA 911 Center - November 21, 2023

October 2023 EMS Calls By Prime Unit

Greenbackville

Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Onancock

Bloxom

Melfa

Painter

Community
(Exmore)

N

0 1 2 4 6 8
Miles

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Prime Unit

- A2 (40)
- A3 (78)
- A5 (9)
- A6 (12)
- A7 (155)
- A9/R7A (84)
- A10 (52)
- A11 (42)
- A20 (87)
- A21 (4)
- Misc (1)

October 2023 EMS Calls By Prime Unit

Greenbackville

Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Onancock

Bloxom

Melfa

Painter

Community
(Exmore)

N

0 1 2   4   6   8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
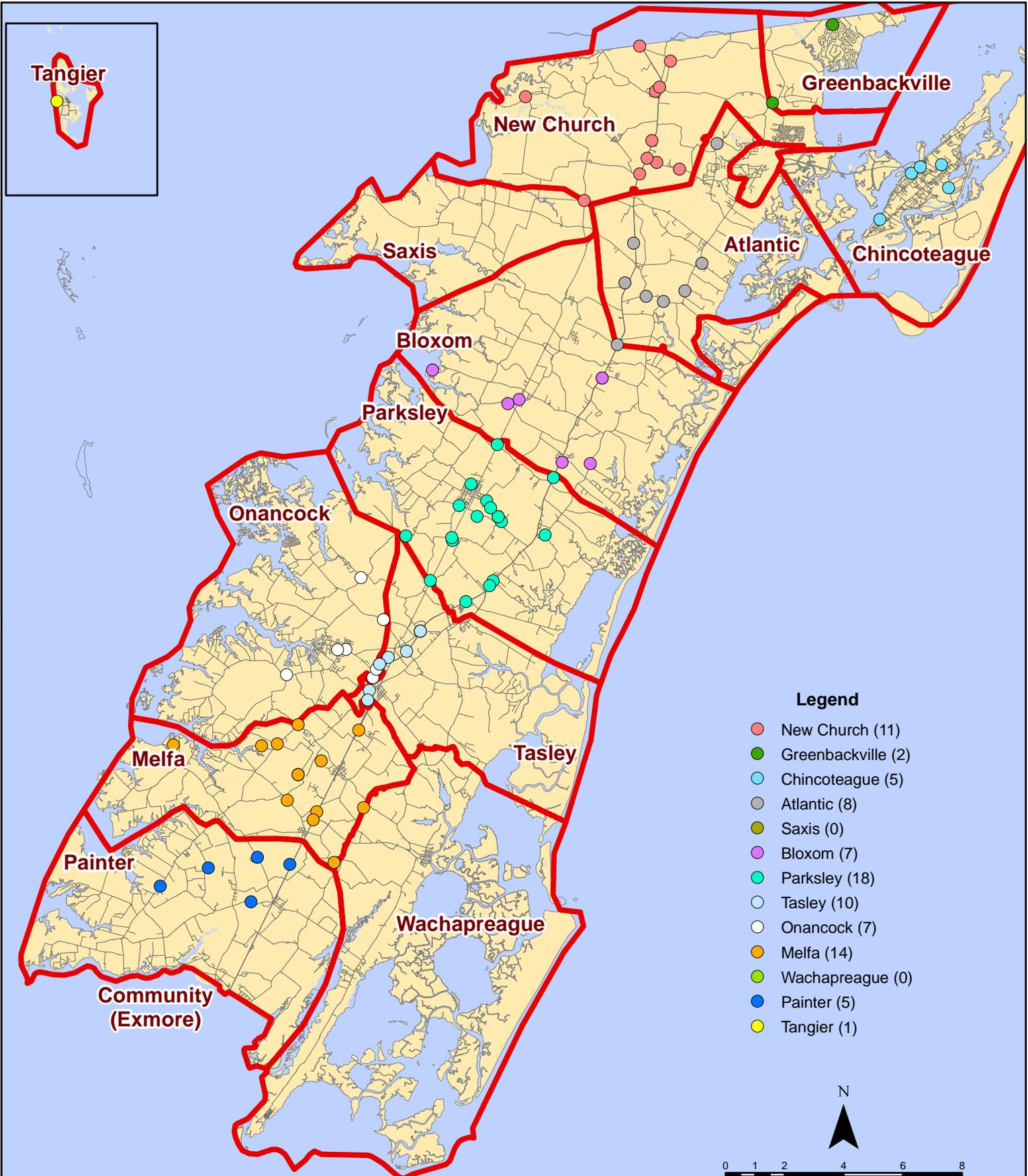data from the ESVA 911 Center - November 21, 2023
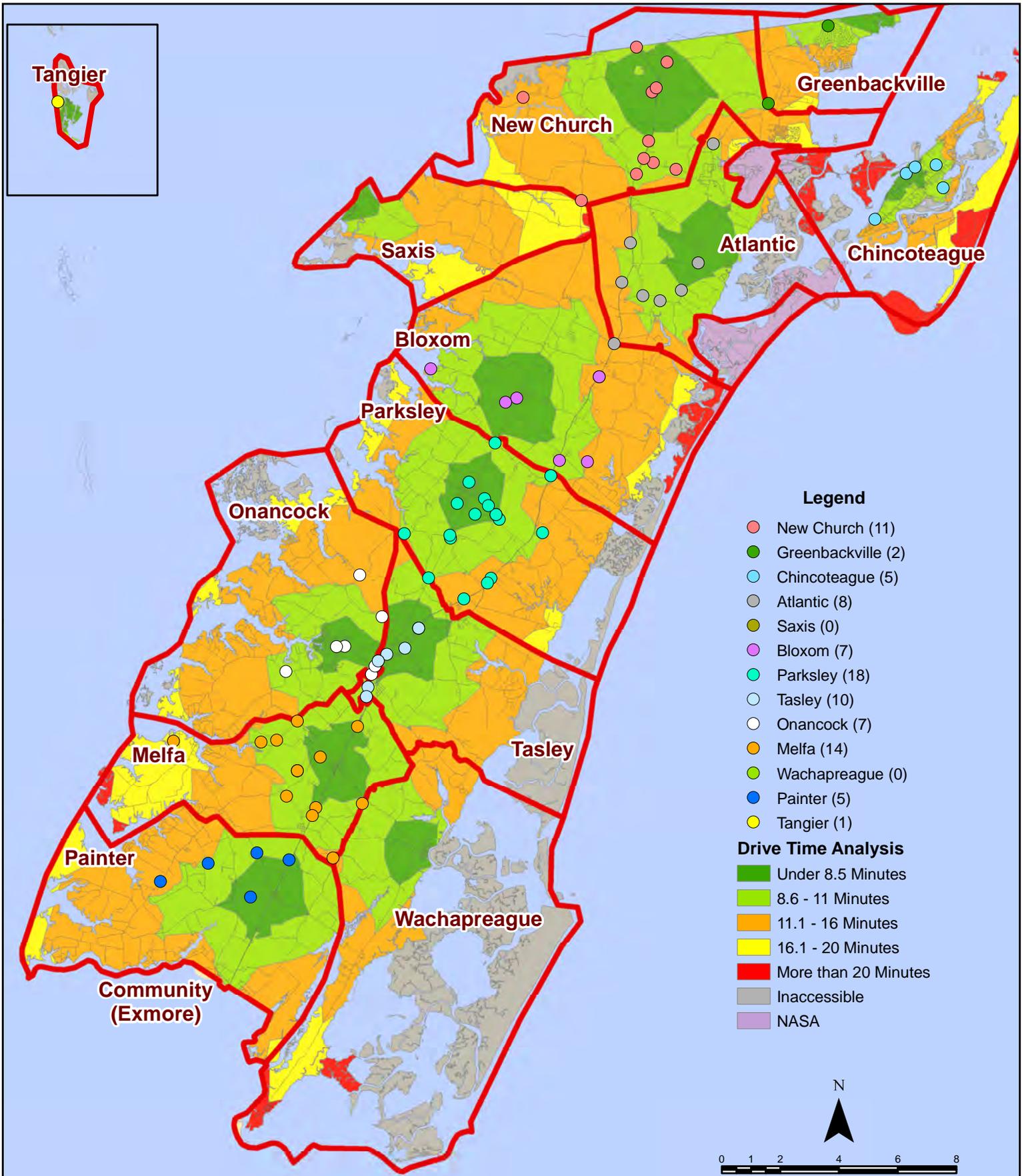
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Prime Unit

