

# March 2020

Fire - Performance Measure Data *					
Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Overall Station Benchmark %
New Church	9	0	0:12:39	2	100.0%
Greenbackville	1	0	0:15:02	1	100.0%
Chincoteague	6	0	0:14:05	1	100.0%
Atlantic	6	0	0:13:58	1	100.0%
Saxis	2	0	0:16:35	0	100.0%
Bloxom	9	1	0:22:16	0	88.9%
Parksley	9	0	0:13:53	0	100.0%
Tasley	11	0	0:17:02	5	100.0%
Onancock	6	0	0:11:06	1	100.0%
Melfa	8	0	0:15:04	2	100.0%
Wachapreague	3	0	0:10:11	0	100.0%
Painter	6	0	0:10:45	1	100.0%
Tangier	0	0	0	0	#DIV/0!
<b>System Totals</b>	<b>76</b>	<b>1</b>	<b>0:22:16</b>	<b>14</b>	<b>98.7%</b>

EMS - Performance Measure Data						
Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	19	2	0:26:52	12	89.5%	36.8%
Chincoteague	54	0	0:12:24	0	100.0%	100.0%
Saxis	7	0	0:16:14	2	100.0%	71.4%
Bloxom	43	0	0:15:08	2	100.0%	95.3%
Parksley	100	0	0:16:34	2	100.0%	98.0%
Onancock	80	0	0:18:57	3	100.0%	96.3%
Melfa	40	0	0:12:42	2	100.0%	95.0%
Wachapreague (Painter)	34	0	0:13:44	2	100.0%	94.1%
Oak Hall	70	1	0:20:55	4	98.6%	94.3%
Tangier	14	0	0:11:57	0	100.0%	100.0%
Community (Exmore)	14	0	0:13:13	1	100.0%	92.9%
<b>System Totals</b>	<b>475</b>	<b>3</b>	<b>0:26:52</b>	<b>30</b>	<b>99.4%</b>	<b>93.7%</b>

EMS Mutual Aid Data															
	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague/Painter	Oak Hall	Community (Exmore)	Northampton	Wallops	NORS	2nd Call	3rd Call
Greenbackville													12		
Chincoteague															
Saxis													2		
Bloxom					2								2		
Parksley				2										2	
Onancock					1	2								2	1
Melfa						1							1	1	
Wachapreague (Painter)							2							2	
Oak Hall	1	2		1									2	2	
Community (Exmore)								1					1		
Northampton Co.															
Wallops															
<b>Totals</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>3</b>	<b>3</b>	<b>1</b>	<b>4</b>	<b>2</b>	<b>14</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>20</b>	<b>9</b>	<b>1</b>

Transport Destination			
	Riverside - Shore Memorial	PRMC	Other
Greenbackville	2	2	2
Chincoteague	12	12	
Saxis	4	1	
Bloxom	29	1	
Parksley	65		
Onancock	49		
Melfa	24		
Wachapreague (Painter)	24		
Oak Hall	32	17	
Wallops			
<b>Totals</b>	<b>241</b>	<b>33</b>	<b>2</b>

**Benchmark** = The Accomack County Board of Supervisors established a 20 minute standard for emergency response.

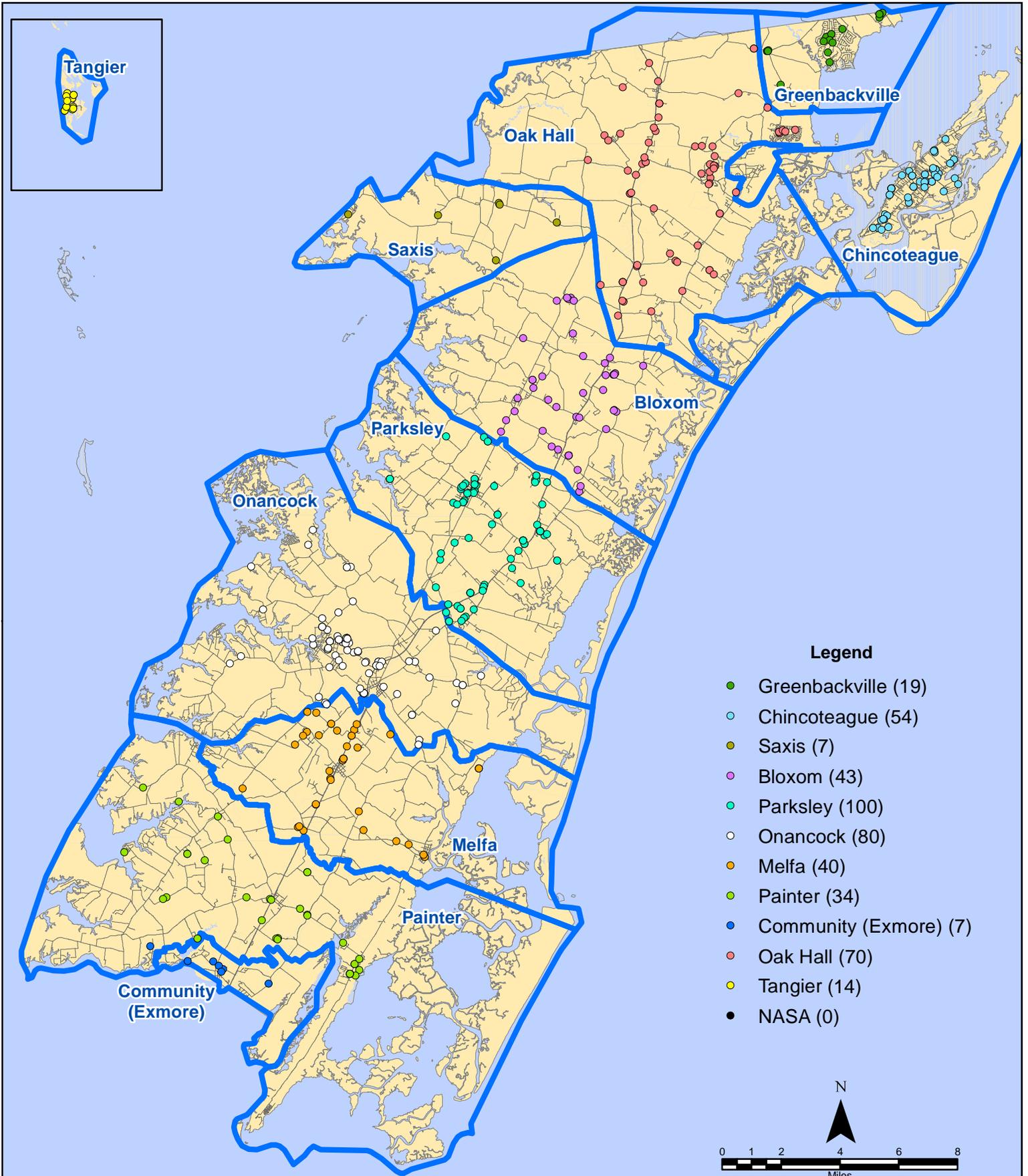
**NORS** = No Response by station or the call was handled by another station or agency.

**2nd Call** = 2nd ambulance call received while first ambulance was on another call.

**3rd Call** = 3rd ambulance call received while first & second ambulances were on other calls.

\* This data excludes F1 Med (Medical Assist) calls in the Fire Data.

