April 2022

Fire - Performance Measure Data *

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Overall Station Benchmark %
New Church	9	0	0:16:03	1	100.0%
Greenbackville	5	0	0:14:23	0	100.0%
Chincoteague	5	0	0:11:28	0	100.0%
Atlantic	5	0	0:14:47	1	100.0%
Saxis	2	0	0:12:13	0	100.0%
Bloxom	9	0	0:15:01	2	100.0%
Parksley	13	0	0:12:13	2	100.0%
Tasley	13	0	0:13:12	2	100.0%
Onancock	8	0	0:11:55	0	100.0%
Melfa	12	0	0:14:50	5	100.0%
Wachapreague	2	0	0:09:37	0	100.0%
Painter	12	0	0:10:53	0	100.0%
Tangier	2	0	0:08:57	0	100.0%
System Totals	**97**	**0**	**0:16:03**	**13**	**100.0%**

EMS - Performance Measure Data

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	18	3	0:23:15	13	83.3%	27.8%
Chincoteague	84	0	0:18:47	3	100.0%	96.4%
Saxis	14	0	0:13:41	2	100.0%	85.7%
Bloxom	46	0	0:15:07	3	100.0%	93.5%
Parksley	115	0	0:17:56	6	100.0%	94.8%
Onancock	85	2	0:41:04	1	97.6%	98.8%
Melfa	42	0	0:15:54	10	100.0%	76.2%
Wachapreague (Painter)	38	0	0:14:06	2	100.0%	94.7%
Oak Hall	61	1	0:23:27	1	98.4%	98.4%
Tangier	12	0	0:07:47	0	100.0%	100.0%
Community (Exmore)	12	0	0:17:25	3	100.0%	75.0%
System Totals	**527**	**6**	**0:41:04**	**44**	**98.9%**	**91.7%**

EMS Mutual Aid Data

Station Giving Aid

Station Receiving Aid

	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague/Painter	Oak Hall	Community (Exmore)	Northampton	Wallops	NORS	2nd Call	3rd Call
Greenbackville		1	1						11				12	1	
Chincoteague									2			1	1	2	
Saxis									2				2		
Bloxom					3								2	1	
Parksley				3		3							2	3	1
Onancock					1								1		
Melfa						4		6					8	2	
Wachapreague (Painter)							2							2	
Oak Hall		1												1	
Community (Exmore)								3					3		
Northampton Co.															
Wallops															
Totals	0	2	1	3	4	7	2	9	15	0	0	1	31	12	1

Transport Destination

Hospital Destination by Unit	Riverside - Shore Memorial	PRMC / Tidal Health	Other
Greenbackville	2	3	
Chincoteague	24	26	2
Saxis	8	5	
Bloxom	28	2	
Parksley	79		1
Onancock	53		
Melfa	19		
Wachapreague (Painter)	33		1
Oak Hall	23	23	1
Wallops			
Totals	**269**	**59**	**5**

Benchmark = The Accomack County Board of Supervisors established a 20 minute standard for emergency response.

NORS = No Response by station or the call was handled by another station or agency.

2nd Call = 2nd ambulance call received while first ambulance was on another call.

3rd Call = 3rd ambulance call received while first & second ambulances were on other calls.

* This data excludes F1 Med (Medical Assist) calls in the Fire Data.

This information was prepared using data supplied by the Eastern Shore of Virginina 911 Center. This information is original incident data only and may not be representative of all units and/or stations who responded to an incident.

April 2022 EMS Calls By District

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- Greenbackville (18)
- Chincoteague (84)
- Saxis (14)
- Bloxom (46)
- Parksley (115)
- Onancock (85)
- Melfa (42)
- Painter (38)
- Community (Exmore) (12)
- Oak Hall (61)
- Tangier (12)
- NASA (0)

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

April 2022 EMS Calls By District

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- Greenbackville (18)
- Chincoteague (84)
- Saxis (14)
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- Parksley (115)
- Onancock (85)
- Melfa (42)
- Painter (38)
- Community (Exmore) (12)
- Oak Hall (61)
- Tangier (12)
- NASA (0)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
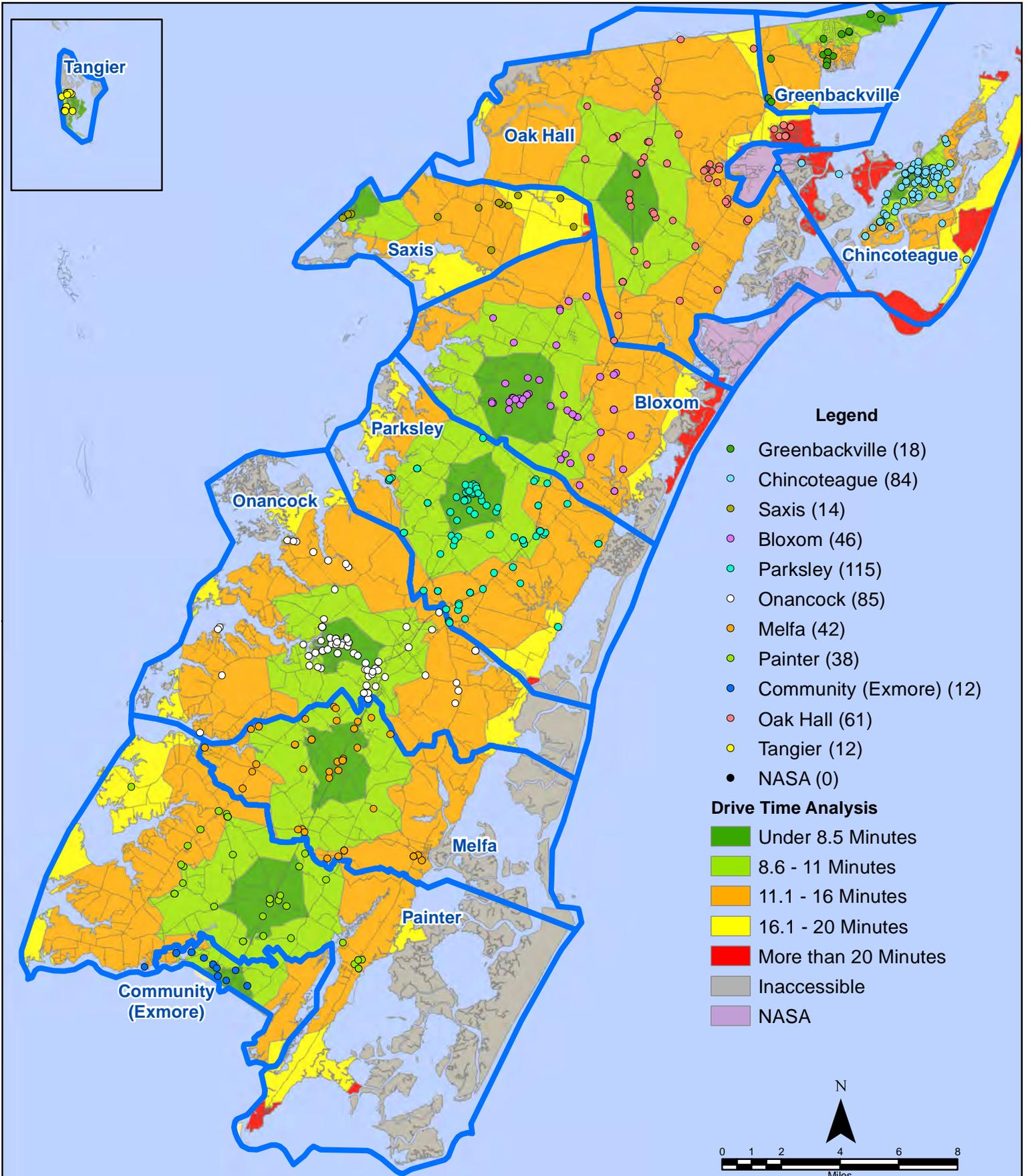- More than 20 Minutes
- Inaccessible
- NASA

N

0 1 2   4   6   8
Miles

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Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
data from the ESVA 911 Center - May 6, 2022

April 2022 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Oak Hall

Greenbackville

Saxis

Bloxom

Chincoteague

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- 🟢 Greenbackville (3)
- ⚪ Onancock (2)
- 🔴 Oak Ha (1))

