March 2019

Fire - Performance Measure Data *

Response District	Total Calls in District	Greater than 20 min. Response Time	Calls Handled by other agency	Longest Response Time	Overall Station Benchmark %
New Church	8	0	0	0:13:24	100.0%
Greenbackville	4	0	1	0:13:28	100.0%
Chincoteague	3	0	0	0:09:34	100.0%
Atlantic	11	0	1	0:11:58	100.0%
Saxis	0	0	0	0	#DIV/0!
Bloxom	6	0	0	0:16:57	100.0%
Parksley	7	0	0	0:14:17	100.0%
Tasley	7	0	0	0:13:24	100.0%
Onancock	7	0	0	0:13:55	100.0%
Melfa	11	1	1	0:20:16	90.9%
Wachapreague	2	0	0	0:09:22	100.0%
Painter	5	0	0	0:11:25	100.0%
Tangier	2	0	0	0:04:25	100.0%
System Totals	**73**	**1**	**3**	**0:20:16**	**98.6%**

EMS - Performance Measure Data

Response District	Total Calls in District	Greater than 20 min. Response Time	Longest Response Time	Calls Handled by other agency	Station Benchmark Compliance %	Overall Station Reliability %
Greenbackville	21	3	0:21:21	11	85.7%	47.6%
Chincoteague	66	0	0:19:48	5	100.0%	92.4%
Saxis	11	0	0:12:16	3	100.0%	72.7%
Bloxom	46	0	0:17:26	3	100.0%	93.5%
Parksley	83	0	0:14:40	3	100.0%	96.4%
Onancock	96	1	0:24:22	5	99.0%	94.8%
Melfa	51	1	0:32:29	3	98.0%	94.1%
Wachapreague (Painter)	35	0	0:14:47	2	100.0%	94.3%
Oak Hall	75	0	0:18:56	7	100.0%	90.7%
Tangier	12	1	0:33:06	0	91.7%	100.0%
Community (Exmore)	3	0	0:16:25	1	100.0%	66.7%
System Totals	**499**	**6**	**0:32:29**	**43**	**98.8%**	**91.4%**

EMS Mutual Aid Data

Station Giving Aid

Station Receiving Aid	Greenbackville	Chincoteague	Saxis	Bloxom	Parksley	Onancock	Melfa	Wachapreague/Painter	Oak Hall	Community (Exmore)	Northampton	Wallops	NORS	2nd Call	3rd Call
Greenbackville									11				10	1	
Chincoteague									4		1		4	1	
Saxis			2						1				3		
Bloxom				3									1	1	1
Parksley			2		1								1	2	
Onancock				1		4								5	
Melfa						1	1						2		
Wachapreague (Painter)						3							1	2	
Oak Hall	3	2	2										3	4	
Community (Exmore)											1		1		
Northampton Co.															
Wallops															
Totals	**3**	**2**	**0**	**6**	**4**	**2**	**7**	**1**	**16**	**0**	**1**	**1**	**22**	**19**	**2**

Transport Destination

Hospital Destination by Unit	Riverside - Shore Memorial	PRMC	Other
Greenbackville	3	5	1
Chincoteague	15	31	
Saxis	5	3	
Bloxom	34	2	
Parksley	53	1	2
Onancock	72		
Melfa	38		
Wachapreague (Painter)	27		
Oak Hall	34	21	
Wallops		1	
Totals	**281**	**64**	**3**

Benchmark = The Accomack County Board of Supervisors established a 20 minute standard for emergency response.

NORS = No Response by station or the call was handled by another station or agency.

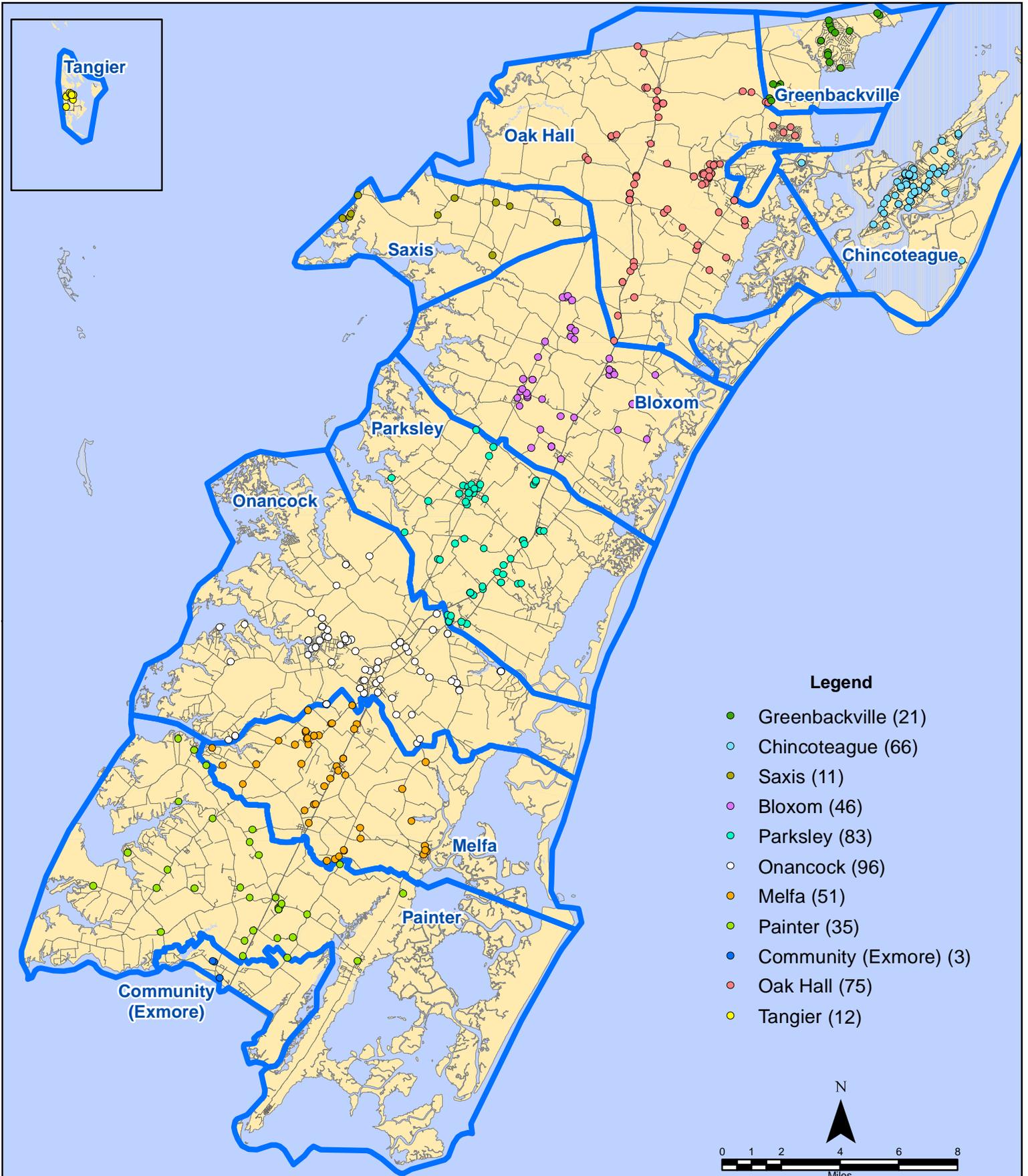**2nd Call** = 2nd ambulance call received while first ambulance was on another call.

3rd Call = 3rd ambulance call received while first & second ambulances were on other calls.

* This data excludes F1 Med (Medical Assist) calls in the Fire Data.

This information was prepared using data supplied by the Eastern Shore of Virginina 911 Center. This information is original incident data only and may not be representative of all units and/or stations who responded to an incident.

March 2019 EMS Calls By District

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- Greenbackville (21)
- Chincoteague (66)
- Saxis (11)
- Bloxom (46)
- Parksley (83)
- Onancock (96)
- Melfa (51)
- Painter (35)
- Community (Exmore) (3)
- Oak Hall (75)
- Tangier (12)

N

0 1 2   4   6   8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department
of Building, Planning & Ecomonic Development using
data from the ESVA 911 Center - April 5, 2019

March 2019 EMS Calls By District

Tangier

Oak Hall

Greenbackville

Saxis

Chincoteague

Bloxom

Parksley

Onancock

Legend

- Greenbackville (21)
- Chincoteague (66)
- Saxis (11)
- Bloxom (46)
- Parksley (83)
- Onancock (96)
- Melfa (51)
- Painter (35)
- Community (Exmore) (3)
- Oak Hall (75)
- Tangier (12)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

Melfa

Painter

Community
(Exmore)

