September 2023

Fire - Performance Measure Data *

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Overall Station Benchmark %
New Church	12	0	0:15:28	0	100.0%
Greenbackville					#DIV/0!
Chincoteague	8	0	0:13:18	0	100.0%
Atlantic	10	0	0:14:47	0	100.0%
Saxis	1	0	0:11:28	0	100.0%
Bloxom	6	1	0:20:52	2	83.3%
Parksley	14	0	0:12:23	0	100.0%
Tasley	15	0	0:18:14	4	100.0%
Onancock	7	0	0:16:38	0	100.0%
Melfa	11	0	0:17:15	7	100.0%
Wachapreague	1	0	0:13:12	0	100.0%
Painter	7	0	0:11:01	1	100.0%
Tangier					#DIV/0!
System Totals	**92**	**1**	**0:20:52**	**14**	**98.9%**

EMS - Performance Measure Data

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	37	3	0:22:11	17	91.9%	54.1%
Chincoteague	76	2	0:21:53	4	97.4%	94.7%
Saxis	10	1	0:26:08	2	90.0%	80.0%
Bloxom	40	0	0:18:03	37	100.0%	7.5%
Parksley	102	1	0:28:31	0	99.0%	100.0%
Onancock	99	1	0:26:28	7	99.0%	92.9%
Melfa	55	0	0:15:04	28	100.0%	49.1%
Wachapreague (Painter)	29	0	0:16:27	2	100.0%	93.1%
Oak Hall	62	0	0:16:15	1	100.0%	98.4%
Tangier	13	1	0:32:54	0	92.3%	100.0%
Community (Exmore)	12	0	0:11:13	2	100.0%	83.3%
System Totals	**535**	**9**	**0:32:54**	**100**	**98.3%**	**81.3%**

EMS Mutual Aid Data

Station Receiving Aid (rows) / **Station Giving Aid** (columns)

Station Receiving Aid	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague/Painter	Oak Hall	Community (Exmore)	Northampton	Wallops	NORS	2nd Call	3rd Call
Greenbackville									17				17		
Chincoteague								4						3	1
Saxis								2					2		
Bloxom				26				11					37		
Parksley															
Onancock					4	2	1						1	5	1
Melfa						6		22					28		
Wachapreague (Painter)							2						1	1	
Oak Hall	1												1		
Community (Exmore)								2					2		
Northampton Co.															
Wallops															
Totals	**1**	**0**	**0**	**0**	**30**	**6**	**4**	**25**	**34**	**0**	**0**	**0**	**89**	**9**	**2**

Transport Destination

Hospital Destination by Unit	Riverside - Shore Memorial	PRMC / Tidal Health	Other
Greenbackville	3	9	1
Chincoteague	15	17	
Saxis	3	2	
Bloxom	2		
Parksley	97		1
Onancock	70		
Melfa	18		
Wachapreague (Painter)	45		
Oak Hall	44	15	3
Wallops			
Totals	**297**	**43**	**5**

Benchmark = The Accomack County Board of Supervisors established a 20 minute standard for emergency response.

NORS = No Response by station or the call was handled by another station or agency.

2nd Call = 2nd ambulance call received while first ambulance was on another call.

3rd Call = 3rd ambulance call received while first & second ambulances were on other calls.

* This data excludes F1 Med (Medical Assist) calls in the Fire Data.

This information was prepared using data supplied by the Eastern Shore of Virginina 911 Center. This information is original incident data only and may not be representative of all units and/or stations who responded to an incident.

September 2023 EMS Calls With Response Time Greater Than 20 Mins.
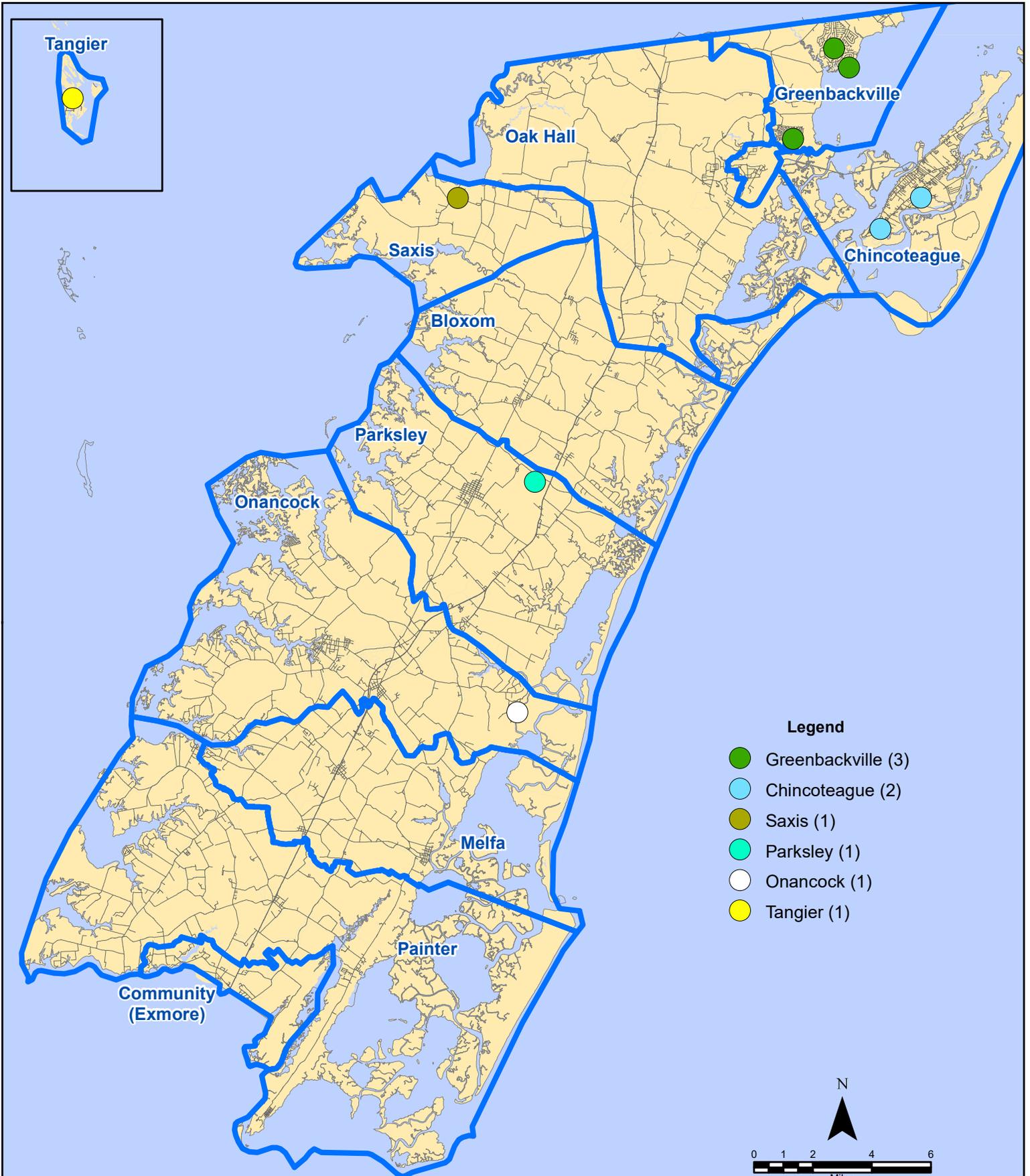
Tangier

Oak Hall

Greenbackville

Saxis

Bloxom

Chincoteague

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- 🟢 Greenbackville (3)
- 🔵 Chincoteague (2)
- 🟤 Saxis (1)
- 🟢 Parksley (1)
- ⚪ Onancock (1)
- 🟡 Tangier (1)

N

0 1 2   4   6
Miles

All points are plotted using X and Y coordinates provided by The ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
data from the ESVA 911 Center - October 26, 2023

September 2023 EMS Calls By District

Tangier

Oak Hall

Greenbackville

Saxis

Bloxom

Parksley

Onancock

Chincoteague

Melfa

Painter

Community
(Exmore)

Legend

- Greenbackville (37)
- Chincoteague (76)
- Saxis (10)
- Bloxom (40)
- Parksley (102)
- Onancock (99)
- Melfa (55)
- Painter (29)
- Community (Exmore) (12)
- Oak Hall (62)
- Tangier (13)
- NASA (0)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0 1 2   4   8
Miles

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September 2023 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Oak Hall

Greenbackville

Saxis

Bloxom

Parksley

Onancock

Chincoteague

Melfa

Painter

Community (Exmore)

