# May 2019

## Fire - Performance Measure Data *

| Response District | Total Calls in District | Greater than 20 min. Response Time | Calls Handled by other agency | Longest Response Time | Overall Station Benchmark % |
|---|---|---|---|---|---|
| New Church | 6 | 1 | 0 | 0:24:01 | 83.3% |
| Greenbackville | 2 | 0 | 0 | 0:18:45 | 100.0% |
| Chincoteague | 6 | 0 | 0 | 0:15:21 | 100.0% |
| Atlantic | 12 | 0 | 0 | 0:12:50 | 100.0% |
| Saxis | 4 | 0 | 0 | 0:14:31 | 100.0% |
| Bloxom | 17 | 1 | 0 | 0:23:58 | 94.1% |
| Parksley | 13 | 0 | 0 | 0:17:24 | 100.0% |
| Tasley | 10 | 0 | 1 | 0:12:21 | 100.0% |
| Onancock | 8 | 0 | 0 | 0:13:59 | 100.0% |
| Melfa | 19 | 3 | 3 | 0:26:11 | 84.2% |
| Wachapreague | 2 | 0 | 0 | 0:16:18 | 100.0% |
| Painter | 8 | 0 | 0 | 0:12:35 | 100.0% |
| Tangier | | | | | #DIV/0! |
| **System Totals** | **107** | **5** | **4** | **0:26:11** | **95.3%** |

## EMS - Performance Measure Data

| Response District | Total Calls in District | Greater than 20 min. Response Time | Longest Response Time | Calls Handled by other agency | Station Benchmark Compliance % | Overall Station Reliability % |
|---|---|---|---|---|---|---|
| Greenbackville | 15 | 2 | 0:31:28 | 4 | 86.7% | 73.3% |
| Chincoteague | 77 | 3 | 0:24:17 | 2 | 96.1% | 97.4% |
| Saxis | 17 | 0 | 0:14:20 | 2 | 100.0% | 88.2% |
| Bloxom | 50 | 1 | 0:30:28 | 3 | 98.0% | 94.0% |
| Parksley | 69 | 0 | 0:16:35 | 4 | 100.0% | 94.2% |
| Onancock | 90 | 0 | 0:16:50 | 10 | 100.0% | 88.9% |
| Melfa | 46 | 0 | 0:15:31 | 4 | 100.0% | 91.3% |
| Wachapreague (Painter) | 49 | 2 | 0:35:03 | 3 | 95.9% | 93.9% |
| Oak Hall | 81 | 2 | 0:26:36 | 6 | 97.5% | 92.6% |
| Tangier | 17 | 0 | 0:36:15 | 0 | 100.0% | 100.0% |
| Community (Exmore) | 11 | 1 | 0:26:30 | 3 | 90.9% | 72.7% |
| **System Totals** | **522** | **11** | **0:36:15** | **41** | **97.9%** | **92.1%** |

## EMS Mutual Aid Data

| Station Receiving Aid | Station Giving Aid | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | Greenbackville | Chincoteague | Saxis | Bloxom | Parksley | Onancock | Melfa | Wachapreague/Painter | Oak Hall | Community (Exmore) | Northampton | Wallops | NORS | 2nd Call | 3rd Call |
| Greenbackville | | | | | | | | | 4 | | | | 4 | | |
| Chincoteague | | | | | | | | 2 | | | | | | 1 | 1 |
| Saxis | | | | 1 | | | | 1 | | | | | 1 | 1 | |
| Bloxom | | | | | 2 | | | 1 | | | | | 1 | 1 | 1 |
| Parksley | | | | 4 | | | | | | | | | 2 | 2 | |
| Onancock | | | | | 1 | | 8 | 1 | | | | | 2 | 8 | |
| Melfa | | | | | 1 | 2 | | 1 | | | | | 2 | 2 | |
| Wachapreague (Painter) | | | | | | | | | | 3 | | | 1 | 2 | |
| Oak Hall | 3 | | | 3 | | | | | | | | | 1 | 4 | 1 |
| Community (Exmore) | | | | | | | | 3 | | | | | 2 | 1 | |
| Northampton Co. | | | | | | | | | | | | | | | |
| Wallops | | | | | | | | | | | | | | | |
| **Totals** | **3** | **0** | **0** | **7** | **5** | **2** | **8** | **5** | **8** | **3** | **0** | **0** | **16** | **22** | **3** |

## Transport Destination

| Hospital Destination by Unit | Riverside - Shore Memorial | PRMC | Other |
|---|---|---|---|
| Greenbackville | 4 | 5 | |
| Chincoteague | 18 | 31 | |
| Saxis | 10 | | |
| Bloxom | 25 | 3 | |
| Parksley | 58 | | |
| Onancock | 66 | | 1 |
| Melfa | 34 | | 1 |
| Wachapreague (Painter) | 31 | | 1 |
| Oak Hall | 39 | 12 | |
| Wallops | | | |
| **Totals** | **285** | **51** | **3** |

**Benchmark** = The Accomack County Board of Supervisors established a 20 minute standard for emergency response.

**NORS** = No Response by station or the call was handled by another station or agency.

**2nd Call** = 2nd ambulance call received while first ambulance was on another call.

**3rd Call** = 3rd ambulance call received while first & second ambulances were on other calls.

* This data excludes F1 Med (Medical Assist) calls in the Fire Data.

*This information was prepared using data supplied by the Eastern Shore of Virginina 911 Center. This information is original incident data only and may not be representative of all units and/or stations who responded to an incident.*

# May 2019 EMS Calls By District

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

**Legend**

- Greenbackville (15)
- Chincoteague (77)
- Saxis (17)
- Bloxom (50)
- Parksley (69)
- Onancock (90)
- Melfa (46)
- Painter (49)
- Community (Exmore) (11)
- Oak Hall (81)
- Tangier (17)

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

# May 2019 EMS Calls By District

Tangier

Greenbackville

Oak Hall

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

**Legend**

- Greenbackville (15)
- Chincoteague (77)
- Saxis (17)
- Bloxom (50)
- Parksley (69)
- Onancock (90)
- Melfa (46)
- Painter (49)
- Community (Exmore) (11)
- Oak Hall (81)
- Tangier (17)

**Drive Time Analysis**

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0  1  2      4      6      8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

# May 2019 EMS Calls With Response Time Greater Than 20 Mins.



Tangier

Greenbackville

Oak Hall

Saxis

Bloxom

Parksley

Onancock

Melfa

Painter

Community (Exmore)

**Legend**

- 🟢 Greenbackville (2)
- 🔵 Chincoteague (3)
- 🟣 Bloxom (1)
- 🟢 Painter (2)
- 🔵 Community (Exmore) (1)
- 🔴 Oak Hall (2)
- 🟡 Tangier (1)

N

0  1  2    4    6
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Building, Planning & Ecomonic Development using data from the ESVA 911 Center - June 17, 2019

# May 2019 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

Oak Hall

Saxis

Bloxom

Chincoteague

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

## Legend

- 🟢 Greenbackville (2)
- 🔵 Chincoteague (3)
- 🟣 Bloxom (1)
- 🟢 Painter (2)
- 🔵 Community (Exmore) (1)
- 🔴 Oak Hall (2)
- 🟡 Tangier (1)

### Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0 1 2 4 6
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department
of Building, Planning & Ecomonic Development using
data from the ESVA 911 Center - June 17, 2019

# May 2019 EMS Calls By Type



Greenbackville

Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Bloxom

Onancock

Onley

Painter

Community
(Exmore)

N

0  1  2    4    6    8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Ecomonic Development using
data from the ESVA 911 Center - June17, 2019

All points are plotted using X and Y coordinates provided by the ESVA
911 Center.  Points maybe be plotted over one another when they
are in close proximity.

## Type of Call

- E01 - Abdominal Pain (28)
- E02 - Allergic Reaction (1)
- E06 - Breathing Difficulty (60)
- E09 - Cardiac Respiratory Arrest (7)
- E10 - Chest Pain (46)
- E12 - Seizures (22)
- E13 - Diabetic (11)
- E17 - Falls (44)
- E28 - Stroke (9)
- E29I - Accident With Injury (30)
- E29X - Accident with Entrapment (3)
- E30 - Trauma (14)
- E31 - Unconscious Person (32)
- All Other Codes (215)

# May 2019 EMS Calls By Type



**Greenbackville**

**Oak Hall**

**Saxis**

**Chincoteague**

**Tangier**

**Parksley**

**Bloxom**

**Onancock**

**Onley**

**Painter**

**Community (Exmore)**

N

| 0 | 1 | 2 | 4 | 6 | 8 |

Miles

Map Prepared by the Accomack County Department
of Building, Planning & Ecomonic Development using
data from the ESVA 911 Center - June17, 2019

All points are plotted using X and Y coordinates provided by the ESVA
911 Center.  Points maybe be plotted over one another when they
are in close proximity.