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- Misc (1)

- Under 8.5 Minutes
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- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

October 2023 Fire Calls By District

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

- New Church (11)
- Greenbackville (2)
- Chincoteague (5)
- Atlantic (8)
- Saxis (0)
- Bloxom (7)
- Parksley (18)
- Tasley (10)
- Onancock (7)
- Melfa (14)
- Wachapreague (0)
- Painter (5)
- Tangier (1)

N
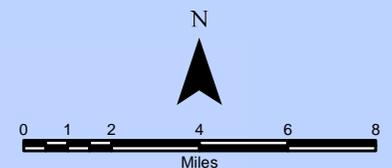
| 0 | 1 | 2 | 4 | 6 | 8 |
Miles

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October 2023 Fire Calls By District

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

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Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

- ● New Church (11)
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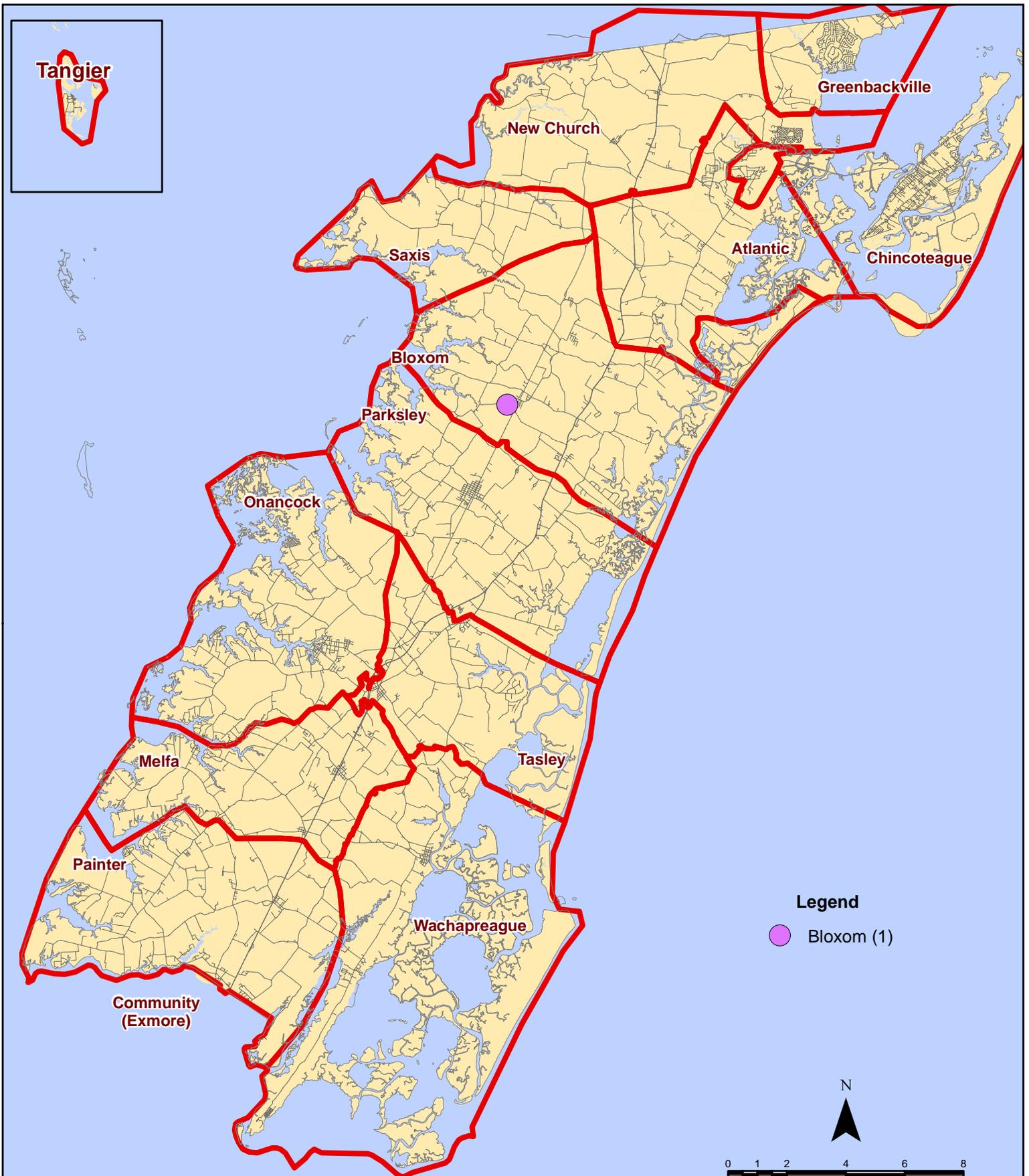- Inaccessible
- NASA