Legend
- Greenbackville (3)
- Chincoteague (2)
- Saxis (1)
- Parksley (1)
- Onancock (1)
- Tangier (1)
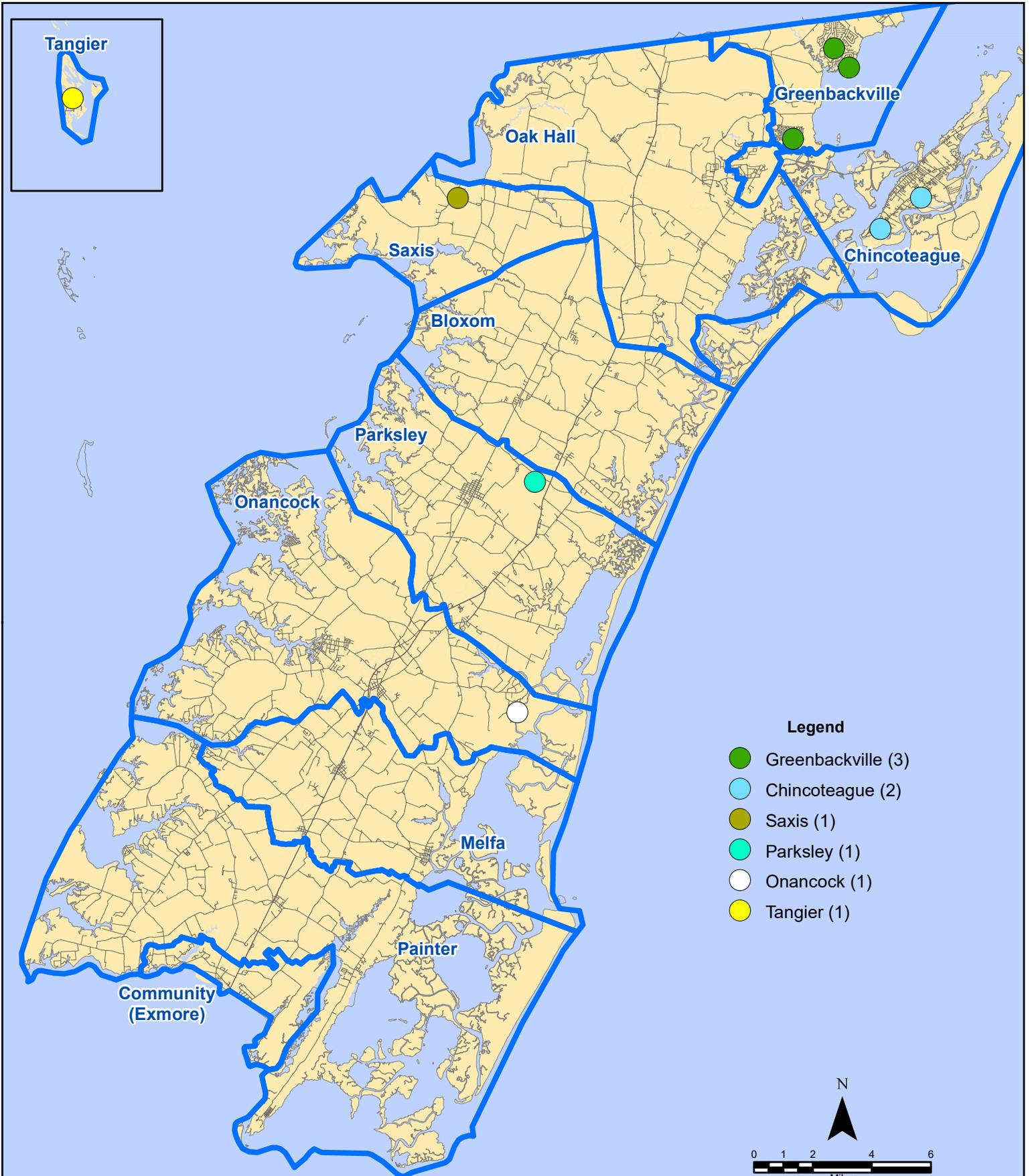
N

0 1 2   4   6
Miles

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September 2023 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Oak Hall

Greenbackville

Saxis

Bloxom

Chincoteague

Parksley

Onancock

Melfa

Painter

Community (Exmore)

Legend

- ● Greenbackville (3)
- ● Chincoteague (2)
- ● Saxis (1)
- ● Parksley (1)
- ○ Onancock (1)
- ● Tangier (1)

Drive Time Analysis

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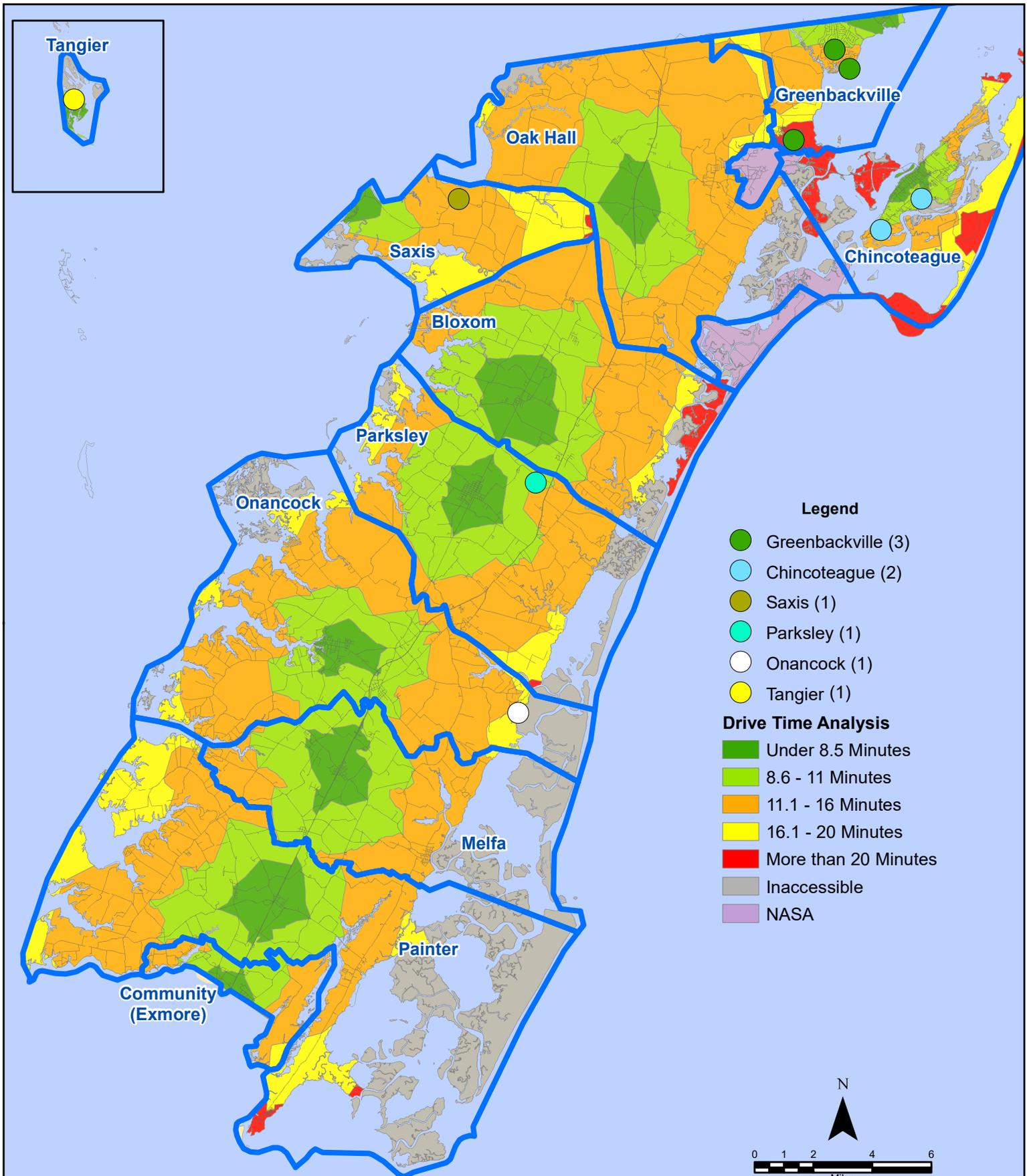- Inaccessible
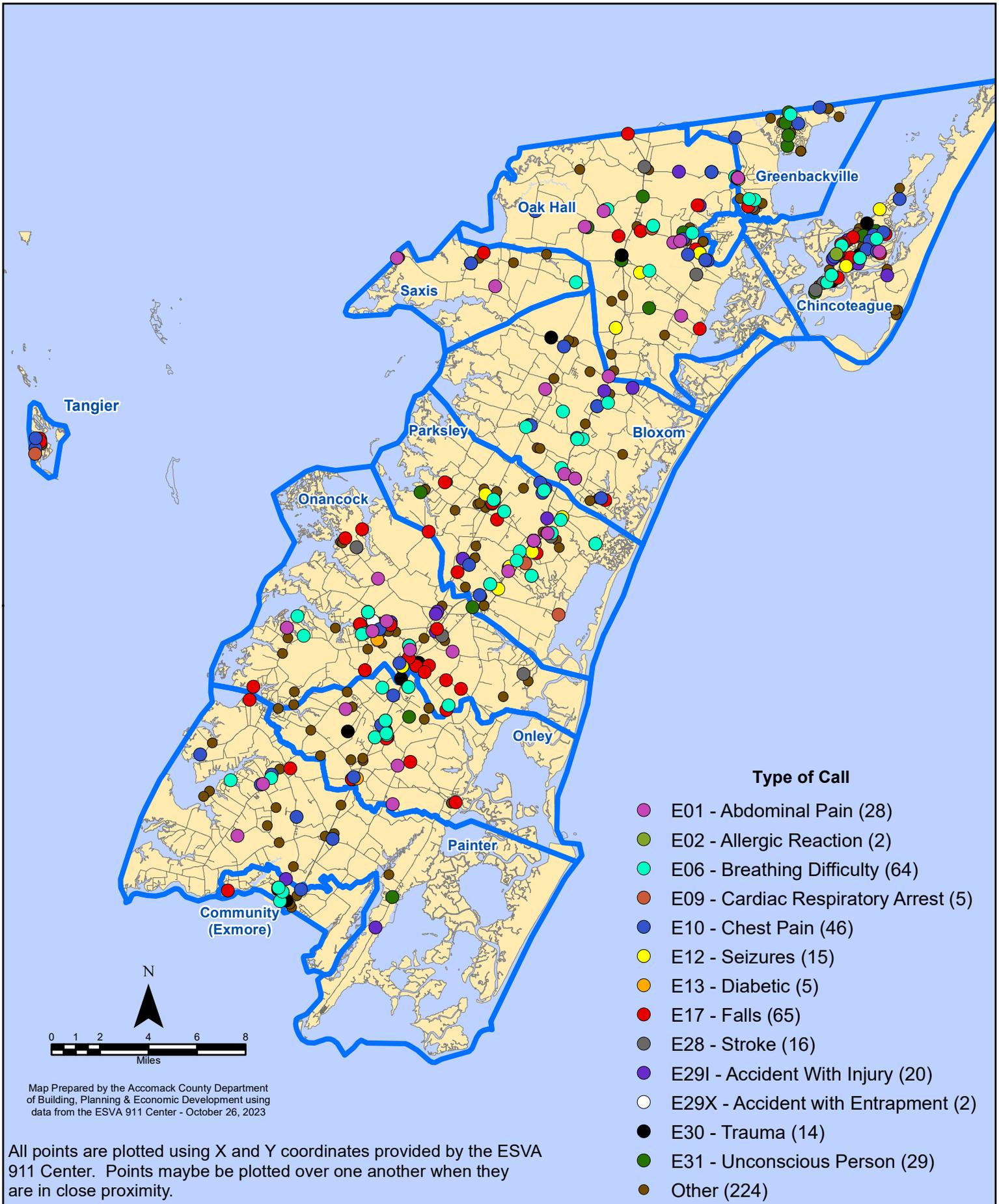- NASA