N

0 1 2 4 6
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

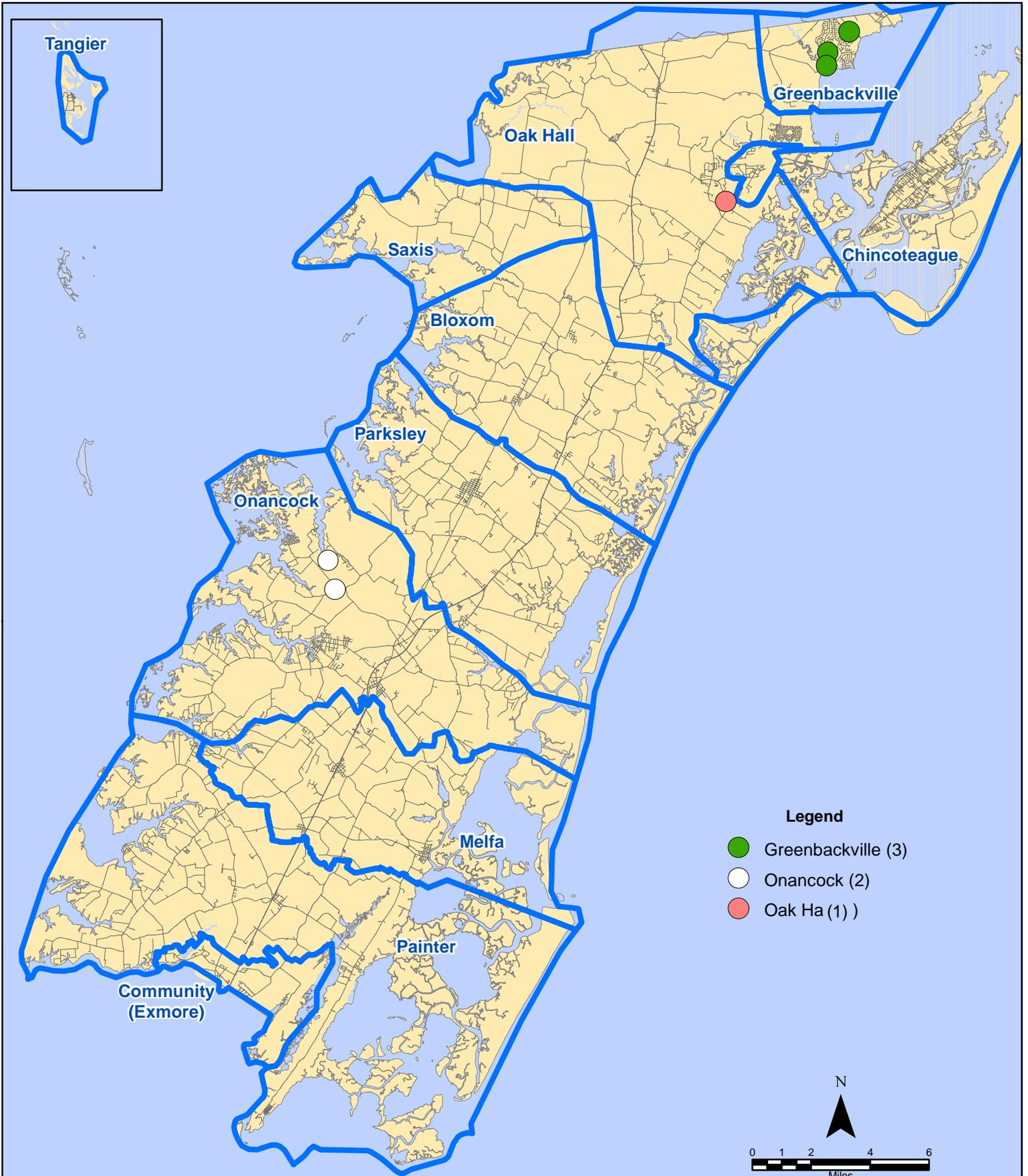Points maybe be plotted over one another when they are in close proximity.

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April 2022 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Oak Hall

Greenbackville

Saxis

Bloxom

Chincoteague

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

● Greenbackville (3)

○ Onancock (2)

● Oak Hall (1)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA (1)

N

0 1 2 4 6
Miles

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Map Prepared by the Accomack County Department
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April 2022 EMS Calls By Type

Greenbackville

Oak Hall

Chincoteague

Saxis

Tangier

Parksley

Bloxom

Onancock

Onley

Painter

Community
(Exmore)

N

0 1 2 4 6 8
Miles

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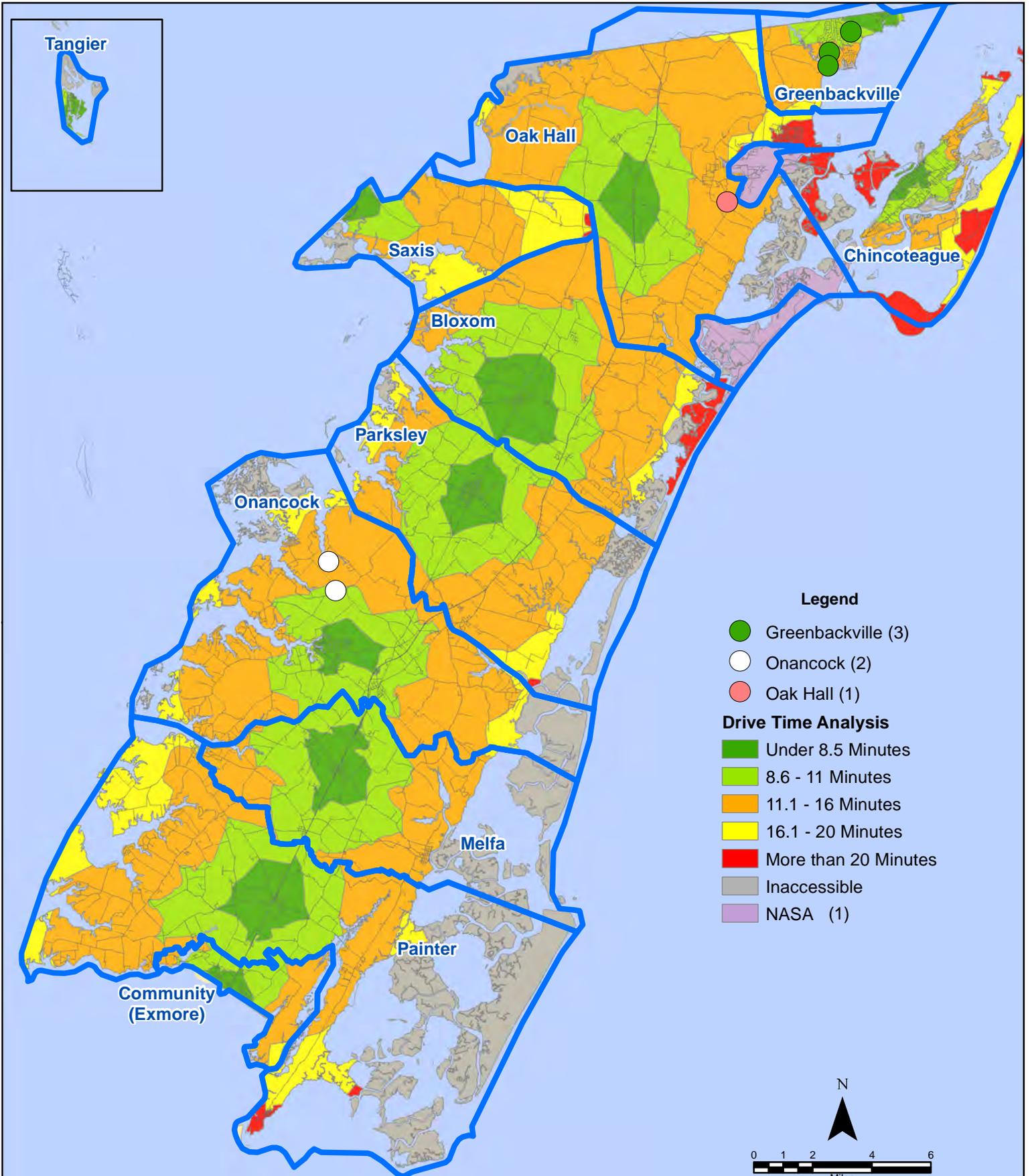
Type of Call

- ● E01 - Abdominal Pain (36)
- ● E02 - Allergic Reaction (3)
- ● E06 - Breathing Difficulty (46)
- ● E09 - Cardiac Respiratory Arrest (11)
- ● E10 - Chest Pain (54)
- ● E12 - Seizures (12)
- ● E13 - Diabetic (13)
- ● E17 - Falls (58)
- ● E28 - Stroke (13)
- ● E29I - Accident With Injury (15)
- ○ E29X - Accident with Entrapment (1)
- ● E30 - Trauma (12)
- ● E31 - Unconscious Person (19)
- ● Other (234)