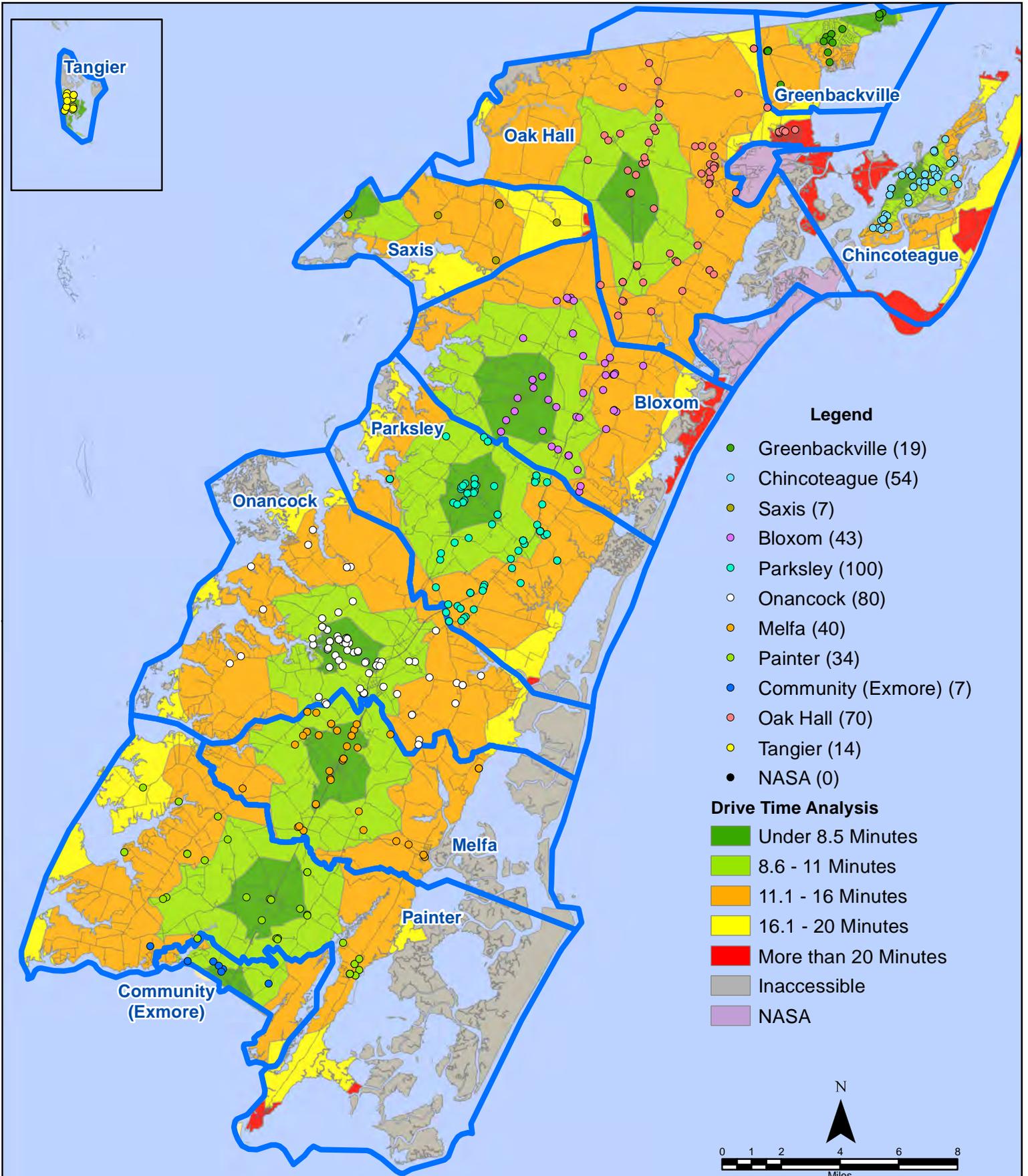
# March 2020 EMS Calls By District



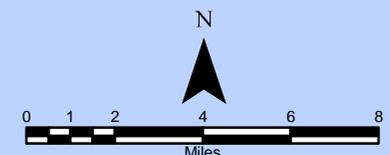
All points are plotted using X and Y coordinates provided by the ESVA 911 Center.  
Points may be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Building, Planning & Economic Development using data from the ESVA 911 Center - April 3, 2020

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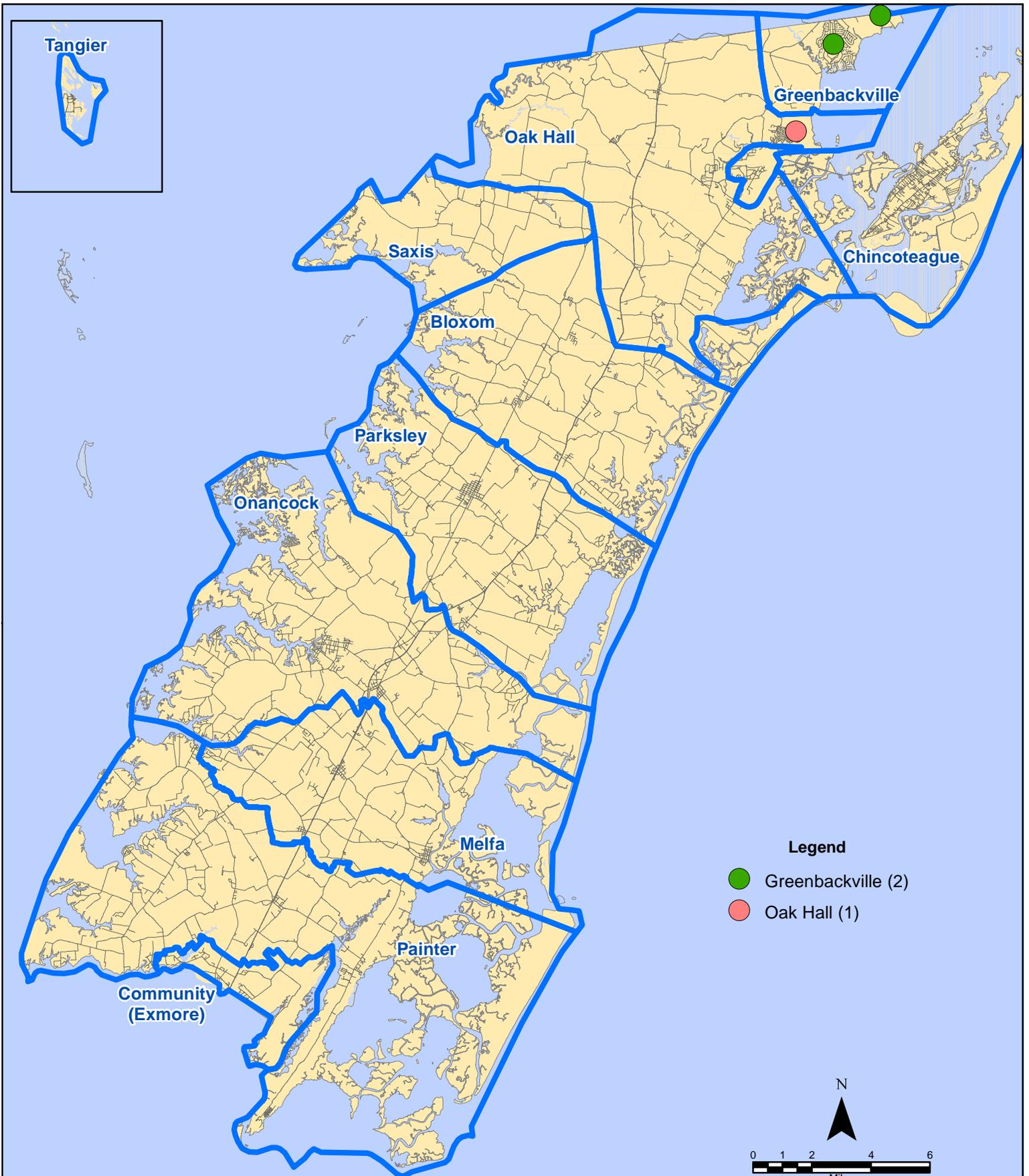


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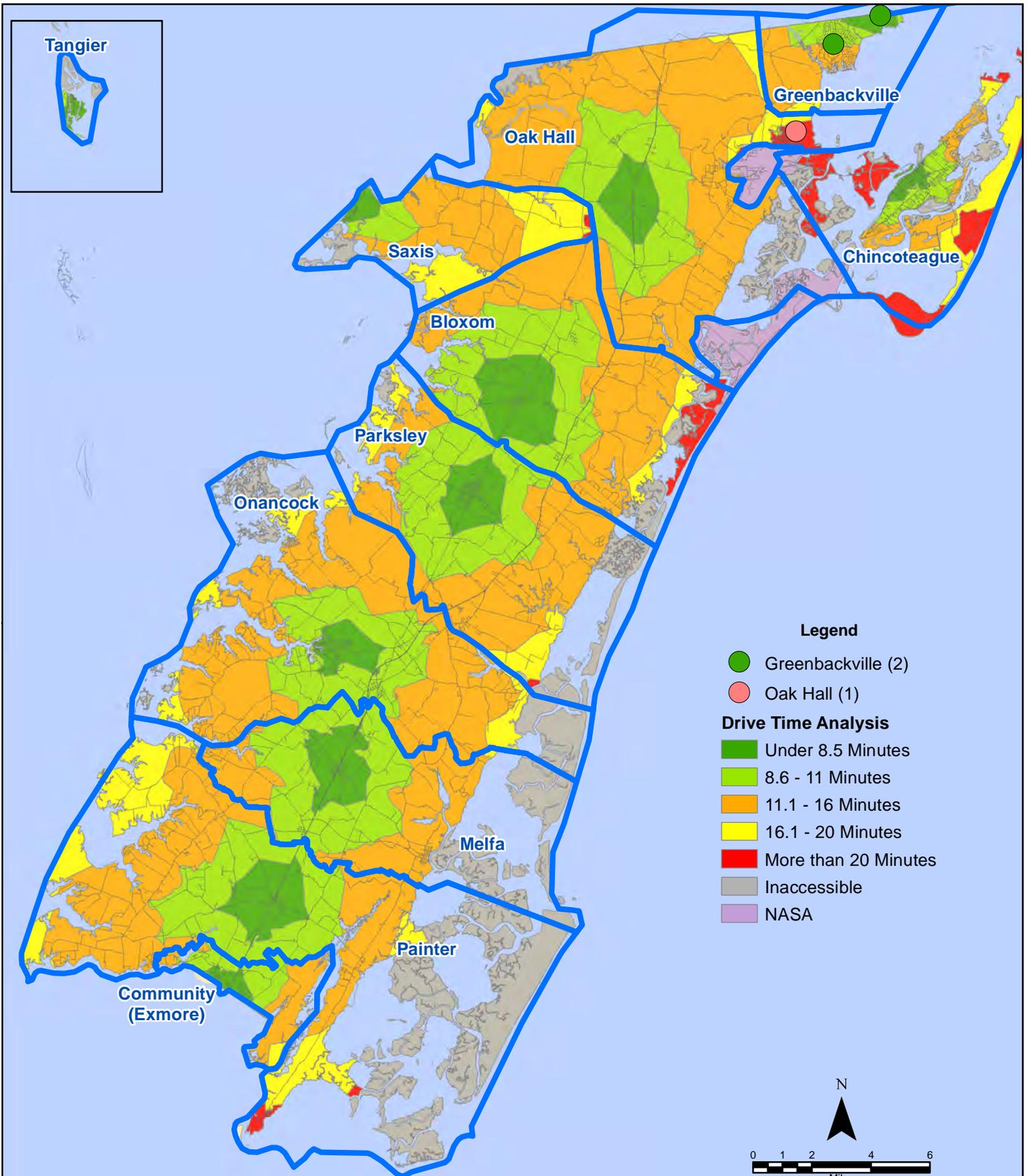
# March 2020 EMS Calls With Response Time Greater Than 20 Mins.