N

0 1 2 4 6
Miles

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September 2023 EMS Calls By Type

Greenbackville

Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Bloxom

Onancock

Onley

Painter

Community
(Exmore)

N

0 1 2   4   6   8
Miles

Type of Call

- ● E01 - Abdominal Pain (28)
- ● E02 - Allergic Reaction (2)
- ● E06 - Breathing Difficulty (64)
- ● E09 - Cardiac Respiratory Arrest (5)
- ● E10 - Chest Pain (46)
- ● E12 - Seizures (15)
- ● E13 - Diabetic (5)
- ● E17 - Falls (65)
- ● E28 - Stroke (16)
- ● E29I - Accident With Injury (20)
- ○ E29X - Accident with Entrapment (2)
- ● E30 - Trauma (14)
- ● E31 - Unconscious Person (29)
- ● Other (224)

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
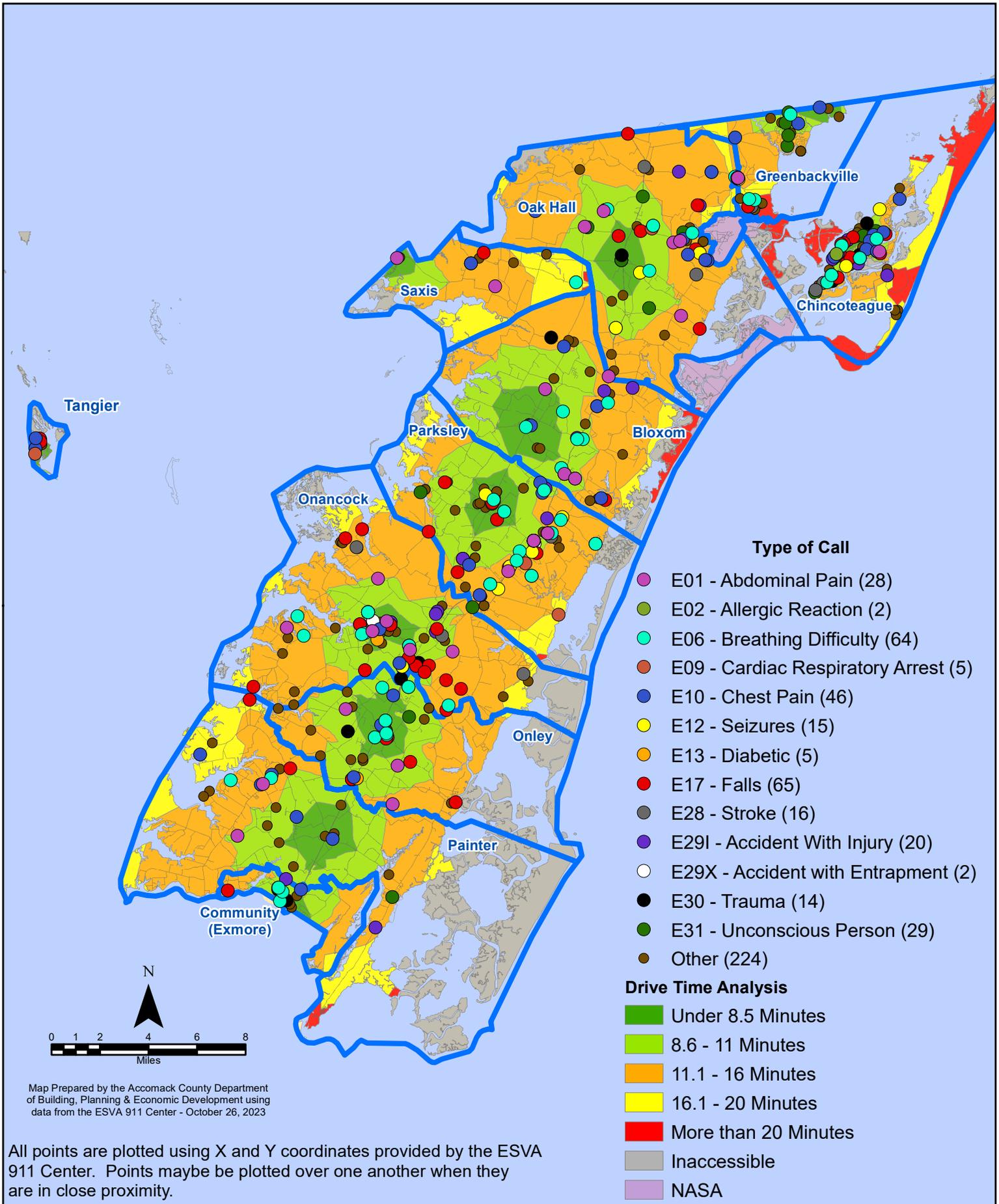data from the ESVA 911 Center - October 26, 2023

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911 Center. Points maybe be plotted over one another when they
are in close proximity.

September 2023 EMS Calls By Type

Oak Hall

Greenbackville

Saxis

Chincoteague

Tangier

Parksley

Bloxom

Onancock

Onley

Painter

Community
(Exmore)

N

0 1 2 4 6 8
Miles

Type of Call

- E01 - Abdominal Pain (28)
- E02 - Allergic Reaction (2)
- E06 - Breathing Difficulty (64)
- E09 - Cardiac Respiratory Arrest (5)
- E10 - Chest Pain (46)
- E12 - Seizures (15)
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- E28 - Stroke (16)
- E29I - Accident With Injury (20)
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- E30 - Trauma (14)
- E31 - Unconscious Person (29)
- Other (224)