April 2022 EMS Calls By Type

Type of Call

- E01 - Abdominal Pain (36)
- E02 - Allergic Reaction (3)
- E06 - Breathing Difficulty (46)
- E09 - Cardiac Respiratory Arrest (11)
- E10 - Chest Pain (54)
- E12 - Seizures (12)
- E13 - Diabetic (13)
- E17 - Falls (58)
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- E29I - Accident With Injury (15)
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- E30 - Trauma (12)
- E31 - Unconscious Person (19)
- Other (234)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

Map labels: Greenbackville, Oak Hall, Saxis, Chincoteague, Tangier, Parksley, Bloxom, Onancock, Onley, Painter, Community (Exmore)

N

0 1 2 4 6 8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Economic Development using
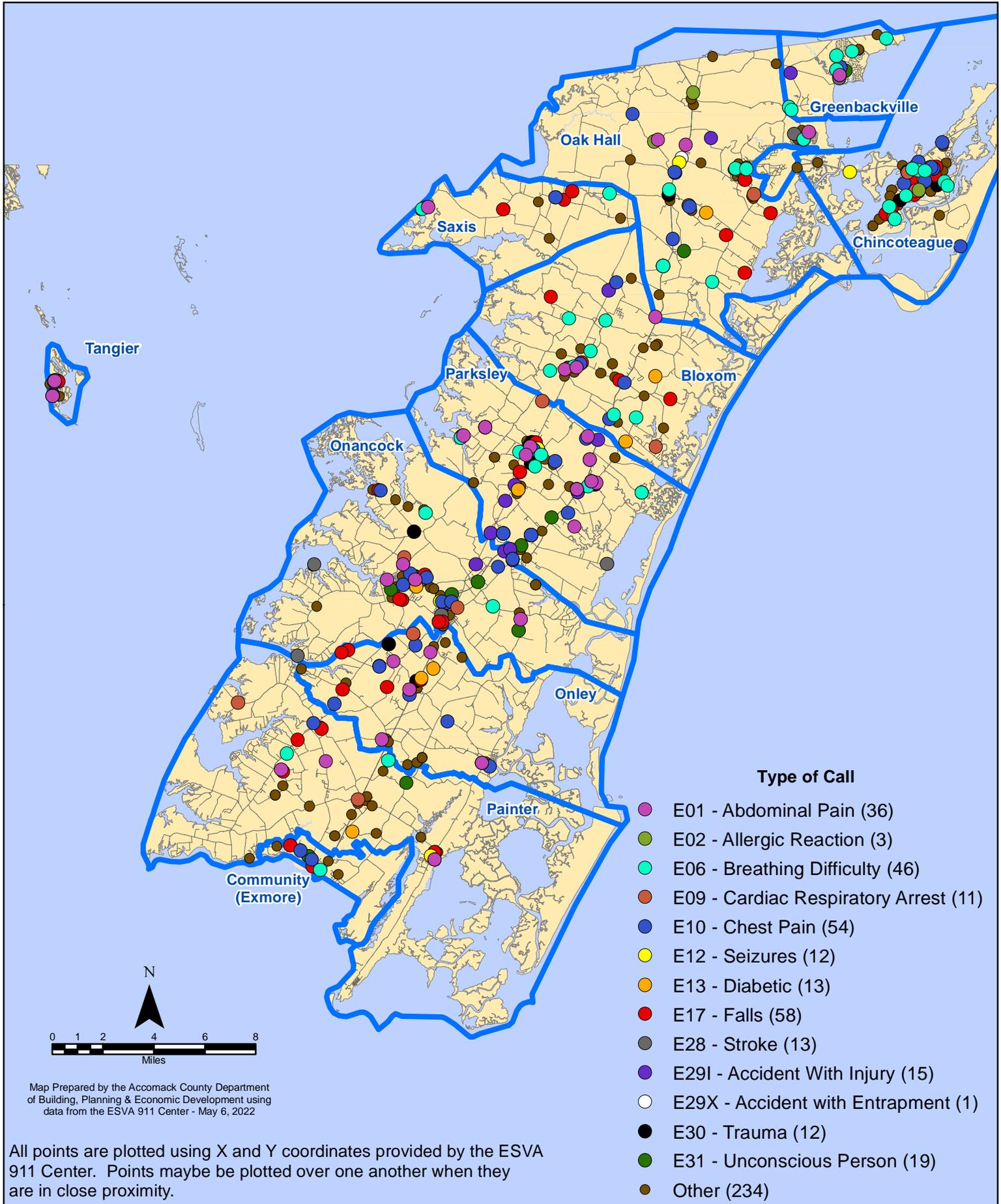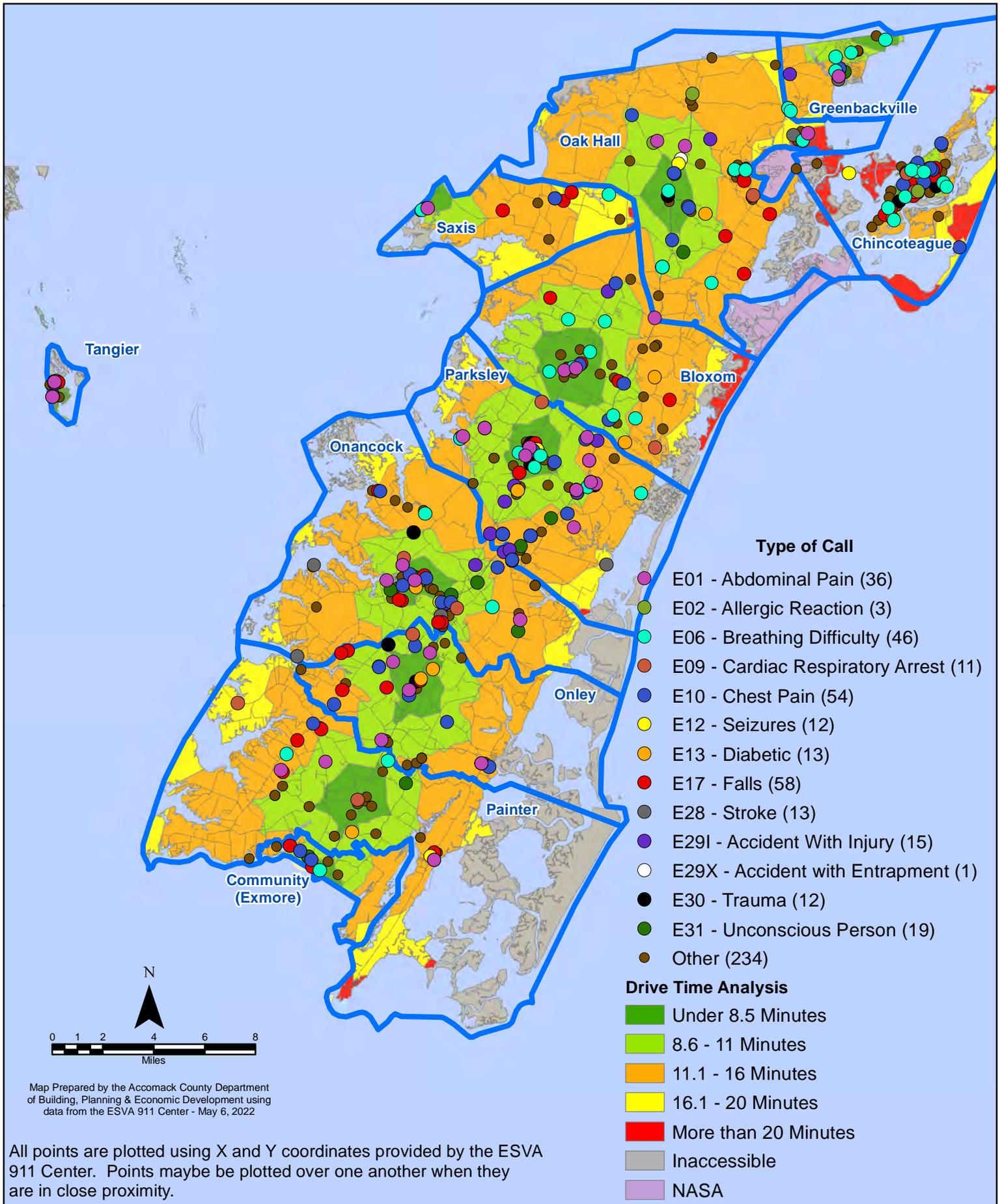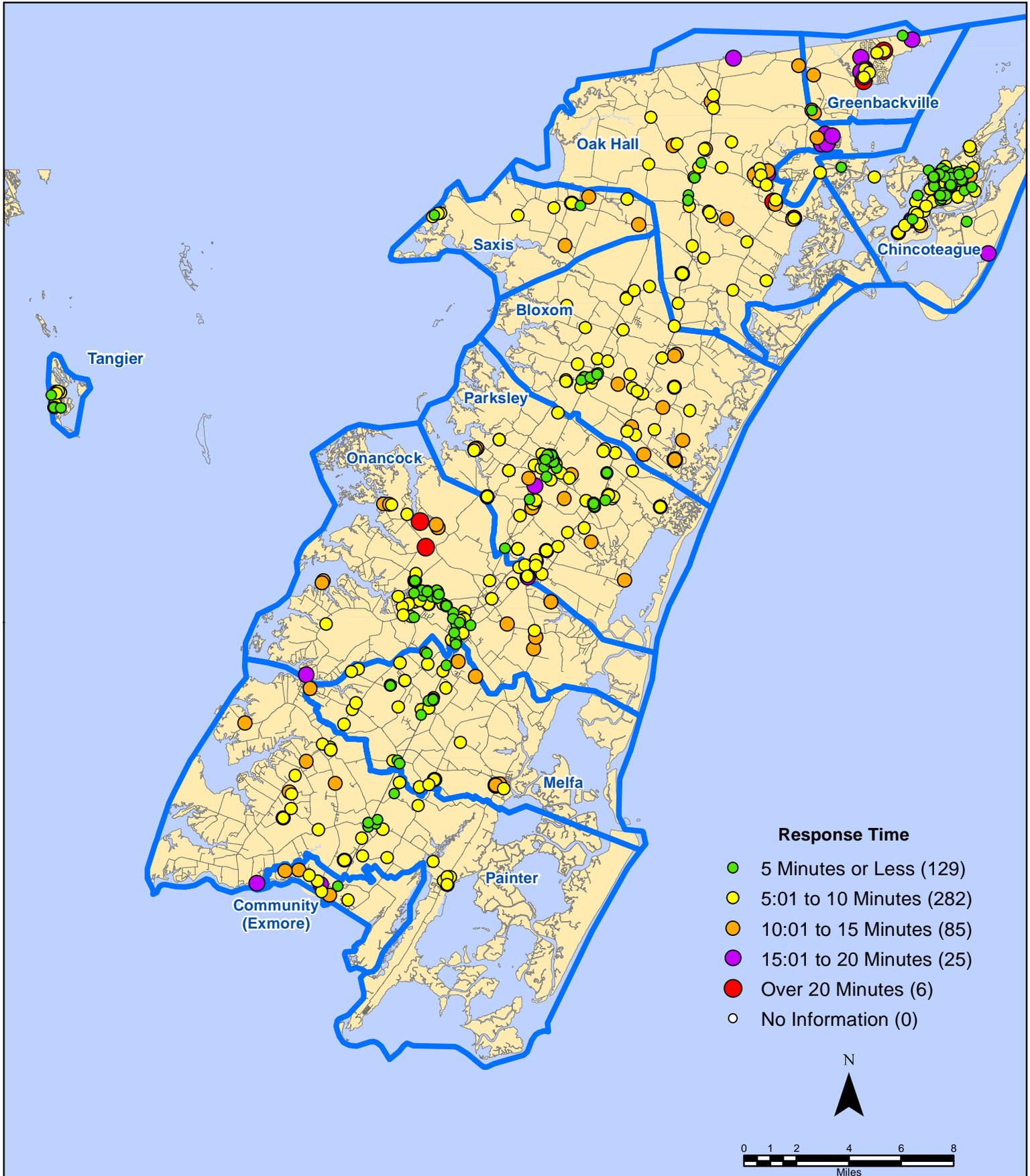data from the ESVA 911 Center - May 6, 2022