**Type of Call**

- E01 - Abdominal Pain (28)
- E02 - Allergic Reaction (1)
- E06 - Breathing Difficulty (60)
- E09 - Cardiac Respiratory Arrest (7)
- E10 - Chest Pain (46)
- E12 - Seizures (22)
- E13 - Diabetic (11)
- E17 - Falls (44)
- E28 - Stroke (9)
- E29I - Accident With Injury (30)
- E29X - Accident with Entrapment (3)
- E30 - Trauma (14)
- E31 - Unconscious Person (32)
- All Other Codes (215)

**Drive Time Analysis**

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

# May 2019 EMS Calls By Response Time

Greenbackville

Oak Hall

Chincoteague

Saxis

Bloxom

Tangier

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

### Response Time

- 🟢 5 Minutes or Less (111)
- 🟡 5:01 to 10 Minutes (297)
- 🟠 10:01 to 15 Minutes (85)
- 🟣 15:01 to 20 Minutes (17)
- 🔴 Over 20 Minutes (12)
- ⚪ No Information (0)

N

0  1  2      4      6      8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

# May 2019 EMS Calls By Response Time



Greenbackville

Oak Hall

Saxis

Bloxom

Chincoteague

Tangier

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

**Response Time**

- ● 5 Minutes or Less (111)
- ● 5:01 to 10 Minutes (297)
- ● 10:01 to 15 Minutes (85)
- ● 15:01 to 20 Minutes (17)
- ● Over 20 Minutes (12)
- ○ No Information (0)

**Drive Time Analysis**

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department
of Building, Planning & Ecomonic Development using
data from the ESVA 911 Center - June 17, 2019

# May 2019 EMS Calls By Prime Unit



Greenbackville

Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Bloxom

Onancock

Melfa

Painter

Community
(Exmore)

N

0  1  2    4    6    8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Ecomonic Development using
data from the ESVA 911 Center - June 17, 2019
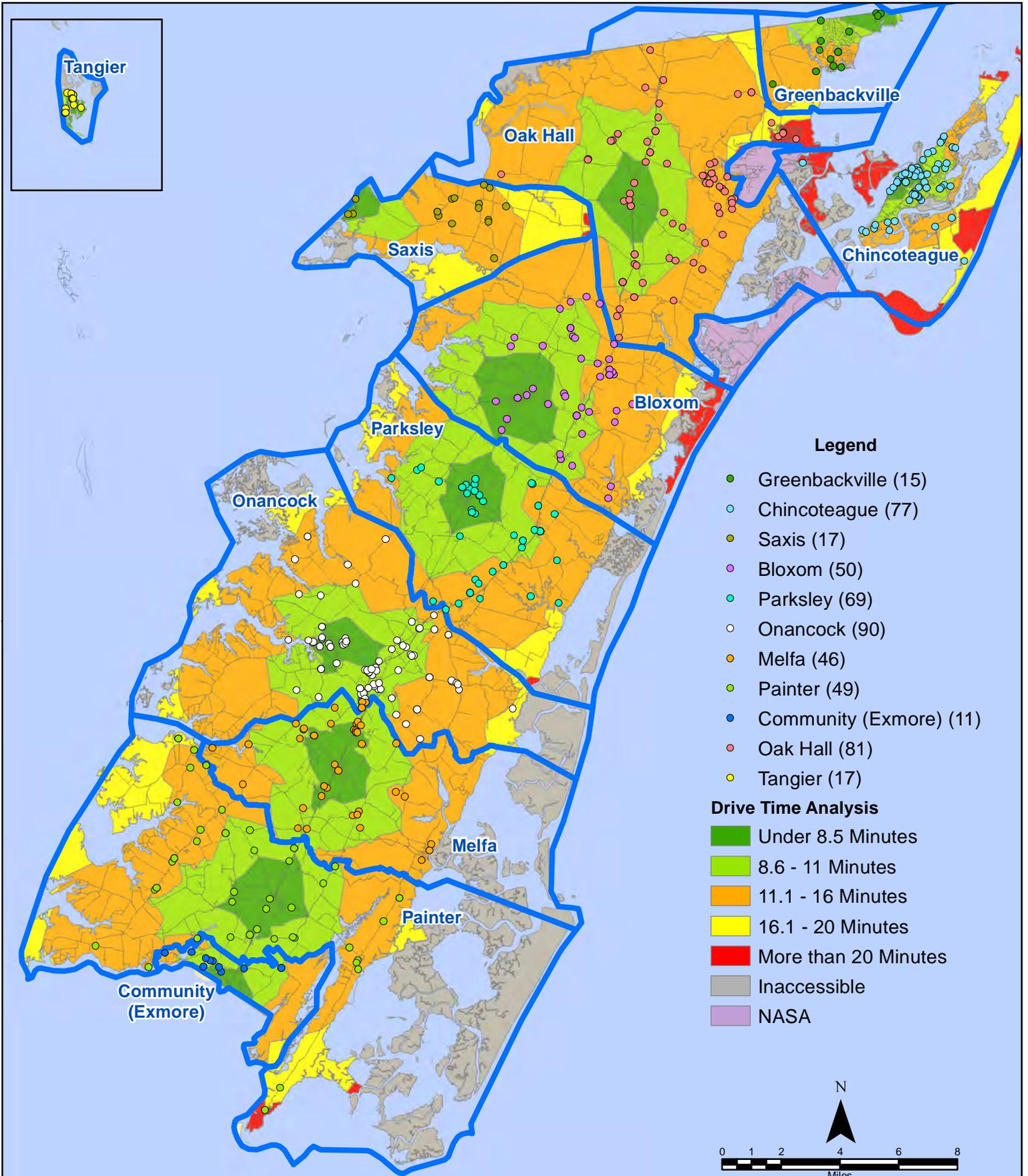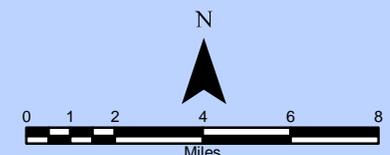
All points are plotted using X and Y coordinates provided by the ESVA
911 Center.  Points maybe be plotted over one another when they
are in close proximity.

## Prime Unit

- A2 (14)
- A3; A3 (74)
- A5 (15)
- A6 (54)
- A7 (70)
- A9 (82)
- A10 (46)
- A11 (51)
- A13 (11)
- A20 (83)
- A21 (17)
- CMD3 (1)
- SPRINT 2 (4)

# May 2019 EMS Calls By Prime Unit



Oak Hall

Greenbackville

Saxis

Tangier

Parksley

Onancock

Bloxom

Chincoteague

Melfa

Painter

Community
(Exmore)

N

0 1 2 4 6 8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Ecomonic Development using
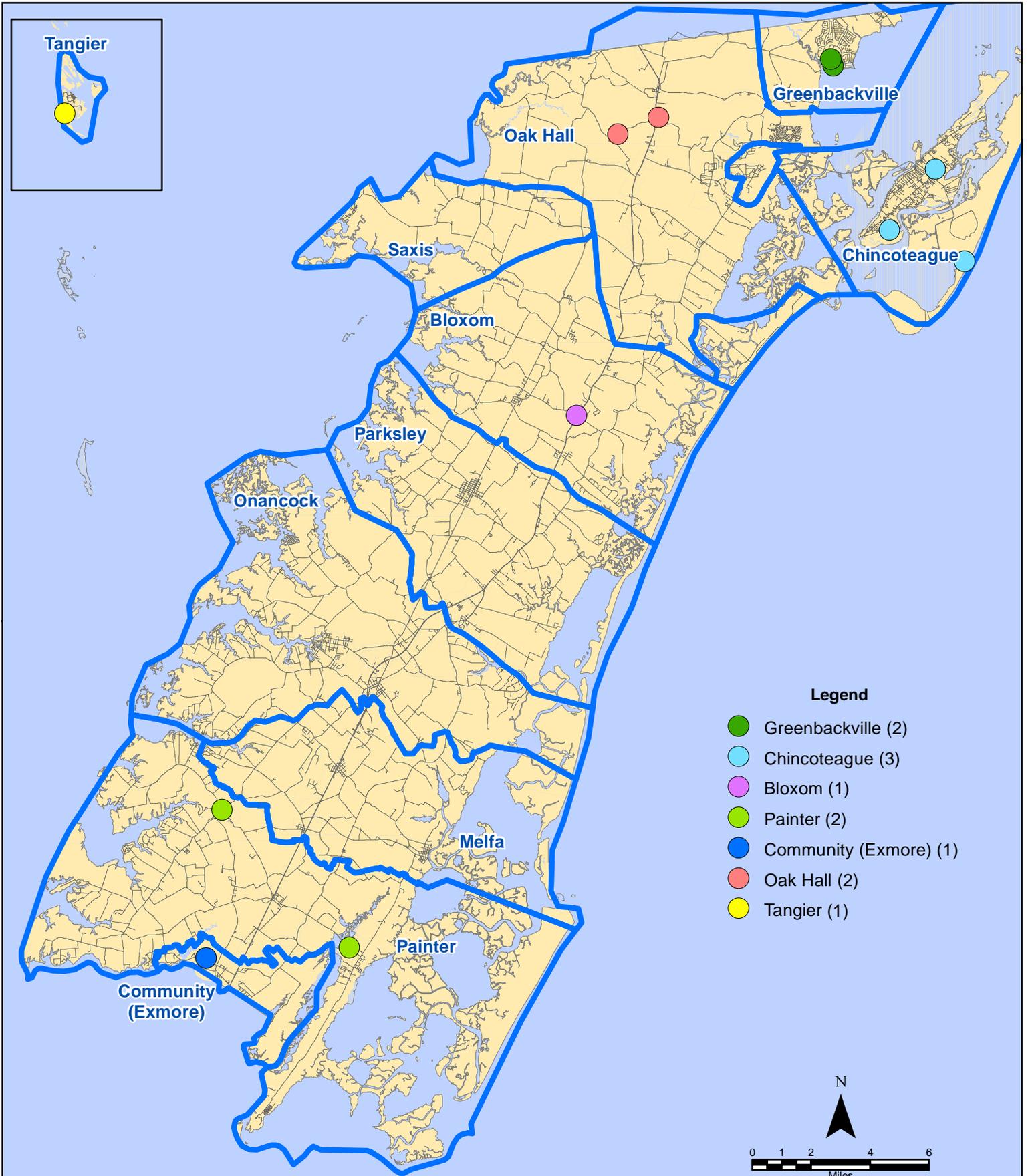data from the ESVA 911 Center - June 17, 2019

All points are plotted using X and Y coordinates provided by the ESVA
911 Center.  Points maybe be plotted over one another when they
are in close proximity.