Drive Time Analysis

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- Inaccessible
- NASA

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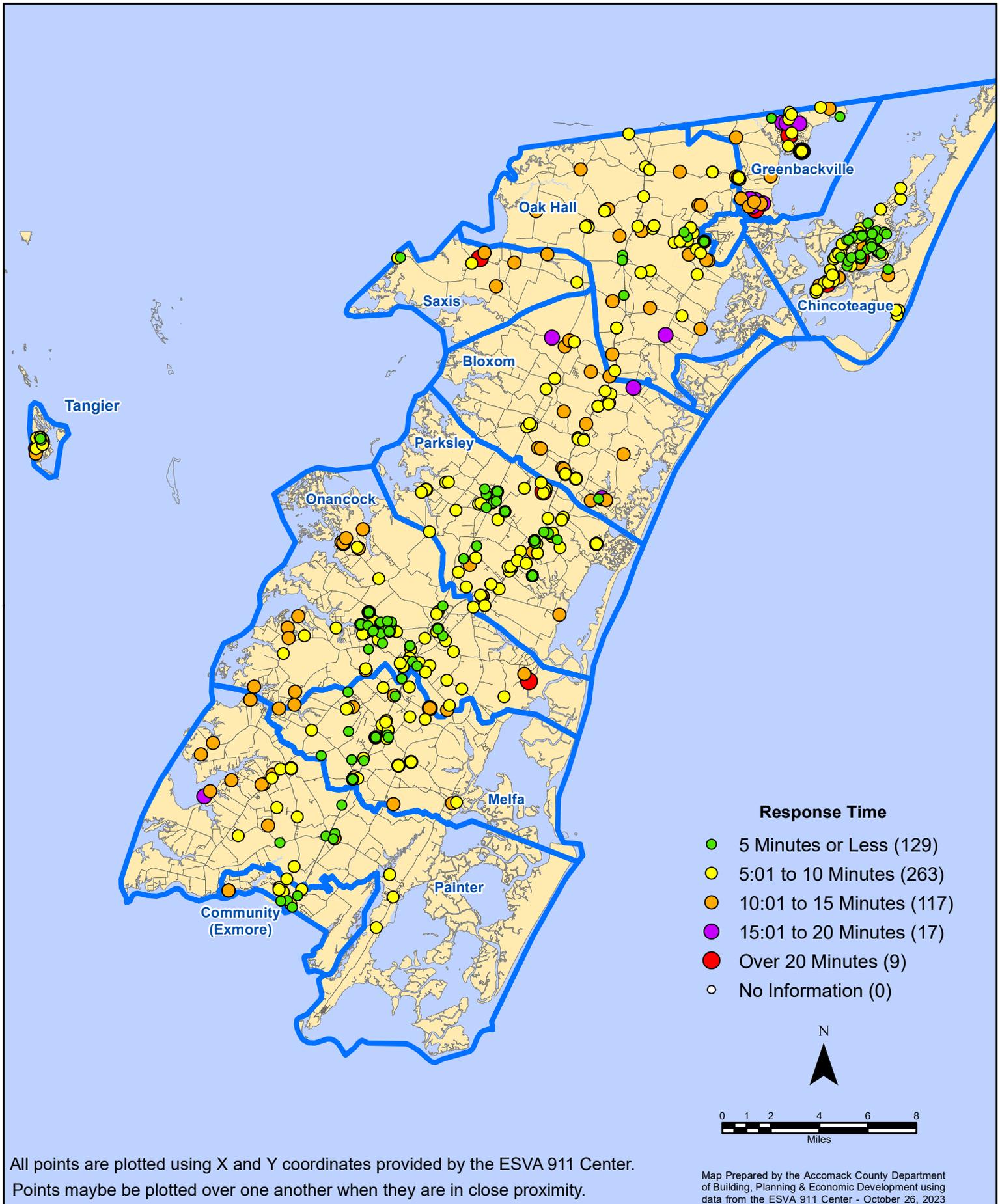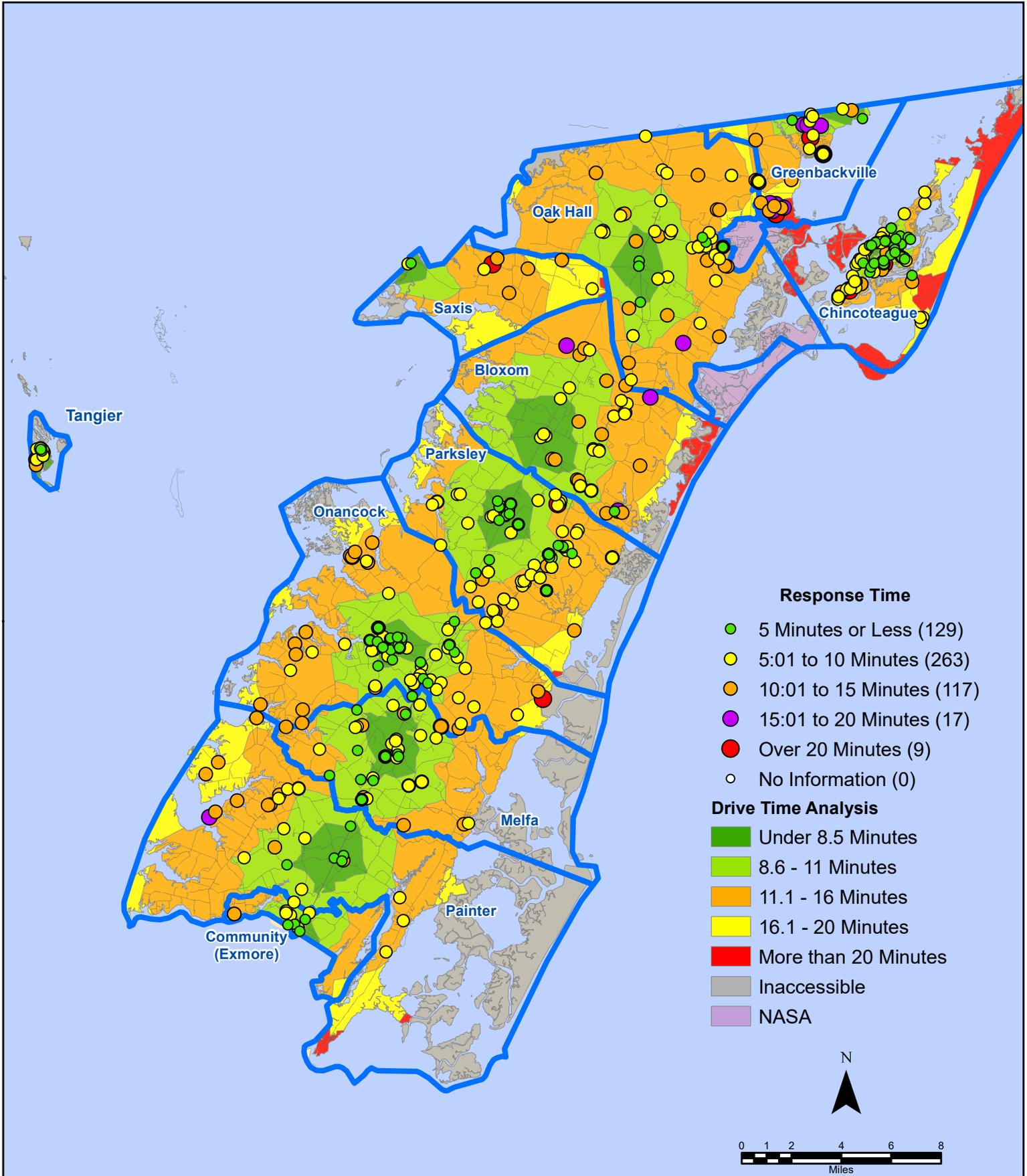are in close proximity.

September 2023 EMS Calls By Response Time

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Tangier

Parksley

Onancock

Melfa

Painter

**Community
(Exmore)**

Response Time

- ● 5 Minutes or Less (129)
- ● 5:01 to 10 Minutes (263)
- ● 10:01 to 15 Minutes (117)
- ● 15:01 to 20 Minutes (17)
- ● Over 20 Minutes (9)
- ○ No Information (0)

N

0 1 2   4   6   8
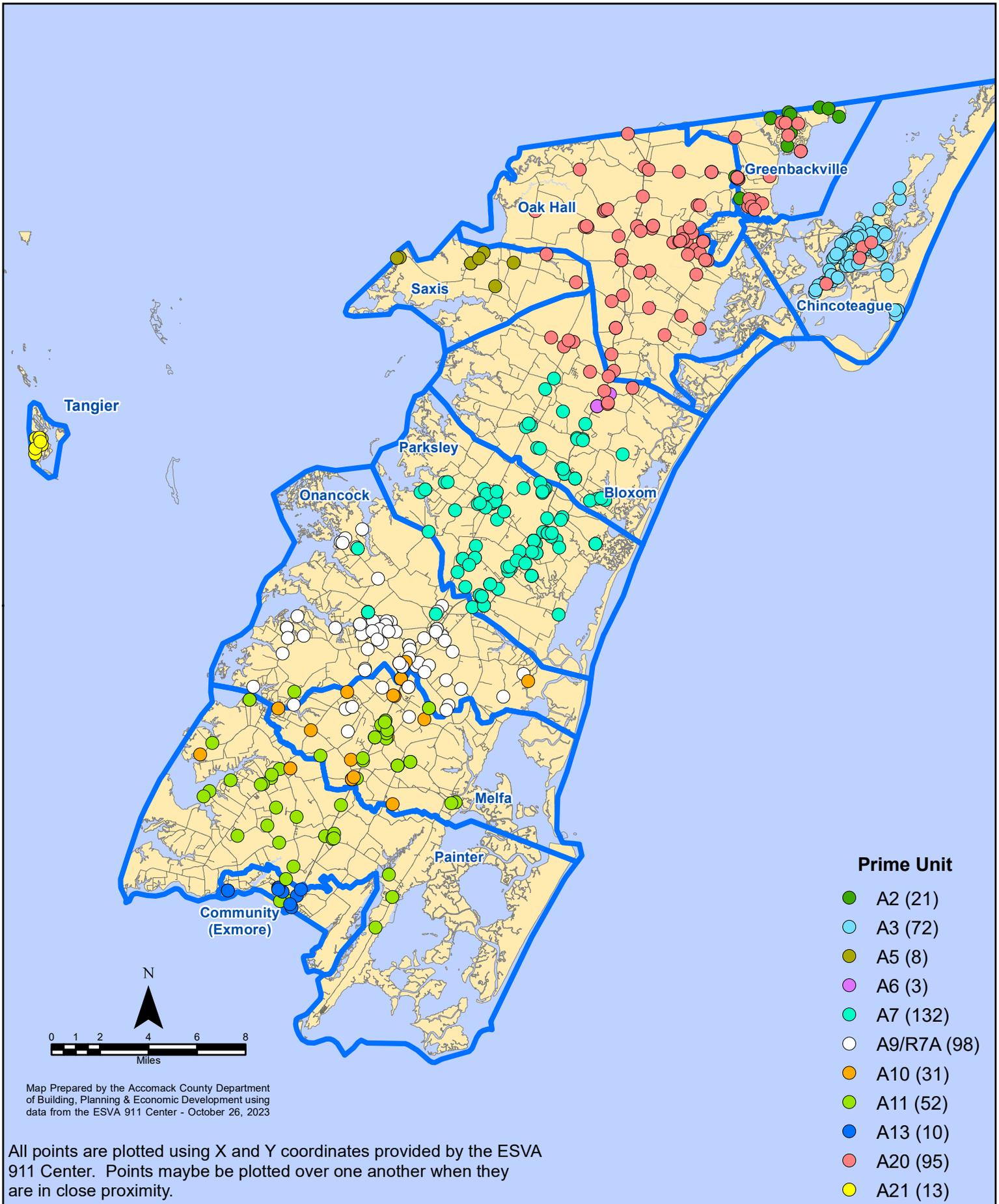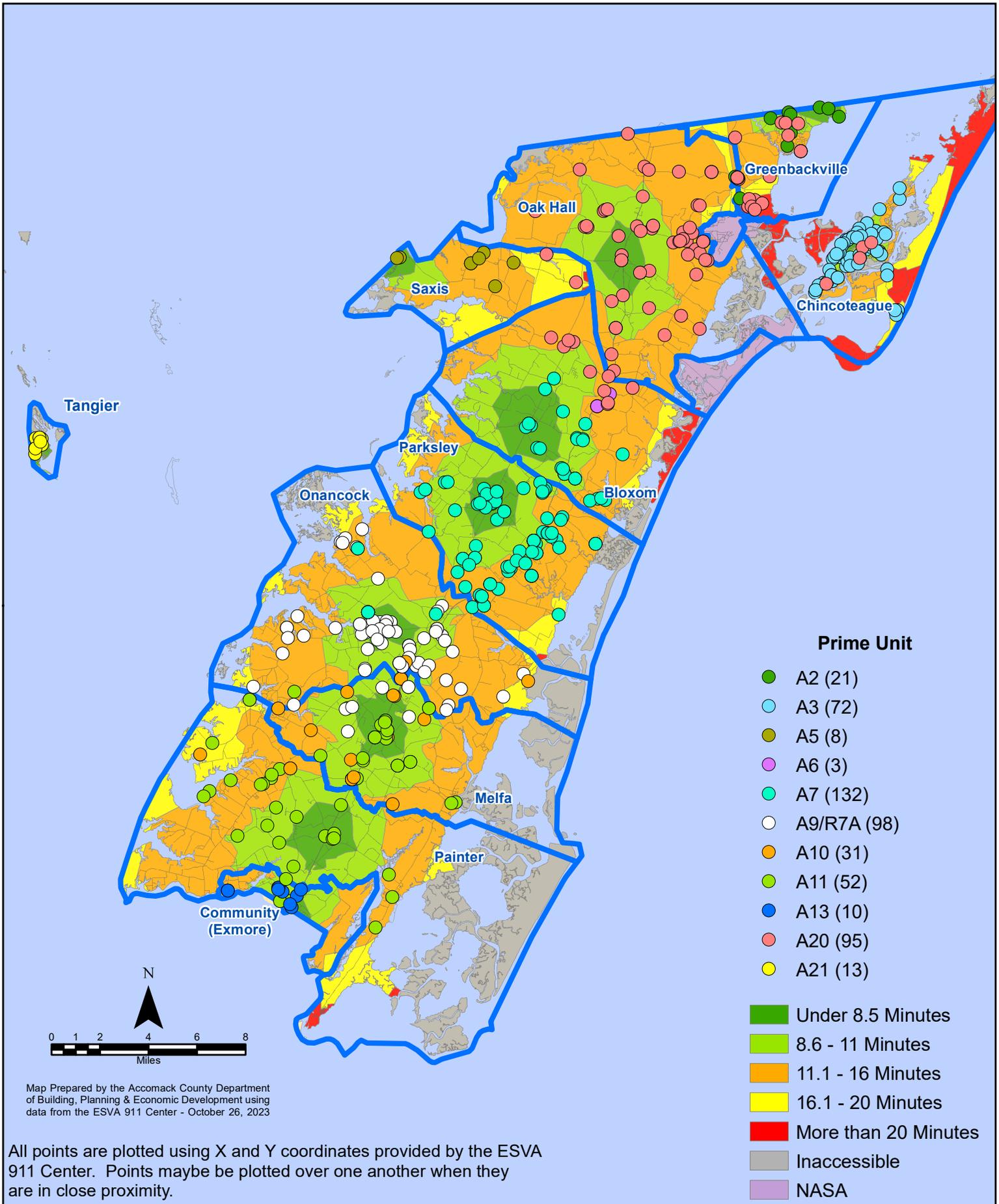Miles