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911 Center. Points maybe be plotted over one another when they
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April 2022 EMS Calls By Response Time

Greenbackville

Oak Hall

Saxis

Bloxom

Tangier

Parksley

Onancock

Chincoteague

Melfa

Painter

Community
(Exmore)

Response Time

- 🟢 5 Minutes or Less (129)
- 🟡 5:01 to 10 Minutes (282)
- 🟠 10:01 to 15 Minutes (85)
- 🟣 15:01 to 20 Minutes (25)
- 🔴 Over 20 Minutes (6)
- ⚪ No Information (0)

N

0 1 2   4   6   8
Miles

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April 2022 EMS Calls By Response Time

Greenbackville

Oak Hall

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Bloxom

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Community (Exmore)

Response Time

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Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
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- 16.1 - 20 Minutes
- More than 20 Minutes
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- NASA

N

0 1 2   4   6   8
Miles

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April 2022 EMS Calls By Prime Unit

Greenbackville

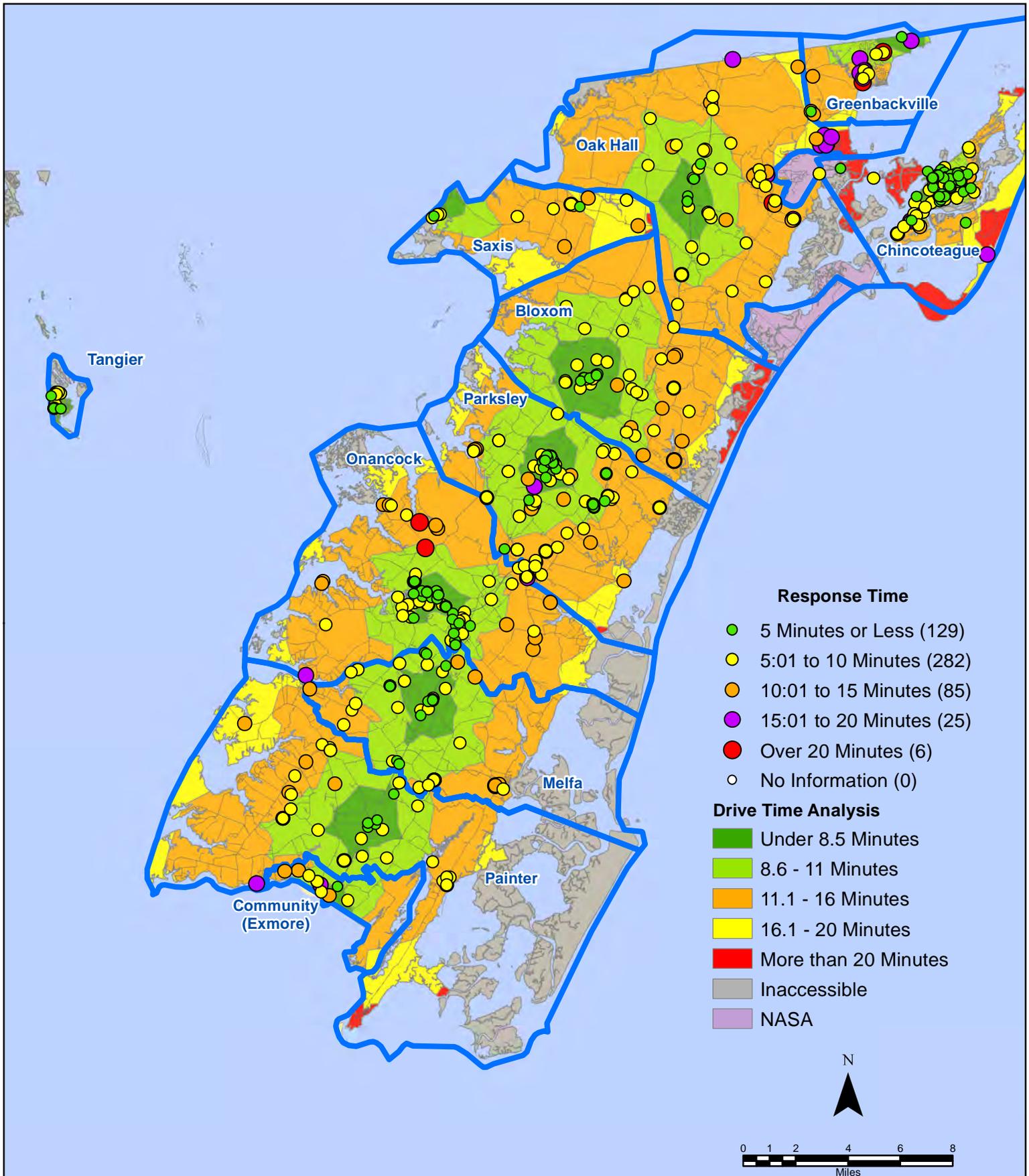Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Onancock