**Prime Unit**

- A2 (14)
- A3; A3 (74)
- A5 (15)
- A6 (54)
- A7 (70)
- A9 (82)
- A10 (46)
- A11 (51)
- A13 (11)
- A20 (83)
- A21 (17)
- CMD3 (1)
- SPRINT 2 (4)

# May 2019 Fire Calls By District

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

**Legend**

- New Church (6)
- Greenbackville (2)
- Chincoteague (6)
- Atlantic (12)
- Saxis (4)
- Bloxom (17)
- Parksley (13)
- Tasley (10)
- Onancock (8)
- Melfa (19)
- Wachapreague (2)
- Painter (8)
- Tangier (0)

N

0  1  2       4       6       8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department
of Building, Planning & Ecomonic Development using
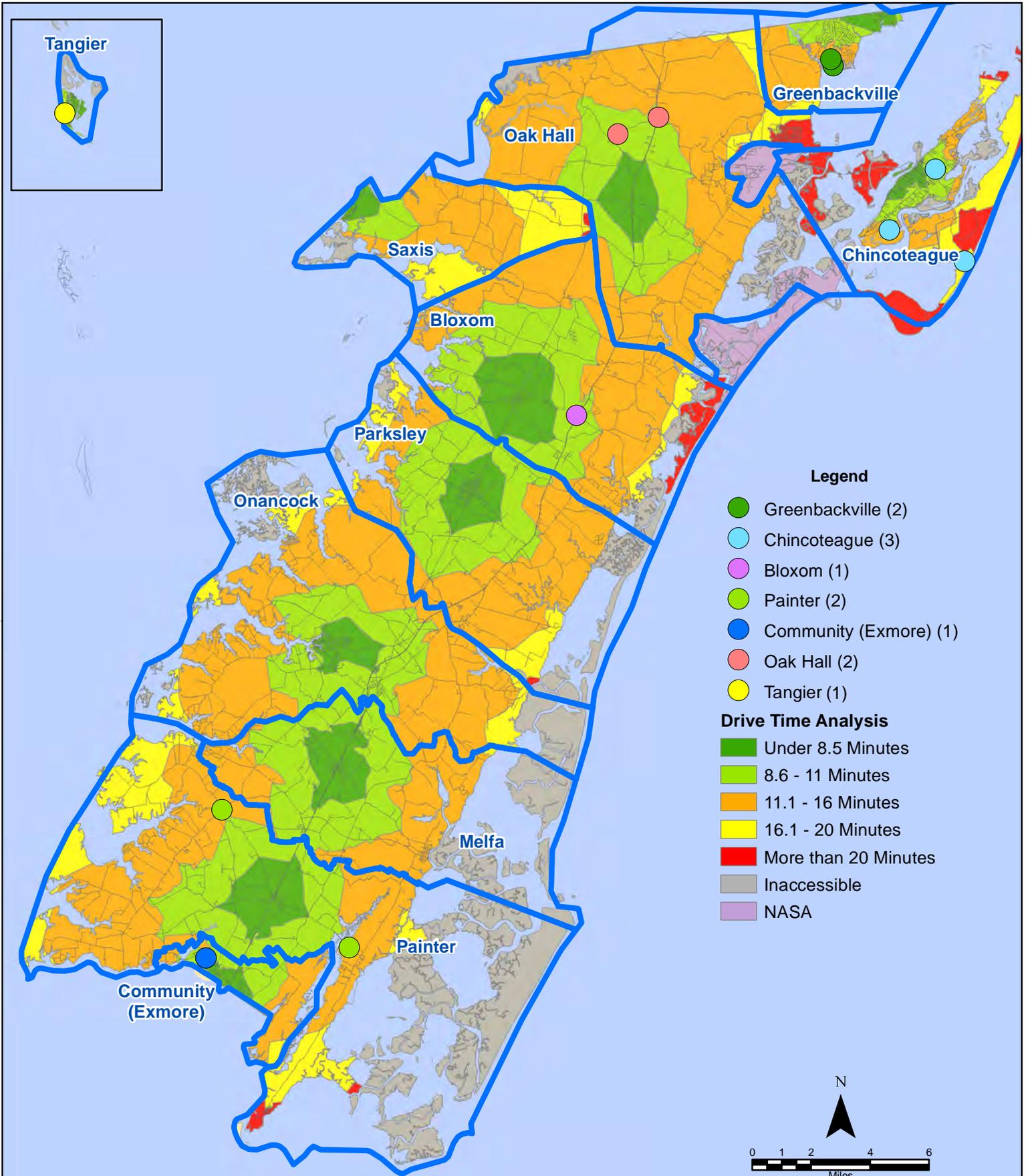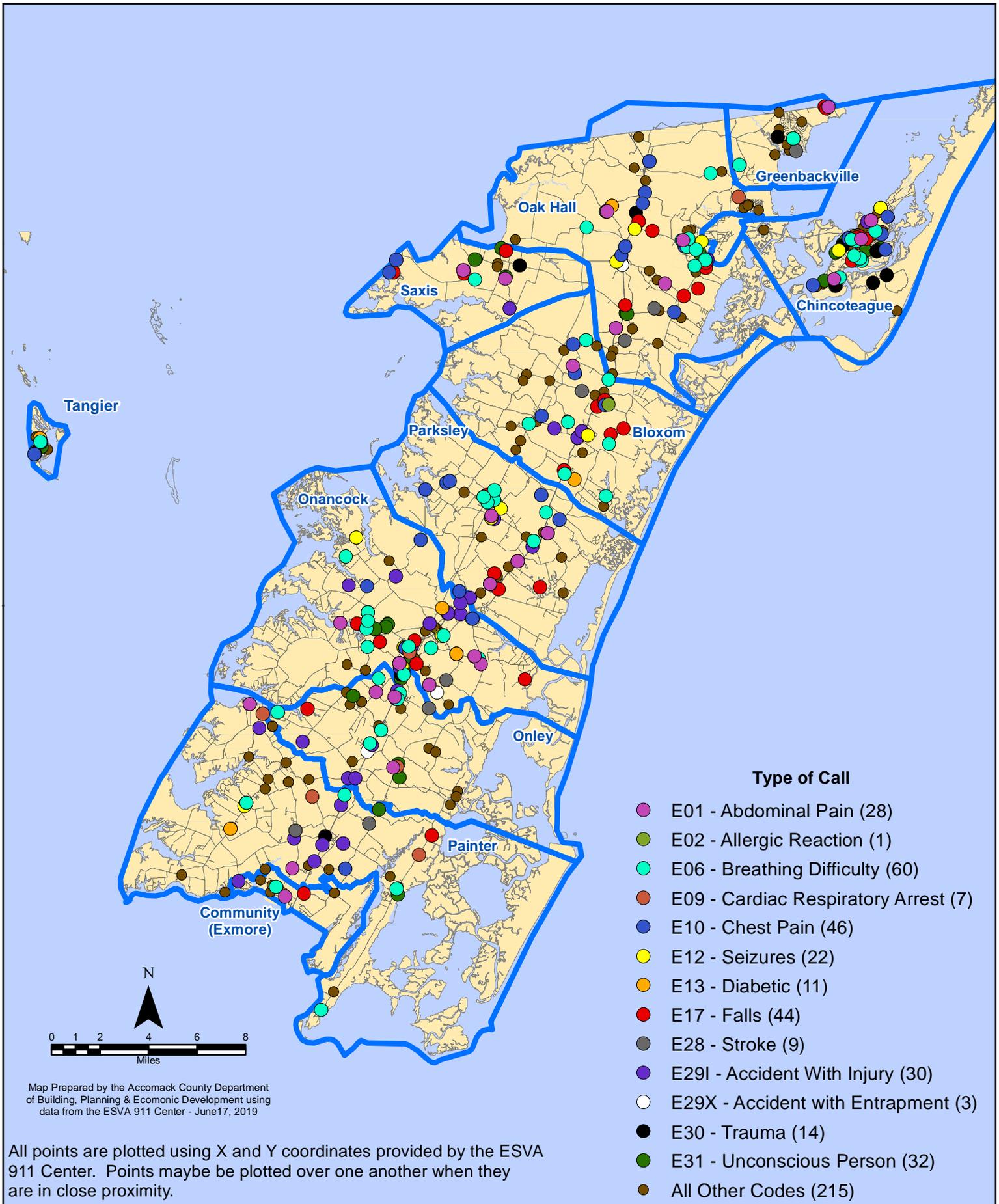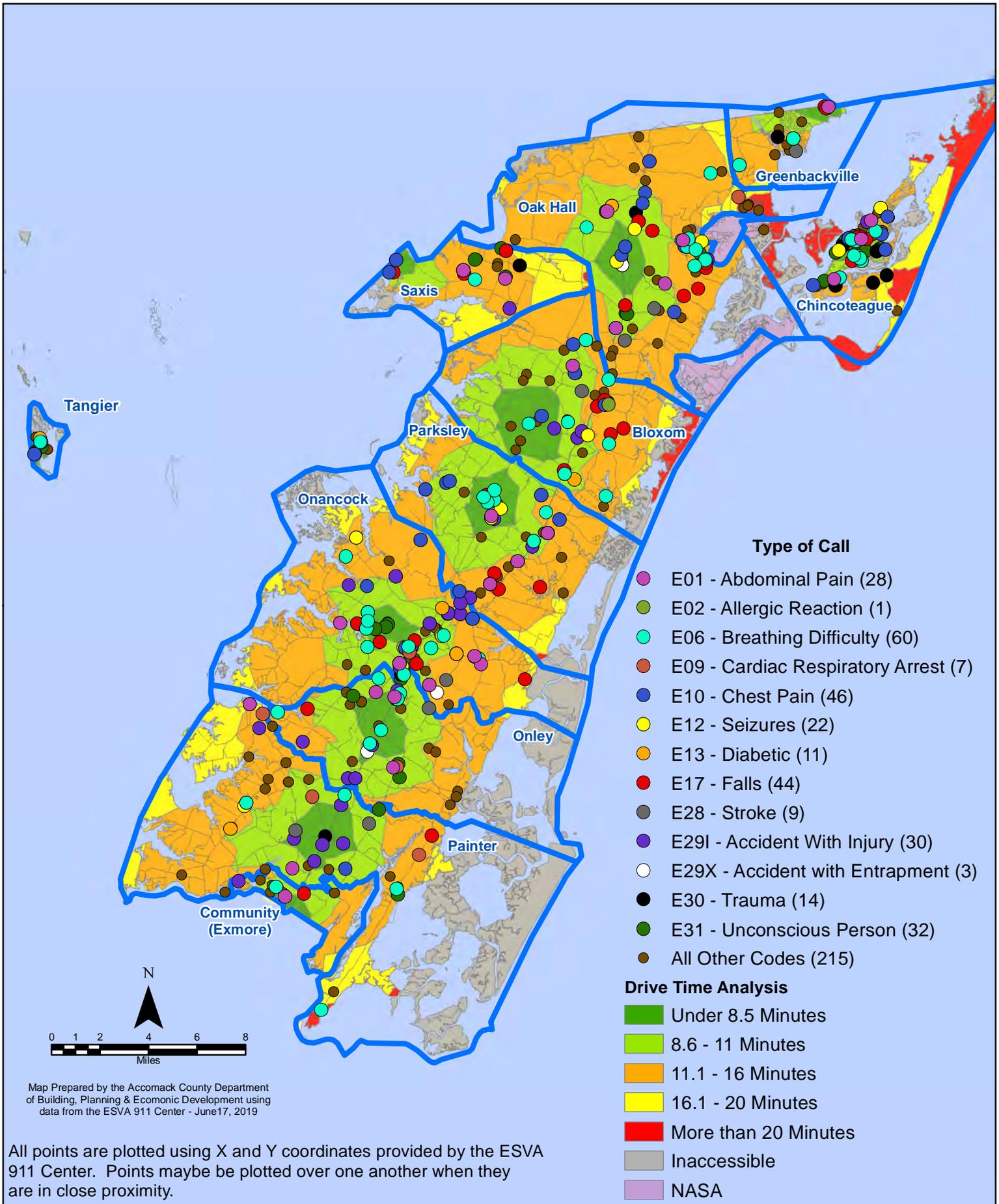data from the ESVA 911 Center - June 14, 2019