N

0 1 2 4 6 8
Miles

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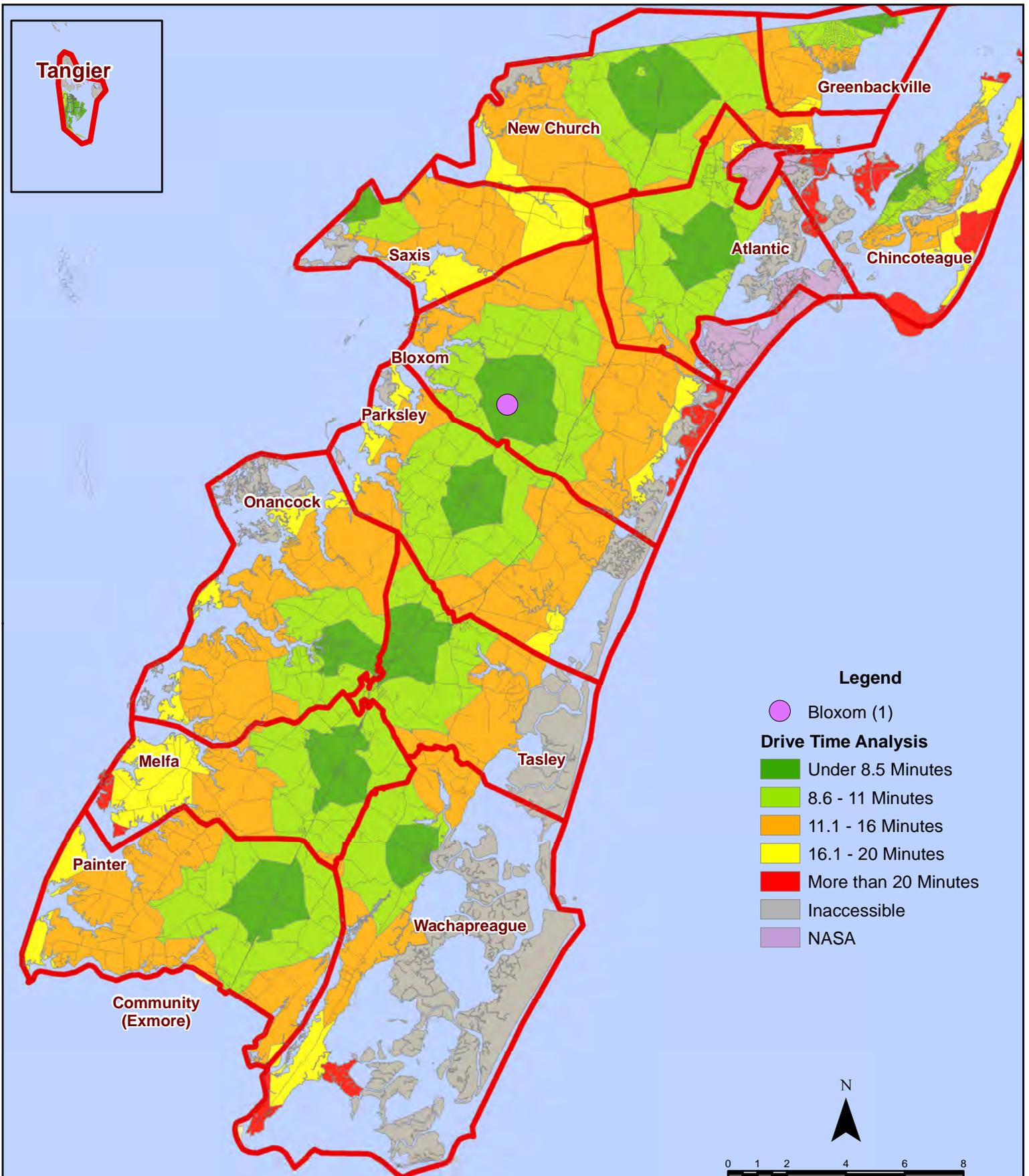Map Prepared by the Accomack County Department of Building, Planning & Economic Development using data from the ESVA 911 Center - November 22, 2023