Bloxom

Melfa

Painter

Community
(Exmore)

N

0   1   2   4   6   8
Miles

Map Prepared by the Accomack County Department
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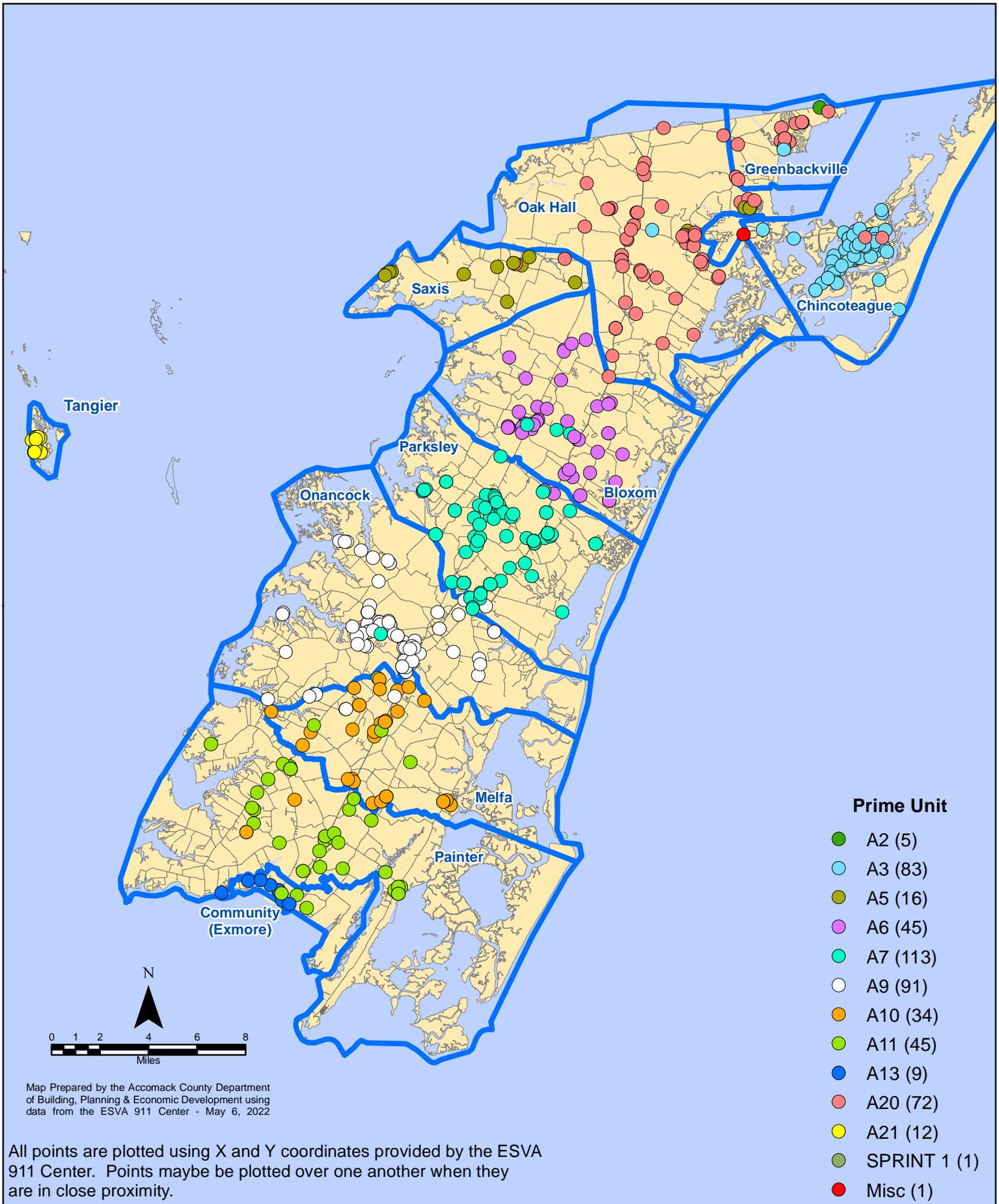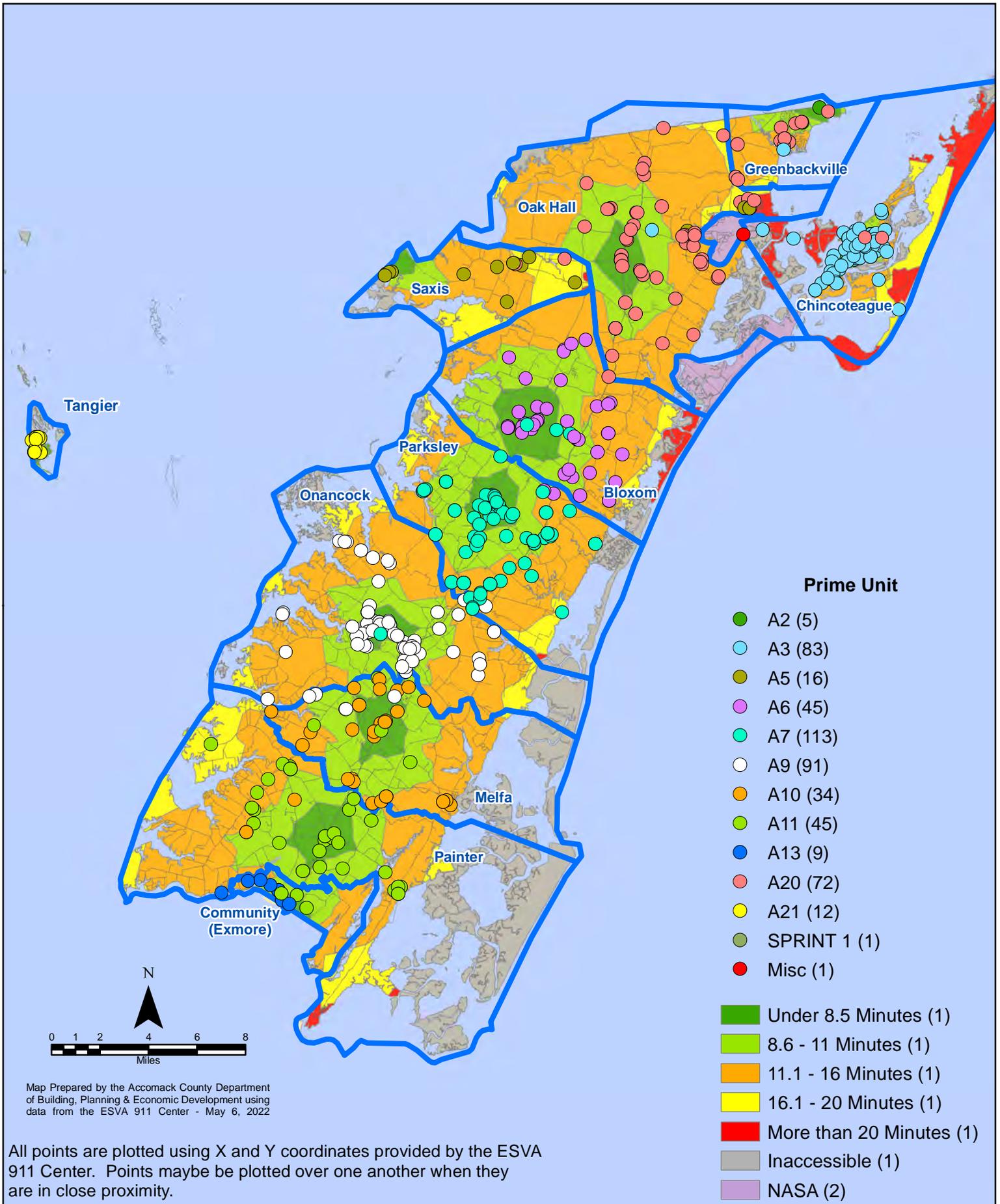data from the ESVA 911 Center - May 6, 2022

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Prime Unit

- A2 (5)
- A3 (83)
- A5 (16)
- A6 (45)
- A7 (113)
- A9 (91)
- A10 (34)
- A11 (45)
- A13 (9)
- A20 (72)
- A21 (12)
- SPRINT 1 (1)
- Misc (1)

April 2022 EMS Calls By Prime Unit

Prime Unit

- ● A2 (5)
- ● A3 (83)
- ● A5 (16)
- ● A6 (45)
- ● A7 (113)
- ○ A9 (91)
- ● A10 (34)
- ● A11 (45)
- ● A13 (9)
- ● A20 (72)
- ● A21 (12)
- ● SPRINT 1 (1)
- ● Misc (1)