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September 2023 EMS Calls By Response Time

Greenbackville

Oak Hall

Saxis

Bloxom

Tangier

Parksley

Onancock

Chincoteague

Melfa

Painter

Community
(Exmore)

Response Time

- 🟢 5 Minutes or Less (129)
- 🟡 5:01 to 10 Minutes (263)
- 🟠 10:01 to 15 Minutes (117)
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- 🔴 Over 20 Minutes (9)
- ⚪ No Information (0)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
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- More than 20 Minutes
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- NASA

N

0 1 2   4   6   8
Miles

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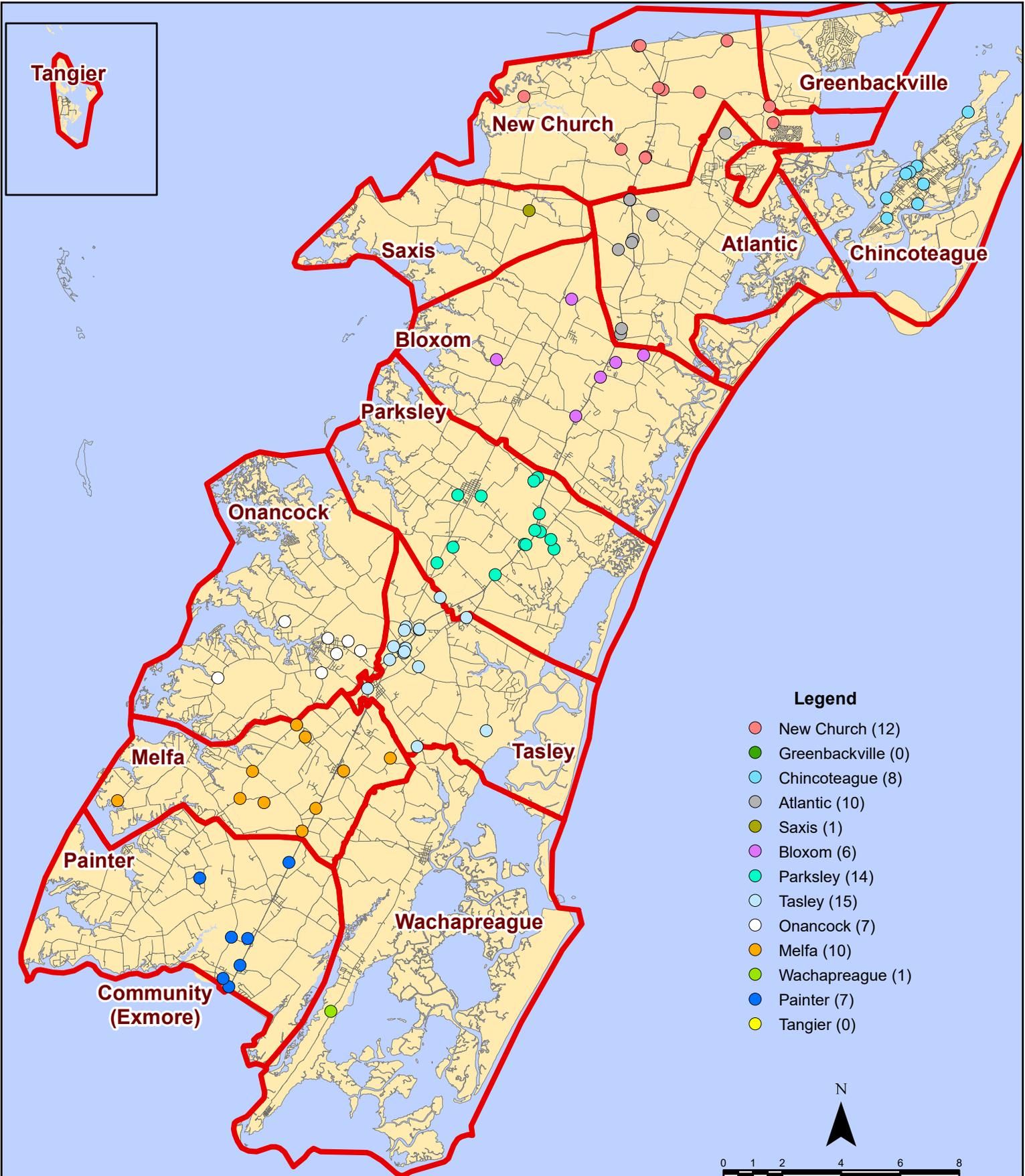Points maybe be plotted over one another when they are in close proximity.
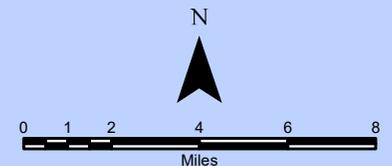
September 2023 EMS Calls By Prime Unit

Greenbackville

Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Onancock

Bloxom

Melfa

Painter

Community
(Exmore)