October 2023 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

● Bloxom (1)

N

| 0 | 1 | 2 | 4 | 6 | 8 |

Miles

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October 2023 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

⬤ Bloxom (1)

Drive Time Analysis

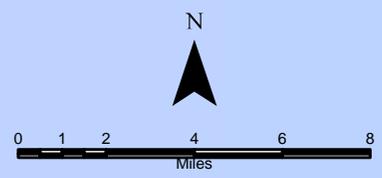|	
🟩	Under 8.5 Minutes
🟩	8.6 - 11 Minutes
🟧	11.1 - 16 Minutes
🟨	16.1 - 20 Minutes
🟥	More than 20 Minutes
⬜	Inaccessible
🟪	NASA

N

0 1 2 4 6 8
Miles

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Map Prepared by the Accomack County Department
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October 2023 Fire Calls By Type

Legend

- 🟣 Motor Vehicle Crash (45)
- 🟣 Electrical Equipment Fire (1)
- 🟠 Woods/Brush Fire (3)
- 🟣 Fire Investigation (2)
- 🔴 Vehicle Fire (3)
- 🟤 Fire Alarm Level 2 (3)
- 🟢 Residential Fire (1)
- 🟢 Working Residential Fire (5)
- 🔵 Commercial Fire (0)
- 🔵 Working Commercial Fire (0)
- ⚫ Other (25)