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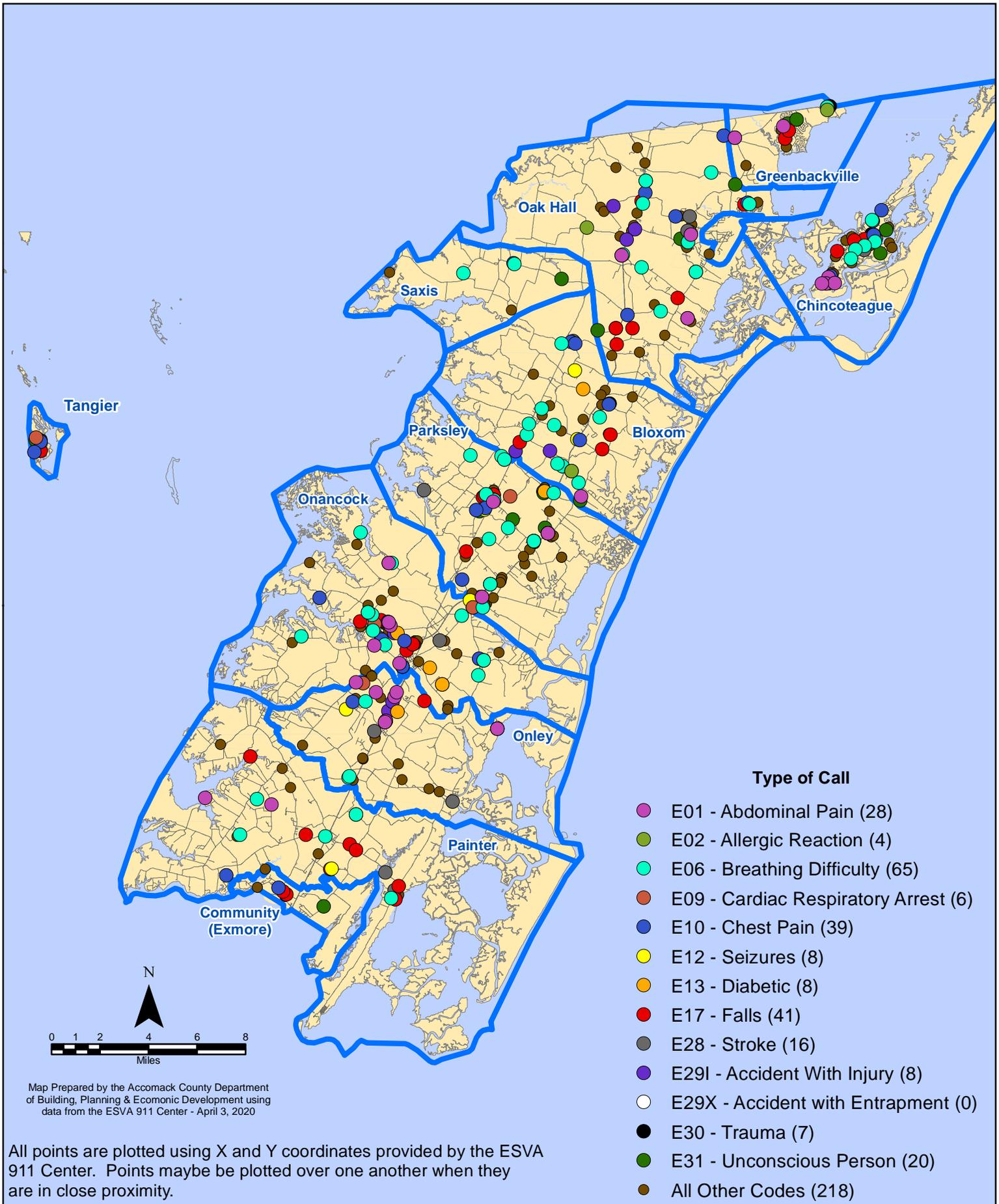
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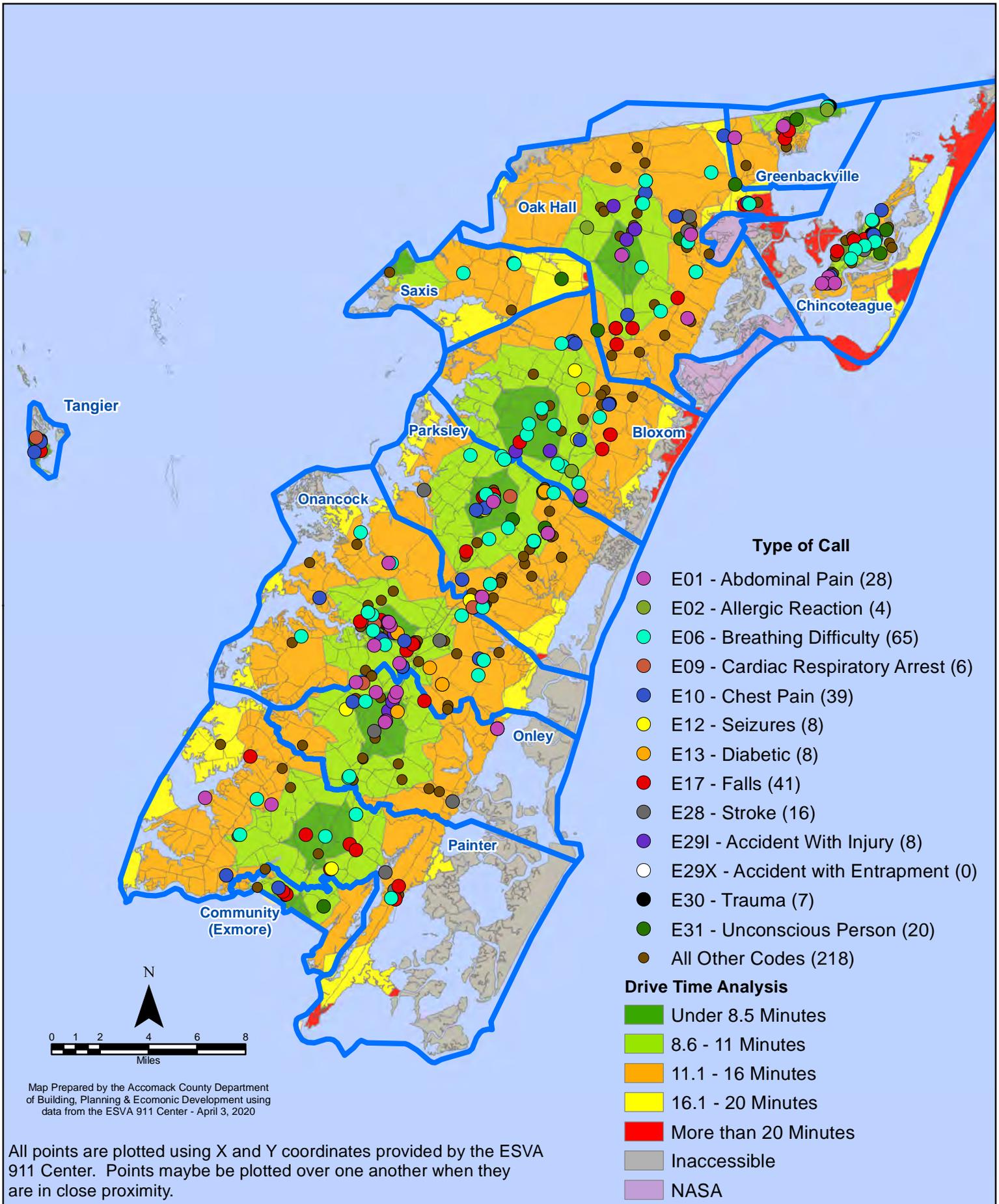
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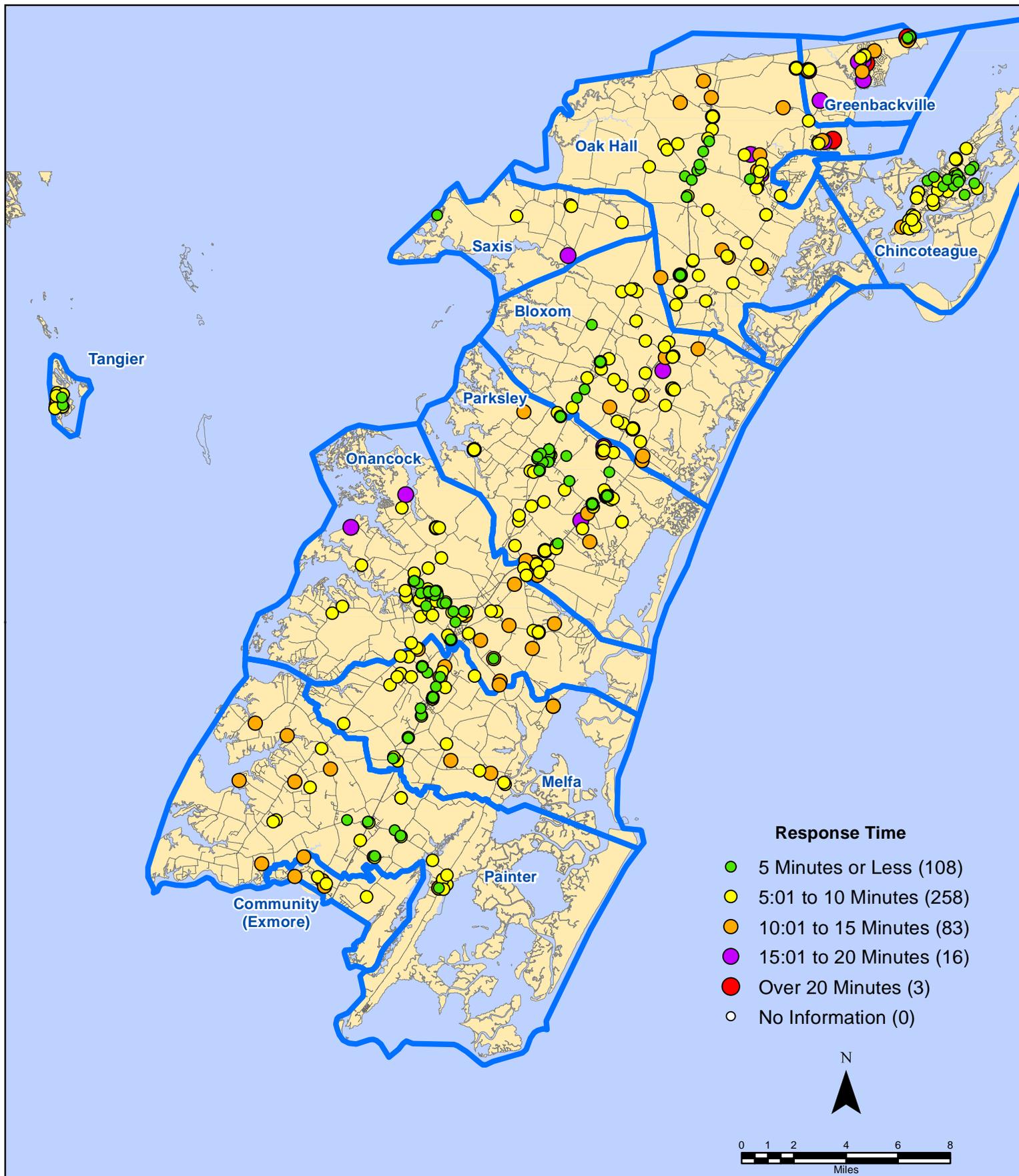
# March 2020 EMS Calls By Type