N

0 1 2 4 6 8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
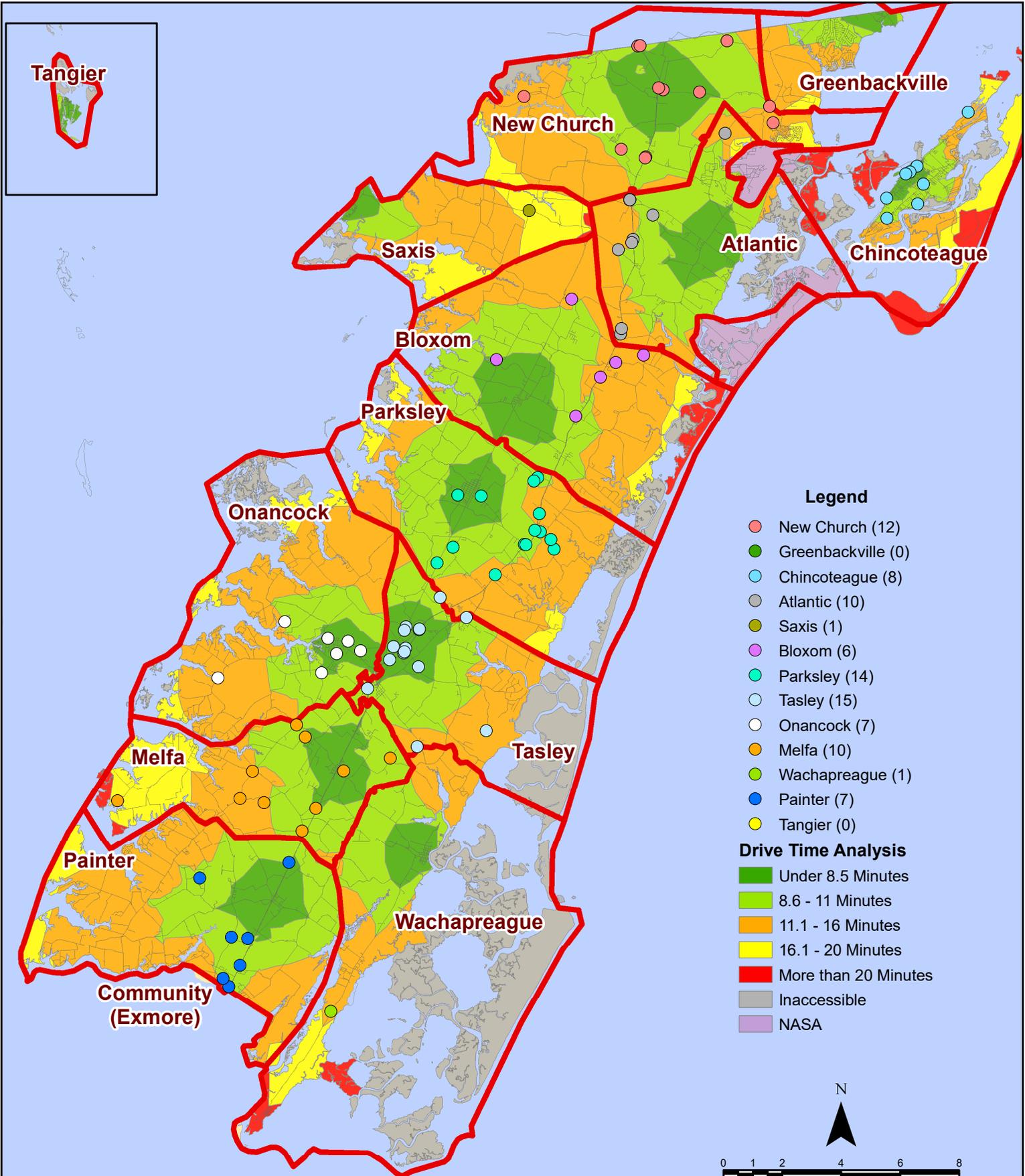data from the ESVA 911 Center - October 26, 2023

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Prime Unit

A2 (21)
A3 (72)
A5 (8)
A6 (3)
A7 (132)
A9/R7A (98)
A10 (31)
A11 (52)
A13 (10)
A20 (95)
A21 (13)

September 2023 EMS Calls By Prime Unit

Greenbackville

Oak Hall

Saxis

Tangier

Parksley

Chincoteague

Onancock

Bloxom

Melfa

Painter

Community
(Exmore)

N

0 1 2 4 6 8
Miles

Prime Unit

- A2 (21)
- A3 (72)
- A5 (8)
- A6 (3)
- A7 (132)
- A9/R7A (98)
- A10 (31)
- A11 (52)
- A13 (10)
- A20 (95)
- A21 (13)

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- NASA

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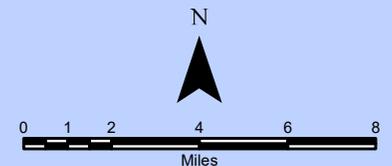are in close proximity.

September 2023 Fire Calls By District

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

- New Church (12)
- Greenbackville (0)
- Chincoteague (8)
- Atlantic (10)
- Saxis (1)
- Bloxom (6)
- Parksley (14)
- Tasley (15)
- Onancock (7)
- Melfa (10)
- Wachapreague (1)
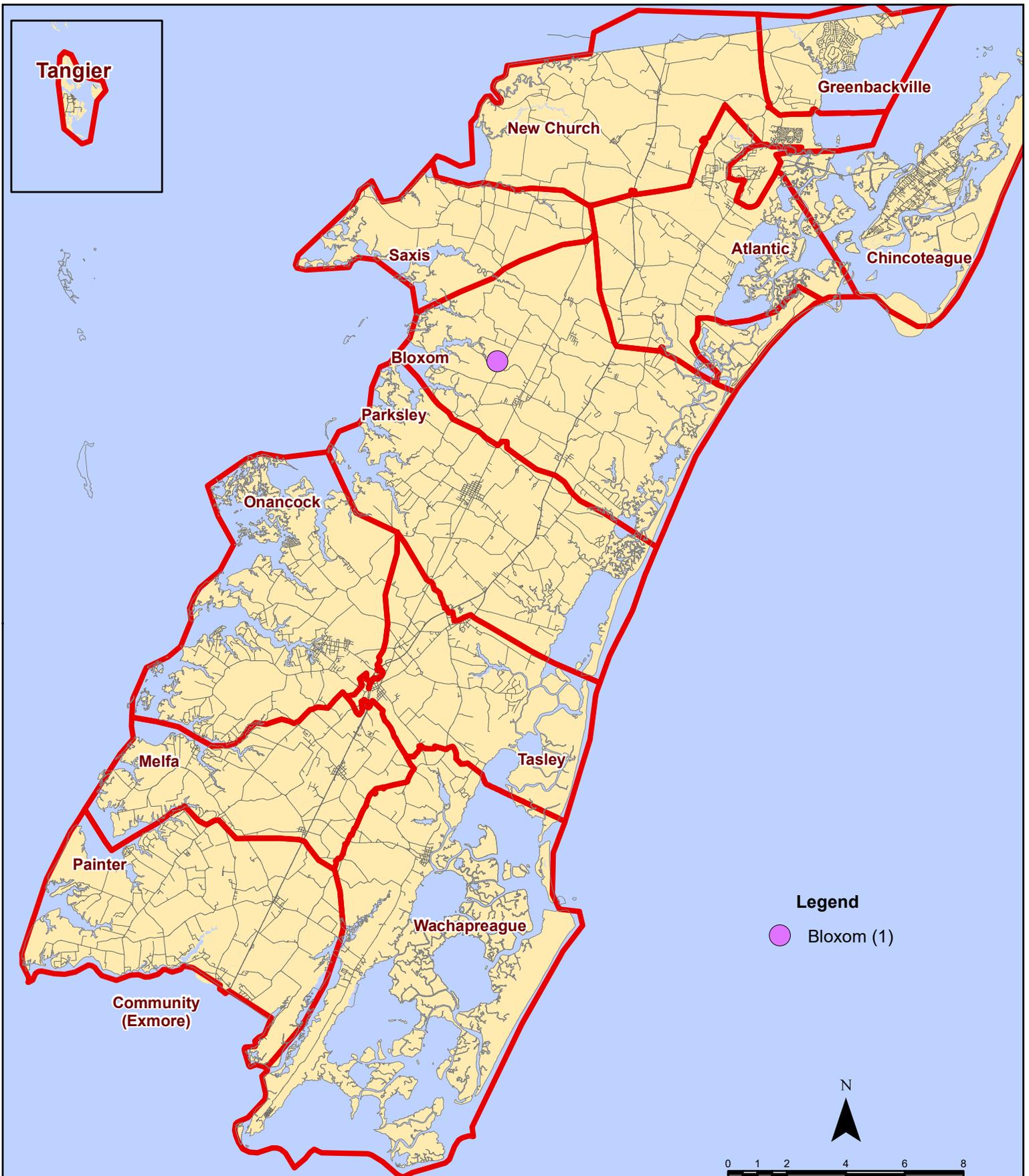- Painter (7)
- Tangier (0)

N

0 1 2 4 6 8
Miles

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September 2023 Fire Calls By District

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

- New Church (12)
- Greenbackville (0)
- Chincoteague (8)
- Atlantic (10)
- Saxis (1)
- Bloxom (6)
- Parksley (14)
- Tasley (15)
- Onancock (7)
- Melfa (10)
- Wachapreague (1)
- Painter (7)
- Tangier (0)

Drive Time Analysis

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- NASA
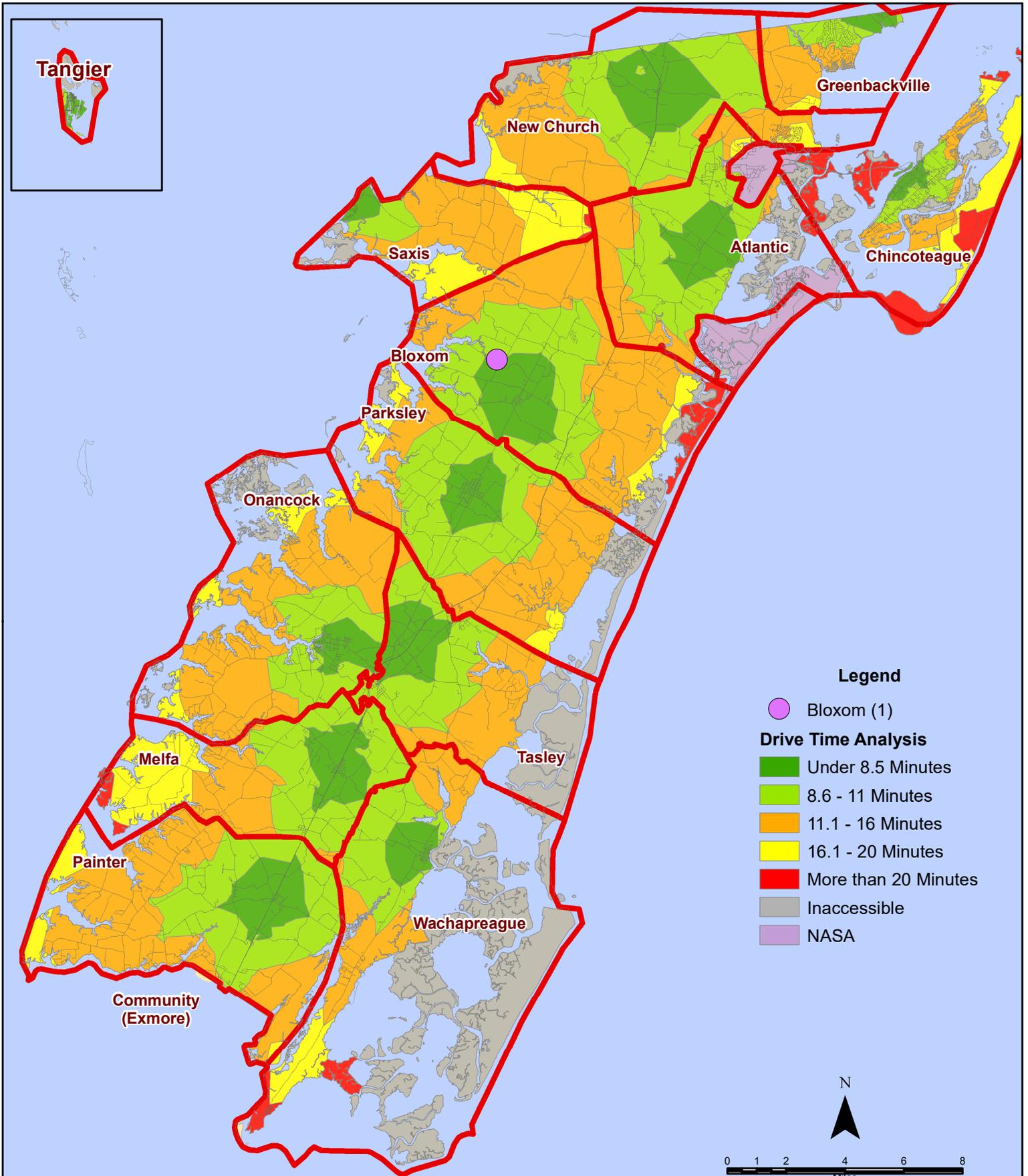
N