N
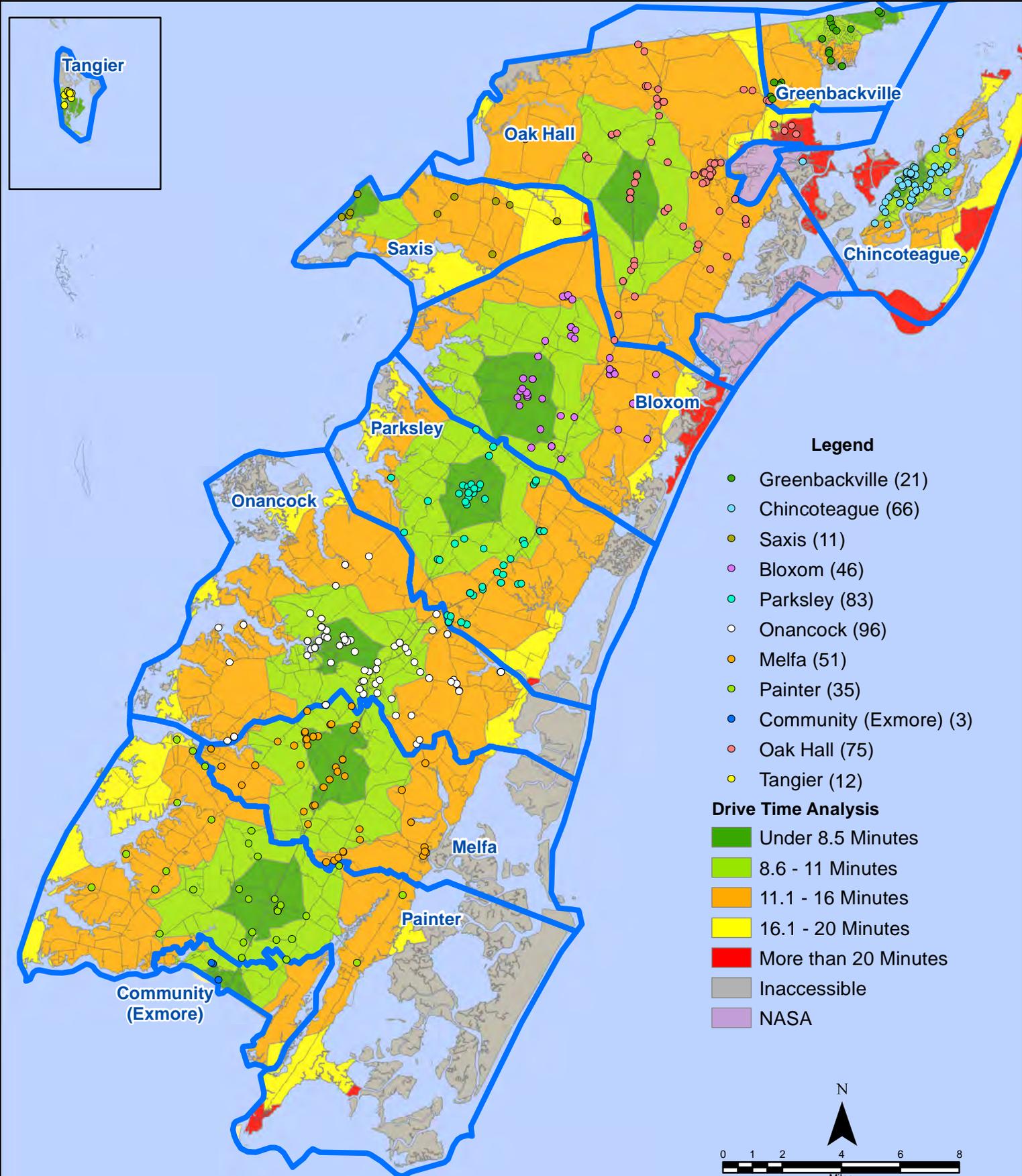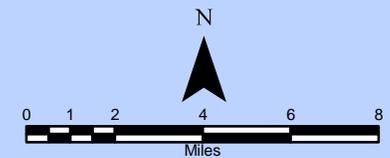
0 1 2 4 6 8
Miles

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March 2019 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Oak Hall

Greenbackville

Saxis

Bloxom

Chincoteague

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

● Greenbackville (3)

○ Onancock (1)

● Melfa (1)

● Tangier (1)

N

0	1	2		4		6
Miles

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March 2019 EMS Calls With Response Time Greater Than 20 Mins.

Tangier

Oak Hall

Greenbackville

Saxis

Bloxom

Chincoteague

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Legend

- 🟢 Greenbackville (3)
- ⚪ Onancock (1)
- 🟠 Melfa (1)
- 🟡 Tangier (1)

Drive Time Analysis

- 🟩 Under 8.5 Minutes
- 🟩 8.6 - 11 Minutes
- 🟧 11.1 - 16 Minutes
- 🟨 16.1 - 20 Minutes
- 🟥 More than 20 Minutes
- ⬜ Inaccessible
- 🟪 NASA

N

0 1 2 4 6
Miles

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Map Prepared by the Accomack County Department
of Building, Planning & Ecomonic Development using
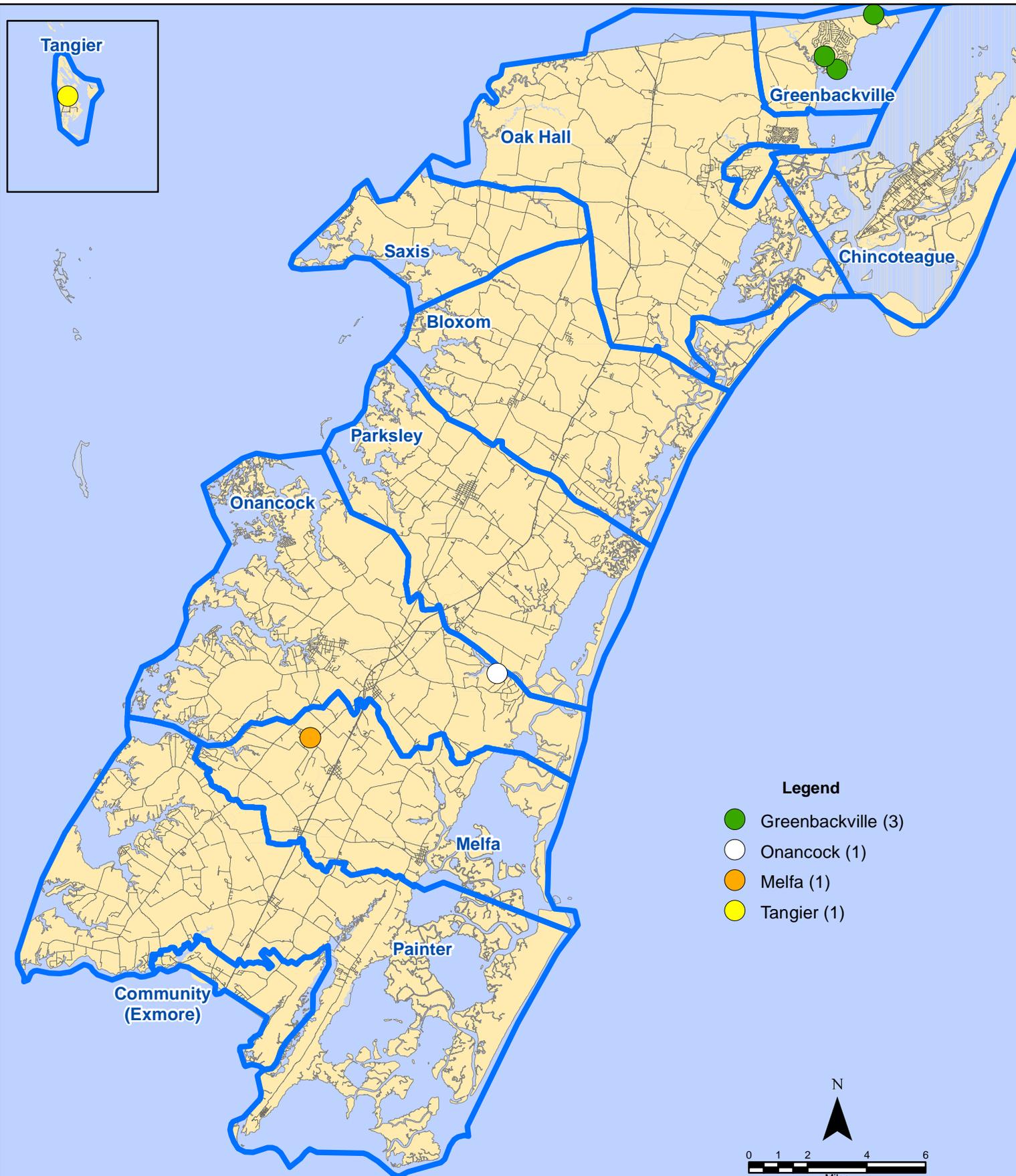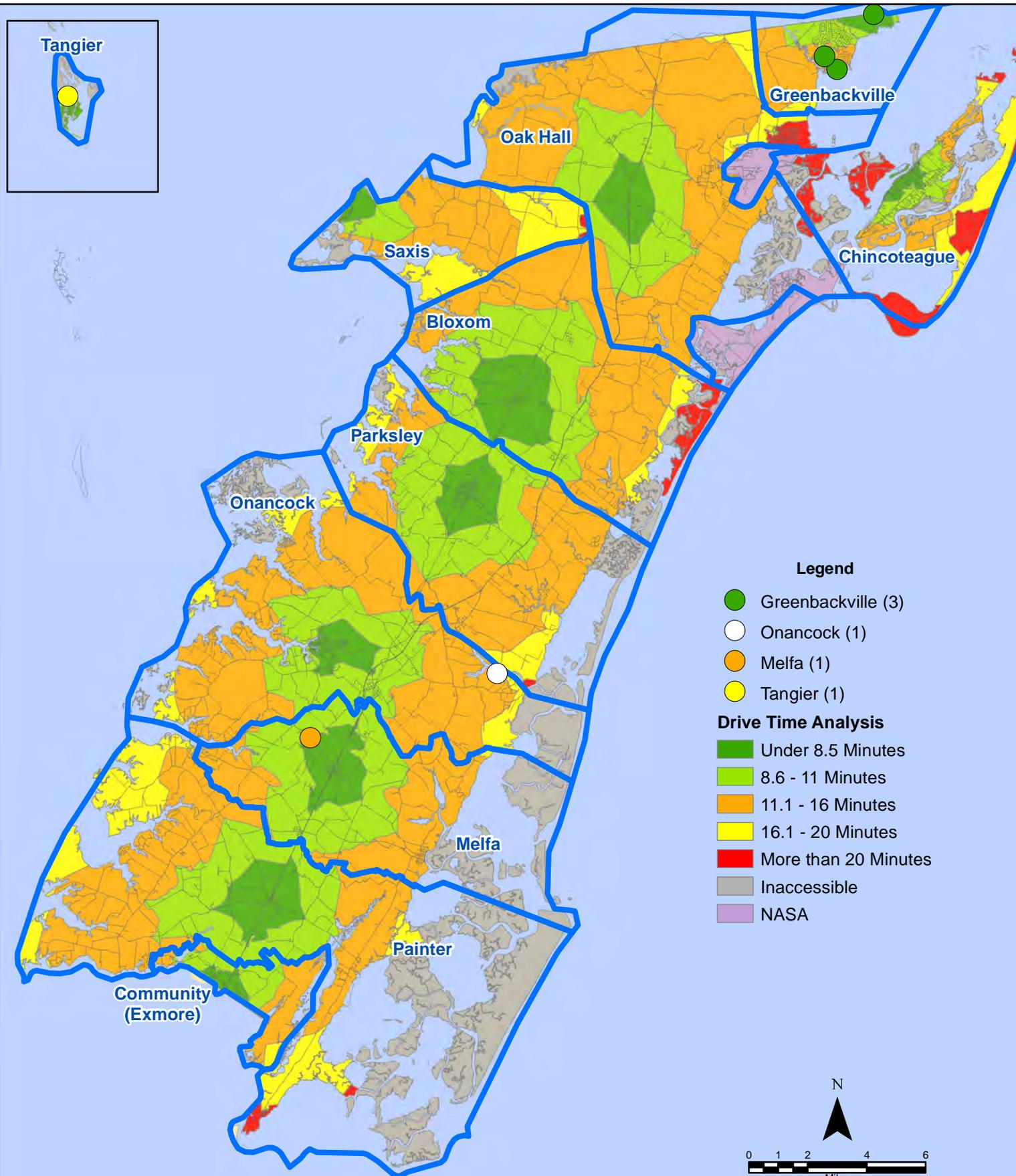data from the ESVA 911 Center - April 5, 2019