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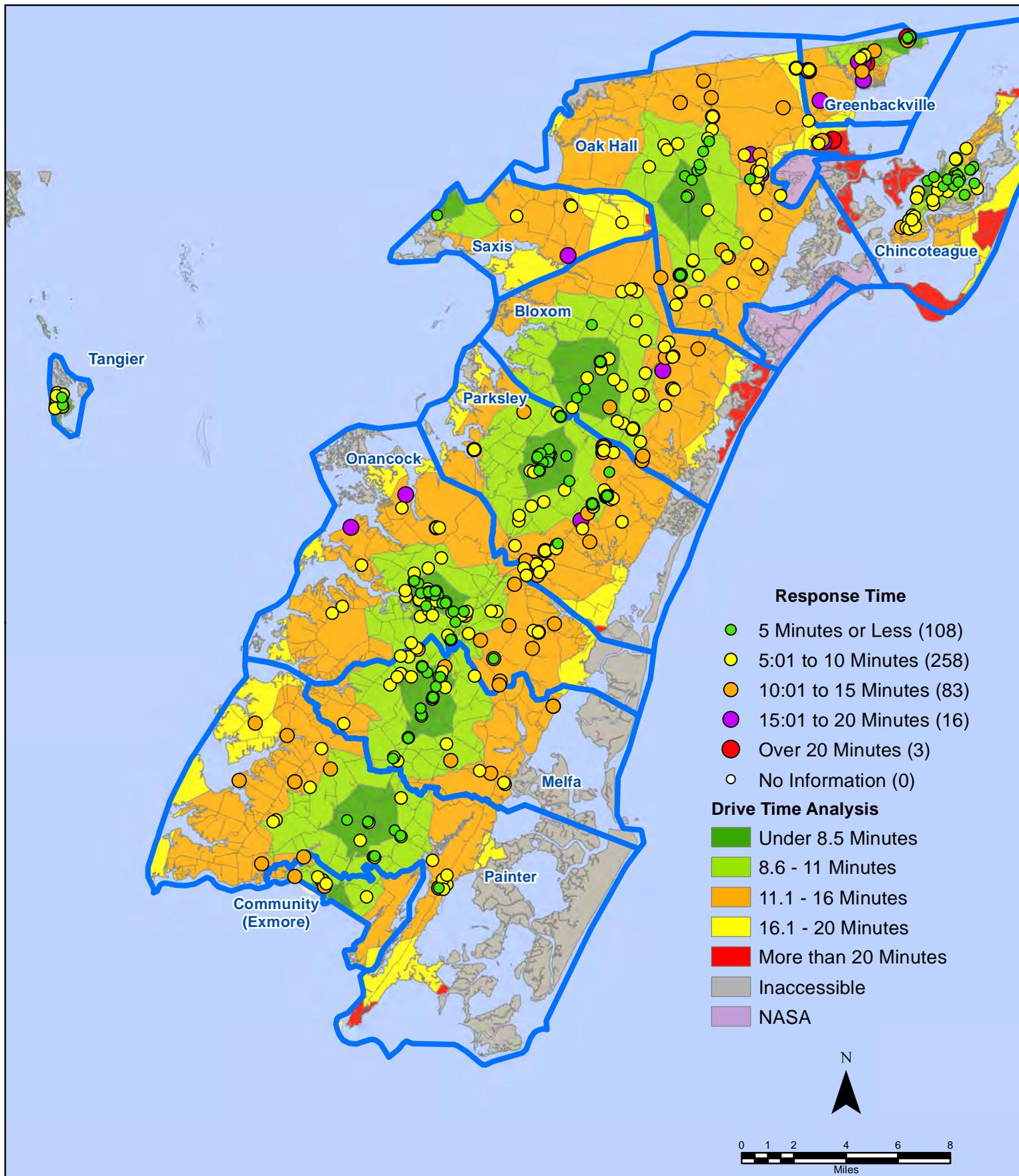
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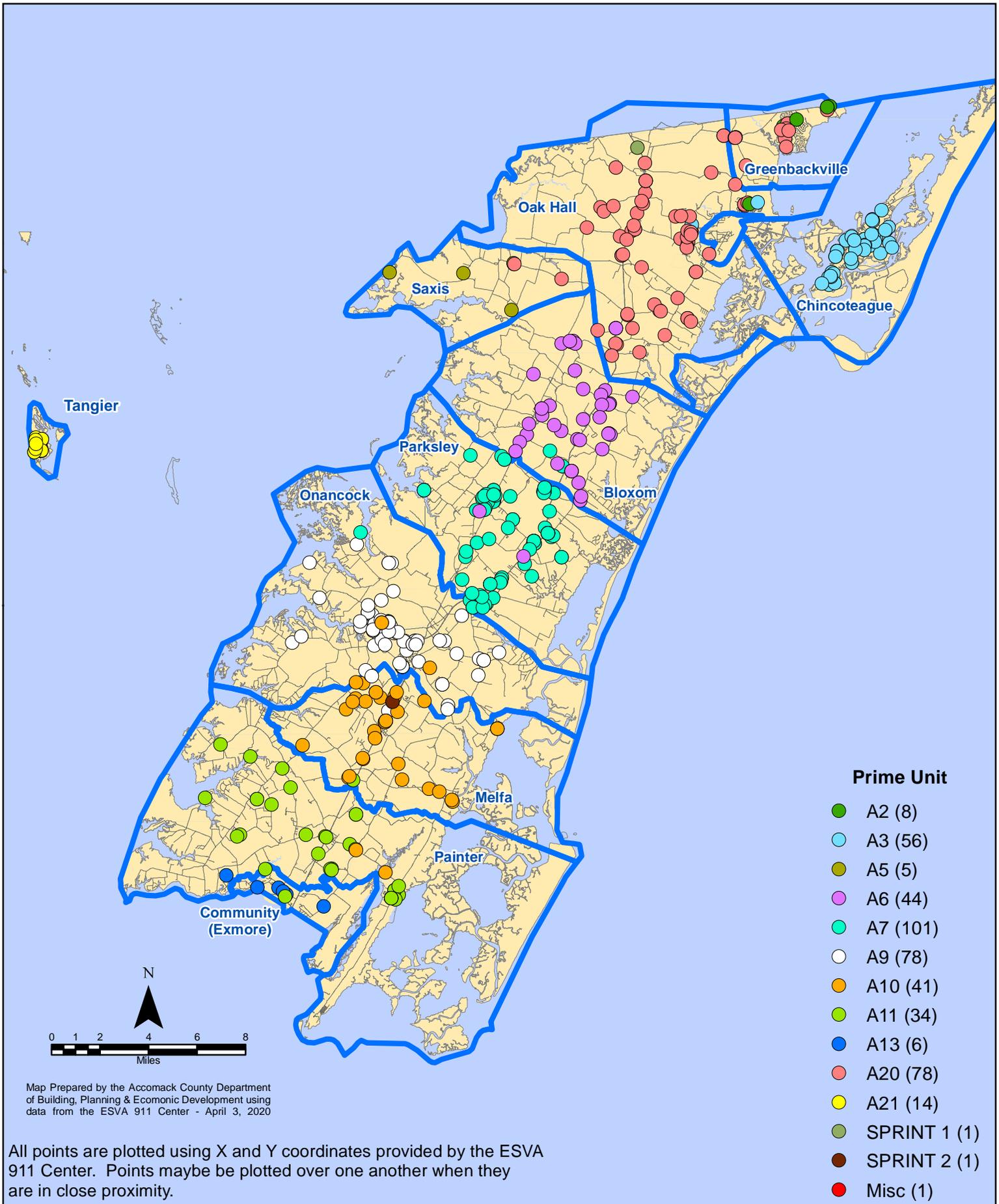
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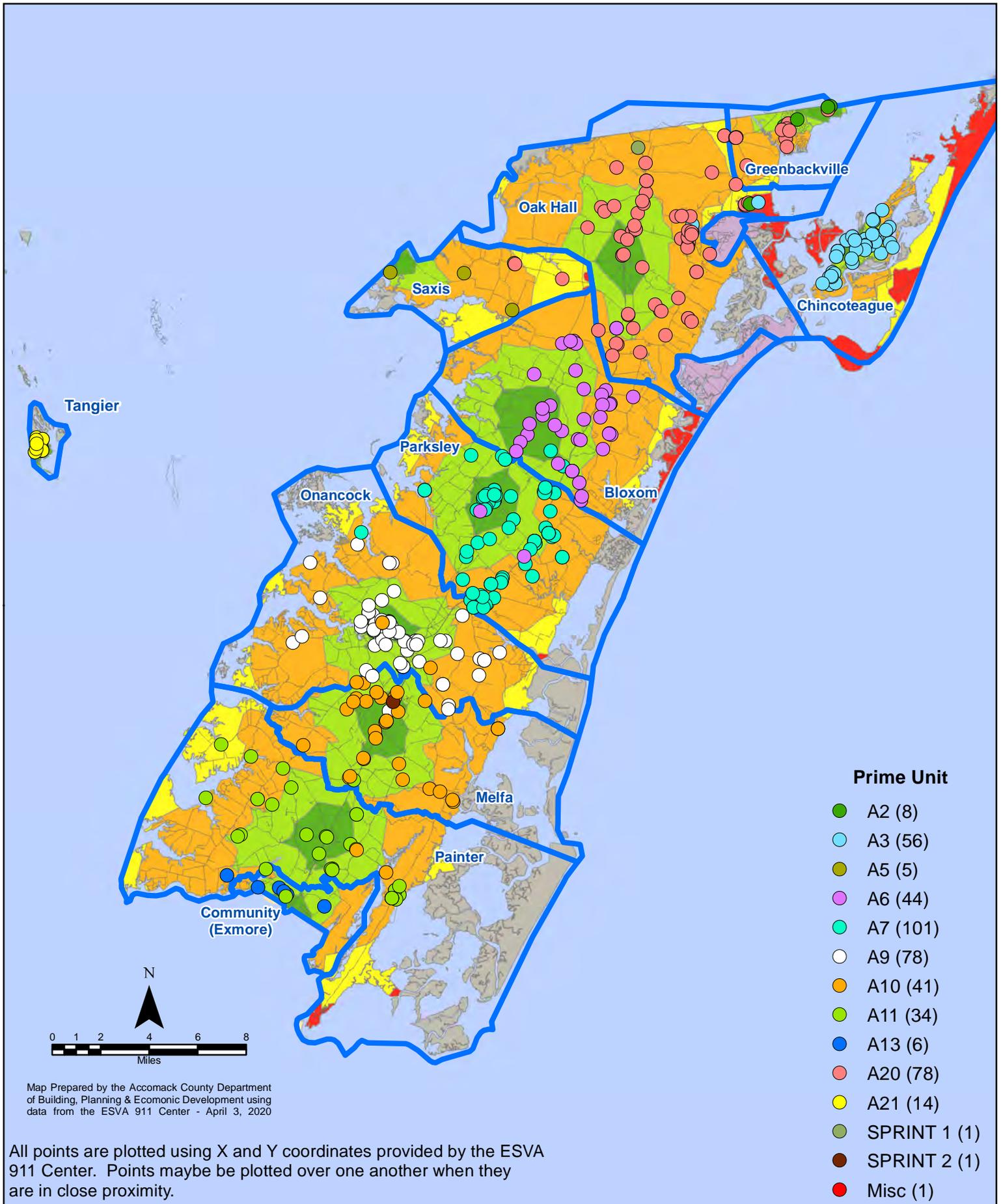