# May 2019 Fire Calls By District

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

**Legend**

- ○ New Church (6)
- ● Greenbackville (2)
- ○ Chincoteague (6)
- ○ Atlantic (12)
- ● Saxis (4)
- ● Bloxom (17)
- ● Parksley (13)
- ○ Tasley (10)
- ○ Onancock (8)
- ● Melfa (19)
- ● Wachapreague (2)
- ● Painter (8)
- ● Tangier (0)

**Drive Time Analysis**

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0  1  2       4       6       8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department
of Building, Planning & Ecomomic Development using
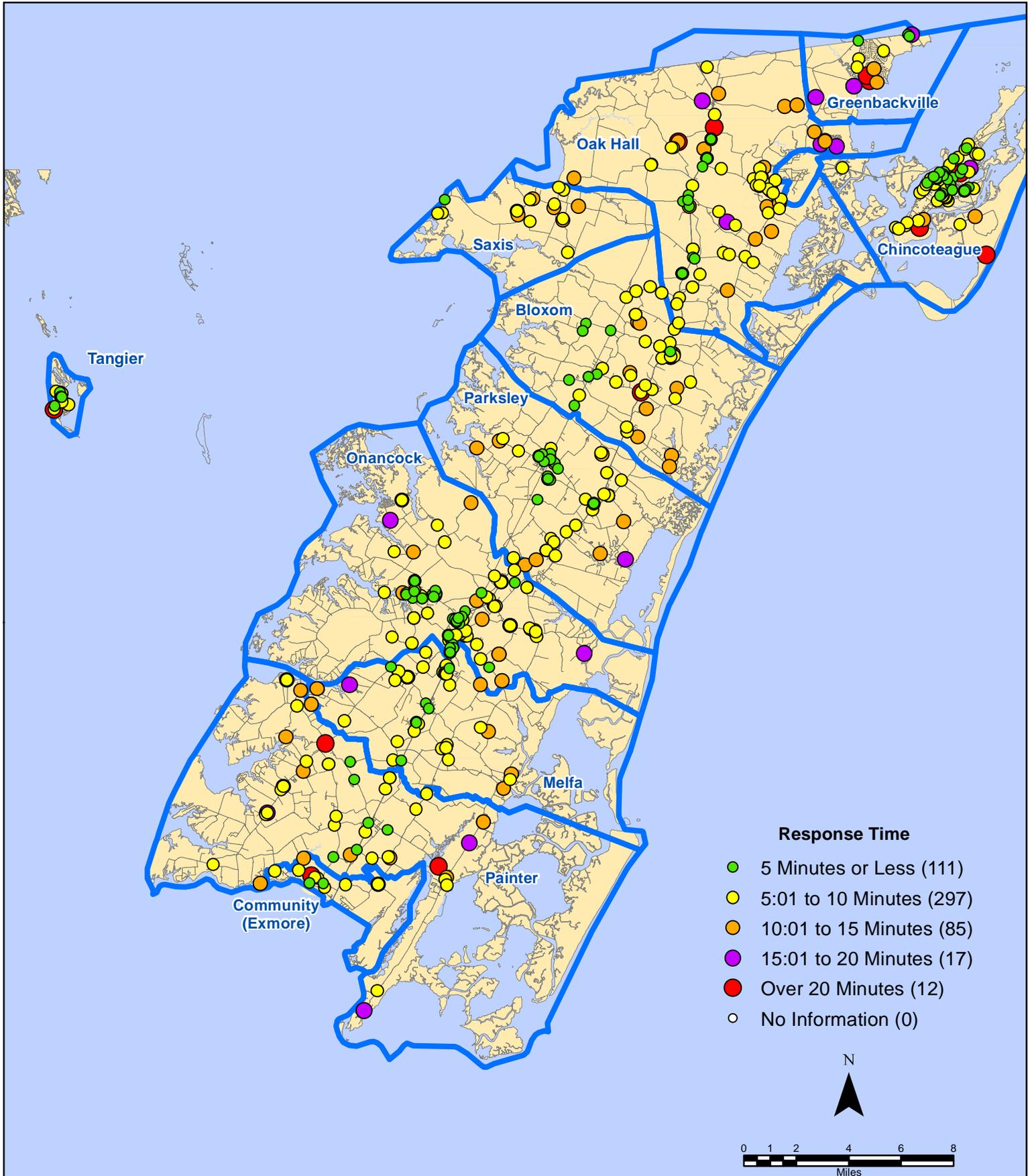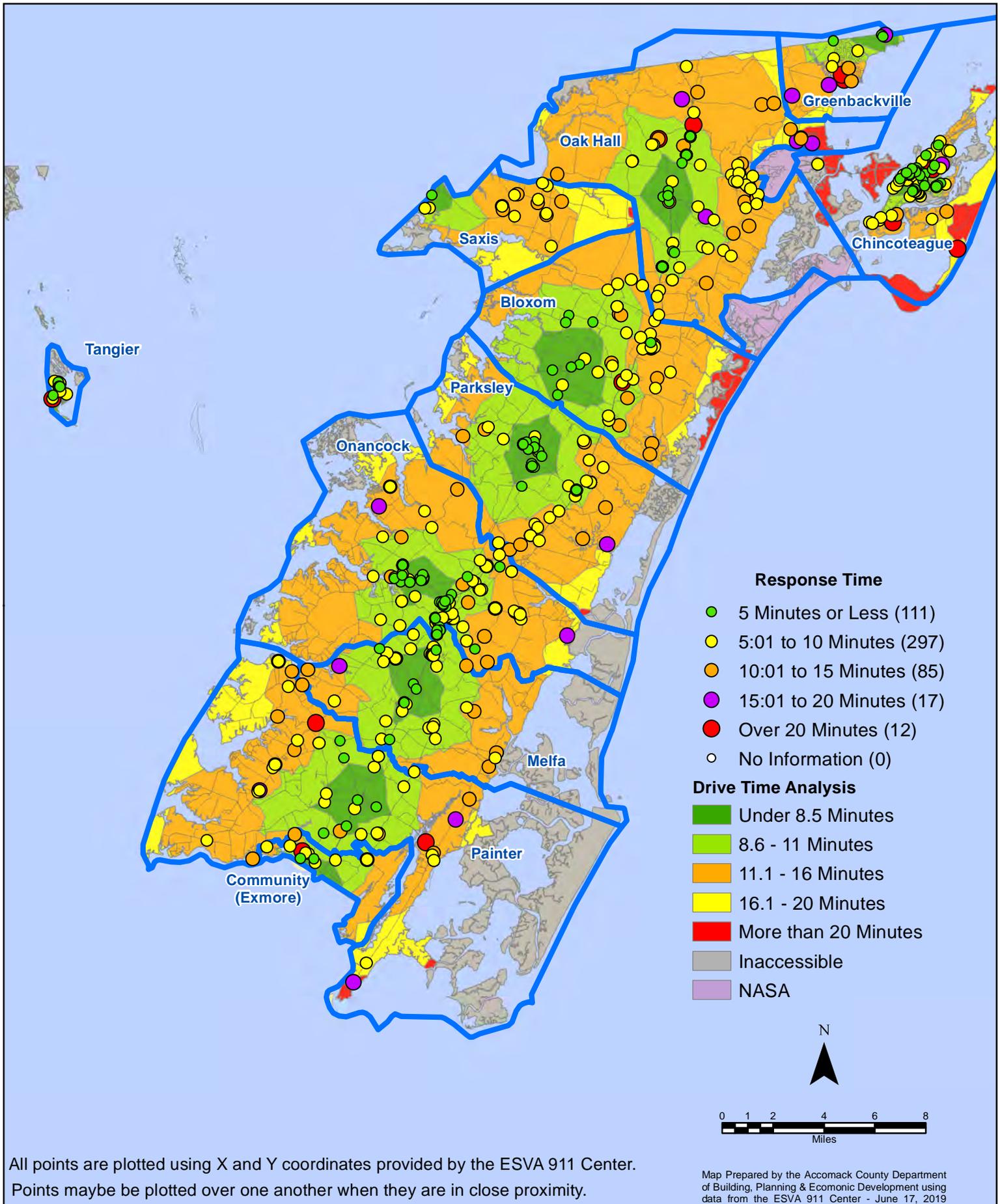data from the ESVA 911 Center - June 14, 2019