March 2019 EMS Calls By Type

Greenbackville

Oak Hall

Saxis

Chincoteague

Tangier

Parksley

Bloxom

Onancock

Onley

Painter

Community
(Exmore)

N

0 1 2   4   6   8
Miles

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Type of Call

- E01 - Abdominal Pain (43)
- E02 - Allergic Reaction (3)
- E06 - Breathing Difficulty (57)
- E09 - Cardiac Respiratory Arrest (4)
- E10 - Chest Pain (53)
- E12 - Seizures (17)
- E13 - Diabetic (11)
- E17 - Falls (41)
- E28 - Stroke (15)
- E29I - Accident With Injury (27)
- E29X - Accident with Entrapment (1)
- E30 - Trauma (7)
- E31 - Unconscious Person (19)
- All Other Codes (201)

March 2019 EMS Calls By Type

Tangier

Saxis

Oak Hall

Greenbackville

Chincoteague

Parksley

Bloxom

Onancock

Onley

Painter

Community
(Exmore)

N

0 1 2   4   6   8
Miles

Map Prepared by the Accomack County Department
of Building, Planning & Ecomonic Development using
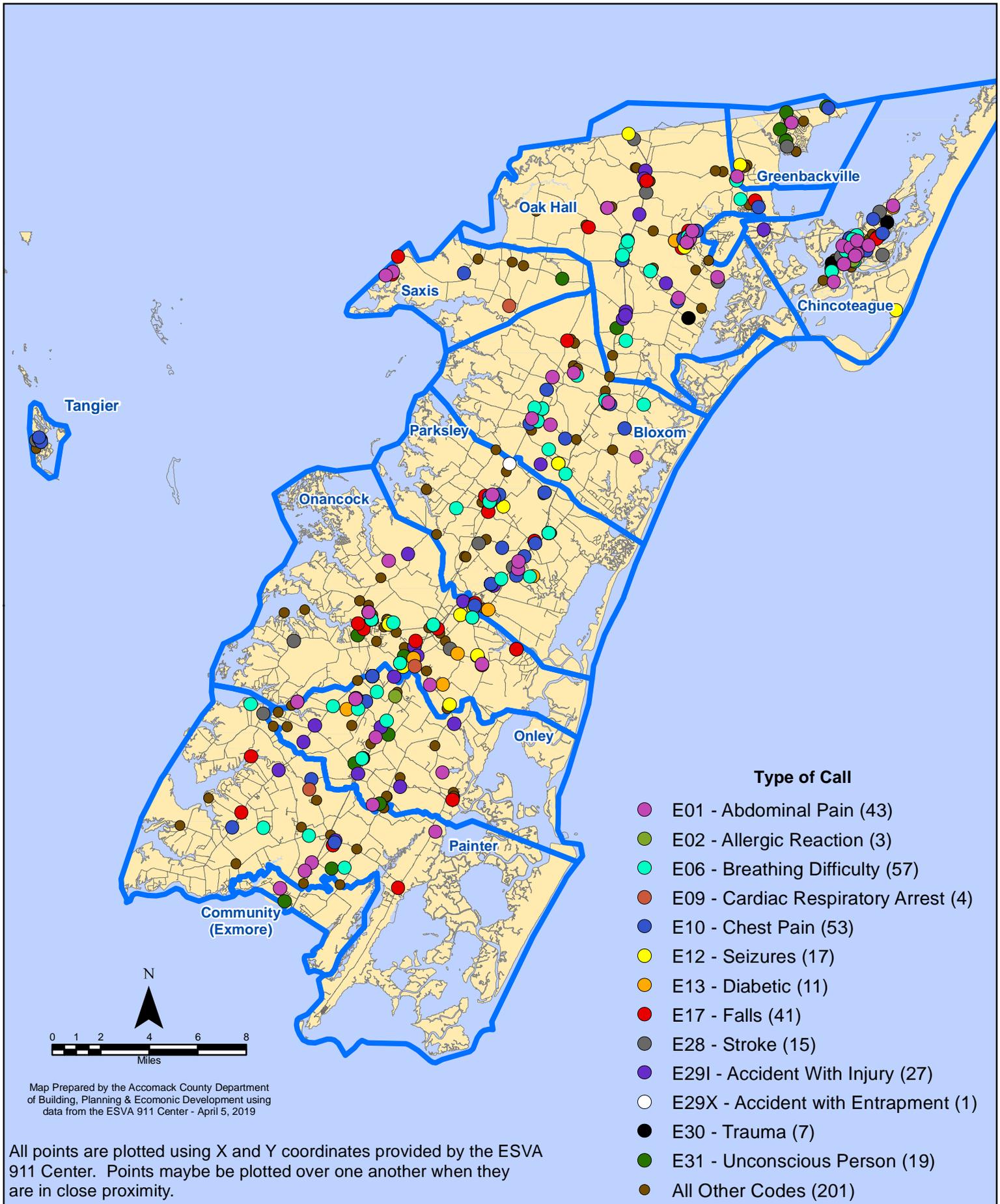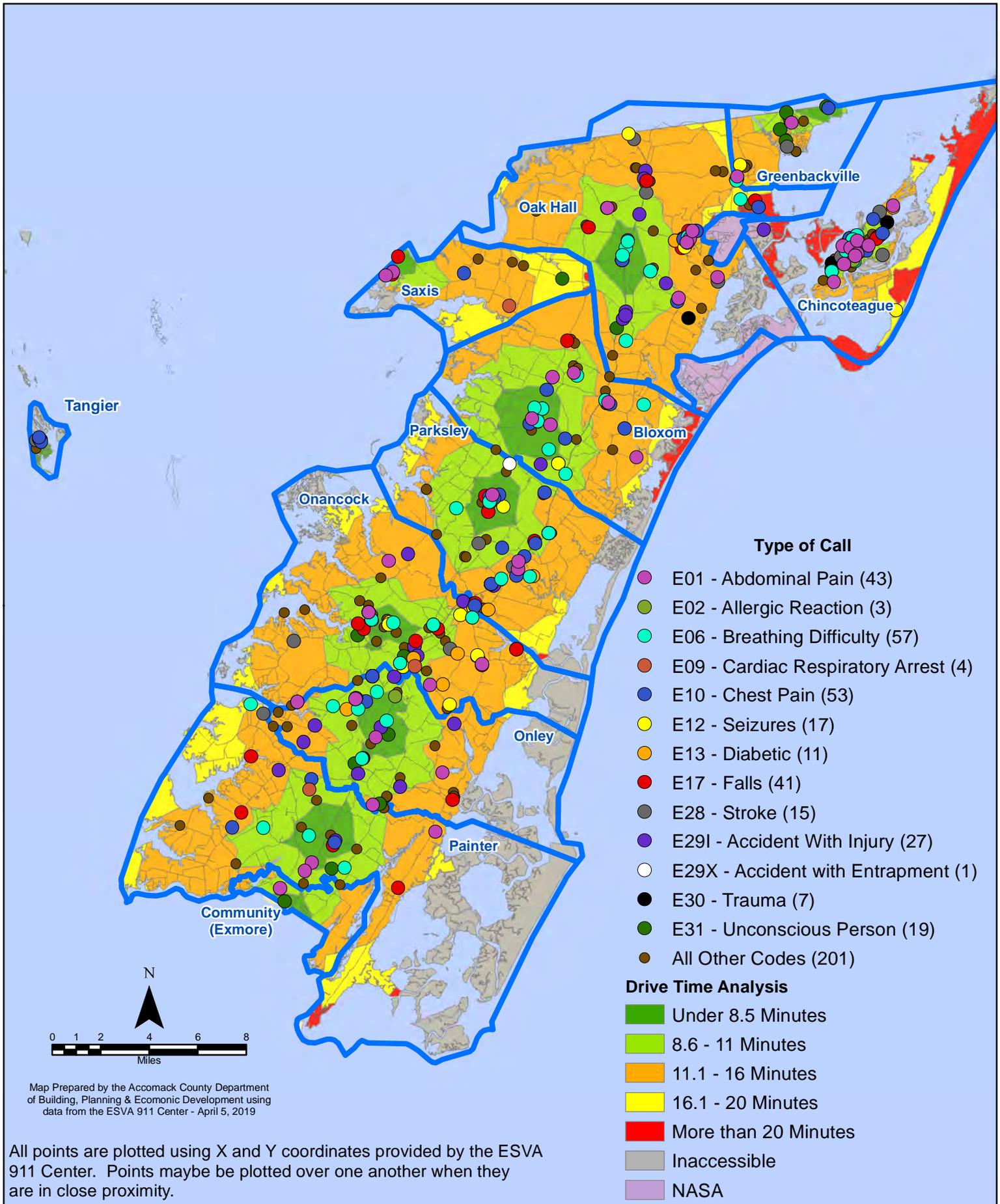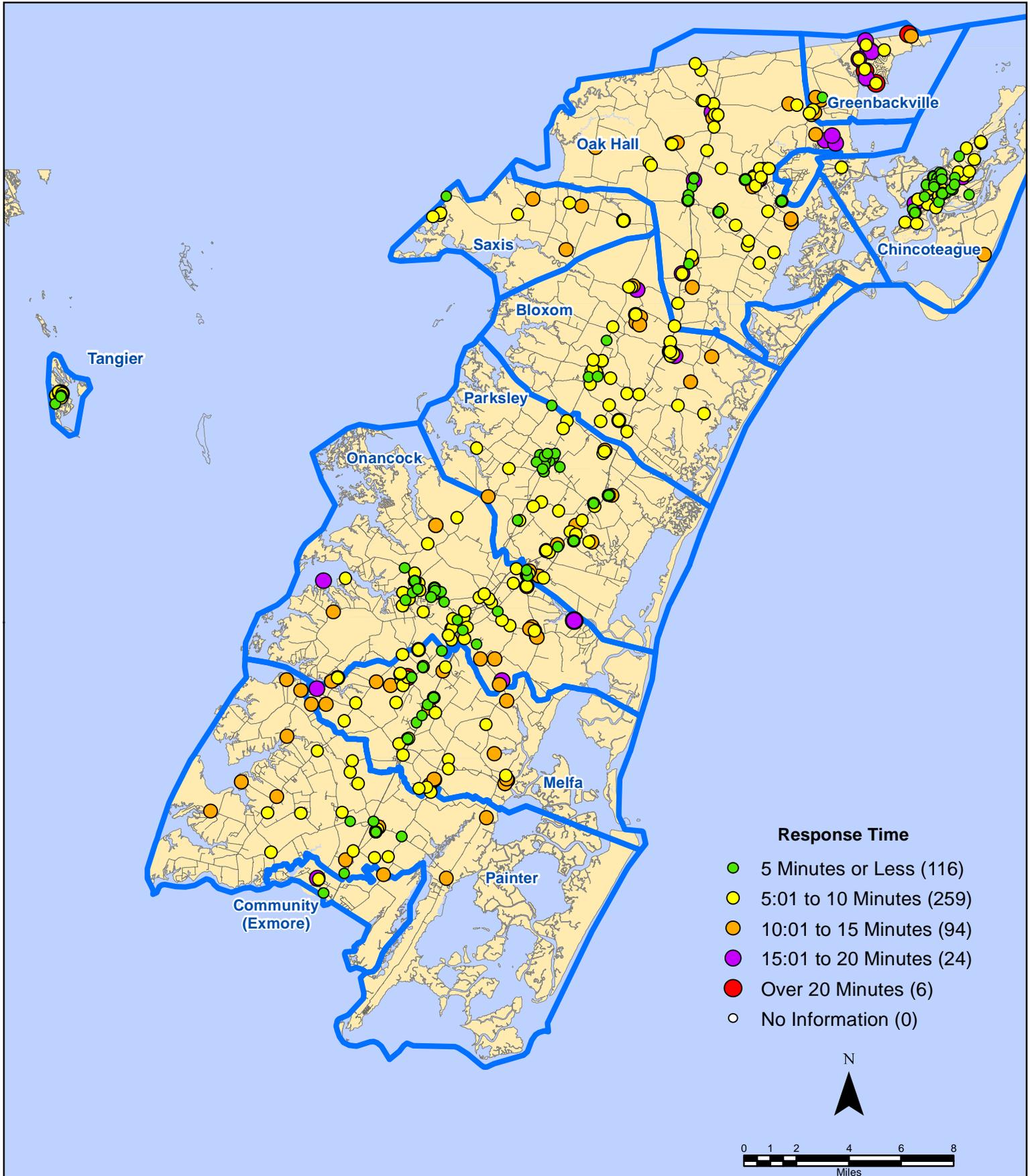data from the ESVA 911 Center - April 5, 2019