N

0 1 2 4 6 8
Miles

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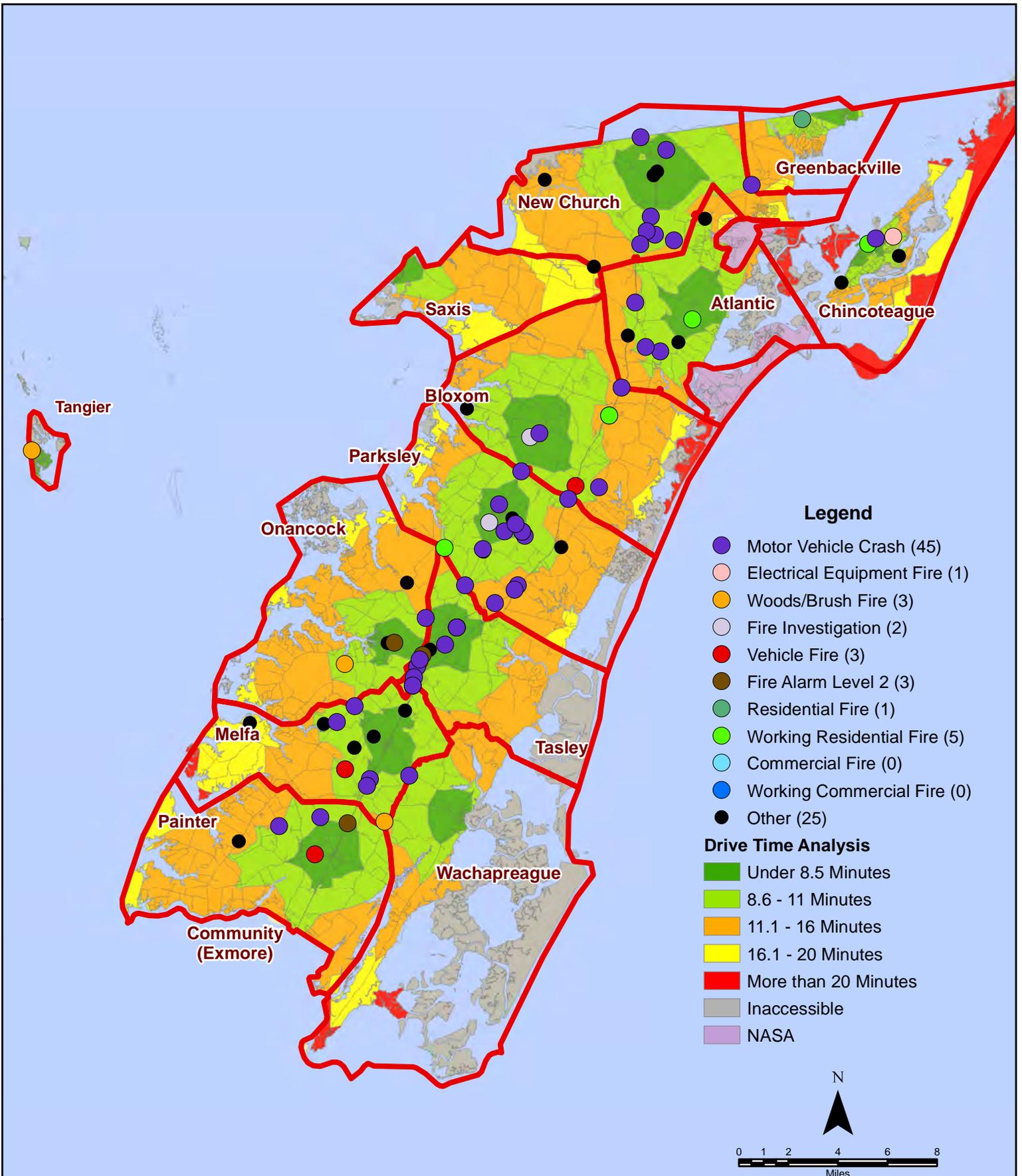
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October 2023 Fire Calls By Type

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Tangier

Legend

- 🟣 Motor Vehicle Crash (45)
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N