# May 2019 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

## Legend

🔴 New Church (1)

🟣 Bloxom (1)

🟠 Melfa (3)

N

0  1  2      4      6      8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

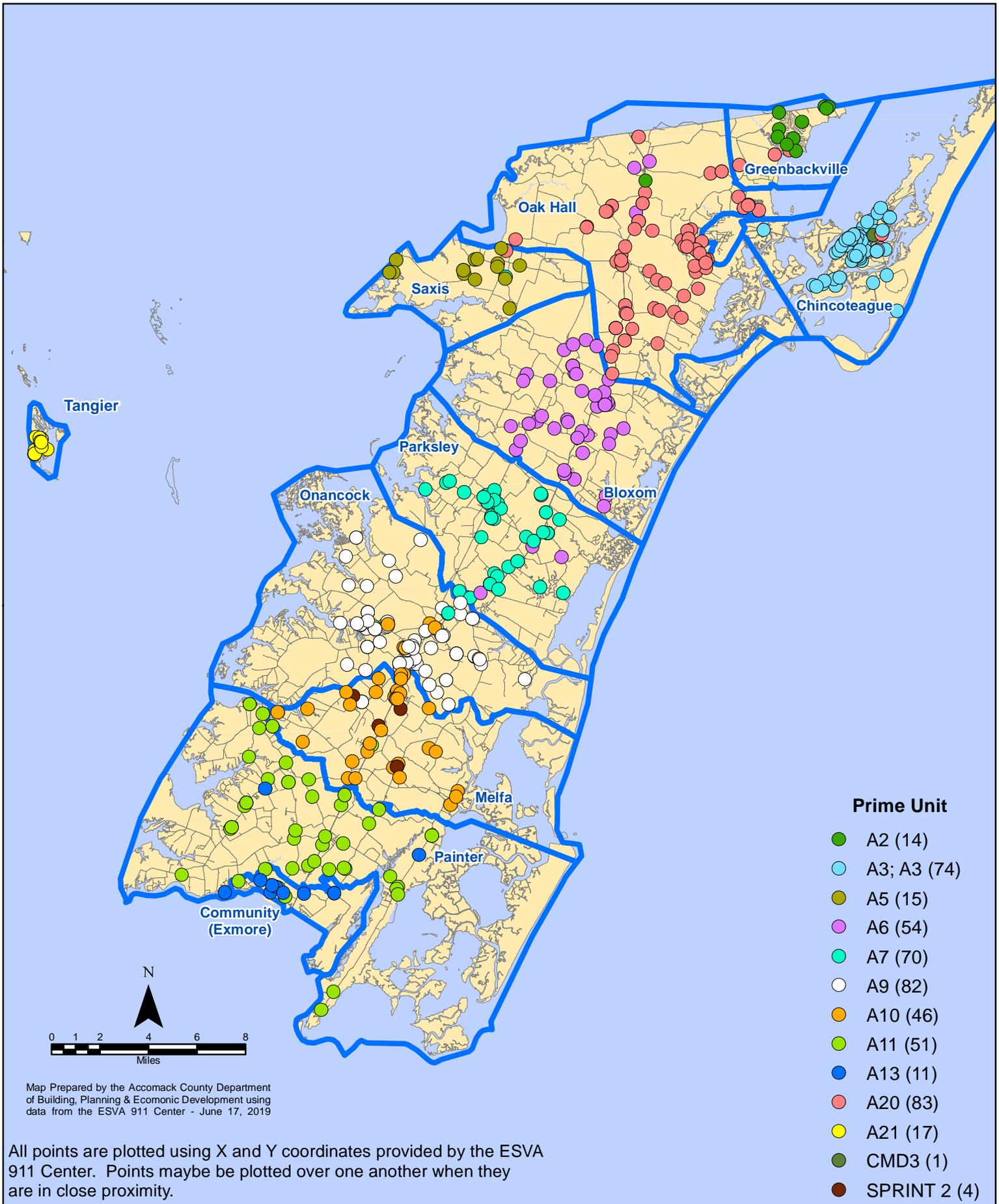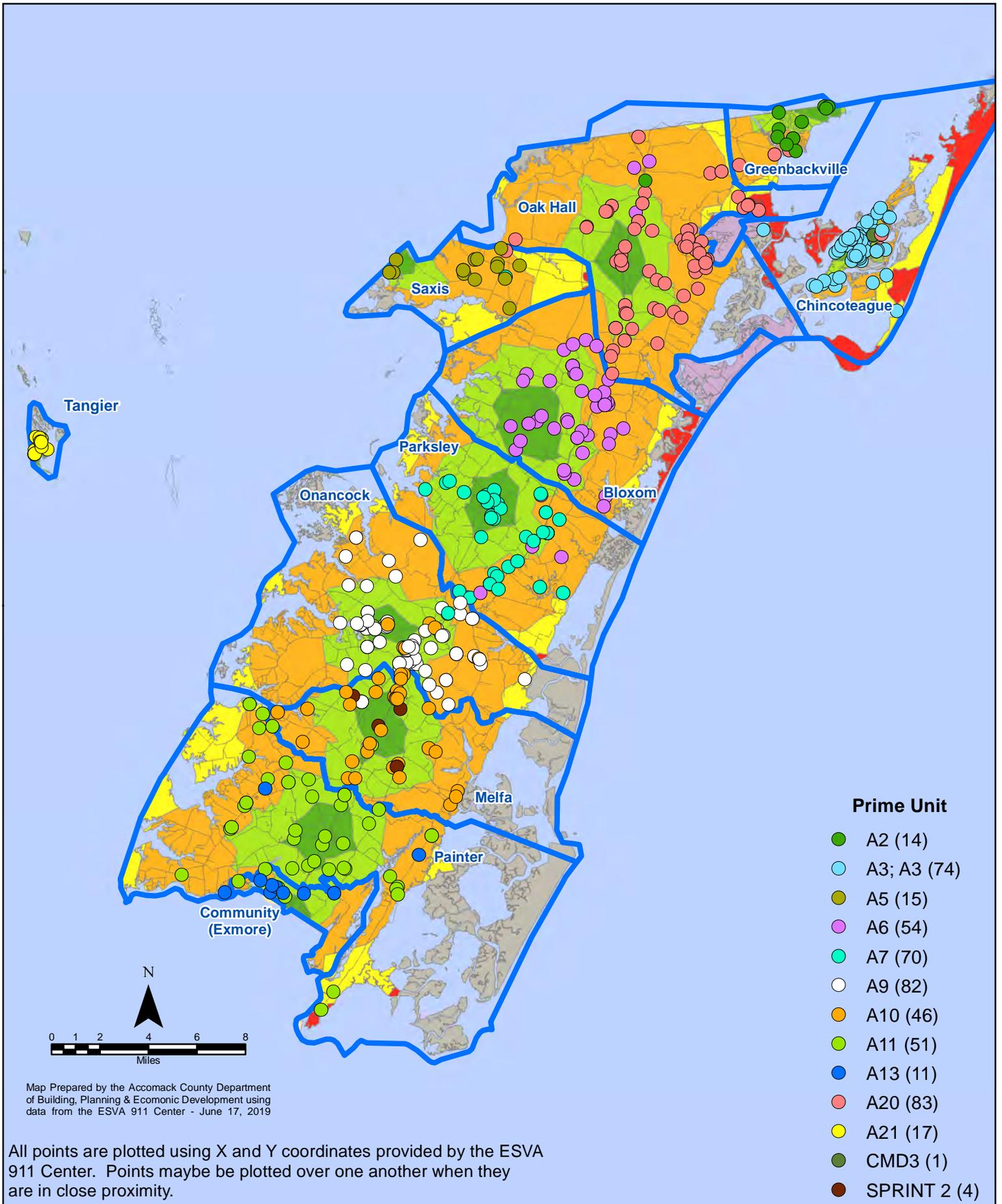Points maybe be plotted over one another when they are in close proximity.