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Type of Call

- ● E01 - Abdominal Pain (43)
- ● E02 - Allergic Reaction (3)
- ● E06 - Breathing Difficulty (57)
- ● E09 - Cardiac Respiratory Arrest (4)
- ● E10 - Chest Pain (53)
- ● E12 - Seizures (17)
- ● E13 - Diabetic (11)
- ● E17 - Falls (41)
- ● E28 - Stroke (15)
- ● E29I - Accident With Injury (27)
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- ● E31 - Unconscious Person (19)
- ● All Other Codes (201)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

March 2019 EMS Calls By Response Time

Greenbackville

Oak Hall

Saxis

Bloxom

Chincoteague

Tangier

Parksley

Onancock

Melfa

Painter

Community
(Exmore)

Response Time

- 🟢 5 Minutes or Less (116)
- 🟡 5:01 to 10 Minutes (259)
- 🟠 10:01 to 15 Minutes (94)
- 🟣 15:01 to 20 Minutes (24)
- 🔴 Over 20 Minutes (6)
- ⚪ No Information (0)

N

0 1 2 4 6 8
Miles

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Map Prepared by the Accomack County Department
of Building, Planning & Ecomonic Development using
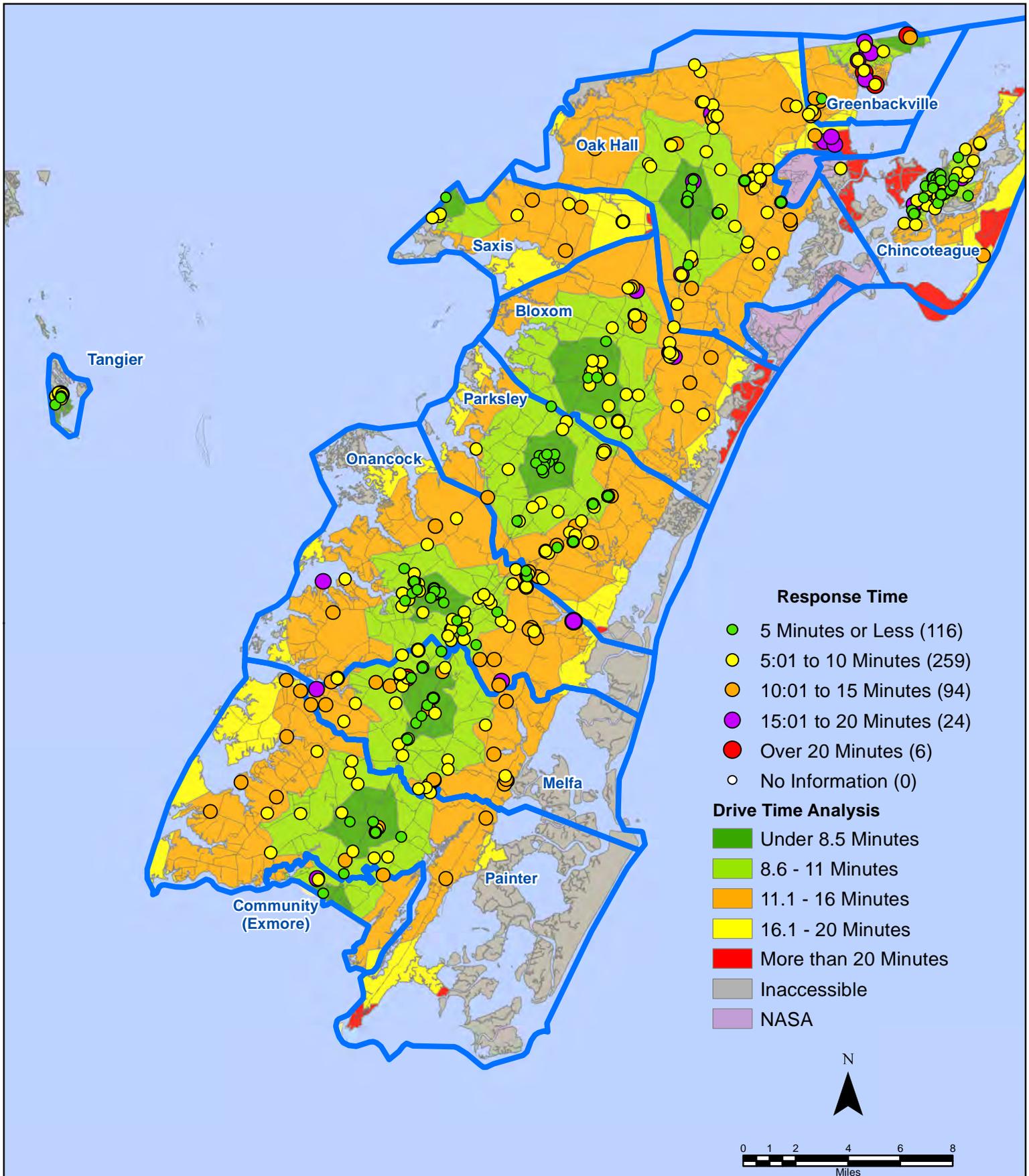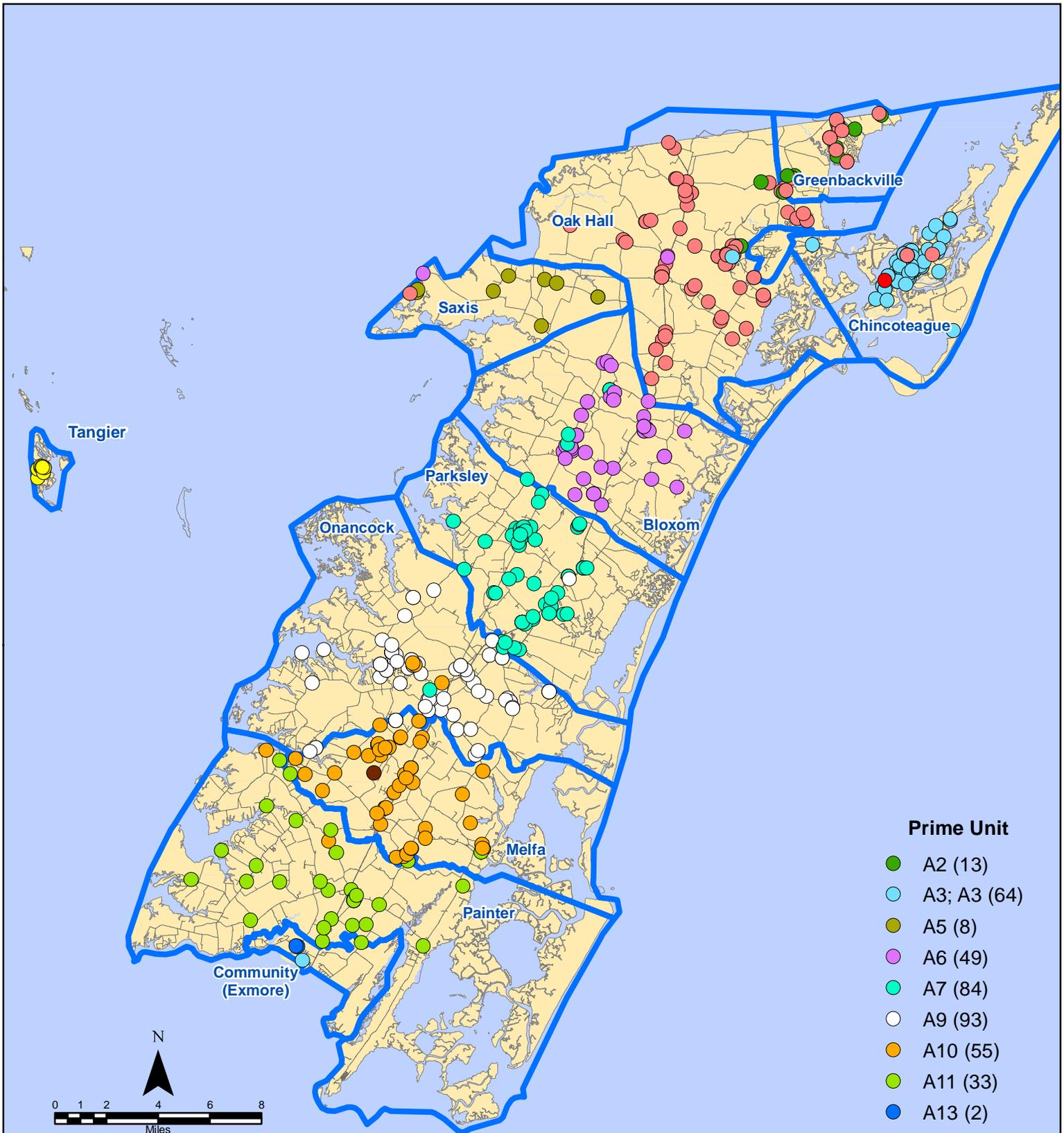data from the ESVA 911 Center - April 5, 2019

March 2019 EMS Calls By Response Time

Map labels: Greenbackville, Oak Hall, Saxis, Bloxom, Chincoteague, Tangier, Parksley, Onancock, Melfa, Painter, Community (Exmore)

Response Time
- 🟢 5 Minutes or Less (116)
- 🟡 5:01 to 10 Minutes (259)
- 🟠 10:01 to 15 Minutes (94)
- 🟣 15:01 to 20 Minutes (24)
- 🔴 Over 20 Minutes (6)
- ⚪ No Information (0)

Drive Time Analysis
- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0 1 2 4 6 8
Miles

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March 2019 EMS Calls By Prime Unit

Tangier

Greenbackville

Oak Hall

Saxis

Chincoteague

Parksley

Onancock

Bloxom

Melfa

Painter

Community
(Exmore)

N

0 1 2 4 6 8
Miles

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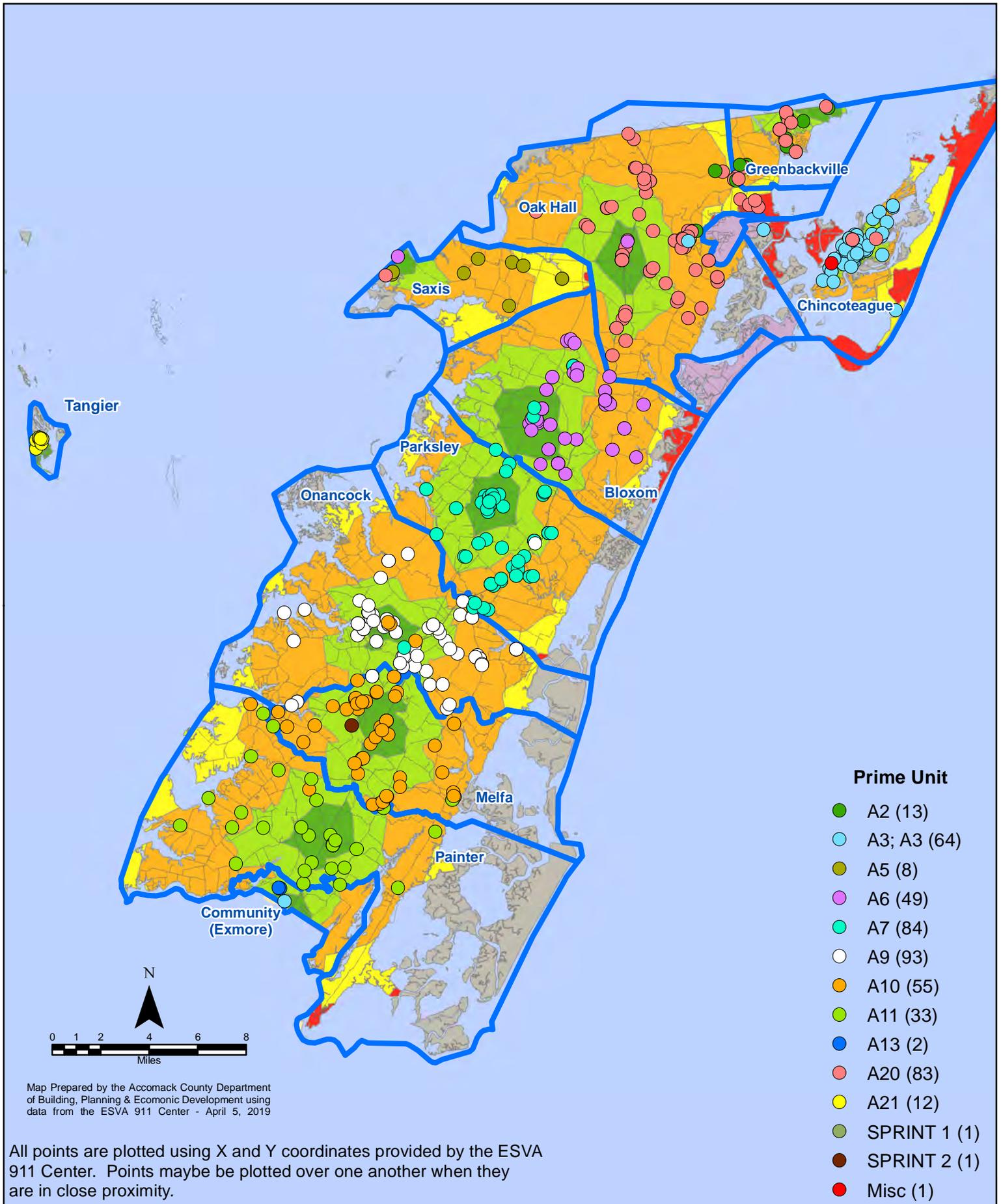are in close proximity.