- ■ Under 8.5 Minutes (1)
- ■ 8.6 - 11 Minutes (1)
- ■ 11.1 - 16 Minutes (1)
- ■ 16.1 - 20 Minutes (1)
- ■ More than 20 Minutes (1)
- ■ Inaccessible (1)
- ■ NASA (2)

Map labels: Greenbackville, Oak Hall, Saxis, Tangier, Parksley, Onancock, Bloxom, Chincoteague, Melfa, Painter, Community (Exmore)

N

0 1 2 4 6 8
Miles

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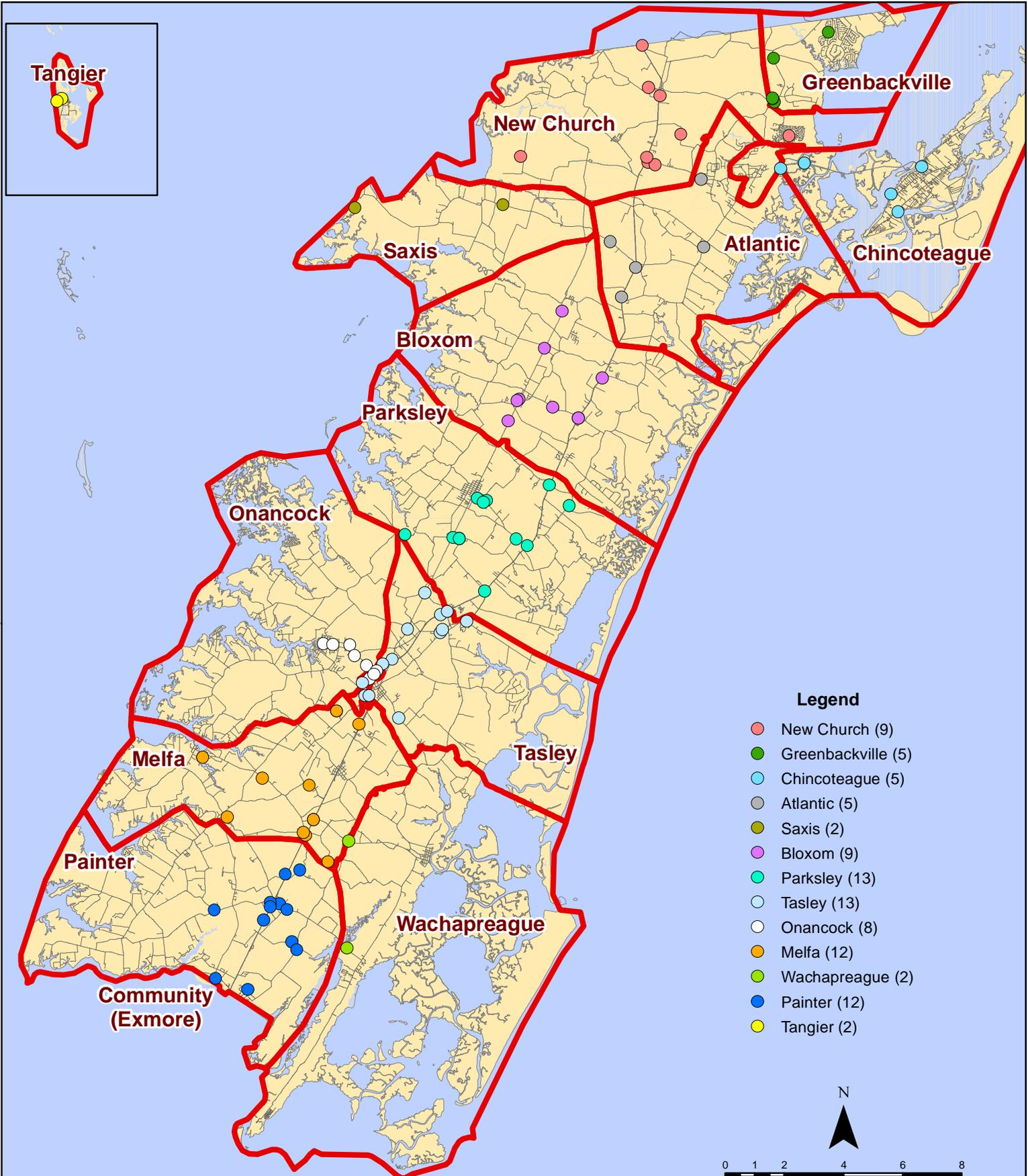data from the ESVA 911 Center - May 6, 2022

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April 2022 Fire Calls By District

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community (Exmore)

Legend

- New Church (9)
- Greenbackville (5)
- Chincoteague (5)
- Atlantic (5)
- Saxis (2)
- Bloxom (9)
- Parksley (13)
- Tasley (13)
- Onancock (8)
- Melfa (12)
- Wachapreague (2)
- Painter (12)
- Tangier (2)

N

0 1 2 4 6 8
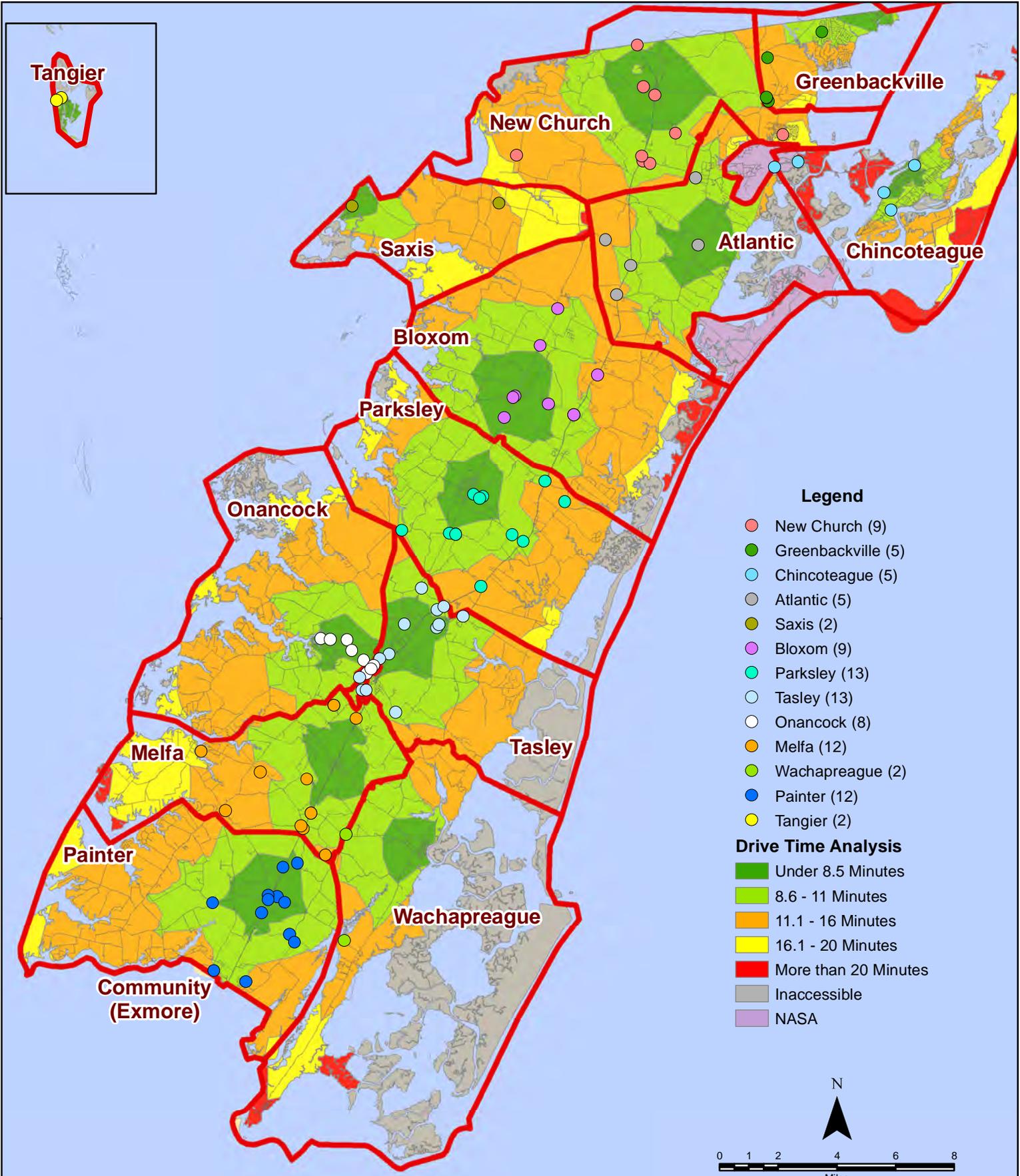Miles

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Legend

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Drive Time Analysis

- 🟩 Under 8.5 Minutes
- 🟩 8.6 - 11 Minutes
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N