# May 2019 Fire Calls With Response Time Greater Than 20 Mins.



**Tangier**

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community (Exmore)

**Legend**

- New Church (1)
- Bloxom (1)
- Melfa (3)

**Drive Time Analysis**

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

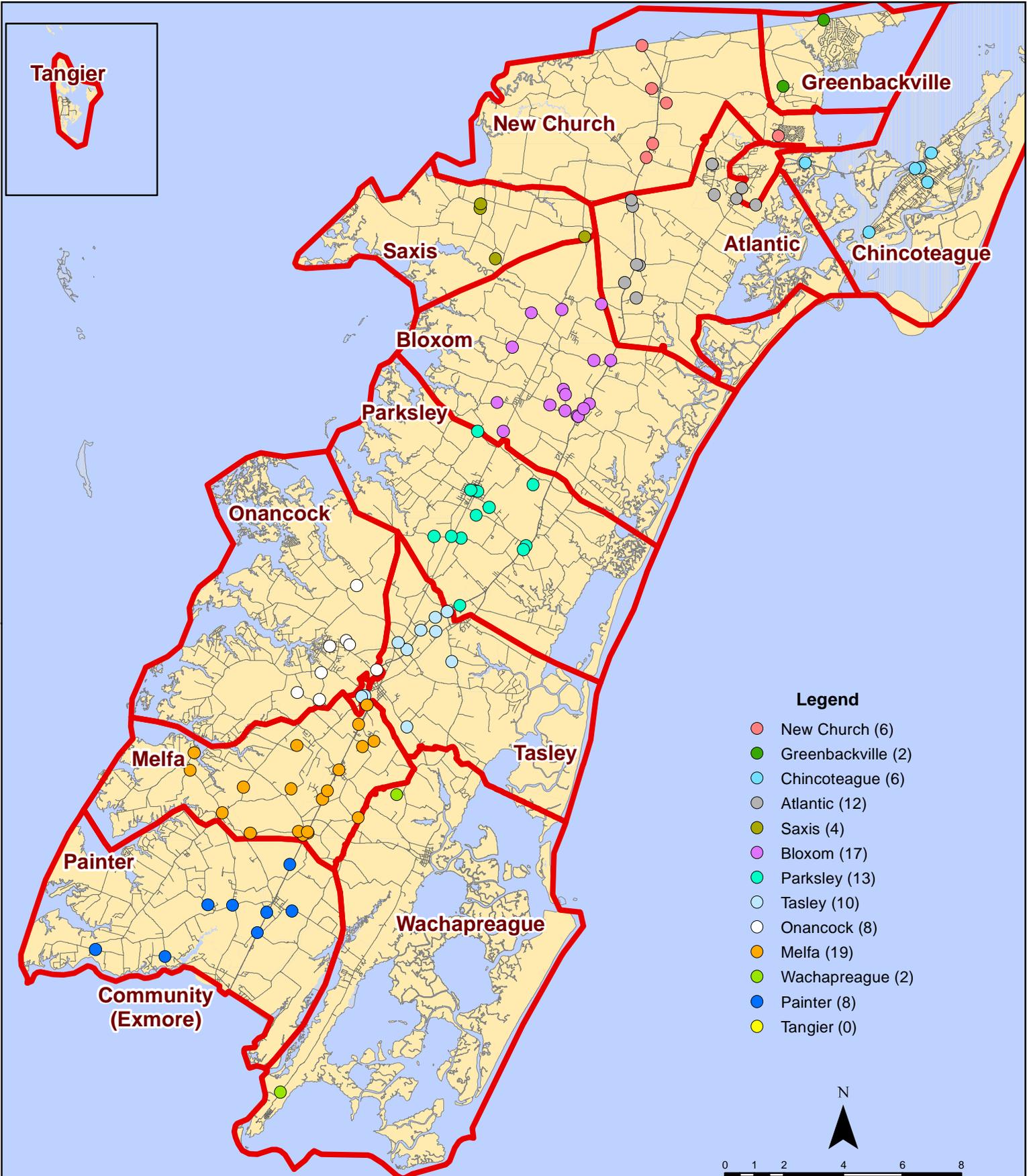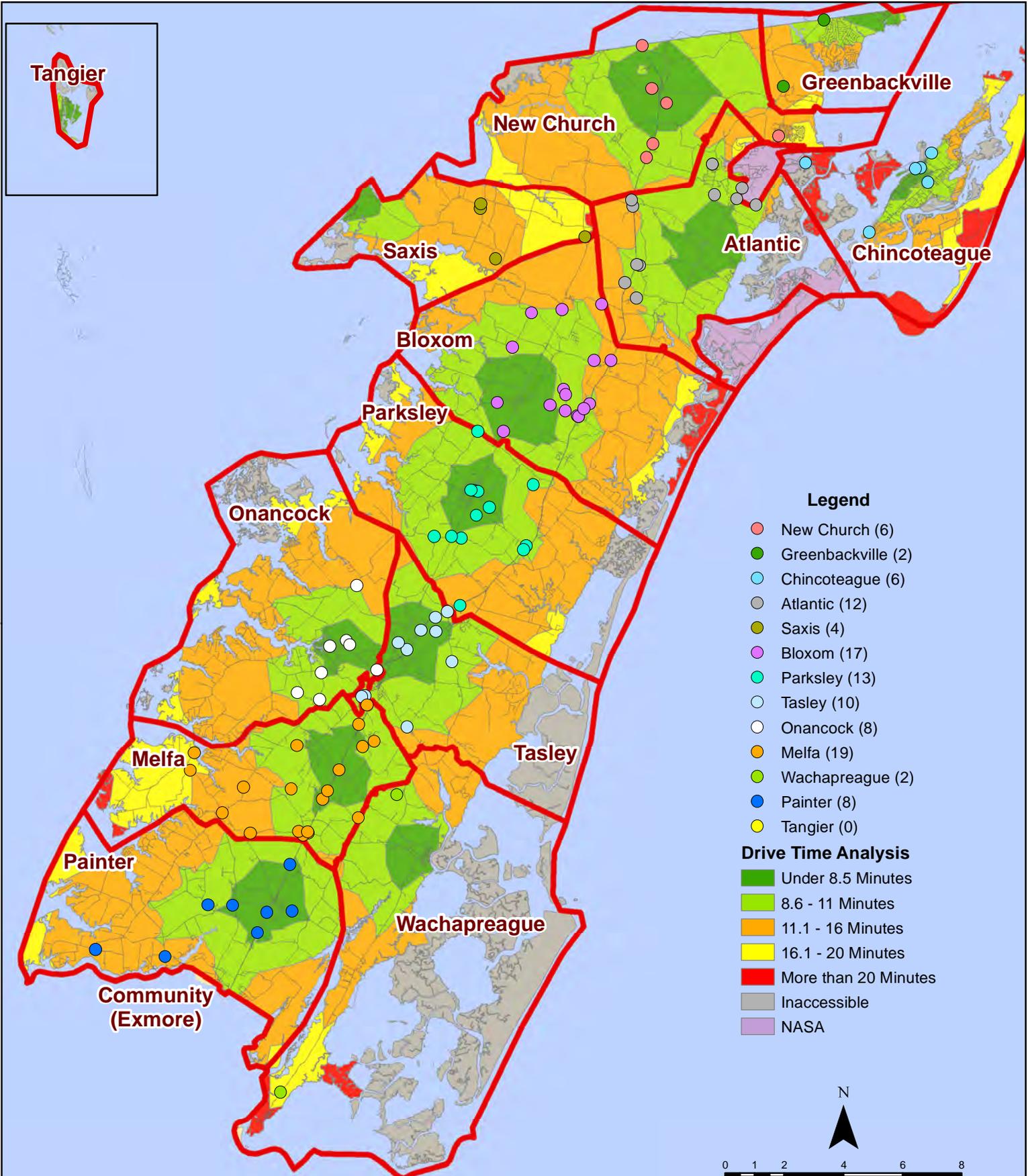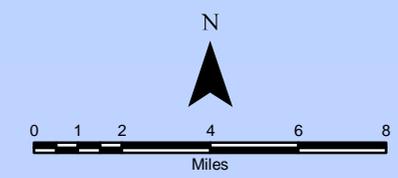Points maybe be plotted over one another when they are in close proximity.