0 1 2   4   6   8
Miles

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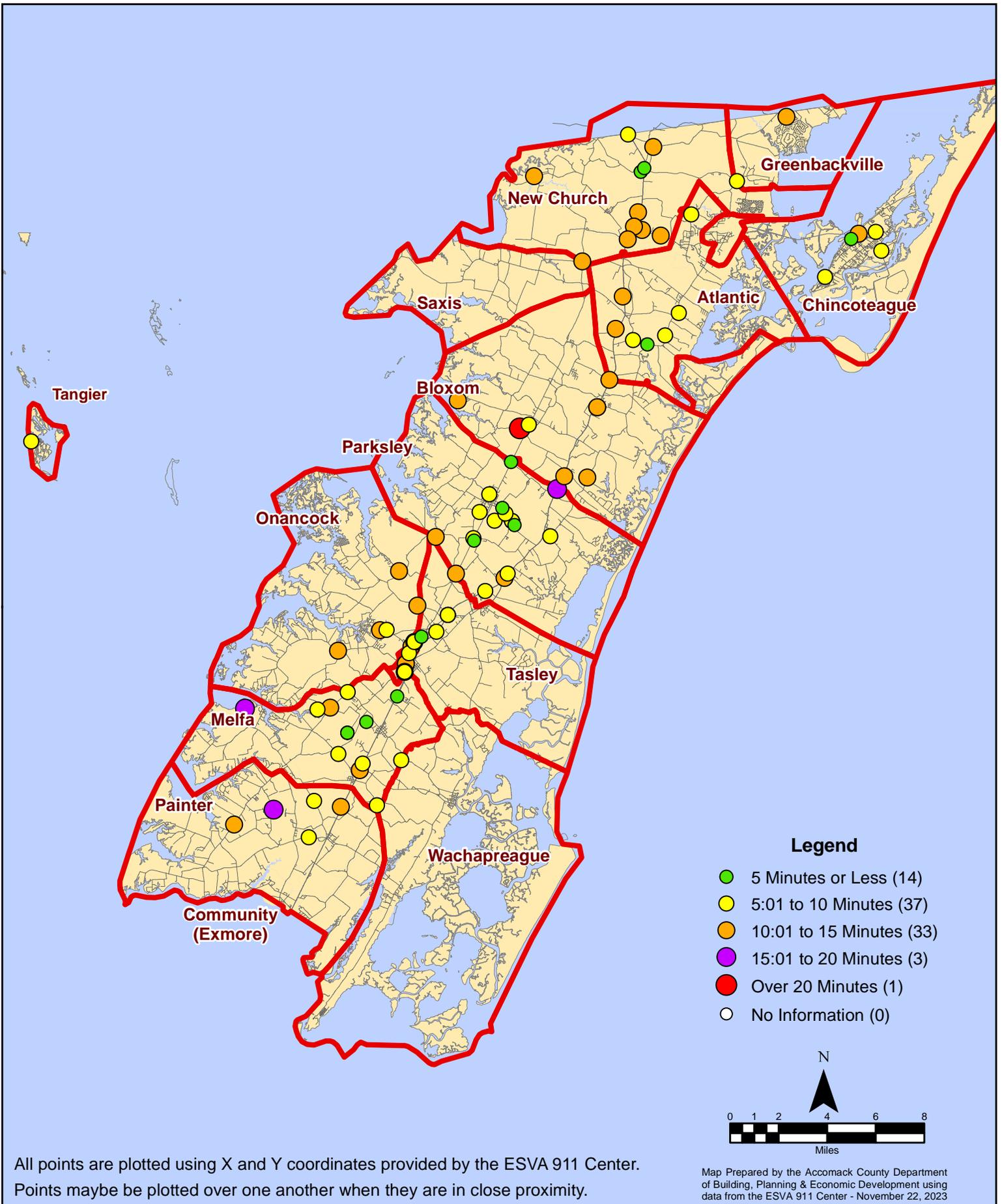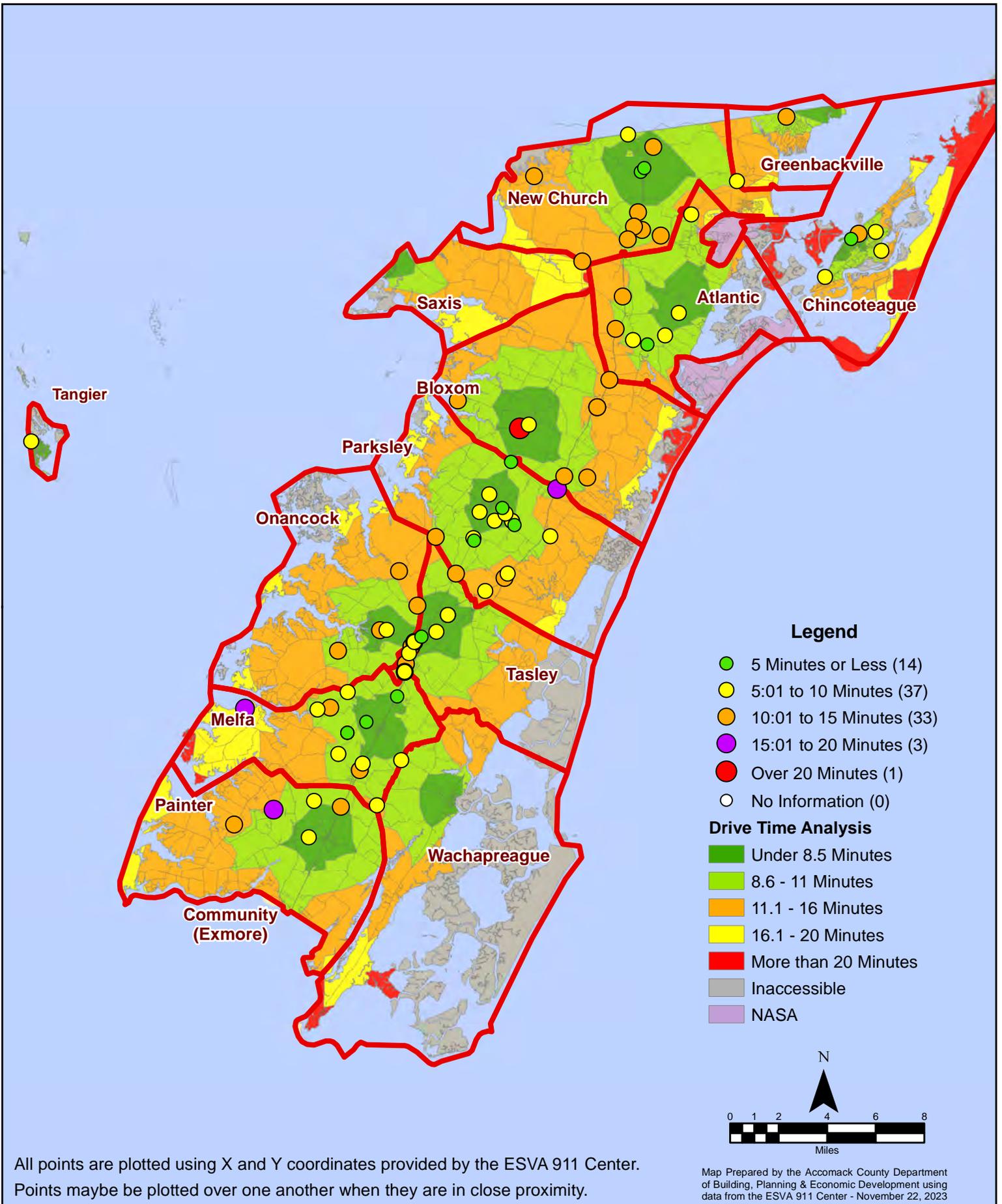
October 2023 Fire Calls By Response Time

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Tangier

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

- 🟢 5 Minutes or Less (14)
- 🟡 5:01 to 10 Minutes (37)
- 🟠 10:01 to 15 Minutes (33)
- 🟣 15:01 to 20 Minutes (3)
- 🔴 Over 20 Minutes (1)
- ⚪ No Information (0)

N

0 1 2 4 6 8
Miles

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October 2023 Fire Calls By Response Time

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Tangier

Onancock

Tasley

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Community
(Exmore)

Legend

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0 1 2 4 6 8
Miles

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