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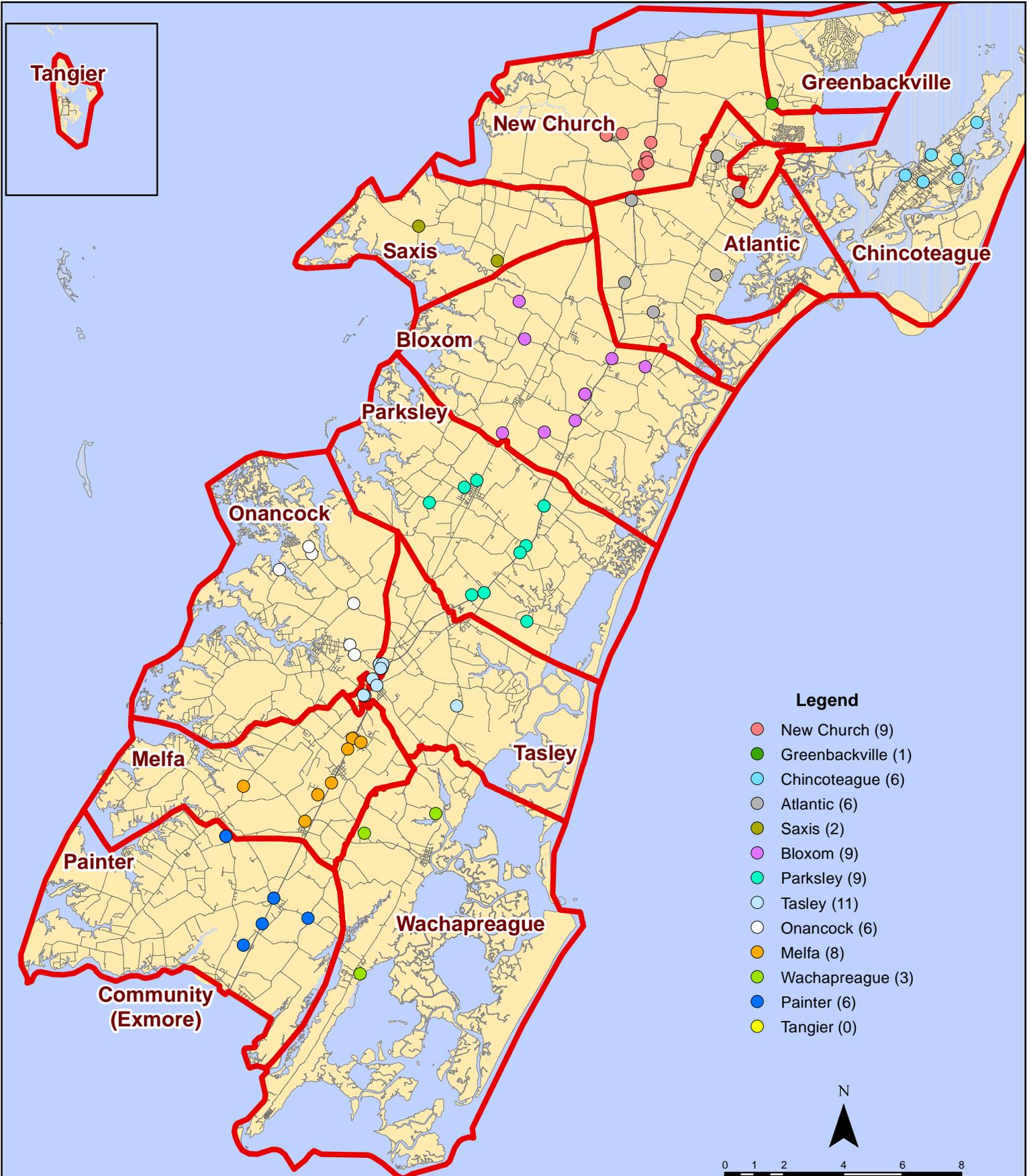
# March 2020 EMS Calls By Prime Unit