0 1 2   4   6   8
Miles

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September 2023 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Legend

⬤ Bloxom (1)

Community
(Exmore)

N

0 1 2   4   6   8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

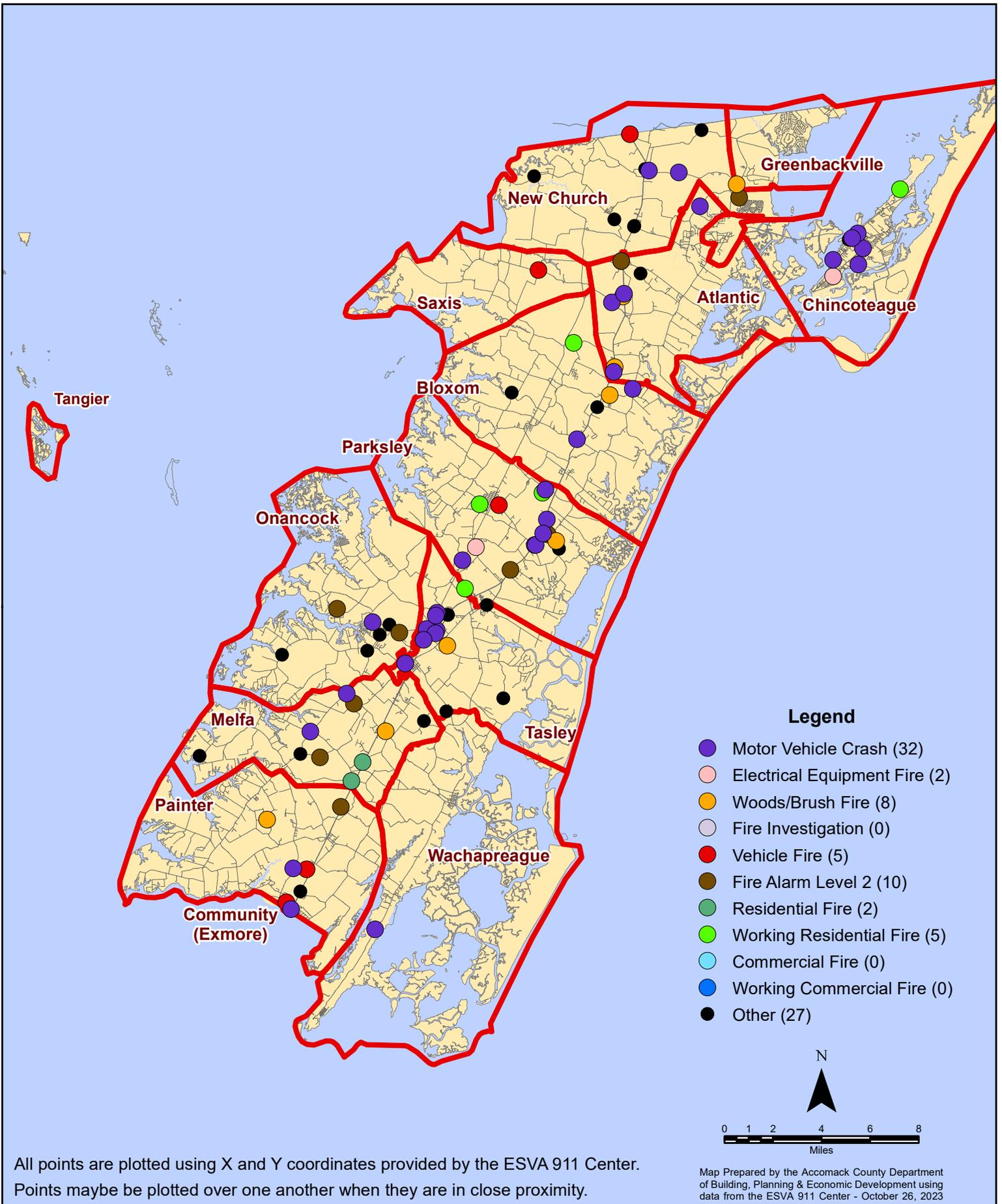Points maybe be plotted over one another when they are in close proximity.

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September 2023 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Legend

⬤ Bloxom (1)

Drive Time Analysis

Under 8.5 Minutes

8.6 - 11 Minutes

11.1 - 16 Minutes

16.1 - 20 Minutes

More than 20 Minutes

Inaccessible

NASA

Melfa

Tasley

Painter

Wachapreague

Community
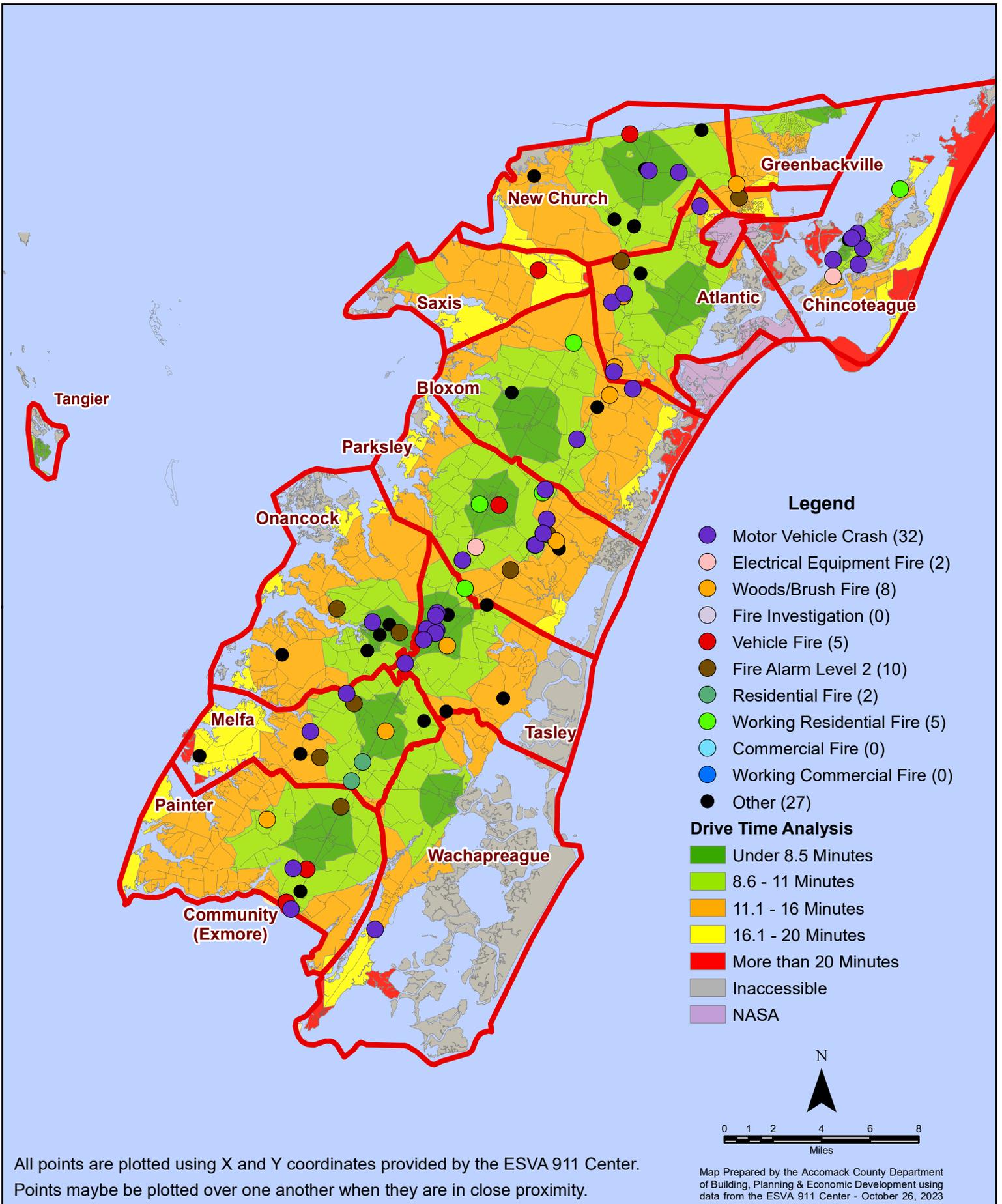(Exmore)