0 1 2   4   6   8
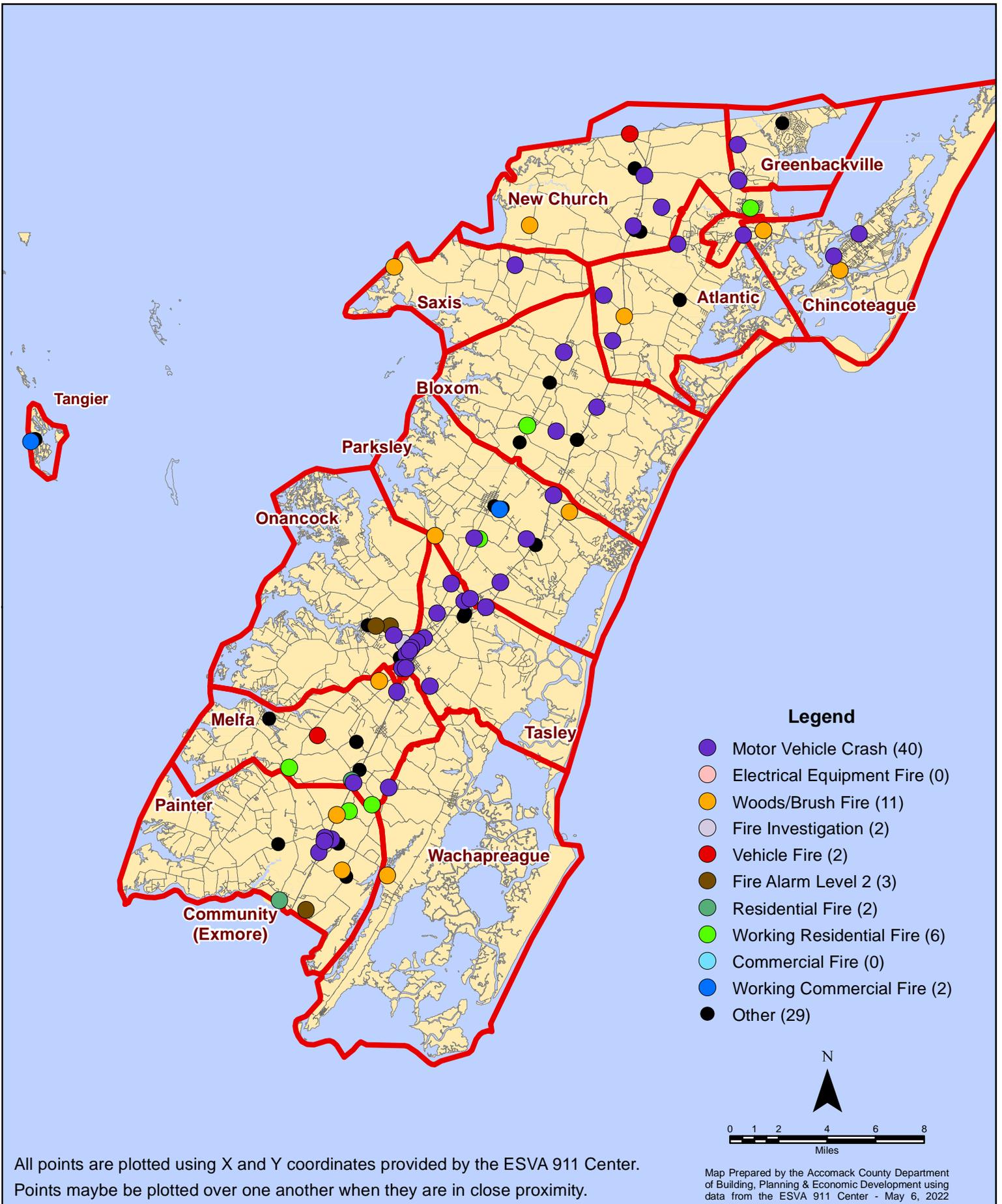Miles

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April 2022 Fire Calls By Type

Greenbackville

New Church

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Atlantic

Chincoteague

Bloxom

Tangier

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

- 🟣 Motor Vehicle Crash (40)
- 🟤 Electrical Equipment Fire (0)
- 🟠 Woods/Brush Fire (11)
- ⚪ Fire Investigation (2)
- 🔴 Vehicle Fire (2)
- 🟤 Fire Alarm Level 2 (3)
- 🟢 Residential Fire (2)
- 🟢 Working Residential Fire (6)
- 🔵 Commercial Fire (0)
- 🔵 Working Commercial Fire (2)
- ⚫ Other (29)