Prime Unit

- A2 (13)
- A3; A3 (64)
- A5 (8)
- A6 (49)
- A7 (84)
- A9 (93)
- A10 (55)
- A11 (33)
- A13 (2)
- A20 (83)
- A21 (12)
- SPRINT 1 (1)
- SPRINT 2 (1)
- Misc (1)

March 2019 EMS Calls By Prime Unit

Tangier

Saxis

Oak Hall

Greenbackville

Parksley

Onancock

Bloxom

Chincoteague

Melfa

Painter

Community (Exmore)

N

0 1 2 4 6 8
Miles

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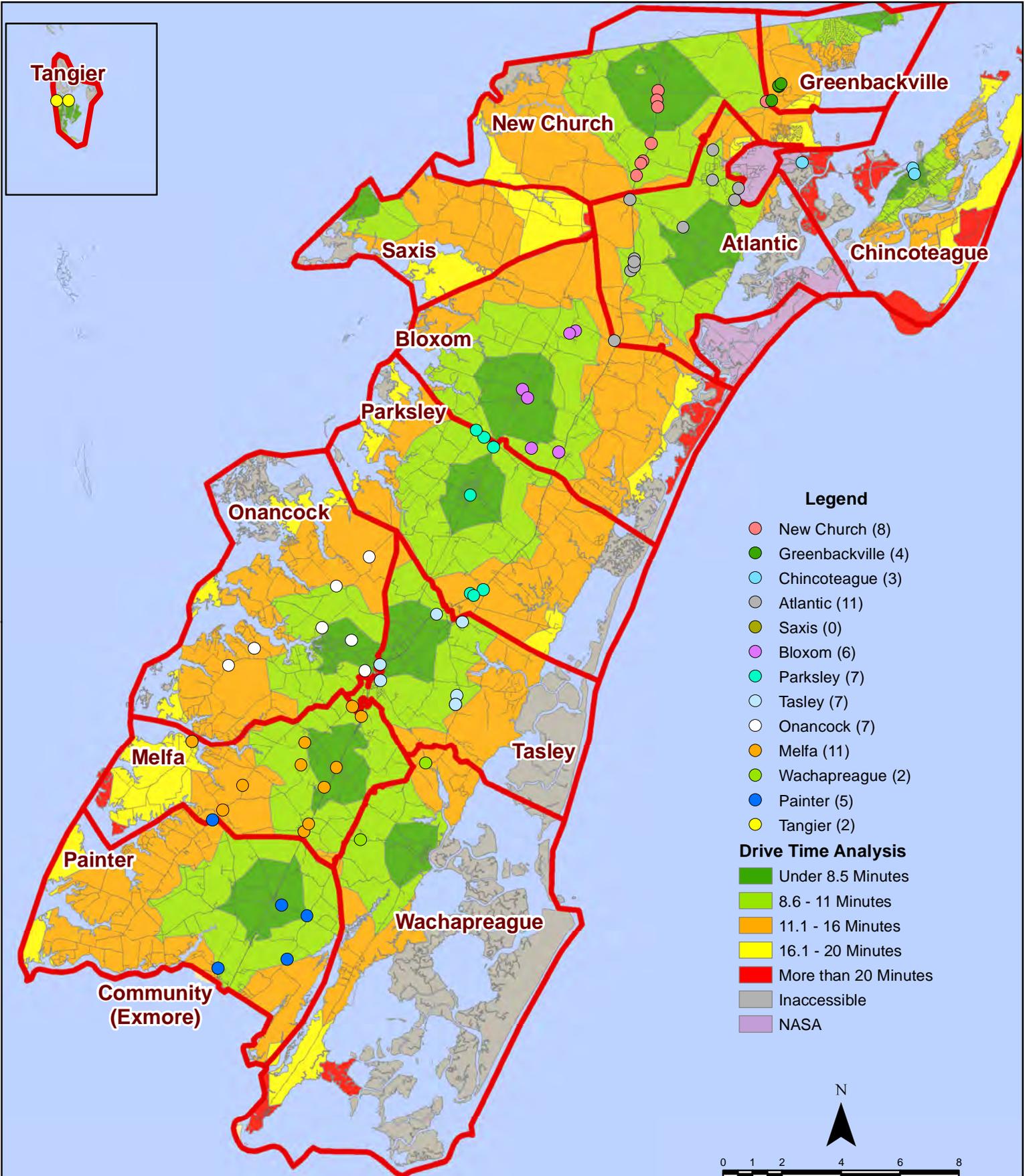are in close proximity.

Prime Unit

- A2 (13)
- A3; A3 (64)
- A5 (8)
- A6 (49)
- A7 (84)
- A9 (93)
- A10 (55)
- A11 (33)
- A13 (2)
- A20 (83)
- A21 (12)
- SPRINT 1 (1)
- SPRINT 2 (1)
- Misc (1)

March 2019 Fire Calls By District

Tangier

New Church

Greenbackville

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

- New Church (8)
- Greenbackville (4)
- Chincoteague (3)
- Atlantic (11)
- Saxis (0)
- Bloxom (6)
- Parksley (7)
- Tasley (7)
- Onancock (7)
- Melfa (11)
- Wachapreague (2)
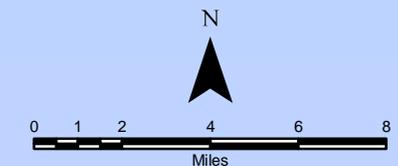- Painter (5)
- Tangier (2)

N

0 1 2 4 6 8
Miles

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March 2019 Fire Calls By District

Tangier

Greenbackville

New Church

Saxis

Bloxom

Atlantic

Chincoteague

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

- ○ New Church (8)
- ● Greenbackville (4)
- ○ Chincoteague (3)
- ○ Atlantic (11)
- ● Saxis (0)
- ○ Bloxom (6)
- ○ Parksley (7)
- ○ Tasley (7)
- ○ Onancock (7)
- ○ Melfa (11)
- ○ Wachapreague (2)
- ● Painter (5)
- ○ Tangier (2)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
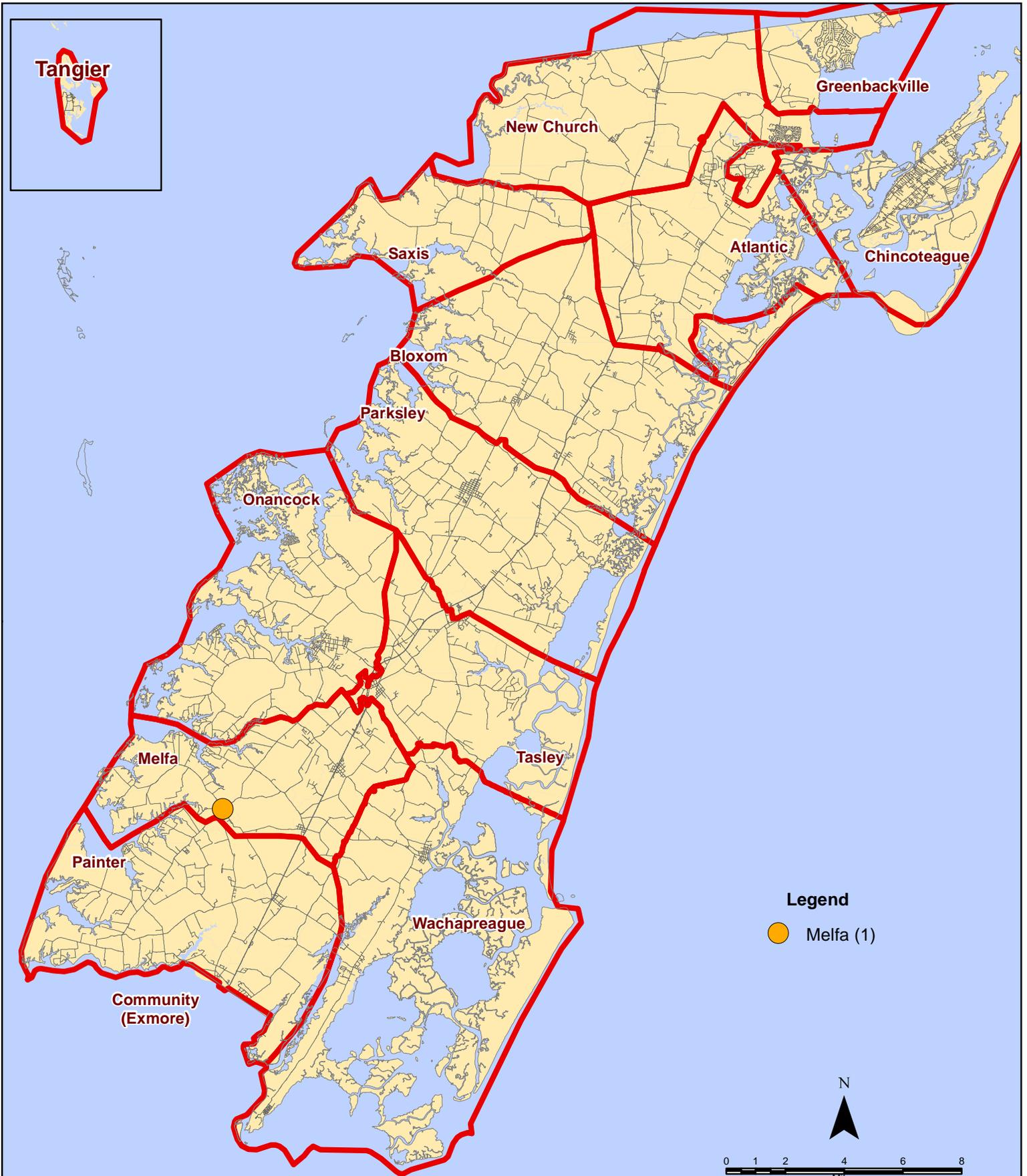- Inaccessible
- NASA

N

0 1 2 4 6 8
Miles

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March 2019 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Legend

🟠 Melfa (1)

Community
(Exmore)

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

Points maybe be plotted over one another when they are in close proximity.