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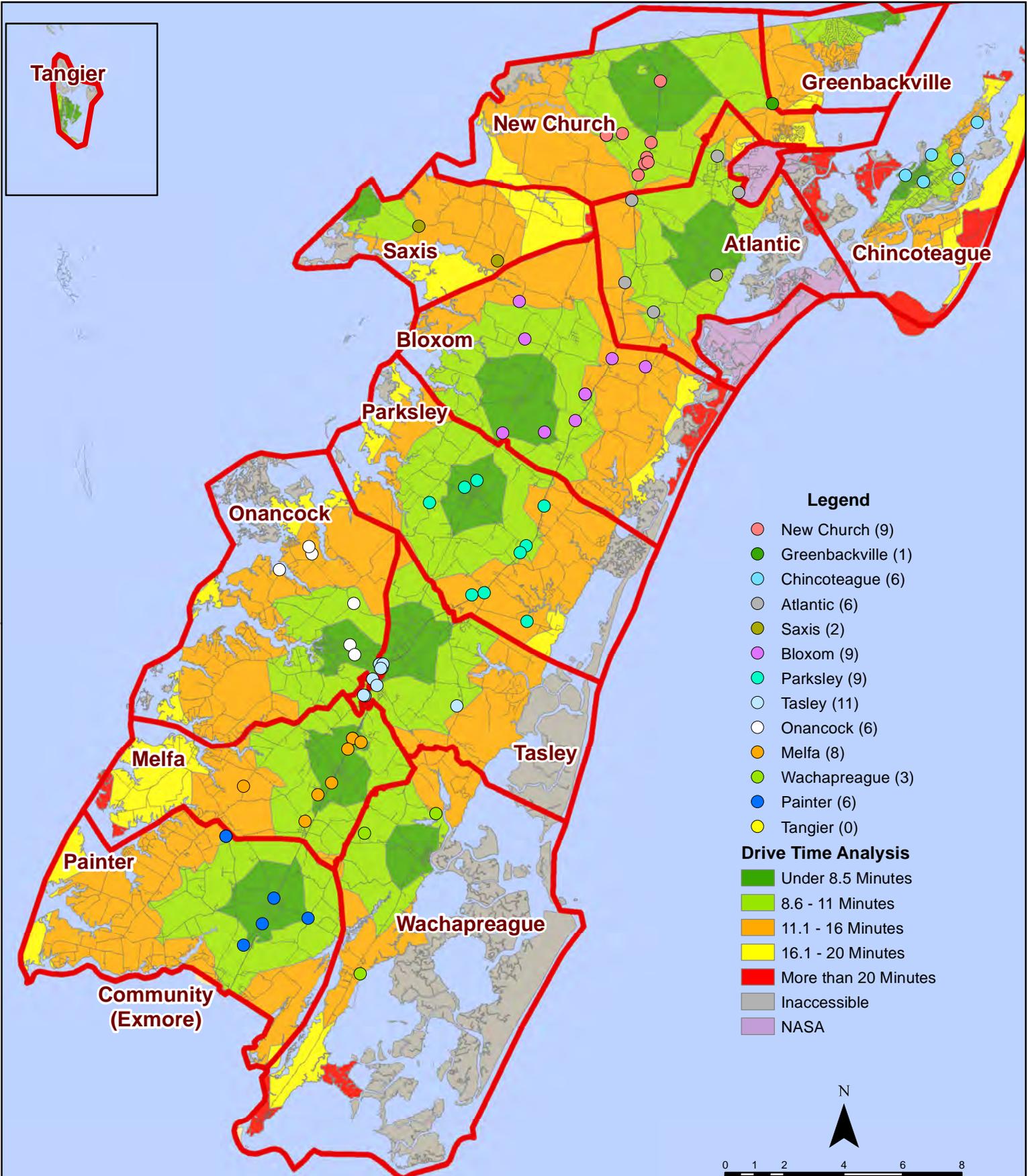
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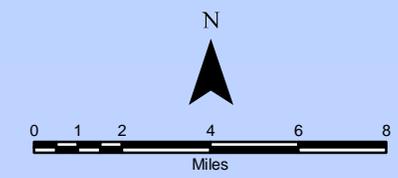
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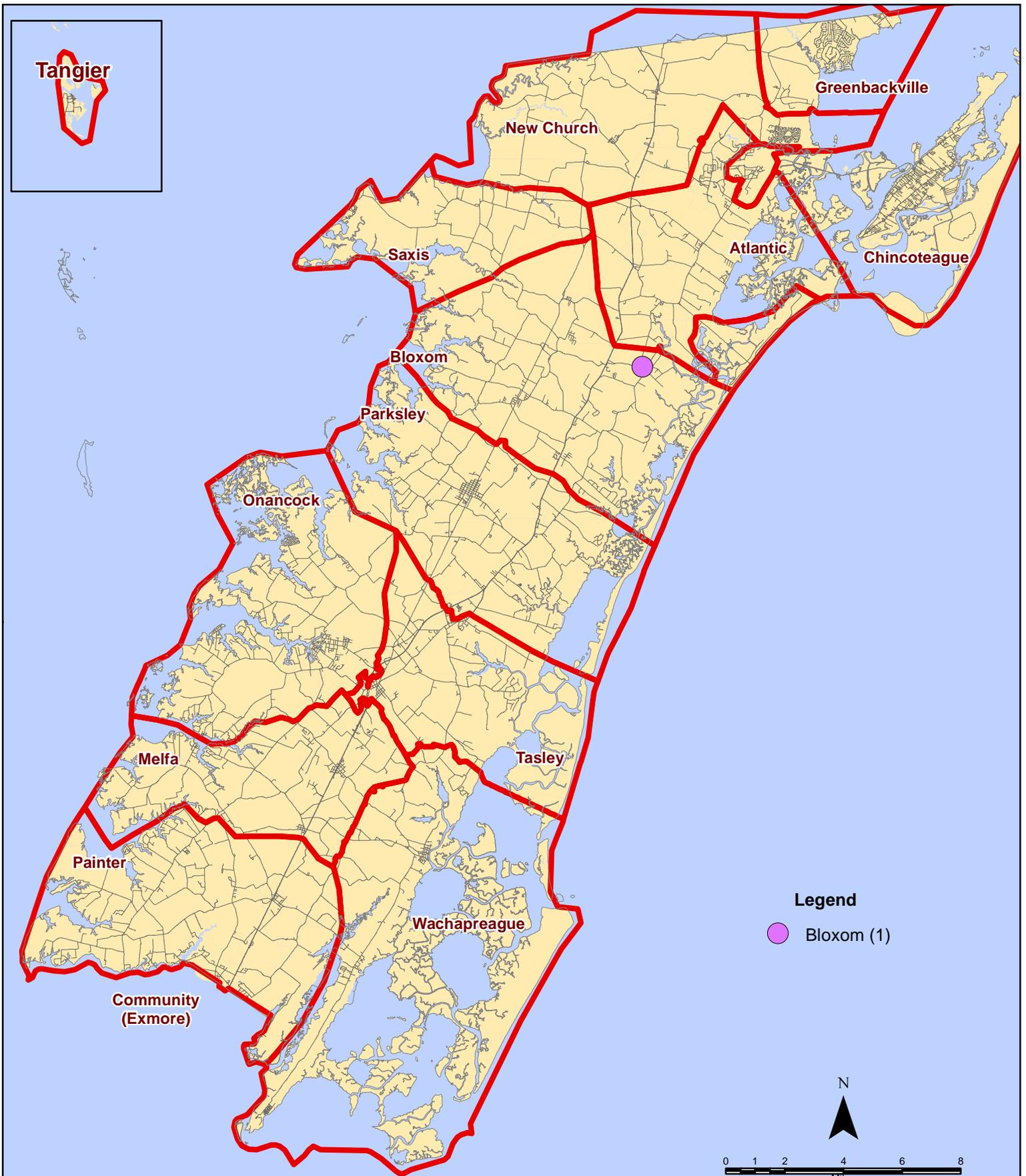