N

0 1 2   4   6   8
Miles

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September 2023 Fire Calls By Type

Greenbackville

New Church

Atlantic

Chincoteague

Saxis

Bloxom

Tangier

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

- 🟣 Motor Vehicle Crash (32)
- 🩷 Electrical Equipment Fire (2)
- 🟠 Woods/Brush Fire (8)
- ⚪ Fire Investigation (0)
- 🔴 Vehicle Fire (5)
- 🟤 Fire Alarm Level 2 (10)
- 🟢 Residential Fire (2)
- 🟢 Working Residential Fire (5)
- 🔵 Commercial Fire (0)
- 🔵 Working Commercial Fire (0)
- ⚫ Other (27)

N

0 1 2   4   6   8
Miles

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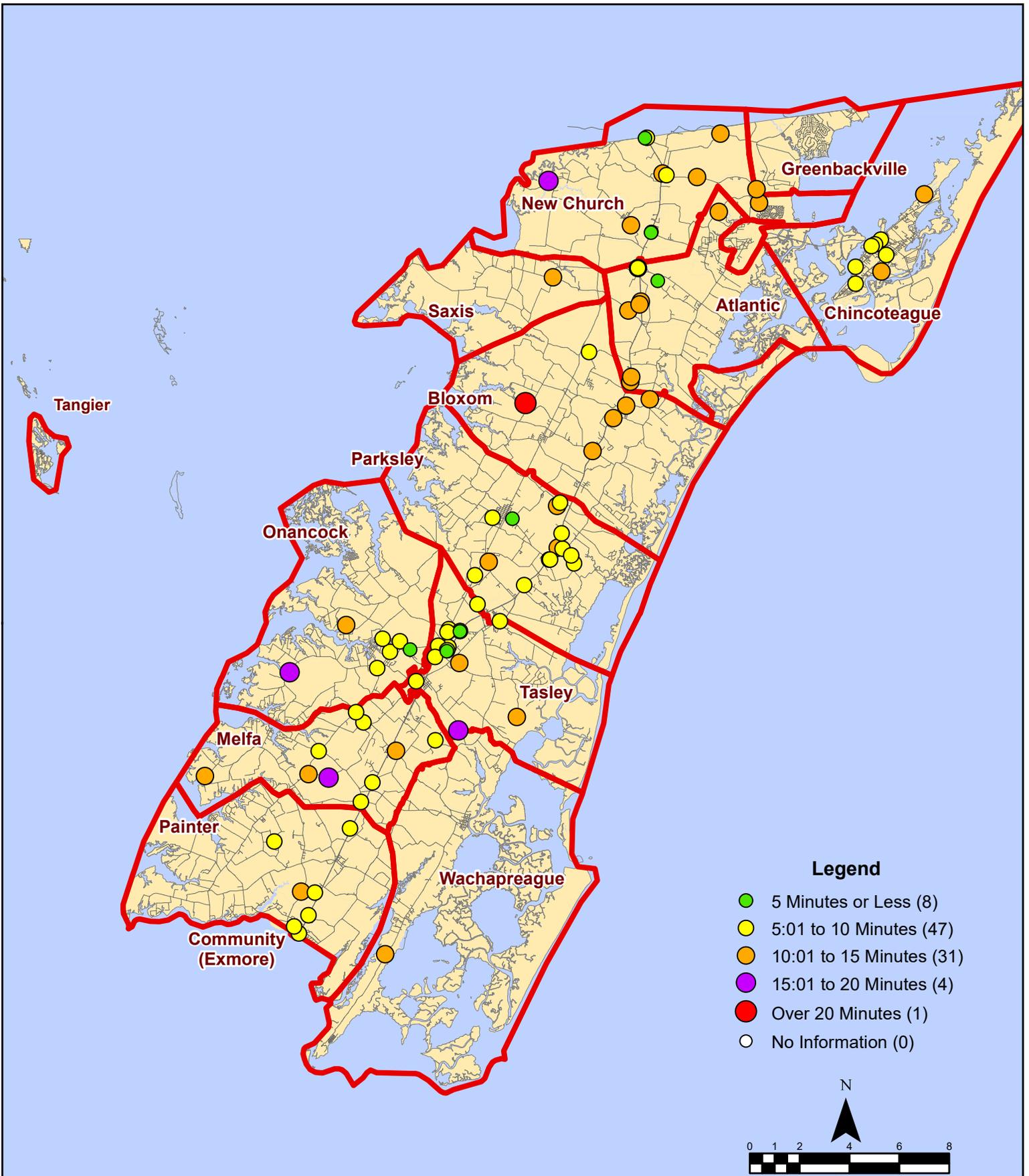
September 2023 Fire Calls By Type

Legend

- ● Motor Vehicle Crash (32)
- ● Electrical Equipment Fire (2)
- ● Woods/Brush Fire (8)
- ● Fire Investigation (0)
- ● Vehicle Fire (5)
- ● Fire Alarm Level 2 (10)
- ● Residential Fire (2)
- ● Working Residential Fire (5)
- ● Commercial Fire (0)
- ● Working Commercial Fire (0)
- ● Other (27)

Drive Time Analysis

- Under 8.5 Minutes
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N

0 1 2 4 6 8
Miles

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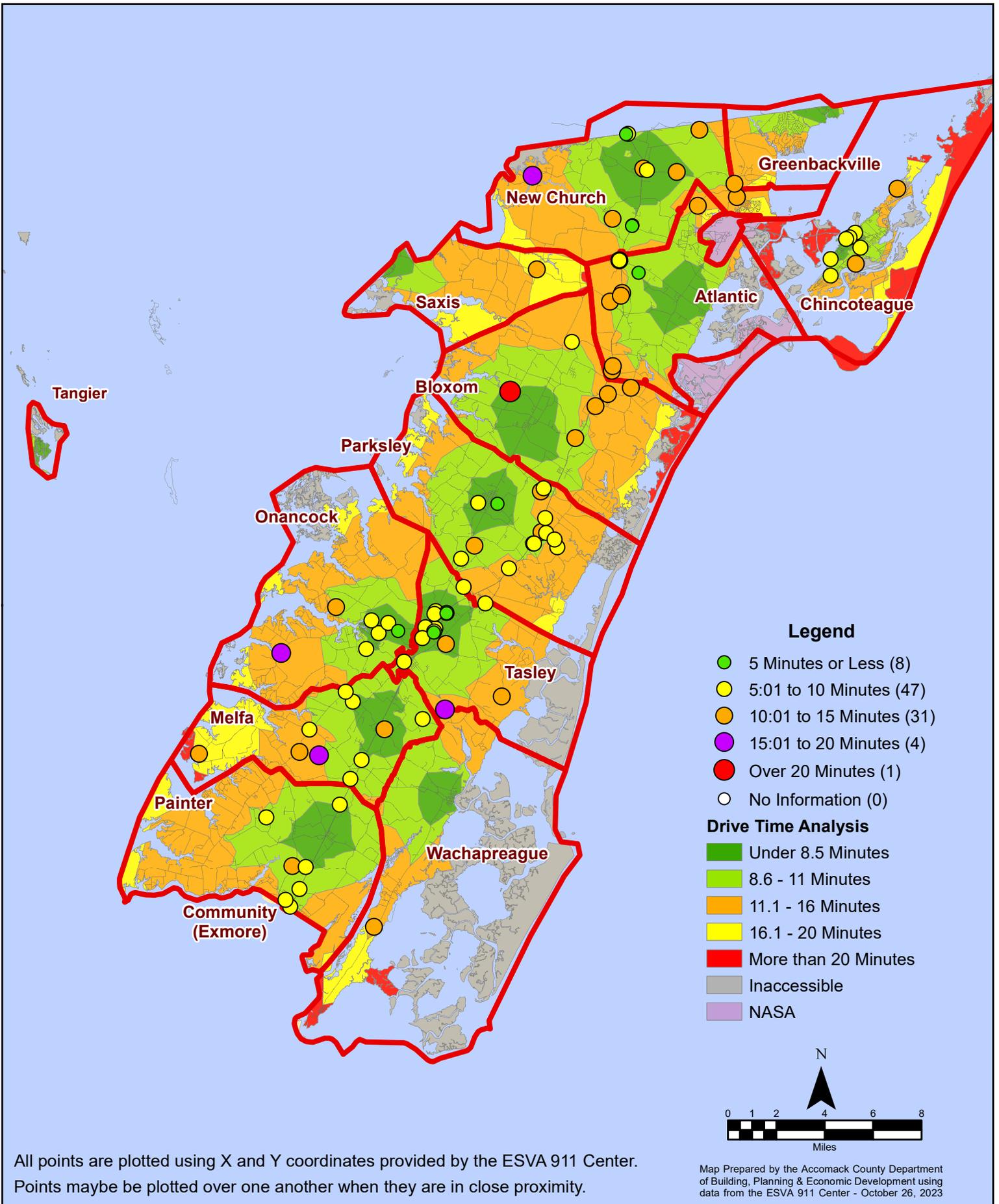
September 2023 Fire Calls By Response Time

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community (Exmore)

Legend

- 🟢 5 Minutes or Less (8)
- 🟡 5:01 to 10 Minutes (47)
- 🟠 10:01 to 15 Minutes (31)
- 🟣 15:01 to 20 Minutes (4)
- 🔴 Over 20 Minutes (1)
- ⚪ No Information (0)

N

0 1 2 4 6 8
Miles

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September 2023 Fire Calls By Response Time

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Tangier

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

- 🟢 5 Minutes or Less (8)
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Miles

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