March 2019 Fire Calls With Response Time Greater Than 20 Mins.

Tangier

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

⬤ Melfa (1)

Drive Time Analysis

- ▮ Under 8.5 Minutes
- ▮ 8.6 - 11 Minutes
- ▮ 11.1 - 16 Minutes
- ▮ 16.1 - 20 Minutes
- ▮ More than 20 Minutes
- ▮ Inaccessible
- ▮ NASA

N

0 1 2 4 6 8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

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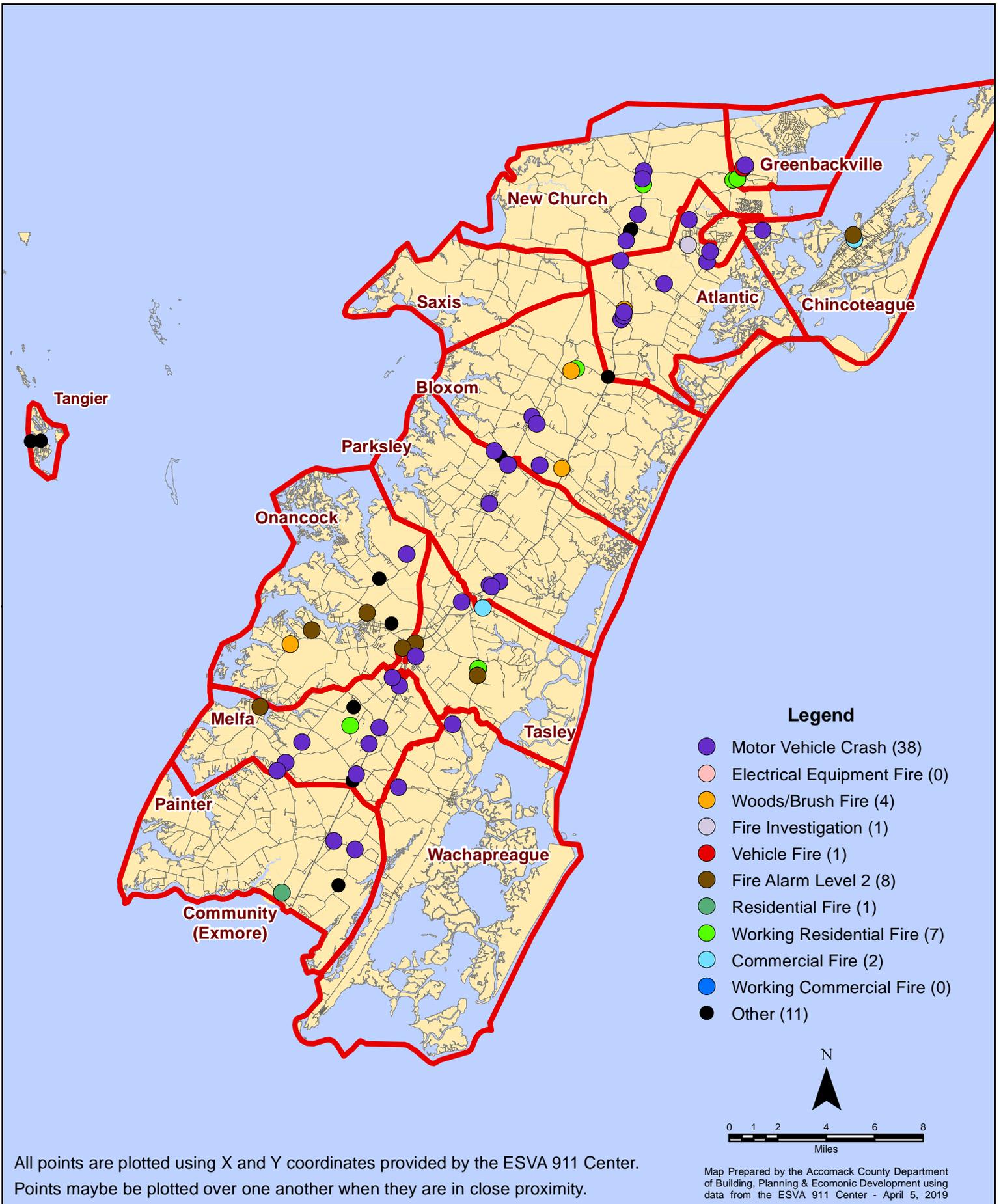
March 2019 Fire Calls By Type

Legend

- Motor Vehicle Crash (38)
- Electrical Equipment Fire (0)
- Woods/Brush Fire (4)
- Fire Investigation (1)
- Vehicle Fire (1)
- Fire Alarm Level 2 (8)
- Residential Fire (1)
- Working Residential Fire (7)
- Commercial Fire (2)
- Working Commercial Fire (0)
- Other (11)

Greenbackville
New Church
Saxis
Atlantic
Chincoteague
Bloxom
Parksley
Tangier
Onancock
Melfa
Tasley
Painter
Wachapreague
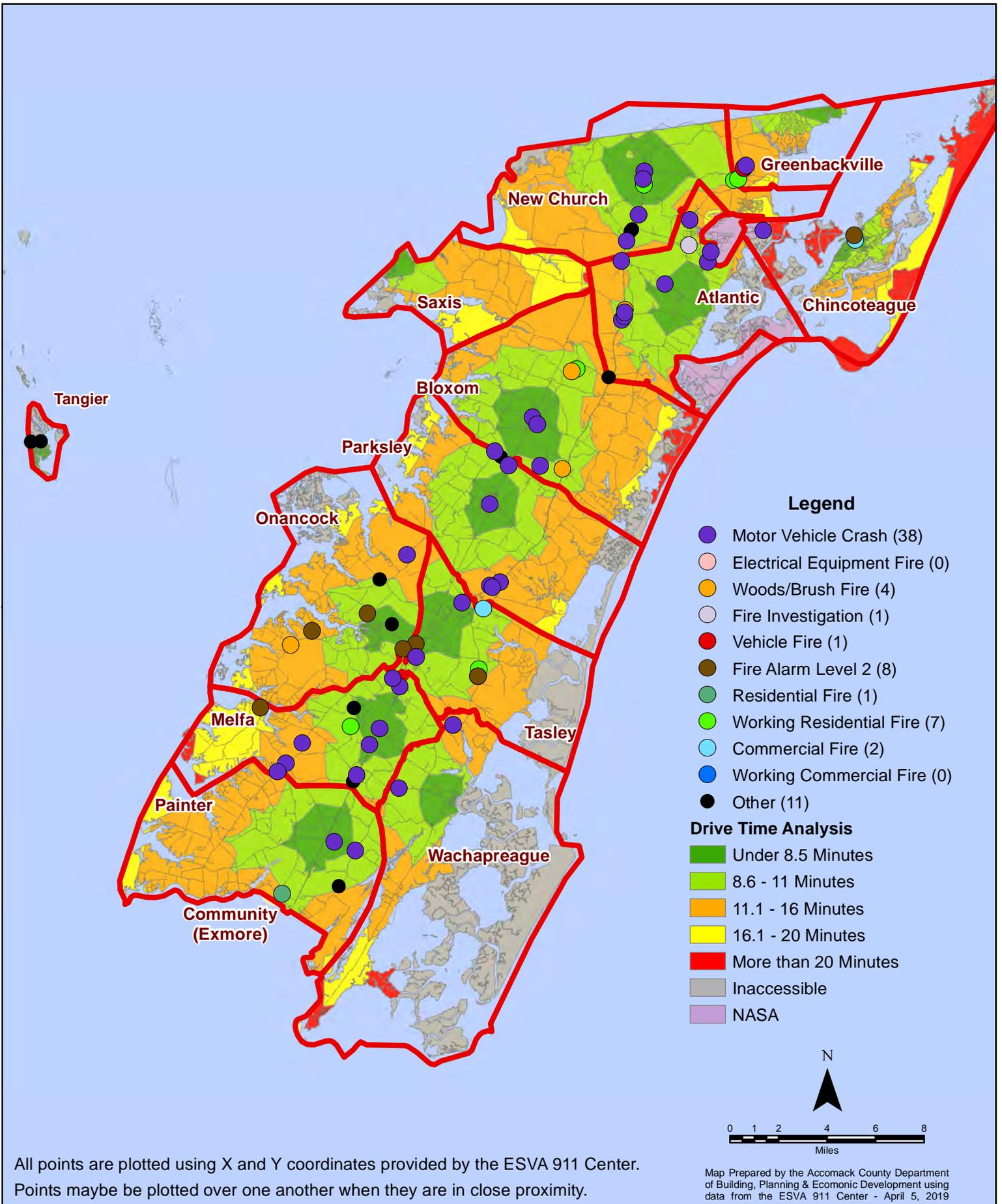Community (Exmore)

N

0 1 2 4 6 8
Miles

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March 2019 Fire Calls By Type

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Tangier

Bloxom

Parksley

Onancock

Melfa

Tasley

Painter

Wachapreague

Community
(Exmore)

Legend

- ● Motor Vehicle Crash (38)
- ● Electrical Equipment Fire (0)
- ● Woods/Brush Fire (4)
- ● Fire Investigation (1)
- ● Vehicle Fire (1)
- ● Fire Alarm Level 2 (8)
- ● Residential Fire (1)
- ● Working Residential Fire (7)
- ● Commercial Fire (2)
- ● Working Commercial Fire (0)
- ● Other (11)

Drive Time Analysis

- Under 8.5 Minutes
- 8.6 - 11 Minutes
- 11.1 - 16 Minutes
- 16.1 - 20 Minutes
- More than 20 Minutes
- Inaccessible
- NASA

N

0 1 2   4   6   8
Miles

All points are plotted using X and Y coordinates provided by the ESVA 911 Center.