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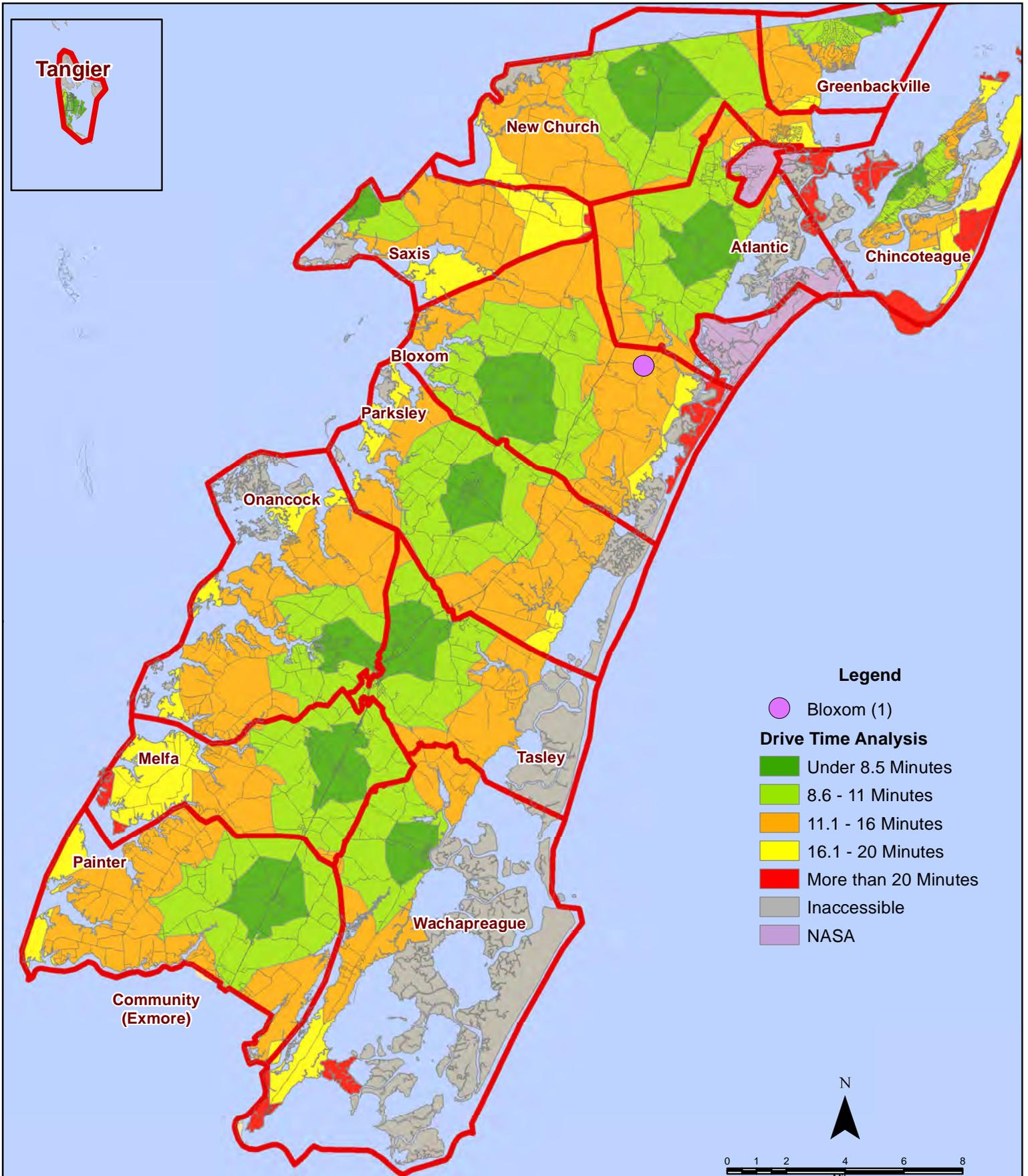


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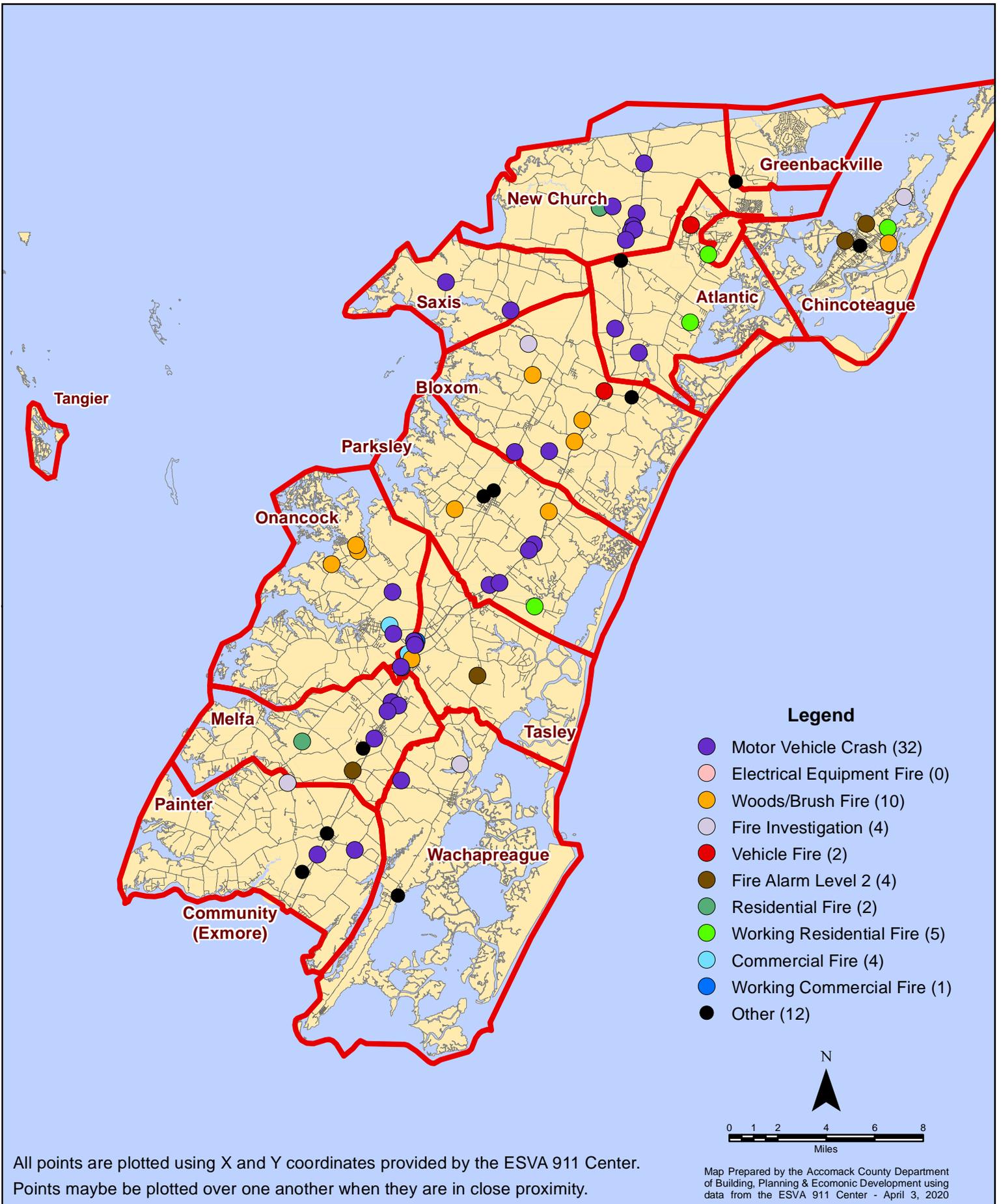
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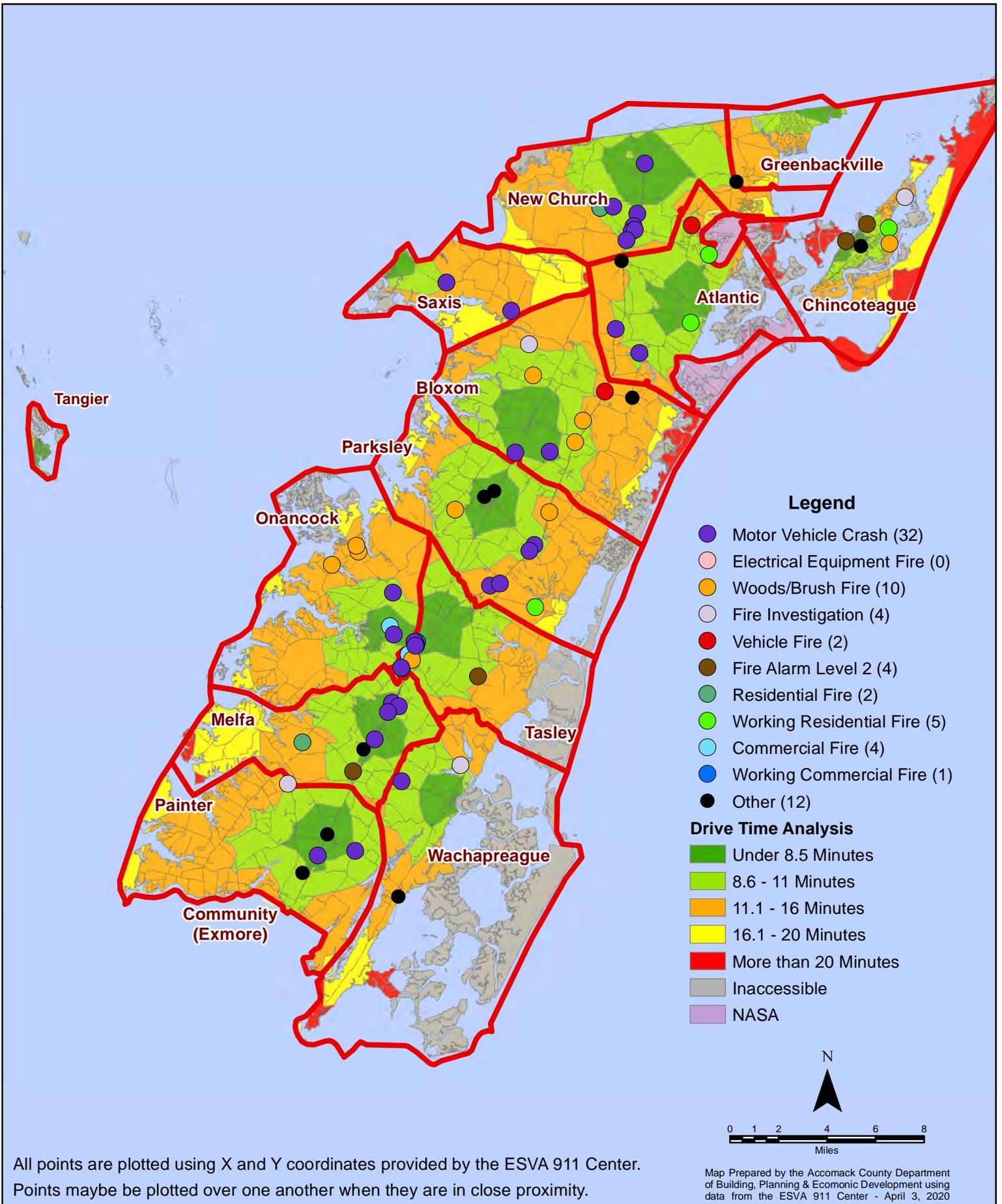