# May 2019 Fire Calls By Type

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Tangier

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

## Legend

- 🟣 Motor Vehicle Crash (40)
- 🌸 Electrical Equipment Fire (3)
- 🟠 Woods/Brush Fire (4)
- ⚪ Fire Investigation (4)
- 🔴 Vehicle Fire (3)
- 🟤 Fire Alarm Level 2 (9)
- 🟢 Residential Fire (2)
- 🟩 Working Residential Fire (7)
- 🔵 Commercial Fire (0)
- 🔵 Working Commercial Fire (0)
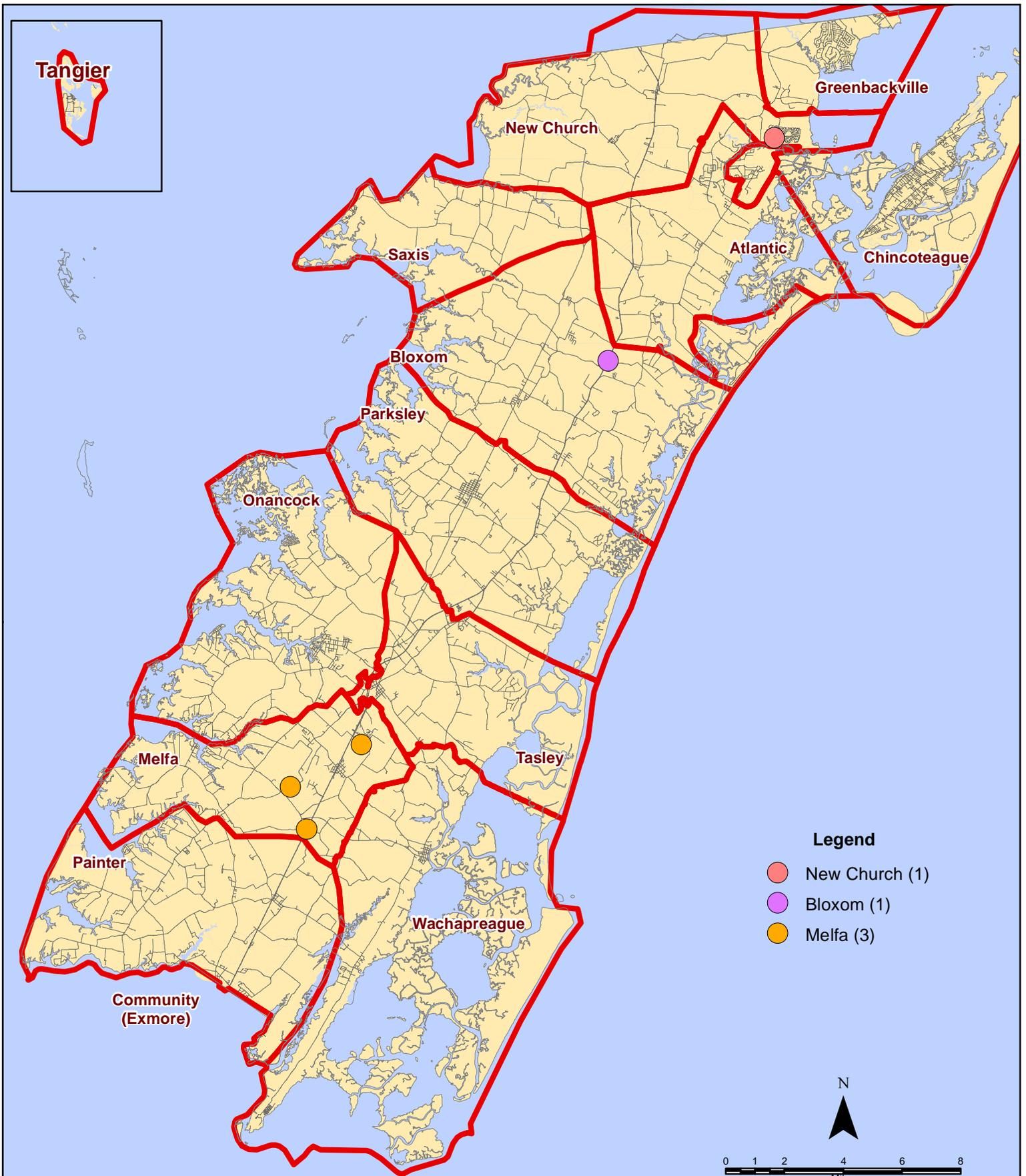- ⚫ Other (35)

N

0  1  2    4    6    8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

# May 2019 Fire Calls By Type

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Tangier

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

## Legend

- ● Motor Vehicle Crash (40)
- ● Electrical Equipment Fire (3)
- ● Woods/Brush Fire (4)
- ● Fire Investigation (4)
- ● Vehicle Fire (3)
- ● Fire Alarm Level 2 (9)
- ● Residential Fire (2)
- ● Working Residential Fire (7)
- ● Commercial Fire (0)
- ● Working Commercial Fire (0)
- ● Other (35)

### Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0  1  2        4        6        8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

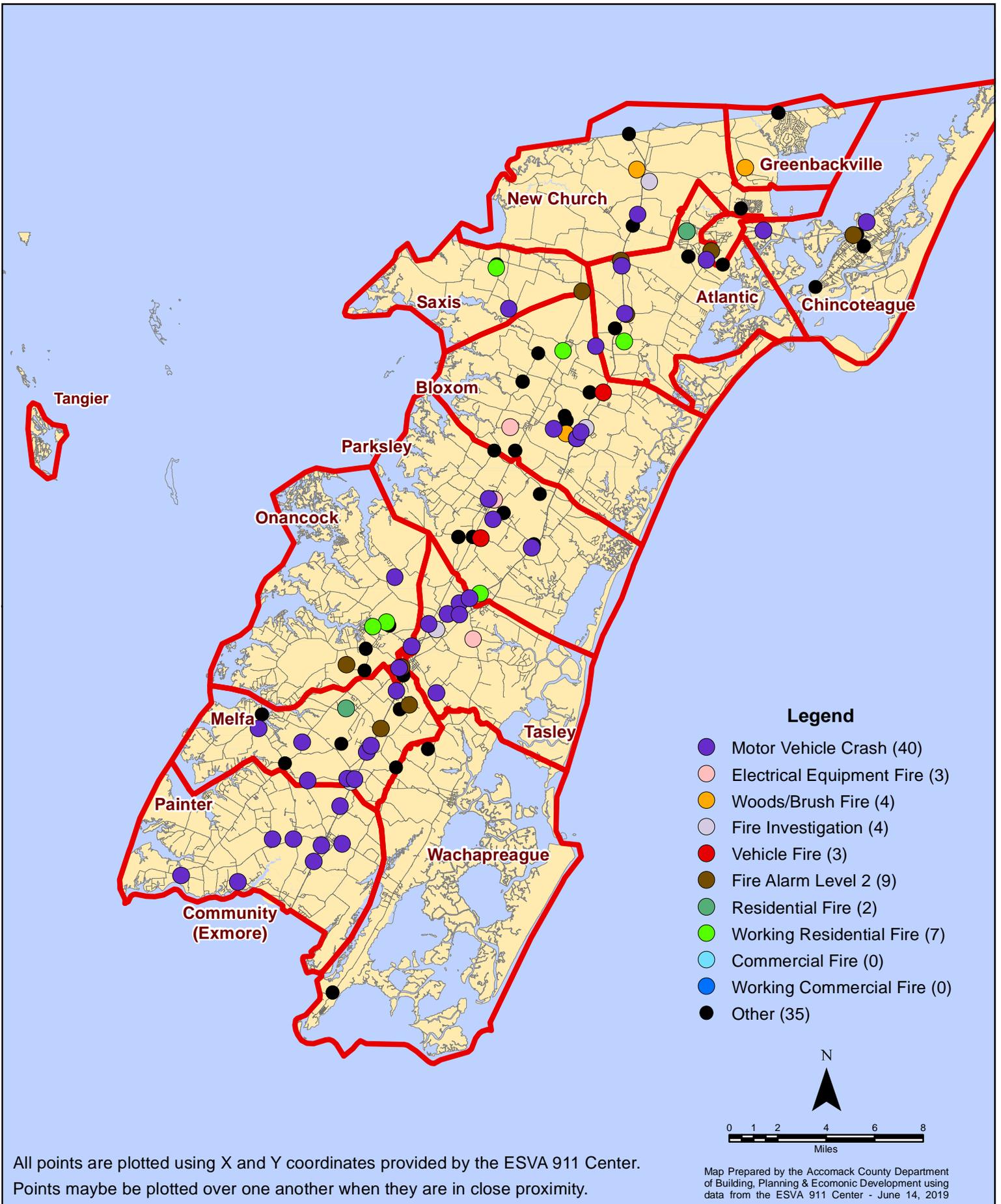Points maybe be plotted over one another when they are in close proximity.