N

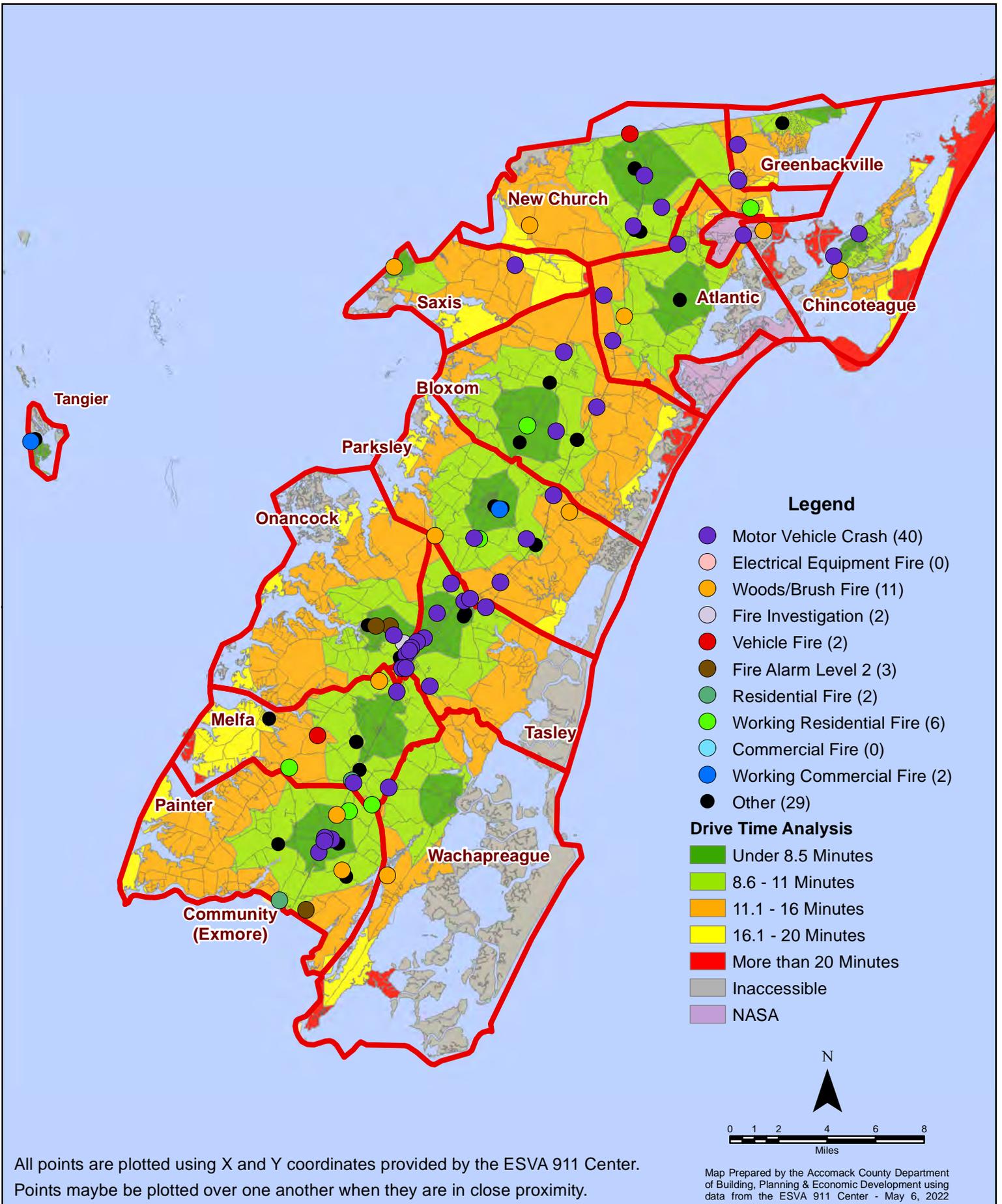0 1 2   4   6   8
Miles

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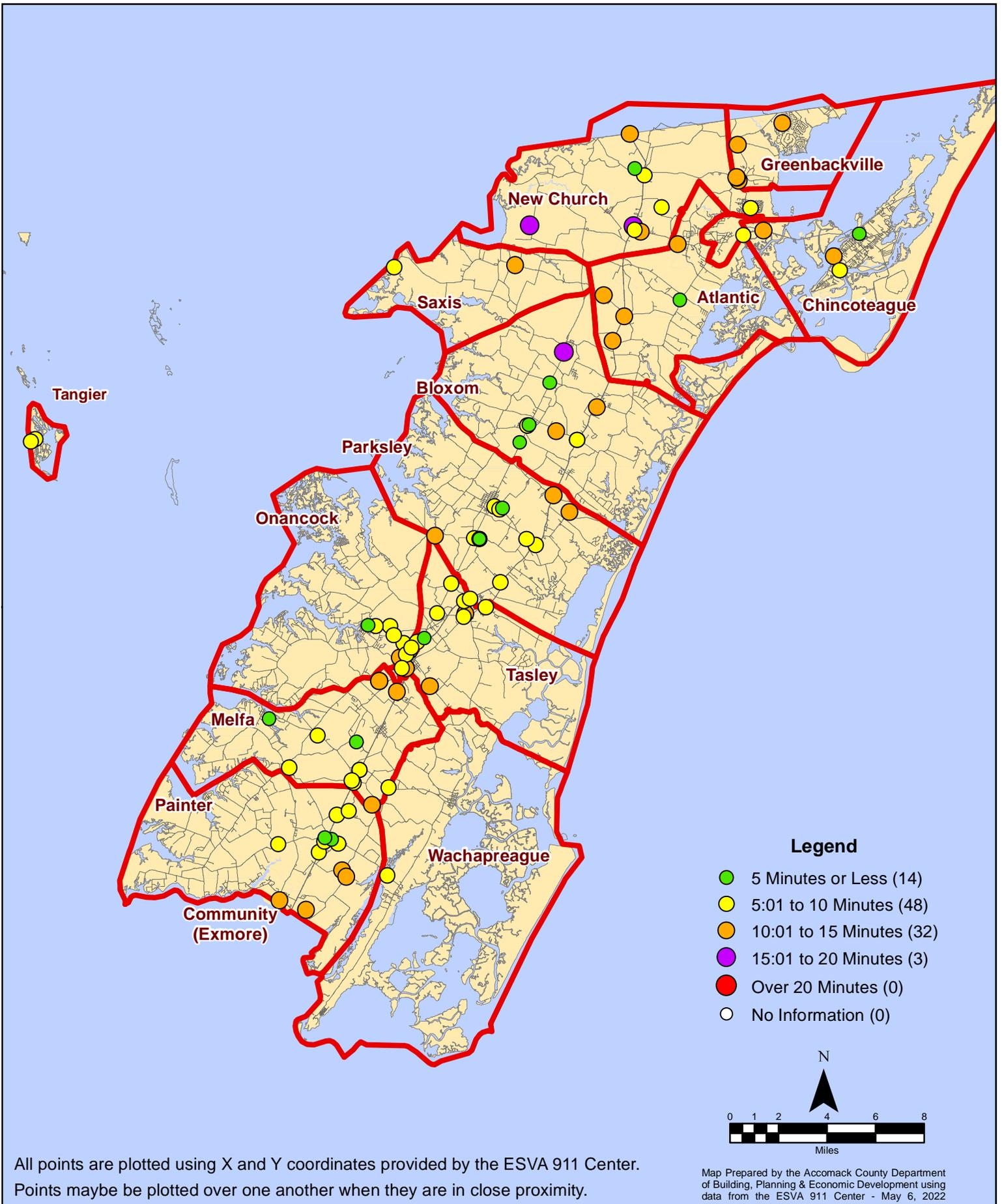
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Community
(Exmore)

Legend

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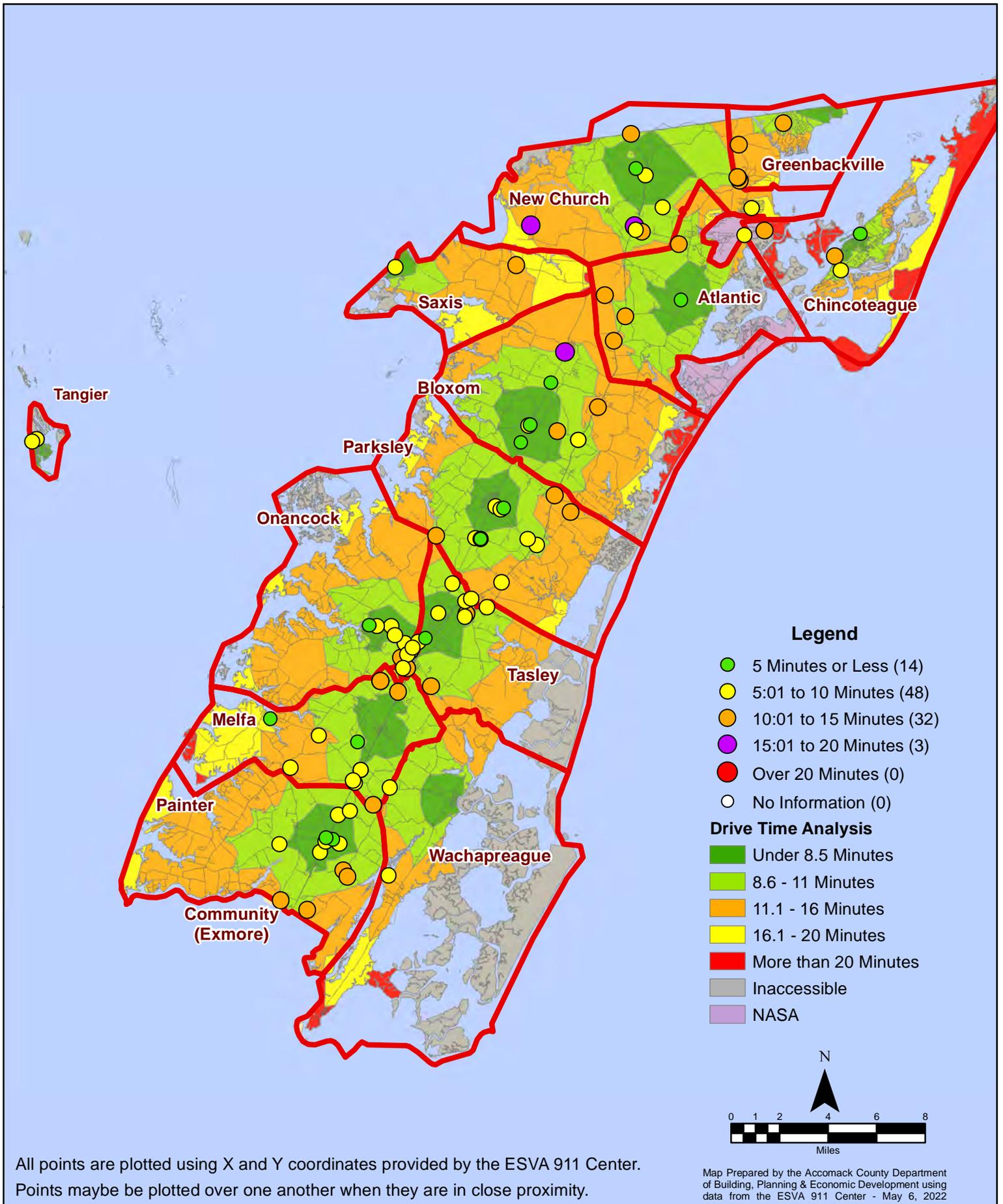
N

0 1 2   4   6   8
Miles

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April 2022 Fire Calls By Response Time

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Tangier

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Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

🟢 5 Minutes or Less (14)

🟡 5:01 to 10 Minutes (48)

🟠 10:01 to 15 Minutes (32)

🟣 15:01 to 20 Minutes (3)

🔴 Over 20 Minutes (0)

⚪ No Information (0)

N

0 1 2   4   6   8
Miles

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April 2022 Fire Calls By Response Time

Greenbackville

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