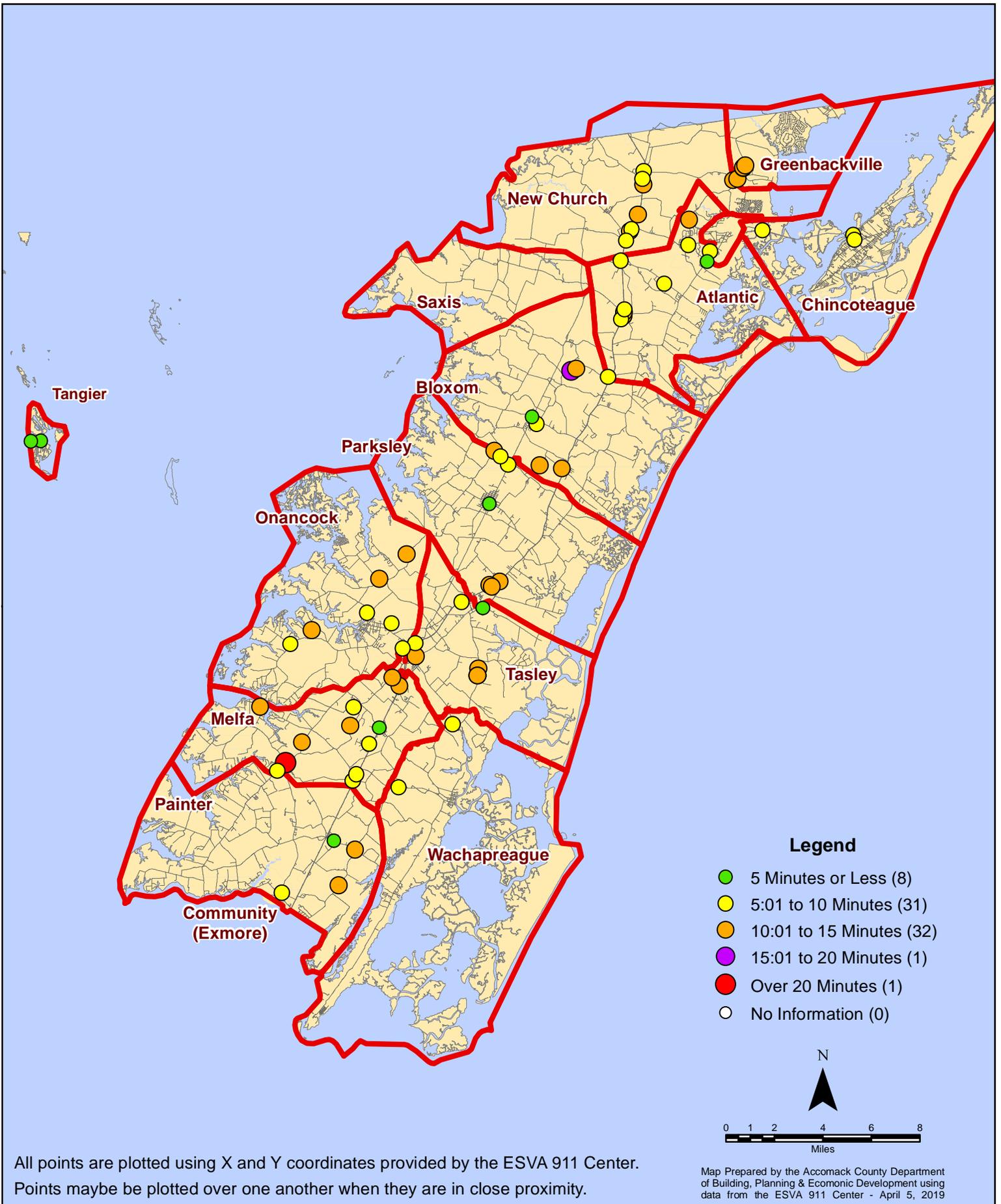Points maybe be plotted over one another when they are in close proximity.

Map Prepared by the Accomack County Department
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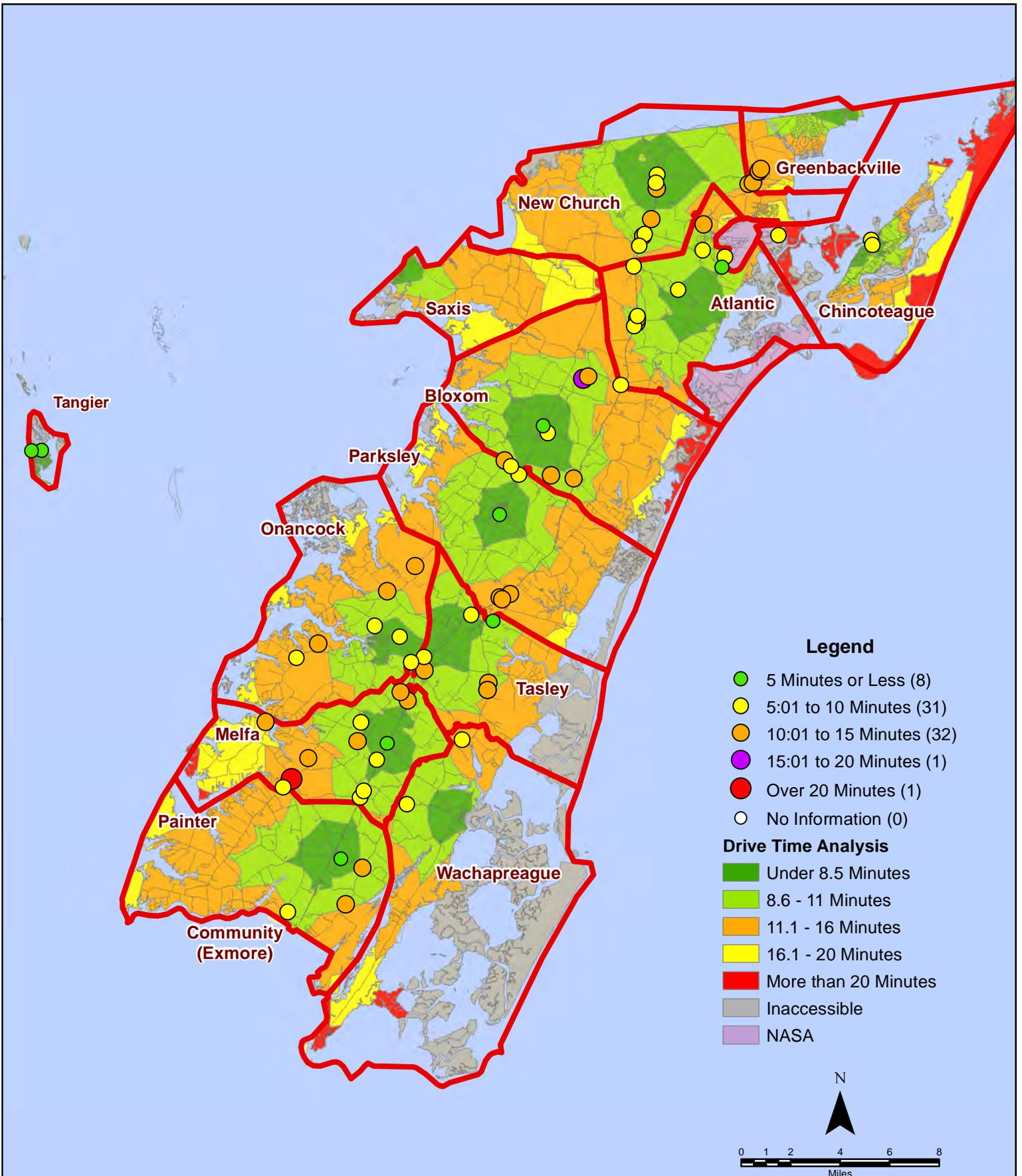data from the ESVA 911 Center - April 5, 2019

March 2019 Fire Calls By Response Time

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Tangier

Bloxom

Parksley

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

● 5 Minutes or Less (8)
● 5:01 to 10 Minutes (31)
● 10:01 to 15 Minutes (32)
● 15:01 to 20 Minutes (1)
● Over 20 Minutes (1)
○ No Information (0)

N

0 1 2 4 6 8
Miles

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March 2019 Fire Calls By Response Time

Greenbackville

New Church

Saxis

Atlantic

Chincoteague

Bloxom

Parksley

Tangier

Onancock

Tasley

Melfa

Painter

Wachapreague

Community
(Exmore)

Legend

- 🟢 5 Minutes or Less (8)
- 🟡 5:01 to 10 Minutes (31)
- 🟠 10:01 to 15 Minutes (32)
- 🟣 15:01 to 20 Minutes (1)
- 🔴 Over 20 Minutes (1)
- ⚪ No Information (0)

Drive Time Analysis

- 🟩 Under 8.5 Minutes
- 🟩 8.6 - 11 Minutes
- 🟧 11.1 - 16 Minutes
- 🟨 16.1 - 20 Minutes
- 🟥 More than 20 Minutes
- ⬜ Inaccessible
- 🟪 NASA

N

0 1 2   4   6   8
Miles

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