# May 2019 Fire Calls By Response Time



Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

## Legend

- 🟢 5 Minutes or Less (15)
- 🟡 5:01 to 10 Minutes (50)
- 🟠 10:01 to 15 Minutes (31)
- 🟣 15:01 to 20 Minutes (6)
- 🔴 Over 20 Minutes (5)
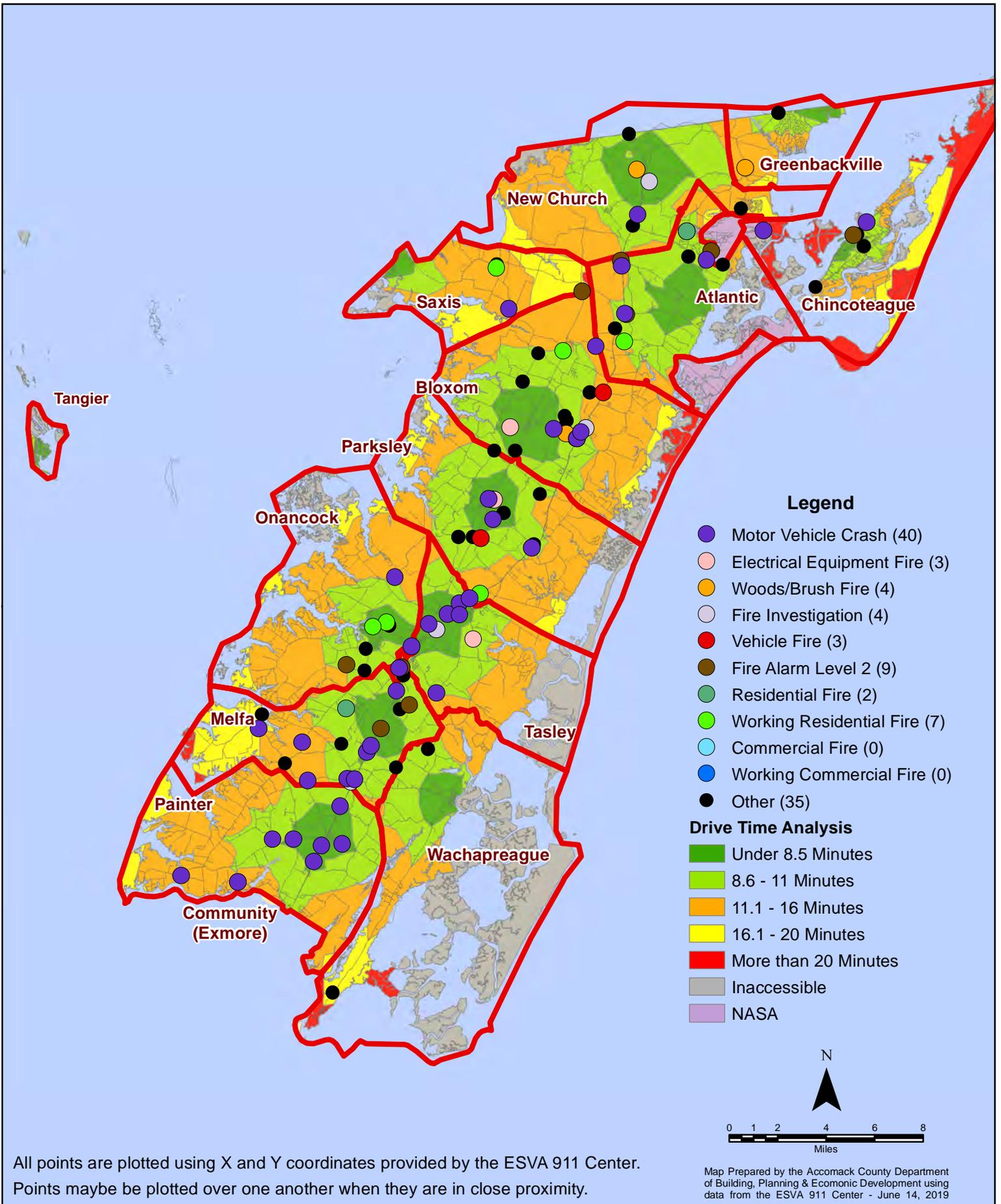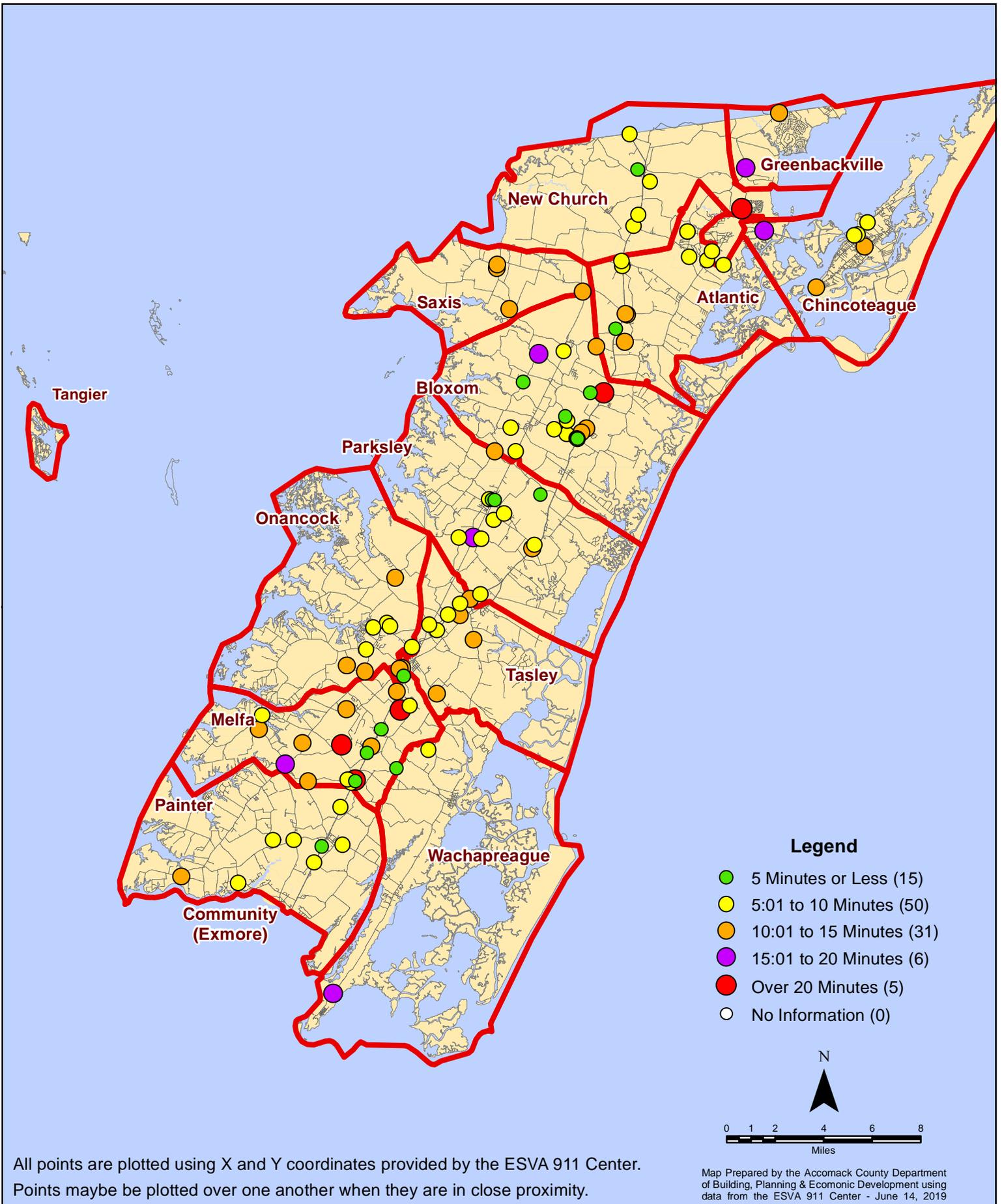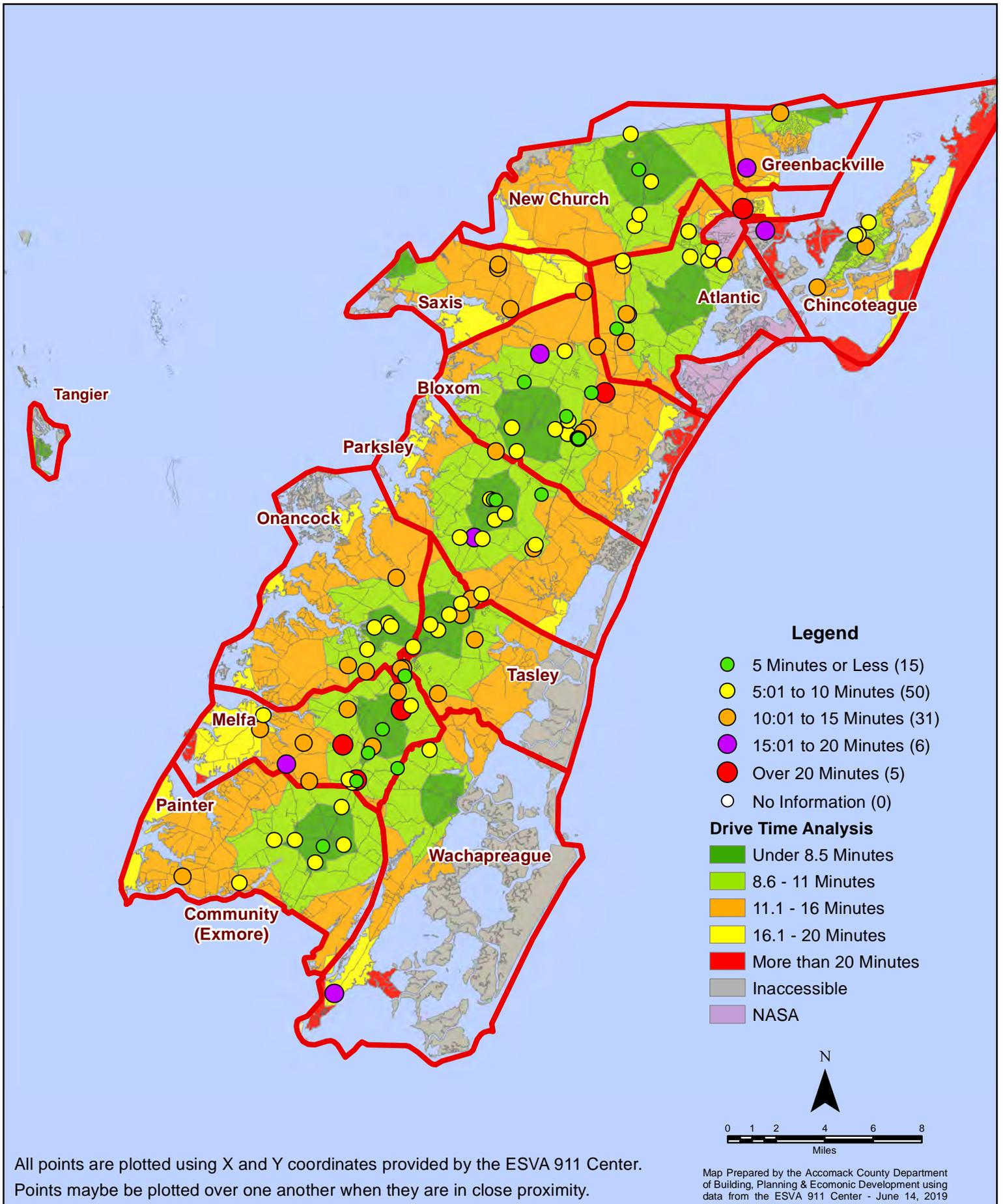- ⚪ No Information (0)

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department of Building, Planning & Ecomonic Development using data from the ESVA 911 Center - June 14, 2019

# May 2019 Fire Calls By Response Time



Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Tangier

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

## Legend

- 🟢 5 Minutes or Less (15)
- 🟡 5:01 to 10 Minutes (50)
- 🟠 10:01 to 15 Minutes (31)
- 🟣 15:01 to 20 Minutes (6)
- 🔴 Over 20 Minutes (5)
- ⚪ No Information (0)

### Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.