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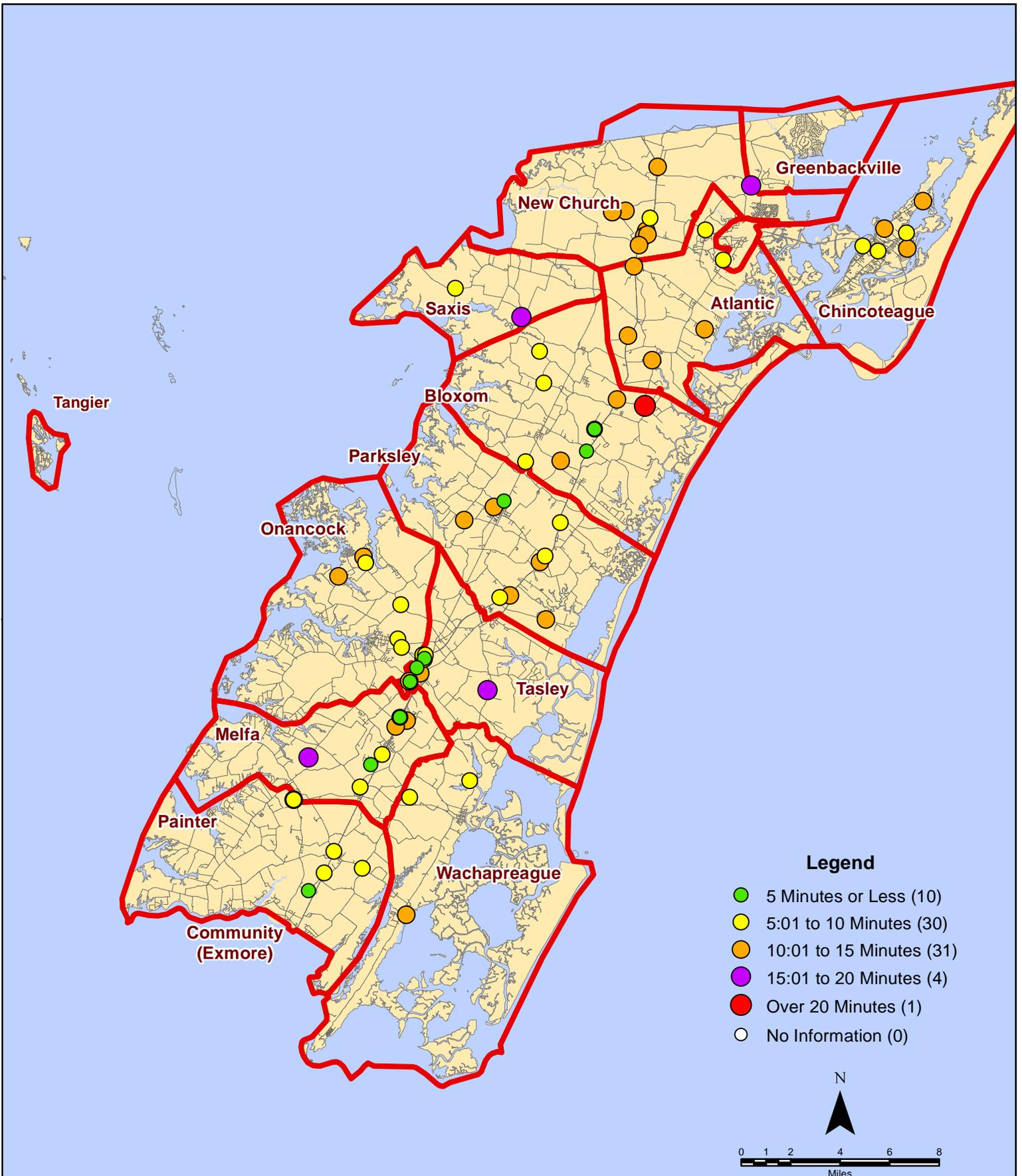
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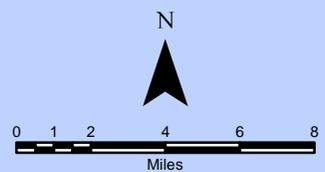
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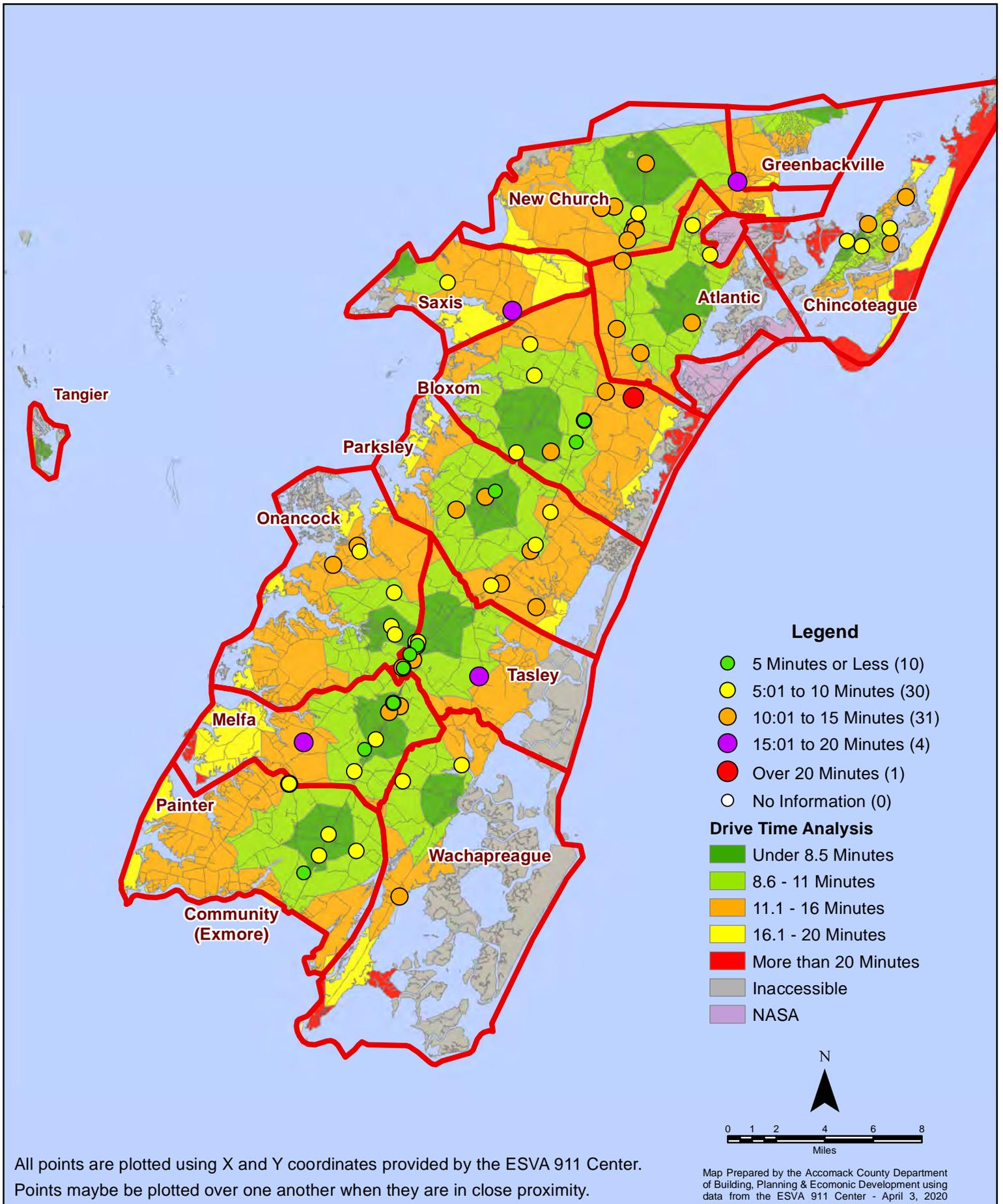
**Legend**

- 5 Minutes or Less (10)
- 5:01 to 10 Minutes (30)
- 10:01 to 15 Minutes (31)
- 15:01 to 20 Minutes (4)
- Over 20 Minutes (1)
- No Information (0)



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